

5003462

01008791 | 00025
 St John Bosco Youth Centre
 T/A St John Bosco Youth Centre
 Chequer Hill
 Newry
 BT35 6DY

Flogas Natural Gas Ltd.
Airport Road West
Sydenham
Belfast
BT3 9ED



VAT NO. 192 7970 61

Tariff Code: C1

Consumption Period
 From: 8/11/22
 To: 9/01/23

Account No: 5003462
 Invoice No. 129576
 Invoice Date. 10/01/23

Meter No.	Curr Read	Prev Read	Units	Cal.Value	Conv. Factor	Corr. Factor	Consumption
310002523	87545	86560	985	40.2	11.5405	1.0329	11367

GBP

Gas Commodity Charge	08/11 - 09/01	11367 kWh @ .095700	1087.82
Climate Change levy	08/11 - 09/01	11367 kWh @ .005680	64.56
EBRS Gov Discount	08/11 - 09/01	11367 kWh @ .008000	90.94-
Net Total			1061.44
Vat 20.00%			212.29
Payment due by direct debit on 24/01/23			Total Due 1273.73

You have been billed for 53673 units(kWh) in the last year
 (or from date of registration if less than 12 months)

SMPN : 2163256

Capacity : 502

Read Type : Custome

01008791 | 00025 | 00001 | 00001 |

HOW TO READ YOUR METER

Reading your gas meter is easy and can help you manage your energy usage and avoid estimated bills.

HOW TO READ A DIGITAL METER

In the diagram below you will see a digital meter. Read the number from left to right. Please ignore any number in **RED** or to the right of the comma. For example, the correct reading on display shown in this example is 1758.



Ignore all figures in **RED** or to the right of the comma.

You can submit this meter reading by emailing it to us at natgas@flogasni.com or online at www.flogasni.com/naturalgas

GAS TARIFFS

If you are unhappy with or have a query on your current gas tariff please contact our office to discuss this further at the contact details listed below under "Contact Information"

ADDITIONAL PAYMENT DETAILS

If you have an outstanding balance you want to pay promptly, you can do so:

BY POST

Please send your cheque, together with your account details to **Flogas Natural Gas Customer Accounts, Airport Road West, Sydenham, Belfast, BT3 9ED.**

BY TELEPHONE

For Laser, Credit Card or Telephone / Internet Banking

028 9073 0277

BY BANK TRANSFER

FLOGAS NATURAL GAS, NAT WEST

Sort Code: 56-00-36

Acc No: 38610930

Please quote your Natural Gas account number on payments. Please allow 5 working days for payment to appear on your account.

If you are experiencing financial difficulty with paying your gas bills, you can contact our office for guidance and to discuss a suitable payment arrangement.

GAS & APPLIANCES SAFETY

EMERGENCY 24 HOUR GAS LINE

0800 002 001

GAS SAFETY - IF YOU SMELL GAS DO NOT IGNORE IT

- **PHONE IMMEDIATELY** - If your phone is in the immediate area and it is safe to do so.
- **TURN OFF** the gas at your meter and appliances.
- **OPEN** doors and windows.
- **DO NOT** smoke/use naked flames, light switches or door bells.
- **CHECK** with premises nearby.



ENERGY EFFICIENCY

Advice on energy efficiency is available to view in our "Code of Practice on the Efficient use of Gas". This document is available to view on our website or a copy can be posted to you on request.

Alternatively you can contact carbon trust on 028 9073 4394 or consumer council on 028 9025 1600 for advice.

COMPLAINTS PROCEDURE

Flogas Natural Gas is committed to providing an excellent level of Customer Service. However, if you have a complaint, please contact us on **028 9073 0277** or **Flogas Natural Gas, Airport Road West, Sydenham, Belfast, BT3 9ED** or refer to our Code of Practice on Complaints Handling Procedure and these can be found on our website www.flogasni.com.

If your complaint has not been resolved to your satisfaction by Flogas Natural Gas, then you may refer your unresolved dispute to the Consumer Council, Floor 3, Seatem House, 28-32 Alfred Street, Belfast, BT2 8EN or call 0800 121 6022. Any consumer can utilise this scheme at no cost to themselves.

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CHANGE OF SUPPLIER

Customers can avail of the facility to change suppliers. Information on switching is available from the Consumer Council on **028 9067 2488** or online www.consumerCouncil.org.uk

MOVING PREMISES

To terminate your gas supply contract please contact our Customer Care team in writing or by phone on

028 9073 0277

Please advise us of your **Final meter read, date of move and forwarding address**. You remain liable for usage at the specified premises until such details are received and the final meter read is verified.

CONTACT INFORMATION

Email: natgas@flogasni.com

Website: www.flogasni.com/naturalgas

SALES ENQUIRES Meter Exchange

CUSTOMER ACCOUNTS Bill Enquiries, Final Accounts, Moving

CUSTOMER SERVICE General Enquiries

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5003462

03066841 | 00059
 St John Bosco Youth Centre
 T/A St John Bosco Youth Centre
 Chequer Hill
 Newry
 BT35 6DY

Flogas Natural Gas Ltd.
Airport Road West
Sydenham
Belfast
BT3 9ED



VAT NO. 192 7970 61

Tariff Code: C1

Consumption Period
From: 10/01/23
To: 9/03/23

Account No: 5003462
Invoice No. 132784
Invoice Date. 14/03/23

Meter No.	Curr Read	Prev Read	Units	Cal.Value	Conv. Factor	Corr. Factor	Consumption
310002523	88768	87545	1223	40.1	11.5260	1.0329	14096

GBP

Gas Commodity Charge	10/01 - 09/03	14096 kWh @ .095700	1348.99
Climate Change levy	10/01 - 09/03	14096 kWh @ .005680	80.07
EBRS Gov Discount	10/01 - 09/03	14096 kWh @ .008000	112.77-
Net Total			1316.29
Vat 20.00%			263.26
Payment due by direct debit on 28/03/23			Total Due 1579.55

You have been billed for 35708 units(kWh) in the last year
 (or from date of registration if less than 12 months)

SMPN : 2163256

Capacity : 502

Read Type : Custome

03066841 | 00059 | 00001 | 00001 |

HOW TO READ YOUR METER

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GAS TARIFFS

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ADDITIONAL PAYMENT DETAILS

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BY TELEPHONE

For Laser, Credit Card or Telephone / Internet Banking

028 9073 0277

BY BANK TRANSFER

FLOGAS NATURAL GAS, NAT WEST

Sort Code: 56-00-36

Acc No: 38610930

Please quote your Natural Gas account number on payments. Please allow 5 working days for payment to appear on your account.

If you are experiencing financial difficulty with paying your gas bills, you can contact our office for guidance and to discuss a suitable payment arrangement.

GAS & APPLIANCES SAFETY

EMERGENCY 24 HOUR GAS LINE

0800 002 001

GAS SAFETY - IF YOU SMELL GAS DO NOT IGNORE IT

- **PHONE IMMEDIATELY** - If your phone is in the immediate area and it is safe to do so.
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- **OPEN** doors and windows.
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ENERGY EFFICIENCY

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COMPLAINTS PROCEDURE

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CHANGE OF SUPPLIER

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MOVING PREMISES

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028 9073 0277

Please advise us of your **Final meter read, date of move and forwarding address**. You remain liable for usage at the specified premises until such details are received and the final meter read is verified.

CONTACT INFORMATION

Email: natgas@flogasni.com

Website: www.flogasni.com/naturalgas

SALES ENQUIRES Meter Exchange

CUSTOMER ACCOUNTS Bill Enquiries, Final Accounts, Moving

CUSTOMER SERVICE General Enquiries

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5003462

04091971 | 00199
 St John Bosco Youth Centre
 T/A St John Bosco Youth Centre
 Chequer Hill
 Newry
 BT35 6DY

Flogas Natural Gas Ltd.
Airport Road West
Sydenham
Belfast
BT3 9ED



VAT NO. 192 7970 61

Tariff Code: C1

Consumption Period
From: 3/04/23
To: 3/04/23

Account No: 5003462
Invoice No. 134219
Invoice Date. 13/04/23

Meter No.	Curr Read	Prev Read	Units	Cal.Value	Conv. Factor	Corr. Factor	Consumption
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GBP

UNPAID

1579.55

Payment due by direct debit on 27/04/23

Total Due

1579.55

SMPN : 2163256

Capacity :

Read Type :

04091971 | 00199 | 00001 | 00001 |

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For Laser, Credit Card or Telephone / Internet Banking

028 9073 0277

BY BANK TRANSFER

FLOGAS NATURAL GAS, NAT WEST

Sort Code: 56-00-36

Acc No: 38610930

Please quote your Natural Gas account number on payments. Please allow 5 working days for payment to appear on your account.

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GAS & APPLIANCES SAFETY

EMERGENCY 24 HOUR GAS LINE

0800 002 001

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CHANGE OF SUPPLIER

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MOVING PREMISES

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028 9073 0277

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CONTACT INFORMATION

Email: natgas@flogasni.com

Website: www.flogasni.com/naturalgas

SALES ENQUIRES Meter Exchange

CUSTOMER ACCOUNTS Bill Enquiries, Final Accounts, Moving

CUSTOMER SERVICE General Enquiries

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5003462

05118301 | 00029
 St John Bosco Youth Centre
 T/A St John Bosco Youth Centre
 Chequer Hill
 Newry
 BT35 6DY

Flogas Natural Gas Ltd.
Airport Road West
Sydenham
Belfast
BT3 9ED



VAT NO. 192 7970 61

Tariff Code: C1

Consumption Period
From: 10/03/23
To: 12/05/23

Account No: 5003462
Invoice No. 135421
Invoice Date. 16/05/23

Meter No.	Curr Read	Prev Read	Units	Cal.Value	Conv. Factor	Corr. Factor	Consumption
310002523	89219	88768	451	40.0	11.4854	1.0329	5180

GBP

Gas Commodity Charge	10/03 - 12/05	5180 kWh @	.095700	495.73
EBRS Gov Discount	10/03 - 31/03	1781 kWh @	.008000	14.25-
		Net Total		481.48
		Vat 5.00%		24.07
Payment due by direct debit on 30/05/23		Total Due		505.55

You have been billed for 33210 units(kWh) in the last year
 (or from date of registration if less than 12 months)

SMPN : 2163256

Capacity : 502

Read Type : Custome

05118301 | 00029 | 00001 | 00001 |

HOW TO READ YOUR METER

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GAS TARIFFS

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ADDITIONAL PAYMENT DETAILS

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BY POST

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BY TELEPHONE

For Laser, Credit Card or Telephone / Internet Banking

028 9073 0277

BY BANK TRANSFER

FLOGAS NATURAL GAS, BARCLAYS BANK

Sort Code: 20-00-00

Acc No: 43523543

Please quote your Natural Gas account number on payments. Please allow 5 working days for payment to appear on your account.

If you are experiencing financial difficulty with paying your gas bills, you can contact our office for guidance and to discuss a suitable payment arrangement.

GAS & APPLIANCES SAFETY

EMERGENCY 24 HOUR GAS LINE

0800 002 001

GAS SAFETY - IF YOU SMELL GAS DO NOT IGNORE IT

- **PHONE IMMEDIATELY** - If your phone is in the immediate area and it is safe to do so.
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CHANGE OF SUPPLIER

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MOVING PREMISES

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028 9073 0277

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CONTACT INFORMATION

Email: natgas@flogasni.com

Website: www.flogasni.com/naturalgas

SALES ENQUIRES Meter Exchange

CUSTOMER ACCOUNTS Bill Enquiries, Final Accounts, Moving

CUSTOMER SERVICE General Enquiries

Customers can avail of our online billing function by contacting our offices on the details above.

5003462

07168171 | 00064
 St John Bosco Youth Centre
 T/A St John Bosco Youth Centre
 Chequer Hill
 Newry
 BT35 6DY

Flogas Natural Gas Ltd.
 Airport Road West
 Sydenham
 Belfast
 BT3 9ED



VAT NO. 192 7970 61

Tariff Code: C1

Consumption Period
 From: 13/05/23
 To: 10/07/23

Account No: 5003462
 Invoice No. 137901
 Invoice Date. 12/07/23

Meter No.	Curr Read	Prev Read	Units	Cal.Value	Conv. Factor	Corr. Factor	Consumption
310002523	89249	89219	30	40.1	11.5076	1.0329	345

GBP

Gas Commodity Charge	13/05 - 10/07	345 kWh @ .095700	33.02
		Net Total	33.02
		Vat 5.00%	1.65
Payment due by direct debit on 26/07/23		Total Due	34.67

You have been billed for 33555 units (kWh) in the last year
 (or from date of registration if less than 12 months)

SMPN : 2163256

Capacity : 502

Read Type : Custome

07168171 | 00064 | 00001 | 00001 |

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GAS TARIFFS

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BY TELEPHONE

For Laser, Credit Card or Telephone / Internet Banking

028 9073 0277

BY BANK TRANSFER

FLOGAS NATURAL GAS, BARCLAYS BANK

Sort Code: 20-00-00

Acc No: 43523543

Please quote your Natural Gas account number on payments. Please allow 5 working days for payment to appear on your account.

If you are experiencing financial difficulty with paying your gas bills, you can contact our office for guidance and to discuss a suitable payment arrangement.

GAS & APPLIANCES SAFETY

EMERGENCY 24 HOUR GAS LINE

0800 002 001

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Airport Road West
Sydenham
Belfast BT3 9ED

Vat No. 192 7970 61

St John Bosco Youth Centre
T/A St John Bosco Youth Centre
Chequer Hill
Newry
NEWRY
BT35 6DY

Service Address:

T/A St John Bosco Youth Centre
Chequer Hill
Newry
NEWRY
BT35 6DY

Tariff Code: EUC1	Consumption period: From: 11/07/2023 To: 03/09/2023	Account Number: 20000882 Invoice Number: INV2000000412 Invoice Date: 06/09/2023
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Meter No.	Curr. Read	Prev. Read	Units	Cal. Value	Conv. Factor	Corr. Factor	Consumption
310002523	89262	89249	13	40.4	11.5943	1.0330	151

Balance brought forward							£0.00
Gas Unit Rate	11/07/2023 – 03/09/2023			151 kWh	@ 0.095700		£14.45
Net Total							£14.45
VAT 5.00%							£0.72
Bill Total due by Direct Debit on 20/09/2023							£15.17
Total due							£15.17

You have been billed for 33706 units (kWh) in the last year.
(or from date of registration if less than 12 months)

SMPN: 2163256

Capacity: 502

Read Type: Customer Read

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BY BANK TRANSFER

FLOGAS NATURAL GAS, BARCLAYS BANK

Sort Code: 20-00-00

Acc No: 43523543

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GAS & APPLIANCES SAFETY

EMERGENCY 24 HOUR GAS LINE

0800 002 001

GAS SAFETY - IF YOU SMELL GAS DO NOT IGNORE IT

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COMPLAINTS PROCEDURE

Flogas Natural Gas is committed to providing an excellent level of Customer Service. However, if you have a complaint, please contact us on **028 9073 0277** or **Flogas Natural Gas, Airport Road West, Sydenham, Belfast, BT3 9ED** or refer to our Code of Practice on Complaints Handling Procedure and these can be found on our website www.flogasni.com.

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CHANGE OF SUPPLIER

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MOVING PREMISES

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028 9073 0277

Please advise us of your **Final meter read, date of move and forwarding address**. You remain liable for usage at the specified premises until such details are received and the final meter read is verified.

CONTACT INFORMATION

Email: natgas@flogasni.com

Website: www.flogasni.com/naturalgas

SALES ENQUIRES Meter Exchange

CUSTOMER ACCOUNTS Bill Enquiries, Final Accounts, Moving

CUSTOMER SERVICE General Enquiries

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Flogas Natural Gas Ltd
Airport Road West
Sydenham
Belfast BT3 9ED

Vat No. 192 7970 61

St John Bosco Youth Centre
T/A St John Bosco Youth Centre
Chequer Hill
Newry
NEWRY
BT35 6DY

Service Address:

T/A St John Bosco Youth Centre
Chequer Hill
Newry
NEWRY
BT35 6DY

Tariff Code: EUC1	Consumption period: From: 04/09/2023 To: 22/11/2023	Account Number: 20000882 Invoice Number: INV2000005070 Invoice Date: 27/11/2023
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Meter No.	Curr. Read	Prev. Read	Units	Cal. Value	Conv. Factor	Corr. Factor	Consumption
310002523	89968	89262	706	40.1	11.4953	1.0330	8110

Balance brought forward							£0.00
Gas Unit Rate	06/11/2023 – 22/11/2023			1723 kWh	@ 0.082340		£141.87
Gas Unit Rate	04/09/2023 – 05/11/2023			6387 kWh	@ 0.095700		£611.24
Net Total							£753.11
VAT 5.00%							£37.66
Bill Total due by Direct Debit on 11/12/2023							£790.77
Total due							£790.77

You have been billed for 36543 units (kWh) in the last year.
(or from date of registration if less than 12 months)

SMPN: 2163256

Capacity:

Read Type: UMAX Estimate

HOW TO READ YOUR METER

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HOW TO READ A DIGITAL METER

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Ignore all figures in **RED** or to the right of the comma.

You can submit this meter reading by emailing it to us at natgas@flogasni.com or online at www.flogasni.com/naturalgas

GAS TARIFFS

If you are unhappy with or have a query on your current gas tariff please contact our office to discuss this further at the contact details listed below under "Contact Information"

ADDITIONAL PAYMENT DETAILS

If you have an outstanding balance you want to pay promptly, you can do so:

BY POST

Please send your cheque, together with your account details to **Flogas Natural Gas Customer Accounts, Airport Road West, Sydenham, Belfast, BT3 9ED.**

BY TELEPHONE

For Laser, Credit Card or Telephone / Internet Banking

028 9073 0277

BY BANK TRANSFER

FLOGAS NATURAL GAS, BARCLAYS BANK

Sort Code: 20-00-00

Acc No: 43523543

Please quote your Natural Gas account number on payments. Please allow 5 working days for payment to appear on your account.

If you are experiencing financial difficulty with paying your gas bills, you can contact our office for guidance and to discuss a suitable payment arrangement.

GAS & APPLIANCES SAFETY

EMERGENCY 24 HOUR GAS LINE

0800 002 001

GAS SAFETY - IF YOU SMELL GAS DO NOT IGNORE IT

- **PHONE IMMEDIATELY** - If your phone is in the immediate area and it is safe to do so.
- **TURN OFF** the gas at your meter and appliances.
- **OPEN** doors and windows.
- **DO NOT** smoke/use naked flames, light switches or door bells.
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Website: www.flogasni.com/naturalgas

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Vat No. 192 7970 61

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Chequer Hill
Newry
NEWRY
BT35 6DY

Service Address:

T/A St John Bosco Youth Centre
Chequer Hill
Newry
NEWRY
BT35 6DY

Tariff Code: EUC1	Consumption period: From: 04/09/2023 To: 22/11/2023	Account Number: 200000882 Invoice Number: CN2000001550 Invoice Date: 29/11/2023
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Meter No.	Curr. Read	Prev. Read	Units	Cal. Value	Conv. Factor	Corr. Factor	Consumption
310002523	89968	89262	706	40.1	11.4953	1.0330	8110

Balance brought forward							£790.77
Gas Unit Rate	06/11/2023 – 22/11/2023			-1723 kWh	@ 0.082340		£-141.87
Gas Unit Rate	04/09/2023 – 05/11/2023			-6387 kWh	@ 0.095700		£-611.24
Net Total							£-753.11
VAT 5.00%							£-37.66
Bill Total due by Direct Debit on 13/12/2023							£-790.77
Total due							£0.00

You have been billed for 36543 units (kWh) in the last year.
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SMPN: 2163256

Capacity:

Read Type: UMAX Estimate

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For Laser, Credit Card or Telephone / Internet Banking

028 9073 0277

BY BANK TRANSFER

FLOGAS NATURAL GAS, BARCLAYS BANK

Sort Code: 20-00-00

Acc No: 43523543

Please quote your Natural Gas account number on payments. Please allow 5 working days for payment to appear on your account.

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GAS & APPLIANCES SAFETY

EMERGENCY 24 HOUR GAS LINE

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028 9073 0277

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CONTACT INFORMATION

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Website: www.flogasni.com/naturalgas

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NEWRY
BT35 6DY

Service Address:

T/A St John Bosco Youth Centre
Chequer Hill
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NEWRY
BT35 6DY

Tariff Code: EUC1	Consumption period: From: 04/09/2023 To: 26/11/2023	Account Number: 20000882 Invoice Number: INV2000005223 Invoice Date: 30/11/2023
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Meter No.	Curr. Read	Prev. Read	Units	Cal. Value	Conv. Factor	Corr. Factor	Consumption
310002523	89671	89262	409	40.1	11.4976	1.0330	4703

Balance brought forward							£0.00
Gas Unit Rate	06/11/2023 – 26/11/2023			1176 kWh	@ 0.082340		£96.83
Gas Unit Rate	04/09/2023 – 05/11/2023			3527 kWh	@ 0.095700		£337.53
Net Total							£434.36
VAT 5.00%							£21.72
Bill Total due by Direct Debit on 14/12/2023							£456.08
Total due							£456.08

You have been billed for 32414 units (kWh) in the last year.
(or from date of registration if less than 12 months)

SMPN: 2163256

Capacity:

Read Type: Customer Read

HOW TO READ YOUR METER

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GAS TARIFFS

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ADDITIONAL PAYMENT DETAILS

If you have an outstanding balance you want to pay promptly, you can do so:

BY POST

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BY TELEPHONE

For Laser, Credit Card or Telephone / Internet Banking

028 9073 0277

BY BANK TRANSFER

FLOGAS NATURAL GAS, BARCLAYS BANK

Sort Code: 20-00-00

Acc No: 43523543

Please quote your Natural Gas account number on payments. Please allow 5 working days for payment to appear on your account.

If you are experiencing financial difficulty with paying your gas bills, you can contact our office for guidance and to discuss a suitable payment arrangement.

GAS & APPLIANCES SAFETY

EMERGENCY 24 HOUR GAS LINE

0800 002 001

GAS SAFETY - IF YOU SMELL GAS DO NOT IGNORE IT

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CHANGE OF SUPPLIER

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MOVING PREMISES

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028 9073 0277

Please advise us of your **Final meter read, date of move and forwarding address**. You remain liable for usage at the specified premises until such details are received and the final meter read is verified.

CONTACT INFORMATION

Email: natgas@flogasni.com
Website: www.flogasni.com/naturalgas

SALES ENQUIRES Meter Exchange

CUSTOMER ACCOUNTS Bill Enquiries, Final Accounts, Moving

CUSTOMER SERVICE General Enquiries

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Sydenham
Belfast BT3 9ED

Vat No. 192 7970 61

St John Bosco Youth Centre
T/A St John Bosco Youth Centre
Chequer Hill
Newry
NEWRY
BT35 6DY

Service Address:

T/A St John Bosco Youth Centre
Chequer Hill
Newry
NEWRY
BT35 6DY

Tariff Code: EUC1	Consumption period: From: 27/11/2023 To: 08/01/2024	Account Number: 20000882 Invoice Number: INV2000007792 Invoice Date: 10/01/2024
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Meter No.	Curr. Read	Prev. Read	Units	Cal. Value	Conv. Factor	Corr. Factor	Consumption
310002523	90108	89671	437	40.2	11.5995	1.0398	5069

Balance brought forward							£0.00
Gas Unit Rate	27/11/2023 – 08/01/2024		5069 kWh	@ 0.082340			£417.38
Net Total							£417.38
VAT 5.00%							£20.87
Bill Total due by Direct Debit on 24/01/2024							£438.25
Total due							£438.25

You have been billed for 29724 units (kWh) in the last year.
(or from date of registration if less than 12 months)

SMPN: 2163256

Capacity:

Read Type: Customer Read

HOW TO READ YOUR METER

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GAS TARIFFS

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BY POST

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BY TELEPHONE

For Laser, Credit Card or Telephone / Internet Banking

028 9073 0277

BY BANK TRANSFER

FLOGAS NATURAL GAS, BARCLAYS BANK

Sort Code: 20-00-00

Acc No: 43523543

Please quote your Natural Gas account number on payments. Please allow 5 working days for payment to appear on your account.

If you are experiencing financial difficulty with paying your gas bills, you can contact our office for guidance and to discuss a suitable payment arrangement.

GAS & APPLIANCES SAFETY

EMERGENCY 24 HOUR GAS LINE

0800 002 001

GAS SAFETY - IF YOU SMELL GAS DO NOT IGNORE IT

- **PHONE IMMEDIATELY** - If your phone is in the immediate area and it is safe to do so.
- **TURN OFF** the gas at your meter and appliances.
- **OPEN** doors and windows.
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Service Address:

T/A St John Bosco Youth Centre
Chequer Hill
Newry
NEWRY
BT35 6DY

Tariff Code: EUC1	Consumption period: From: 09/01/2024 To: 15/01/2024	Account Number: 200000882 Invoice Number: INV2000008488 Invoice Date: 19/01/2024
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Meter No.	Curr. Read	Prev. Read	Units	Cal. Value	Conv. Factor	Corr. Factor	Consumption
310002523	90201	90108	93	39.9	11.4506	1.0330	1065

Balance brought forward							£438.25
Climate Change Levy	09/01/2024 – 15/01/2024			1065 kWh	@ 0.006720		£7.16
Gas Unit Rate	09/01/2024 – 15/01/2024			1065 kWh	@ 0.082340		£87.69
Net Total							£94.85
VAT 20.00%							£18.97
Bill Total due by Direct Debit on 02/02/2024							£113.82
Total due							£552.07

You have been billed for 29176 units (kWh) in the last year.
(or from date of registration if less than 12 months)

SMPN: 2163256

Capacity:

Read Type: Customer Read

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FLOGAS NATURAL GAS, BARCLAYS BANK

Sort Code: 20-00-00

Acc No: 43523543

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NEWRY
BT35 6DY

Tariff Code: EUC1	Consumption period: From: 16/01/2024 To: 12/02/2024	Account Number: 200000882 Invoice Number: INV2000010204 Invoice Date: 14/02/2024
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Meter No.	Curr. Read	Prev. Read	Units	Cal. Value	Conv. Factor	Corr. Factor	Consumption
310002523	90617	90201	416	39.8	11.4096	1.0330	4746

Balance brought forward							£0.00
Climate Change Levy	16/01/2024 – 12/02/2024			4746 kWh	@ 0.006720		£31.89
Gas Unit Rate	16/01/2024 – 12/02/2024			4746 kWh	@ 0.082340		£390.79
Net Total							£422.68
VAT 20.00%							£84.54
Bill Total due by Direct Debit on 28/02/2024							£507.22
Total due							£507.22

You have been billed for 27232 units (kWh) in the last year.
(or from date of registration if less than 12 months)

SMPN: 2163256

Capacity:

Read Type: Actual Meter
Read

HOW TO READ YOUR METER

Reading your gas meter is easy and can help you manage your energy usage and avoid estimated bills.

HOW TO READ A DIGITAL METER

In the diagram below you will see a digital meter. Read the number from left to right. Please ignore any number in **RED** or to the right of the comma. For example, the correct reading on display shown in this example is 1758.



Ignore all figures in **RED** or to the right of the comma.

You can submit this meter reading by emailing it to us at natgas@flogasni.com or online at www.flogasni.com/naturalgas

GAS TARIFFS

If you are unhappy with or have a query on your current gas tariff please contact our office to discuss this further at the contact details listed below under "Contact Information"

ADDITIONAL PAYMENT DETAILS

If you have an outstanding balance you want to pay promptly, you can do so:

BY POST

Please send your cheque, together with your account details to **Flogas Natural Gas Customer Accounts, Airport Road West, Sydenham, Belfast, BT3 9ED.**

BY TELEPHONE

For Laser, Credit Card or Telephone / Internet Banking

028 9073 0277

BY BANK TRANSFER

FLOGAS NATURAL GAS, BARCLAYS BANK

Sort Code: 20-00-00

Acc No: 43523543

Please quote your Natural Gas account number on payments. Please allow 5 working days for payment to appear on your account.

If you are experiencing financial difficulty with paying your gas bills, you can contact our office for guidance and to discuss a suitable payment arrangement.

GAS & APPLIANCES SAFETY

EMERGENCY 24 HOUR GAS LINE

0800 002 001

GAS SAFETY - IF YOU SMELL GAS DO NOT IGNORE IT

- **PHONE IMMEDIATELY** - If your phone is in the immediate area and it is safe to do so.
- **TURN OFF** the gas at your meter and appliances.
- **OPEN** doors and windows.
- **DO NOT** smoke/use naked flames, light switches or door bells.
- **CHECK** with premises nearby.



ENERGY EFFICIENCY

Advice on energy efficiency is available to view in our "Code of Practice on the Efficient use of Gas". This document is available to view on our website or a copy can be posted to you on request.

Alternatively you can contact carbon trust on 028 9073 4394 or consumer council on 028 9025 1600 for advice.

COMPLAINTS PROCEDURE

Flogas Natural Gas is committed to providing an excellent level of Customer Service. However, if you have a complaint, please contact us on **028 9073 0277** or **Flogas Natural Gas, Airport Road West, Sydenham, Belfast, BT3 9ED** or refer to our Code of Practice on Complaints Handling Procedure and these can be found on our website www.flogasni.com.

If your complaint has not been resolved to your satisfaction by Flogas Natural Gas, then you may refer your unresolved dispute to the Consumer Council, Floor 3, Seatem House, 28-32 Alfred Street, Belfast, BT2 8EN or call 0800 121 6022. Any consumer can utilise this scheme at no cost to themselves.

If the Consumer Council are unable to successfully resolve your complaint then you can contact the Utility Regulator at Queens House, 14 Queen St, Belfast, BT1 6ED or call 028 9031 1575. If after going through our Complaints resolution system, your complaint is still not resolved you have the right to take your complaint to court.

CHANGE OF SUPPLIER

Customers can avail of the facility to change suppliers. Information on switching is available from the Consumer Council on **028 9067 2488** or online www.consumerCouncil.org.uk

MOVING PREMISES

To terminate your gas supply contract please contact our Customer Care team in writing or by phone on

028 9073 0277

Please advise us of your **Final meter read, date of move and forwarding address**. You remain liable for usage at the specified premises until such details are received and the final meter read is verified.

CONTACT INFORMATION

Email: natgas@flogasni.com
Website: www.flogasni.com/naturalgas

SALES ENQUIRES Meter Exchange

CUSTOMER ACCOUNTS Bill Enquiries, Final Accounts, Moving

CUSTOMER SERVICE General Enquiries

Customers can avail of our online billing function by contacting our offices on the details above.



Flogas Natural Gas Ltd
Airport Road West
Sydenham
Belfast BT3 9ED

Vat No. 192 7970 61

St John Bosco Youth Centre
T/A St John Bosco Youth Centre
Chequer Hill
Newry
NEWRY
BT35 6DY

Service Address:

T/A St John Bosco Youth Centre
Chequer Hill
Newry
NEWRY
BT35 6DY

Tariff Code: EUC1	Consumption period: From: 13/02/2024 To: 04/03/2024	Account Number: 20000882 Invoice Number: INV2000012019 Invoice Date: 06/03/2024
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Meter No.	Curr. Read	Prev. Read	Units	Cal. Value	Conv. Factor	Corr. Factor	Consumption
310002523	90973	90617	356	39.5	11.3212	1.0330	4030

Balance brought forward							£0.00
Climate Change Levy	13/02/2024 – 04/03/2024			4030 kWh	@ 0.006720		£27.08
Gas Unit Rate	13/02/2024 – 04/03/2024			4030 kWh	@ 0.082340		£331.83
Net Total							£358.91
VAT 20.00%							£71.78
Bill Total due by Direct Debit on 20/03/2024							£430.69
Total due							£430.69

You have been billed for 26484 units (kWh) in the last year.
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SMPN: 2163256

Capacity:

Read Type: Customer Read

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