



FOYLE CHILD CONTACT CENTRE
19TH ANNUAL REPORT

APRIL 2022 – MARCH 2023

MISSION STATEMENT

Foyle Child Contact Centre aims to provide a child-centred, neutral meeting place for all the family which is welcoming and safe.

Children can spend time with one, or both, parents, or significant other person with whom they no longer live following a family separation.

Foyle Child Contact Centre is staffed by a paid Coordinator and trained and vetted volunteers whose aim is to enable the Resident parent to feel comfortable while assisting the child and the Contact person to have quality time together.

ADMINISTRATIVE DETAILS

Charity Name:- Foyle Child Contact Centre
Registered Address: 12-14 The Diamond, L'Derry BT48 6HW
Outreach Centres: 72-76 Main Street, Limavady BT49 9HS
Telephone: 028 7137 4885
Mobile: 078 4107 2907
Email: foyleccc@icloud.com
Website: www.foylechildcontactcentre.org
Charity No: NIC104570
Company No: NI614232

Incorporated as a Company Limited by Guaranteed on 30th August 2012. Copy of Articles of Association available on request to the email address above.

Directors at 31st March 2023:-

Jean Thompson – Chairperson

Elizabeth Fielding

Mary Durkan

Lesley McMorris

Carrie Mullan

Phyllis Quigley

Directors retire by rotation at the Annual General Meeting. Retiring Directors can stand for re-election at the Annual General Meeting. A Director appointed by a resolution of the Board must retire at the next Annual General Meeting.

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Chairperson's Report

2022 - 23

It is my pleasure to present the 19th Annual report of Foyle Child Contact Centre.

This past year has seen Foyle Child Contact Centre continue to meet our charitable objective of offering a safe, friendly, and neutral environment where children of separated families can spend time with one or both parents and sometimes other family members.

Another year completed. Thursdays and Saturdays at The Diamond continue to be busy; the number of families ebbing and flowing throughout the year. Limavady has remained busy on a Wednesday and a special words of thanks to the Salvation Army for the use of their premises and Angela and Richard who really go above and beyond to facilitate these sessions. Unfortunately, following the pandemic we, like many other voluntary organisations, have lost some of our volunteers, meaning organising the rota is an even more mammoth task than usual. To all those who have responded to last minute calls for help, thank you!

The Board continues to manage the business of the contact centre and is continuing to implement our three year strategic plan. One of our aspirations is to source enough core funding to allow the appointment of a permanent assistant co-ordinator and this is being actively pursued. We have added to our current pool of deputy co-ordinators and we have welcomed Emma from Coleraine Centre who has joined the team over the summer.

Another one of our strategic aims is to develop income generation and this is progressing well, with Social Services and Foyle Friends of Ukraine using our space at The Diamond.

As always, we are indebted to the Western Health and Social Care Trust who continue to provide our core funding, with year-on-year uplifts. Also, our landlords, Inner City Trust, who make it possible for us to benefit from occupying our excellent accommodation at The Diamond and offer effective support in terms of building maintenance and any other issues that may arise.

We really do have the best team of volunteers who have been outstanding during the last year in helping to keep the service on track. Not only do they turn up to facilitate the contact sessions but they come in and they plant flowers, do DIY, clean and put up seasonal decorations! Special thanks to our volunteer Eimear and her colleagues from Learning Pool painted the walls, fence, and bench in the outdoor area in May. Great job!



Jean Thompson
Chairperson

FINANCIAL REPORT

A copy of the Financial Statements can be found in Appendix 1 of this report

During the financial period 22/23 we received a Grant from the Western Health and Social Care Board totalling £46,683. This grant funded both core and support costs to maintain the continuing services provided by the charity. Without this funding the Child Contact Centre facilitation would be impossible, therefore ongoing funding is vital for the continuity of service.

There was funding received from Halifax for Art Therapy for £2,400 in the 21/22 financial year, of which £762 was expended in the 22/23 year.

Other income and donations received during this period totalled £2,370, these included: -

- Room Hire - £1,420
- Donations - £950

Donations have remained consistent with 2022 financial year, with donations totalling £950 in the year ended 31 March 2023.

Special thanks to everyone who donated funds or resources during the year, we greatly appreciate this.

We continue to have a healthy financial position, with a bank balance at 31 March 2023 of £15,178; there was an decrease from 2022 bank and cash - £15,932 (£754 decrease). There are also sufficient reserves at 31.03.23 - £3,398. The company has had a positive year considering the continuing interruption to services following the Covid pandemic and the constraints upon public sector funding.

As the charity is registered with the Northern Ireland Charity Commission the following documents must be submitted 10 months after the year end 31.03.23:

- Full set of signed financial statements at 31 March 2023;
- Independent Examiners Report.
- Trustee's Report.

All financial procedures are reported to Directors at the bi-monthly meetings ensuring good governance is always maintained.

Thank You!

We wish to thank all our funders, staff, and volunteers for the continued hard work, without them this organisation would not exist. Going forward into 23/24 we aim to raise awareness of the services on offer and welcome any further donations to assist with the much needed and excellent work of the centre.

APPENDIX ONE

Foyle Child Contact Centre
Company limited by guarantee

Statement of Financial Activities for
the Year Ended 31 March 2023

		Unrestricted Funds £	Restricted Funds £	Total Funds 2023 £	Total Funds 2022 £
Income and Expenditure					
Incoming resources from charitable activities		<u>2,370</u>	<u>46,683</u>	<u>49,053</u>	<u>47,951</u>
Total Incoming Resources	2	<u>2,370</u>	<u>46,683</u>	<u>49,053</u>	<u>47,951</u>
Resources Expended					
Management & Administration		<u>2,267</u>	<u>46,682</u>	<u>48,949</u>	<u>47,225</u>
Total Resources Expended	2.1	<u>2,267</u>	<u>46,682</u>	<u>48,949</u>	<u>47,225</u>
Net Incoming / (Outgoing) Resources	6	103		104	726
Balances brought forward 1 April 2022		<u>3,024</u>	<u>270</u>	<u>3,294</u>	<u>2,568</u>
Balances carried forward 31 March 2023		<u>3,127</u>	<u>271</u>	<u>3,398</u>	<u>3,294</u>

The above amounts relate to continuing operations of the charity.

The charity has no recognised gains and losses other than those included in the results above and therefore no separate statement of total recognised gains and losses has been presented. There is no difference between the net incoming resources for the period stated above and their historical cost equivalents.

APPENDIX TWO

Centres	Hours	Non-Resident			Children by age			Pre-Visits	Referrers			Handover	Sessions	Volunteer Hours
		F	M	O	0-5	6-10	11+		Solicitor	S.S.	Self			
Limavady	218	80	21	22	95	19	46	14	7				123	187
Wednesday	431.5	173			116	137	2	2	1			45	173	134
Thursday	386	160	13	11	146	62	51	24	11	1		13	184	204.25
Saturday a.m.	905.25	268	21	8	283	99	31	28	14			91	297	145
Saturday p.m.	574	263		24	197	143		10	5			82	287	99
	2514.75	944	55	65	460	460	130	78	38	1	0	231	1064	769.25

CUMULATIVE STATISTICS 1.4.22 TO 31.3.23

Total number of family visits = 1064

In the last financial year, the referrals to Foyle Child Contact Centre were inconsistent, sometimes busier than other times. There was an increase in handover contacts, which is where we ensure that the adults are presenting as able to care for their children while having contact in the community. We have also seen an increase in the number of children per family.

When we receive a referral, we always arrange to meet both adults and the children in advance of contact commencing. This enables us to explain how supported contact centres work, the behaviour expected of families and what families can expect from us. This can take up to 8 hours work for each referral which this year totalled 312 hours.

As always, our volunteers are the backbone of our service, and we could not deliver the excellent service we do without their commitment, energy and support. This year the volunteers gave 769.25 hours which equates to £11,382.00 if those hours were paid at the minimum wage of £10.42 per hour. A great contribution to the local community.





