

GOOD MORNING DOWN
TRUSTEES REPORT AND FINANCIAL STATEMENTS
FOR THE YEAR ENDED
31ST MARCH 2023

COMPANY INFORMATION

CHARITY NAME: Good Morning Down

CHARITY REG NO: NIC101317

REGISTERED OFFICE: Office 1 Innovation House
Down Business Park
46 Belfast Road
DOWNPATRICK
Co Down
BT30 9UP

TRUSTEES:

The following are charity trustees:

Deborah Boden
Patricia Magee
Daniella McCarry
Bridie Rogan
Mavis Conlon
Patricia Galloway
Liam Gunn

ACCOUNTANTS: Eamonn P McGrady & Co
Chartered Accountants &
Registered Auditors
21a Market Street
DOWNPATRICK
BT30 6LP

BANKERS: Ulster Bank Ltd
2-8 Market Street
DOWNPATRICK
BT30 6BU

GOOD MORNING DOWN

TRUSTEES REPORT

YEAR ENDED 31ST MARCH 2023

Good Morning Down was set up on 1st January 2005. It was developed as a charitable group with the assistance of Supporting Communities N.I.

Good Morning Down was registered with Charity Commission N. I. on 19.06.15

Charity no: **NIC101317**

Address: Office 1
Innovation House
Down Business Park
46 Belfast Rd
Downpatrick
BT30 9UP

Telephone No: 02844613434

Email: dan@goodmorningdown.co.uk

1.0 The Management Committee:

Following the Good Morning Down AGM on 16.12.2021 and the subsequent GMD Board meeting of the 17.02.22, various personnel changes occurred in relation to the GMD Board membership, including that Susan Welsh tendered her resignation from the GMD Chairperson role. GMD record their thanks and gratitude to Susan for her many years of service and support to our organisation.

As a result of the above change the Management Committee agreed to appoint Patricia Magee to the position of Chairperson, therefore from 1st April 2022 the GMD Management Committee membership was:

P. Magee	Community Volunteer	(Chairperson)
L. Gunn	N.I.H.E.	(Secretary)
P. Galloway	DCT	(Treasurer appointed 4.5.22)
D. Boden	MYMY	
D. McCarry	C.D.R.C.N.	
B. Rogan	Good Morning Down Volunteer	
M. Conlon	Good Morning Down Volunteer	

The Management Committee met on 4 occasions during this reporting period: 4th May 2022, 8th September 2022, 15th December 2022 and 23rd March 2023.

The Good Morning Down AGM took place immediately following the board meeting on 15th December 2022.

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2.0 Banker: Ulster Bank, Downpatrick Branch

During this reporting period, Good Morning Down registered for online banking with the Ulster Bank including an application for a Bank Card. The application was subsequently approved and GMD now enjoys the benefits of online banking and now has a mastercard debit card.

3.0 Accountant: Eamonn P McGrady & Co

Eamonn P McGrady & Co completed an independent examination of the Good Morning Down accounts for year end March 2022; there were no issues arising. Following agreement and sign-off by the Board and in line with current guidance, the relevant accounts information was subsequently uploaded to the NI Charities Commission website, where it is accessible to anyone wishing to view it.

4.0 GMD Key Objectives

The delivery of a free professional telephone befriending service to registered GMD clients, all of whom are adults and deemed to be vulnerable and/or elderly people. Calls will be made at the agreed times on agreed days. Through this service, GMD aims to assist in reducing social isolation and reducing the fear of crime amongst our service users, helping clients to remain living in their home environment.

4.1 Client Calls

GMD volunteers made calls to clients on all bank holidays from 1st September 2022 to the 31st March 2023 with the exception of two dates: December 25th and March 17th when volunteers were unavailable to assist.

Clients were pleased to receive calls on bank holidays (& national holidays) and support this enhancement in the GMD service.

For the period 1st April 2022 to 31st March 2023 – GMD volunteers and staff made a total of 19419 calls to clients. Of these 14,186 were successful calls (clients answered) representing a 73% success rate.

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5.0 Policies

GMD have a number of internal policies in place (listed below), these are “live” documents and are reviewed and updated where appropriate:

- Health & Safety policy
- Volunteer policy
- Volunteer expenses policy
- Acceptable use policy for I.T. equipment
- Confidentiality policy
- Reporting policy re abuse or mistreatment of vulnerable adults
- Complaints procedure
- Safeguarding adults in need of protection policy
- Safeguarding children and young people policy
- Equal opportunities policy
- Service user code of conduct policy
- Lone worker policy – (only applicable to certain staff)

6.0 Finance & funding

GMD continued to receive annual grant funding from SEHSST, in addition grant funding was also received from The Halifax Foundation, Garfield Weston Foundation, NI Housing Executive (various grant programs), the NM&D Police Community & Safety Partnership and NM&D Good Relations.

In total, funding secured this year was £52,908 (2022 £51,166). Surplus of receipts over payments was £844, compared to a deficit of £932 last year.

Reserves at the end of the year amounted to £15,704.

As stated earlier in this report and in line with Charity Commission NI guidance, previous Good Morning Down accounts are available to view on the Charity Commission NI website.

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7.0 New Referrals

Referrals into the Good Morning Down service come from a variety of sources. During the period of this report, referrals were received from:

- SE Trust – Safe n Well programme
- Self Referrals (website)
- Hospital Referrals
- PSNI Neighbourhood Teams
- Friends & Families
- Referrals following GMD invitational presentations

8.0 Review of year 2022 -2023

Staff and Volunteers:

- 1 Co-ordinator (Part-time)
- 2 Telephone Carers (Part-time)
- 18 volunteers
- 15 volunteers are active (4 of whom were recruited in Oct 2022)

Dan McEvoy commenced employment as the GMD Project Manager on the 27th June 2022 following a recruitment exercise after the retirement of the previous project coordinator Linda Baker in February 2022.

The Board record their thanks to Linda for her contribution and support to GMD over the past 16 years.

9.0 History of Membership

At the outset of the project in Jan 2005, 18 clients were receiving calls. At the time of writing this report we are now supporting 171 members.

Staff and volunteers make between 360 to 400 telephone calls per week. These are made between 9.00am to 12.30pm over the 5 weekday mornings.

GMD made 19,420 caring/befriending telephone calls from April 2022 to March 2023, a decrease of only 645 from the previous year. The number of successful first calls was 14,186 for the same period.

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10.0 2022-2023 Calendar of Events

GMD were in a position to deliver two client events during the period of this report. The first took place on Wed 30th November 2022 in Downpatrick RGU club. This was funded with unspent monies from a previous Community Foundation Grant and was the first GMD event in over 36 months. The 2nd event took place on Wed 22nd March 2023 in the Millbrook Lodge hotel in Ballynahinch and was funded by NM&D PCSP with assistance from NM&D Good Relations.

Both of the above events were a great success and demonstrated how such events benefit our clients particularly as we emerged from the Covid Pandemic.

In addition to the above, GMD staff and volunteers attended 8 other events where they were able to chat about GMD and the service offered to clients.

11.0 Donations

Throughout the period of this report GMD received several donations totalling £3,000 approximately. In particular we wish to thank the McConvey family for their generous donation of £1000.00 in recognition of the service provided by GMD towards their recently deceased mother Ida McConvey.

12.0 Statement of Account

Account for year are produced by Eamonn Mc Grady.

13.0 Public Benefit Statement

The Trustees have had regard to the Public Benefit Requirement statutory guidance.

Report approved by Trustees at their Board meeting dated on Thursday 29th June 2023 and signed on their behalf by:



Patricia Magee (Chairperson of Board)