



COMPTON CARE GROUP LIMITED

Annual Report and Consolidated Financial Statements

Year Ended 31 March 2023

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Opening Statement from the Chairman of the Board and CEO

The past year has continued to be a time of change, growth, and development for Compton Care. We marked our 40th year of providing palliative and end of life services since we first opened back in 1982. Fast forward to 2022 and we saw record breaking numbers of referrals and patients and families accessing both old and new services.

We continued to receive some support early in the year from NHS England as part of the post Covid recovery efforts and, for Compton, our recovery and restoration after the pandemic years has resulted in new responsive services, changes in our workforce and education models and a more responsive income generation team.

Our focus this year has been on developing our community services to help keep patients in the place they call home. This has been achieved through a dedicated team of specialist staff visiting the 70 care homes in Wolverhampton and helping residents plan their end-of-life care wishes. When the time then comes, if their wish is to remain at the home, then they are enabled to do so. This has resulted in pressure being taken off both GPs and hospital services as well as being a clear quality benefit to the residents.

We have expanded our rapid response team to being available 24 hours a day, 7 days a week to ensure that if a patient or their family have concerns, then we can respond quickly to assist. This has avoided countless hospital attendances and certainly relieved anxiety and complex symptoms, whilst at the same time keeping the person at home.

To provide expanded services, we have successfully recruited new clinical staff into our teams, including several paramedics who bring a particular expertise to Compton we did not previously have.

In collaboration with Children In Need, we have been able to recruit a Children and Young Adult specialist support worker who is providing much needed support and encouragement to young people suffering pre or post bereavement of a close family member. Encouraging children and young adults to meet up and share their feelings and experiences through group activities has reduced social anxiety and feelings of isolation amongst this often-forgotten group of people and the service is receiving very positive feedback.

Our care coordination centre changed its name to Advice and Referral Line to make it more accessible and the service has continued to grow both in numbers and complexity of calls being managed.

As part of the sale of Cedars, we upgraded parts of the Hall site to enable staff and services to move from the Cedars. We introduced flexible office spaces, new car parking and enhanced staff and public spaces. We also had the external walls of the Hall re-limed as part of our work to protect the heritage of our lovely buildings.

As part of our ambition to work in collaboration with others, we have made great progress building relationships with other hospices, the NHS, Members of Parliament, and the local authority. It was particularly encouraging to be selected as one of the mayor's selected charities for the year, resulting in the mayor attending several of our events, visiting our clinical services, and encouraging the local communities to support us.

Our work with the NHS has been focused on seeking recognition for being a key provider of treatment and care within the NHS systems locally. As part of this we have expanded and developed our learning and development team to be able to offer external educational opportunities for other care professionals who need palliative and end of life care skills. Another key component is to be recognised as an organisation that can help to progress evidence based clinical practice. To this end, we have launched our research strategy and begun to engage in formal programmes of clinical research.

Our staff and volunteers continue to be our most valued asset and it has been a pleasure to be able to support the teams through a new assistance programme, a freedom to speak up approach and a range of well-being activities. We were also able to offer some financial assistance to all our staff in the face of the cost-of-living crisis.

We celebrated our 40th birthday with a range of activities including our first gala dinner in many years, a staff picnic, the launch of a business club and of Custard, our new mascot.

After a few difficult years, our retail chain bounced back with better-than-expected sales and a store of excellence programme designed to improve customer care and experience. Our lottery had a record-breaking year, and our overall financial position remains strong. This is in large part due to the ongoing generosity of the local population for which we are truly grateful.

So, to close, it has been an amazing year with so many things to celebrate and be thankful for. As always, we want to thank our wonderful staff and volunteers who work tirelessly for Compton and without whom we would not be able to deliver the fantastic services that we are all so proud of.

Ros Keeton,
Chairman of the Board of Trustees

Rachel Overfield
CEO & Director of Nursing

TRUSTEES' ANNUAL REPORT

Strategic Report

We Are Compton Care

Our Vision: Compton Care will be a leader in delivering palliative care and support for the community.

Our Mission: Compton Care provides high quality accessible care and support for the people in our communities living with life limiting conditions.

Our Values:

- **COLLABORATION** - We work with patients, families, and wider healthcare communities to deliver personalised care.
- **ACCOUNTABILITY** - We demonstrate individual accountability for behaviour, performance, and impact.
- **RESPECT** - We are inclusive, we value difference, and we work together responsibly.
- **EMPATHY** - We listen, engage and act with warmth, kindness and understanding.

Our Services

At Compton Care we believe people are more than their diagnosis. For over 40 years, Compton has been providing palliative and end of life care to patients, and their families, helping them to navigate every aspect of life with a life limiting condition. Our services aim to help patients and families with:

- The physical – helping patients deal with the physical changes brought about by their illness helping with symptom control and pain management.
- The practical – supporting families to manage practical aspects including finances, housing, legal matters and making future care plans.
- The emotional and spiritual – providing a safe space for patients' families to express their thoughts, feelings, and emotions throughout the duration of a person's illness and after death.

As well as delivering high quality essential clinical care, Compton offers a wide range of enhanced care services including psychological therapies, social care, respite, and complementary therapies which exist to support patients and families through every aspect of their palliative care journey and beyond.

All services are delivered to patients aged 18 or over (and their families) living in Wolverhampton, parts of the Black Country, South Staffordshire, and East Shropshire.

Every year, we review our service provision in line with our Strategic Plans and with the requirements of our local NHS commissioners.

Our services include:

- Living Well Service - giving people the practical and emotional tools to continue to live actively and independently with their condition. Each person's needs are assessed, and a bespoke package of care is offered. This can include:
 - Access to activities, workshops and support groups on topics including symptom management, nutrition, exercise, relaxation, horticulture, craft and chat and planning for the future.
 - Regular appointments and consultations with medical and clinical staff.

- Training and education sessions which are also available for family members and carers supporting loved ones with incurable illnesses.
- Therapeutic Support - as well as supporting patients with the physical aspects of life with an incurable condition, Compton also provides emotional and spiritual support in the form of talking therapies, counselling, complementary therapies, art therapy, occupational therapy, and physiotherapy.
- Social Work Support - our team of palliative care social workers offer emotional support and help patients to manage practical matters such as dealing with finances, housing, legal matters and making future care plans.
- Inpatient Unit - delivering 24-hour care for patients needing support with pain management and symptom control, respite, and end of life care. We provide 18 beds, each with ensuite facilities and most have views of our beautiful gardens. Family members can stay overnight, and pets are encouraged to visit too.
- Community Services - we understand for many families it is important to be able to stay in their own home or chosen place of care. Our experienced team of specialist palliative care clinicians and community specialist palliative care consultants work in partnership with GPs, district nurses and other healthcare providers to ensure families receive the support they need to manage their condition, maintain a good quality of life, and avoid unnecessary hospital admissions. We visit people in person, by phone or video consultation providing specialist advice and support including symptom management and pain control, emotional support and in some areas arrange the provision of overnight support from our team of healthcare assistants. Our responsive approach to specialist palliative care has become a lifeline for so many of our patients and their families, supporting patients to remain in the place they call home if preferred and preventing hospital admissions. Our regular community teams have this year been further enhanced by the development of the following new or expanded services:
 - Working alongside our specialist palliative care team is our Rapid Response team. The service, made up of a multi-disciplinary team including clinical nurse specialists, paramedics, health care assistants and medics, has been greatly benefitting patients throughout the communities we serve. They have moved from a daytime only service to now managing urgent situations 24 hours a day, responding within 4 hours to manage symptoms, anxiety, and other palliative emergencies, and hopefully keeping the person at home.
 - Compton Care's Care Home Service provides specialist palliative care advice and support to residents of care homes plus their families and care home staff. The service which is delivered by a team of experienced Clinical Nurse Specialists in Palliative Care and Paramedic Practitioners is available to residents living in residential and nursing homes in the Wolverhampton area. The team's main function is to help residents decide how they want to be cared for at the end of their life, ensuring documentation is completed to share these wishes with other health professionals, carers, and family members.
- Family and Carer Services - a life-limiting illness not only affects the person diagnosed, but those closest to them too. Compton provides support for family members, carers and the people that mean the most to patients through support groups, talking therapies, counselling, complementary therapies, social work support and respite care. Support is available throughout the duration of a person's illness and after death through our dedicated bereavement service. Bereavement counselling is available for friends, family and loved ones of Compton patients. We also facilitate a series of bereavement information hubs for those wanting to connect with others who are experiencing any kind of bereavement, grief, or loss.
- Lymphoedema Care - our team of lymphoedema specialists provide treatment to ease symptoms as well as offer advice and support to help people manage and live independently with their condition. At home and out-patient appointments are offered.

- Community Engagement Team - we understand the value of connecting people who share similar experiences. We facilitate a series of support groups via our bereavement hubs and connect people with our various community partners with the aim of reducing isolation and improving wellbeing.

Public Benefit

Compton Care is registered with and regulated by the Care Quality Commission for the following regulated activities:

- Caring for adults under 65 and over 65.
- Treatment of disease, disorder, or injury.

The quality of our services was last inspected by the Care Quality Commission in October 2019 and rated as 'Good', with an Outstanding in responsiveness.

Compton Care benefits the public providing services free of charge to patients, families, and carers within our catchment area of Wolverhampton, Walsall, Dudley, Sandwell, East Shropshire, and South Staffordshire. Services are open to individuals over the age of 18 regardless of race, religion, sexual orientation, age, or diagnosis. The Trustees have referred to the Charity Commission's general guidance on public health when reviewing the aims and objectives of Compton Care and in planning future activities.

Support Services

A team of dedicated and specialist support service staff and volunteers work tirelessly behind the scenes to ensure our clinicians and supportive care practitioners can deliver patient care. These services include our People teams including HR, Volunteer Services and Learning and Development; our Estates teams of stewards, housekeeping, and catering; our Marketing and Communications staff; our IT support team, Finance, and administration colleagues.

Income Generation

Patients and families receive our care and expertise free of charge, however this care is not free to provide. Our income generation teams are responsible for raising nearly two-thirds of our annual running costs, equating to £9 million of the £14 million needed every year. Our income generation teams support and encourage individuals and businesses to raise this vital income through fundraising events and appeals, a weekly lottery and retail activities (charity shops and e-commerce).

Our Board of Trustees

In the reporting period, we welcomed three new Trustees to Compton Care, Dr. Dav Bagary and Adam Frankling in November 2022 and Denise Burkett-Stus in March 2023.

Ros Keeton BDS, MCDH, DDPHRCS, FUW - Chairman of the Board

Ros is an experienced NHS Chief Executive and health care leader who combines a dental background with substantial leadership experience across the full range of health and social care settings. She was Chief Executive of an NHS Partnership Trust offering mental health, learning disabilities, and substance misuse services. Ros then led the highly respected Birmingham Women's NHS Foundation Trust one of only two specialist women's hospitals in the UK.

James Frederick McKinnon BSc (Hons), MSc - Vice Chair of the Board

James has wide experience gained at many levels in a variety of global roles during a lengthy career with Goodyear Tire & Rubber Company. James has held senior finance and IT roles within the UK organisation, including Treasurer, Plant Controller and General Credit Manager, all of which also included extended European management responsibility.

Dr. Davinder Bagary

Dav is a highly experienced GP working within our local community. Dav specialises in learning disabilities and autism and has extensive experience of working on Boards and Committees. He knows Compton very well and is keen to support in expanding our services.

Anne Elizabeth Brookes

Anne has enjoyed a long and successful career in both retail and private banking and currently heads a wealth management business in Birmingham. Anne has latterly focused on the investment and lending side of banking and manages a team of bankers and investment managers along with a portfolio of her own clients. Whilst Anne still works full time, any free time is spent walking or gardening.

Gary Burke

After studying Business and Economics, Gary started his career in the aircraft industry working in Product Support. In 1981 Gary established the highly successful Burke Bros. moving group, the company has since expanded acquiring several other companies throughout the West Midlands and now includes industrial and private properties.

Denise Mary Burkett-Stus

With a career spanning some 40 years and having recently retired from a leadership role in the financial services sector, Denise is a senior business leader with deep knowledge and experience in all areas of a business and how to drive transformation to deliver continued success.

Adam Frankling BSc MCIM

After gaining his degree in Business and Management and Professional Postgraduate Diploma in Marketing, Adam spent nearly 20 years in business development and marketing roles in the construction industry. He has spent the last three years in management consultancy, helping clients focus their strategy, leadership, and engagement. In addition, he has spent 12 years on the Board of a local educational trust, three of which were as Chair.

Dr. Helen Macpherson Hibbs

Helen worked as a GP in the Wolverhampton area and has had a long and positive relationship with Compton Care.

Helen Julia Holden LLB

Julia is a semi-retired solicitor, working part as a consultant and as a judge on the Oxford and Midland Circuit. She became managing partner of her law firm in the late 1980s. Her legal experience as a solicitor is wide, but predominantly in the fields of insurance law and large and complex personal injury.

Linda Annette Pascall MBA

Linda was appointed a trustee in 2020 and is a registered nurse, active coach, teacher, and mentor. She has held a series of senior roles within the NHS and has extensive professional training and experience.

Andrew Rogers

Andrew has enjoyed a successful career in the automotive industry for over 30 years. As a car enthusiast, he worked through various roles to ultimately gain a senior position within a large PLC. In 2018 he decided to take a break from PLC life and since then has worked as a self-employed consultant.

Our Executive Leadership Team

- Rachel Overfield RGN DPSN BSc (Hons): Chief Executive Officer & Director of Nursing
- James Elliott: Deputy Chief Executive Officer & Director of Income Generation, Marketing & Partnerships
- Dr Fran Hakkak MBBS BSc MSc FRCP: Medical Director
- Russell Bulkeley FCA BFP: Director of Finance
- Rebecca Brown: RN Director of Clinical Governance, Compliance & Informatics

Our Staff

Compton Care has a dedicated team of 299 staff working within clinical services, income generation and support services to provide care and support to our patients, family members, supporters, donors, and stakeholders.

Our Volunteers

Our staff are supported by a team of volunteers who offer their time in a variety of roles including greeting callers and visitors to our reception, providing essential administration support, attending events, sorting donations, and serving customers in our charity shops and much more. Compton simply could not deliver the vast range of services we do without the help of these heroes.

A Year in Numbers

- We received 6,297 referrals to our services
- 433 patients received 24-hour specialist care on our Inpatient Unit
- 4,125 visits were conducted by doctors, paramedics and nurses offering specialist support to families in their own home
- 7,200 telephone or video calls were made by our Community Services teams
- 4,211 support sessions were provided by our Patient and Carer Support services, which includes pre-bereavement, bereavement, social support, spiritual and general support
- 21,196 calls were received and managed through our Advice and Referral Line

Activity Update

Care and support wherever it is needed

We understand for many families it is important to be able to stay in their own home or chosen place of care. Our experienced team of specialist palliative and community medical staff work in partnership with GPs, district nurses and other health care providers to ensure families receive the support they need to manage their condition, maintain a good quality of life, and avoid unnecessary hospital admissions.

We supported people in 70 care homes across Wolverhampton and further developed the range of services that we offer in patients' homes. This not only helps patients and families, but also relieves pressure on the NHS including GPs and the emergency services. We've helped patients, residents and their families plan their end-of-life care and ensured these are documented for all members of the healthcare team to see and act upon.

Last year, we ensured hundreds of unnecessary hospital attendances and admissions were avoided through our work. We expanded our Rapid Response service – which received a prestigious Hospice UK Innovation award – to be available 24 hours a day, 7 days a week. This multi-disciplinary team that includes clinical nurse specialists, paramedics, health care assistants and medical staff, ensure that we can be there when we are needed most – averting a 999 call and providing the reassurance that people need, often in the middle of the night.

It is not always possible to keep people in their own home and our in-patient unit is there to support and care for people when home is just not an option.

Wherever people are receiving care they are guaranteed support from the wider team of supportive care staff who can offer therapeutic interventions and support to complement the clinical care being delivered by clinicians.

Ensuring Accessibility

Ensuring local people living with or caring for someone with palliative care needs have access to the care and support they need remains our priority. The number of referrals and people we help has increased, as we have continued to raise awareness of how self-referrals and early referrals can benefit patients and their loved ones, and we have improved our collaborative services within the community setting.

The continued development of our Care Coordination function (now called Advice and Referral line) has been instrumental in ensuring patients, families, health professionals and carers are directed to the most appropriate service for their needs. There has been a month on month increase in calls being taken and made, and the team has expanded in size, scope and opening hours resulting in even more people being assisted.

Our Community Engagement Team continues to reach out and interact with other charities across the region to ensure we are aware of and involved (where appropriate) with service users. The Community Engagement Service continues to evolve, and following a review of our community needs the team will focus on health inequalities in the coming year.

Partnerships and collaborations

We have made significant progress over the past year developing meaningful relationships with other hospice providers and statutory bodies such as the NHS Integrated Health Systems and local NHS and Social Care organisations.

We now provide some support functions for other hospices such as Payroll and have secured contracts for education provision into care homes, GPs etc because of relationship development.

We have also collaborated with clinical roles. For example, we now share an associate director (paramedic) with Katharine House Hospice, and we share a research facilitator with Walsall Healthcare NHS Trust. Our consultant medical team has also started to work sessions within the Royal Wolverhampton Trust to smooth patient pathways between the organisations.

We have had several visits over the year from MPs, CEO of NHS Trusts, the CEO of the Black Country ICB, the local authority director of public health, and we were one of the Wolverhampton Mayor's selected charities during the year.

NHS Commissioning and Grant funding

New legislation came into force during 2022/23 that requires commissioners of health care to fully fund core palliative and end of life care wherever it is provided. This, together with new commissioner frameworks, gives us a greater opportunity to have meaningful dialogue with commissioners regarding funding.

We have started this process during 2022/23 and hope to see some positive results in the coming years.

Growth and Development

We have continued to grow some of our services and seek opportunities for further development that will enable us to reach more of our communities and improve access for all.

At a Board session we agreed to pursue options for a second site within the city boundaries and closer to our more deprived areas.

In year, we welcomed our new Children and Young Persons support worker which was funded by Children in Need who will create supportive opportunities for children related to our patients either pre or post bereavement. We also welcomed a neurological conditions support worker for those people suffering from diseases such as MND.

We started work on our virtual ward model, which is promoted by the NHS as a means of keeping people at home rather than in a hospital bed. Compton's virtual ward opened at the beginning of April 2023, and we anticipate it operating with around 15 - 20 patients at any one time being cared for within the virtual ward.

We launched our research strategy and have been accepted to take part in a national study called CHELsea II which is considering hydration at end of life. Our research governance group meets regularly to review potential studies and share best practice information. This group is also represented by staff from other healthcare organisations and academic institutions.

Estates space utilisation and modernisation

We sold our Cedars site at the beginning of 2022 which meant re-housing teams and some clinical services at the Hall and Mill House sites. We agreed a programme of space rationalisation which meant investment at the remaining sites into office development, increasing car parking and staff facilities. We also moved several accommodations around to facilitate bereavement and lymphoedema services coming onto the Hall site. This project was delivered on time and within budget with everyone moving from Cedars with very little disruption.

We developed, as part of the Cedars closure, approaches to hybrid working and flexible office accommodation with multiple bookable spaces available to staff who work flexibly.

Car parking has been expanded at the Hall site after a very protracted planning permission process throughout the whole of 2022/23. Re-establishing the training pods at the Hall was part of the planning process and these have been erected at the Hall site.

We have also re-lined the main Hall building as part of our commitment to our heritage.

Information technology

Over the year we have made great strides in our cyber security measures including ensuring staff are appropriately trained and aware of the risks of cyber-attacks. Cyber Essentials accreditation was achieved during the year.

We have changed our HR system and hope the new system will provide managers and staff with the opportunity to self-manage many elements of workforce activity e.g., sickness and annual leave. This will then create more accurate HR data.

Our clinical systems have also been further developed in year to begin to enable electronic prescribing and better information sharing with staff from other organisations.

Our highly skilled IT staff have assisted other hospices in their IT strategic plans, and we now have a formal agreement in place for on-going support with one of these organisations.

Workforce

The year has seen a considerable improvement in recruitment, especially in clinical areas, with many staff joining us as they see the opportunities that are now offered at Compton Care.

In year we have restructured our central retail functions to enable a more modern responsive approach to the management and development of our retail chain.

We also restructured our finance team to provide stability in a competitive market and appropriate development and promotion opportunities.

We have created several opportunities for people early in their careers using apprenticeship and work experience models and have started work on seeking young volunteers to join our teams of volunteers.

Workforce wellbeing has continued to be a focus for us with many initiatives delivered over the year, including:

- A new Employee Assistance Programme, the Paycare Wellbeing Bundle, which gives all staff access to a range of benefits including a 24/7 virtual GP service, counselling, and a helpline.
- Recruiting and training Freedom to Speak Up Guardians to support staff to voice concerns
- Appointing several Mental Health First Aiders for staff to access if experiencing mental or emotional distress.
- Developing access to a range of materials and events online via the Hub
- Skills masterclasses in stress management, personal resilience, and emotional intelligence
- Schwartz rounds which are now embedded (a structured approach to staff coming together to discuss the emotional and distressing aspects of their roles to reduce feelings of isolation).
- Weekly mindfulness sessions and a twice a month walking club.
- Long service awards which have continued to be given with a new monthly more personal approach.

We have also delivered several staff social events including the birthday picnic and staff Christmas celebrations where Trustees gave out gifts and thanked staff for the hard work over the year. The Trustees and Leadership Team visited every shop in the run up to Christmas and as this was very successful, we now plan to do this twice a year.

We also, in recognition of the cost-of-living crisis, decided to give all staff a "gift" of two sums of £750 (pro rata for part time staff) in October and January pay. We also agreed a 7% pay rise going into 2023/24.

Learning and Development has also been a large focus during the year, with changes in staff bringing in new energy and skills. Our induction programme for staff and volunteers has been modernised to be more responsive to what people need. We have launched our Management Development programme which is in the process of being accredited by the Institute of Leadership and Management. We have also developed a learning club with sessions for clinical and non-clinical staff to access. Clinical education has turned its focus more externally and we have secured several external contracts for education provision including offering awareness and basic skills training for unpaid carers across the City.

Community Fundraising

As part of our post-Covid-19 recovery, we continued to grow our income streams and connect with our local communities despite the severe financial challenges that affected economies across the globe. A year-long series of events and activities help to mark our 40th anniversary of providing *countless moments of care*. Our inaugural Gala Dinner, held at the historic Weston Park, raised over £50,000.

We successfully launched our first ever Business Club, where businesses not only play an important part in supporting our vital work but can also network and attend exclusive events.

We introduced our now much-loved mascot, Custard the bear, who is always a huge hit with children and adults alike and makes it easier for younger audiences to engage with us. A competition to name him was won by Stretton Lodge Infants school, who received a VIP visit.

Round The Wrekin, our annual cycle sportive, had a record-breaking year – with 604 riders and over £50,000 raised taking in the stunning Shropshire scenery. We returned to the beautiful grounds of Chillington Hall for our Memory Walk, where over 300 supporters were walking to remember their loved ones.

Our Light Up a Life ceremony took place at Compton Hall in December 2022. The unexpected deep snow didn't deter attendance, with 647 people coming along to celebrate the lives of those no longer with us.

Green

As well as caring for patients and their families, we are committed to doing our bit for the environment.

We have over the past year rationalised our estate by selling the Cedars site and moving to a more hybrid model of working for some staff. This has resulted in reduced energy consumption especially gas with staff using vehicles less for work.

Our plan of various green initiatives has continued to be delivered including installation of electric vehicle charging points; using local suppliers wherever possible; managing waste appropriately and the installation of a new boiler management system that will help us manage heat across the Hall site.

Our gardeners do their bit by recycling to create our own compost and wood chippings as well as the planting of new trees and plants.

We continue to work with Groundworks who provide an annual carbon footprint report for us.

Section 172(1) statement (The Companies (Miscellaneous Reporting) Regulations 2018)

The Charity regularly reviews principal stakeholders and Compton engages with them. The stakeholder voice is brought into the boardroom throughout the annual cycle through information provided by the management team and by direct engagement with stakeholders themselves. The relevance of each stakeholder group may increase or decrease depending on the matter or issue in question, so the Board seeks to consider the needs and priorities of each stakeholder group during its discussions and as part of its decision making.

The Charity does not have a dependency on any supplier but deals with both large and small enterprises aiming to always pay within terms and build a long-standing relationship with its suppliers which is beneficial to both parties. Where it is practicable, local suppliers are included in tender processes.

Other disclosure requirements of this regulation are covered elsewhere in the Trustees report.

How we raise our money

So many of the incredible achievements in this review are only possible because of the generosity and kindness of amazing individuals, organisations, and trusts. Their donations and support have enabled us to make a real impact and improve the lives of our patients and families.

- £381,293 was raised by our incredible community supporters through events, community organised initiatives or through various celebrations including birthdays, weddings, and anniversaries.
- Corporate partners donated over £100,000 including £3,628 worth of gifts in kind. In addition, 6 corporate groups provided 29 volunteers donating 174 hours of their time.
- £1,957,175 was gifted by generous individuals leaving us a gift in their will.
- Over £1 million was raised through ticket sales and donations by our Compton Lottery community.
- 647 people donated £35,924 as part of our annual Light Up A Life appeal.
- £272,710 was raised by supporters adding Gift Aid to their donated goods to our shops
- 6,792 customers raised over £168,925 through our online retail channels
- Total income for the year ended 31 March 2023 was £12,132,116
- We received £3.4m in grant funding from the NHS which had not been uplifted to match inflation during the year. This year we also received £114k of winter funding for 2022/23.

Looking Forward to 2023/24

Our key underpinning strategic plans are all due to renew in 2023. This will result in a refreshed set of strategic objectives and priorities for us to focus on. At our May 2023 Board we approved strategies for Clinical Services, Finance & Income Generation, and Informatics. At our August 2023 Board we expect to approve new strategies for Estates and People.

Priorities will be to ensure workplans exist behind each of these documents and that plans progress at pace.

The focus of our Clinical Strategy is around improving access for all parts of the communities we serve, continuing to embed our new community service models, expanding, and further developing the supportive care parts of our clinical services and engaging with patients, families, and communities to gain feedback and insight into how we might want to improve or develop in the future. There is also a focus on professionalism, having a bigger voice in the health system and workforce growth and development. We will also this year be embarking on a programme of in-patient room refurbishments ensuring our room environments are peaceful and calming as well as being state of the art with modern technology, lighting, and storage.

The focus of our Finance & Income Generation strategy is primarily around organisational sustainability i.e., how can we bring more funds in and /or spend less money. There is an emphasis on new retail models and expanding into other geographical areas. In fundraising, the focus is on corporate stakeholder development, supporter journey and new events.

In Informatics, the focus continues to be on cyber security, developing our clinical systems and especially the capacity to share relevant information across organisations safely. There is also an emphasis on technology in our retail outlets and developing patient access technology.

At the core of our Estate strategy this year will be continuing to reduce our carbon footprint through various sustainable approaches to utilities, building works and consumables. As well as the inpatient unit refurbishments, large estates works are expected to be focused around a potential second site. We will also be improving our estates performance monitoring and undertaking a patient environmental access audit.

Within our People plans for the coming year we will be continuing to grow our learning and development offerings both internally and externally. We will continue to seek wellbeing opportunities and will embed our salary sacrifice scheme as a way of financially benefiting staff as well as the organisation. We will focus on supporting more younger adults to join the organisation either substantively or as volunteers as we see this as part of our

organisational sustainability plan. We will also launch a more structured approach to equality, diversity, and inclusion across the organisation with the intended outcome of being a fully inclusive employer and a fully inclusive provider of services. We have commenced plans on leadership development especially considering the number of new managers we have within the organisation. We will maximise the expected benefits from the new HR system and improve our HR data so that we can be responsive to any areas of concern.

Finally, we will be continuing to work on partnerships and collaborations with other organisations as we enter 2023/24, looking for opportunities to reduce costs, increase income or perhaps more importantly increase our voice as a serious palliative care provider. As part of this we will pursue the second site and work with colleagues in the NHS to further grow our services.

Financial Review

Activity during the year

Activities by the Group resulted in an operating deficit of £2,146,773 (2022: surplus £2,372,315) during the financial year.

Income

Total income for the year ended 31 March 2023 was £12,132,116 which was a decrease of £1,579,070 on the previous year. The principal funding sources for the Group are donations and legacies 23.7% (2022: 31.3%), charitable activities 30.4% (2022: 35.1%), other trading activities 43.7% (2022: 31.6%), other income 0.0% (2022: 0.9%) and investments 2.2% (2022: 1.1%).

Donations and legacies remain a critical source of income for the Group and the total income received in the year was £2,872,950 continuing to show the tremendous support Compton receives from the wider community. This however was a decrease of £1,414,752 almost entirely caused by a fall in legacies where 2021/22 had been an historically high year.

Charitable activities comprise the income received from the Integrated Care Boards ('ICBs'), formerly known as Clinical Commissioning Groups, along with other health care and governmental organisations. Income at £3,688,482 showed a large fall of £1,132,045 from the previous year of which £1,384,735 related to Government support which was granted in the prior year for support during the pandemic. Income from the ICBs increased £218,304 with underlying grant funding remaining largely static in the year but additional income received for winter pressures support and to fund syringe drivers.

Other trading activities comprise fundraising events along with income generated through the shop network and lottery operation. The financial year 2022/23 proved to be the time where activities began returning to normal following the dramatic impact of the Covid pandemic over the previous two years. Income generation activities in all three areas (fundraising, lottery, and retail) were able to show growth with the lottery team again generating a record profit for the sixth year running whilst the shops began to approach pre-Covid levels of activity. The recovery on 2021/22 showed sales increasing from £4,350,551 to £5,307,279. Of this increase, £710,272 is directly attributable to sales in the retail network, where shops were able to open for the entire year. During the year, a new pop-up shop concept was trialled in Bilston for a twelve-month period, and learning from this trial will be used for the new pop-up shop in Walsall which opened in June 2023. The central fundraising activities also started to recover with face-to-face events fully up and running.

Investment markets remained volatile, with investments suffering a significant fall in Q1 of the year on the back of higher inflation and lower forecast global growth. Compton's portfolio returned -5.3% underperforming the benchmark of -1.8% due to the continued policy of holding high quality sustainable investments. The performance was also below the ARC Charity Steady Growth return of -4.0%. The Charity continues to hold a mixed portfolio of high-quality investments, with the investment strategy reviewed every six months by the Finance & Income Generation Committee along with the investment manager.

Expenditure

Costs associated with patient care increased £1,240,269 driven caused predominantly by increases in staff costs, the result of staff shortages due to the pandemic being filled, service growth and inflationary pressures. Costs associated with raising funds through fundraising and trading activities increased by £527,195, with fundraising activities slowly re-building following pandemic lockdowns and general inflationary pressures within most cost lines.

Deficit

Overall, net expenditure exceeded income excluding investment gains and profits on the disposal of fixed assets by £1,641,137. The overall deficit for the year of £2,146,773 was stated after recognising the effect of realised and unrealised gains and losses on investments amounting to a net loss of £515,852.

Funds and Reserves Policy

The total funds of the Charity at 31 March 2023 of £19,650,116 are split between:

- Restricted Funds £64,675
- Designated Funds £1,333,121
- General Fund £18,252,320.

Restricted Funds

During 2022/23, donations totalling £162,979 were received from donors to enable specific projects to be undertaken. At the end of the financial year, £64,675 remained unspent, with the largest project outstanding the purchase of syringe drivers funded by the NHS Black Country Integrated Care Board. Most of the outstanding expenditure will be incurred during 2023/24.

Designated Funds

The Trustees have established two designated funds which are explained as follows:

Business Improvement & Innovation Fund (£161,785)

£431,825 was allocated during 2020/21 to facilitate cost reduction exercises where one-off termination costs are incurred such as dilapidations, asset and lease write-offs, IT automation and enhancements. £161,935 was spent in previous years on shop closures (£39,915), staff rationalisation plans (£106,606) and IT automation and enhancements (£15,414). During 2022/23, a further £108,105 on four shop closures (£87,847) and old pension liabilities (£20,258).

Development Fund (£1,171,336)

The Estates Strategy signed off in August 2021 planned to upgrade our facilities, so they were safe and user friendly, and to allow us to care for more patients than ever before as we reach out to those who need us. The initial review identified the need for substantial investment due to the age of our facilities hence the Development Fund being created to ensure upgrades could occur. £723,071 was set aside in 2020/21 for site consolidation (£367,862), patient / relative facility improvement (£203,309) and essential repairs (£151,900) with £512,133 being spent in 2021/22 which comprised site consolidation (£277,066), patient / relative facility improvement (£134,714) and essential repairs (£100,353). A further £249,602 was spent in 2022/23 on the final elements of the Compton Hall upgrade, with an additional £1,210,000 allocated during the year for developing a new site (£1,000,000), upgrading the patient rooms (£160,000), and finishing off the car parking and tarmacking (£50,000).

General Fund

The Trustees consider that to fulfil the Charity's obligations to the communities it serves, to existing and future patients and their families and to the paid staff of 299, it is a desirable objective for there to be unrestricted funds available at any time equivalent to cover at least twelve-month's running costs of the group (excluding one-off projects).

At 31 March 2023, the general fund of £18,252,320 represented approximately 16.8 months' expenditure (2022: 23.7 months). Continued investment in the service provision is forecast during the upcoming financial year along with cost significant pressures which together will reduce the future level of reserves held.

The level of 'free reserves' (general fund less fixed assets) totalled £10,910,168. The targeted level of 'free reserves' is £5,680,000.

Investment Policy

The Charity's main investment portfolio is professionally managed with the objective of preserving the real buying power of the assets and income.

The investments are managed as a 'moderate risk' portfolio with a mixture of equities, bonds and property assets within the ranges agreed by the Trustees after consultation with the investment managers. Individual investments within each category of the portfolio will vary according to market conditions and the portfolio is actively managed. Compton's policy is to negatively screen companies or sectors that are contrary to the values of the organisation such as follows:

- any companies with substantial activities in tobacco.
- any companies that might damage Compton Care's good name.

An ESG (Environmental, Social and Governance) overlay is embedded in our investment process, augmented by external rating systems Morningstar and Sustainalytics used by the investment managers. The MSCI index is used to assess sustainability, and at the last review in Q4, no holdings were held within the 'severe' category and only three held within 'high'. UK equities had a greenhouse gas emission rating of 6.5 on a scale of 0 to 8 (where 0 = poor and 8 = excellent).

The practice of holding a portfolio of investments with different and diversifying performance characteristics leaves the portfolio less exposed to movements in any asset class.

The Trustees formally review the investment policy and investment manager's performance each January.

Overall, the portfolio continues to be sufficiently diversified and is producing reasonable returns and no major change in strategy is contemplated.

Governance

Constitution

The Charity was formed as a company limited by guarantee on 14 January 1982 and is governed by its Memorandum and Articles of Association. The Charity was incorporated in England and Wales.

As a company limited by guarantee it has no allotted share capital. Members of the company have a contingent liability arising from the guarantee given by each member to contribute, if required or on winding up, an amount not exceeding £1.

Trustees

Trustees are appointed by the Board of Trustees at a Board meeting, but their appointment only takes effect once ratified by the majority of Company Members voting at a General Meeting or by written resolution. Under the Articles, Trustees are appointed for an initial three-year term, and a Trustee who is willing to continue in office may serve up to a maximum of three terms of three years. After completion of their third three-year term, a Trustee may only be appointed for subsequent one-year terms where the Board decide it is in the best interests of the Company to do so.

The Chairman is elected by his or her fellow Trustees following a recruitment and selection process. The Chairman Ros Keeton was appointed with effect from 26 September 2018 and re-appointed for a second three-year term, in November 2021.

Potential new Trustees are identified from a variety of sources including external recruitment, personal recommendation by members or the current Trustees. Often, but not exclusively, potential Trustees will have previously been associated with the work of the Charity perhaps as a volunteer, involvement in a support organisation or in the activities of a subsidiary company. Selection for appointment is based solely on the

contribution it is believed the individual is likely to make to the development and delivery of the Charity's objectives having regard to their commitment, experience and in some instances, specialist skills.

Prospective Trustees are required to submit an expression of interest and provide references. A formal interview process is undertaken by a panel of existing Trustees and the candidates have an opportunity to meet key staff. For successful candidates, the appointment is approved by the full Trustee Board. On appointment, there is a formal induction process to consolidate the information previously gained and this is reinforced by a detailed "Induction Pack" documenting the relevant details. Trustees complete mandatory training and are encouraged to attend other internal and external training events.

The Charity's Trustees are also directors of the company for the purposes of company law. Trustee indemnity insurance is provided for the benefit of the Trustees.

Subsidiary Companies

The Charity has two wholly owned subsidiary companies which operate for the purpose of raising funds and promoting public awareness of the Charity. They are:

- Compton Care Trading Limited (registered company number 02328703) which operates 24 Charity shops and trading outlets.
- Compton Care Lottery Limited (registered company number 03188860), which operates regular lotteries.

Each subsidiary company gift aids any profits made to the Charity. Note 17 to the Accounts summarises their performance.

Corporate Governance and Internal Control

The Charity is governed by the Board of Trustees which is responsible for setting the strategic direction of the organisation, establishing policy, and agreeing the annual financial budget, business plan and monitoring progress against the budget. The Board meets regularly throughout the year. Overall responsibility for the day-to-day management of the organisation is delegated by the Board to the Chief Executive. The Chief Executive reports to the Chairman of the Board and together with the Medical Director, Director of Income Generation, Marketing & Partnerships, Director of Finance, and the Director of Clinical Governance, Compliance & Informatics, attend all Board meetings.

Charity Governance

Responsibility for the governance structure of the organisation is split between several committees and the Executive Leadership Team. The make-up and responsibilities of these committees are described below. Trustees are encouraged to attend meetings of any of these committees and working groups where appropriate to their roles and interests. The Charity follows the Charity Governance Code.

Executive Leadership Team

The Executive Leadership Team meets at least twice a month and comprises the Chief Executive, the Medical Director, Director of Income Generation, Marketing & Partnerships, Director of Finance, and the Director of Clinical Governance, Compliance & Informatics. The meeting is chaired by the Chief Executive.

The Executive Leadership Team is responsible for strategic leadership, organisational development, external relationships, environment, change leadership and organisational communication.

Quality Assurance Committee

The Quality Assurance Committee meets quarterly and is a standing Committee of the Trustee Board. The Committee is responsible for monitoring and assuring the clinical quality of services and that standards defined by external regulators are met. The Quality Assurance Committee comprises Dr. Helen Hibbs (Chairman and Trustee), Dr. Davinder Bagary (Trustee), Adam Frankling (Trustee), Rachel Overfield (Chief Executive), Rebecca Brown (Director of Clinical Governance, Compliance, and Informatics), and Dr Fran Hakkak (Medical Director). Other specialist members of staff are invited to attend for specific agenda items.

The specific duties of the Committee are to:

- Maintain a strong awareness of the latest legislation and practices affecting or relating to our services and provide assurance to the Board of Trustees.
- Maintain a log of regulatory and commissioning obligations and requirements and report to the Board of Trustees.
- Scrutinise areas of risk and/or development and agree priorities and monitoring mechanisms.
- Utilise monitoring systems to evaluate progress at regular agreed intervals and recommend actions to mitigate risk as appropriate.
- Receive assurance that all systems and processes are integrated across all functions where appropriate e.g., incident reporting and complaints management.
- Receive assurance that all practice is evidence based and agree a programme of audit including falls, pressure damage, learning from deaths, nutrition standards and New Early Warning Signs.
- Promote safety and excellence in patient and family care.
- Monitor operational performance of clinical areas ensuring good utilisation of resources and response to any trends.
- Monitor progress with the clinical services strategy and assure the Board of Trustees.
- Have overview responsibility for compliance with the Care Quality Commission.
- Monitor the effectiveness of clinical practice.
- Ensure there are effective processes in place to manage infection risk.
- Ensure there are processes in place to effectively safeguard children and adults.
- Monitor the external environment and ensure Compton is responding appropriately to changes in commissioning, palliative care policy etc.
- Escalate issues to the Board of Trustees as appropriate.

Remuneration Committee

This committee is responsible for ensuring the remuneration arrangements support the strategic aims of the organisation. The committee comprises Ros Keeton (Chairman and Trustee), James McKinnon (Trustee) plus two additional Trustees Linda Pascall and Helen Hibbs meeting at least once a year and as required. Rachel Overfield (Chief Executive) and Russell Bulkeley (Director of Finance) attend to provide a briefing and give evidence. The main responsibilities of the Committee are to:

- Formulate and monitor the organisation's remuneration policy.
- Review the organisation's salary banding process and related remuneration and reward packages against agreed independent market benchmarking tools and ensure Compton Care's salary and reward packages are equitable, fair and remain competitive.
- Approve the annual cost of living salary increase for all staff considering rates of inflation and known NHS, charity sector and commercial benchmarking in the given year.
- Approve any non-consolidated pay awards (bonus) as recommended by the Chief Executive which relates to the Compton Care policy in this matter.
- Determine the remuneration and reward package of the Chief Executive and other Directors who are considered to have senior level responsibility for the leadership and management of Compton Care.
- Approve pension arrangements and ensure contractual terms on termination are fair to the individual and to Compton Care, that poor performance is not rewarded and, where possible, potential losses are mitigated.
- To determine and approve succession planning and talent management for the CEO and Leadership Team

People and Support Services Committee

The role of the People & Support Services Committee is to oversee the people and support services function of Compton Care. This includes human resources, learning and development, volunteer services, estates, health and safety and IT. The committee serves to provide assurance to the Board of Trustees that all structures, processes, and controls are effective, fully compliant with the requirements of regulators and of the high standards expected of Compton Care.

The Committee comprises Linda Pascall (Chairman and Trustee), Julia Holden (Trustee), James McKinnon (Trustee), Denise Burkett-Stus (Trustee), Rachel Overfield (Chief Executive), James Elliott (Director of Income

Generation, Marketing, Partnerships and Deputy CEO). Other specialist members of staff are invited to attend for specific agenda items.

The main responsibilities of the Committee are to:

- Regularly review and approve all relevant policies and procedures.
- Provide a platform to discuss current concerns and risks.
- Ensure best practice is applied consistently across the organisation.
- Identify and consider the impact and mitigation of specific organisational risks.
- Review information received from working parties, listening events and forums across the organization including the outputs from staff surveys.
- Update the Board of Trustees on any legislation that could have an impact on Compton Care.
- Advise the Board of Trustees on Key Performance Indicators and data analysis.

Finance & Income Generation Committee

The committee is responsible for:

- Ensuring the financial viability of Compton Care, provide stewardship of the charitable assets and oversee the annual external audit.
- Providing assurance to the Board of Trustees that all financial and income generation structures, processes, and controls are fully compliant with regulators and commissioners, are effective and efficient and are of the high standards expected of Compton Care.

The committee comprises James McKinnon (Chairman and Trustee), Gary Burke (Trustee), Andrew Rogers (Trustee), Denise Burkett-Stus (Trustee), Carl Peddie (Director of Compton Care Trading Limited and Compton Care Lottery Limited), Rachel Overfield (Chief Executive), Russell Bulkeley (Director of Finance) and James Elliott (Director of Income Generation, Marketing & Partnerships).

The committee meets four times a year and on other occasions as required to deal with specific matters raised by the Board of Trustees. The specific duties of the Committee are to:

- To develop, approve and evaluate progress against the Income Generation strategy and recommend actions to mitigate risk.
- To maintain a strong awareness of the latest legislation, regulatory obligations, practices, and requirements affecting or related to income generation including the latest fundraising regulation and Gambling Commission obligations.
- To identify areas of risk and / or development opportunity, approving investment and agreeing priorities.
- To support and review KPIs via the dashboard ensuring appropriate monitoring mechanisms are in place which are specific to Income Generation.
- To review the financial position and income generation performance of Compton Care ensuring budget and achievement is realistic and proportionate to investment.
- To recommend the Reserves policy to the Board of Trustees and review the use of reserves.
- To recommend approval of the annual financial plan.
- Review the quarterly 24 month rolling forecast to ensure projections are reasonable and are aligned with the Trustees reserves policy initially approving any exceptions and escalating to the Board of Trustees for final approval.
- To set the accounting policies for Compton Care.
- To approve all banking arrangements and reviewing performance.
- To appoint external auditors and financial advisors and reviewing performance and ensuring adherence to Compton's constitution ensuring that auditors and investment advisors are reviewed and re-tendered according to guidelines.
- To liaise with the external auditors before, during and after the annual statutory audit, ensuring all key issues identified are satisfactorily resolved.
- To review internal audit reports prepared by the finance manager, ensuring all key issues identified are satisfactorily resolved.
- To monitor the performance of Compton Care's investment managers and advising them of Compton's funding requirements both in terms of new investments and the timing of potential drawdowns.
- To ensure policies are reviewed annually or in line with designated review periods.
- To escalate issues to the Board of Trustees as appropriate.

Risk Management

Compton Care has a comprehensive structure of internal controls to co-ordinate and manage risk within the organisation. This consists of lines of accountability through which issues of risk can be debated and the effectiveness of Compton Care’s risk management arrangements assured.

The Board of Trustees has a duty to assure itself that Compton Care has properly identified the risks it faces, and it has processes in place to mitigate those risks and the impact they have on the organisation and its stakeholders.

The organisation’s Risk Management Strategy was reviewed in 2021 with the major risk management strategies summarised below:

- The Senior Management Team review their respective service risk registers at quarterly intervals, any significant risks are escalated to the Executive Leadership Team for review and inclusion on the Corporate Risk Register.
- Each Committee is responsible for risks pertaining to their respective functions, the Corporate Risk Register is a standing agenda item at all Board of Trustee meetings.
- The establishment of robust policies and procedures to mitigate the identified risks, including the intervention of senior managers or Trustees in significant or sensitive transactions or issues.
- Internal audit of key areas on a rotational basis, utilising external advisors.
- The use of Key Performance Indicators (“KPIs”) to monitor the progress of the Charity’s activities. Performance against the KPIs is reported monthly and is reviewed at the Trustees’ meetings together with the feedback from the various committees.
- The maintenance of appropriate levels of reserves as set out in the Funds and Reserves Policy.
- Insurance cover for key risk areas.

The Board of Trustees use a risk register to regularly assess risks and uncertainties that the Charity is exposed to.

The risk management strategy adopted by the Executive Leadership Team is to identify, monitor, record, and manage risk on an operational and strategic basis.

The departmental and corporate risk registers are live documents that are regularly reviewed and updated by the Senior Management Team.

All risks escalated to the corporate risk register have a risk owner from the Executive Leadership Team who report on their areas of responsibility to the relevant Committee and Leadership Team at quarterly intervals. Significant risks are escalated to the Trustees for review.

Sub-committees of the Board of Trustees have delegated responsibility to keep those risks specific to them under review and escalate to the Board where necessary.

In 2023, the three most significant risks are identified as follows:

Risk of potential staffing shortages due to turnover and sickness and absence	
<p><u>Controls:</u> Recruitment to some roles remains a challenge, in part due to national shortages in the NHS. Terms and Conditions for NHS recruits reviewed. Updated roll out of contracts complete. Wellbeing workplan supports retention. Quarterly monitoring of recruitment and retention reports. Weekly recruitment tracker. Training on new Management of Sickness absence rolled out to managers with regular update training available. Sickness absence reporting and data capture.</p>	<p><u>On-going actions:</u> Sickness absence data to be captured through electronic staff record.</p>

<p>Risk to financial sustainability - high levels of inflation will reduce the real value of reserves and with increases in costs not keeping pace with inflation. Staff retention and recruitment will be at risk if staff salaries do not keep pace with the market. The current unparalleled global economic position makes financial forecasting difficult and unclear</p>	
<p><u>Controls:</u> Inflation exceeded 10% during the summer of 2022 and steep rises have been experienced on several cost lines. Significant cost increases are being identified as they occur with monthly financial reporting identifying any key overspends or lines with cost pressures. Additional one-off 'Gifts' paid to staff in October 2022 and January 2023 to mitigate cost of living pressures, with a 7% cost of living approved for 2023/24. 2023/24 Budget incorporates all known inflation assumptions</p>	<p><u>On-going actions:</u> Continued monitoring of cost pressures and external economic position</p>
<p>Risk of Cyber Security Breach</p>	
<p><u>Controls:</u> M365 fully implemented. Encrypted wireless LAN / LAN. Network ports not in use disconnected from the network. Microsoft advanced threat protection in place. Digital Signal Processing (DSP) toolkit compliant. Staff alerted to known threats. Preventing risk of cyber threats covered in data security training. Cyber essentials accreditation achieved. Penetration test completed. Automatic disable added to accounts that flag an alert overnight to reduce risk of threats out of hours. Baseline phishing tests and training completed. Multifactor Authentication on non-Compton devices.</p>	<p><u>On-going actions:</u> Ongoing monthly phishing simulation tests and training to address gaps in awareness. Plan to achieve IASME Cyber Assurance accreditation in 2023/24.</p>

Trustees' Responsibilities

The Trustees, who are also directors of Compton Care Group Limited for the purposes of company law, are responsible for preparing the Trustees' Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the Trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and the group and of the incoming resources and application of resources, including the income and expenditure, of the charitable group for that period. In preparing these financial statements, the Trustees are required to:

- Select suitable accounting policies and then apply them consistently.
- Observe the methods and principles in the Charities SORP.
- Make judgements and accounting estimates that are reasonable and prudent.
- State whether applicable UK Accounting standards have been followed, subject to any material departures disclosed and explained in the financial statements.
- Prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

The Trustees are responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and the group and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In so far as each of the Trustees is aware at the time the report is approved:

- There is no relevant audit information of which the charitable company's auditors are unaware, and,
- The Trustees have taken all steps that they should have taken to make themselves aware of any relevant audit information and to establish that the auditors are aware of that information.

The Charity arranges insurance to protect the Charity from loss arising from neglect or default of its Trustees or Officers and to indemnify the Trustees and Officers from the consequences of any neglect or default on their part. The cost of such insurance to cover the Officers and Trustees was £5,233 (2022: £4,550).

Fundraising

The Charity is registered with the Fundraising Regulator and will abide by its updated code of practice. We currently undertake a range of public facing fundraising activities including events, individual giving schemes, corporate fundraising, and a lottery programme.

We achieved NHS Data Security and Protection Toolkit in June 2022 and have no outstanding assertions, we also achieved Cyber Essentials accreditation in 2022. We will work towards IASME Cyber Assurance which is the next level of accreditation in 2023.

In addition, policies and procedures relating to the protection of vulnerable people, the monitoring and oversight of any third-party professional canvassing and fundraising operations have all been introduced and all members of the income generation team will be trained to adhere to these standards.

Compliments and complaints are regularly monitored, culminating in an annual complaints return being submitted to the Fundraising Regulator. Supporter experience is a priority for all Compton Care income generations teams and as such any complaints will be investigated and dealt with in line with our updated complaints procedure. Eighteen complaints were received throughout the 2022/23 financial year, all minor incidents across our fundraising and retail departments. An internal logging system is used to record, track, and monitor these incidents and adhere to the guidance provided by the fundraising regulator.

The efficacy of all income generation streams is ensured through weekly commissioning and regulation updates within the Executive Leadership Team and by the Compton Care Compliance Committee, which will ensure continual monitoring and adherence to any emerging regulatory requirements.

Staff and Volunteers

At 31 March 2023, the number of paid staff was as follows:

	Paid staff		
	Full time	Part time	Total
Directors (Trustees)	-	-	-
Patient care and Learning & Development	76	99	175
Income Generation and Marketing	51	52	103
Support Services	20	1	21
Total Compton Care Group - 31 March 2023	147	152	299
Total Compton Care Group - 31 March 2022	122	165	287

Human Resources

Staff levels over the past year have remained reasonably consistent continuing to recruit roles into the organisation in full and part time positions. The recruitment market has seen changes in the last twelve months, and we have experienced some difficulty recruiting to some of our roles in terms of calibre of candidates and the market becoming employee led. During the later part of the financial year, we did notice more good calibre candidates in the market which helped us secure new staff.

The challenges of recruitment in the NHS remain a concern. We have been undertaking workforce planning and looking at new ways of recruiting to our workforce to meet the changing needs of the service, utilising agile, and flexible working patterns which has given flexibility to the services and the number of patients we see whilst managing work life balance. In addition, we have been supporting apprenticeship schemes, work placements and early career pathway opportunities to help enhance our workforce and look at retention strategies.

We have developed our wellbeing initiatives and mental health first aiders and wellbeing champions to support staff across the organisation especially at this challenging time around the cost-of-living crisis. As part of wellbeing, we have supported several key wellbeing initiatives and regularly maintain our internal intranet page supporting physical, mental, and financial wellbeing.

The last twelve months has seen the development of a new HR information system which will help the organisation with key initiatives around workforce planning, managing wellbeing, succession and talent planning and providing good data metrics upon which to make workforce decisions.

Learning and Development

The last twelve months has seen some changes in our Learning and Development team to give a key focus to clinical and non-clinical training of internal staff whilst supporting region-wide external training across the Black Country and Shropshire.

We have delivered an internal clinical skills training programme with our team supporting blended learning on the job and in our skills laboratory.

Our team has been delivering programmes externally to primary care teams in the wider community, and communication skills at standard and advanced levels supporting the organisation and external bodies.

In addition to clinical training, we have recruited into our non-clinical training team with a focus on induction, soft skills training and developing management training programmes. We are delivering both face to face and online to staff in the organisation.

Volunteer Support

Compton is extremely fortunate to have a good volunteer base dedicating their time across all areas of the organisation supporting our patients and families to ensure they receive the best care and services possible. Nearly 70% of our volunteers support our shops and lottery business, with the remaining 30% supporting the various clinical departments and support services.

We have focused on recruitment initiatives through various activities and have been successful. We have run several schemes for early careers and young people doing placements in various teams across the organisation.

The Volunteer Services team are responsible for leading the recruitment and induction process of new volunteers, whilst developing new initiatives and services aimed at improving the volunteer experience and engaging the wider community. This includes having volunteers in our own team supporting our campaigns and managing our databases to support our understanding of what volunteers want from their experience and to help with volunteer communication and engagement.

The Trustees, who are themselves volunteers, along with the Executive Leadership Team and Compton as a whole, would like to thank all our volunteers for their hard work and selfless support, something that is greatly appreciated by our patients and their families.

Streamlined Energy and Carbon Reporting

The Group's greenhouse gas emissions and energy consumption for the twelve months to 31 March 2023 are:

<u>Consumption</u>	kWh		<u>Emissions</u>	tCO ₂ e	
	2023	2022		2023	2022
Electricity	781,553	688,577	Electricity	151	146
Gas combustion	758,141	1,325,497	Gas combustion	136	243
Business travel	113,995	93,257	Business travel	28	23
Total in the year	1,653,689	2,107,331	Total in the year	315	412

Intensity ratio - emissions per employee headcount - 1.13 tCO₂e (2022 1.48).

Energy efficiency measures

Compton records and monitors energy consumption with planned preventative maintenance schedules also implemented, which includes regular servicing and maintenance of energy-consuming equipment and company vehicles. Emissions per head has improved over the financial year, largely due to the sale of The Cedars site in early 2022, however the collation of consumption information is still in its infancy, and improvements in the quality of the data will be worked upon over the next financial year.

Compton continually reviews opportunities to increase energy efficiency with potential energy efficiency measures identified through energy audits regularly evaluated. Over the coming year, the organisation plans to continue developing their energy monitoring system with the aim of improving data quality and to further inform energy efficiency plans and measures. This data will be monitored and used to further inform energy efficiency plans and measures.

Staff surveys and consultations have also shown an enthusiasm for Compton to do more to reduce the direct or indirect carbon footprint, with a Green Group in place and early discussions centred around expanding recycling opportunities, reducing energy consumption, reducing waste, and increasing the use of local suppliers.

Legal and Administrative Information

Charity Name	Compton Care Group Limited
Charity Registration Number	512387
Incorporation	Company Limited by Guarantee registered company number 01607631
Registered Office and principal operating address	4 Compton Road West, Compton, Wolverhampton, West Midlands WV3 9DH
Directors	
Chairman	Ros Keeton BDS, MCDH, DDPHRCS
Vice Chairman	James McKinnon BSc (Hons), MSc
Other Trustees	Dr. Davinder Bagary (appointed 16 November 2022) Anne Brookes Gary Burke Denise Burkett-Stus (appointed 27 March 2023) Adam Frankling BSc MCIM (appointed 16 November 2022) Dr Helen Hibbs Julia Holden LLB Linda Pascall MBA Andrew Rogers Dr Janet Anderson MB, BS, FRCP, FRCPC, Dip.ObstRCOG (resigned 29 September 2022) Hazel Moss BSc (resigned 26 April 2023) Sumana Ray (resigned 29 September 2022)
Senior Management Personnel	
Chief Executive Officer	Rachel Overfield RGN DPSN BSc Hons
Director of Income Generation, Marketing & Partnerships	James Elliott
Medical Director	Dr Fran Hakkak MBBS BSc MSc FRCP

Director of Nursing	Rachel Overfield RGN DPSN BSc Hons
Director of People & Organisational Development	Val Turner FCIPD (resigned 31 July 2023)
Director of Finance	Russell Bulkeley FCA BFP
Director of Clinical Governance, Compliance & Informatics	Rebecca Brown RN
Company Secretary	Russell Bulkeley FCA BFP
Subsidiary Companies	
Compton Care Trading Limited	James McKinnon BSc (Hons), MSc - Chairman
Compton Care Lottery Limited	James McKinnon BSc (Hons), MSc - Chairman
Principal Bankers	Barclays Bank PLC, PO Box 777, Wolverhampton BX3 2BB
Investment Manager	Investec Wealth & Investment Limited, 30 Gresham Street, London EC2V 7QN
Solicitors	Anthony Collins Solicitors LLP, 134 Edmund Street, Birmingham B3 2ES
Auditor	Crowe U.K. LLP, Black Country House, Rounds Green Road, Oldbury, West Midlands B69 2DG

This report, which incorporates the Strategic Report, was approved by the Board of Directors on 9 August 2023 and signed on its behalf by:

By Order of the Trustees

Ros Keeton
Chairman

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF COMPTON CARE GROUP LIMITED

Opinion

We have audited the financial statements of Compton Care Group Limited ('the charitable company') and its subsidiaries ('the group') for the year ended 31 March 2023 which comprise the Consolidated Statement of Financial Activities, Group Balance Sheet, Company Balance Sheet, Consolidated Statement of Cash Flows, and notes to the financial statements, including significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the group's and the charitable company's affairs as at 31 March 2023 and of the group's income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the group in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the Trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's or the group's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the Trustees with respect to going concern are described in the relevant sections of this report.

Other information

The Trustees are responsible for the other information contained within the annual report. The other information comprises the information included in the annual report, other than the financial statements and our auditor's report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements, or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Opinions on other matters prescribed by the Companies Act 2006

In our opinion based on the work undertaken in the course of our audit:

- the information given in the Trustees' report, which includes the Directors' report and the Strategic report prepared for the purposes of company law, for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the Strategic report and the Directors' report included within the Trustees' report have been prepared in accordance with applicable legal requirements.

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF COMPTON CARE GROUP LIMITED (continued)

Matters on which we are required to report by exception

In light of the knowledge and understanding of the group and charitable company and their environment obtained in the course of the audit, we have not identified material misstatements in the Strategic report or the Directors' report included within the Trustees' report.

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate and proper accounting records have not been kept; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of Trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit.

Responsibilities of Trustees

As explained more fully in the Trustees' responsibilities statement on page 18, the Trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the Trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the Trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Details of the extent to which the audit was considered capable of detecting irregularities, including fraud and non-compliance with laws and regulations are set out below.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at: www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report.

Extent to which the audit was considered capable of detecting irregularities, including fraud

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We identified and assessed the risks of material misstatement of the financial statements from irregularities, whether due to fraud or error, and discussed these between our audit team members. We then designed and performed audit procedures responsive to those risks, including obtaining audit evidence sufficient and appropriate to provide a basis for our opinion.

We obtained an understanding of the legal and regulatory frameworks within which the charitable company and group operates, focusing on those laws and regulations that have a direct effect on the determination of material amounts and disclosures in the financial statements. The laws and regulations we considered in this context were the Companies Act 2006, the Charities Act 2011 together with the Charities SORP (FRS 102). We assessed the required compliance with these laws and regulations as part of our audit procedures on the related financial statement items.

In addition, we considered provisions of other laws and regulations that do not have a direct effect on the financial statements but compliance with which might be fundamental to the charitable company's and the group's ability to operate or to avoid a material penalty. We also considered the opportunities and incentives that may exist within the charitable company and the group for fraud. The laws and regulations we considered in this context were the Gambling Commission, CQC Regulations, General Data Protection Regulations and Employment legislation.

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF COMPTON CARE GROUP LIMITED (continued)

Auditing standards limit the required audit procedures to identify non-compliance with these laws and regulations to enquiry of the Trustees and other management and inspection of regulatory and legal correspondence, if any.

We identified the greatest risk of material impact on the financial statements from irregularities, including fraud, to be with the completeness and accuracy of income and the override of controls by management. Our audit procedures to respond to these risks included enquiries of management, and the Finance and Income Generation Committee about their own identification and assessment of the risks of irregularities, designing audit procedures over income, sample testing on the posting of journals, reviewing accounting estimates for biases, reviewing regulatory correspondence with the Charity Commission and reading minutes of meetings of those charged with governance.

Owing to the inherent limitations of an audit, there is an unavoidable risk that we may not have detected some material misstatements in the financial statements, even though we have properly planned and performed our audit in accordance with auditing standards. For example, the further removed non-compliance with laws and regulations (irregularities) is from the events and transactions reflected in the financial statements, the less likely the inherently limited procedures required by auditing standards would identify it. In addition, as with any audit, there remained a higher risk of non-detection of irregularities, as these may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal controls. We are not responsible for preventing non-compliance and cannot be expected to detect non-compliance with all laws and regulations.

Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body for our audit work, for this report, or for the opinions we have formed.

[This report has not yet been signed]

Kerry Brown
Senior Statutory Auditor
For and on behalf of
Crowe U.K. LLP
Statutory Auditor
Black Country House
Rounds Green Road
Oldbury
B69 2DG

Date:

COMPTON CARE GROUP LIMITED

CONSOLIDATED STATEMENT OF FINANCIAL ACTIVITIES
(INCORPORATING AN INCOME AND EXPENDITURE ACCOUNT)

Year ended 31 March 2023

		-----2023-----			-----2022-----		
	<i>Note</i>	<i>Unrestricted Funds</i>	<i>Restricted Funds</i>	<i>Total 2023</i>	<i>Unrestricted Funds</i>	<i>Restricted Funds</i>	<i>Total 2022</i>
		£	£	£	£	£	£
INCOME FROM:							
Donations and legacies	4	2,830,991	41,959	2,872,950	4,208,490	79,212	4,287,702
Charitable activities	4	3,567,462	121,020	3,688,482	3,386,596	1,433,931	4,820,527
Other trading activities	4	5,307,279	-	5,307,279	4,330,551	-	4,330,551
Other income	4	-	-	-	117,584	-	117,584
Investments		263,405	-	263,405	154,822	-	154,822
TOTAL		11,969,137	162,979	12,132,116	12,198,043	1,513,143	13,711,186
EXPENDITURE ON:							
Raising funds	5	4,952,773	39,536	4,992,309	4,388,570	76,543	4,465,113
Charitable activities	5	8,664,907	116,037	8,780,944	6,020,882	1,488,505	7,509,387
TOTAL		13,617,680	155,573	13,773,253	10,409,452	1,565,048	11,974,500
Net (expenditure) / income before net (losses) / gains on investments and fixed assets		(1,648,543)	7,406	(1,641,137)	1,788,591	(51,905)	1,736,686
Profit on disposal of fixed assets	2	10,216	-	10,216	463,671	-	463,671
Net (losses) / gains on investments	8	(515,852)	-	(515,852)	171,958	-	171,958
Transfers	13, 14	-	-	-	18,574	(18,574)	-
NET MOVEMENT IN FUNDS	2	(2,154,179)	7,406	(2,146,773)	2,442,794	(70,479)	2,372,315
Reconciliation of Funds:							
TOTAL FUNDS brought forward	13, 14	21,739,620	57,269	21,796,889	19,296,826	127,748	19,424,574
TOTAL FUNDS carried forward	13, 14	19,585,441	64,675	19,650,116	21,739,620	57,269	21,796,889

All gains and losses recognised in the year are included above.

The surplus / (deficit) for the year for Companies Act purposes comprises the net income for the year for 2023 a deficit of £1,326,133 (2022: surplus £2,194,370).

COMPTON CARE GROUP LIMITED (Company Number 01607631)**BALANCE SHEETS**

As at 31 March 2023

	Note	Group		Company	
		2023 £	2022 £	2023 £	2022 £
TANGIBLE ASSETS					
Tangible assets	7	7,342,152	7,598,435	7,342,152	7,597,365
Investments	8	6,220,554	6,770,308	6,240,556	6,790,310
		<u>13,562,706</u>	<u>14,368,743</u>	<u>13,582,708</u>	<u>14,387,675</u>
CURRENT ASSETS					
Stocks		53,564	30,611	-	-
Debtors	9	2,880,106	4,200,338	2,924,973	4,410,777
Cash at bank and in hand	10	4,415,293	4,373,048	3,562,500	3,491,960
		<u>7,348,963</u>	<u>8,603,997</u>	<u>6,487,473</u>	<u>7,902,737</u>
CREDITORS: amounts falling due within one year	11	(1,199,613)	(1,175,851)	(1,054,044)	(987,905)
		<u>6,149,350</u>	<u>7,428,146</u>	<u>5,433,429</u>	<u>6,914,832</u>
NET CURRENT ASSETS					
		<u>6,149,350</u>	<u>7,428,146</u>	<u>5,433,429</u>	<u>6,914,832</u>
PROVISIONS FOR LIABILITIES	12	(61,940)	-	(61,940)	-
TOTAL ASSETS LESS CURRENT LIABILITIES		<u>19,650,116</u>	<u>21,796,889</u>	<u>18,954,197</u>	<u>21,302,507</u>
FUNDS					
Restricted funds	13	64,675	57,269	64,675	57,269
Unrestricted funds:					
Designated funds	14 & 15	1,333,121	480,828	1,333,121	480,828
General fund	14 & 15	18,252,320	21,258,792	17,556,401	20,764,410
	14 & 15	<u>19,585,441</u>	<u>21,739,620</u>	<u>18,889,522</u>	<u>21,245,238</u>
TOTAL FUNDS		<u>19,650,116</u>	<u>21,796,889</u>	<u>18,954,197</u>	<u>21,302,507</u>

The parent charity's net movement in funds for the year was a deficit of £2,348,310 (2022: surplus £2,342,822).

These financial statements were approved and authorised for issue by the Trustees on 9 August 2023 and signed on their behalf.

Ros Keeton
Trustee (Director)

CONSOLIDATED STATEMENT OF CASH FLOWS

Year ended 31 March 2023

		The Group	
	Note	2023 £	2022 £
Cash flows from operating activities:			
Net cash (used in) provided by operating activities	A	(77,827)	285,315
Cash flows from investing activities:			
Dividends and interest from investments		263,405	154,822
Purchase of property, plant, and equipment		(194,451)	(287,518)
Proceeds from sales of property, plant, and equipment		17,216	1,727,241
Proceeds from sales of investments		1,648,452	751,519
Purchase of investments		(1,614,550)	(653,764)
Net cash provided by investing activities		120,072	1,692,300
Change in cash and cash equivalents in the reporting period		42,245	1,977,615
Cash and cash equivalents at the beginning of the reporting period		4,373,048	2,395,433
Cash and cash equivalents at the end of the reporting period	B	4,415,293	4,373,048

NOTES TO THE CASH FLOW STATEMENT**A. Reconciliation of net income to net cash flow from operating activities**

	The Group	
	2023 £	2022 £
Net (expenditure) / income for the reporting period (as per the Statement of Financial Activities)	(2,146,773)	2,372,315
Adjustments for:		
Depreciation charges	443,734	538,859
Gains on the sale of tangible fixed assets	(10,216)	(463,671)
Losses / (gains) on investments	515,852	(171,958)
Dividends and interest from investments	(263,405)	(154,822)
(Increase) / decrease in stocks	(22,953)	7,329
Decrease / (increase) in debtors	1,320,233	(2,138,311)
Increase in creditors and provisions	85,702	295,573
Net cash (used in) / provided by operating activities	(77,827)	285,315

B. Analysis of cash and cash equivalents

	The Group	
	2023 £	2022 £
Cash in hand and equivalents	2,775,293	4,240,642
Notice deposits (less than 3 months)	1,640,000	132,406
Total cash and cash equivalents	4,415,293	4,373,048

NOTES TO THE ACCOUNTS

Year ended 31 March 2023

1. ACCOUNTING POLICIES

The principal accounting policies adopted, judgements and key sources of estimation or uncertainty in the preparation of the financial statements are as follows:

i) Basis of preparation

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019) - (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102), Charities Act 2011 and the Companies Act 2006. There is no material impact from transition to the Charities SORP 2019.

The Charity meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy note.

ii) Preparation of group accounts on a going concern basis

The Trustees consider there are no material uncertainties about the Charity's ability to continue as a going concern. The review of our financial position, reserves levels and plan give Trustees confidence the Charity remains a going concern for the foreseeable future.

The Charity has performed a stress test as part of the going concern assessment and the Trustees have considered the analysis and confirmed that use of the going concern assumption is appropriate.

Accounting convention

The financial statements are prepared under the historical cost convention except for fixed asset investments, which are included at market value.

Basis of consolidation

The statement of financial activities ("the SOFA") and balance sheet consolidate the financial statements of the charitable company and its subsidiary companies, Compton Care Trading Limited and Compton Care Lottery Limited for the financial year ended 31 March 2023. The results of the subsidiary companies are consolidated on a line-by-line basis.

The charity has also taken advantage of the exemption available to a qualifying entity in FRS 102 from the requirements to present a charity only Statement of Cash Flows and certain disclosures about the charity's financial instruments within the consolidated financial statements.

No separate SOFA has been presented by the Charity alone as permitted by Section 408 of the Companies Act 2006.

Income**a) Donations and similar income**

Donations and similar income are included in income when they are received.

b) Legacies

Legacies are accounted for when probate has been granted and conditions for their receipt have been met and the amount can be quantified with reasonable accuracy. Material legacies receivable at the year-end are accounted for at their probate value. Legacies received in the form of property or investments are accounted for at the lower of probate or market value.

Approximately £41,000 of residual and pecuniary legacies have been notified to the Charity before 31 March 2023 but have not been recognised as income in the year as they do not meet the Charities SORP (FRS 102) income recognition criteria.

c) Grants receivable from health authorities and other bodies for activities in furtherance of the Charity's objects

Income due from health authorities and other bodies is included in the financial statements of the year when the service is provided.

d) Government Grants

Grants from government bodies and other sources are received for specific projects/costs and are recognised in accordance with their individual terms and conditions. Income is recognised when the charity has entitlement to the funds which is when any performance conditions attached are met, it is probable that the income will be received, and the amount can be reliably measured. Grant income will be deferred if received in advance of meeting performance conditions or if the funder specifically states that the income must be spent in a future accounting period.

e) Fees and other sundry income

All such income is accounted for in the year in which it is receivable by the Charity.

f) Gift Aid

Gift Aid is accounted for in the period the donation is received. Any Gift Aid on restricted donations are shown within restricted funds.

NOTES TO THE ACCOUNTS

Year ended 31 March 2023

1. ACCOUNTING POLICIES (CONTINUED)**Allocation of costs**

Where it is possible, costs are allocated directly to main expenditure categories of the SOFA. Where this is not possible, costs are first allocated on estimated usage and then on an appropriate basis.

a) Patient care

Patient care costs represent expenditure in relation to all medical, nursing, and associated staff and the related costs of operating these functions.

b) Education

Education costs represent expenditure in relation to the running of the Learning and Development Centre including associated staff and other related costs.

c) Raising Funds

Raising Funds costs represent expenditure in relation to staff members who are directly engaged in fundraising and the related costs of the Fundraising Department and Trading Subsidiaries. These have been allocated between donations and legacies and other trading activities costs.

d) VAT

Irrecoverable VAT recovery is allocated to the associated cost.

Fund accounting

The Charity maintains various types of funds as follows:

a) Restricted funds

Restricted funds are used for specific purposes as laid down by the donor.

b) Unrestricted funds

Designated funds represent amounts, which have been put aside out of unrestricted funds at the discretion of the Trustees for projects. The designation is for administrative purposes only and does not legally restrict the Trustees' discretion to apply the funds.

General unrestricted funds represent amounts that are expendable at the discretion of the Trustees in the furtherance of the objects of the Charity. Such funds may be held to finance both working capital and capital investment.

Investments

Investments are a form of basic financial instruments and are initially shown in the financial statements at market value. Movements in the market values of investments are shown as unrealised gains and losses in the Statement of Financial Activities.

Profits and losses on the realisation of investments are shown as realised gains and losses in the Statement of Financial Activities. Realised gains and losses on investments are calculated between sales proceeds and their opening carrying values or their purchase value if acquired after the first day of the financial year. Unrealised gains and losses are calculated as the difference between the fair value at the year-end and their carrying value. Realised and unrealised investment gains and losses are combined in the Statement of Financial Activities.

Tangible fixed assets

Freehold properties are stated in the balance sheet at cost or value at the date of receipt, less depreciation.

Tangible fixed assets are stated at cost less depreciation. Any expenditure on individual assets with a value below £2,500 is written off directly to revenue. Depreciation is provided in equal annual instalments over the estimated useful lives of the assets.

Costs incurred under refurbishment or building projects are allocated to assets under construction and upon completion of the works; these costs are re-classified under their appropriate tangible fixed asset headings.

No depreciation is charged on freehold land where the land element can be separately identified or Assets Under Construction until they are commissioned. The useful lives assigned to other assets are:

Freehold property	- 50 years
Fixtures and fittings	- 2 to 10 years
Motor vehicles	- 7 years

Stocks

Stocks, which comprise goods for resale, are stated at the lower of cost and net realisable value.

Goods donated for resale

The Charity receives donated goods for resale which it recognises at point of sale as the Trustees consider it to be impracticable to recognise such gifts on their receipt due to the large number of small value items received. As such, stocks of unsold donated goods are not valued for balance sheet purposes.

NOTES TO THE ACCOUNTS

Year ended 31 March 2023

1. ACCOUNTING POLICIES (CONTINUED)**Debtors**

Other debtors are recognised at the settlement amount due after any discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

Cash at bank and in hand

Cash at bank and cash in hand includes cash and short term highly liquid investments.

Creditors and provisions

Creditors and provisions are recognised where the Charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are recognised at their settlement amount after allowing for any trade discounts due. A provision for restructuring is recognised if, as part of a past event, the Charity has a present legal or constructive obligation that can be estimated reliably, and it is probable an outflow of economic benefits will be required to settle the obligation.

Pension costs

Most staff are members of either the National Health Senior Superannuation Scheme ("the NHS scheme") or a defined contribution scheme operated by the Charity. The schemes are funded by contributions from the Charity and employees. The NHS scheme is a defined benefits scheme; however, the nature of the scheme is such that the Charity cannot identify its share of the scheme's underlying assets and liabilities. In accordance with FRS 102, payments to the NHS scheme have been treated in the same way as contributions to the defined contribution schemes and the payments made by the Charity are charged against the profits of the year in which they become payable.

Employee benefits*a) Short term benefits*

Short term benefits including holiday pay are recognised as an expense in the period in which the service is received.

b) Employee termination benefits

Termination benefits are accounted for on an accruals basis and in line with FRS 102.

Operating leases

Rental costs under operating leases are charged to the SOFA as the lease charges are incurred.

During the prior year, a review was undertaken of all lease agreements and as a result, an adjustment has been made for lease incentives to be accounted for over the full term of the lease, or the break option if at the time of taking out the lease the length of occupancy is not certain.

Critical accounting judgements and key sources of estimation uncertainty

In the application of the accounting policies, Trustees are required to make judgement, estimates and assumptions about the carrying value of assets and liabilities that are not readily apparent from other sources. The estimates and underlying assumptions are based on historical experience and other factors that are relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an on-going basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised if the revision affects only that period or in the period of the revision and future periods if the revision affected current and future periods.

Judgements made by the Trustees in the application of these accounting policies that have significant effect on the financial statements and estimates with a significant risk of material adjustment in the next year, are deemed to be in relation to the depreciation rates of tangible fixed assets and are discussed above.

The areas where these judgements and estimates have been made include:

- Depreciation and residual values - the Trustees have reviewed the asset lives and associated residual values of all fixed tangible assets, and, the useful economic life and residual values of freehold buildings, fixtures and fittings and motor vehicles, and have concluded that the asset lives, and residual values are appropriate.
- Debtors - debtors include amounts due from external organisations and individuals. An allowance for doubtful debt will be maintained for any estimated losses resulting from the viability of these external organisations and individuals to make the required payments. Any allowance is based on the Group's regular assessment of the credit worthiness and financial conditions for those external parties included within debtor balances.
- Accrued income - accrued income includes legacy income amounts. In recognising accrued legacy income, the Trustees have considered the probability of receiving each legacy. Each legacy is carefully assessed to determine an appropriate allowance which reflects the possibility of not subsequently receiving the full legacy income amounts that the Charity is aware of. The allowance is based on the circumstances behind each legacy and the probability of receiving the income. A general non-collection provision of 15% is provided against each legacy.

NOTES TO THE ACCOUNTS

Year ended 31 March 2023

1. ACCOUNTING POLICIES (CONTINUED)**Financial instruments**

Basic financial instruments are initially recognised at transaction value and subsequently measured at amortised cost except for investments which are held at fair value. Financial assets held at amortised cost comprise cash at bank and in hand, together with other debtors. A specific provision is made for debts for which recoverability is in doubt. Cash at bank and in hand is defined as all cash held in instant access bank accounts and used as working capital. Financial liabilities held at amortised cost comprise all creditors except social security and other taxes and provisions.

2. NET INCOME

	2023	2022
	£	£
Stated after charging:		
Auditor's remuneration:		
For statutory audit services	18,130	16,485
For taxation services	3,906	3,801
Depreciation of tangible fixed assets	443,734	538,859
Profit on disposal of fixed assets	10,216	463,671
Operating lease rentals		
- property	508,654	499,488
- equipment	21,616	23,750
	<u> </u>	<u> </u>

3. STAFF COSTS

	2023	2022
	£	£
(a) Directors' remuneration	-	-
	<u> </u>	<u> </u>
(b) The average head count analysed by function was:		
	2023	2022
Patient care	165	161
Income generation	104	92
Support	21	19
	<u> </u>	<u> </u>
	290	272
	<u> </u>	<u> </u>
(c) Staff costs comprise:	2023	2022
	£	£
Wages and salaries	8,553,845	7,181,127
Social security costs	756,035	603,027
Pension costs	525,151	446,821
	<u> </u>	<u> </u>
	9,835,031	8,230,975
	<u> </u>	<u> </u>

Included in Wages and salaries above are invoiced and agency costs of £558,204 (2022: £322,452).

	2023	2022
	£	£
(d) Key management personnel remuneration	666,362	618,189
	<u> </u>	<u> </u>
(e) Total redundancy and termination payments	8,555	14,392
	<u> </u>	<u> </u>

NOTES TO THE ACCOUNTS

Year ended 31 March 2023

3. STAFF COSTS (continued)

During the year, reimbursement of expenses totalling £242 (2022 - £2,155) was paid to one Trustee (2022 - One). No Trustee or person related or connected by business to them, has received either any remuneration from the Charity during the year (2022 - None).

The Charity arranges insurance to protect the Charity from loss arising from neglect or default of its Trustees or Officers and to indemnify the Trustees and Officers from the consequences of any neglect or default on their part. The cost of such insurance to cover the Officers and Trustees was £5,233 (2022: £4,550).

The number of senior staff paid over £60,000 during the year (salary plus taxable benefits, excluding pension contributions) was:

	The Group		The Company	
	2023 No.	2022 No.	2023 No.	2022 No.
£60,001 - £70,000	3	-	3	-
£70,001 - £80,000	-	2	-	2
£80,001 - £90,000	2	1	2	1
£90,001 - £100,000	1	-	1	-
£100,001 - £110,000	1	1	1	1
£110,001 - £120,000	-	1	-	1
£120,001 - £130,000	1	-	1	-

The total contributions in the year in respect of senior staff for the provision of defined benefit schemes amount to £15,828 (2022: £14,951). The number of senior staff to whom retirement benefits are accruing under defined benefit schemes respectively is 1 (2022: 1).

4. INCOME

	2023 £	2022 £
Donations and legacies comprise:		
Donations and similar income	915,775	924,811
Legacies	1,957,175	3,362,891
	<u>2,872,950</u>	<u>4,287,702</u>
Charitable activities comprise:		
Grants receivable from Clinical Commissioning Groups	3,650,052	3,431,748
Government Grants - NHS England	-	1,384,735
Education income	38,430	4,044
	<u>3,688,482</u>	<u>4,820,527</u>
Other trading activities comprise:		
Fundraising events	162,352	82,342
Sales of goods and trading activities	3,696,261	3,293,907
Sales of donated goods subject to gift aid	1,448,666	954,302
	<u>5,307,279</u>	<u>4,330,551</u>
Other income comprises:		
Retail grants	-	83,339
Job Retention Scheme claims	-	34,245
	<u>-</u>	<u>117,584</u>

NOTES TO THE ACCOUNTS

Year ended 31 March 2023

5. TOTAL EXPENDITURE

	-----Direct costs-----			Allocated Support Costs £	Total 2023 £	Total 2022 £
	Staff Costs £	Deprec- iation £	Support Costs £			
Raising Funds						
Expenditure on raising donations and legacies	486,210	10,258	108,104	40,264	644,836	560,449
Expenditure on other trading activities	2,288,042	99,996	1,818,501	89,568	4,296,107	3,852,520
Governance costs	-	-	-	18,130	18,130	16,485
Investment management costs	-	-	33,236	-	33,236	35,659
	<u>2,774,252</u>	<u>110,254</u>	<u>1,959,841</u>	<u>147,962</u>	<u>4,992,309</u>	<u>4,465,113</u>
Charitable Activities						
Patient Care	6,822,586	332,285	1,062,954	276,960	8,494,785	7,254,516
Education	238,193	1,195	31,104	15,667	286,159	254,871
	<u>7,060,779</u>	<u>333,480</u>	<u>1,094,058</u>	<u>292,627</u>	<u>8,780,944</u>	<u>7,509,387</u>
	<u>9,835,031</u>	<u>443,734</u>	<u>3,053,899</u>	<u>440,589</u>	<u>13,773,253</u>	<u>11,974,500</u>

Property costs and the cost of central support services such as Human Resources, IT and Finance are allocated to activities by time spent or estimated usage.

6. ANALYSIS OF SUPPORT FOR CHARITABLE ACTIVITIES

	Patient Care £	Education £	Total 2023 £	Total 2022 £
Costs	8,494,785	286,159	8,780,944	7,509,387
Income:				
Grants receivable from Integrated Care Boards	(3,650,052)	-	(3,650,052)	(3,431,748)
Course fees	-	(38,430)	(38,430)	(4,044)
	<u>4,844,733</u>	<u>247,729</u>	<u>5,092,462</u>	<u>4,073,595</u>

NOTES TO THE ACCOUNTS

Year ended 31 March 2023

7. TANGIBLE FIXED ASSETS

Group	Freehold Land £	Freehold Buildings £	Fixtures & Fittings £	Motor Vehicles £	Assets under Construction £	Total £
Cost						
At 1 April 2022	28,645	7,479,007	2,527,246	192,465	113,612	10,340,975
Additions	-	-	196,241	-	(1,790)	194,451
Transfers	-	-	27,778	-	(27,778)	-
Reclassification	-	-	84,044	-	(84,044)	-
Disposals	-	(801)	(107,252)	(39,395)	-	(147,448)
At 31 March 2023	28,645	7,478,206	2,728,057	153,070	-	10,387,978
Accumulated depreciation						
At 1 April 2022	-	1,267,554	1,309,497	165,489	-	2,742,540
Charge for the year	-	156,899	274,379	12,456	-	443,734
Disposals	-	(801)	(107,252)	(32,395)	-	(140,448)
At 31 March 2023	-	1,423,652	1,476,624	145,550	-	3,045,826
Net Book Value						
At 31 March 2023	28,645	6,054,554	1,251,433	7,520	-	7,342,152
At 31 March 2022	28,645	6,211,453	1,217,749	26,976	113,612	7,598,435

The net book value of Intangible Assets included within Fixtures & Fittings is £41,858 (2022 - £75,444).

Assets Under Construction comprised the construction costs of the new training pod at the Compton Hall site. The construction was completed during the year and reclassified as Fixtures & Fittings on commission.

Company	Freehold Land £	Freehold Buildings £	Fixtures & Fittings £	Motor Vehicles £	Assets Under Construction £	Total £
Cost						
At 1 April 2022	28,645	7,479,007	2,505,840	192,465	113,612	10,319,569
Additions	-	-	196,241	-	(1,790)	194,451
Transfers	-	-	27,778	-	(27,778)	-
Reclassification	-	-	84,044	-	(84,044)	-
Disposals	-	(801)	(107,252)	(39,395)	-	(147,448)
At 31 March 2023	28,645	7,478,206	2,706,651	153,070	-	10,366,572
Accumulated depreciation						
At 1 April 2022	-	1,267,554	1,289,161	165,489	-	2,722,204
Charge for the year	-	156,899	273,309	12,456	-	442,664
Disposals	-	(801)	(107,252)	(32,395)	-	(140,448)
At 31 March 2023	-	1,423,652	1,455,218	145,550	-	3,024,420
Net Book Value						
At 31 March 2023	28,645	6,054,554	1,251,433	7,520	-	7,342,152
At 31 March 2022	28,645	6,211,453	1,216,679	26,976	113,612	7,597,365

NOTES TO THE ACCOUNTS

Year ended 31 March 2023

8. INVESTMENTS

	The Group		The Company	
	2023	2022	2023	2022
	£	£	£	£
Listed UK Stock Exchange Investments	6,220,554	6,770,308	6,220,554	6,770,308
Shares in subsidiary companies	-	-	20,002	20,002
	<u>6,220,554</u>	<u>6,770,308</u>	<u>6,240,556</u>	<u>6,790,310</u>

(a) Listed UK Stock Exchange Investments

	Group and Company	
	2023	2022
	£	£
Market value 1 April 2022	6,770,308	6,696,105
Additions at cost	1,614,550	653,764
Proceeds of disposals	(1,648,452)	(751,519)
Realised gains on disposals	506,325	23,506
Revaluation	(1,022,177)	148,452
Market value at 31 March 2023	<u>6,220,554</u>	<u>6,770,308</u>

(b) Shares in subsidiary companies at cost

At 1 April 2022 and 31 March 2023

	Company	
	2023	2022
	£	£
	<u>20,002</u>	<u>20,002</u>

The Charity has two wholly owned subsidiary companies which operate for the purposes of raising funds and promoting public awareness of the Charity. The subsidiary companies operate only in England.

Compton Care Trading Limited (registered number O2328703) sells new goods (and donated goods as an agent of the Charity) in the charity's shops and is registered and incorporated in England and Wales.

Compton Care Lottery Limited (registered number O3188860) generates income from operating regular lotteries and is registered and incorporated in England and Wales.

NOTES TO THE ACCOUNTS

Year ended 31 March 2023

9. DEBTORS	The Group		The Company	
	2023 £	2022 £	2023 £	2022 £
Amounts owed by subsidiary undertakings receivable within one year	-	-	92,982	278,950
Trade debtors	184,729	584,140	184,729	583,944
Other debtors	121,977	139,959	121,977	139,959
Prepayments and accrued income	2,573,400	3,476,239	2,525,285	3,407,924
	<u>2,880,106</u>	<u>4,200,338</u>	<u>2,924,973</u>	<u>4,410,777</u>

10. CASH AT BANK AND IN HAND	The Group		The Company	
	2023 £	2022 £	2023 £	2022 £
Money Market accounts	1,640,000	132,406	1,500,000	-
Bank deposit accounts	2,664,899	4,033,717	2,033,458	3,422,668
Interest bearing accounts	4,304,899	4,166,123	3,533,458	3,422,668
Bank current accounts and cash in hand	110,394	206,925	29,042	69,292
	<u>4,415,293</u>	<u>4,373,048</u>	<u>3,562,500</u>	<u>3,491,960</u>

11. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR	The Group		The Company	
	2023 £	2022 £	2023 £	2022 £
Trade creditors	441,563	409,797	436,108	402,464
Other taxes and social security	169,512	151,445	169,512	151,445
Other creditors	107,314	146,882	107,314	145,875
Accruals and deferred income	481,224	467,727	341,110	288,121
	<u>1,199,613</u>	<u>1,175,851</u>	<u>1,054,044</u>	<u>987,905</u>

Deferred income included within Accruals and deferred income above comprise:

	The Group		The Company	
	2023 £	2022 £	2023 £	2022 £
Balance brought forward	152,699	129,442	20,405	10,290
Released in the year	(152,699)	(129,442)	(20,405)	(10,290)
Arising in the year	134,002	152,699	23,224	20,405
Balance carried forward	<u>134,002</u>	<u>152,699</u>	<u>23,224</u>	<u>20,405</u>

Deferred income at the year-end represents lottery members' contributions taken in advance of £110,778 (2022 - £132,294) and income taken in advance for fundraising activities totalling £23,224 (2022 - £20,405).

NOTES TO THE ACCOUNTS

Year ended 31 March 2023

12. PROVISIONS FOR LIABILITIES

Dilapidations	The Group		The Company	
	2023 £	2022 £	2023 £	2022 £
Balance brought forward	-	-	-	-
Arising in the year	61,940	-	61,940	-
Balance carried forward	<u>61,940</u>	<u>-</u>	<u>61,940</u>	<u>-</u>

The provision for dilapidations represents the estimated amount payable relating to four shops that closed in May 2023. Payments are expected to occur in the financial year.

13. RESTRICTED FUNDS

Group and Company	Balance 1 April 2022 £	Income £	Expenditure £	Transfers £	Gains and Losses £	Balance 31 March 2023 £
Restricted donation	<u>57,269</u>	<u>162,979</u>	<u>(155,573)</u>	<u>-</u>	<u>-</u>	<u>64,675</u>

Restricted donations are amounts received from donors to be spent on specified items. The balance at 31 March 2023 represents expenditure which had not been completed by this date but is expected to be completed during 2023-24.

The largest outstanding item within other restricted donations is £20,232 to purchase syringe drivers for the inpatient unit.

NOTES TO THE ACCOUNTS

Year ended 31 March 2023

14. UNRESTRICTED FUNDS

The Trustees have designated certain of the charity's reserves as shown in the table below:

Group	Balance 1 April 2022 £	Income £	Expenditure £	Transfers £	Gains and Losses £	Balance 31 March 2023 £
Designated funds:						
Development fund	210,938	-	(249,602)	1,210,000	-	1,171,336
Business improvement and innovation fund	269,890	-	(108,105)	-	-	161,785
	<u>480,828</u>	<u>-</u>	<u>(357,707)</u>	<u>1,210,000</u>	<u>-</u>	<u>1,333,121</u>
General fund	<u>21,258,792</u>	<u>11,969,137</u>	<u>(13,259,973)</u>	<u>(1,210,000)</u>	<u>(505,636)</u>	<u>18,252,320</u>
	<u>21,739,620</u>	<u>11,969,137</u>	<u>(13,617,680)</u>	<u>-</u>	<u>(505,636)</u>	<u>19,585,441</u>
	<u><u>21,739,620</u></u>	<u><u>11,969,137</u></u>	<u><u>(13,617,680)</u></u>	<u><u>-</u></u>	<u><u>(505,636)</u></u>	<u><u>19,585,441</u></u>
Company	Balance 1 April 2022 £	Income £	Expenditure £	Transfers £	Gains and Losses £	Balance 31 March 2023 £
Designated funds:						
Development fund	210,938	-	(249,602)	1,210,000	-	1,171,336
Business improvement and innovation fund	269,890	-	(108,105)	-	-	161,785
	<u>480,828</u>	<u>-</u>	<u>(357,707)</u>	<u>1,210,000</u>	<u>-</u>	<u>1,333,121</u>
General fund	<u>20,764,410</u>	<u>11,178,637</u>	<u>(12,671,010)</u>	<u>(1,210,000)</u>	<u>(505,636)</u>	<u>17,556,401</u>
	<u>21,245,238</u>	<u>11,178,637</u>	<u>(13,028,717)</u>	<u>-</u>	<u>(505,636)</u>	<u>18,889,522</u>
	<u><u>21,245,238</u></u>	<u><u>11,178,637</u></u>	<u><u>(13,028,717)</u></u>	<u><u>-</u></u>	<u><u>(505,636)</u></u>	<u><u>18,889,522</u></u>

The Development Fund has been established to upgrade existing facilities and invest in new facilities to meet the medium-term strategic aims of the organisation. During 2022/23, an additional £1,210,000 was allocated for developing a new site (£1,000,000), upgrading the patient rooms (£160,000), and finishing off the car parking and tarmacking (£50,000).

The Business Improvement and Innovation Fund was set up to facilitate cost reduction exercises where one-off termination costs are incurred such as for dilapidations, asset and lease write-offs, IT automation and enhancements, and redundancies.

NOTES TO THE ACCOUNTS

Year ended 31 March 2023

15. ANALYSIS OF ASSETS AND LIABILITIES BETWEEN FUNDS

Group	Unrestricted Funds £	Restricted Funds £	Total 2023 £	Unrestricted Funds £	Restricted Funds £	Total 2022 £
Fixed Assets:						
Tangible assets	7,342,152	-	7,342,152	7,598,435	-	7,598,435
Investments	6,220,554	-	6,220,554	6,770,308	-	6,770,308
Current Assets:						
Stocks	53,564	-	53,564	30,611	-	30,611
Debtors	2,880,106	-	2,880,106	4,200,338	-	4,200,338
Cash at bank and in hand	4,350,618	64,675	4,415,293	4,315,779	57,269	4,373,048
Creditors falling due within one year	(1,261,553)	-	(1,261,553)	(1,175,851)	-	(1,175,851)
	<u>19,585,441</u>	<u>64,675</u>	<u>19,650,116</u>	<u>21,739,620</u>	<u>57,269</u>	<u>21,796,889</u>

Company	Unrestricted Funds £	Restricted Funds £	Total 2023 £	Unrestricted Funds £	Restricted Funds £	Total 2022 £
Fixed Assets:						
Tangible assets	7,342,152	-	7,342,152	7,597,365	-	7,597,365
Investments	6,240,556	-	6,240,556	6,790,310	-	6,790,310
Current Assets:						
Debtors	2,924,973	-	2,924,973	4,410,777	-	4,410,777
Cash at bank and in hand	3,497,825	64,675	3,562,500	3,434,691	57,269	3,491,960
Creditors falling due within one year	(1,115,984)	-	(1,115,984)	(987,905)	-	(987,905)
	<u>18,889,522</u>	<u>64,675</u>	<u>18,954,197</u>	<u>21,245,238</u>	<u>57,269</u>	<u>21,302,507</u>

16. SHARE CAPITAL

The company is limited by guarantee and therefore has no allotted share capital.

Members of the company have a contingent liability arising from the guarantee given by each member to contribute, if required or on winding up, an amount not exceeding £1.

NOTES TO THE ACCOUNTS

Year ended 31 March 2023

17. TRADING SUBSIDIARIES

Compton Care Trading Limited sells new goods in the Charity's shops and is paid a commission for the marketing, distribution, and sale to customers of donated goods. Compton Care Lottery Limited generates income from operating regular lotteries.

A summary of the trading results is shown below:

	Compton Care Trading Limited £	Compton Care Lottery Limited £	Total 2023 £	Total 2022 £
Results				
Turnover	455,992	1,009,206	1,465,198	1,304,349
Cost of sales / prizes awarded	(103,561)	(115,790)	(219,351)	(207,162)
Gross profit	352,431	893,416	1,245,847	1,097,187
Administration and other costs	(166,006)	(411,459)	(577,465)	(605,836)
Other operating income	-	-	-	2,070
Net income from trading activities	186,425	481,957	668,382	493,421
Investment income	18,952	10,037	28,989	695
Net profit before Gift Aid	205,377	491,994	697,371	494,116
Payments to Compton Care Group Limited under Gift Aid	(49,774)	(446,060)	(495,834)	(464,623)
Result for the financial year as reported by trading subsidiaries	155,603	45,934	201,537	29,493

Profits from the subsidiary companies payable under Gift Aid

Profits are recognised when paid, and so these remain within reserves of the trading subsidiaries at 31 March 2023 and will be paid across to the parent charity within nine months of the year end.

Investment income and other expenditure are included in the Consolidated Statement of Financial Activities under the appropriate headings.

The total turnover generated by the shops amounted to £3,920,434 (2022: £3,255,387) which comprises the sales of donated goods through Compton Care Group Limited and sales of giftware through Compton Care Trading Limited.

	Compton Care Trading Limited £	Compton Care Lottery Limited £	Total 2023 £	Total 2022 £
Aggregate of the assets, liabilities and funds				
Total assets	279,475	675,162	954,637	979,765
Creditors	(73,830)	(164,886)	(238,716)	(465,381)
	205,645	510,276	715,921	514,384
Funds				
Share capital	2	20,000	20,002	20,002
Reserves	205,643	490,276	695,919	494,382
	205,645	510,276	715,921	514,384

NOTES TO THE ACCOUNTS

Year ended 31 March 2023

18. FINANCIAL COMMITMENTS

	The Group		The Company	
	2023	2022	2023	2022
	£	£	£	£
Capital commitments				
Contracted for but not provided	-	-	-	-
Authorised but not yet contracted	202,700	355,360	202,700	355,360

The authorised amount for 2023 includes the upgrading of inpatient rooms, kitchen equipment, a new Building Management System, and the balance of the cost of the new company website.

Operating lease commitments

At 31 March 2023, the total future minimum lease payments under non-cancellable operating leases for the group was as follows for each of the following periods:

	2023		2022	
	Land and Buildings	Other Equipment	Land and Buildings	Other Equipment
	£	£	£	£
Leases amounts due:				
Not later than one year	354,506	16,326	233,624	21,616
Later than one year and not later than five years	520,866	13,756	430,672	29,332
	875,372	30,082	664,296	50,948

19. PARENT COMPANY RESULTS

As permitted by Section 408 of the Companies Act 2006, the income and expenditure account of the charitable company is not presented as part of these accounts. The Company's own income amounted to £11,341,616 (2022: £13,034,577) for the financial year with a resultant deficit of £2,348,310 (2022: surplus £2,342,822).

20. RELATED PARTY TRANSACTIONS**Transactions with Compton Care Trading Limited**

The Charity received a Gift Aid donation of £49,774 (2022: £47,957) during the year.

The Charity paid a commission fee of £188,853 (2022: £156,384) for the marketing, distribution, and sale to customers of donated goods supplied in respect of the management of the retail premises.

The Charity received a licence fee of £9,500 (2022: £9,500) for the shared use of the retail premises as a charity retail shop.

At the Balance Sheet date, the Charity was owed £68,519 (2022: £268,309).

Transactions with Compton Care Lottery Limited

The Charity received a Gift Aid donation of £446,060 (2022: £416,666) during the year.

At the Balance Sheet date, the Charity was owed £24,463 (2022: £10,641).

Transactions with Burke Bros Wolverhampton Limited (50% owned by Trustee Mr G Burke)

The Charity paid £Nil (2022: £70) for recovery fees

NOTES TO THE ACCOUNTS

Year ended 31 March 2023

21. FINANCIAL INSTRUMENTS

	2023	2022
	£	£
Financial assets measured at fair value	6,220,554	6,770,308

Financial assets measured at fair value comprise investments.

22. PENSION COMMITMENTS

The Group operates a defined contributions pension scheme. The assets of the scheme are held separately from those of the Group in an independently administered fund. The pension cost charge represents contributions payable by the Company to the fund and amounted to £525,151 (2022 - £446,821). Contributions totalling £Nil (2022 - £69,526) were payable to the fund at the balance sheet date.

23. COMPANY INFORMATION

The Charity, Compton Care Group Limited was formed as a company limited by guarantee.

The company is registered in England and Wales.

The company's registered office is 4 Compton Road West, Compton, Wolverhampton WV3 9DH.