



COMPTON CARE GROUP LIMITED

Annual Report and Consolidated Financial Statements

Year Ended 31 March 2022

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Opening Statement from the Chairman of the Board and CEO

Despite another year of heavy COVID-19 restrictions, all of Team Compton have pulled together and made significant strides towards recovery, reconnecting with our community and ensuring the sustainability of our services.

Ensuring local people who are living with or caring for someone with an incurable condition have access to the support they need is our priority. With this in mind, we extended two of our key services. Our Care Coordination service which offers telephone advice and support to patients, family members, referrers and healthcare professionals, and our rapid response service which aims to respond to patient's urgent care needs and avoid unnecessary hospital admissions, both became a 7 day a week service.

We continued our work to raise awareness of and address some of the inequalities faced by different communities accessing palliative care. We became an official ally of Wolverhampton LGBT+ and our work to encourage conversations about end-of-life care amongst the South Asian community was formerly recognised at the Royal Television Society Midlands Awards 2021 when our Advance Care Planning video picked up the accolade of 'Best Short'.

Some of our most progressive and innovative work took place this year as part of a collaboration with digital fabrication laboratory the Fab Lab. With their support and expertise, we have created a virtual tour of our facilities to help alleviate any initial worries about entering a hospice environment, embraced virtual reality as part of our therapeutic care offer and introduced augmented reality as part of our staff training programme.

Our facilities have undergone a programme of modernisation with improvements made to our inpatient unit, patio areas and with the funding of a local donor we were able to turn an underutilised communal bathroom into a dedicated relatives' and break out room. We have also refurbished our spiritual care space accommodating multi faiths, denominations and beliefs, as well as the creation of dedicated complementary therapy, counselling and bereavement support rooms.

This year has also seen us make strides in our 'Green' strategy, committing to do our bit to care for the environment as well as our patients and families. Caring for our workforce has also been a significant commitment this year, delivering a series of successful wellbeing activities, initiatives and resources under the steer of a staff led wellbeing sub-committee.


After restrictions on income generation activities for the majority of 2020, we are thrilled to have been able to re-open our high street charity shops, return to face-to-face fundraising events and reconnect with our incredible community of supporters. It is heartening to know that even as people worry about household finances in uncertain times, supporting Compton remains important to so many.

More than ever, we wish to thank our committed staff and volunteers for all their hard work during the year, and indeed over the last 40 years. 2022 marks four decades of caring for people with incurable conditions. We also say farewell to trustee Manny Samra, being grateful for her contribution over the past three years.

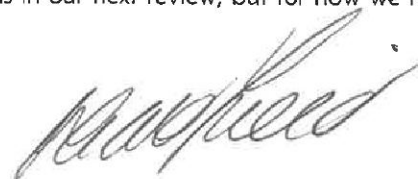
Since supporting our first patient in January 1982, we've had the privilege of being part of thousands of people's palliative care journeys. Providing people with the care, support, and tools they need to live a good quality life, as well as being there for families and loved ones throughout the duration of a person's illness and beyond has, and will continue to be, at the heart of everything we do.

We look forward to sharing more about our 40th birthday celebrations in our next review, but for now we hope you enjoy reading our 2021-22 annual report.

Thanks for reading.



Ros Keeton,
Chairman of the Board of Trustees



Rachel Overfield
CEO & Director of Nursing

TRUSTEES' ANNUAL REPORT

Strategic Report

We Are Compton Care

Our Vision: Compton Care will be a leader in delivering palliative care and support for the community.

Our Mission: Compton Care provides high quality accessible care and support for the people in our communities living with life limiting conditions.

Our Values:

- **COLLABORATION** - We work with patients, families and wider healthcare communities to deliver personalised care.
- **ACCOUNTABILITY** - We demonstrate individual accountability for behaviour, performance and impact.
- **RESPECT** - We are inclusive, we value difference, and we work together responsibly.
- **EMPATHY** - We listen, engage and act with warmth, kindness and understanding.

Our Services

At Compton Care we believe people are more than their diagnosis. For 40 years, Compton has been providing palliative and end of life care to patients and their families, helping them to navigate every aspect of life with an incurable condition. Our services aim to help families with:

- the physical – helping patients deal with the physical changes brought about by their illness, helping with symptom control and pain management.
- the practical – supporting families to manage practical aspects including finances, housing, legal matters and making future care plans.
- the emotional and spiritual – providing a safe space for families to express their thoughts, feelings and emotions throughout the duration of a person's illness and after death.

As well as delivering high quality essential clinical care, Compton offers a wide range of enhanced care services including psychological therapies, social care, respite and complementary therapies which exist to support patients and families through every aspect of their palliative care journey and beyond.

All services are delivered free of charge to patients diagnosed with an incurable condition who are aged 18 or over (and their families) across Wolverhampton as well as parts of the Black Country, South Staffordshire and East Shropshire.

Our services include:

- Living Well Service - giving people the practical and emotional tools to continue to live actively and independently with their condition. Each person's needs are assessed, and a bespoke package of care is offered. This can include:
 - access to activities, workshops and support groups on topics including symptom management, nutrition, exercise, relaxation and planning.
 - regular appointments and consultations with medical and clinical staff.
 - interventions such as wound care, central line care, transfusions and infusions.
 - training and education sessions for family members and carers supporting loved ones with incurable illnesses.

- **Therapeutic Support** - as well as supporting patients with the physical aspects of life with an incurable condition, Compton also provides emotional and spiritual support in the form of talking therapies, counselling, complementary therapies (including reiki and reflexology), art therapy and physiotherapy.
- **Social Work Support** - our team of palliative care social workers offer emotional support and help patients to manage practical matters such as dealing with finances, housing, legal matters and making future care plans.
- **Inpatient Unit** - delivering 24-hour care for patients needing support with pain management and symptom control, respite care and end of life care. We provide 18 beds, each with ensuite facilities and most have views of our beautiful gardens. Family members can stay overnight, and pets are even encouraged to visit too.
- **Community Services** - we understand that for many families it is important to be able to stay in their own home or chosen place of care. Our experienced team of advanced clinicians and community medics work in partnership with GPs, district nurses and other healthcare providers to ensure families receive the support they need to manage their condition, maintain a good quality of life and avoid unnecessary hospital admissions. We visit people in person, by phone or video consultation providing specialist advice and support including symptom management and pain control, emotional support and in some areas arrange the provision of overnight support from our team of healthcare assistants. Working alongside our specialist palliative care team is our Compton Rapid Response team who support patients with urgent palliative care needs.
- **Family and Carer Services** - incurable illness not only affects the person diagnosed, but those closest to them too. Compton provides support for family members, carers and the people that mean the most to patients through support groups, talking therapies, counselling, complementary therapies, social work support and respite care. Support is available throughout the duration of a person's illness and after death through our dedicated bereavement service. Bereavement counselling is available for friends, family and loved ones of Compton patients. We also facilitate a series of bereavement information hubs for those wanting to connect with others who are experiencing any kind of bereavement, grief or loss.
- **Lymphoedema Care** - our team of lymphoedema specialists provide treatment to ease symptoms as well as offer advice and support to help people manage and live independently with their condition.
- **Compassionate Communities** - we understand the value of connecting people who share similar experiences. We facilitate a series of support groups and connect families with our various community partners with the aim of reducing isolation and improving wellbeing.

Public Benefit

Compton Care is registered with and regulated by the Care Quality Commission for the following regulated activities:

- Caring for adults under 65 and over 65.
- Treatment of disease, disorder, or injury.
- Diagnostic and screening procedures.

The quality of our services was last inspected by the Care Quality Commission in October 2019 and rated as 'Good'.

Compton Care benefits the public providing services free of charge to patients, families, and carers within our catchment area of Wolverhampton, Walsall, Dudley, Sandwell, East Shropshire, and East Staffordshire. Services are open to individuals over the age of 18 regardless of race, religion, sexual orientation, age, or diagnosis. The Trustees have referred to the Charity Commission's general guidance on public health when reviewing the aims and objectives of Compton Care and in planning future activities.

Support Services

A team of dedicated and specialist support service staff work tirelessly behind the scenes to ensure our clinicians and supportive care practitioners can deliver patient care.

Compton Learning and Development deliver a range of education opportunities for staff to develop their knowledge, skills and equip them with the tools to be able to perform their roles to the best of their ability.

Support service teams including those working in human resources, volunteering, communications and marketing, information technology, finance, estates, and administration help to ensure Compton Care remains compliant, visible, and fully functional 7 days a week, 365 days a year.

Income Generation

Patients and families receive our care and expertise free of charge, however this care is not free to provide. Our income generation teams are responsible for raising over two-thirds of our annual running costs, equating to £8 million of the £12 million needed every year. Our income generation teams support and encourage individuals and businesses to raise this vital income through fundraising events and appeals, a weekly lottery and retail activities (charity shops and e-commerce).

Our Board of Trustees

In the reporting period, we welcomed three new Trustees to Compton Care, Hazel Moss in August, along with Helen Hibbs and Anne Brookes both in November.

Ros Keeton BDS, MCDH, DDPHRCS, FUW - Chairman of the Board

Ros is an experienced NHS Chief Executive and health care leader who combines a dental background with substantial leadership experience across the full range of health and social care settings. She was Chief Executive of an NHS Partnership Trust offering mental health, learning disabilities, and substance misuse services. Ros then led the highly respected Birmingham Women's NHS Foundation Trust one of only two specialist women's hospitals in the UK.

Dr Janet Anderson MB BS, FRCP, FRCPCH, Dip.ObstRCOG - Vice Chair of the Board

Janet was a consultant paediatrician at New Cross Hospital for 25 years. She has strong interests in education and training regionally, nationally, and internationally and continues to be active in this role.

Anne Elizabeth Brookes

Anne has enjoyed a long and successful career in both retail and private banking and currently heads a wealth management business in Birmingham. Anne has latterly focused on the investment and lending side of banking and manages a team of bankers and investment managers along with a portfolio of her own clients. Whilst Anne still works full time, any free time is spent walking or gardening.

Gary Burke

After studying Business and Economics, Gary started his career in the aircraft industry working in Product Support. In 1981 Gary established the highly successful Burke Bros. moving group, the company has since expanded acquiring several other companies throughout the West Midlands and now includes industrial and private properties.

Dr. Helen Macpherson Hibbs

Helen worked as a GP in the Wolverhampton area and has had a long and positive relationship with Compton Care.

Helen Julia Holden LLB

Julia is a semi-retired solicitor, working part as a consultant and as a judge on the Oxford and Midland Circuit. She became managing partner of her law firm in the late 1980s. Her legal experience as a solicitor is wide, but predominantly in the fields of insurance law and large and complex personal injury.

James Frederick McKinnon BSc (Hons), MSc

James has wide experience gained at many levels in a variety of global roles during a lengthy career with Goodyear Tire & Rubber Company. James has held senior finance and IT roles within the UK organisation, including Treasurer, Plant Controller and General Credit Manager, all of which also included extended European management responsibility.

Hazel Dianne Moss BSc

During a long career in banking and life insurance, Hazel has held a variety of Board roles responsible for audit and risk, lending, investments, customer services and strategic transformation. A qualified banker and personnel professional, Hazel has served as Chair of Age UK South Staffs helping the charity to launch its first dementia respite centre.

Linda Annette Pascall MBA

Linda was appointed a trustee in 2020 and is a registered nurse, active coach, teacher, and mentor. She has held a series of senior roles within the NHS and has extensive professional training and experience.

Sumana Ray

As a director of an electrical manufacturing business in Wolverhampton, Sumana has vast commercial knowledge. She takes a specific interest in fundraising activities and in Compton Care's many volunteers.

Andrew Rogers

Andrew has enjoyed a successful career in the automotive industry for over 30 years. As a car enthusiast, he worked through various roles to ultimately gain a senior position within a large PLC. In 2018 he decided to take a break from PLC life and since then has worked as a self-employed consultant.

Our Executive Leadership Team

- Rachel Overfield RGN DPSN BSc (Hons): Chief Executive Officer & Director of Nursing & Support Services
- James Elliott: Deputy Chief Executive Officer & Director of Income Generation, Marketing & Partnerships
- Dr Fran Hakkak MBBS BSc MSc FRCP: Medical Director
- Val Turner FCIPD: Director of People & Organisational Development
- Russell Bulkeley FCA BFP: Director of Finance
- Rebecca Brown: Associate Director of Clinical Governance, Compliance & Informatics

Our Staff

Compton Care has a dedicated team of 287 staff working across 27 different teams to provide extraordinary care and support to our patients, family members, supporters, donors, and stakeholders.

Our Volunteers

Our staff are supported by a team of volunteers who offer their time in a variety of roles including greeting callers and visitors to our reception, providing essential administration support, attending events, sorting donations and serving customers in our charity shops and much more. Compton simply could not deliver the vast range of services we do without the help of these heroes.

A Year in Numbers

- We received 4,479 referrals to our services
- 354 patients received 24-hour specialist care on our Inpatient Unit
- 4,467 visits were conducted by doctors and nurses offering specialist support to families in their own home
- 5,449 support sessions were provided by our Patient and Carer Support services which includes pre-bereavement, bereavement, social support and general support
- 17,287 calls were received and managed through our Care Coordination team

The Power of Digital

This year saw us embark on a new and exciting collaboration with Sandwell College's Fab Lab, a digital fabrication laboratory based in West Bromwich. Equipped with virtual reality and artificial intelligence, the state-of-the-art facility allows engineering and computing students the opportunity to enhance their learning and skills. Since

starting the collaboration, the Fab Lab have supported us to introduce virtual reality to our therapeutic care offer. Patients can be transported to outer space, or visit the rainforest, all of which can aid with relaxation, improve wellbeing, help reduce feelings of anxiety and even improve physical symptoms.

The collaboration has also allowed us to create a virtual tour of our Inpatient Unit facilities which helps to ease any concerns or fears about visiting the site. We have also utilised augmented reality to enhance our training for healthcare staff.

2021 also saw us reconfigure our electronic patient health record system EMIS which has enabled us to improve reporting. Accurate reporting allows us to make informed decisions about a patient's care, and therefore improves their experience.

Extending our reach

Ensuring local people who are living with or caring for someone with an incurable condition have access to the support they need is our priority. With this in mind, we extended two of our key services to reach more people in need.

Our Care Coordination service, which provides advice, support and signposting to patients, carers and healthcare professionals, progressed from a 5 to a 7-day a week service. This has allowed us to provide a weekend service, prior to which tasks would have been the responsibility of reception staff, community rapid response and IPU teams in addition to their workload or left until Monday morning.

Similarly, our rapid response service which offers immediate support to patients with urgent healthcare needs, became a 24/7 service. This vital service has helped to significantly reduce the number of unnecessary admissions to hospitals, ensuring patient's pain and symptom needs are dealt with at home. One caller shared that after several failed attempts to contact her husband's care provider, she reached out to Compton who provided the support the family needed. In her words Compton care was her lifeline because "you always pick up the phone when I call".

With restrictions easing, we have been delighted to welcome patients back to our Living Well Centre. Focusing on providing access to workshops, talks, advice and guidance on how to live independently with an incurable condition, the service also offers the chance to connect with others at our 'Compton Café group. We're delighted that the Compton Café now also runs in the heart of our community, located in the City Centre Retail Plus Superstore for anyone with an incurable condition to attend.

The number of referrals and people we are supporting has steadily increased in most areas including on our IPU, social work, rapid response and bereavement services over the last year. This is in part due to a local clinical marketing campaign reaching out directly to Wolverhampton GPs and healthcare professionals to raise awareness of the importance and benefit of earlier referral.

Inclusive care

We continued our work to raise awareness of and address some of the inequalities faced by different communities accessing palliative care. Our Ethnic Minority Worker, funded by a grant as part of a collaborative project with the Royal Wolverhampton Trust, has made progress addressing barriers faced by South Asian communities. Their work has centred around raising awareness of language barriers, ensuring patients have access to culturally appropriate literature and offering advice and guidance to multi-disciplinary teams about providing culturally appropriate care and conversations with patients and families.

It was fantastic to see our work in this area recognised at the Royal Television Society Midlands Awards when our Advance Care Planning video picked up the accolade of 'Best Short'. Huge thanks to Bluebell Films for helping us to bring our vision to life.

2021 also saw us become an official ally of Wolverhampton LGBT+, a charity whose aim it is to increase inclusivity for the LGBT+ community within the city and develop ideas to make Wolverhampton welcome to all. As an ally

we attend regular meetings with other Wolverhampton based businesses and community groups to ensure our services and offer are accessible and inclusive to the LGBT+ community.

Modernisation

2021 has also been a year of physical transformation having completed several modernisation projects across our Compton Hall site.

Our Inpatient Unit has been revamped which has included creating a larger reception, a new and more accessible outdoor patio area and upgrades to visitor accommodation. We've installed piped oxygen, reducing reliance on canisters or concentrators which can be timely and costly, and digital hoists, making it easier for staff to move patients in each private room. An underutilised communal bathroom has also been transformed into a dedicated relative's area and break out space thanks to the generosity of a local funder.

The modernisation of our facilities has also included the refurbishment of our spiritual care space accommodating multi faiths, denominations and beliefs, and the creation of dedicated complementary therapy and bereavement rooms.

With remote working now more prevalent because of the Covid-19 pandemic, we found one of our office buildings - The Cedars - was very underutilised. This, alongside our ambition to do more in the community, cemented our decision to sell the building with the new owners taking possession in March 2022. The funds from the sale of The Cedars have enabled us to make some of these changes and make our services more sustainable for the future.

A well workforce

Covid-19 has impacted the lives of many, none more so than workers in healthcare settings.

Keeping our doors open, stepping up for the community and ensuring our patients continued to receive the care and support they needed has seen our teams working harder and longer than ever before. Our teams have been exposed to physical and mental exhaustion, and so it was important for us to prioritise workforce wellbeing in 2021. Under the steer of a staff-led committee, we have established a range of successful wellbeing activities, initiatives and resources including:

- Online resources - creating a dedicated section on our internal hub to host web links, blogs, podcasts and videos on physical, mental, emotional and spiritual wellbeing
- Workshops, seminars and masterclasses on various wellbeing topics hosted throughout the year
- Celebrations of key national holidays including Mental Health Awareness Week, Stress Awareness Month and National Work Life Balance Week
- The reintroduction of staff and volunteer social events including a summer fete and Christmas gathering
- Weekly mindfulness and Qigong sessions
- Recruitment of Freedom to Speak Up Champions who are independent people to whom staff can raise concerns, should they feel unable to speak up through other routes
- Recruitment of Mental Health First Aiders (MHFA) enabling them to spot the triggers and early warning signs of mental health issues and subsequently guide and signpost those who are struggling towards the help and support they need. In addition, we have trained several wellbeing champions who are fundamental in helping to raise awareness of internal and external activities, resources and initiatives promoting wellbeing
- The introduction of Schwartz rounds which are reflective practice forums that offer staff from all departments and disciplines across the organisation the opportunity to reflect on the emotional and social aspects of working in healthcare.

A return to face-to-face fundraising

Like many charities, the pandemic impacted our income generation activities. Our shops closed and in person events and lottery collections were cancelled for most of 2020. Whilst we embraced and achieved success with e-commerce and online fundraising tools, the easing of restrictions has seen a welcome return to face-to-face initiatives enabling us to begin to rebuild our income streams and reconnect with the community.

Over 400 supporters joined us in September 2021 for our 5k Memory Walk, walking to remember loved ones in the stunning grounds of Chillington Hall raising over £33,000. Later that year we were honoured to welcome the community back to our Compton Hall site as we celebrated the lives of those no longer with us in our candlelight Light Up a Life ceremony.

Despite Covid-19 restrictions, our lottery team has seen membership grow by almost 2,000 members since the start of lockdown and the opportunity to resume face to face collections in 2021 has given us the opportunity to reconnect with our community.

In May 2021 we re-opened our on-site coffee shop after a two-year absence. Refurbished, with a fresh new menu and name – Crumbles – the shop has proven an extremely popular spot for locals to pick up a spot of lunch and provides a steady income stream for the organisation.

Green

As well as caring for patients and families, we're committed to doing our bit to care for the environment.

Having adopted a hybrid working approach, with a significant number of our staff now working between the office and remote locations, we are slowly beginning to reduce our carbon footprint as staff reduce their frequency of vehicle use. The sale of our Cedars building has also meant a significant and sustainable reduction in our energy consumption and output on gas and electricity.

We have planted hundreds of plants at our Compton Hall site in the last year which help the environment and creates a lovely place for wildlife and insects to flourish. This also includes investment in caring for our beautiful trees, some of which are over 100 years old, which in turn cleanse the air around us.

We have significantly reduced our reliance on paper moving increasingly over to digital solutions, and we have started on the journey towards ensuring products are sourced from local, recyclable and sustainable materials and suppliers.

Many of our lights have been changed over to LED, we have significantly reduced our waste and laundry costs and we even make our own compost.

A new approach to Learning & Development

We redesigned our learning and development approach with a primary focus on developing the skills, knowledge and personal development opportunities of our staff. This included creating new programmes for management and leadership, as well as introducing a masterclass series accessible by the entire workforce.

Over the last twelve months we have also commenced our talent and succession planning strategy through the development of our early career pathways channels. This includes laying the foundations for young adults looking for work experience, placements and apprenticeships, government schemes and people management skills. Our first cohort of 'Kickstarters' joined us in March 2022 supporting our retail and communications and marketing departments and we look forward to sharing their progress in next year's report.

We've embraced digital technology and increased the number of online training opportunities, and we've also revamped our induction programme ensuring all new Compton staff and volunteers are equipped with the knowledge and understanding of how departments interlink and collectively work together to achieve our vision of delivering innovative and accessible care.

Section 172(1) statement (The Companies (Miscellaneous Reporting) Regulations 2018)

The Charity regularly reviews principal stakeholders and Compton engages with them. The stakeholder voice is brought into the boardroom throughout the annual cycle through information provided by the management team and by direct engagement with stakeholders themselves. The relevance of each stakeholder group may increase or decrease depending on the matter or issue in question, so the Board seeks to consider the needs and priorities of each stakeholder group during its discussions and as part of its decision making.

The Charity does not have a dependency on any supplier but deals with both large and small enterprises aiming to always pay within terms and build a long-standing relationship with its suppliers which is beneficial to both parties. Where it is practicable, local suppliers are included in tender processes.

Other disclosure requirements of this regulation are covered elsewhere in the Trustees report.

How we raise our money

So many of the incredible achievements in this review are only possible because of the generosity and kindness of amazing individuals, organisations, and trusts. Their donations and support have enabled us to make a real impact and improve the lives of our patients and families.

- **£238,600** was raised by our incredible community supporters through events, community organised initiatives or through various celebrations including birthdays, weddings and anniversaries.
- Corporate partners donated **£85,000** including **£2,538** worth of gifts in kind. In addition, **4** corporate groups provided **34** volunteers donating **164 hours** of their time.
- **£3,362,041** was gifted by generous individuals leaving us a gift in their will.
- A total of **£931,104** was raised through ticket sales and donations by our Compton Lottery community.
- **1,012** supporters raised over **£22,000** by playing the 2021 Christmas Super Draw.
- **624** people donated **£35,000** as part of our annual Light Up A Life appeal.
- **£185,590** was raised by supporters adding gift aid to their donated goods to our shops
- **5,089** customers raised over **£101,127** through our online retail channels
- **£1,509,319** in government grants to support our efforts in stepping up during the pandemic
- Total income for the year ended 31 March 2022 was **£13,711,186**

Looking Forward to 2022-23

As we move into 2022-23 our priorities will focus on:

Increasing our work with care homes.

This will include the introduction of dedicated Clinical Nurse Specialists (CNS) and Healthcare Assistants to support both staff and patients working in care homes to identify and support those with palliative and end of life care needs.

The CNSs will help to proactively embed the ReSPECT process in care homes (see more below), support and role model advance care planning conversations and increase the confidence and skills of staff in identifying their resident's needs.

The implementation of this service will ensure that residents are able to have meaningful conversations in relation to their wishes and preferences for palliative and end of life care. Perhaps most importantly it will enable residents to remain in their care home and provide the support needed for staff to aid decisions that will avoid unnecessary hospital admission.

Embed the ReSPECT process

ReSPECT, which stands for 'Recommended Summary Plan for Emergency Care and Treatment', is a process which encourages conversations between a patient, their families and health and care professionals to understand what is important and achievable in terms of their care and treatment.

From these conversations, a series of personalised recommendations are documented for care in an emergency when a person is unable to decide themselves or express their wishes.

The process has already been adopted by many health and social care services and will eventually phase out DNACPR (Do Not Attempt Resuscitation) forms.

We will continue to embed ReSPECT across the breadth of our services and help to raise essential awareness of the process amongst other healthcare professionals, agencies and organisations.

Improving and increasing research

Research advances the care and support provided to those who live with complex or incurable conditions including their family, friends, and carers. Over the next year we'll deliver our research strategy which focuses on embedding a culture of inquiry throughout our clinical services, ensuring that the care we provide is evidence-based.

Furthermore, this strategy supports building firm foundations from which Compton can become an increasingly research-active hospice and in turn, a research-generating palliative care provider, seeking to further the evidence-base that we have in palliative care for the benefit of all.

Work within the national virtual ward model

Virtual wards allow patients to get the care they need safely and conveniently at the place they call home. The NHS is increasingly introducing virtual wards with support available through apps, technology platforms, wearables and medical devices such as pulse oximeters. Support may also involve face-to-face care from multi-disciplinary teams based in the community. Compton will commit to working with the national virtual ward model, giving our patients the flexibility to access our services both from home and in person.

Ensure our voice is heard

During the pandemic, Compton stepped up for our community as well as our local NHS partners. In addition to keeping our services running, we also opened an additional ward, took on some of the local community district nursing caseload and offered online and telephone support to help ease the burden on the NHS.

The pandemic highlighted the fundamental role hospices play in providing care at the end of life, and it is important that this isn't forgotten.

We will continue to raise vital awareness of the importance of hospice care amongst our healthcare professional peers, funders and decision makers with the aim of encouraging earlier referrals to services, highlighting the unique enhanced holistic care offer and ensuring end of life care is prioritised locally and beyond.

We'll also be extending our marketing efforts speaking directly to individuals and families living with or caring for someone with an incurable condition. Traditionally, patients and families could only access Compton services through a referral from a healthcare professional. Moving forward, we will be encouraging eligible individuals to reach out to us directly. This will involve important work to challenge and transform negative stereotypes and outdated perceptions of the hospice movement and Compton services, by showcasing how Compton truly helps people to live their best life with an incurable illness.

Financial Review

Activity during the year

Activities by the Group resulted in an operating surplus of £2,372,315 (2021: surplus £240,506) during the financial year.

The year was again dominated by the impact of the Covid pandemic, with income generation activities in all three areas (fundraising, lottery, and retail) impacted at various times by a combination of cessation of trade and closures. Traditional fundraising events had been largely cancelled in 2020/21 and were replaced by several new virtual events. Lottery canvassing was reinstated at the beginning of the year, and the worst hit sector, the shop network was able to re-open shops at the same time although reduced trading continued for many months due to operating restrictions.

For the second year running, a key factor in the result for the year was the support provided from the Government which totalled £1.5m, the main elements being restricted funding to provide patient care in support of the NHS Covid-19 response, retail grants and the Job Retention Scheme.

Income

Total income for the year ended 31 March 2022 was £13,711,186 which was an increase of £1,615,984 on the previous year. The principal funding sources for the Group are donations and legacies 31.3% (2021: 24.0%), charitable activities 35.1% (2021: 50.9%), other trading activities 31.6% (2021: 13.2%), other income 0.9% (2021: 10.5%) and investments 1.1% (2021: 1.4%).

Donations and legacies remain an important source of income for the Group and the total income received in the year was £4,287,702 continuing to show the tremendous support Compton receives from the wider community. This was an increase of £1,388,414 due to particularly high levels of support through legacies.

Charitable activities comprise the income received from the Clinical Commissioning Groups ('CCGs') along with other health care and governmental organisations. Income at £4,820,527 showed a large fall of £1,339,795 from the previous year of which £1,216,472 related to Government support which was at a higher level during the early stages of the pandemic. Income from CCGs fell £109,164 with underlying grant funding remaining static in the year, but additional funding was achieved in 2021/22 following the commissioning of a full lymphoedema service. 2020/21 had included income of £601,934 for one-off Covid support where Compton 'stepped-up' to provide extra beds and community support through enhanced and additional new services.

Other trading activities comprise fundraising events along with income generated through the shop network and lottery operation. Due to the Covid pandemic, these income streams have been severely hit over the past two years although 2021/22 showed a recovery on 2020/21 with sales increasing from £1,589,408 to £4,350,551. Of this increase, £2,597,478 is directly attributable to sales in the retail network, where shops were able to open during the middle of April 2021 and activity levels largely returned to pre-Covid levels during the year. During the year, our Tipton shop closed permanently due to the landlord looking to change the format of the shopping centre. However, in April 2022, just after the year end, a pop-up retail store was opened in Bilston and early indications are that the shop will help to raise essential funds needed to keep vital services open. The lottery business generated its fifth consecutive record profit, with over 6,300 new chances signed up in the year. The central fundraising activities also started to recover with face-to-face events gradually being re-introduced.

Investment markets remain volatile, having ended 2020/21 slightly ahead despite a fall in Q4 largely driven by equities on the back of Russia's invasion of Ukraine. Compton's portfolio returned +4.8% underperforming the benchmark with a continuation during the year of lower exposure to equity due to planned capital drawdowns. The Charity continues to hold a mixed portfolio of high-quality investments, with the investment strategy reviewed every six months by the Finance & Income Generation Committee along with the investment manager.

Expenditure

Costs associated with patient care decreased £365,989 driven caused predominantly by decreases in staff costs, the result of staff shortages due to the pandemic and a tightening labour market. These reductions were only partly offset by wage inflation. Costs associated with raising funds through fundraising and trading activities increased by £498,212, with fundraising activities slowly re-commencing and shops not being impacted by such significant lockdowns during the financial year.

Surplus

Overall, income exceeded net expenditure excluding investment gains and profits on the disposal of fixed assets by £1,736,686. The overall surplus for the year of £2,372,315 was stated after recognising the effect of realised and unrealised gains and losses on investments amounting to a net gain of £171,958.

Funds and Reserves Policy

The total funds of the Charity at 31 March 2022 of £21,796,889 are split between:

- Restricted Funds £57,269
- Designated Funds £480,828
- General Fund £21,258,792.

Restricted Funds

During 2021/22, donations totalling £1,513,143 were received from donors to enable specific projects to be undertaken, of which £1,379,572 was Government funding to provide patient care in support of the NHS Covid-19 response. At the end of the financial year, £57,269 remained unspent, with the largest project outstanding the West Midlands Ambulance Service end of life training (funded through Wolverhampton CCG). Most of the outstanding expenditure will be incurred during 2022/23.

Designated Funds

The Trustees have established two designated funds which are explained as follows:

Business Improvement & Innovation Fund (£269,890)

£431,825 was allocated during 2020/21 to facilitate cost reduction exercises where one-off termination costs are incurred such as dilapidations, asset and lease write-offs, IT automation and enhancements, with £149,616 spent in the year on shop closures (£95,008) and staff rationalisation plans (£54,608). During 2021/22, further expenditure was incurred on staff rationalisation plans (£51,998) and IT automation and enhancements (£15,414), with a dilapidation provision released relating to the shop closures (£55,093).

Development Fund (£210,938)

The new Estates Strategy was signed off in August 2021 with a plan to ensure our facilities are updated, safe and user friendly and will allow us to care for more patients than ever before as we reach out to those who need us. The initial review undertaken identified the need for substantial investment due to the age of our current facilities hence the Development Fund being created to ensure we can meet this significant challenge.

The current Development Fund of £723,071 was set aside in 2020-21 for site consolidation (£367,862), patient / relative facility improvement (£203,309) and essential repairs (£151,900). During 2021-22, expenditure totalled £512,133 which comprised site consolidation (£277,066), patient / relative facility improvement (£134,714) and essential repairs (£100,353).

General Fund

The Trustees consider that to fulfil the Charity's obligations to the communities it serves, to existing and future patients and their families and to the paid staff of 287, it is a desirable objective for there to be unrestricted funds available at any time equivalent to at least twelve-month's running costs of the group (excluding one-off projects). The targeted level of 'free reserves' is £10,775,000.

At 31 March 2022, the general fund of £21,258,792 represented approximately 23.7 months' expenditure (2021: 19.3 months). Continued investment in the service provision over the next year along with cost pressures and the continued long-term impact of Covid-19 on our income streams is forecast to reduce the future level of reserves held.

The level of 'free reserves' (general fund less fixed assets) totalled £13,660,357.

Investment Policy

The Charity's main investment portfolio is professionally managed with the objective of preserving the real buying power of the assets and income.

The investments are managed as a 'moderate risk' portfolio with a mixture of equities, bonds and property assets within the ranges agreed by the Trustees after consultation with the investment managers. Individual investments within each category of the portfolio will vary according to market conditions and the portfolio is actively managed. Compton's policy is to negatively screen companies or sectors that are contrary to the values of the organisation such as follows:

- any companies with substantial activities in tobacco.
- any companies that might damage Compton Care's good name.

An ESG (Environmental, Social and Governance) overlay is embedded in our investment process, augmented by external rating systems Morningstar and Sustainalytics used by the investment managers.

The practice of holding a portfolio of investments with different and diversifying performance characteristics leaves the portfolio less exposed to movements in any asset class and the income generated continues to compare very favourably with the interest which would have been earned had the portfolio been invested in bank or building society accounts.

The Trustees formally review the investment policy and investment manager's performance each January.

Overall, the portfolio continues to be sufficiently diversified and is producing reasonable returns and no major change in strategy is contemplated.

Governance

Constitution

The Charity was formed as a company limited by guarantee on 14 January 1982 and is governed by its Memorandum and Articles of Association. The Charity was incorporated in England and Wales.

As a company limited by guarantee it has no allotted share capital. Members of the company have a contingent liability arising from the guarantee given by each member to contribute, if required or on winding up, an amount not exceeding £1.

Trustees

Trustees are appointed by the Board of Trustees at a Board meeting, but their appointment only takes effect once ratified by the majority of Company Members voting at a General Meeting or by written resolution. Under the Articles, Trustees are appointed for an initial three-year term, and a Trustee who is willing to continue in office may serve up to a maximum of three terms of three years. After completion of their third three-year term, a Trustee may only be appointed for subsequent one-year terms where the Board decide it is in the best interests of the Company to do so.

The Chairman is elected by his or her fellow Trustees following a recruitment and selection process. The Chairman Ros Keeton was appointed with effect from 26 September 2018 and re-appointed for a second three-year term, in November 2021.

Potential new Trustees are identified from a variety of sources including external recruitment, personal recommendation by members or the current Trustees. Often, but not exclusively, potential Trustees will have previously been associated with the work of the Charity perhaps as a volunteer, involvement in a support organisation or in the activities of a subsidiary company. Selection for appointment is based solely on the contribution it is believed the individual is likely to make to the development and delivery of the Charity's objectives having regard to their commitment, experience and in some instances, specialist skills.

Prospective Trustees are required to submit an expression of interest and provide references. A formal interview process is undertaken by a panel of existing Trustees and the candidates have an opportunity to meet key staff. For successful candidates, the appointment is approved by the full Trustee Board. On appointment, there is a formal induction process to consolidate the information previously gained and this is reinforced by a detailed "Induction Pack" documenting the relevant details. Trustees complete mandatory training and are encouraged to attend other internal and external training events.

The Charity's Trustees are also directors of the company for the purposes of company law. Trustee indemnity insurance is provided for the benefit of the Trustees.

Subsidiary Companies

The Charity has two wholly owned subsidiary companies which operate for the purpose of raising funds and promoting public awareness of the Charity. They are:

- Compton Care Trading Limited (registered company number 02328703) which operates 27 Charity shops and trading outlets.

- Compton Care Lottery Limited (registered company number 03188860), which operates regular lotteries.

Each subsidiary company gift aids any profits made to the Charity. Note 17 to the Accounts summarises their performance.

Corporate Governance and Internal Control

The Charity is governed by the Board of Trustees which is responsible for setting the strategic direction of the organisation, establishing policy, and agreeing the annual financial budget, business plan and monitoring progress against the budget. The Board meets regularly throughout the year. Overall responsibility for the day to day management of the organisation is delegated by the Board to the Chief Executive. The Chief Executive reports to the Chairman of the Board and together with the Medical Director, Director of Income Generation, Marketing & Partnerships, Director of Finance, Associate Director of Clinical Governance, Compliance & Informatics, and the Director of People & Organisational Development attend all Board meetings.

Charity Governance

Responsibility for the governance structure of the organisation is split between several committees and the Executive Leadership Team. The make-up and responsibilities of these committees are described below. Trustees are encouraged to attend meetings of any of these committees and working groups where appropriate to their roles and interests. The Charity follows the Charity Governance Code.

Executive Leadership Team

The Executive Leadership Team meets at least twice a month and comprises the Chief Executive, the Medical Director, Director of Income Generation, Marketing & Partnerships, Director of Finance, Associate Director of Clinical Governance, Compliance & Informatics, and the Director of People & Organisational Development. The meeting is chaired by the Chief Executive.

The Executive Leadership Team is responsible for strategic leadership, organisational development, external relationships, and environment, change leadership and organisational communication.

Quality Assurance Committee

The former Compliance & Clinical Quality Committee was renamed the Quality Assurance Committee in April 2022.

This committee meets quarterly and is responsible for monitoring and assuring the Board that structures, processes, and controls are fully compliant with regulators and commissioners. The Quality Assurance Committee comprises Dr. Helen Hibbs (Chairman and Trustee), Dr. Janet Anderson (Trustee), Rachel Overfield (Chief Executive), Rebecca Brown (Associate Director of Clinical Governance, Compliance, and Informatics), Val Turner (Director of People & Organisational Development) and Dr Fran Hakkak (Medical Director). Other specialist members of staff are invited to attend for specific agenda items.

The specific duties of the Committee are to:

- Maintain a strong awareness of the latest legislation and practices affecting or relating to our services and provide assurance to the Board of Trustees.
- Maintain a log of regulatory and commissioning obligations and requirements and report to the Board of Trustees.
- Scrutinise areas of risk and/or development and agree priorities and monitoring mechanisms.
- Utilise monitoring systems to evaluate progress at regular agreed intervals and recommend actions to mitigate risk as appropriate.
- Receive assurance that all systems and processes are integrated across all functions where appropriate e.g., incident reporting and complaints management.
- Receive assurance that all practice is evidence based and agree a programme of audit including falls, pressure damage, learning from deaths, nutrition standards and New Early Warning Signs.
- Promote safety and excellence in patient and family care.

- Monitor operational performance of clinical areas ensuring good utilisation of resources and response to any trends.
- Monitor progress with the clinical services strategy and assure the Board of Trustees.
- Have overview responsibility for compliance with the Care Quality Commission.
- Monitor the effectiveness of clinical practice.
- Ensure there are effective processes in place to manage infection risk.
- Ensure there are processes in place to effectively safeguard children and adults.
- Monitor the external environment and ensure Compton is responding appropriately to changes in commissioning, palliative care policy etc.
- Escalate issues to the Board of Trustees as appropriate.

Remuneration Committee

This committee is responsible for ensuring the remuneration arrangements support the strategic aims of the organisation. The committee comprises Ros Keeton (Chairman and Trustee), Dr Janet Anderson (Trustee) plus at least two additional Trustees from James McKinnon, Linda Pascall and Sumana Ray meeting at least once a year and as required. Rachel Overfield (Chief Executive), Val Turner (Director of People & Organisational Development) and Russell Bulkeley (Director of Finance) attend to provide a briefing and give evidence. The main responsibilities of the Committee are to:

- Formulate and monitor the organisation's Remuneration Policy.
- Review the organisation's salary banding process and related remuneration and reward packages against agreed independent market benchmarking tools and ensure Compton Care salary and reward packages are equitable, fair and remain competitive.
- Approve the annual cost of living salary increase for all staff considering rates of inflation and known NHS, charity sector and commercial benchmarking in the given year.
- Approve any non-consolidated pay awards (bonus) as recommended by the Chief Executive which relates to the Compton Care policy in this matter.
- Determine the remuneration and reward package of the Chief Executive and other Directors who are considered to have senior level responsibility for the leadership and management of Compton Care.
- Approve pension arrangements and ensure that contractual terms on termination are fair to the individual and to Compton Care, that poor performance is not rewarded and, where possible, potential losses are mitigated.

People and Support Services Committee

The role of the People & Support Services Committee is to oversee the people and support services functions of Compton Care. This includes human resources, learning and development, volunteer services, estates, IT, and our communication teams. The committee serves to provide assurance to the Board of Trustees that all structures, processes, and controls are effective, fully compliant with the requirements of regulators and of the high standards expected of Compton Care.

The Committee comprises Linda Pascall (Chairman and Trustee), Julia Holden (Trustee), James McKinnon (Trustee), Anne Brookes (Trustee), Rachel Overfield (Chief Executive), Val Turner (Director of People & Support Services), Linda Hill (Associate Director of People), James Elliott (Director of Income Generation, Marketing, Partnerships and Deputy CEO). Other specialist members of staff are invited to attend for specific agenda items.

The main responsibilities of the Committee are to:

- Identify and consider the impact and mitigation of specific organisational risks.
- Advise the Board of Trustees on key performance indicators and data analysis.
- Provide a platform to discuss current concerns and risks.
- Regularly review and approve all relevant policies and procedures
- Ensure best practice is applied consistently across the organisation.
- Review information received from working parties, listening events and forums across the organisation including the outputs from staff surveys.
- Update the Board of Trustees on any legislation that could have an impact on Compton Care.

Finance & Income Generation Committee

The committee is responsible for:

- Ensuring the financial viability of Compton Care, provide stewardship of the charitable assets and oversee the annual external audit.
- Providing assurance to the Board of Trustees that all financial and income generation structures, processes, and controls are fully compliant with regulators and commissioners, are effective and efficient and are of the high standards expected of Compton Care.

The committee comprises James McKinnon (Chairman and Trustee), Hazel Moss (Deputy Chairman and Trustee), Gary Burke (Trustee), Dr. Janet Anderson (Trustee), Andrew Rogers (Trustee), Carl Peddie (Director of Compton Care Trading Limited and Compton Care Lottery Limited), Rachel Overfield (Chief Executive), Russell Bulkeley (Director of Finance) and James Elliott (Director of Income Generation, Marketing & Partnerships).

The committee meets four times a year and on other occasions as required to deal with specific matters raised by the Board of Trustees. The specific duties of the Committee are to:

- To develop, approve and evaluate progress against the Income Generation strategy and recommend actions to mitigate risk.
- To maintain a strong awareness of the latest legislation, regulatory obligations, practices, and requirements affecting or related to income generation including the latest fundraising regulation and Gambling Commission obligations.
- To identify areas of risk and / or development opportunity, approving investment and agreeing priorities.
- To support and review KPIs via the dashboard ensuring appropriate monitoring mechanisms are in place which are specific to Income Generation.
- To review the financial position and income generation performance of Compton Care ensuring budget and achievement is realistic and proportionate to investment.
- To recommend the Reserves policy to the Board of Trustees and review the use of reserves.
- To recommend approval of the annual financial plan.
- Review the quarterly 24 month rolling forecast to ensure projections are reasonable and are aligned with the Trustees reserves policy initially approving any exceptions and escalating to the Board of Trustees for final approval.
- To set the accounting policies for Compton Care.
- To approve all banking arrangements and reviewing performance.
- To appoint external auditors and financial advisors and reviewing performance and ensuring adherence to Compton's constitution ensuring that auditors and investment advisors are reviewed and re-tendered according to guidelines.
- To liaise with the external auditors before, during and after the annual statutory audit, ensuring all key issues identified are satisfactorily resolved.
- To review internal audit reports prepared by the budgetary controller, ensuring all key issues identified are satisfactorily resolved.
- To monitor the performance of Compton Care's investment managers and advising them of Compton's funding requirements both in terms of new investments and the timing of potential drawdowns.
- To ensure all systems and processes are evidence based and integrated with Compton Care policy and function, supporting implementation and communication with no separation of discrimination existing in subsidiary functions.
- To escalate issues to the Board of Trustees as appropriate.

Risk Management

Compton Care has a comprehensive structure of internal controls to co-ordinate and manage risk within the organisation. This consists of lines of accountability through which issues of risk can be debated and the effectiveness of Compton Care's risk management arrangements assured.

The Board of Trustees has a duty to assure itself that Compton Care has properly identified the risks it faces, and that it has processes in place to mitigate those risks and the impact they have on the organisation and its stakeholders.

The organisation's Risk Management Strategy was reviewed in 2021 with the major risk management strategies summarised below:

- The Senior Management Team review their respective service risk registers at quarterly intervals, any significant risks are escalated to the Executive Leadership Team for review and inclusion on the Corporate Risk Register.
- Each Committee is responsible for risks pertaining to their respective functions, the Corporate Risk Register is a regular agenda item at all Board of Trustee meetings.
- The establishment of robust policies and procedures to mitigate the identified risks, including the intervention of senior managers or Trustees in significant or sensitive transactions or issues.
- Internal audit of key areas on a rotational basis, utilising external advisors.
- The use of Key Performance Indicators ("KPIs") to monitor the progress of the Charity's activities. Performance against the KPIs is reported monthly and is reviewed at the Trustees' meetings together with the feedback from the various committees.
- The maintenance of appropriate levels of reserves as set out in the Funds and Reserves Policy.
- Insurance cover in key risk areas.

The Board of Trustees use a risk register to regularly assess risks and uncertainties that the Charity is exposed to.

The risk management strategy adopted by the Executive Leadership Team is to identify, monitor, record, and manage risk on an operational and strategic basis. The risk register is a live document that is regularly reviewed and updated by the Senior Management Team. All risks have a risk owner from the Executive Leadership Team who report on their areas of responsibility to the relevant Committee, Leadership Team at quarterly intervals. Significant risks are escalated to the Trustees for review. Sub-committees of the Board of Trustees have delegated responsibility to keep those risks specific to them under review and escalate to the Board where necessary.

In 2022, the three most significant risks are identified as follows:

Risk of organisational loss of demand from the health system	
<u>Controls:</u> Integration into the Integrated Care Partnership, in reach service into the local trust has commenced. Clinical marketing plan launched. Public communications plan launched.	<u>On-going actions:</u> Data Sharing Agreement in development Seeking alternative pathways for e.g., working with GPs
Risk of potential staffing shortages due to turnover, short notice periods and Covid-19 related impact with increasing sickness and isolation requirements.	
<u>Controls:</u> Recruitment is ongoing. Contract roll out complete - changes to notice periods included. Flexible and agile working. Wellbeing workplan supports retention	<u>On-going actions:</u> Review and understand data to monitor recruitment and retention.
Risk of Cyber Security Breach	
<u>Controls:</u> Encrypted wireless local area network / local area network completed. Any network ports not in use are disconnected from the network. DSP toolkit completed, submitted with improvement plan Changed to Microsoft advanced threat protection. Regular communications sent to alert staff of known threats Preventing risk of cyber threats covered in data security training. Starters and Leavers process in place. Cyber Essentials accreditation.	<u>On-going actions:</u> Finalise transition of remaining teams onto M365. Roll out Multifactor Authentication to non-Compton devices.

Trustees' Responsibilities

The Trustees, who are also directors of Compton Care Group Limited for the purposes of company law, are responsible for preparing the Trustees' Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the Trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and the group and of the incoming resources and application of resources, including the income and expenditure, of the charitable group for that period. In preparing these financial statements, the Trustees are required to:

- Select suitable accounting policies and then apply them consistently.
- Observe the methods and principles in the Charities SORP.
- Make judgements and accounting estimates that are reasonable and prudent.
- State whether applicable UK Accounting standards have been followed, subject to any material departures disclosed and explained in the financial statements.
- Prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

The Trustees are responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and the group and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In so far as each of the Trustees is aware at the time the report is approved:

- There is no relevant audit information of which the charitable company's auditors are unaware, and;
- The Trustees have taken all steps that they should have taken to make themselves aware of any relevant audit information and to establish that the auditors are aware of that information.

The Charity arranges insurance to protect the Charity from loss arising from neglect or default of its Trustees or Officers and to indemnify the Trustees and Officers from the consequences of any neglect or default on their part. The cost of such insurance to cover the Officers and Trustees was £4,550 (2021: £3,640).

Fundraising

The Charity is registered with the Fundraising Regulator and will abide by its updated code of practice. We currently undertake a range of public facing fundraising activities including events, individual giving schemes, corporate fundraising, and a lottery programme.

New and improved standards relating to the Fundraising Preference Service, the Telephone Preference Service and the General Data Protection Regulation have been introduced and the Charity is currently working towards gaining ISO27001 accreditation. ISO27001 is internationally recognised and is seen as a benchmark standard in the UK public and private sector. By achieving ISO27001 certification, Compton will be able to demonstrate it has robust information handling mechanisms and controls that are in line with industry best practice and will provide reassurance that it is compliant with information governance standards and data protection principles.

In addition, policies and procedures relating to the protection of vulnerable people, the monitoring and oversight of any third-party professional canvassing and fundraising operations have all been introduced and all members of the income generation team will be trained to adhere to these standards.

Compliments and complaints are regularly monitored, culminating in an annual complaints return being submitted to the Fundraising Regulator. Supporter experience is a priority for all Compton Care income generations teams and as such any complaints will be investigated and dealt with in line with our updated complaints procedure. Seventeen complaints were received throughout the 2021/22 financial year, all minor incidents across our fundraising and retail departments. An internal logging system is used to record, track and monitor these incidents and adhere to the guidance provided by the fundraising regulator.

The efficacy of all income generation streams is ensured through weekly commissioning and regulation updates within the Executive Leadership Team and by the Compton Care Compliance Committee, which will ensure continual monitoring and adherence to any emerging regulatory requirements.

Staff and Volunteers

At 31 March 2022, the number of paid staff was as follows:

	Paid staff		
	Full time	Part time	Total
Directors (Trustees)	-	-	-
Patient care and Learning & Development	63	97	160
Income Generation and marketing	40	64	104
Support Services	19	4	23
Total Compton Care Group - 31 March 2022	122	165	287
Total Compton Care Group - 31 March 2021	127	142	269

Our workforce

Staff levels over the past year have remained reasonably consistent continuing to recruit roles into the organisation in full and part time positions. The recruitment market has seen an uplift as restrictions around Covid have moved forward and this has had some benefits and challenges to Compton Care. There is a national recruitment crisis in the NHS, and we have at times had clinical roles that have been difficult to fill and have had to advertise some roles more than once. We continue to workforce plan to meet the changing needs of the service, utilising agile, variable, and flexible working patterns which has given flexibility to the services and the number of patients we see whilst managing work life balance. We have developed our wellbeing strategy and have undertaken training of mental health first aiders and wellbeing champions to support staff across the organisation. As part of that initiative, we have supported several key wellbeing initiatives including mental health awareness week, Diwali, work life balance week and have developed a robust internal intranet page supporting physical, mental, and financial wellbeing.

We have worked hard on our combined strategies in clinical services, finance and income generation, estates, and people and this has involved new appointments into the organisation to bring in or enhance skill levels. In addition to recruitment, over the last twelve months we have delivered our early career pathways frameworks, work placements, student placements, recruitment of kickstart government schemes and apprenticeship programmes. We will in the new financial year continue with these initiatives to support our talent planning and development of staff.

Learning and Development

The last twelve months has seen some changes in our Learning and Development team to give a key focus onto clinical and non-clinical training of internal staff. We have developed Schwartz rounds which have been growing over the last twelve months for staff. The employment of a Clinical Educator to the team has given a key focus on enhancing skills and knowledge to our clinicians and we have been undertaking on the job and skills laboratory-based training. In addition to clinical training, we are also focusing on non-clinical training. Currently we continue to deliver training online and have developed our masterclasses programme which are short training sessions for staff. Corporate induction has been developed for online delivery and we continually review to ensure there is a blend of online and face to face training.

Volunteer Support

Compton is extremely fortunate to have a good volunteer base dedicating their time across all areas of the organisation supporting our patients and families to ensure they receive the best care and services possible. Nearly 70% of our volunteers support our shops and lottery business, with the remaining 30% supporting the various clinical departments and support services. Following the pandemic, we have been working hard supporting our volunteers back to Compton Care and recruiting new volunteers to the organisation. The last twelve months has seen a lot of change for our volunteers, and we are continually looking at new roles for our volunteers to support the organisation.

The Volunteer Services team are responsible for leading the recruitment and induction process of new volunteers, whilst developing new initiatives and services aimed at improving the volunteer experience and engaging the wider community. This includes having volunteers in our own team supporting our campaigns and managing our databases to support our understanding of what volunteers want from their experience and to help with volunteer communication and engagement.

The Trustees, who are themselves volunteers, along with the Executive Leadership Team and Compton as a whole, would like to thank all our volunteers for their hard work and selfless support, something that is greatly appreciated by our patients and their families.

Streamlined Energy and Carbon Reporting

The Group's greenhouse gas emissions and energy consumption for the twelve months to 31 March 2022 are:

<u>Consumption</u>	kWh		<u>Emissions</u>	tCO ₂ e	
	2022	2021		2022	2021
Electricity	688,577	718,728	Electricity	146	168
Gas combustion	1,325,497	1,460,781	Gas combustion	243	269
Business travel	93,257	66,049	Business travel	23	16
Total in the year	2,107,331	2,245,558	Total in the year	412	453

Intensity ratio - emissions per employee headcount - 1.48 tCO₂e (2021 1.63).

Energy efficiency measures

Compton records and monitors energy consumption with planned preventative maintenance schedules also implemented; this includes regular servicing and maintenance of energy-consuming equipment and company vehicles. Compton continually reviews opportunities to increase energy efficiency with potential energy efficiency measures identified through energy audits regularly evaluated. Over the coming year, the organisation plans to refine their energy recording systems to continually improve data quality. This data will be monitored and used to further inform energy efficiency plans and measures.

Recent staff surveys have shown an enthusiasm for Compton to do more to reduce the direct or indirect carbon footprint. A Green Group was set up in Spring 2022 with early discussions centred around expanding recycling opportunities, reducing energy consumption, reducing waste and increasing the use of local suppliers.

Legal and Administrative Information

Charity Name	Compton Care Group Limited
Charity Registration Number	512387
Incorporation	Company Limited by Guarantee registered company number 01607631
Registered Office and principal operating address	4 Compton Road West, Compton, Wolverhampton, West Midlands WV3 9DH
Patrons	Mr J F Woolridge CBE DL Mr J Andrews MBE DL Mr T Leeks Mrs A Porter MBE Mr H Porter MBE
President	The Right Reverend the Bishop of Wolverhampton
Trustees / Directors	Ros Keeton BDS, MCDH, DDPHRCS (Chairman) Dr Janet Anderson MB, BS, FRCP, FRCPC, Dip.ObstRCOG (Vice Chairman) Anne Brookes (appointed 19 th November 2021) Gary Burke Dr Helen Hibbs (appointed 19 th November 2021) Julia Holden LLB James McKinnon BSc (Hons), MSc Hazel Moss (BSc (appointed 11 th August 2021) Linda Pascall MBA Sumana Ray Andrew Rogers Dr Manny Samra MB CHB MRCGP DRCOG FRCGP (resigned 1 st June 2022)
Senior Management Personnel	
Chief Executive Officer	Rachel Overfield RGN DPSN BSc Hons
Director of Income Generation, Marketing & Partnerships	James Elliott
Medical Director	Dr Fran Hakkak MBBS BSc MSc FRCP
Director of Nursing & Supportive Care	Rachel Overfield RGN DPSN BSc Hons
Director of People & Organisational Development	Val Turner FCIPD
Director of Finance	Russell Bulkeley FCA BFP
Associate Director of Clinical Governance, Compliance & Informatics	Rebecca Brown
Company Secretary	Russell Bulkeley FCA BFP

Subsidiary Companies

Compton Care Trading Limited James McKinnon - Chairman
Compton Care Lottery Limited James McKinnon - Chairman

Principal Bankers

Barclays Bank PLC, PO Box 777, Wolverhampton BX3 2BB

Investment Manager

Investec Wealth & Investment Limited, 30 Gresham Street, London EC2V 7QN

Solicitors

Anthony Collins Solicitors LLP, 134 Edmund Street, Birmingham B3 2ES

Auditor

Crowe U.K. LLP, Black Country House, Rounds Green Road, Oldbury, West Midlands B69 2DG

This report, which incorporates the Strategic Report, was approved by the Board of Directors on 10 August 2022 and signed on its behalf by:

By Order of the Trustees



Ros Keeton
Chairman

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF COMPTON CARE GROUP LIMITED

Opinion

We have audited the financial statements of Compton Care Group Limited ('the charitable company') and its subsidiaries ('the group') for the year ended 31 March 2022 which comprise the Consolidated Statement of Financial Activities, Group Balance Sheet, Company Balance Sheet, Consolidated Statement of Cash Flows and notes to the financial statements, including significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the group's and the charitable company's affairs as at 31 March 2022 and of the group's income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the group in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the Trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's or the group's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the Trustees with respect to going concern are described in the relevant sections of this report.

Other information

The Trustees are responsible for the other information contained within the annual report. The other information comprises the information included in the annual report, other than the financial statements and our auditor's report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Opinions on other matters prescribed by the Companies Act 2006

In our opinion based on the work undertaken in the course of our audit:

- the information given in the Trustees' report, which includes the Directors' report and the Strategic report prepared for the purposes of company law, for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the Strategic report and the Directors' report included within the Trustees' report have been prepared in accordance with applicable legal requirements.

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF COMPTON CARE GROUP LIMITED (continued)

Matters on which we are required to report by exception

In light of the knowledge and understanding of the group and charitable company and their environment obtained in the course of the audit, we have not identified material misstatements in the Strategic report or the Directors' report included within the Trustees' report.

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate and proper accounting records have not been kept; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of Trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit.

Responsibilities of Trustees

As explained more fully in the Trustees' responsibilities statement on page 17, the Trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the Trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the Trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Details of the extent to which the audit was considered capable of detecting irregularities, including fraud and non-compliance with laws and regulations are set out below.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at: www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report.

Extent to which the audit was considered capable of detecting irregularities, including fraud

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We identified and assessed the risks of material misstatement of the financial statements from irregularities, whether due to fraud or error, and discussed these between our audit team members. We then designed and performed audit procedures responsive to those risks, including obtaining audit evidence sufficient and appropriate to provide a basis for our opinion.

We obtained an understanding of the legal and regulatory frameworks within which the charitable company and group operates, focusing on those laws and regulations that have a direct effect on the determination of material amounts and disclosures in the financial statements. The laws and regulations we considered in this context were the Companies Act 2006, the Charities Act 2011 together with the Charities SORP (FRS 102). We assessed the required compliance with these laws and regulations as part of our audit procedures on the related financial statement items.

In addition, we considered provisions of other laws and regulations that do not have a direct effect on the financial statements but compliance with which might be fundamental to the charitable company's and the group's ability to operate or to avoid a material penalty. We also considered the opportunities and incentives that may exist within the charitable company and the group for fraud. The laws and regulations we considered in this context were the Gambling Commission, CQC Regulations, General Data Protection Regulations and Employment legislation.

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF COMPTON CARE GROUP LIMITED
(continued)

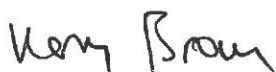
Auditing standards limit the required audit procedures to identify non-compliance with these laws and regulations to enquiry of the Trustees and other management and inspection of regulatory and legal correspondence, if any.

We identified the greatest risk of material impact on the financial statements from irregularities, including fraud, to be with the completeness and accuracy of income and the override of controls by management. Our audit procedures to respond to these risks included enquiries of management, and the Finance and Income Generation Committee about their own identification and assessment of the risks of irregularities, designing audit procedures over income, sample testing on the posting of journals, reviewing accounting estimates for biases, reviewing regulatory correspondence with the Charity Commission and reading minutes of meetings of those charged with governance.

Owing to the inherent limitations of an audit, there is an unavoidable risk that we may not have detected some material misstatements in the financial statements, even though we have properly planned and performed our audit in accordance with auditing standards. For example, the further removed non-compliance with laws and regulations (irregularities) is from the events and transactions reflected in the financial statements, the less likely the inherently limited procedures required by auditing standards would identify it. In addition, as with any audit, there remained a higher risk of non-detection of irregularities, as these may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal controls. We are not responsible for preventing non-compliance and cannot be expected to detect non-compliance with all laws and regulations.

Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body for our audit work, for this report, or for the opinions we have formed.



Kerry Brown
Senior Statutory Auditor
For and on behalf of
Crowe U.K. LLP
Statutory Auditor
Black Country House
Rounds Green Road
Oldbury
B69 2DG

Date:

16/8/22

COMPTON CARE GROUP LIMITED**CONSOLIDATED STATEMENT OF FINANCIAL ACTIVITIES
(INCORPORATING AN INCOME AND EXPENDITURE ACCOUNT)**

Year ended 31 March 2022

	Note	2022			2021		
		Unrestricted Funds £	Restricted Funds £	Total 2022 £	Unrestricted Funds £	Restricted Funds £	Total 2021 £
INCOME FROM:							
Donations and legacies	5	4,208,490	79,212	4,287,702	2,765,820	133,468	2,899,288
Charitable activities	5	3,386,596	1,433,931	4,820,527	6,073,392	86,930	6,160,322
Other trading activities	5	4,330,551	-	4,330,551	1,589,408	-	1,589,408
Other income	5	117,584	-	117,584	1,273,677	-	1,273,677
Investments		154,822	-	154,822	172,507	-	172,507
TOTAL		12,198,043	1,513,143	13,711,186	11,874,804	220,398	12,095,202
EXPENDITURE ON:							
Raising funds	6	4,388,570	76,543	4,465,113	3,717,403	249,498	3,966,901
Charitable activities	6	6,020,882	1,488,505	7,509,387	7,815,800	71,995	7,887,795
TOTAL		10,409,452	1,565,048	11,974,500	11,533,203	321,493	11,854,696
Net income / (expenditure) before net gains / (losses) on investments and fixed assets		1,788,591	(51,905)	1,736,686	341,601	(101,095)	240,506
Profit on disposal of fixed assets	3	463,671	-	463,671	-	-	-
Net gains / (losses) on investments	9	171,958	-	171,958	1,243,345	-	1,243,345
Transfers	13,14	18,574	(18,574)	-	-	-	-
		2,442,794	(70,479)	2,372,315	1,584,946	(101,095)	1,483,851
Tax on ordinary activities	2	-	-	-	(27)	-	(27)
NET MOVEMENT IN FUNDS	3	2,442,794	(70,479)	2,372,315	1,584,919	(101,095)	1,483,824
Reconciliation of Funds:							
TOTAL FUNDS brought forward	13 & 14	19,296,826	127,748	19,424,574	17,711,907	228,843	17,940,750
TOTAL FUNDS carried forward	13 & 14	21,739,620	57,269	21,796,889	19,296,826	127,748	19,424,574

All gains and losses recognised in the year are included above.

The surplus / (deficit) for the year for Companies Act purposes comprises the net income for the year for 2022 a surplus of £2,194,370 (2021: surplus £437,251).

COMPTON CARE GROUP LIMITED (Company Number 01607631)**BALANCE SHEETS**

As at 31 March 2022

	Note	Group		Company	
		2022 £	2021 £	2022 £	2021 £
TANGIBLE ASSETS					
Tangible assets	8	7,598,435	9,113,346	7,597,365	9,107,995
Investments	9	6,770,308	6,696,105	6,790,310	6,716,107
		<u>14,368,743</u>	<u>15,809,451</u>	<u>14,387,675</u>	<u>15,824,102</u>
CURRENT ASSETS					
Stocks		30,611	37,940	-	-
Debtors	10	4,200,338	2,062,028	4,410,777	1,901,196
Cash at bank and in hand	11	4,373,048	2,395,433	3,491,960	1,757,626
		<u>8,603,997</u>	<u>4,495,401</u>	<u>7,902,737</u>	<u>3,658,822</u>
CREDITORS: amounts falling due within one year	12	(1,175,851)	(880,278)	(987,905)	(523,239)
NET CURRENT ASSETS		<u>7,428,146</u>	<u>3,615,123</u>	<u>6,914,832</u>	<u>3,135,583</u>
TOTAL ASSETS LESS CURRENT LIABILITIES		<u>21,796,889</u>	<u>19,424,574</u>	<u>21,302,507</u>	<u>18,959,685</u>
FUNDS					
Restricted funds	13	57,269	127,748	57,269	127,748
Unrestricted funds:					
Designated funds	14 & 15	480,828	1,005,280	480,828	1,005,280
General fund	14 & 15	21,258,792	18,291,546	20,764,410	17,826,657
	14 & 15	<u>21,739,620</u>	<u>19,296,826</u>	<u>21,245,238</u>	<u>18,831,937</u>
TOTAL FUNDS		<u>21,796,889</u>	<u>19,424,574</u>	<u>21,302,507</u>	<u>18,959,685</u>

The parent charity's net movement in funds for the year was a surplus of £2,342,822 (2021: surplus £1,577,897).

These financial statements were approved and authorised for issue by the Trustees on 10 August 2022 and signed on their behalf.



Ros Keeton
Trustee (Director)

CONSOLIDATED STATEMENT OF CASH FLOWS
Year ended 31 March 2022

		The Group	
	Note	2022 £	2021 £
Cash flows from operating activities:			
Net cash provided by (used in) operating activities	A	285,315	(486,639)
Cash flows from investing activities:			
Dividends and interest from investments		154,822	172,507
Purchase of property, plant, and equipment		(287,518)	(1,557,224)
Proceeds from sales of property, plant and equipment		1,727,241	-
Proceeds from sales of investments		751,519	1,588,155
Purchase of investments		(653,764)	(389,831)
Net cash provided by / (used in) investing activities		1,692,300	(186,393)
Change in cash and cash equivalents in the reporting period		1,977,615	(673,032)
Cash and cash equivalents at the beginning of the reporting period		2,395,433	3,068,465
Cash and cash equivalents at the end of the reporting period	B	4,373,048	2,395,433

NOTES TO THE CASH FLOW STATEMENT
A. Reconciliation of net income to net cash flow from operating activities

	The Group	
	2022 £	2021 £
Net income for the reporting period (as per the Statement of Financial Activities)	2,372,315	1,483,851
Adjustments for:		
Depreciation charges	538,859	494,594
Gains on the sale of tangible fixed assets	(463,671)	-
Gains on investments	(171,958)	(1,243,345)
Dividends and interest from investments	(154,822)	(172,507)
Taxation	-	(27)
Decrease / (increase) in stocks	7,329	(6,420)
Increase in debtors	(2,138,311)	(434,745)
Increase / (decrease) in creditors	295,573	(608,040)
Net cash provided by (used in) operating activities	285,315	(486,639)

B. Analysis of cash and cash equivalents

	The Group	
	2022 £	2021 £
Cash in hand and equivalents	4,240,642	2,263,659
Notice deposits (less than 3 months)	132,406	131,774
Total cash and cash equivalents	4,373,048	2,395,433

NOTES TO THE ACCOUNTS

Year ended 31 March 2022

1. ACCOUNTING POLICIES

The principal accounting policies adopted, judgements and key sources of estimation or uncertainty in the preparation of the financial statements are as follows:

i) Basis of preparation

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019) - (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102), Charities Act 2011 and the Companies Act 2006. There is no material impact from transition to the Charities SORP 2019.

The Charity meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy note.

ii) Preparation of group accounts on a going concern basis

Since 31 March 2020, the consequences of the Covid-19 outbreak have significantly and adversely affected the purchasing of goods and services and the income generation capabilities of the Charity. However, during this time, the Charity has benefitted from several Government support packages, and the Trustees consider there are no material uncertainties about the Charity's ability to continue as a going concern. The review of our financial position, reserves levels and plan give Trustees confidence the Charity remains a going concern for the foreseeable future.

The Charity has performed a stress test as part of the going concern assessment and the Trustees have considered the analysis and confirmed that use of the going concern assumption is appropriate.

Accounting convention

The financial statements are prepared under the historical cost convention except for fixed asset investments, which are included at market value.

Basis of consolidation

The statement of financial activities ("the SOFA") and balance sheet consolidate the financial statements of the charitable company and its subsidiary companies, Compton Care Trading Limited and Compton Care Lottery Limited for the financial year ended 31 March 2022. The results of the subsidiary companies are consolidated on a line by line basis.

The charity has also taken advantage of the exemption available to a qualifying entity in FRS 102 from the requirements to present a charity only Statement of Cash Flows and certain disclosures about the charity's financial instruments within the consolidated financial statements.

No separate SOFA has been presented by the Charity alone as permitted by Section 408 of the Companies Act 2006.

Income

a) Donations and similar income

Donations and similar income are included in income when they are received.

b) Legacies

Legacies are accounted for when probate has been granted and conditions for their receipt have been met and the amount can be quantified with reasonable accuracy. Material legacies receivable at the year-end are accounted for at their probate value. Legacies received in the form of property or investments are accounted for at the lower of probate or market value.

Approximately £322,000 of residual and pecuniary legacies have been notified to the Charity before 31 March 2022 but have not been recognised as income in the year as they do not meet the Charities SORP (FRS 102) income recognition criteria.

c) Grants receivable from health authorities and other bodies for activities in furtherance of the Charity's objects

Income due from health authorities and other bodies is included in the financial statements of the year when the service is provided.

d) Government Grants

Grants from government bodies and other sources are received for specific projects/costs and are recognised in accordance with their individual terms and conditions. Income is recognised when the charity has entitlement to the funds which is when any performance conditions attached are met, it is probable that the income will be received, and the amount can be reliably measured. Grant income will be deferred if received in advance of meeting performance conditions or if the funder specifically states that the income must be spent in a future accounting period.

e) Fees and other sundry income

All such income is accounted for in the year in which it is receivable by the Charity.

f) Gift Aid

Gift Aid is accounted for in the period the donation is received. Any Gift Aid on restricted donations are shown within restricted funds.

NOTES TO THE ACCOUNTS

Year ended 31 March 2022

1. ACCOUNTING POLICIES (CONTINUED)

Allocation of costs

Where it is possible, costs are allocated directly to main expenditure categories of the SOFA. Where this is not possible, costs are first allocated on estimated usage and then on an appropriate basis.

a) Patient care

Patient care costs represent expenditure in relation to all medical, nursing, and associated staff and the related costs of operating these functions.

b) Education

Education costs represent expenditure in relation to the running of the Learning and Development Centre including associated staff and other related costs.

c) Raising Funds

Raising Funds costs represent expenditure in relation to staff members who are directly engaged in fundraising and the related costs of the Fundraising Department and Trading Subsidiaries. These have been allocated between donations and legacies and other trading activities costs.

d) VAT

Irrecoverable VAT recovery is allocated to the associated cost.

Fund accounting

The Charity maintains various types of funds as follows:

a) Restricted funds

Restricted funds are used for specific purposes as laid down by the donor.

b) Unrestricted funds

Designated funds represent amounts, which have been put aside out of unrestricted funds at the discretion of the Trustees for projects. The designation is for administrative purposes only and does not legally restrict the Trustees' discretion to apply the funds.

General unrestricted funds represent amounts that are expendable at the discretion of the Trustees in the furtherance of the objects of the Charity. Such funds may be held to finance both working capital and capital investment.

Investments

Investments are a form of basic financial instruments and are initially shown in the financial statements at market value. Movements in the market values of investments are shown as unrealised gains and losses in the Statement of Financial Activities.

Profits and losses on the realisation of investments are shown as realised gains and losses in the Statement of Financial Activities. Realised gains and losses on investments are calculated between sales proceeds and their opening carrying values or their purchase value if acquired after the first day of the financial year. Unrealised gains and losses are calculated as the difference between the fair value at the year-end and their carrying value. Realised and unrealised investment gains and losses are combined in the Statement of Financial Activities.

Tangible fixed assets

Freehold properties are stated in the balance sheet at cost or value at the date of receipt, less depreciation.

Tangible fixed assets are stated at cost less depreciation. Any expenditure on individual assets with a value below £2,500 is written off directly to revenue. Depreciation is provided in equal annual instalments over the estimated useful lives of the assets.

Costs incurred under refurbishment or building projects are allocated to assets under construction and upon completion of the works; these costs are re-classified under their appropriate tangible fixed asset headings.

No depreciation is charged on freehold land where the land element can be separately identified or Assets Under Construction until they are commissioned. The useful lives assigned to other assets are:

Freehold property	- 50 years
Fixtures and fittings	- 2 to 10 years
Motor vehicles	- 7 years

Stocks

Stocks, which comprise goods for resale, are stated at the lower of cost and net realisable value.

Goods donated for resale

The Charity receives donated goods for resale which it recognises at point of sale as the Trustees consider it to be impracticable to recognise such gifts on their receipt due to the large number of small value items received. As such, stocks of unsold donated goods are not valued for balance sheet purposes.

NOTES TO THE ACCOUNTS

Year ended 31 March 2022

1. ACCOUNTING POLICIES (CONTINUED)

Debtors

Other debtors are recognised at the settlement amount due after any discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

Cash at bank and in hand

Cash at bank and cash in hand includes cash and short term highly liquid investments.

Creditors and provisions

Creditors and provisions are recognised where the Charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are recognised at their settlement amount after allowing for any trade discounts due. A provision for restructuring is recognised if, as part of a past event, the Charity has a present legal or constructive obligation that can be estimated reliably, and it is probable an outflow of economic benefits will be required to settle the obligation.

Pension costs

Most staff are members of either the National Health Senior Superannuation Scheme ("the NHS scheme") or a defined contribution scheme operated by the Charity. The schemes are funded by contributions from the Charity and employees. The NHS scheme is a defined benefits scheme; however, the nature of the scheme is such that the Charity cannot identify its share of the scheme's underlying assets and liabilities. In accordance with FRS 102, payments to the NHS scheme have been treated in the same way as contributions to the defined contribution schemes and the payments made by the Charity are charged against the profits of the year in which they become payable.

Employee benefits

a) Short term benefits

Short term benefits including holiday pay are recognised as an expense in the period in which the service is received.

b) Employee termination benefits

Termination benefits are accounted for on an accruals basis and in line with FRS 102.

Operating leases

Rental costs under operating leases are charged to the SOFA as the lease charges are incurred.

During the prior year, a review was undertaken of all lease agreements and as a result, an adjustment has been made for lease incentives to be accounted for over the full term of the lease, or the break option if at the time of taking out the lease the length of occupancy is not certain.

Critical accounting judgements and key sources of estimation uncertainty

In the application of the accounting policies, Trustees are required to make judgement, estimates and assumptions about the carrying value of assets and liabilities that are not readily apparent from other sources. The estimates and underlying assumptions are based on historical experience and other factors that are relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an on-going basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised if the revision affects only that period or in the period of the revision and future periods if the revision affected current and future periods.

Judgements made by the Trustees in the application of these accounting policies that have significant effect on the financial statements and estimates with a significant risk of material adjustment in the next year, are deemed to be in relation to the depreciation rates of tangible fixed assets and are discussed above.

The areas where these judgements and estimates have been made include:

- Depreciation and residual values - the Trustees have reviewed the asset lives and associated residual values of all fixed tangible assets, and, the useful economic life and residual values of freehold buildings, fixtures and fittings and motor vehicles, and have concluded that the asset lives, and residual values are appropriate.
- Debtors - debtors include amounts due from external organisations and individuals. An allowance for doubtful debt will be maintained for any estimated losses resulting from the viability of these external organisations and individuals to make the required payments. Any allowance is based on the Group's regular assessment of the credit worthiness and financial conditions for those external parties included within debtor balances.
- Accrued income - accrued income includes legacy income amounts. In recognising accrued legacy income, the Trustees have considered the probability of receiving each legacy. Each legacy is carefully assessed to determine an appropriate allowance which reflects the possibility of not subsequently receiving the full legacy income amounts that the Charity is aware of. The allowance is based on the circumstances behind each legacy and the probability of receiving the income. A general non-collection provision of 15% is provided against each legacy.

NOTES TO THE ACCOUNTS

Year ended 31 March 2022

1. ACCOUNTING POLICIES (CONTINUED)

Financial instruments

Basic financial instruments are initially recognised at transaction value and subsequently measured at amortised cost except for investments which are held at fair value. Financial assets held at amortised cost comprise cash at bank and in hand, together with other debtors. A specific provision is made for debts for which recoverability is in doubt. Cash at bank and in hand is defined as all cash held in instant access bank accounts and used as working capital. Financial liabilities held at amortised cost comprise all creditors except social security and other taxes and provisions.

2. TAXATION

Compton Care Group Limited is a registered Charity and is thus exempt from taxation of its income and gains falling within Section 505 of the Income and Corporation Taxes Act 1988 or Section 256 of the Taxation of Chargeable Gains Act 1992 to the extent that they are applied to its charitable objectives.

No tax charge has arisen in the trading subsidiaries, Compton Care Lottery Limited and Compton Care Trading Limited due to their policy of gifting all their taxable profits to Compton Care Group Limited each year.

The tax charge is based on the profit for the year and represents:

	2022 £	2021 £
Corporation Tax		
UK Corporation Tax	-	-
Adjustments in respect of prior years	-	27
	<u>-</u>	<u>27</u>
Tax on profit on ordinary activities	<u>-</u>	<u>27</u>

The tax assessed for the year is lower than the standard rate of corporation tax in the United Kingdom at 19% (2021 - 19%). The differences are explained as follows:

Profit on ordinary activities before tax	2,372,315	1,483,851
	<u>2,372,315</u>	<u>1,483,851</u>
Effects of:		
Profit on ordinary activities multiplied by standard rate of corporation tax in the United Kingdom of 19% (2021 - 19%)	450,740	281,932
Charitable relief	(450,740)	(281,932)
Prior year adjustments	-	27
	<u>-</u>	<u>27</u>
Total tax charge for the year	<u>-</u>	<u>27</u>

3. NET INCOME

	2022 £	2021 £
Stated after charging:		
Auditor's remuneration:		
For statutory audit services	16,485	15,700
For taxation services	3,801	3,435
Depreciation of tangible fixed assets	538,859	494,594
Profit on disposal of fixed assets	463,671	-
Operating lease rentals		
- property	499,488	515,341
- equipment	23,750	20,159
	<u>499,488</u>	<u>515,341</u>
	<u>23,750</u>	<u>20,159</u>

NOTES TO THE ACCOUNTS

Year ended 31 March 2022

4. STAFF COSTS

	2022	2021
	£	£
(a) Directors' remuneration	-	-
	<u> </u>	<u> </u>
(b) The average head count analysed by function was:		
	2022	2021
Patient care	161	170
Income generation	92	92
Support	19	18
	<u> </u>	<u> </u>
	<u>272</u>	<u>280</u>
	<u> </u>	<u> </u>
(c) Staff costs comprise:	2022	2021
	£	£
Wages and salaries	7,181,127	7,329,259
Social security costs	603,027	603,624
Pension costs	446,821	483,775
	<u> </u>	<u> </u>
	<u>8,230,975</u>	<u>8,416,658</u>
	<u> </u>	<u> </u>
(d) Key management personnel remuneration	2022	2021
	£	£
	618,189	633,215
	<u> </u>	<u> </u>
(e) Total redundancy and termination payments	2022	2021
	£	£
	14,392	55,875
	<u> </u>	<u> </u>

During the year, reimbursement of expenses totalling £2,155 was paid to one Trustee, No Trustee or person related or connected by business to them, has received either any remuneration from the Charity during the year (2021 - None).

The Charity arranges insurance to protect the Charity from loss arising from neglect or default of its Trustees or Officers and to indemnify the Trustees and Officers from the consequences of any neglect or default on their part. The cost of such insurance to cover the Officers and Trustees was £4,550 (2021: £3,640).

The number of senior staff paid over £60,000 during the year (salary plus taxable benefits, excluding pension contributions) was:

	The Group		The Company	
	2022 No.	2021 No.	2022 No.	2021 No.
£60,001 - £70,000	-	1	-	1
£70,001 - £80,000	2	2	2	2
£80,001 - £90,000	1	-	1	-
£90,001 - £100,000	-	1	-	1
£100,001 - £110,000	1	-	1	-
£110,001 - £120,000	1	1	1	1
	<u> </u>	<u> </u>	<u> </u>	<u> </u>

The total contributions in the year in respect of senior staff for the provision of defined benefit schemes amount to £14,951 (2021: £22,844). The number of senior staff to whom retirement benefits are accruing under defined benefit schemes respectively is 1 (2021: 2).

NOTES TO THE ACCOUNTS

Year ended 31 March 2022

5. INCOME	2022 £	2021 £
Donations and legacies comprise:		
Donations and similar income	924,811	1,100,576
Legacies	3,362,891	1,798,712
	<u>4,287,702</u>	<u>2,899,288</u>
Charitable activities comprise:		
Grants receivable from Clinical Commissioning Groups	3,431,748	3,540,912
Government Grants - NHS England	1,384,735	2,601,207
Education income	4,044	18,203
	<u>4,820,527</u>	<u>6,160,322</u>
Other trading activities comprise:		
Fundraising events	82,342	57,305
Sales of goods and trading activities	3,293,907	928,722
Sales of donated goods subject to gift aid	954,302	603,381
	<u>4,330,551</u>	<u>1,589,408</u>
Other income comprises:		
Retail grants	83,339	747,865
Job Retention Scheme claims	34,245	525,812
	<u>117,584</u>	<u>1,273,677</u>

6. TOTAL EXPENDITURE

	-----Direct costs-----			Allocated Support Costs £	Total 2022 £	Total 2021 £
	Staff Costs £	Deprec- iation £	Support Costs £			
Raising Funds						
Expenditure on raising donations and legacies	424,161	12,630	80,222	43,436	560,449	546,038
Expenditure on other trading activities	2,037,958	139,784	1,585,561	89,217	3,852,520	3,370,332
Governance costs	-	-	-	16,485	16,485	15,700
Investment management costs	-	-	35,659	-	35,659	34,831
	<u>2,462,119</u>	<u>152,414</u>	<u>1,701,442</u>	<u>149,138</u>	<u>4,465,113</u>	<u>3,966,901</u>
Charitable Activities						
Patient Care	5,559,083	385,092	1,037,690	272,651	7,254,516	7,620,504
Education	209,772	1,353	19,324	24,422	254,871	267,291
	<u>5,768,855</u>	<u>386,445</u>	<u>1,057,014</u>	<u>297,073</u>	<u>7,509,387</u>	<u>7,887,795</u>
	<u>8,230,974</u>	<u>538,859</u>	<u>2,758,456</u>	<u>446,211</u>	<u>11,974,500</u>	<u>11,854,696</u>

Property costs and the cost of central support services such as Human Resources, IT and Finance are allocated to activities by time spent or estimated usage.

NOTES TO THE ACCOUNTS

Year ended 31 March 2022

7. ANALYSIS OF SUPPORT FOR CHARITABLE ACTIVITIES

	Patient Care £	Education £	Total 2022 £	Total 2021 £
Costs	6,790,845	254,871	7,045,716	7,887,795
Income:				
Grants receivable from Clinical Commissioning Groups	(3,431,748)	-	(3,431,748)	(3,540,912)
Course fees	-	(4,044)	(4,044)	(18,203)
	<u>3,359,097</u>	<u>250,827</u>	<u>3,609,924</u>	<u>4,328,680</u>

8. TANGIBLE FIXED ASSETS

Group	Freehold Land £	Freehold Buildings £	Fixtures & Fittings £	Motor Vehicles £	Assets under Construction £	Total £
Cost						
At 1 April 2021	228,645	8,885,969	2,613,230	192,465	-	11,920,309
Additions	-	-	173,906	-	113,612	287,518
Disposals	(200,000)	(1,406,962)	(259,890)	-	-	(1,866,852)
At 31 March 2022	<u>28,645</u>	<u>7,479,007</u>	<u>2,527,246</u>	<u>192,465</u>	<u>113,612</u>	<u>10,340,975</u>
Accumulated depreciation						
At 1 April 2021	-	1,519,460	1,143,281	144,222	-	2,806,963
Charge for the year	-	191,386	326,206	21,267	-	538,859
Disposals	-	(443,292)	(159,990)	-	-	(603,282)
At 31 March 2022	<u>-</u>	<u>1,267,554</u>	<u>1,309,497</u>	<u>165,489</u>	<u>-</u>	<u>2,742,540</u>
Net Book Value						
At 31 March 2022	<u>28,645</u>	<u>6,211,453</u>	<u>1,217,749</u>	<u>26,976</u>	<u>113,612</u>	<u>7,598,435</u>
At 31 March 2021	<u>228,645</u>	<u>7,366,509</u>	<u>1,469,949</u>	<u>48,243</u>	<u>-</u>	<u>9,113,346</u>

The net book value of Intangible assets included within Fixtures & Fittings is £75,444 (2021 - £87,263).

Assets Under Construction comprise the construction costs of the new training pod at the Compton Hall site.

NOTES TO THE ACCOUNTS

Year ended 31 March 2022

8. TANGIBLE FIXED ASSETS (continued)

Company	Freehold Land £	Freehold Buildings £	Fixtures & Fittings £	Motor Vehicles £	Assets Under Construction £	Total £
Cost						
At 1 April 2021	228,645	8,885,969	2,588,267	192,465	-	11,895,346
Additions	-	-	173,906	-	113,612	287,518
Disposals	(200,000)	(1,406,962)	(256,333)	-	-	(1,863,295)
At 31 March 2022	28,645	7,479,007	2,505,840	192,465	113,612	10,319,569
Accumulated depreciation						
At 1 April 2021	-	1,519,460	1,123,669	144,222	-	2,787,351
Charge for the year	-	191,386	321,925	21,267	-	534,578
Disposals	-	(443,292)	(156,433)	-	-	(599,725)
At 31 March 2022	-	1,267,554	1,289,161	165,489	-	2,722,204
Net Book Value						
At 31 March 2022	28,645	6,211,453	1,216,679	26,976	113,612	7,597,365
At 31 March 2021	228,645	7,366,509	1,464,598	48,243	-	9,107,995

9. INVESTMENTS

	The Group		The Company	
	2022 £	2021 £	2022 £	2021 £
Listed UK Stock Exchange Investments	6,770,308	6,696,105	6,770,308	6,696,105
Shares in subsidiary companies	-	-	20,002	20,002
	<u>6,770,308</u>	<u>6,696,105</u>	<u>6,790,310</u>	<u>6,716,107</u>

(a) Listed UK Stock Exchange Investments

	Group and Company	
	2022 £	2021 £
Market value 1 April 2021	6,696,105	6,651,084
Additions at cost	653,764	389,831
Proceeds of disposals	(751,519)	(1,588,155)
Realised gains on disposals	23,506	102,699
Revaluation	148,452	1,140,646
Market value at 31 March 2022	<u>6,770,308</u>	<u>6,696,105</u>

NOTES TO THE ACCOUNTS

Year ended 31 March 2022

9. INVESTMENTS (continued)

	Company	
	2022 £	2021 £
(b) Shares in subsidiary companies at cost At 1 April 2021 and 31 March 2022	20,002	20,002

The Charity has two wholly owned subsidiary companies which operate for the purposes of raising funds and promoting public awareness of the Charity. The subsidiary companies operate only in England.

Compton Care Trading Limited (registered number 02328703) sells new goods (and donated goods as an agent of the Charity) in the charity's shops and is registered and incorporated in England and Wales.

Compton Care Lottery Limited (registered number 03188860) generates income from operating regular lotteries and is registered and incorporated in England and Wales.

10. DEBTORS

	The Group		The Company	
	2022 £	2021 £	2022 £	2021 £
Amounts owed by subsidiary undertakings receivable within one year	-	-	278,950	38,915
Other debtors	3,882,208	1,855,282	3,881,507	1,766,712
Prepayments	318,130	206,746	250,320	95,569
	<u>4,200,338</u>	<u>2,062,028</u>	<u>4,410,777</u>	<u>1,901,196</u>

11. CASH AT BANK AND IN HAND

	The Group		The Company	
	2022 £	2021 £	2022 £	2021 £
Money Market accounts	132,406	131,774	-	-
Bank deposit accounts	4,033,717	2,114,699	3,422,668	1,696,631
Interest bearing accounts	4,166,123	2,246,473	3,422,668	1,696,631
Bank current accounts and cash in hand	206,925	148,960	69,292	60,995
	<u>4,373,048</u>	<u>2,395,433</u>	<u>3,491,960</u>	<u>1,757,626</u>

NOTES TO THE ACCOUNTS

Year ended 31 March 2022

12. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR	The Group		The Company	
	2022 £	2021 £	2022 £	2021 £
Trade creditors	409,797	144,504	402,464	129,020
Other taxes and social security	151,445	134,391	151,445	119,608
Other creditors	146,882	36,910	145,875	36,910
Accruals and deferred income	467,727	564,473	288,121	237,701
	<u>1,175,851</u>	<u>880,278</u>	<u>987,905</u>	<u>523,239</u>

Deferred income included within Accruals and deferred income above comprise:

	The Group		The Company	
	2022 £	2021 £	2022 £	2021 £
Balance brought forward	129,442	124,848	10,290	13,320
Released in the year	(129,442)	(124,848)	(10,290)	(13,320)
Arising in the year	152,699	129,442	20,405	10,290
Balance carried forward	<u>152,699</u>	<u>129,442</u>	<u>20,405</u>	<u>10,290</u>

Deferred income at the year-end represents lottery members' contributions taken in advance of £132,294 (2021 - £119,152) and income taken in advance for fundraising activities totalling £20,405 (2021 - £10,290).

13. RESTRICTED FUNDS

Group and Company	Balance 1 April 2021 £	Income £	Expenditure £	Transfers £	Gains and Losses £	Balance 31 March 2022 £
NHS Covid-19 response	-	1,379,572	(1,379,572)	-	-	-
Other restricted donations	127,748	133,571	(204,050)	-	-	57,269
	<u>127,748</u>	<u>1,513,143</u>	<u>(1,583,622)</u>	<u>-</u>	<u>-</u>	<u>57,269</u>

Restricted donations are amounts received from donors to be spent on specified items. The balance at 31 March 2022 represents expenditure which had not been completed by this date but is expected to be completed during 2022-23.

The Government provided restricted funding totalling £1,379,572 in the financial year to provide patient care in support of the NHS Covid-19 response. All funding was spent in the year.

The largest outstanding item within other restricted donations is £21,054 to fund end of life training for the West Midlands Ambulance Service.

NOTES TO THE ACCOUNTS

Year ended 31 March 2022

14. UNRESTRICTED FUNDS

The Trustees have designated certain of the charity's reserves as shown in the table below:

Group	Balance 1 April 2021 £	Income £	Expenditure £	Transfers £	Gains and Losses £	Balance 31 March 2022 £
Designated funds:						
Development fund	723,071	-	(512,133)	-	-	210,938
Business improvement and innovation fund	282,209	-	(12,319)	-	-	269,890
	<u>1,005,280</u>	<u>-</u>	<u>(524,452)</u>	<u>-</u>	<u>-</u>	<u>480,828</u>
General fund	<u>18,291,546</u>	<u>12,198,043</u>	<u>(9,866,426)</u>	<u>-</u>	<u>635,629</u>	<u>21,258,792</u>
	<u>19,296,826</u>	<u>12,198,043</u>	<u>(10,390,878)</u>	<u>-</u>	<u>635,629</u>	<u>21,739,620</u>
Company	Balance 1 April 2021 £	Income £	Expenditure £	Transfers £	Gains and Losses £	Balance 31 March 2022 £
Designated funds:						
Development fund	723,071	-	(512,133)	-	-	210,938
Business improvement and innovation fund	282,209	-	(12,319)	-	-	269,890
	<u>1,005,280</u>	<u>-</u>	<u>(524,452)</u>	<u>-</u>	<u>-</u>	<u>480,828</u>
General fund	<u>17,826,657</u>	<u>11,521,434</u>	<u>(9,219,310)</u>	<u>-</u>	<u>635,629</u>	<u>20,764,410</u>
	<u>18,831,937</u>	<u>11,521,434</u>	<u>(9,743,762)</u>	<u>-</u>	<u>635,629</u>	<u>21,245,238</u>

The Development Fund has been established to upgrade existing facilities and invest in new facilities to meet the medium-term strategic aims of the organisation.

The Business Improvement and Innovation Fund was set up to facilitate cost reduction exercises where one-off termination costs are incurred such as for dilapidations, asset and lease write-offs, IT automation and enhancements, and redundancies.

NOTES TO THE ACCOUNTS

Year ended 31 March 2022

15. ANALYSIS OF ASSETS AND LIABILITIES BETWEEN FUNDS

Group	Unrestricted Funds £	Restricted Funds £	Total 2022 £	Unrestricted Funds £	Restricted Funds £	Total 2021 £
Fixed Assets:						
Tangible assets	7,598,435	-	7,598,435	9,113,346	-	9,113,346
Investments	6,770,308	-	6,770,308	6,696,105	-	6,696,105
Current Assets:						
Stocks	30,611	-	30,611	37,940	-	37,940
Debtors	4,200,338	-	4,200,338	2,062,028	-	2,062,028
Cash at bank and in hand	4,315,779	57,269	4,373,048	2,267,685	127,748	2,395,433
Creditors falling due within one year	(1,175,851)	-	(1,175,851)	(880,278)	-	(880,278)
	<u>21,739,620</u>	<u>57,269</u>	<u>21,796,889</u>	<u>19,296,826</u>	<u>127,748</u>	<u>19,424,574</u>

Company	Unrestricted Funds £	Restricted Funds £	Total 2022 £	Unrestricted Funds £	Restricted Funds £	Total 2021 £
Fixed Assets:						
Tangible assets	7,597,365	-	7,597,365	9,107,995	-	9,107,995
Investments	6,790,310	-	6,790,310	6,716,107	-	6,716,107
Current Assets:						
Debtors	4,410,777	-	4,410,777	1,901,196	-	1,901,196
Cash at bank and in hand	3,434,691	57,269	3,491,960	1,629,878	127,748	1,757,626
Creditors falling due within one year	(987,905)	-	(987,905)	(523,239)	-	(523,239)
	<u>21,245,238</u>	<u>57,269</u>	<u>21,302,507</u>	<u>18,831,937</u>	<u>127,748</u>	<u>18,959,685</u>

16. SHARE CAPITAL

The company is limited by guarantee and therefore has no allotted share capital.

Members of the company have a contingent liability arising from the guarantee given by each member to contribute, if required or on winding up, an amount not exceeding £1.

NOTES TO THE ACCOUNTS

Year ended 31 March 2022

17. TRADING SUBSIDIARIES

Compton Care Trading Limited sells new goods in the Charity's shops and is paid a commission for the marketing, distribution, and sale to customers of donated goods. Compton Care Lottery Limited generates income from operating regular lotteries.

A summary of the trading results is shown below:

	Compton Care Trading Limited £	Compton Care Lottery Limited £	Total 2022 £	Total 2021 £
Results				
Turnover	373,245	931,104	1,304,349	996,284
Cost of sales / prizes awarded	(84,607)	(122,555)	(207,162)	(197,067)
Gross profit	288,638	808,549	1,097,187	799,217
Administration and other costs	(240,490)	(365,346)	(605,836)	(350,479)
Other operating income	1,340	730	2,070	14,466
Net income from trading activities	49,488	443,933	493,421	463,204
Investment income	286	409	695	1,446
Net profit before Tax and Gift Aid	49,774	444,342	494,116	464,650
Tax on ordinary activities	-	-	-	(27)
Net profit before Gift Aid	49,774	444,342	494,116	464,623
Payments to Compton Care Group Limited under Gift Aid	(47,957)	(416,666)	(464,623)	(558,696)
Result for the financial year as reported by trading subsidiaries	1,817	27,676	29,493	(94,073)

Profits from the subsidiary companies payable under Gift Aid

Profits are recognised when paid, and so these remain within reserves of the trading subsidiaries at 31 March 2022 and will be paid across to the parent charity within nine months of the year end.

Investment income and other expenditure are included in the Consolidated Statement of Financial Activities under the appropriate headings.

The total turnover generated by the shops amounted to £3,255,387 (2021: £1,411,055) which comprises the sales of donated goods through Compton Care Group Limited and sales of giftware through Compton Care Trading Limited.

	Compton Care Trading Limited £	Compton Care Lottery Limited £	Total 2022 £	Total 2021 £
Aggregate of the assets, liabilities and funds				
Total assets	321,456	658,309	979,765	880,846
Creditors	(271,414)	(193,967)	(465,381)	(395,955)
	50,042	464,342	514,384	484,891
Funds				
Share capital	2	20,000	20,002	20,002
Reserves	50,040	444,342	494,382	464,889
	50,042	464,342	514,384	484,891

NOTES TO THE ACCOUNTS

Year ended 31 March 2022

18. FINANCIAL COMMITMENTS

	The Group		The Company	
	2022	2021	2022	2021
	£	£	£	£
Capital commitments				
Contracted for but not provided	-	-	-	-
Authorised but not yet contracted	355,360	327,030	355,360	322,030

The authorised amount for 2022 includes the building of a bereavement centre, additional car parking spaces, air conditioning for the inpatient unit and a new company website.

Operating lease commitments

At 31 March 2022, the total future minimum lease payments under non-cancellable operating leases for the group was as follows for each of the following periods:

	2022		2021	
	Land and Buildings	Other Equipment	Land and Buildings	Other Equipment
	£	£	£	£
Leases amounts due:				
Not later than one year	233,624	21,616	297,416	19,341
Later than one year and not later than five years	430,672	29,332	479,482	25,027
Later than five years	-	-	15,799	1,162
	664,297	50,948	792,696	45,530

19. PARENT COMPANY RESULTS

As permitted by Section 408 of the Companies Act 2006, the income and expenditure account of the charitable company is not presented as part of these accounts. The Company's own income amounted to £12,628,637 (2021: £11,718,764) for the financial year with a resultant surplus of £1,936,882 (2021: surplus £1,577,897).

20. RELATED PARTY TRANSACTIONS

Transactions with Compton Care Trading Limited

The Charity received a Gift Aid donation of £47,957 (2021: £180,077) during the year.

The Charity paid a commission fee of £156,384 (2021: £67,562) for the marketing, distribution, and sale to customers of donated goods supplied in respect of the management of the retail premises.

The Charity received a licence fee of £9,500 (2021: £9,500) for the shared use of the retail premises as a charity retail shop.

At the Balance Sheet date, the Charity was owed £268,309 (2021: £26,212).

Transactions with Compton Care Lottery Limited

The Charity received a Gift Aid donation of £416,666 (2021: £378,619) during the year.

At the Balance Sheet date, the Charity was owed £10,641 (2021: £12,704).

Transactions with Burke Bros Wolverhampton Limited (50% owned by Trustee Mr G Burke)

The Charity paid £70 (2021: £502) for recovery fees (2021 storage facilities).

NOTES TO THE ACCOUNTS

Year ended 31 March 2022

21. FINANCIAL INSTRUMENTS

	2022	2021
	£	£
Financial assets measured at fair value	6,770,308	6,696,105
Financial assets measured at fair value comprise investments.		

22. PENSION COMMITMENTS

The Group operates a defined contributions pension scheme. The assets of the scheme are held separately from those of the Group in an independently administered fund. The pension cost charge represents contributions payable by the Company to the fund and amounted to £446,821 (2021 - £483,775). Contributions totalling £69,526 (2021 - £Nil) were payable to the fund at the balance sheet date.

23. COMPANY INFORMATION

The Charity, Compton Care Group Limited was formed as a company limited by guarantee.

The company is registered in England and Wales.

The company's registered office is 4 Compton Road West, Compton, Wolverhampton WV3 9DH.