Dereham Aid Centre 2025 Trustees report

Dereham Aid Centre Support Network and Services

Over the last 12 months Dereham Aid Centre has been Linking up with other local organisations to support the community – examples of this are

Dereham Meeting Point – when Dereham Aid Centre took 80 people to Thursford Christmas Spectacular, we reached out to the Meeting point and took some of their service users – this event was put on Free for all attending – total of 100 people

Dereham Aid Centre is also part of a Food Forum group set up to support local food needs for the local community as Dereham and the surrounding area see more and more people reaching out to use this service – we now also receive regular weekly donations from Warburtons Thetford and Greggs Dereham, as well as donations from local people, we also work with the Rapid Relief Team who give us regular donations of food boxes.

Dereham Aid provided 40 Free Christmas Day Dinners for local people who would otherwise have not eaten or spent Christmas alone.

Dereham Aid Centre continued to host 2 ESOL lessons per week throughout the 2025 terms. These are completely free to service users

Data from West Suffolk College ref the Dereham Aid Centre ESOL clsses

By Academic year:

<u>September 2024 – July 2025</u>
Total Number of Learners: 49
Total number of Qualifications Achieved: 80 (S&L: 25; Reading: 32; Writing: 23)

The majority of these qualifications were taken and achieved in the calendar year of 2025.

<u>September 2025 – Current</u>
Total number of learners 42 – no exams have been taken as yet.

Dereham Aid Centre has continued to source and supply furniture and household items for those in need in the local community this can range from a single item to almost a full house kit out – this is a combination of Refugees, those moving on from temp accommodation or being housed off the streets, Domestic Violence also.

Dereham Aid Centre also supply household starter packs that include kitchen sets, food parcels, towels, curtains, bedding, toys and much more.

Dereham Aid also supply regular food parcels and essentials like toiletries on a weekly basis. Clothes is another big part of what we do and Toys – these cover such demographics as DV, Refugee, Homeless and more

We have a café that is totally free for all service users run on donations and funding, serving hot and cold food and drinks

We have invested in new Freezers to be able to store more items as we link up and Network with other food donations

Also see Grant Funding for other events/activities

Service Providers, Groups and Signposting

Dereham Aid Centre hosts on a weekly basis the following Service Providers and Groups

Norfolk County Council People from Abroad Team

Breckland Council Ukraine Support Team

Dereham Community Crafters and Scrap Booking

Mens Mental Health Support group

Scrap Booking – Making Memories Group

Silver Circle overs 60s group also meet bi-weekly

We also on occasions host

Brecklands Rough sleeper Officers

Breckland Council Social Prescribing Team

Mind - Talking Therapies

We were also a part of the Collaborative working on Drug and Alcohol Treatment research

We signpost to various other support networks and are going to be part of a pilot scheme to be able to do referrals to the new Link Mind Hub in Dereham – this is a joint initiative with Breckland Council

Dereham Aid Centre also get regular referrals and requests of support and various items from Children services, Citizen's advice, Social services, People from Abroad Team, Housing and more . Via in Centre referral, phone calls and email. The temporary housing in Dereham and surrounding area has increased rapidly and these people regularly coming to us for various items and support.

We can have as many as 150 visit the centre on a weekly basis – it varies from session to session and if its Term time for lessons. Most that come to socialise would also use other facilities within the centre as it also supports their mental health and socialising. Urgent support and essentials would vary from 10 to 50 per week. We also receive numerous requests of help and support outside of the opening hours of the centre.

As mentioned above we have several professional organisations from across the county that signpost to us. The councils have teams based in the centre and we are able to signpost to them and they also look to us to support people.

We also network with and support Anon homeless charity, New Routes charity, Baby Bank and REDO charity

We also regularly supply Derehams Charity shops with donations

Funding the Centre

Grant funding is essential to what we do and because of the diverse and unique facility we offer we never quite know who will cross our threshold. We are a one stop shop of support and advice providing a much needed and essential service to the region. We work alongside other such organisations and professional groups to help/assist those in need.

Successful grants that have supported Dereham Aid Centre over this period are

V Day Grant – which helped us work with other local community groups to put on an event in our Town. Without which the town would have had no celebration – around 300 people attended and were fed and entertained by live music

Back Pack Fund £860– With this fund we are able to issue essential items to those visiting the centre and in need – working so closely with the People from Abroad Team as well as similar groups is an essential link with making this happen

Transport Fund - £500 – this unfortunately is a drop in the ocean for what we try and do but further Council support – for people signposted by them, was declined – we have reached out to our local MP who says he will raise this with local councils for us

Love Norfolk Fund – 5k – this amazing opportunity meant we were able to raise the profile of the centre – we invested in leaflets and business cards as well as logo fronted tee shirts and hoodies – as well as updating signage in the centre and pop up banners etc to get the word out to people. This money was also for Mental Health support and wellbeing, we sent 100 people to Thrigby Wildlife Hall on a coach we laid on, we had Zoolab animal therapy group attend for 2 sessions for our service groups, including the Mens Mental Health group. Finally we invested in equipment for the scrap booking (Dementia group) that is held weekly at the centre

Dereham Aid Centre were also able to raise funds via

Charity Football match and Live Band 2nd May

Dereham Day 10th May

Live Jazz night and Raffle 30th May

Summer Solstice Sleepout – to raise funds and awareness of the homeless situation in Breckland 21st June

Dereham Aid Centre was successful in the Local Tescos Stronger starts scheme and this resulted in us being able use the fund to purchase food from Tesco to assist the Centres food bank provision

Dencora – who own the unit we operate in continue to be incredibly supportive of all that we do

DEREHAM AID CENTRE VOLUNTEERS

We have a fairly stable volunteer base and had a few new additions in 2025 – however we are continuously on the look out for new volunteers. We use social media as well as Get involved and Networking to promote the centre and also recruit new volunteers.

We are linked with UEA and are looking to support a Volunteer program with them in the summer of 2026

OTHER AID CENTRE NEWS FROM 2025

John Lewis have been looking to get funding to offer and build a downstairs toilet for ease of access for our service users and disabled visitors.

We are part of the Dereham Community "Spend a Penny" project which offers people the option to drop in and use the toilet facilities.

We were invited to the Dereham Mayors Civic Ceremony

We networked with other local volunteer groups to provide Health and Safety training

Ian Odgers – Chair – is often invited to do talks with local groups about the centre and its impact in the community – examples

Swaffham Rotary Club

Care Homes

Oche and Us podcast

Case studies

From one of the Centre Volunteers

I've just got back from a drink and catch up with "X" and her son "Y". I've become really close with them, after "Y" spent time with me on work experience back when he was 15 and again last year when he worked with me for six weeks. I'm delighted to share "Y" has been accepted on an amazing degree course at Greenwich university, studying Innovation & Business. The university met, interviewed and loved him, offering an immediate start at aged just 17!! Here is an example of one of the lives enhanced through the existence of the centre. He's a bright star, with an amazing future ahead of him. A far cry from the shy non-English speaking 13yr old we met all those years back. ❤

From a service user

I am turning 60 and I want to raise as much money as I possible for Dereham Aid Centre for all their support for those in need. They have helped and supported me through the last 2 years of unbelievable tough times. I have made friends and if it wasn't for my issues I would volunteer there. Anyone that wanted to send me money for my birthday please donate here instead. Im sure if it wasn't for them I wouldn't still be here!

DEREHAM Aid Centre Trustees Jan 2026

Chairperson

_____ **Ian Odgers** – 7 Stockholm Way, NR19 1XF

Secretary

_____ **Hannah Smith** – 23 Allwood Avenue, Scarning

Trustee

Stephanie Wythe -17 Fieldfare Loke, Pound Green Lane, Shipdham, Norfolk. !P25 7NT Onboarded 10/08/2023

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Trustee

Flavia Andreia Martins Ribeiro Gama - 7 Grove Close, Scarning, Norfolk. NR19 2TE Onboarded 10/08/2023

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Trustee

Royston Ashman - The Cottage,
Cawston Road, Brandiston Norwich. NR10 4PG

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Dereham Aid Centre Expenditure 2025

January 2025

Opening Balance: **£32,411.54**

Income: **£845** – Public Donations

Expenditure:

Transport (inc. deliveries and collections)	£603.15
Dencora payment (rent).	10,000
Client Support 9BP Fund0.	145.96
Centre maintenance & cleaning	97.97
Food Bank	119.49
Purchase of freezer for Centre	252.79
DBS Check	14.40

Month total: **£11,233.76**

Closing Balance: **£22,022.78**

February 2025

Opening Balance: **£22,022.78**

Income: **£21.20** – Public Donations

Expenditure:

Client Support (Family)	£240.00
Client Support (BP Fund)	332.56
Centre maintenance & cleaning	15.00
Food for centre	18.50
Food Bank	101.75
Transport	12.00
Community Action Annual Subscription.	50.00
Centre activities	12.00

Month total: **£781.81**

Closing Balance: **£21,262.17**

Dereham Aid Centre Expenditure 2025

March 2025

Opening Balance: **£21,262.17**

Income: **£1,216.74** – Public Donations

Expenditure:

Transport (inc. deliveries and collections)	£2,233.46
Client Support (BP Fund)	239.40
Client Support (family)	30.00
Centre maintenance & cleaning	120.88
Food Bank	299.26
DBS Checks	43.20
Donation to Waites Stone	261.00

Month total: **£3,227.20**

Closing Balance: **£19,251.7**

April 2025

Opening Balance: **£19,251.71**

Income:

Dencora Rebate	£11,941.60
Grants	1,610
Public Donations	1,186.15
Sales	75.00

Total £14,812.75

Expenditure:

Breckland Council	£11,941.60
Transport (inc. deliveries and collections)	231.77
Insurance	369.65
Fundraising items	53.70
Centre maintenance & cleaning	24.90
Client Support (Baby items)	34.58

Month total: **£12,656.20**

Closing Balance: **£21,408.26**

Dereham Aid Centre Expenditure 2025

May 2025

Opening Balance: **£21,408.26**

Income: Public Donations £4,392.86
Grant 5,000
Total £9,392.86

Expenditure: Centre maintenance & cleaning £94.99
Fundraising items 69.17
Food for Centre 15.45

Month total: £179.61

Closing Balance: **£30,621.51**

June 2025

Opening Balance: **£30,621.51**

Income: **£1,843.88**– Public Donations

Expenditure:

Transport (inc. deliveries and collections).	£586.95
DBS Checks	15.60
Fundraising items	1,418.73
Centre maintenance & cleaning	62.40
Food for centre	23.16
Client support (BP Fund).	42.88
Client Support (family)	40.00

Month total: £2,189.72

Closing Balance: **£30,275.67**

Dereham Aid Centre Expenditure 2025

July 2025

Opening Balance: **£30,275.67**

Income:

Breckland Rebate	£3,883
Grant	1,125
Public Donations.	676.46
Sales	20.00

Total £5,704.46

Expenditure:

Transport (inc. deliveries and collections)	£510.90
Food Bank	272.89
Fundraising items	843.12
Centre maintenance & cleaning	435.66
Food for centre	25.92
Client support (BP Fund)	61.59
Centre Activities	769.00
Client Support (Family)	127.85
Waites and Stone Donation	265.00

Month total: £3,311.93

Closing Balance: **£32,668.20**

August 2025

Opening Balance: **£32,668.20**

Income:

Public Donations	£774.34
Sales	42.00

Total £816.34

Expenditure:

Transport (inc. deliveries and collections)	£571.65
Centre activities	280.00
Centre maintenance & cleaning	47.44
Food for centre	18.39
Client support (BP Fund)	62.98
Food Bank	126.08
Client Support (Family)	26.20
Waites and Stone Donation	300.00
Reimbursement for damage	32.00

Month total: £1,464.74

Closing Balance: **£32,019.80**

Dereham Aid Centre Expenditure 2025

September 2025

Opening Balance: **£32,019.80**

Income:

Public Donations	£343.51	
Sales	65.00	
	Total £408.51	

Expenditure:

Fundraising items	£1,254.96
Centre maintenance & cleaning	25.94
Food for centre	4.00
Client support (Family)	24.20
Centre Activities	238.57
Transport (inc. deliveries and collections)	114.42

Month total: **£1,662.09**

Closing Balance: **£30,766.22**

October 2025

Opening Balance: **£30,766.22**

Income:

Public Donations	£992.11	
Sales	110.00	
	Total £1,102.11	

Expenditure:

Transport (inc. deliveries and collections)	£1,055.40
Dencora Payment (rent)	3,883.00
Food Bank	63.28
Centre maintenance & cleaning	31.47
Food for centre	32.89
Client support (BP Fund)	53.82
Donation Waite and Stone	100.00

Month total: **£5,219.86**

Closing Balance: **£26,468.47**

November 2025

Opening Balance: **£26,468.47**

Income:

Public Donations	£1,615.61
Sales	136.00
Total	**£1,751.61**

Expenditure:

Client Support (BP Fund)	£228.00
Centre Activities	15.27
Client Support (Family)	42.00
Centre maintenance & cleaning	15.00

Month total: **£300.27**

Closing Balance: **£28,099.81**

December 2025

Opening Balance: **£28,099.81**

Income:

Public Donations	£835.27
Sales	115.00
Total	**£950.27**

Expenditure:

Transport (inc. deliveries and collections)	£1107.74
Breckland Council	1023.56
Fundraising items	24.00
Centre maintenance & cleaning	15.00
Food Bank	129.68
Client support (Family)	700.00
Client Support (BP Fund)	7.98

Month total: **£3,007.96**

Closing Balance: **£26,042.12**

Description	£
Total payments	**45,235.15**

Cash reconciliation

Bank balance at 1 January 2025	32,411.54
Add: total receipts	38,865.73
Less: total payments	(45,235.15)
Bank balance at 31 December 2025	**26,042.12**

Deficit of receipts over payments for the year: £6,369.42.

Statement of Assets and Liabilities

As at 31 December 2025

Monetary assets

Description	£
Cash at bank	26,042.12
Amounts due to the charity	0.00

Assets retained for the charity's own use

- Counter refrigerator
- Laptop
- Freezer purchased during 2025

These assets are listed for identification only; no current valuation has been applied in these receipts and payments accounts.

Liabilities and commitments

Description	Position
Unpaid bills and creditors	Nil
Loans and other debts	Nil
Other financial commitments	Nil
Guarantees outstanding	Nil
Debts secured against charity assets	Nil

Trustee approval

These accounts were approved by the trustees and authorised for issue on:

Date 6/10/26.

Trustee name IAN ODGEN

Signature

Position CHAIR.

This financial statement is intended to be read together with the separately prepared Trustees' Annual Report and the Independent Examiner's Report.

Independent Examiner's Report on the Accounts

Dereham Aid Centre

Report to the trustees of	Dereham Aid Centre
For the year ended	31 December 2025
Charity number	1208177
Accounts examined	Receipts and Payments Accounts, pages 1-3

Responsibilities and basis of report

I report to the trustees on my examination of the accounts of Dereham Aid Centre for the year ended 31 December 2025.

As the charity trustees, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 (the Act).

I report in respect of my examination of the charity's accounts carried out under section 145 of the Act. In carrying out my examination, I have followed the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination which give me cause to believe that, in any material respect:

- accounting records were not kept in accordance with section 130 of the Act; or
- the accounts do not accord with the accounting records.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in order to enable a proper understanding of the accounts to be reached.

Signed	
Date	06/10/2026
Name	Peter Llewellyn-Stamp
Address	37 Newmarket Road, Bury St Edmunds, Suffolk, IP33 3HA

DEREHAM AID CENTRE

Receipts and Payments Accounts

For the year ended 31 December 2025

Charity number 1208177

Basis of preparation

These accounts have been prepared on a receipts and payments basis from the charity's cash records for the year ended 31 December 2025. The opening and closing bank balances have been checked to the bank statements and the cash movement reconciles to the receipts and payments shown below.

Receipts

Description	£
Public donations	14,743.13
Grants	7,735.00
Dencora rebate	11,941.60
Breckland rebate	3,883.00
Sales	563.00
Total receipts	**38,865.73**

Payments

Description	£
Dencora - rent	13,883.00
Breckland Council	12,965.16
Transport, deliveries and collections	7,027.44
Fundraising items	3,663.68
Client support - BP Fund	1,175.17
Client support - families	1,230.25
Client support - baby items	34.58
Centre activities	1,314.84
Food Bank	1,112.43
Centre maintenance and cleaning	986.65
Donations to Waites/Waite and Stone	926.00
Insurance	369.65
Purchase of freezer for Centre	252.79
Food for Centre	138.31
DBS checks	73.20
Community Action annual subscription	50.00
Reimbursement for damage	32.00