Heaven's Playground Org: Trustees' Annual Report and Financial Statements for the Period 1 January 2025 to 31 December 2025

1. Reference and Administrative Details

Maintaining absolute transparency in legal, administrative, and financial metadata is a critical prerequisite for effective charity governance. Full organizational disclosure ensures strict statutory compliance with the Charity Commission for England and Wales, protects public trust, and reinforces confidence among institutional funders, donor communities, and healthcare partner networks. For a Charitable Incorporated Organisation (CIO), maintaining verified administrative records establishes a clear baseline for legal accountability, oversight, and sound corporate stewardship.

Legal and Administrative Identity

Organizational Metadata,Charity Details
Charity Name,Heaven's Playground Org (also known as HP UK and HP Angel Cards)
Registered Charity Number,1204172
Legal Structure,"Charitable Incorporated Organisation (CIO), constituted August 2023"
Principal & Head Office Address,"90 Lime Tree Avenue, Crewe, Cheshire, CW1 4HJ"
Northern Ireland Office Address,"27 The Longshot, Ballyrobert, Ballyclare, Co. Antrim, BT39 9SA"
Email & Website,heavensplaygroundorg@gmail.com \| www.heavenplayground.org
Principal Bankers,"Lloyds Bank plc, 25 Gresham Street, London, EC2V 7HN"

Trustees and Key Management Personnel

The Board of Trustees and executive leadership serving during the reporting period from 1 January 2025 to 31 December 2025, and up to the date of approval of this report, comprise the following individuals:
Name,Role / Position,Governance Responsibilities & Operational Mandate
Miss Michelle Kim Tomkinson,Chair & Chief Executive Officer,"Founder; executive oversight, organizational strategy, and operational direction"
Mrs Jacqueline Anne Thompson,Secretary & Treasurer / Chief Financial Officer,"Executive financial control, international peer support lead, and Northern Ireland office lead"
Mrs Mary Gertrude Tomkinson,Senior Trustee,Advisory governance based on personal lived experience of multi-generational child loss
Mrs Sarah Alison Scott,Trustee,"Community outreach liaison; local foodbank, recycle, and book project coordinator"
Mr Jason Edward Paul Booker,Trustee,"Retained in early 2025; loss father perspective, supporter advocacy, and governance trainee"
This administrative foundation underpins the charity's operational integrity, facilitating seamless transition into its legal governance and management frameworks.

2. Structure, Governance, and Management

Heaven's Playground Org operates under a constitutional framework designed to guarantee prudent governance, financial propriety, and regulatory oversight. Effective trustee governance, continuous risk management, and formal policy reviews safeguard charitable assets, protect vulnerable beneficiaries, and satisfy all statutory duties under UK charity law.

Governing Document & Constitutional Framework

Heaven's Playground Org was originally established as an informal online support community in 2018 before being formally constituted and registered with the Charity Commission for England and Wales as a Charitable Incorporated Organisation (CIO) in August 2023 (Registered Charity Number 1204172). The charity is governed by its written Constitution.

The Board of Trustees conducts a comprehensive annual policy review cycle to evaluate the Constitution alongside all internal financial control, safeguarding, reserves, and operational policies. This review process ensures that internal risk management systems remain aligned with statutory updates issued by the Charity Commission. All governance policies are available upon request from the Head Office and are published on the Charity Commission public register.

As a small non-company CIO with gross annual income under £250,000 (£8,985 in 2025), the charity elects to prepare its annual accounts on a cash basis (Receipts and Payments) in accordance with section 133 of the Charities Act 2011 and Charity Commission CC16a guidelines. Mandatory accruals accounting under the Charities SORP (FRS 102) framework is not legally required at this income level, enabling operational funds to be directed primarily toward front-line charitable delivery.

Trustee Recruitment, Appointment, and Induction

Trustee appointment and retention are governed strictly by the provisions of the CIO's Constitution:

- **Term Limits and Re-election:** Apart from the initial founding trustees, each trustee is elected for a standard term of two years by a resolution passed at a properly convened meeting of the Board of Trustees. Trustees may be re-elected for up to three consecutive terms, or for further terms if required to maintain the statutory minimum board size of three trustees.
- **Board Capacity and Composition:** The Constitution caps board membership at a maximum of 10 trustees. Recruitment prioritizes broad demographic diversity and personal or professional experience with infant, child, and pregnancy loss.
- **Election Mandate:** All new appointments require a formal vote and approval by the sitting Board of Trustees.
- **Induction and Continuous Training:** Newly elected trustees undergo a structured induction process, receiving the Constitution, key policy documents, the latest Trustees' Annual Report, and the most recent Statement of Accounts. Mr Jason Edward Paul Booker was formally retained as a Trustee in early 2025 and is completing ongoing trustee governance training.

Organizational Decision-Making & Board Meetings

Executive direction is executed by the Founder/CEO (Miss Michelle Kim Tomkinson) and the CFO/Secretary (Mrs Jacqueline Anne Thompson). Strategic governance, financial control, and policy decisions are maintained through quarterly trustee meetings (4 per financial year), with extraordinary meetings convened as required. Board meetings assess liquid cash reserves, track box distribution pipelines, and review compliance against public benefit duties.

A clear legal and governance framework ensures that decision-making remains effective, compliant, and focused on delivering charitable public benefit.

3. Objectives and Activities for Public Benefit

Heaven's Playground Org was established to relieve the acute psychological, emotional, and practical distress experienced by individuals suffering from pregnancy loss, infant loss, child bereavement, and grief. Defining clear operational objectives ensures targeted service delivery, while demonstrating public benefit is a mandatory legal duty under section 17(5) of the Charities Act 2011.

Charitable Objects

The formal legal objects set out in the CIO's governing Constitution are the relief of those in need by reason of grief and bereavement, achieved primarily through:

- **Memorial Keepsakes & Keepsake Boxes:** Procuring, assembling, and distributing specialized physical comfort items, including Early Loss Boxes, Memory Boxes, and Sibling Boxes, designed to provide solace during acute bereavement.
- **Angel Cards:** Designing and distributing specialized commemorative cards across the United Kingdom and internationally to mark key milestones, due dates, and anniversaries.
- **Advice & Peer Support:** Facilitating moderated online communities, peer-support networks, and structured signposting to specialist national healthcare and bereavement charities.

Public Benefit Statement

The Trustees confirm that they have complied with their statutory duty under section 17(5) of the Charities Act 2011 to have due regard to the public benefit guidance published by the Charity Commission for England and Wales when planning, executing, and reviewing the charity’s activities. The Board evaluates this guidance during quarterly meetings to ensure that all keepsake distributions, card dispatches, and online peer-support chats directly advance the charity's constitutional objects for the public benefit without restriction.
This formal public benefit mandate forms the operational framework against which all service delivery and community achievements are measured.

4. Achievements and Performance

Throughout 2025, Heaven's Playground Org sustained its core outreach while expanding direct-to-family service provision across the UK and internationally. Tracking qualitative and quantitative performance metrics allows the Trustees to evaluate service efficacy, manage raw material supply chains, and guide strategic growth.

Outreach & Keepsake Box Distribution

Building upon the operational baselines established in 2024, the charity maintained direct supply chains with NHS hospital trusts, funeral directors, and individual requesters:

- **Established 2024 Supply Baselines:** In the prior reporting period, the charity established crucial institutional supply relationships, distributing 40 Early Loss Boxes to Leighton Hospital in Crewe, Cheshire; 40 Early Loss Boxes and 5 Memory Boxes to Joseph O'Connell Funeral Services in Crewe; 40 Early Loss Boxes and 1 Memory Box to WT Dunbar & Porteous Funeral Directors in Edinburgh; 20 Early Loss Boxes to Forrester Brothers Funeral Directors in Stoke-on-Trent; 20 Early Loss Boxes via Miss Freya Pulham-Smith to local healthcare and funeral contacts in Lincolnshire; 20

Early Loss Boxes to Mrs Jacqueline Thompson for Northern Ireland distribution; and 15 Memory Boxes and 20 Sibling Boxes directly to bereaved families.

- **2025 Operational Continuity & Supply Maintenance:** Throughout 2025, the charity maintained these hospital and funeral director supply chains across Cheshire, Staffordshire, Edinburgh, Lincolnshire, and Northern Ireland, fulfilling ongoing restock requests for Early Loss and Memory Boxes.
- **Specialized Medical Equipment Partnership:** The charity co-funded a CuddleCot for placement in a Cambridge hospital, delivered in direct partnership with Mrs Marie Donnelly and Mrs Jaide Beckett of the *Marie's Angel Graphics* online group.
- **Direct-to-Family Provision:** The CIO processed individual requests directly via its digital channels, dispatching tailored Memory Boxes, Early Loss Boxes, and Sibling Boxes to families facing immediate loss.

Angel Cards & Online Peer Support Networks

- **Commemorative Card Delivery:** Building on the 2024 benchmark of 432 commemorative cards (comprising 25 Mother's Day, 33 Father's Day, 48 Christmas, 21 Easter, 4 Valentine's Day, and 301 individual angelversary, due date, and heavenly birthday cards), the charity expanded its worldwide dispatch of Angel Cards throughout 2025, reaching grieving families across key personal and seasonal milestones.
- **Moderated Support Communities:** The charity operated two moderated online Facebook support groups—one dedicated to the UK and one serving the USA and Rest of World. Overseen by CFO Mrs Jacqueline Thompson and trained support administrators, these groups provided immediate peer support, crisis comfort, and referral signposting to established specialist partners, including Tommy's, Sands, and Aching Arms.

Awareness Campaigns, Digital Infrastructure & Partnerships

- **Baby Loss Awareness Week (BLAW):** The charity conducted its annual BLAW awareness campaign, broadcasting its original awareness song, *"They Say They're in Heaven's Playground"* , across major streaming platforms (Spotify, Amazon Music, YouTube). Physical sales of awareness pin badges, ribbons, and pink-and-blue raffles generated campaign receipts while raising public profile.
- **Digital Infrastructure & Licensing:** Collaborative website and digital shop enhancements (www.heavenplayground.org) facilitated merchandise orders and donation processing. The charity maintained small society lottery licensing with Cheshire East Council under the Gambling Act 2005 to ensure full legal compliance for all fundraising raffles and tombolas.
- **High-Profile Silent Auction:** The annual online silent auction raised core operational funds. Auction income was significantly bolstered by items donated by high-profile public figures and organizations, including **Ed Sheeran, Ant & Dec, Cristiano Ronaldo, and Glastonbury** .
- **Strategic Collaboration:** Partnership initiatives continued with Aching Arms (incorporating comfort bears into Memory Boxes), Elite Adventures (fundraising events), and the management of the permanent "Letters to Heaven" postbox located at the Crewe Head Office. The sunflower emblem with the tagline *"Always find the sunlight"* remained central to the charity's core keepsake pins and bracelets.

These delivery outputs directly reflect the financial resources raised and expended during the 2025 financial period.

5. Financial Review and Accounts Statement

Financial stewardship for the period 1 January 2025 to 31 December 2025 reflects careful cash management, precise receipts and payments record-keeping, and full regulatory compliance with Charity Commission standards for small Charitable Incorporated Organisations.

2025 Financial Performance Summary

During the 12-month period, the charity received total gross receipts of £8,985 (2024: £8,526) and incurred total payments of £5,366 (2024: £6,550). This produced a net cash surplus of receipts over payments of £3,619 for the financial year (2024 net surplus: £1,976).

Itemized Receipts and Payments Analysis (CC16a Statement)

The following table details the itemized Receipts and Payments for 2025 alongside comparative prior-year figures for 2024, prepared on a cash accounting basis in accordance with Section A of Charity Commission form CC16a:

Receipts & Payments Category,2025 Unrestricted Funds (£),2025 Total Funds (£),2024 Prior Year Total (£)
A1 Receipts,,,
Postage,44,44,110
Membership,200,200,925
Crafts / Boxes / T-Shirts,74,74,865
Cards,0,0,41
Raffles / Tombolas,"3,638","3,638","3,652"
Donations,910,910,340
Auction,"1,789","1,789","1,821"
PayPal / eBay / Vinted,"2,330","2,330",772
Gross Income Sub-total,"8,985","8,985","8,526"
A3 Payments,,,
Tax,24,24,195
VAT,299,299,3
Fees,1,1,89
Shipping - (Promotion /Credit Applied),152,152,"2,145"
Postage,"1,297","1,297","3,492"
Stationary / Crafts / Boxes / Awards / Raffle / Tombola / T-Shirts,"3,822","3,822",20
Donation,0,0,332
Advertising,75,75,169
Website,0,0,105
Total Payments,"5,366","5,366","6,550"
Net Receipts / (Payments),"3,619","3,619","1,976"
Cash Funds Brought Forward,0,0,0
Cash Funds Carried Forward (Year End),"3,619","3,619","1,976"

Statement of Assets and Liabilities & Fund Breakdown

- **Cash Funds:** Closing cash liquid balances as of 31 December 2025 totaled £3,619 (2024: £1,976), held entirely within unrestricted liquid bank accounts.
- **Fund Structure:** All income was unrestricted, granting the Trustees full discretion to deploy capital in furtherance of constitutional objects.
- **Assets & Liabilities:** In Section B of the CC16a return, the Trustees confirm zero monetary liabilities, zero investment assets, and zero fixed assets retained for charity use at year-end.

Statutory Framework, Accounting Basis & Filing Obligations

- **Receipts & Payments Basis (s.133 Charities Act 2011):** As a non-company CIO with income below £250,000, the charity legally elects to prepare cash-basis accounts under section 133 of the Charities Act 2011 using Charity Commission form CC16a. Accruals accounting under the Charities SORP (FRS 102) is non-mandatory.
- **Mandatory CIO Statutory Filing Duty (s.163 Charities Act 2011):** While unincorporated charities with gross income under £10,000 are not routinely required to submit annual returns, **all Charitable Incorporated Organisations (CIOs) are required by law under section 163(3)(a) of the Charities Act 2011 to submit an Annual Return, Trustees' Annual Report, and Accounts regardless of gross income** . Submission of this report satisfies that statutory duty.
- **External Scrutiny Exemption & Statutory Thresholds:** Gross annual income of £8,985 falls below the £25,000 statutory Independent Examination threshold applicable to financial years ending before 30 September 2026. Consequently, the accounts are legally exempt from Independent Examination and statutory audit. Under *The Charities Acts 1992 and 2011 (Substitution of Sums) Order 2026 (SI 2026/427)* , the Independent Examination threshold rises to £40,000 for financial years ending on or after 30 September 2026, confirming the charity's simplified reporting posture remains fully compliant for future periods.

Reserves Policy (Charity Commission CC19 Guidance)

In accordance with Charity Commission CC19 guidance, the Trustees maintain a formal reserves policy requiring liquid cash reserves (£3,619 at year-end) to be held in unrestricted accounts. This liquid balance acts as a buffer against cash flow volatility, absorbs inflationary cost pressures in postage and shipping (which totaled £1,449 in 2025 across postage and shipping lines), and covers raw box material costs (£3,822 in 2025). Holding liquid reserves protects front-line distribution against short-term downturns in fluctuating fundraising streams such as auctions and tombolas.
The financial statements confirm operational sustainability and accounting integrity, providing the baseline for formal trustee sign-off.

6. Declaration and Formal Approval

Formal trustee approval and signature of the Trustees' Annual Report and Financial Statements represent statutory legal requirements under the Charities Act 2011, establishing board accountability and confirming regulatory compliance.

Statement of Trustee Responsibilities & Declaration

The Board of Trustees confirms that it has approved the Trustees' Annual Report and Financial Statements for the period ended 31 December 2025. The report and accounts have been prepared in accordance with Charity Commission guidance, statutory provisions governing Charitable Incorporated Organisations in England and Wales, and the charity's Constitution.

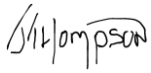
Signature Block

Signed on behalf of the Board of Trustees:



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Miss Michelle Kim Tomkinson
Chair & Chief Executive Officer (Founder)
Date: 15 October 2026



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Mrs Jacqueline Anne Thompson
Secretary & Treasurer (Chief Financial Officer)
Date: 15 October 2026

CHARITY COMMISSION FOR ENGLAND AND WALES

Charity Name	No (if any)
Heaven's Playground Org	1204172

Receipts and payments accounts

CC16a

For the period from	Period start date	To	Period end date
	1st January 2025		31st December 2025

Section A Receipts and payments

	Unrestricted funds to the nearest £	Restricted funds to the nearest £	Endowment funds to the nearest £	Total funds to the nearest £	Last year to the nearest £
A1 Receipts					
Postage	44	-	-	44	110
Membership	200	-	-	200	925
Crafts/Boxes/T-Shirts	74	-	-	74	865
Cards	-	-	-	-	41
Raffles/Tombolas	3,638	-	-	3,638	3,652
Donations	910	-	-	910	340
Auction	1,789	-	-	1,789	1,821
PayPay/Ebay/Vinted	2,330	-	-	2,330	772
Sub total *(Gross income for AR)*	8,985	-	-	8,985	8,526
A2 Asset and investment sales, (see table).					
	-	-	-	-	
	-	-	-	-	-
Sub total	-	-	-	-	-
Total receipts	8,985	-	-	8,985	8,526
A3 Payments					
Tax	24	-	-	24	195
Vat	299	-	-	299	3
Fees	1	-	-	1	89
Shipping - (Promotion /Credit Applied)	- 152	-	-	- 152	2,145
Postage	1,297	-	-	1,297	3,492
Stationary/Crafts/Boxes/Awards/Raffle/Tombola/T-Shirts	3,822	-	-	3,822	20
Donation	-	-	-	-	332
Advertisting	75	-	-	75	169
Website	-	-	-	-	105
	5,366	-	-	5,366	6,550
A4 Asset and investment purchases, (see table)					
	-	-	-	-	
	-	-	-	-	
Sub total	-	-	-	-	-
Total payments	5,366	-	-	5,366	6,550
Net of receipts/(payments)	3,619	-	-	3,619	1,976
A5 Transfers between funds	-	-	-	-	-
A6 Cash funds last year end	-	-	-	-	-
Cash funds this year end	3,619	-	-	3,619	1,976

Section B Statement of assets and liabilities at the end of the period

B1 Cash funds

Categories	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
		-	-	-
		-	-	-
		-	-	-
	Total cash funds	-	-	-
	(agree balances with receipts and payments account(s))	Agreement Error	OK	OK

B2 Other monetary assets

Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
	-	-	-
	-	-	-
	-	-	-
	-	-	-
	-	-	-
	-	-	-

B3 Investment assets

Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
		-	-
		-	-
		-	-
		-	-
		-	-

B4 Assets retained for the charity's own use

Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
		-	-
		-	-
		-	-
		-	-
		-	-
		-	-
		-	-
		-	-
		-	-

B5 Liabilities

Details	Fund to which liability relates	Amount due (optional)	When due (optional)
		-	
		-	
		-	
		-	
		-	

Signed by one or two trustees on behalf of all the trustees

Signature	Print Name	Date of approval