SWINDON FAMILY CONTACT CENTRE

TRUSTEES' REPORT 2025–26

For the year ended 31 March 2026

TOTAL INCOME	**£3,057.00**	**INCOME VS BUDGET**	**81.5%**
TOTAL EXPENDITURE	**£6,929.12**	**SPEND VS BUDGET**	**92.7%**
NET MOVEMENT	**-£3,872.12**	**OPENING FUNDS**	**£16,301.09**
CLOSING FUNDS	**£12,428.97**	**DEFICIT AS % OF OPENING FUNDS**	**23.8%**

Introduction

The trustees present their report and the financial statements of the Swindon Family Contact Centre Charity (SFCC) for the year ended 31 March 2026.

Charity's Purpose

The purpose of SFCC is to promote the care and upbringing of children of separated families for the public benefit by providing a safe, secure and neutral location where children can spend time with a parent they no longer live with, or other family members they would not otherwise see. SFCC aims to provide a high-quality, child-focused service, facilitate contact arrangements in the best interests of children, and help families move forward to contact arrangements away from the Centre where appropriate.

Achievements During the Year

SFCC continued to operate its self-referral process following the earlier closure of NACCC's Safe Referring system. The Centre remained available to new families and continued to provide a safe and neutral setting for family contact. SFCC also maintained its focus on the standards established through its NACCC reaccreditation, with the next accreditation scheduled for 2027.

Financial Review

The charity received £3,057.00 during the year, including £2,520.00 in grants, £280.00 in parent referral fees, £200.00 in business donations and £57.00 from other income. Total expenditure was £6,929.12, resulting in a deficit of £3,872.12. The largest costs were coordinator support and rent. Closing funds were £12,428.97, compared with £16,301.09 brought forward.

Challenges

Maintaining adequate and sustainable funding remains a key challenge. Costs again exceeded income in 2025–26, and the deficit used 23.8% of opening funds. Although existing reserves continue to support operations in the short term, further grant funding, donations and fundraising are needed

to reduce reliance on reserves. Volunteer recruitment and retention also remain important to maintaining service capacity.

The coordinator's forthcoming departure presents an additional challenge. While the function can be covered in the short term, a replacement coordinator will be needed in the medium to long term to support the continued operation of the Centre.

Future Plans

SFCC intends to continue recruiting, training and developing volunteers, strengthen its approach to grant funding and fundraising, and keep its website and communications up to date. The trustees will continue to consider how the Centre can develop its services, including the longer-term potential for supervised contact, while protecting service quality and financial sustainability.

Appreciation and Thanks

The trustees express their sincere thanks to the SFCC coordinator, volunteers, donors and supporters. Their time, commitment and financial support are essential to the Centre's continued work with children and families.

Trustees' Responsibilities

The trustees are responsible for preparing the annual accounts and Trustees' Report and for providing a clear account of the charity's activities and financial performance. They oversee the safe and effective operation of the Centre and seek to ensure that its work remains aligned with SFCC's purpose, values and standards.

Conclusion

The trustees believe that SFCC continues to make a positive difference to children and their families. The charity remains committed to providing safe, child-focused contact services and to strengthening the resources needed to sustain this work.

On behalf of the Board of Trustees:



Iryada Ashmore, Chair

Date: 12/11/2026