Charity registration number: 1198841

dish
benefits you
Fenland | Huntingdonshire | South Cambridgeshire

# DISABILITY INFORMATION SERVICE HUNTINGDONSHIRE
# TRUSTEES' REPORT AND
# FINANCIAL STATEMENTS
# FOR THE YEAR ENDED 31 MARCH 2026

**Disability Information Service Huntingdonshire**
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**Disability Information Service Huntingdonshire**
**Reference and Administrative Details**
**For The Year Ended 31 March 2026**

| | |
|---|---|
| **Trustees** | Mr Gethyn Williams - Chair<br>Ms Amy Bosse - Vice Chair<br>Mr David Bowers<br>Ms Melody Chanakira<br>Ms Hilary Bayles<br>Mr Christopher Harding<br>Ms Georgina Wark<br>Mr Nicholas Wells<br>Mr William Templeton |
| **Charity Number** | 1198841 |
| **Principal Address** | 6 Oak Drive<br>Huntingdonshire<br>Cambridgeshire<br>PE29 7HN |
| **Independent Examiner** | K F Green FMAAT<br>Tacconi Green & Co<br>32a East Street<br>St. Ives<br>PE27 5PD |
| **Bankers** | (CAF) Charities Aid Foundation<br>25 Kings Hill Avenue<br>Kings Hill<br>West Malling<br>Kent<br>ME19 4JQ |

The trustees present their report and the financial statements for the year ended 31 March 2026.

## Objectives and Activities

### Aims and Objectives

**DISH's aims are to:**

- relieve people with disabilities and disadvantaged people living in Huntingdonshire and the neighbourhood thereof so that they may lead active and fulfilling lives integrated into society.
- eliminate discrimination on the grounds of race, gender, disability, sexual orientation or religion.

**Ensuring our work delivers our aims**

We monitor and review all our deliverables and activities within our regular Trustee Board and committee meetings.

We monitor and review the progress of the work and the benefits they have brought to those groups of people we help. We regularly engage our clients to request feedback on our service.

We regularly, and in accordance with our agreements, update our funders on progress.

**The focus of our work**

Our main objectives for the year continue to be the provision of information, advice and pratical support to adults living with disability in Huntingdonshire, Fenland and South Cambridgeshire.

- We carry out welfare benefits applications. This service is in great demand, particularly for Personal Independence Payments (PIP), Employment Supplement Allowance (ESA) (adults), Attendance Allowance (AA) and Capability for Work (UC50).
- We work with other organisations through referral and signposting to support the needs of clients.
- At our office, we provide face to face interviews and give advice on the phone. Most importantly, though, for our many housebound clients, we make home visits. We appeal against refused applications at Benefits Tribunals, where we have supported the initial application. Very few organisations locally offer these particular services.
- Welfare benefit applications are complex and time consuming. It can take up to 4 hours to complete a PIP, AA or ESA form, not including time to obtain medical, educational and social reports from professionals. This is often an impossible task for the most vulnerable in our community. We establish relationships and trust with our clients.
- Working in partnership with local organisations to spread awareness and deliver our support to more clients.

### Public Benefit

**How our activities deliver public benefit**

- Filling an advice gap: There is currently a lack of sufficient local welfare advice available to local people with disabilities and carers of disabled people, who are more adversely affected than any other group by current welfare changes, and who need higher levels of guidance and support to complete lengthy and complicated application forms.
- Improving quality of life: In our experience, and demonstrated by research, receiving appropriate advice, maximising income, and access to resources, not only improves the daily living experiences of people with disabilities, but also has a beneficial effect on mental and physical health, employability, and general well being, thus helping to reduce pressure on other stretched local NHS/Statutory services.
- Reducing demands on local services: we help people in local areas identified as pockets of deprivation, eg Huntingdon North and St Neots, to avoid becoming reliant on charities and local authorities for crisis help and discretionary funding.
- Addressing digital exclusion; taking services to clients: The Department of Work and Pensions, and local Councils increasingly provide almost exclusively online access to services. We can help digitally excluded disabled people, to make online applications, and give the disabled housebound access to information and advice through home visits.

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**Public Benefit - continued**

- Tribunal Appeals: We provide informed support to Appeal at Tribunals against refused benefits applications for those who have no legal knowledge, and cannot afford legal representation.

**Who used and benefited from our services?**

- We have a well established reputation with local people with disabilities, local authorities, agencies and partners in the charity and voluntary sector in Huntingdonshire, Fenland and South Cambridgeshire. We provide continuity of service, having clients who return over the years. Much work is gained by word of mouth.
- We have provided our support and advice online, by telephone and email. We have delivered appointments within our office, in the community and at client's homes.
- We have successfully represented clients at Benefits Tribunals, ensuring that clients voices are heard and obtain their entitlement.
- Many of our trustees, staff and volunteers either have a disability, or have experience of caring for someone who has a disability, giving us unique insights into coping with disability and the benefits system.
- We have well established links with many stakeholders to support our clients. These include NHS practices, health professionals and other community-based organisations. They can signpost their clients to our services.
- Through our links with partner agencies, we have been able to signpost people to those who have specialist expertise in areas other than ours, such as support with energy, debt advice, community groups etc.
- We provide value for money to our funders: over this past financial year (April 2025 to March 2026), we dealt with 779 referrals for core support and 86 referrals for our additional support (enhanced support, tribunal support). We have had 1,359 open cases during the year for 1,174 individuals. We have helped our clients obtain over £1.32m in disability welfare benefits.
- Government welfare changes which involve a rolling programme of reassessing the needs of PIP clients, and the rollout of Universal Credit, has progressively increased the need for our service.

The trustees confirm that they have complied with the requirements of Section 17 of the Charities Act 2011 to have due regard to the Charity Commission's guidance on public benefit.

## Financial Review

### Financial Position

Annual Budgets are set which form the basis of our expenditure pattern and an account of actual income and expenditure is reported to the Trustees' Board at each monthly meeting. We adhere to agreed financial procedures which follow the Charity Commission guidelines.

### Income

The total income received during the year was £246,374.

Of this, £214,883 was grant income, £9,464 was generated by our provision of community and chargeable services, and funds from donations from clients, friends and fund-raising activities amounting to £19,305 .

### Expenditure

During the 2025-26 financial year, total expenditure was £271,779.

DISH has been privileged to be awarded support through funding from existing grant donors, new donors and one off donors as well. This however does not stop DISH from regularly investigating and pursuing new sources of funding. Pressure on Local Authority funds and the low return from the money markets has continued to make the situation for local charities quite challenging, and short term funding makes future planning difficult.

### Reserves Policy

The Board of Trustees has examined the charity's requirements for reserves considering the main risks to the organisation. It has established a policy whereby the unrestricted funds not committed or invested in tangible fixed assets held by the charity should be between 3 and 6 months of expenditure.

The Charity's Trustees agreed that the reserves policy is to keep a minimum unrestricted funds of £50,000 in the bank at any given time to ensure that the charity can continue to deliver the DISH programme in the long term.

### Additional Note

We are, as always, incredibly grateful and express our thanks to all the organisations who have supported us, including:

- National Lottery
- Lloyds Bank Foundation
- The Evelyn Trust
- South Cambs District Council

We have also had a number cash donations from friends and clients, and from fund raising activities. We continue to thank all those additional organisations and individuals who have supported/continue to support us.

### Ongoing funding

With our budgeted costs expected to be £275,250 for the year ending 31 March 2027 and, albeit we continue to receive generous levels of donations, we will continue to seek to apply for additional grants wherever possible in order to ensure our reserves policy is comfortably maintained.

## Structure, Governance and Management

### Governing Document

The charity was registered as a Charitable Incorporated Organisation on 5 May 2022 and is governed by its Constitution. It has a working name of Disability Huntingdonshire or DISH.

### Trustee Selection Methods

Trustees are appointed by resolution at a properly convened meeting of existing charity trustees.

**Statement of Trustees' Responsibilities**

The trustees are responsible for preparing the Trustees' Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

The law applicable to charities in England and Wales requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charity and of the incoming resources and application of resources of the charity for that period. In preparing the financial statements the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charity SORP;
- make judgments and accounting estimates that are reasonable and prudent; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in business.

The trustees are responsible for keeping adequate accounting records which disclose with reasonable accuracy at anytime the financial position of the charity and to enable them to ensure that the accounts comply with the Charities Act 2011, the Charity (Accounts and Reports) Regulations 2008 and the provisions of the trust deed. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The Charity's Bankers are CAF (Charities Aid Foundation).

The trustees' report was approved by the board of trustees and signed on its behalf by:

Mr Gethyn Williams

Trustee
Date 7/9/2026

**Disability Information Service Huntingdonshire**
**Independent Examiner's Report to the Trustees of Disability Information Service Huntingdonshire**
**For The Year Ended 31 March 2026**

I report to the trustees on my examination of the accounts of Disability Information Service Huntingdonshire (the Trust) for the year ended 31 March 2026.

**Responsibilities and Basis of Report**

As the charity trustees of the Trust you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

**Independent Examiner's Statement**

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. accounting records were not kept in respect of the Trust as required by section 130 of the Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the applicable requirements concerning the form and contents of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair view' which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

---

K F Green FMAAT

Date
32a East Street
St. Ives
PE27 5PD

**Disability Information Service Huntingdonshire**
**Statement of Financial Activities**
**For The Year Ended 31 March 2026**

| | Notes | Unrestricted funds | Restricted funds | 2026 Total funds | 2025 Total funds |
|---|---|---|---|---|---|
| | | £ | £ | £ | £ |
| **INCOME AND ENDOWMENTS FROM:** | | | | | |
| Charitable activities | 3 | 71,313 | 172,339 | 243,652 | 204,200 |
| Investments | 4 | 2,722 | - | 2,722 | 4,512 |
| | | 74,035 | 172,339 | 246,374 | 208,712 |
| **EXPENDITURE ON:** | | | | | |
| Raising funds | | (68,440) | (176,908) | (245,348) | (230,858) |
| Charitable activities | | (5,023) | (21,408) | (26,431) | (40,314) |
| | | (73,463) | (198,316) | (271,779) | (271,172) |
| **NET EXPENDITURE** | | 572 | (25,977) | (25,405) | (62,460) |
| **NET MOVEMENT IN FUNDS** | | 572 | (25,977) | (25,405) | (62,460) |
| **RECONCILIATION OF FUNDS:** | | | | | |
| Total funds brought forward | | 50,011 | 86,840 | 136,851 | 199,311 |
| **TOTAL FUNDS CARRIED FORWARD** | 13 | 50,583 | 60,863 | 111,446 | 136,851 |

The notes on pages 10 to 14 form part of these financial statements.

**Disability Information Service Huntingdonshire**
**Comparative Statement of Financial Activities**
**For The Year Ended 31 March 2026**

| | Notes | Unrestricted funds | Restricted funds | 2025 Total funds |
|---|---|---|---|---|
| | | £ | £ | £ |
| **INCOME AND ENDOWMENTS FROM:** | | | | |
| Charitable activities | 3 | 68,739 | 135,461 | 204,200 |
| Investments | 4 | 4,512 | - | 4,512 |
| | | 73,251 | 135,461 | 208,712 |
| **EXPENDITURE ON:** | | | | |
| Raising funds | | (87,627) | (143,231) | (230,858) |
| Charitable activities | | (26,693) | (13,621) | (40,314) |
| | | (114,320) | (156,852) | (271,172) |
| **NET EXPENDITURE** | | (41,069) | (21,391) | (62,460) |
| **NET MOVEMENT IN FUNDS** | | (41,069) | (21,391) | (62,460) |
| **RECONCILIATION OF FUNDS:** | | | | |
| Total funds brought forward | | 91,080 | 108,231 | 199,311 |
| **TOTAL FUNDS CARRIED FORWARD** | 13 | 50,011 | 86,840 | 136,851 |

The notes on pages 10 to 14 form part of these financial statements.

**Disability Information Service Huntingdonshire**
**Statement of Financial Position**
**As At 31 March 2026**

| | Notes | Unrestricted funds | Restricted funds | 2026 Total funds | 2025 Total funds |
|---|---|---|---|---|---|
| | | £ | £ | £ | £ |
| **FIXED ASSETS** | | | | | |
| Tangible Assets | 9 | - | 1,377 | 1,377 | - |
| | | - | 1,377 | 1,377 | - |
| **CURRENT ASSETS** | | | | | |
| Debtors | 10 | 1,929 | - | 1,929 | - |
| Cash at bank and in hand | | 71,309 | 62,986 | 134,295 | 159,308 |
| | | 73,238 | 62,986 | 136,224 | 159,308 |
| **Creditors: Amounts Falling Due Within One Year** | 11 | (22,655) | (3,500) | (26,155) | (22,457) |
| **NET CURRENT ASSETS (LIABILITIES)** | | 50,583 | 59,486 | 110,069 | 136,851 |
| **TOTAL ASSETS LESS CURRENT LIABILITIES** | | 50,583 | 60,863 | 111,446 | 136,851 |
| **NET ASSETS** | | 50,583 | 60,863 | 111,446 | 136,851 |
| **FUNDS OF THE CHARITY** | | | | | |
| Restricted Funds | | | | 60,863 | 86,840 |
| Unrestricted Funds | | | | 50,583 | 50,011 |
| **TOTAL FUNDS** | 13 | | | 111,446 | 136,851 |

On behalf of the board

Mr Gethyn Williams
Trustee
Date 7/9/2026.

Mr David Bowers
Trustee

The notes on pages 10 to 14 form part of these financial statements.

## 1. General Information

Disability Information Service Huntingdonshire is a charitable incorporated organisation registered with the Charity Commission, registered charity number 1198841. The principal address is 6 Oak Drive, Huntingdonshire, Cambridgeshire, PE29 7HN.

## 2. Accounting Policies

### 2.1. Basis of Preparation of Financial Statements

The financial statements have been prepared in accordance with the Charities SORP (FRS 102) "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)", Financial Reporting Standard 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland" and the Charities Act 2011.

The charity is a Public Benefit Entity as defined by FRS 102.

### 2.2. Fund Accounting

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds are to be used for specific purposes as laid down by the donor.

### 2.3. Incoming Resources

Income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

Donations and grants are treated as income when any conditions imposed by the donor have been met.

### 2.4. Resources Expended

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

### 2.5. Tangible Fixed Assets and Depreciation

Tangible fixed assets are measured at cost less accumulated depreciation and any accumulated impairment losses. Depreciation is provided at rates calculated to write off the cost of the fixed assets, less their estimated residual value, over their expected useful lives on the following bases:

| | |
|---|---|
| Computer Equipment | 25% reducing balance |

### 2.6. Cash and Cash Equivalents

Cash and cash equivalents are basic financial assets and include cash in hand and deposits held at call with banks, other short-term highly liquid investments that mature in no more than three months from the date of acquisition and are readily convertible to a known amount of cash with insignificant risk of change in value, and bank overdrafts.

## 3. Income from Charitable Activities

| | Unrestricted funds £ | Restricted funds £ | 2026 Total funds £ |
|---|---|---|---|
| Gift aid | 554 | - | 554 |
| Grants | 45,169 | 169,714 | 214,883 |
| Donations | 15,666 | - | 15,666 |
| Fundraising income | 460 | 2,625 | 3,085 |
| Community Services | 8,729 | - | 8,729 |
| Chargeable services | 735 | - | 735 |
| | 71,313 | 172,339 | 243,652 |

| | Unrestricted funds £ | Restricted funds £ | 2025 Total funds £ |
|---|---|---|---|
| Gift aid | 515 | - | 515 |
| Grants | 39,083 | 130,661 | 169,744 |
| Donations | 28,693 | - | 28,693 |
| Fundraising income | 358 | 3,000 | 3,358 |
| Community Services | - | 1,800 | 1,800 |
| Chargeable services | 90 | - | 90 |
| | 68,739 | 135,461 | 204,200 |

## 4. Investment Income

| | 2026 Unrestricted funds £ | 2025 Unrestricted funds £ |
|---|---|---|
| Bank interest receivable | 2,722 | 4,512 |

## 5. Net Income/(Expenditure)

The net expenditure is stated after charging/(crediting):

| | 2026 £ | 2025 £ |
|---|---|---|
| Depreciation of tangible fixed assets - owned | 363 | - |

## 6. Independent Examiner's Remuneration

| | 2026 £ | 2025 £ |
|---|---|---|
| Independent examination of the financial statements | 1,000 | 925 |

## 7. Staff Costs

| | 2026 | 2025 |
|---|---|---|
| | £ | £ |
| Wages and salaries | 227,722 | 217,757 |
| Social security costs | 14,480 | 10,045 |
| Other pension costs | 3,146 | 3,057 |
| | 245,348 | 230,859 |

No employees received employee benefits for the reporting period of more than £60,000.

## 8. Average Number of Employees

Average number of employees during the year was: 12 (2025: 13)

## 9. Tangible Assets

| | Computer Equipment |
|---|---|
| | £ |
| **Cost** | |
| As at 1 April 2025 | - |
| Additions | 1,740 |
| As at 31 March 2026 | 1,740 |
| **Depreciation** | |
| As at 1 April 2025 | - |
| Provided during the period | 363 |
| As at 31 March 2026 | 363 |
| **Net Book Value** | |
| As at 31 March 2026 | 1,377 |
| As at 1 April 2025 | - |

## 10. Debtors

| | 2026 | 2025 |
|---|---|---|
| | £ | £ |
| **Due within one year** | | |
| Trade debtors | 1,929 | - |

Trade debtors consist of invoices raised for community services provided via our service agreements with other local organisations, not yet received. All amounts were received soon after the year-end

## 11. Creditors: Amounts Falling Due Within One Year

| | 2026 | 2025 |
|---|---|---|
| | £ | £ |
| Trade creditors | 438 | 534 |
| Other taxes and social security | 4,451 | 3,312 |
| Other creditors | 599 | 684 |
| Accruals | 1,000 | 925 |
| Other grants | 19,667 | 17,002 |
| | 26,155 | 22,457 |

## 12. Pension Commitments

The charity operates a defined contribution pension scheme. The assets of the scheme are held separately from those of the charity in an independently administered fund.

During the year the charge to the statement of financial activities in respect of defined contribution schemes was £3,146 (2025: £3,057).

At the statement of financial position date contributions of £599 (2025: £684) were due to the fund and are included in creditors.

## 13. Movement in Funds

| | As at 1 April 2025 | Income | Expenditure | As at 31 March 2026 |
|---|---|---|---|---|
| | £ | £ | £ | £ |
| **Unrestricted funds** | | | | |
| General: | | | | |
| General unrestricted fund | 50,011 | 74,035 | (73,463) | 50,583 |
| **Restricted funds** | | | | |
| Restricted fund | 86,840 | 172,339 | (198,316) | 60,863 |
| **Total funds** | 136,851 | 246,374 | (271,779) | 111,446 |

| | As at 1 April 2024 | Income | Expenditure | As at 31 March 2025 |
|---|---|---|---|---|
| | £ | £ | £ | £ |
| **Unrestricted funds** | | | | |
| General: | | | | |
| General unrestricted fund | 91,080 | 73,251 | (114,320) | 50,011 |

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| | | | | |
|---|---|---|---|---|
| **Restricted funds** | | | | |
| Restricted fund | 108,231 | 135,461 | (156,852) | 86,840 |
| **Total funds** | 199,311 | 208,712 | (271,172) | 136,851 |

## 14. Transactions with Trustees

None of the trustees received any remuneration or any other benefits from an employment with the charity or a related entity during the current or previous year.

During the year the expenses reimbursed to the trustees or paid directly to third parties were as follows:

| | 2026 | 2025 |
|---|---|---|
| | £ | £ |
| Travel | 37 | - |

Number of trustees reimbursed for expenses during the year was 1 (2025: 0)

## 15. Related Party Disclosures

The total amount of unconditional donations received from a Trustee during the year amounted to £1,200 (2025 £1,200).

| | 2026 Total funds £ | 2025 Total funds £ |
|---|---|---|
| **INCOME AND ENDOWMENTS FROM:** | | |
| **Charitable Activities:** | | |
| **Grants** | | |
| Grants | 214,883 | 169,744 |
| | 214,883 | 169,744 |
| **Donations** | | |
| Donations | 15,666 | 28,693 |
| | 15,666 | 28,693 |
| **Fundraising income** | | |
| Fundraising income | 3,085 | 3,358 |
| | 3,085 | 3,358 |
| **Community Services** | | |
| Community services | 8,729 | 1,800 |
| | 8,729 | 1,800 |
| **Chargeable services** | | |
| Chargeable services | 735 | 90 |
| | 735 | 90 |
| **Gift aid** | | |
| Other income | 554 | 515 |
| | 554 | 515 |
| **Investments** | | |
| Bank interest receivable | 2,722 | 4,512 |
| | 2,722 | 4,512 |
| | 246,374 | 208,712 |
| **EXPENDITURE ON:** | | |
| **Raising funds** | | |
| Wages and salaries | (227,722) | (217,757) |
| Employers NI | (14,480) | (10,045) |
| Employers pensions - defined contribution schemes | (3,146) | (3,057) |
| Sundry expenses | - | 1 |
| | (245,348) | (230,858) |
| **Charitable Activities:** | | |
| **Fundraising income** | | |
| Travel and subsistence expenses | (2,207) | (2,843) |

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| | | |
|---|---|---|
| Rent | (7,544) | (10,170) |
| Computer and IT repairs and maintenance | (6,722) | (7,035) |
| Insurance | (1,812) | (1,982) |
| Printing, postage and stationery | (1,520) | (1,265) |
| Advertising and marketing costs | (150) | (3,051) |
| Recruitment, training seminars and workshops | (440) | (3,863) |
| Telecommunications and data costs | (1,752) | (1,422) |
| Independent examiner's fees | (1,000) | (925) |
| Professional fees | (503) | (5,610) |
| Subscriptions | (1,582) | (1,144) |
| Bank charges | (109) | (61) |
| Sundry expenses | (727) | (943) |
| Depreciation of computer equipment | (363) | - |
| | (26,431) | (40,314) |
| | (271,779) | (271,172) |
| **NET EXPENDITURE** | (25,405) | (62,460) |