Charity Number: 1198373

TWIN OAKS PRE-SCHOOL

(A Charitable Incorporated Organisation)

ANNUAL REPORT AND FINANCIAL STATEMENTS

For the Year Ended 31 August 2026

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FOR THE YEAR ENDED 31 AUGUST 2026

C/O Twin Oaks Pre-school
172 Kitchener Crescent
Poole
Dorset
BH17 7HZ

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TWIN OAKS PRE-SCHOOL

CHARITY INFORMATION
FOR THE YEAR ENDED 31 AUGUST 2026

Charity trustees:	Cassie Flay Lucy Bridle Eleanor Stanley	
Charity Number:	1198373	
Registered Office:	Twin Oaks Pre-school Kitchener Crescent Poole Dorset BH17 7HX	
Independent Examer:	Mrs Jo-Ann Padley 34 Old Grammer School Road Swanage Dorset BH19 1FL	
Bankers:	Lloyds Bank High Street Poole Branch	
Staff:	Manager:	Jane Auger
	Deputy:	Pam MacArthur
	SENCO:	Helen Inman
		Jeannine Varley
	Practitioners:	Marie Witt
		Jenny Leballeur
		Natasha Bellamy
		Laura Harber
		Charleen Crawford
		Charlene Emson
		Marie Bennett
	Maintenance:	Gary Auger

TWIN OAKS PRE-SCHOOL

REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31 AUGUST 2026

The Trustees present their Report, together with the independently examined financial statements for the year ended 31 August 2026.

Structure, Governance and Management
Twin Oaks Pre-school was formed as a Charitable Incorporated Organisation ("the CIO") On 24th March 2022.

Twin Oaks Pre-school is a member of the Learning Alliance. It has Trustees and Family members. It encourages those who support its aims, particularly the parents and carers who make use of the services, to become members. Membership of the CIO are divided into two kinds:

(a) Family membership
(b) Affiliate membership.

The Board of Trustees during the year had a total of three trustees of which one was a parent/carer of a child accessing Twin Oaks Pre-school, and two affiliated members. The Board elect a Chair, Secretary and Treasurer. The Board meets at least 3 times a year but uses e-mail to debate issues between meetings, and help inform any decisions taken by the Chair and/or is staff. Each Board member is provided with an induction pack containing the Organisation's Constitution, past minutes and accounts and all the charity's policies.

All the trustees give their time voluntarily and none received any benefit other than that which any other beneficiary would receive. These transactions and any expenses are reimbursed to the trustees by the charity are set out in Note 2 to the accounts.

Twin Oaks Pre-school provides child care services to 2-4 year olds, we are registered on the Early Years, Childcare and the Voluntary Childcare Registers. Therefore, Twin Oaks Pre-school is covered by Ofsted's regulatory activity, and is subject to regular inspections. We were inspected by 'Ofsted' in March 2024. We received a 'GOOD' in all areas.

The Board meets to agree policy, pricing, funding, etc. Twin Oaks Pre-school employs a manager, who has day to day control of Twin Oaks Pre-school's operations and who attends the Board meetings and receives supervision from a Trustee. The Manager is responsible for all other staff, ensuring that Twin Oaks Pre-school's policies, as agreed by the trustees, are carried out and bringing to the attention of the Board and issues that require a policy decision.

Charitable Objects

The charity's objects as set out in its Constitution are:

1) To enhance the development and education of children under statutory school age by encouraging parents to understand and provide for the needs of their children through community groups.

Public Benefit Statement

In considering its future strategy, aims and objectives, Twin Oaks Pre-school's trustees have paid due regard to the Charity Commission's general guidance on Public Benefit. The trustees are satisfied that through its primary activities the charity provides identifiable benefits consistent with its charitable objects. The trustees do not consider that these activities produce any identifiable detriment or harm. The trustees are satisfied that any private benefit is incidental to its public benefit activity.

Aims

Twin Oaks Pre-school's main aim is the provision of childcare for 2–4-year-olds. It is our mission to provide the highest level of childcare that meets the needs of children and their parents/carers. We aim to employ the highest calibre of staff possible with the appropriate qualifications, to plan provision to best meet the needs of parent/carers at the most affordable price, and to provide for the widest needs and interests of the children and involve them, where ever possible, in planning and evaluation.

Our main services are:

- Term-time 9.00am – 15.00 for up to 36 children.

Twin Oaks Pre-school also aims to improve the skills of its staff and others. Therefore, it invests in training for its staff and seeks, where appropriate, finance to support such training.

Achievements and Performance

Over the year from September 2025 to May 2026, Twin Oaks Pre-school was open as follows:

- Open 08th September 2025 to 29th May 2026.

Over the year Twin Oaks Pre-school provided a service to 41 individual children from 39 families.
Children are provided with a safe, secure, stimulating, and fun environment.

The primary school to which we are now attached, open from 8.30am every morning. So, after consultation with the parents/carers. We now offer them the choice of starting at 8.30 for an additional cost. This then allows the parents/carers to drop off their children and then they no longer, have to wait for 30 minutes for us to open.

Overall Twin Oaks Pre-school provides a safe environment for children during school hours, with consistent and committed staffing providing routines, fun and purposeful activities that develop their social, physical, and cognitive skills. By offering very affordable, and flexible, childcare we are offering parents and carers a childcare service while they work or train which will improve the entire family's circumstances including the children.

Twin Oaks Pre-school employs 12 contracted staff. Staff are provided with mentoring, experience, and training to develop their work with children. Staff this year have attended training on Safeguarding, Teeth Brushing Scheme. Our manager receives networking ideas and support from Early Years Team from BCP Council and online forums. Our staff are, of course, the biggest strength that we have and they have continued to show a high level of dedication and flexibility to meet the needs of Twin Oaks Pre-school and the children that we care for. Jane our manager, continues to manage the facility and staff extremely well and this is backed up by a dedicated committee. We continue to offer the National Minimum Wage to all staff, not just those 25 years and over, with a slightly better rate for our Qualified Practitioners.
We operate out of a purpose-built pre-school, which is attached to Hillbourne Primary School on licence from Hamwic Academy who run Hillbourne Primary School. We have been in these premises since 01/11/2021. We have our own purpose-built pre-school with an outside and inside facilities which is dedicated to us as a sole user.

Use of volunteers
Very occasionally we have volunteers in the sessions. All of Twin Oaks Pre-school trustees give up their time for free, attending termly committee meetings. Twin Oaks Pre-school employ's a administrator to carry out the regular book keeping and banking functions Twin Oaks Pre-school requires. However, the Trustees are aware of the need to attract new trustees, in coming year we will be looking to recruit additional members to the Board. Unfortunately after holding our annual AGM we failed to recruit any new members who will willing to give their time to join our committee.

Ensuring that our services are accessible to the public

Twin Oaks Pre-school's source of income is from The Early Years Funding and fees charged to parents. The local area has a large proportion of families on low and below the national average income and so childcare must be affordable. We understand the cost of services could prohibit some families, perhaps those in most need of our services. Therefore, we review, at least once a year, the fee structure, balancing fees against cost. Our fees continue to be much less than the average for pre-school settings. We encourage, and support, parents, and carers to use any means available to them that may reduce the cost to themselves such as tax credits, childcare vouchers, 30 hours, etc. This year we have continued to take 30-hour funding for 3- and 4-year-olds which has allowed more parents and children to make use of Twin Oaks Pre-school. If families face difficulties in paying fees, then we are prepared to negotiate easy payment plans.

Twin Oaks Pre-school usually engages in fund raising activities to help subsidise the costs. We try and do at least 3 big fundraising activities, which covers an event once a term. Which is normally organised by the committee.

Our services are available to any 2- to 4-year-olds. We advertise our services, and keep current users up to date using our website, Family Information Service, our Facebook group which is a closed and private page just for the parents/carers of the children that attend the setting. We use our Facebook group more to show the parents/carers what their children are involved in which has received very positive feedback.

Future Plans

Our aims the coming year include:

- Maintain financial sustainability
- Ensure parents/carers better understand that we are a charity and so are not profit driven and need new trustees
- Ensure we keep fees affordable as families continue to struggle financially
- Promote the benefits of Twin Oaks Pre-school to more parents/carers
- Continue to develop a good working relationship with Hillbourne Primary School.

Allegation made against a staff member

On 23rd Aprill 2026, a child made an allegation against a staff member, this was reported to the Lado Team, unfortunately they were not happy with how the incident was reported and advised us to contact Ofsted. On the 28th May the trustees all sent in their resignation letters, stating that they wished to resign from 29th June 2026. On 29th May 2026 Ofsted suspended our registration so they could complete a regulatory visit which took place on 2nd June 2026. During this visit the Committee took the decision to resign their registration, which Ofsted accepted. All staff and parents/carers were informed that we had closed with immediate effect. Parents/Carers would be signposted to new early years settings.
All staff were made aware that they would be made redundant with effect from 10th July 2026, and all relevant paperwork, notice periods and redundancy packages would be put in place.

Financial Review

As stated above our main source of income are the fees for the Early Years Funding and a small proportion from parents/carers of the children using our services. Most parents and carers pay their fees on time. Twin Oaks Pre-school does understand that parents and carers may face financial difficulties and does enter into easy payment agreements. However, if parents/carers refuse to negotiate then reluctantly Twin Oaks Pre-school will take legal action.
The following annual accounts are set out using the receipts and payments format, following guidance from the Charity Commission. Because our gross income is more than £25,000 a year the accounts must be examined by someone independent of the Trustees. The following accounts show that we made a deficit of £89,400 in general funds. Therefore, at the end of the year the charity's cash reserves stood at £NIL, all of which is unrestricted.

Reserves Policy

The Trustees have agreed a Reserves Policy which they review each year and note any progress towards meeting the target level of reserves. The main consideration in setting the level of reserves required is the moral commitment the Trustees have to the long-term welfare of the children cared for.

For 2026 they have agreed the following statement for the Annual Report:

Twin Oaks Pre-school has a commitment to the long-term welfare of the children it provides care to. We are the only Early Years Provision in the immediate vicinity, and if we had to close then the Trustees would wish to give parents and carers a minimum of six months' notice so that they can find appropriate care for their children. At 2026 costs the Trustees estimate they would need is £89,000 to cover the costs of staying open for six months.

Trustees Responsibilities

The charity trustees are responsible for preparing a trustees' annual report and financial statements in accordance with applicable law.

Approved by the Trustees on 21st September 2026 and signed on their behalf by:

Cassie Flay (Chair)

TWIN OAKS PRE-SCHOOL

INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES
FOR THE YEAR TO 31 AUGUST 2026

Responsibilities and basis of report

I report to the trustees on my examination of the accounts of the above charity for the year ended 31 August 2026.

As the charity trustees, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2022 ("the Act").

I report in respect of my examination of the Charities accounts carried out under section 145 of the 2011 Act and in carrying out my examination. I have followed the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

I have completed my examination. I can confirm that no material matters have come to my attention in connection with the examination which gives me cause to believe that in, any material respect:

- Accounting records were not kept in accordance with section 130 of the Act or
- The accounts do not accord with the accounting records.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in order to enable a proper understanding of the accounts to be reached.

(Signature) **J Padley** (Date) **21/09/2026**

Jo-Ann Padley
34 Old Grammer School Road, Swanage, Dorset BH19 1FL

TWIN OAKS PRE-SCHOOL

RECEIPTS AND PAYMENTS
FOR YEAR TO 31 AUGUST 2026

	Unrestricted funds	Restricted funds	Total funds	Last year
	To the nearest £	To the nearest £	To the nearest £	To the nearest £
Receipts				
Childcare fees	218,460	-	-	199,876
Fundraising	3,710	-	-	2,572
Grant	-	-	-	910
Restricted funds	-	-	-	-
Late Fine	-	-	-	70
Bank Refund	184	-	-	-
Donation	200	-	-	340
Other – Insurance Refund	270	-	-	501
Sub total	**222,824**	**-**	**-**	**204,269**
Total receipts	**222,824**	**-**	**-**	**204,269**
Payments				
Salaries	233,652	-	-	152,439
Premises	20,858	-	-	22,458
Insurance	1,333	-	-	1,039
Consumables	4,540	-	-	7,713
Equipment	10,583	-	-	2,838
Fundraising Costs	31	-	-	245
Admin Costs	3,068	-	-	2,675
Membership Subs	131	-	-	124
Easter/Xmas Costs	1,618	-	-	2,045
Bank Charges	547	-	-	634
HMRC	25,428	-	-	15,095
Parent Refund	24	-	-	106
Pension Contributions	10,013	-	-	6,825
Pupil Premium	155	-	-	783
Training	208	-	-	207
Ofsted	35	-	-	35
Sub total	**312,224**	**-**	**-**	**215,261**
Total payments	**312,224**	**-**	**-**	**215,261**
Net of receipts/(payments)	**89,400**	**-**	**89,400**	**13,871**
Transfers between funds	**-**	**-**	**-**	**-**
Cash funds last year end	**100,446**	**-**	**-**	**100,446**
Cash funds this year end	**-**	**-**	**-**	**-**

TWIN OAKS PRE-SCHOOL

STATEMENT OF ASSESTS AND LIABILITIES AT THE END OF THE PERIOD
AS AT 31 AUGUST 2026

Cash funds

	Unrestricted Funds To nearest £	Restricted Funds To nearest £
Bank account	-	-
Petty cash	-	-
Total cash funds	**-**	**-**

Approved by the Board of Trustees on 21st September 2026 and signed on its behalf by

Cassie Flay – Chair

NOTES TO THE ACCOUNTS
FOR THE YEAR ENDED 31 AUGUST 2026

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1 Accounting policies.

The financial statements of the Charity have been prepared in accordance with the guidance of the Charity Commission using the Receipts and Payments basis.

a) Basis of accounting.

The financial statements are prepared in sterling which is the functional currency of the Charity and rounded to the nearest £.

2 Transactions with Trustees and Related Parties.

During the year £nil (2025/2026: £nil) expenses were reimbursed to the Trustees.