TRUSTEES ANNUAL REPORT

2025



LOVE GLASTONBURY

Feeding Our Community with Love

TRUSTEES INTRODUCTION

With great pleasure, we welcome you to Love Glastonbury's 2025 Trustees Annual Report.

We are a registered charity based in Glastonbury, Somerset, working to alleviate food poverty while reducing the environmental impact of food waste locally. Throughout 2025, continued pressure on household finances has meant that our services have remained an important source of support for people and families across the town and surrounding area.

During the year, Love Glastonbury continued to deliver our two core services: the Glastonbury Community Pantry and Community Fridge. Both remain accessible to our local community, providing affordable and surplus food while helping to prevent good food from going to waste.

Alongside maintaining these vital services, 2025 has been a year of learning and development. We undertook our most comprehensive community survey and footfall monitoring to date, helping us to understand more clearly who uses our services, the challenges they face and the difference our work makes. We have also strengthened relationships with local schools and community organisations, provided a new pantry for St John's School and launched our new website.

None of this work would be possible without our dedicated volunteers, coordinators, donors, funders and community partners. We remain enormously grateful for the time, resources and goodwill contributed to Love Glastonbury throughout the year.

LOVE GLASTONBURY TRUSTEES



LOVE GLASTONBURY

Love Glastonbury (referred to henceforth as 'the charity') is a Charitable Incorporated Organisation (CIO) registered with the Charity Commission for England and Wales. Our Registered Charity Number is: 1198035.



GLASTONBURY COMMUNITY PANTRY

Located in Abbey Mews, Silver Street, Glastonbury.
Photo Credit: Vikki Steward

OUR TRUSTEES IN 2025 ARE:

MIRANDA MILLAN (CHAIR)
MARY POWELL (TREASURER)
ELIZABETH PEARSON
ALISTAIR LAWLER
JULIET DARNELL
MARTIN HAYES (APPOINTED 25.03.25)

OUR CHARITABLE OBJECTIVES

1. The prevention or relief of poverty in Glastonbury by providing items and services to individuals in need and/ or other charities and organisations working to prevent or relieve poverty.



2. To promote sustainable development for the benefit of the public by:
    a. the preservation, conservation and the protection of the environment and the prudent use of resources;
    b. the relief of poverty and the improvement of the conditions of life in socially and economically disadvantaged communities.

WHAT WE DO AND WHY

OUR MISSION

Love Glastonbury exists to alleviate food poverty and reduce our environmental impact for those living in, or resorting to, the town of Glastonbury and the surrounding environs.

We currently offer two main initiatives to meet our organisational objectives:



GLASTONBURY COMMUNITY FRIDGE

- open 9-4 every day -
Located in front of Glastonbury Town Hall.



GLASTONBURY COMMUNITY PANTRY

Glastonbury Community Pantry
- open WED 1-4pm and SAT from 10am-1pm-
Located at the the end of Abbey Mews (Silver Street side).

We exist to break the cycle of food poverty and food waste, supporting people and protecting resources across our community.

RESPONDING TO COMMUNITY NEED

- Food insecurity and the rising cost of essential household goods continued to affect households across Glastonbury during 2025. Central Glastonbury remains an area of significant socioeconomic disadvantage, with particularly high levels of low income and employment deprivation.
- During 2025, Love Glastonbury undertook a survey of people using our services to better understand their circumstances and the difference our support makes. Of 63 respondents, 66% told us that without Love Glastonbury they would be unable to meet their basic food needs.
- Our findings also highlighted significant housing insecurity amongst the people we support. Around 22% of respondents were experiencing homelessness, 17.2% were living in a vehicle or caravan, and approximately 10% were living in temporary hostel or hotel accommodation. Overall, around 60% were living in some form of non-standard housing.
- These findings demonstrate that food insecurity frequently intersects with wider experiences of poverty, insecure housing and financial vulnerability. They reinforce the importance of maintaining an accessible, welcoming service where people can obtain food without stigma.

LOVE GLASTONBURY IN NUMBERS

COMMUNITY FRIDGE



WE COLLECT 44 DONATIONS PER WEEK FROM 9 LOCAL SUPERMARKETS, AS WELL AS RECEIVING DONATIONS DIRECTLY FROM LOCAL BUSINESSES AND GROWERS.

SINCE OPENING IN 2020, WE ESTIMATE THAT THE COMMUNITY FRIDGE HAS DIVERTED 130 TONNES OF SURPLUS FOOD DESTINED FOR LANDFILL, REDISTRIBUTING IT WITHIN THE GLASTONBURY COMMUNITY.THIS HAS SAVED APPROXIMATELY 390 TONNES OF CO2 EMISSIONS.

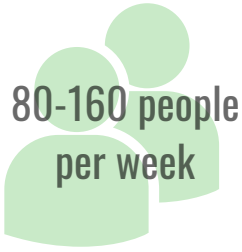




DURING OUR BI-ANNUAL FOOTFALL COUNT WE RECORDED BETWEEN 111-123 VISITORS TO THE FRIDGE. AS THE FRIDGE IS NOT MANNED WE COMPLETE A FOOTFALL COUNT TWICE A YEAR TO HELP US UNDERSTAND USEAGE PATTERNS.

COMMUNITY PANTRY

WE RECEIVE 130KG FROM FARESHARE PER WEEK, BUY IN ADDITIONAL STOCK, AND RECEIVE DONATIONS FROM LOCAL BUSINESSES - WE TYPICALLY SUPPORT AROUND 80-160 CUSTOMERS PER WEEK.





THIS YEAR WE DISTRIBUTED IN THE REGION OF 52,000 ITEMS OF FOOD, HYGENIE AND ESSENTIAL PRODUCTS THROUGH THE PANTRY TO APPROXIMATELY 2,000 INDIVIDUALS

124 CHRISTMAS HAMPERS PACKED FOR PUPIL PREMIUM CHILDREN ACROSS LOCAL SCHOOLS, EACH CONTAINING APPROXIMATELY £30 WORTH OF FOOD STAPLES AND TREATS.



KEY ACHIEVEMENTS 2025

In 2025, Love Glastonbury continued to provide vital practical support to our community while strengthening the evidence, partnerships and infrastructure that underpin our work.

OUR CORE PROJECTS:

Our Community Pantry and Community Fridge continued to operate throughout 2025, providing accessible food support to local people while preventing significant quantities of good food from going to waste.

Our Community Fridge remains open 365 days a year, while our twice-weekly Pantry continues to support people experiencing financial hardship and food insecurity.

UNDERSTANDING OUR COMMUNITY:

During 2025 we undertook a comprehensive survey of people accessing our services, alongside monitoring footfall. This has given us a much stronger understanding of who we support, their circumstances and the importance of our services. The findings will help shape our future provision and strengthen our ability to demonstrate impact to partners and funders.

COMMUNITY OUTREACH:

We supplied a new dedicated pantry to St John's School, providing food and essential items that can be accessed by families experiencing financial hardship. This builds on our commitment to bringing food support directly into trusted community settings.

We once again provided additional support to local families over the Christmas period through our Christmas hamper programme.

We continued to strengthen relationships across Glastonbury and the surrounding area, including work with local schools, Children's World and other community organisations. We have developed a particularly strong partnership with Bridging the Gap – Glastonbury and Street Foodbank, enabling greater coordination, referrals and collaboration between local organisations responding to food insecurity.



THE COMMUNITY FRIDGE

Restocked daily, the fridge is open 365 days per year!



THE COMMUNITY PANTRY

The Pantry receives food from local growing projects.



ST JOHN'S SATELLITE PANTRY

Two local schools had bespoke mobile pantries designed and stocked.

CELEBRATING OUR VOLUNTEERS

At Love Glastonbury, our volunteers remain at the heart of everything we do. Their generosity, commitment and compassion enable us to provide food support throughout the year while keeping our services welcoming and accessible.

Our 47 volunteers undertake a wide range of roles across the organisation. Our collection volunteers collect surplus food from supermarkets and businesses across the area, ensuring that good food is redistributed rather than wasted and enabling our Community Fridge to be restocked several times each day.

Our fridge guardians and keyholders ensure that the Community Fridge opens and closes every day of the year and remains clean, safe and well managed.

Our Pantry volunteers receive deliveries, organise and rotate stock, welcome people attending Pantry sessions and help ensure that everyone is treated with dignity and respect.

Our FareShare collection volunteers collect the substantial weekly food deliveries that help keep the Pantry stocked, while other volunteers support food deliveries and provide assistance to those unable to access our services independently.

Volunteers have also supported our community outreach, school provision, Christmas activities, fundraising and the day-to-day administration of the charity.



CELEBRATING OUR VOLUNTEERS

HM Lord-Lieutenant of Somerset Mr Mohammed Saddiq celebrating 'Unsung Heroes' with Deb who has been volunteering for Love Glastonbury since 2020.

THANK YOU!

All of our work has only been possible due to the dedication of our 40 volunteers, who collectively donate approximately 70 hours of their time each week, working out at a massive 3,640 hours this year, to support our work.



VOLUNTEERS MEETING

A number of our volunteers and Trustees pictured at St Benedicts Church, where we meet for our quarterly volunteer meetings.

OUR PLANS FOR THE COMING YEAR

PREPARING FOR INCREASED NEED

We anticipate that continued increases in household costs will place further pressure on people already struggling financially during 2026. We will therefore continue to monitor demand, maintain sufficient food supplies and ensure that our services remain as accessible as possible to those who need them.



THE GLASTONBURY COMMUNITY FRIDGE

EVIDENCE AND IMPACT

We will use the findings from our 2025 community survey and footfall monitoring to inform the development of our services.

We will continue to gather feedback from people using Love Glastonbury to ensure that our provision responds to changing local needs.

REFURBISH THE COMMUNITY FRIDGE

During 2026 we plan to refurbish and future-proof the Community Fridge space. This will include improvements to internal surfaces and fittings, creating an environment that is easier to clean and maintain while improving food hygiene, usability and the experience of our volunteers and community.



DEVELOP THE COMMUNITY PANTRY

During 2026 we plan to undertake further improvements to the Community Pantry. We will explore ways to maximise storage and usable space, improve accessibility and create an environment capable of meeting increased demand over the coming years.

A HUGE THANK YOU TO OUR DONORS AND SUPPORTERS!

At Love Glastonbury, we rely on the generosity and support of our funders to enable us to continue our important work. We are incredibly grateful to all of our funders, whose contributions have helped us to achieve our goals and positively impact our community.

This year, we have been fortunate to receive support from a number of funders, including funds distributed by The National Lottery, Wessex Water, Somerset Community Foundation, and a local trust who wish to remain anonymous.

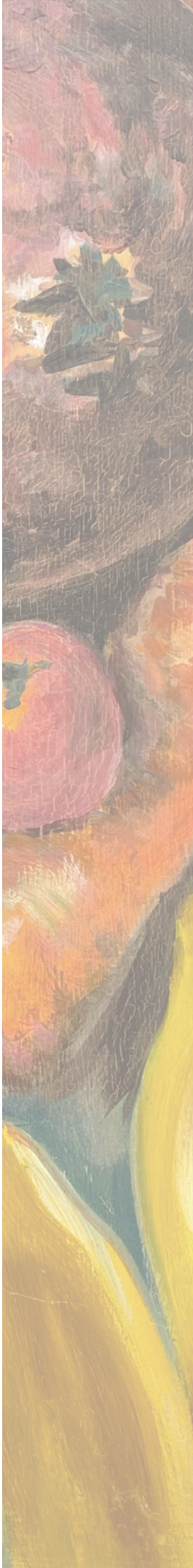
Funding distributed by The National Lottery has supported our funding co-ordinator roles for two years (ending 2025), enabling us to deliver our vital services in the community. We are incredibly grateful for their generosity and commitment to our cause.

Somerset Community Foundation and Wessex Water have generously supported our core costs, allowing us to deliver our services within the community, namely by paying for pantry top-up costs and a portion of our rental costs. We are deeply grateful for their support and partnership.

A local trust who wish to remain anonymous, has made a large donation to our ongoing core costs for the second year running. We are grateful for this ongoing partnership and support for our mission. Their contributions have helped us to reach more people than ever this year.

Finally, thank you to the local businesses and individuals who make regular donations to our cause. We are grateful for their generosity and commitment to our shared mission.

We would like to extend our sincere thanks to Glastonbury Town Council for its continued support of Love Glastonbury and our work within the community. We are particularly grateful for the provision of space at the Town Hall for the Community Fridge, which enables this vital service to remain visible, accessible and available to local people every day. The Council's ongoing support has played an important part in helping us reduce food waste and provide practical help to people experiencing food insecurity across Glastonbury.



OUR OPERATIONS

As a charity registered in England and Wales, Love Glastonbury is committed to operating in a way that is consistent with our charitable purposes and with the public benefit requirements set out by the Charity Commission. The trustees of Love Glastonbury have a legal duty to have due regard to the Charity Commission's guidance on public benefit when exercising their powers and duties. We confirm that throughout 2025 we have had due regard to this guidance.

We have considered the public benefit of our activities and taken steps to ensure that they continue to meet the needs of our beneficiaries and the wider community. Our 2025 community survey has provided particularly valuable evidence of this benefit. Two thirds of respondents told us that they would be unable to meet their basic food needs without the support provided by Love Glastonbury.

Trustees regularly review the charity's activities, policies and operations to ensure that they continue to meet our charitable objectives and deliver public benefit effectively and responsibly. We remain committed to transparency, accountability and listening to the people who use our services, and we will continue to use feedback and community evidence to shape our work.

SIMPLE FINANCIAL STATEMENT

Our financial reporting period is 1st January - 31st December 2025.

Our balance brought forward for this reporting period was £33,062 and our closing balance stands at £25,528.

In total the charity received in total £28,957 in grants, donations and rent and expended £36,491, this resulted in net payments of £7,534 for the year.

As per our Reserves Policy we are required to build reserves of 3-6 months operating costs as per the previous financial years' expenditure.

As of the time of this report our free reserves equate to approximately 6 months of operating costs.



CHARITY REGISTRATION NUMBER 1198035

LOVE GLASTONBURY

INDEPENDENTLY EXAMINED

RECEIPTS AND PAYMENTS ACCOUNTS

FOR THE YEAR ENDED

31 DECEMBER 2025

LOVE GLASTONBURY

FOR THE YEAR ENDED 31 DECEMBER 2025

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LOVE GLASTONBURY

CHARITY INFORMATION

FOR THE YEAR ENDED 31 DECEMBER 2025

CHARITY REGISTRATION NUMBER 1198035

The charity's principal address is:
Richard Whiting House, 9 Silver St., Glastonbury, Somerset, BA6 8BS

Names of the charity trustees:

Dr M Millan
M E Powell M Ed
E Pearson
A Lawler
J Darnell
M Hayes

Charity Structure

The charity is constituted as a Charitable Incorporated Organisation (CIO).

The charity was registered with the Charity Commission on 23 February 2022.

LOVE GLASTONBURY

TRUSTEES' ANNUAL REPORT

FOR THE YEAR ENDED 31 DECEMBER 2025

CHARITY REGISTRATION NUMBER 1198035

Independent examiner's report to the trustees of Love Glastonbury

I report to the trustees on my examination of the accounts of Love Glastonbury for the year ended 31 December 2025.

Responsibilities and basis of report

As the charity trustees of the charity you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ('the Act').

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. accounting records were not kept in respect of the charity as required by section 130 of the Act; or
2. the accounts do not accord with those records.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Date signed: 13/9/2026

B. Kotschi

Birgit Kotschi FCCA
Selwood Accounts and Tax Ltd
36 Selwood Road
Glastonbury
BA6 8HW

LOVE GLASTONBURY

FOR THE YEAR ENDED 31 DECEMBER 2025

RECEIPTS AND PAYMENTS ACCOUNTS

	Unrestricted funds 2025 £	Restricted funds 2025 £	Total funds 2025 £	Last year 2024 £
Receipts				
Donations	7,725	-	7,725	10,246
Grants	10,000	7,000	17,000	41,717
Rent and utilities	4,232	-	4,232	3,000
Total Receipts	21,957	7,000	28,957	54,963
Payments				
Rent	3,000	4,200	7,200	7,200
Fareshares, food grants and Satellite Pantries	3,921	6,825	10,746	8,562
Paid staff hours	4,932	9,367	14,299	12,638
Insurance	235	-	235	236
Website, upkeep and governance costs	4,011	-	4,011	4,197
Sub total	16,099	20,392	36,491	32,833
Asset and investment purchases				
	-	-	-	-
Sub total	-	-	-	-
Total payments	16,099	20,392	36,491	32,833
Net receipts (payments) for the period	5,858	(13,392)	(7,534)	22,130
Transfers between funds	(149)	149	-	-
Cash funds last year end	17,046	16,016	33,062	10,932
Cash funds this year end	22,755	2,773	25,528	33,062

LOVE GLASTONBURY

STATEMENT OF ASSETS AND LIABILITIES

AT THE END OF 31 DECEMBER 2025

	Unrestricted funds 2025 £	Restricted funds 2025 £	Total funds 2025 £	Last year 2024 £
Cash Funds				
Bank accounts	22,755	2,773	25,528	33,062
Total Receipts	22,755	2,773	25,528	33,062
Assets retained for the charity's own use				
	-	-	-	-
	-	-	-	-
Liabilities				
	-	-	-	-
	-	-	-	-

Miranda Millan - Trustee
(Trustee)

Mary Powell
(Trustee)

On behalf of all the trustees of Love Glastonbury

Date signed:

NOTES

1. Particulars of any guarantees given by the CIO

There are no potential liabilities under any guarantee outstanding at the date of the statement of assets and liabilities.

2. Particulars of any debt outstanding

There is no debt outstanding at the date of the statement of assets and liabilities which is owed by the CIO and which is secured by an express charge on any of the assets of the CIO.

CHARITY REGISTRATION NUMBER 1198035

LOVE GLASTONBURY

INDEPENDENTLY EXAMINED

RECEIPTS AND PAYMENTS ACCOUNTS

FOR THE YEAR ENDED

31 DECEMBER 2025

LOVE GLASTONBURY

FOR THE YEAR ENDED 31 DECEMBER 2025

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