

You Asked We Responded

(YAWR) Services

Annual Report

2025-26

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1. Executive Summary / Key Achievements 2025-26

During 2025–26, YAWR Services continued to strengthen its role as a trusted community organisation, delivering advocacy, befriending, employability, health and wellbeing services across Rotherham.

Alongside our established SPS Advocacy and Befriending contracts, YAWR secured NHS funding to deliver a Dementia Awareness Project focused on improving access, awareness and early intervention within minority communities.

We also successfully delivered the Multiply programme, achieving all targets, and expanded our employability support through Pathways to Work and other community-based initiatives.

YAWR Services continued to expanded its reach across Rotherham, supporting vulnerable individuals and communities through advocacy, befriending, employability, health and wellbeing programmes. Collectively, our services engaged more than **390 individuals**, delivered significant financial gains for residents, supported people into employment and learning, and reduced social isolation through targeted community-based interventions.

1.1 YAWR Impact Dashboard

Measure	Result
Individuals Supported	390+
Advocacy & Befriending Clients	216
Financial Gains Secured	£100,000+
Benefits Awarded	27
Multiply Learners	50
AQA Units Achieved	120
Pathways to Work Referrals	31
Staff Team	15

2. Accounts

Statement of Financial Activities
for the Period 1st April 2025 to 31st March 2026

	31.03.2026	31.03.2025
	£	£
FIXED ASSETS		
Fixture and Fittings	-------	-------
CURRENT ASSETS		
Cash in Hand	£ 0.00	£ 0.00
Debtors	£ 641.87	£ 0.00
Bank Account	£ 157,881.35	£ 112,004.52
Total Assets	£ 158,523.22	£ 112,004.52
LESS CURRENT LIABILITIES		
Creditors	£	£
Prepayment	£ 33,328.36	£
TOTAL NET ASSETS	**£ 125,194.86**	**£ 112,004.52**
T**OTAL ASSETS**		
RESERVE ACCOUNT		
Reserves b/f	£ 112,004.52	£ 98,609.67
Net Surplus/loss 2025/26	£ 13,190.34	£ 14,653.72
	£ 125,194.86	**£112,004.52**

YAWR remained financially stable throughout 2025–26, generating a surplus of £13,190 and increasing reserves to £125,195.

The increase in income reflects advance funding received for the NHS Dementia Awareness Project.

YAWR Services continues to maintain prudent reserves to safeguard essential services, support staff continuity and invest in activities that provide direct benefit to vulnerable communities.

3. Staffing

During 2025–26, YAWR increased its workforce from 10 to 15 part-time employees to support growing service demand.

The organisation also engaged specialist consultants on project-specific work and benefited from the contribution of volunteers, who played an important role in service delivery while developing valuable skills and experience.

4. Activities

Core activities for YAWR include Social Prescribing Support Advocacy and Befriending that is funded by Voluntary Action Rotherham, the Dementia Project funded by NHS and Direct Payments that are funded by private clients and third party providers.

Core activities have been augmented by short term projects that have been delivered through this period.

Due to the “cost of living crisis” the trustees agreed to fund a “drop in” service, ladies wellbeing healthy project and separate Social Cafes for men and women through the reserves. The demand for this has far exceeded supply and additional funding needs to be sought so that this service can be continued and expanded.

Reserves have also been utilised to continue the women’s and men’s social café alongside the health project delivered at the Rawmarsh Social prescribing hub.

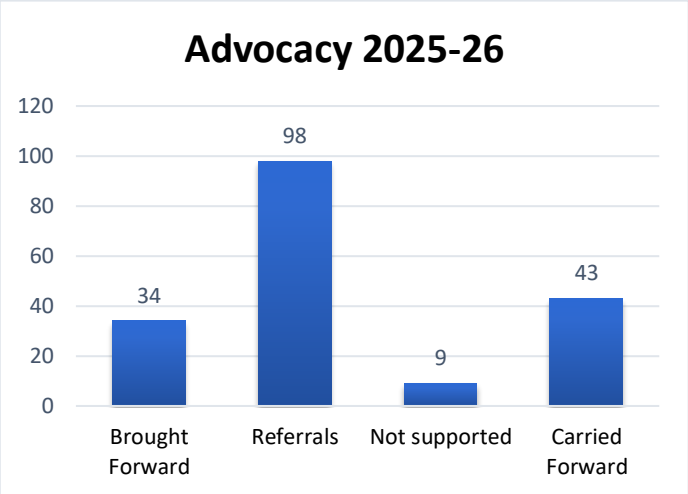
4.1 Advocacy Service Impact

Most support was focused on advocacy, welfare benefits and housing issues, reflecting the continuing impact of financial hardship and increasing demand for practical community support.

The Advocacy Service supported 132 individuals during 2025-26, addressing complex needs relating to benefits, housing, social care and community access.

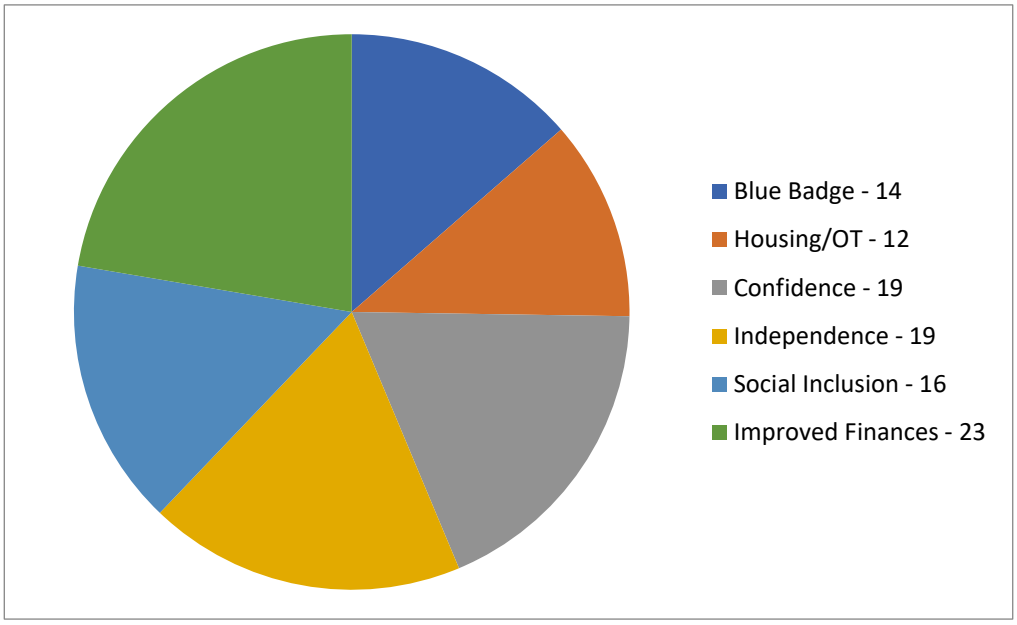
4.1.1 The service delivered

(a) 132 Advocacy support
(b) 42 benefits-related support
(c) 19 Housing and Occupational Therapy
(d) 15 transport support
(e) 11 carer-related support
(f) 6 social care assessments.



4.1.2 Social Impact Outcomes

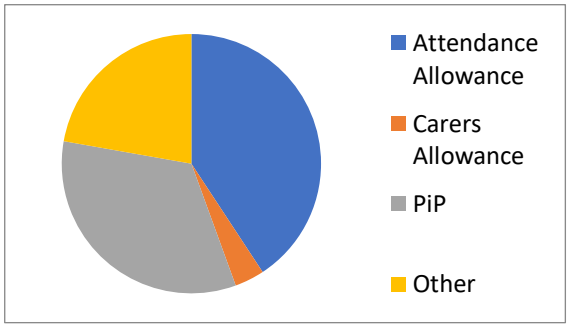
Beyond practical interventions, the number of service users reporting significant improvements in confidence, independence, social connectivity and financial wellbeing are shown in the chart below.



Through these interventions, residents secured additional income, improved access to services, achieved greater independence and increased participation within their communities

4.1.3 Benefits Outcomes

YAWR supported successful benefit applications that contributed to over £100,000 in financial gains for local residents.



4.2 Mental Health Befriending

The Mental Health Befriending Service supported 96 individuals during the year, including 80 new referrals. The service continued to provide vital emotional and social support to people experiencing loneliness, isolation and mental health challenges. Regular one-to-one visits, community activities and wellbeing support helped clients build confidence, improve social connections and reduce isolation.

Feedback consistently demonstrates the life-changing impact of the service, particularly for individuals with limited family or social support networks.

4.3 Direct Payments

This activity is funded through third party providers and individual clients. YAWR supported clients with a variety of activities that enables them to improve their quality of life.

The aim is to enable them participate in group activities, taking them shopping, address loneliness and additional support to improve their quality of life.

4.4 Dementia Awareness

The NHS-funded Dementia Awareness Project aims to improve awareness, early diagnosis and access to support among minority communities.

During the first phase of delivery, YAWR established relationships with community leaders, faith organisations and local partners, delivering culturally responsive engagement activities and raising awareness of dementia and available support services.

YAWR acts as a trusted bridge between communities, health services and carers, helping to identify barriers to engagement and supporting the development of more inclusive dementia provision

4.5 Community Wellbeing

YAWR continued to invest reserves into preventative community support activities, including advice drop-ins, healthy lifestyle programmes and separate men's and women's social cafés.

These initiatives addressed social isolation, promoted wellbeing and provided practical support during the ongoing cost-of-living crisis.

Demand exceeded available capacity throughout the year, demonstrating the importance and value of these services.

YAWR continued to invest charitable reserves in community wellbeing initiatives, including advice drop-in sessions, healthy lifestyle activities and separate men's and women's social cafés.

These services responded directly to increasing demand arising from social isolation, financial hardship and the ongoing cost-of-living pressures.

Participants reported improved confidence, wellbeing, social inclusion and access to practical support. Demand continues to exceed capacity, highlighting the need for future investment and expansion.

4.6 Employability and Skills Outcomes

Through the Multiply and Pathways to Work programmes, YAWR supported 50 learners, resulting in 120 AQA-accredited learning achievements.

The organisation received 31 Pathways to Work referrals and provided targeted support to 6 ESOL learners, helping participants improve essential skills, increase confidence and progress towards employment, training and further learning opportunities

- **50** Learners Engaged
- **120** AQA Units Achieved
- **31** Pathways to Work Referrals
- **6** ESOL Learners Supported

4.7 Digital Inclusion

Digital inclusion remains a key priority. Through partnerships including the Good Things Foundation network, YAWR provided SIM cards, digital access and practical support to help individuals develop confidence in using technology, applying for services and accessing employment opportunities.

4.8 Health Growth Accelerator (HGA) Employability Support Programme

Through the HGA Programme, YAWR delivered outdoor wellbeing, gardening and creative activities that promoted positive mental health, social connection and confidence.

Participants reported benefits from spending time outdoors, engaging in creative expression and developing supportive peer relationships.

Activities included gardening, nature-based crafts, weaving, wreath-making and clay work, with strong feedback highlighting improvements in wellbeing, social interaction and community participation.





4.9 Service Reach Chart

The value of YAWR's breadth and reach can be demonstrated by the table below

Service	Participants
SPS Advocacy	132
Mental Health Befriending	96
Multiply	50
Pathways to Work	31

5. YAWR's Vision and Future Goals 2026-27

YAWR Services vision for 2026-27 is to be a leading community organisation that empowers individuals, strengthens communities and reduces inequalities by delivering accessible, culturally responsive and person-centred services that improve quality of life for all.

5.1 Future Goals and Strategic Priorities

During 2026–27, YAWR Services will build on the achievements of the previous year and continue to strengthen support for vulnerable individuals and communities across Rotherham.

5.1.1 Expand Community Impact

(a) Increase participation across all services.
(b) Secure additional funding to sustain and expand community wellbeing activities.
(c) Extend outreach into underserved communities.

5.1.2 Develop Employability and Skills Provision

(a) Build on the success of Multiply and Pathways to Work.
(b) Increase opportunities for digital skills, ESOL and employability support.
(c) Strengthen employer engagement and progression routes into employment.

5.1.3 Improve Health and Wellbeing

(a) Expand healthy lifestyle, social café and community wellbeing programmes.
(b) Continue to address loneliness, isolation and mental health challenges.
(c) Develop family-focused and intergenerational activities.

5.1.4 Strengthen Dementia Support

(a) Increase dementia awareness within minority communities.
(b) Improve access to information, support and early diagnosis pathways.
(c) Build stronger partnerships with health, voluntary and community sector organisations.

5.1.5 Digital Inclusion

(a) Increase access to devices, connectivity and digital skills support.
(b) Help residents access services, employment opportunities and online resources with confidence.

5.1.6 Organisational Sustainability

(a) Maintain strong financial governance and reserves.
(b) Invest in staff development and volunteer capacity.
(c) Strengthen partnership working to maximise community impact.

Unaudited Financial Statements for

The Year Ended 31st March 2026

for

You Asked We Responded (YAWR)

You Asked We Responded (YAWR) Services
Charitable Incorporated Organisation Charity Registered Number 1192406

You Asked We Responded (YAWR) Services

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For the Year Ended 31st March 2026

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You Asked We Responded (YAWR) Services
Report of the Trustees
For the Year Ended 31st March 2026

Reference and Administrative Details

Charity Number (CIO)
1192406

Registered Office
Unit 2, Bradmarsh Business Park

Trustees
Nasreen Aziz – Chairperson
Azib Afzal – Treasurer
Shukria Khan – Secretary

Name of Independent Examiner

Structure, Governance and Management
Governing Document
The charity is controlled by its governing document, a deed or trust, CIO as defined by the Charities Act

Risk Management
The trustees have a duty to identify and review the risks of which the charity is exposed and to ensure appropriate controls are in place to provide reasonable assurance against fraud and error.

ON BEHALF OF THE BOARD

Trustee: ……N Aziz…… Date: 4th August 2026

You Asked We Responded (YAWR) Services
Charitable Incorporated Organisation Charity Registered Number 1192406

Independent Examiner's Report to the Trustees of
You Asked we Responded (YAWR) Services

I report on the accounts for the year ending 31st March 2026 as set out on following pages.

Respective responsibilities of trustees and examiner
The Charities trustees are responsible for the preparation of the accounts. The charities trustees consider that an audit is not required for this year (under section 43(2) of the Charities Act 1993 (the 1993 Act)) and that an independent examination is required. Having satisfies myself that the charity is not subject to an audit and is eligible for an independent examination, it is my responsibility to:

- Examine the accounts under section 43 of the 1993 Act
- To follow the procedures laid down under the General Directions given by the CharityCommission (under section 43 (7)(b) of the Act)
- To state whether particular matters have come to my attention

Basis of the independent examiners report
My examination was carried out in accordance with the General Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosure in the accounts and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently no opinion is given as to whether the accounts present a "true and faie view" and the report is limited those matters set out in the statements below.

1. Independent examiners statement
   In connection with my examination, no matter has come to my attention:
   - Which gives me reasonable cause to believe that in any material respect therequirements
   - To keep accounting records in accordance with the methods and principles of the Charities Statement of Recommended Practice,
   - To prepare accounts which accord with accounting records, comply with the accounting requirements methods and principles of the Statement of Recommended Practice accounting and reporting by the Charities.

   Have not been met, or

2. to which, in my opinion, attention should be drawn in order to enable a properunderstanding of the accounts to be reached

Name and signature of Independent Examiner
umarnjanjua
Umar Janjua (ACCA)
Unit 37. Camperdown Street.
City Quay. Dundee.
DD1 3JA

Date: 14th July 2026

You Asked We Responded (YAWR) Services
Statement of Financial Activities
for the period 1st April 2025 to 31st March 2026

	31.03.2026		31.03.2025
	£	£	£
Income			
Unrestricted Funds:			
Total	£ 334.06		£151,939.46
Restricted Funds:			
Total	£197,352.11		£ 8,416.00
Total Income:		£197,686.17	£160,365.46
Expenditure			
Salary	£121,191.99		
Consultancy	£ 15,207.14		
Telephone	£ 432.00		
Office Expenses	£ 1,502.10		
Training	£ 335.88		
DBS	£ 65.20		
Resources	£ 3,505.49		
Refund	£ 304.51		
Petty Cash	£ 500.00		
Rent	£ 8,123.36		
Total		£151,167.67	£145,701.74
NET SURPLUS (DEFICIT)		£ 46,518.50	£ 14,653.72

You Asked We Responded (YAWR) Services
Balance Sheet
as at 31st March 2026

	31.03.2026	31.03.2025
	£	£
FIXED ASSETS		
Fixture and Fittings	-------	-------
CURRENT ASSETS		
Cash in Hand	£ 0.00	£ 0.00
Debtors	£ 641.87	£ 0.00
Bank Account	£ 157,881.35	£ 112,004.52
Total Assets	£ 158,523.22	£ 112,004.52
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Creditors	£	£
Prepayment	£ 33,328.36	£
TOTAL NET ASSETS	£ 125,194.86	£ 112,004.52
TOTAL ASSETS		
RESERVE ACCOUNT		
Reserves b/f	£ 112,004.52	£ 98,609.67
Net Surplus/loss 2025/2026	£ 13,190.34	£ 14,653.72
	£ 125,194.86	£112,004.52

The charitable company is entitled to exemption from an audit for the year ending 31st March 2026.

The members have not required the charitable company to obtain an audit of its financial statements for the year ending 31st March 2026.

The trustees acknowledge their responsibilities for:

(a) Ensuring that the charitable company keeps accounting records that comply with the Charities Statement of Accounting Practices
(b) Preparing financial statements which give a true and fair view of the state of affairs of the charitable company at the end of each financial year in accordance with the requirements of section 394 and 395 and which otherwise comply with the requirements of preparation of the financial statements, so far as applicable to the charitable company.

Note: The reserves have been allocated to the management of the charity and support the social cafes for women and men along with the drop in advice clinic. They will also be utilised in the effect that SPS Service level agreement is not renewed by VAR.

These financial statements have been prepared in accordance with special provisions relating to financial statements, so far as applicable to the charitable company.

These financial statements were approved by the Board of Trustees on 4th August 2026 and were signed on its behalf by:

…… Trustee

These notes form part of these financial statements

You Asked We Responded
Notes to the Financial Statements
For the Year Ending 31st March 2026

1. Accounting Policies

a. Accounting Convention
The financial statements have been prepared under the historical cost convention, and in accordance with the requirements of the Statement of Recommended Practice, Accounting and Reporting by Charities.

b. Incoming Resources
All incoming resources are included on the Statement of Financial Activities when the charity is legally entitled to the income and the amount can be quantified with reasonable accuracy.

c. Resources Expended
Expenditure is accounted for on an accrual basis and has been classified under the headings that aggregate all cost related category. Where costs can not be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

d. Taxation
The Charity is exempt from Corporation Tax and VAT.

e. Fund Accounting
Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for a particular restricted purpose.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

2. Trustees Remuneration and Benefits
There were no trustee's remuneration or other benefits for the year ended 31st March 2026.

3. Debtors:
Debtors for Pathways to Work (£641.87) for the year ended 31st March 2026

4. **Creditors:** Amounts falling due in 1 year**.**
There were no creditors for the year ended 31st March 2026

5. Prepayments: Funds received in advance.
Funds have been received from NHS to develop a Dementia Awareness programme. This is a 15 month project running from Jan 2026 to March 2027.

You Asked We Responded
Notes to the Financial Statements - continued
For the Year Ending 31st March 2026

Net movement in funds, included in the above are as follows:

6. Movement In Funds

Restricted Funds	Balance 01/04/2025	Incoming Resources	Resources Expended	Balance 31/03/2026
	£	£	£	£
Pathways 2 Employment	0.00	27,080.85	9,053.14	18,027.71
SPS Advocacy	0.00	22,989.00	22,943.64	45.36
SPS Befriending	0.00	18,915.00	19,784.53	-869.53
Direct Payments	0.00	58,290.26	55,236.45	3,053.81
Multiply	0.00	12760	6,681.60	6,078.40
High Growth Accelerator	0.00	14,950.00	5,381.17	9,568.83
Dementia	0.00	39,367.00	5,733.98	33,633.02
Digital	0.00	3,000.00	3,000.00	0.00
Total	**0.00**	**197,352.11**	**155,713.55**	**41,638.56**

Unrestricted Funds	Balance 01/04/2025	Incoming Resources	Resources Expended	Balance 31/03/2026
	£	£	£	£
Management	0.00	240.00	17,083.80	(16,843.80)
Other	0.00	94.06	94.06	0.00
Total	**0.00**	**334.06**	**17,177.86**	**(16,843.80)**

You Asked We Responded (YAWR) Services
Charitable Incorporated Organisation Charity Registered Number 1192406

Independent Examiner's Report to the Trustees of
You Asked we Responded (YAWR) Services
Charitable Incorporated Organisation

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   - To keep accounting records in accordance with the methods and principles of the Charities Statement of Recommended Practice,
   - To prepare accounts which accord with accounting records, comply with the accounting requirements methods and principles of the Statement of Recommended Practice accounting and reporting by the Charities.

   Have not been met, or

2. to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached

Name and signature of Independent Examiner
umarnjanjua
Umar Janjua (ACCA)
Unit 37. Camperdown Street.
City Quay. Dundee.
DD1 3JA

Date: 14th July 2026