Registered Charity No. 1186457
Company No. 12124874

ST AUGUSTINE'S COMMUNITY CARE TRUST

TRADING NAME
HOMELINK

TRUSTEES' REPORT
AND FINANCIAL STATEMENTS

FOR THE PERIOD ENDED 31st DECEMBER 2025

CHARITY INFORMATION

Ex Officio Trustees/ Directors	The Venerable Richard Frank
	The Reverend Helen Calner – Appointed on 23rd July 2025
Trustees/Directors	Dr Rita Harris – Chair John Lord – Treasurer Roubina de Winton Lesley Low Matthew Jones – Appointed on 19th March 2025 Julie Baker – Appointed on 16th July 2025 Keith John Nicholls – Appointed on 21st January 2026 Mark Devereux – Appointed on 15th January 2025 Lesley Seddon – Resigned on 21st January 2026 Steve Monaghan – Resigned on 21st January 2026 Alnoor Samji – Resigned on 15th January 2025 Victoria Martin – Appointed on 15th January 2025 Resigned on 9th June 2025 Carolyn McCombe – Resigned on 20th of May 2026
Chief Executive Officer	Jacqui Parris
Charity Number	1186457
Company Number	12124874
Registered Address	Homelink Day Respite Care Centre Hospital Bridge Road Twickenham Middlesex TW2 6DE
Independent Examiner	Stephen B McAlpine SBM Associates Limited, trading as SBM & Co Freedman House Christopher Wren Yard 117 High Street Croydon CR0 1QG
Principal Bankers	CAF Bank Limited 30 Old Broad Street London EC2N 1HT

Homelink Trustees' Annual Report for the Year Ending 31st December 2025

Introductory Message from the Chair

This has been another extremely busy and exciting year for Homelink. The focus of 2025 was on improving our financial sustainability, expanding services and collaborating with partners. Of note is our involvement in developing a partnership with Richmond Local Authority and other local providers in the design and future delivery of the provision of adult day services. This has been achieved whilst not losing sight of delivering high quality services for our clients and their carers, embedding strong governance and with a highly motivated and engaged group of staff, further developing strong partnerships across local communities and Local Authorities.

Dr. Rita Harris, Chair of the Board of Trustees.

1. Activities, Mission and Values

Based in Whitton, Twickenham, Homelink was started in 1997 in a church hall, by members of the congregation of St. Augustine's of Canterbury Church, who identified a need for a day respite facility for older people, offering unpaid carers a vital break from their caring duties. Twenty-nine years later our service offer includes a modern purpose-built centre, and an integrated approach to supporting both the carer and the person that they care for.

Mission Statement: Homelink is a local charity dedicated to the wellbeing of older people and their unpaid carers. We believe that everyone should be able to live a meaningful life in which they feel engaged, purposeful, and connected within their community. To that end we provide both day care for those who need it and vital respite and social and emotional support for carers.

Values:

Where Caring Comes First - Homelink's approach to supporting older people and their unpaid carers is guided by our core values:

Compassion - Taking the time to understand each person's individual needs. Offering holistic support that helps everyone to feel valued.

Activity - Ensuring that the activities and events that we offer are enjoyable and purposeful, bringing a sense of joy, accomplishment, engagement, and connection.

Respect - Valuing and including everyone's unique background and perspective. Welcoming all clients, carers, staff, and volunteers with kindness.

Empowerment- Enabling older people to make choices and to retain autonomy, achieving a sense of belonging and self-worth.

2. Achievements and Performance in 2025

Summary

2025 was a year of growth, partnership development and organisational strengthening for Homelink. We continued to build on the foundations established in recent years, improving our financial sustainability, expanding services, collaborating with partners and enhancing our capacity to meet the needs of older people and unpaid carers in Whitton and the surrounding areas of Richmond and Hounslow.

We strengthened our financial position through a combination of legacy income, increased client numbers and successful grant applications, enabling us to invest further in service delivery and future development. During the year, we successfully reopened our Wednesday day service extending support to more able clients and providing additional respite opportunities for carers. We also introduced a new approach to activity planning, creating a more structured programme of meaningful activities that promotes wellbeing, creativity, engagement and independence.

A key development during the year was our continued involvement in discussions and service design initiatives with the London Borough of Richmond upon Thames and other local providers regarding the future provision of adult day services. Through this engagement, Homelink was identified as a potential strategic partner in the delivery of these services within the borough. We are currently working with partner organisations to establish an alliance that will support the future delivery of adult day services, with an anticipated start in autumn 2026. This development reflects the strengthening of our relationships with key stakeholders and our ongoing commitment to meeting the needs of local older adults requiring support.

The trustee sub-committee structure, introduced in 2024, continued to strengthen oversight, supporting the ongoing development of policies, risk management processes, quality standards and strategic planning. The Board of Trustees adopted a code of conduct and are undertaking a Board review in 2026.

We were delighted to be successfully reaccredited with Investors in People, with assessors recognising the strength of our leadership, values, staff wellbeing, recognition culture and long-term sustainability. We also developed a cyber security plan and commenced a comprehensive review of our IT infrastructure to support future efficiency.

Through these achievements, Homelink has continued to strengthen its position as a trusted provider of services for older people and unpaid carers, while laying the foundations for sustainable growth and future service development.

During the year, we provided regular support and varied activities for 233 older people: 122 carers in our Carer Support Service, 111 clients in our day centre.

Day Centre

Throughout 2025, Homelink supported 111 unique day centre clients by providing a welcoming, inclusive, and person-centred environment, alongside a varied and well-structured programme of activities designed to support client wellbeing. Regular activities included partnerships with other local charities, such as Brighter Together intergenerational sessions, and music therapy delivered by Richmond Music Trust and Otakar Kraus Music Trust. In addition, sessions delivered by external providers, including musical entertainment, therapy dog visits, as well as seasonal and cultural celebrations, helped to build a sense of community and shared experience among our clients. Alongside these, clients took part in creative arts, reminiscence activities, light physical movement, and interactive games, all aimed at encouraging engagement, independence, and social connection.

One of the key developments this year was the introduction of our new monthly planning approach, designed to ensure a balanced programme across four areas of wellbeing while still allowing flexibility to respond to clients' individual interests and needs:

- **Creativity** – creative activities play an important role, with clients enjoying a range of arts and crafts, mixed media projects, and seasonal activities to support dexterity and self-expression.
- **Cognitive stimulation**- supported through group discussions, themed quizzes, word games, and reminiscence work.
- **Physical activity**- encouraged through gentle movement, dance, games, and use of outdoor spaces, including gardening.
- **Mental wellbeing** – supported through guided meditations, relaxing bird song, breathing exercises and mindfulness.

In August 2025, a new Wednesday session was introduced, offering a longer day with a slightly different structure. Feedback from staff, clients, and carers has been very positive. In particular, the use of different spaces and seating has helped to improve engagement for those clients who were previously quieter or more withdrawn.

Overall, 2025 shows continued progress in delivering a high-quality and engaging service. Homelink remains committed to supporting wellbeing, promoting inclusion, and enhancing quality of life, while continuing to build a strong sense of community.



Carer Support Service

Throughout 2025, the Homelink Carer Support Service continued to provide a broad range of support to carers, reaching 122 unique individuals. Of these 122, 85 carers benefited from a combination of day respite support, group activities, peer support, social events, and one-to-one assistance. A further 37 carers accessed day respite support, ensuring they received valuable breaks from their caring responsibilities and opportunities to maintain their wellbeing.

A key strength of the service has been offering clear and flexible ways for carers to get involved, designed around what works best for them. Informal sessions such as the daily "Drop Off and Drop In" coffee mornings and monthly Saturday coffee mornings remained important points of contact. These created a welcoming space for carers to connect within a friendly setting, share experiences, and talk openly about more complex topics.

Structured group sessions continued to play an important role. Regular activities such as Singing for the Brain, Gentle Yoga, and Music Therapy (delivered in partnership with Otakar Kraus Music Trust) supported carers' emotional wellbeing, physical health, and helped to build relationships between carers.

Peer to peer support has continued to grow, particularly through the Hounslow Carers Group. This has been strengthened through ongoing links with local professionals, including regular Q&A sessions with a Hounslow Carers Adviser, giving carers practical advice and helping them to access the right support at the right time.

A key development in 2025 was the introduction of the Carers Connect programme. This series of structured sessions combined professional input with group discussion and attracted over 40 carers. Attendance and

engagement were strong, and the programme helped us to reach new carers, introduce them to Homelink, and build stronger connections with partner organisations.

The service also continued to offer a range of social events and special activities, including Super Saturday events, Supper Clubs, and trips such as the accessible visit to Kew Gardens. These provided valuable opportunities for carers to take a break, connect with others, and enjoy shared experiences.

Online support groups for those supporting people living with dementia were delivered as part of the Richmond Carers Hub and continued to provide more targeted support to carers. These groups adapted to changing needs over the year and offered a consistent space for carers to share experiences, particularly during times of transition or bereavement. Work also continued to encourage wider participation, including from underrepresented groups such as male carers.

Across the service, there has been a strong focus on being flexible, responsive, and building supportive relationships. Many carers accessed support in different ways, often combining group activities with one-to-one support.

Overall, 2025 has been a year of growth and development, and the Homelink Carer Support Service has continued to adapt to carers needs, expanding both the range and depth of support available.





Community Engagement

During the year, we continued to build and strengthen our presence across Richmond and Hounslow through active community engagement and partnership working. We welcomed a range of professionals to the centre, including Admiral Nurses, Speech and Language Therapists, Dementia Advisors, and Social Workers from both Hounslow and Richmond boroughs. These visits supported shared learning, closer collaboration, and improved understanding of our services among key referral partners.

We held information stalls at events organised by organisations such as the Alzheimer's Society, Age UK and INS. This included attending the Full of Life Fair in Twickenham, where we were able to raise awareness of our services, engage directly with carers and members of the public, and strengthen links with other local services.

In addition, we presented our services to carers' groups run by Richmond Carers Centre and the NHS Neuro Rehabilitation Team in Richmond. These sessions provided valuable opportunities to connect with carers, respond to questions, and promote our services. Overall, these activities have continued to broaden our reach and reinforce our role within the local health, social care and voluntary sector networks.

3. Financial Review

Financial Statements

The financial statements, including the notes, have been prepared in compliance with the Statement of Recommended Practice (SORP) "Accounting and Reporting by Charities" 2019 (FRS 102). The analysis of income and expenditure reflects the classification of activities, together with costs relating to administration.

Statement of Financial Activities

The Statement of Financial Activities is presented on page 16, with a detailed breakdown of income and expenditure provided in the accompanying notes to the financial statements.

Total income for the year amounted to £556,009 (2024: £615,031). The reduction compared with the prior year was principally attributable to lower grant income of £138,143 (2024: £152,038), together with the receipt in 2024 of a one-off legacy donation of £105,000, which did not recur in the current year.

Total expenditure for the year rose to £576,388 (2024: £552,125). This increase was primarily driven by a rise in staff costs to £393,922 (2024: £355,011).

Principal Funding Sources

Homelink generates its income from primarily client fees and grants. Additional income is raised through various donations and fundraising efforts. A full breakdown of Income received during the year is provided in notes 2 – 6 of the financial statements.

Balance Sheet

The above produced a combined fund balance of £1,214,406 (2024: £1,226,635) at year end. The analysis of the funds can be found in note 18, with the movements within each fund detailed in note 19.

Finance Overview

Homelink entered 2025 in a stronger position than in previous years and during 2025 has consolidated this position. Prior to the Covid pandemic Homelink had been operating at effectively 100% of capacity (based on weekly client attendance). Following the end of the pandemic in 2022 client attendance was at about 70%. At this level the financial viability of Homelink was in doubt. In 2023 and 2024 client numbers improved back to over 80%. During 2025 client numbers continued to increase and additionally the Centre went back to a five-day operation with the Wednesday opening resulting in an 18% increase in client fees income over the prior year and capacity utilization of over 90%. At this level Homelink has achieved a good balance between income and expenditure and we were able to hold our unit client fees unchanged for 2025 and 2026.

The cash balance at year end was £170,134 compared to an opening balance of £52,192. The main driver of this change was Legacy Income of £105,000. Even after allowing for this one off event our cash position improved by £12,942, a clear positive sign of Homelink's financial health.

Net Income/(Loss) for 2025 was (£12,229), the difference between the positive cash figure and the Net Loss can be largely explained by buildings depreciation of £26,368, a non cash item.

Our Income and Its Sources

Total income for the year amounted to £556,009 (2024: £615,031), this was a fall of £59,022. The fall compared with the prior year was principally attributable to the receipt in 2024 of a one-off legacy donation of £105,000. Excluding this one-off receipt income increased by £45,978 or 8%.

Client fees are the main source of income for Homelink accounting for 62% of Total Income. In 2025 client fees were £343,082 (2024: £292,040), this was an 18% increase over 2024. Client fee rates were unchanged, so the increase was all volume related due to higher daily attendances and the return to a five day week with the Wednesday opening.

Grant income is the second most important revenue stream representing 25% of total income of £138,142 (2024: £152,038). Grant Income in 2025 was £13,896 or 9% lower than 2024. This is more of a reflection of how 2024 was a good year. Major grants received in the year included City Bridge Foundation (£43,764), Hampton Fund (£36,745), Garfield Weston (£25,000) and Openwork Foundation (£15,000).

Homelink receives strong support from its community. In 2025 total donations amounted to £39,905 up from £37,642 in 2024. Fundraising income was £10,787 up from £7,667 in 2024.

Homelink holds investments with M&G which yielded dividend income of £3,013 (2024: £2,875). Additionally, bank interest amounted to £4,424 and increase of 108% over 2024, due to the £105,000 legacy being invested in a savings account.

Managed Cost

Total expenditure for the year rose by £24,262 or 4.4% to £576,388 (2024: £552,125). Staff Costs are the main expenditure item comprising of 68% of the total. Staff Costs increased by £38,911 or 11% to £393,922 (2024: £355,011). This increase was driven by; staff pay rises averaging 3%, Employers National Insurance accounting for 2% and the remainder due to increased staff numbers for Wednesday opening.

All other costs totalled £182,466, a £14,650 or 7.5% reduction on the 2024 figure of £197,116. Last year, Homelink undertook remedial work to comply with building regulations costing £19,462. In 2025 this cost fell to £6,284, a reduction of £13,178. External Fundraiser costs fell by £5,175 to £25,200 as some administration tasks were brought back in house. Costs that increased over 2024 were Consultancy Fees £3,500, Subscriptions and licenses £3,622, and Carer Support Activities £1,888.

Investment Policy

The Trust Deed states, "Any part of the capital or income of the Trust Fund which may not for some time be immediately required for the purposes aforesaid, may until so required be invested by the Trustees in or upon any investments for the time being authorised by Law." Homelink has a reserve of £55,182 (valued as at 31/12/2025) invested in M&G Charifund, a unit-based fund primarily investing in UK equities tailored for charities. These investments can be liquidated within less than 10 days if necessary. The M&G Charifund yields variable returns based on dividends from the equities held in the fund. The market value of these investments as of 31st December 2025 are reflected in the Statement of Financial Activities, capturing any gains or losses. All deposit monies (but not Charifund) are protected by the FSCS up to the current limit of £85,000 per deposit.

Reserves Policy

At 31 December 2025 the total funds held by the Charity amounted to £1,214,406 (2024 £1,226,653). Of these funds, £183,840 are unrestricted and £1,056,934 are restricted.

Our policy is to maintain unrestricted reserves of approximately 3 to 6 months of operating costs within the General Fund. This will allow Homelink to have the option of developing new services or expanding current ones in line with the changing needs of the community. It will also ensure that delays in receipt of expected income do not interrupt services or cause financial difficulty for Homelink. In addition, it enables Homelink to survive unexpected setbacks and problems arising from internal or external causes such as Covid. The total of £183,840 (2024 - £169,701) equated to approximately 3.8 months.

4. Risk Management Statement

Although Homelink is a small, incorporated charity and not legally required to include a risk management statement in the Trustees' Annual Report, the Board consider this an important element of good governance and accountability.

The Trustees acknowledge their responsibility for identifying and managing the risks faced by the charity. A structured process is in place to identify, assess, and regularly review the major risks to which Homelink is exposed—both operational and strategic. This process is primarily carried out through the work of the Board's sub-committees (detailed below), which provide focused oversight and report to the Board in relation to key areas of Homelink's operations.

The Trustees have reviewed the principal risks and uncertainties facing the charity and are satisfied that appropriate steps have been taken to mitigate these risks. Where significant risks have been identified, controls and procedures have been established to manage them effectively. These include regular financial monitoring, staff and volunteer management protocols, safeguarding measures, and policies to ensure compliance with relevant legal and regulatory requirements.

The Trustees will continue to monitor and manage risks throughout the year as part of their ongoing governance responsibilities, with the sub-committees playing a central role in this process.

5. Governance

St. Augustine's Community Care Trust (trading as Homelink) is a charitable company limited by guarantee. The organisation was incorporated and registered as a new charity on 25 July 2019 and remained dormant until 1 January 2020. Prior to incorporation, the charity operated as an unincorporated entity under registered charity number 1047856.

Homelink is governed by a Memorandum and Articles of Association, which outline the charity's objects and powers. In accordance with charity law, the directors of the charitable company also serve as its trustees.

The Board of Trustees comprises a minimum of three and a maximum of twelve members, structured as follows:

- 2 x Ex-Officio Trustees:
    - The Vicar of the church of St. Augustine of Canterbury, situated in Whitton, Middlesex.
    - The Archdeacon of Middlesex in the Diocese of London (Kensington Episcopal Area).
- Up to 1 person nominated by the PCC and appointed by resolution of the Board.

- Up to 9 other people appointed by resolution of the Board.

Vacancies are advertised locally, and candidates are interviewed by a panel of 1-2 trustees and the CEO. Trustees come from a range of backgrounds including health, finance, law and commerce, and many have lived experience as unpaid carers, and all have some experience of the care of the client group served.

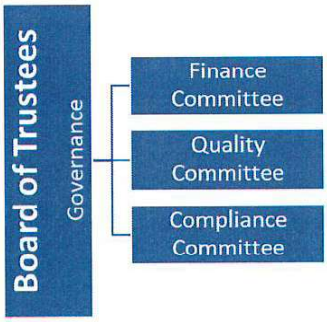
We are committed to involving current and potential beneficiaries in the design, delivery, and review of our services. Regular surveys are conducted, and feedback is gathered daily from clients and carers. Our person-centred activity programme is developed in line with the individual needs, preferences, and interests of those we support.

All trustees are required to attend training on the role of the trustee and have had regard to the Charity Commission's guidance on public benefit. During the period, 5 new directors / trustees were appointed and 2 directors / trustees resigned. Since the year end, 2 further directors/trustees have resigned.

The Board of Trustees is required to meet a minimum of six times per year, with a quorum of six trustees required for each meeting.

To support effective governance and oversight, a Sub-Committee structure is in place, with delegated authority as follows:

- **Quality Sub-Committee** – Responsible for monitoring Homelink's performance in relation to service delivery, quality, operational development, and human resources.
- **Finance Sub-Committee** – Oversees the financial health of Homelink and provides advice and recommendations to the Board on financial matters.
- **Compliance Sub-Committee** – Ensures that Homelink remains compliant with all relevant legislation, regulations, and good practice standards.



The Quality and Compliance Sub-Committees meet bi-monthly, while the Finance Sub-Committee meets monthly. All Sub-Committees report significant risks and related mitigation measures to the full Board of Trustees.

6. Organisational Structure Overview

Homelink's organisational structure is designed to ensure strong governance, clear leadership, and effective service delivery. The Board of Trustees holds overall responsibility for the organisation's strategic direction and oversight.

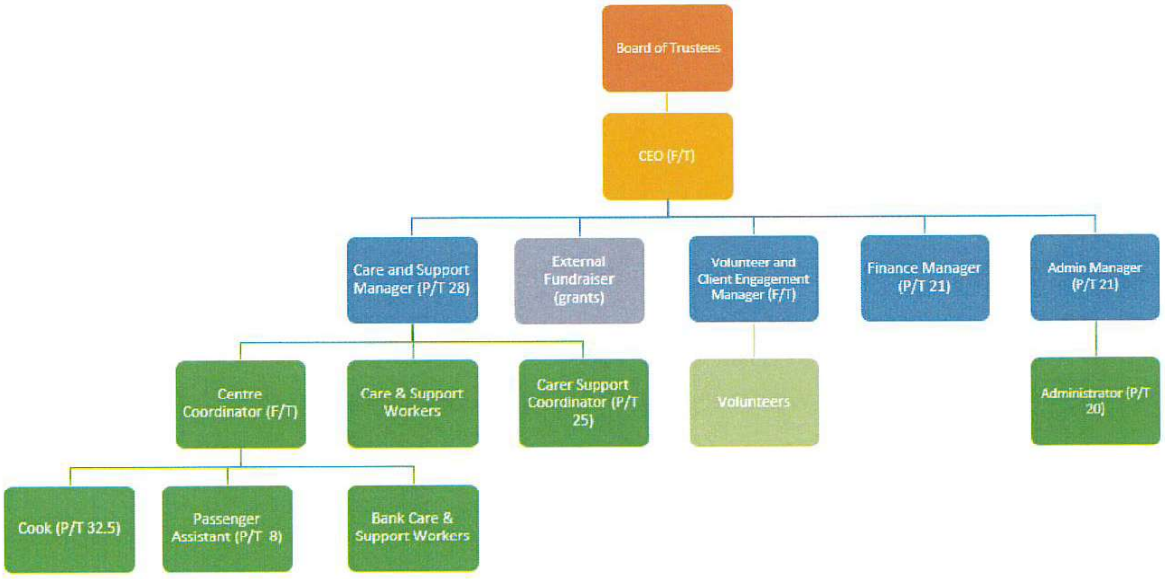
The Chief Executive Officer is responsible for both day-to-day leadership and contributing to strategic planning and delivery. Reporting to the CEO is a skilled management team comprising:

- **Care and Support Manager** – Leads on the development and delivery of the day service and the carer support service, including line management of the Centre Coordinator, Carer Support Coordinator, Care & Support Workers and Bank Staff.
- **Volunteer and Client Engagement Manager** – Leads on the management and coordination of a team of volunteers, and on the engagement of new clients and referral sources.
- **Finance Manager** – Leads on financial planning, accounting, reporting, and compliance.
- **Admin Manager** – Leads on administrative operations and facilities, and line manages a part-time Administrator.

The **External Grants Fundraiser** also reports directly to the CEO and plays a key role in securing essential funding.

The wider staff team includes the **Centre Coordinator**, **Carer Support Coordinator**, **4 x Care & Support Workers per day, Cook**, **Passenger Assistant**, **Bank Staff,** and an **Administrator**.

This structure ensures we are well-equipped to deliver quality services, maintain accountability, and stay responsive to the evolving needs of clients and carers.



7. Volunteers

Throughout 2025 our volunteers continued to play an essential role in supporting the delivery of our service, making a meaningful difference to the experience of those who attend the centre. Their time, energy, and compassion supported our work by encouraging participation in social activities to assisting with meals and refreshments, providing transport, gardening, supporting social sessions, and helping at events.

Collectively, our volunteers contributed approximately 9,900 hours of support. Using the London Living Wage of £14.80 as a guide, this represents an estimated financial value of £146,520, highlighting the significant contribution they make to the sustainability of our service.

Our volunteer team reflects a wide range of skills and experiences including retirees, students, unpaid carers, and individuals with personal experience of dementia. This diversity enhances the warmth and inclusivity of our centre while strengthening our connection to the local community.

We remain deeply appreciative of the commitment shown by every volunteer that gives up their time to support us.

8. Future Plans

Strategic Goals for 2025 – 2030

Following a strategic review in 2025, the Board identified key priorities to guide Homelink's development over the next five years. The strategic goals for 2025 – 2030 are grouped under four strategic themes, each supported by clear goals to ensure long-term impact, resilience, and relevance.

1. Systems and Partnerships

- Strengthen our ability to connect clients with other relevant services across the community.
- Position Homelink as a key partner in delivering the Local Authority's vision and commissioning priorities.

2. Sustainability

- Secure a stable and sustainable financial base to support long-term service delivery and organisational growth.

3. People

- Broaden the skills and capabilities of our workforce to meet evolving client needs and service ambitions.

4. Quality

- Expand Homelink's day care and support offer to reach a wider client group.
- Develop and deliver Homelink services in new settings beyond our current location.
- Empower clients and carers to navigate the care and support system with confidence.

These strategic goals will shape our planning, resource allocation, and partnership development as we work to deepen our impact and meet the changing needs of our beneficiaries between now and 2030.

Strategic Priorities 2026

1. Systems and Partnerships

- **Becoming a key part of local commissioning**
  A major priority for the year will be to advance plans with the Local Authority and Age UK Richmond through the Richmond Day Service Alliance, in preparation for implementation from September 2026. Homelink will continue to play an active role in planning and commissioning discussions, further establishing its position as a strategic delivery partner. This work supports Homelink's priority of extending services into other settings, helps strengthen its long-term financial sustainability, and aligns closely with its charitable objects, mission and vision.

- **Strengthening integrated support**
  Homelink will further develop links with statutory, voluntary and community sector organisations to ensure clients and carers can access a coordinated network of support. Learning from participation in local partnership groups will inform future service design.

2. Sustainability

- **Maintaining a secure financial base**
  Homelink will continue to diversify income streams through service growth, commissioned activity, fundraising and grant income. Particular emphasis will be placed on increasing commissioned provision in relation to the Richmond Adult Day Service Alliance and broadening the client base to support long-term financial resilience.

- **Building organisational resilience**
  Homelink will continue to strengthen organisational infrastructure through improved people management processes, workforce development and investment in new IT systems. The current IT procurement project will be completed, creating a platform for improved data, reporting and operational efficiency in future years.

3. People

- **Broadening workforce skills and capacity**
  Training and workforce development will remain a priority to ensure staff and volunteers have the skills required to support new service models, wider client groups and increased partnership working. This will include continued investment in specialist training, management development and the review of workforce structures as service requirements develop.

4. Quality

- **Empowering clients and carers**
  Building on the findings from the 2025 carers survey, Homelink will develop practical information, support and assessment tools to help clients and carers better navigate health, social care and community support systems. This will inform future service development and workforce training.
- **Developing services for a wider client group**
  Following research into emerging needs and service gaps, Homelink will continue to expand its offer for people with lower levels of care and support needs. Priorities include developing flexible respite options, programmes to address loneliness and social isolation, support for people living with conditions other than dementia, and services that engage a wider range of communities.
- **Extending services into other settings**
  The organisation will continue to explore outreach opportunities and partnerships that enable elements of the Homelink model to be delivered in community settings. Initial discussions with local partners will be progressed where appropriate, alongside work arising from the Richmond Day Service Alliance.

The Trustee's report was approved by the Board of Trustees on 15/07/26 and signed by order of the board by:

Dr. Rita Harris (Chair)

John Lord (Treasurer)

STATEMENT OF DIRECTORS' RESPONSIBILITIES

The directors (who are also the trustees under charity law) are responsible for preparing the Trustees' Report and the financial statements in accordance with applicable law and regulations.

Company law requires the directors to prepare financial statements for each financial year. Under that law, the directors have elected to prepare the financial statements in accordance with United Kingdom Generally Accepted Accounting Practice (United Kingdom Accounting Standards and applicable law). Under company law the directors must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the charitable company and of the profit or loss of the company for that period.

In preparing these financial statements, the directors are required to:

- select suitable accounting policies and then apply them consistently,

- make judgments and estimates that are reasonable and prudent, and

- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the company will continue in business.

The directors are responsible for keeping adequate accounting records that are sufficient to show and explain the charitable company's transactions and disclose with reasonable accuracy at any time the financial position of the company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

INDEPENDENT EXAMINERS' REPORT TO THE TRUSTEES OF ST AUGUSTINE'S COMMUNITY CARE TRUST

I report to the charity trustees on my examination of the accounts of the company for the year ended 31 December 2025, which are set out on pages 16 to 26.

Responsibilities and basis of report

As the charity's trustees of the company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ("the 2006 Act").

Having satisfied myself that the accounts of the company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination. In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act.

Independent Examiner's Report – matter of material significances identified

Since the Company's gross income exceeded £250,000 your examiner must be a member of a body listed in section 145 of the 2011 Act. I confirm that I am qualified to undertake the examination because I am a member of the Institute of Chartered Accountants in England and Wales, which is one of the listed bodies.

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination which gives me cause to believe that in, any material respect:

- the accounting records were not kept in accordance with section 386 of the Companies Act 2006; or
- the accounts did not accord with the accounting records; or
- the accounts did not comply with the applicable requirements concerning the form and content of accounts set out under section 396 of the Companies Act other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination.
- the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Stephen B McAlpine BA(Econ) FCA
SBM Associates Limited, trading as SBM & Co
Freedman House
Christopher Wren Yard
117 High Street
Croydon
CR0 1QG

15 July 2026

STATEMENT OF FINANCIAL ACTIVITIES
FOR THE PERIOD ENDED 31 DECEMBER 2025

	Notes	General including Designated funds £	Restricted income funds £	Total this year £	Prior year funds £
INCOME AND ENDOWMENT					
Donations and Legacies	2	21,904	18,000	39,904	142,642
Other trading activities	3	10,787	-	10,787	7,667
Investments and interest income	4	7,442	-	7,442	4,997
Charitable activities	5	359,733	-	359,733	307,687
Grants	6	-	138,143	138,143	152,038
Total		399,866	156,143	556,009	615,031
EXPENDITURE					
Raising funds	7	25,874		25,874	31,214
Charitable activities	8	366,635	182,511	549,146	519,383
Governance Cost	9	1,368	-	1,368	1,528
Total		393,877	182,511	576,388	552,125
Net income /(expenditure) before Gains/(losses)		5,989	(26,368)	(20,379)	62,906
Net Gain /(losses) on investments		8,150	-	8,150	1,195
Net income /(expenditure)		14,139	(26,368)	(12,229)	64,101
Transfer between funds		-	-	-	-
Net Movement in Funds		14,139	(26,368)	(12,229)	64,101
Reconciliation of funds					
Total funds brought forward		169,701	1,056,934	1,226,635	1,162,533
Total funds carried forward		183,840	1,030,566	1,214,406	1,226,635

BALANCE SHEET AS AT 31 DECEMBER 2025

	Notes	Unrestricted funds	Restricted income funds	Total this year	Total last year
		£	£	£	£
FIXED ASSETS					
Tangible	14	15,423	1,030,566	1,045,989	1,075,564
Investments	15	55,182	-	55,182	47,032
Total fixed assets		70,605	1,030,566	1,101,171	1,122,596
CURRENT ASSETS					
Debtors and prepayments	16	19,362	-	19,362	115,117
Cash at bank and in hand		117,006	53,128	170,134	52,192
Total current assets		136,368	53,128	189,496	167,309
LIABILITIES					
Creditors - amounts falling due within one year	17	(23,133)	(53,128)	(76,261)	(63,270)
NET CURRENT ASSETS/(LIABILITIES)		113,235	-	113,235	104,039
TOTAL ASSETS LESS CURRENT LIABILITIES		183,840	1,030,566	1,214,406	1,226,635
Total net assets		183,840	1,030,566	1,214,406	1,226,635
FUNDS	19				
Unrestricted including Designated Funds				183,840	169,701
Restricted Funds				1,030,566	1,056,934
Total Funds	18			1,214,406	1,226,635

For the financial year in question the company was entitled to exemption under section 477 of the Companies Act 2006 relating to small companies.
No members have required the company to obtain an audit of its accounts for the year in question in accordance with section 476 of the Companies Act 2006.
The directors acknowledge their responsibility for complying with the requirements of the Act with respect to accounting records and for the preparation of accounts.
These accounts have been prepared in accordance with the provisions applicable to companies subject to the small companies' regime.

These accounts were approved by the Trustees on 15/07/2026 and are signed on their behalf by:

R. J. Harris

Dr. Rita Harris (Chair) - Trustee

John Lord (Treasurer) - Trustee

NOTES TO THE FINANCIAL STATEMENTS
FOR THE PERIOD ENDED 31 DECEMBER 2025

1. ACCOUNTING POLICIES

1.1. The financial statements are prepared under the historic cost convention. They have been prepared to comply with the Statement of Recommended Practice: "Accounting and Reporting by Charities" (applicable to charities preparing accounts in accordance with the Financial Reporting Standard applicable in the UK and the Republic of Ireland (FRS 102 section 1A) and relevant charities legislation. The charity, which is a public benefit company under FRS 102, has taken advantage of disclosure exemption available for small entities.

The accounts are presented in sterling, which is the functional currency, rounded to the nearest whole pound.

1.2. Going concern

The trustees/directors have considered the resources available to the Trust to enable it to continue in operational existence for the foreseeable future. Consequently, the trustees/directors concluded that the Trust is a going concern, and the accounts are prepared on a going concern basis.

1.3. Income

Revenue grants are recognised on the earlier date of when they are received or when they are receivable, unless they relate to a specific future period, in which case they are included on the Balance Sheet as deferred income to be recognised in the future accounting period.

Grants received for specific purposes are accounted for as restricted funds in the Statement of Financial Activities.

1.4. Expenditure

Expenditure is recognised once there is a legal or constructive obligation to make a payment to a third party, it is probable that settlement will be required and the amount of the obligation can be measured reliably.

1.5. Restricted Funds

Restricted funds are to be used for purposes specified by the donors. Expenditure, which meets these criteria, is applied to the fund, together with a fair allocation of management and support costs.

1.6. Unrestricted Funds

Unrestricted funds are donations and other incomes received or generated for the objects of the charity without further specified purpose and are available for general use.

1.7. Investment Income

Credit is taken for interest when the interest falls due for payment. Investment income generated in respect of restricted funds is allocated to the restricted fund.

1.8. Judgements and key sources of estimation uncertainty

The preparation of the financial statements requires management to make judgements, estimates and assumptions that affect the amounts reported. These estimates and judgements are continually reviewed and are based on experience and other factors, including expectations of future events that are believed to be reasonable under the circumstances.

NOTES TO THE FINANCIAL STATEMENTS
FOR THE PERIOD ENDED 31 DECEMBER 2025 (continued)

1.9. Tangible fixed assets

Assets for use by the charity are capitalised if costing more than £1000 otherwise cost of such assets is written off in the year acquisition.
Tangible fixed assets are stated at cost less depreciation.
Depreciation is provided at the rates calculated to write off the cost of valuation of fixed assets, less their estimated residual value, over their expected useful lives on the following bases:

Leasehold buildings	– Over the life of the lease on a straight-line basis
Leasehold improvements	– Over 10 years on a straight-line basis
Furniture, Fixtures & Fittings	– Over 5 years on a straight-line basis
Computer equipment	– Over 3 years on a straight-line basis

The gain or loss arising on the disposal of an asset is determined as the difference between the sale proceeds and the carrying value of the asset and is recognised in the net income/(expenditure) for the year.

1.10. Financial Instruments

The Charity has elected to apply the provisions of Section 11 'Basic Financial Instruments' and Section 12 'Other Financial Instruments Issues' of FRS 102 to all of its financial instruments.

Financial instruments are recognised in the Charity's balance sheet when the Charity becomes party to the contractual provisions of the instrument.

Financial assets and liabilities are offset, with the net amounts presented in the financial statements, when there is a legally enforceable right to set off the recognised amounts and there is an intention to settle on a net basis or to realise the asset and settle the liability simultaneously.

Basic financial assets, which include debtors and cash and bank balances, are initially measured at transaction price including transaction costs and are subsequently carried at amortised cost using the effective interest method unless the arrangement constitutes a financing transaction, where the transaction is measured at the present value of the future receipts discounted at a market rate of interest.

Basic financial liabilities, including creditors are initially recognised at transaction price unless the arrangement constitutes a financing transaction, where the debt instrument is measured at the present value of the future payments discounted at a market rate of interest. Financial liabilities classified as payable within one year are not amortised.

Trade creditors are obligations to pay for goods or services that have been acquired in the ordinary course of operations from suppliers. Amounts payable are classified as current liabilities if payment is due within one year or less. If not, they are presented as non-current liabilities. Trade creditors are recognised initially at transaction price and subsequently measured at amortised cost using the effective interest method.

NOTES TO THE FINANCIAL STATEMENTS
FOR THE PERIOD ENDED 31 DECEMBER 2025 (continued)

		2025	2024
2	**Income from donations and legacies**		
	Legacy	-	105,000
	Big Give	19,464	14,666
	Gift Aid claimed	4,928	3,042
	M&S PLC	-	905
	Kew Fete Communion	-	750
	Other Donations	15,012	18,279
		£39,904	£142,642
3.	**Other Trading income**		
	Other local fundraising Events	9,743	6,527
	Supper Club	1,044	1,140
		£10,787	£7,667
4.	**Investment and Interest income**	£7,442	£4,997
5.	**Income from Charitable activities**		
	Carer support	11,370	9,838
	Client fees	343,082	292,040
	Transport fees	5,281	5,809
		£359,733	£307,687

NOTES TO THE FINANCIAL STATEMENTS
FOR THE PERIOD ENDED 31 DECEMBER 2025 (continued)

		2025	2024
6.	**Grants**		
	City Bridge Foundation	43,764	-
	Hampton Fund	36,745	35,875
	Garfield Weston	25,000	-
	Openwork Foundation	15,000	-
	Lottery Reaching Communities	2,665	31,977
	London Borough of Richmond Council	-	19,011
	Lottery Awards for All	4,939	14,816
	The Morris Beneficent Fund	-	10,000
	Heathrow Community Fund	7,580	4,500
	Screwfix Foundation	-	4,377
	The Percy Bilton Charity	-	3,714
	The Field Family Trust	-	500
	Other grants	2,450	1,750
		£138,143	£152,038
7.	**Raising funds**		
	Donation fees and charges	216	90
	Event costs	458	749
	External fundraiser	25,200	30,375
		£25,874	£31,214
8.	**Charitable Activities**		
	Direct delivery to beneficiaries	37,469	36,091
	Staff employment costs	393,922	355,011
	Staff and volunteer costs	6,512	3,453
	Premises and operational cost	60,086	77,487
	Depreciation of fixed assets	31,839	31,732
	Administrative overheads	15,219	15,021
	Accountancy and Payroll	600	588
	Consultancy fees	3500	-
		£549,146	£519,383
9.	**GOVERNANCE COSTS**		
	Independent Examination	£1,368	£1,528

NOTES TO THE FINANCIAL STATEMENTS
FOR THE PERIOD ENDED 31 DECEMBER 2025 (continued)

10 TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the years ended 31 December 2025 Trustees are not remunerated for their time given to the Charity, which is on a voluntary basis. However, the Trustees have reclaimed for the reimbursement of certain expenditure incurred by them personally on behalf of the Charity.

Trustees' expenses

During the year, Trustees can be reimbursed for various operating costs. In 2025 there was NIL expense - (2024 - NIL).

11. STAFF COSTS

	2025	2024
Wages and Salaries	356,251	323,621
National Insurance Costs	27,649	21,931
Pension Costs	10,022	9,459
	£393,922	£355,011

The number of employees whose total employee benefits (excluding employer National Insurance) exceeded £60,000 was:

£60,001 – £70,000: 1

During 2025, the key management personnel of the charity comprised of the Board of Trustees, CEO, Administration Manager, Finance Manager, Care and Support Manager and Client Engagement & Volunteer Manager. The employee benefits of the key management personnel of the Charity were £197,144 (2024 - £169,567). In 2024, the management salary calculation was based on gross salary only and did not include employer National Insurance or pension contributions. For 2025, employer National Insurance and pension contributions have been included to reflect the full employment cost.

The average monthly number of employees during the year was as follows:

	2025	2024
Direct charitable (3 f/t and 11 p/t staff)	14.42	14

12. PENSION COSTS

The Charity has a defined contribution pension scheme, which all employees are entitled to join. In accordance with UK Government regulations, the company contributes 3% of salary and employees 5% of their salary.
During the year ended 31 December 2025 the Charity's total contributions amounted to £ 10,022 (2024 - £9,459).

13. TRANSACTIONS AND RELATED PARTIES

There were no related party transactions during the year other than reimbursement of Trustees expenses.

NOTES TO THE FINANCIAL STATEMENTS
FOR THE PERIOD ENDED 31 DECEMBER 2025 (continued)

14. TANGIBLE FIXED ASSETS

	Furniture Fixtures & Fittings	Computer Equipment	Leasehold Land and Buildings	Leasehold Improvements -	Total
COST					
At 1 January 2025	48,788	13,880	1,318,430	23,106	1,404,204
Additions	2,264	-	-	-	2,264
Disposals	-	-	-	-	-
At 31 December 2025	51,052	13,880	1,318,430	23,106	1,406,468
DEPRECIATION					
At 1 January 2025	38,450	13,498	261,496	15,196	328,640
Charge for year	2,853	306	26,368	2,312	31,839
Disposals	-	-	-	-	-
	41,303	13,804	287,864	17,508	360,479
NET BOOK VALUE					
At 31 December 2024	£10,338	£382	£1,056,934	£7,910	£1,075,564
At 31 December 2025	£9,749	£76	£1,030,566	£5,598	£1,045,989

15. INVESTMENTS

	2025	2024
Market Value		
At 1 January	47,032	45,837
Additions	-	-
Investment Net gain/(losses)	8,150	1,195
At 31 December	£55,182	£47,032

There were no investment assets outside the UK. The revaluation in the year for the unlisted investments is a result of an unrealised loss. The above investments are unlimited M & G Equities Investment Fund for charities Units (Charifund).

16. DEBTORS: amounts falling due within one year

	2025	2024
Debtors and Prepayments	£19,362	£115,117

17. CREDITORS: amounts falling due within one year

Trade Creditors	5,061	3,960
Deferred Income	53,128	48,005
Other Creditors and Accrued Expenses	18,072	11,305
	£76,261	£63,270

NOTES TO THE FINANCIAL STATEMENTS
FOR THE PERIOD ENDED 31 DECEMBER 2025 (continued)

18. ANALYSIS OF NET ASSETS BETWEEN FUNDS

	Unrestricted Funds	Restricted Funds	Total Funds 2025	Total Funds 2024
Fixed Assets	15,423	1,030,566	1,045,989	1,075,564
Investments	55,182	-	55,182	47,032
Current Assets	136,368	53,128	189,496	167,309
Current Liabilities	(23,133)	(53,128)	(76,261)	(63,270)
	£183,840	£1,030,566	£1,214,406	£1,226,635

19. MOVEMENT IN FUNDS

	At 1/1/25	Net Movement in Funds	Transfers between Funds	At 31/12/25
Unrestricted Funds				
General Fund	69,701	14,139	-	83,840
Designated Funds	100,000	-	-	100,000
	169,701	14,139	-	183,840
Restricted Funds				
Building	1,056,934	(26,368)	-	1,030,566
	1,056,934	(26,368)	-	1,030,566
TOTAL FUNDS	£1,226,635	(12,229)	-	£1,214,406

Net movement in funds, included in the above are as follows:

	Income	Expenses	Net Gains/ Losses	Movement In Funds
Unrestricted Funds				
General	406,115	(400,126)	8,150	14,139
Restricted Funds				
Operational	156,143	(156,143)	-	-
New Building Depreciation	-	(26,368)	-	(26,368)
Depreciation	-	-	-	-
	156,143	(182,511)	-	(26,368)
TOTAL FUNDS	£562,258	(£582,637)	8,150	(12,229)

NOTES TO THE FINANCIAL STATEMENTS
FOR THE PERIOD ENDED 31 DECEMBER 2025 (continued)

20. FUNDS DESCRIPTION

Unrestricted Funds

General Funds

General Purpose Funds (unrestricted) £183,840 (2024: £169,701). This fund is held to meet the day-to-day activities of the Charity in line with the Charity's objectives.

Designated Funds

Designated funds are unrestricted amounts set aside by the trustees for specific future purposes. They are not donor-restricted but are allocated internally and reviewed regularly. The trustees have allocated the designated funds as follows:

Service Development	£20,000
IT Upgrade	£33,000
Replacements	£17,000
Repairs and Maintenance	£30,000
Total	£100,000

Restricted Funds

Operational

Operational Funds (restricted) representing grants given by donors for specific operational spend – e.g. staff salaries, disclosed as required by the conditions of various grants obtained.

STATEMENT OF FINANCIAL ACTIVITIES
FOR THE PERIOD ENDED 31 DECEMBER 2024

	Notes	General including Designated funds £	Restricted income funds £	Total this year £	Prior year funds £
INCOME AND ENDOWMENT					
Donations and Legacies	2	128,642	14,000	142,642	28,627
Other trading activities	3	7,667	-	7,667	7,094
Investments	4	4,997	-	4,997	4,232
Charitable activities	5	307,687	-	307,687	271,701
Grants	6	-	152,038	152,038	161,010
Total		448,993	166,038	615,031	472,664
EXPENDITURE					
Raising funds	7	31,214		31,214	17,460
Charitable activities	8	326,976	192,407	519,383	482,575
Governance Cost	9	1,528	-	1,528	1,260
Total		359,718	192,407	552,125	501,295
Net income /(expenditure) before Gains/(losses)		89,275	(26,369)	62,906	(28,631)
Net Gain /(losses) on investments		1,195	-	1,195	(1,103)
Net income /(expenditure)		90,470	(26,369)	64,101	(29,734)
Transfer between funds		-	-	-	-
Net Movement in Funds		90,470	(26,369)	64,101	(29,734)
Reconciliation of funds					
Total funds brought forward		79,231	1,083,302	1,162,533	1,192,267
Total funds carried forward		169,701	1,056,934	1,226,635	1,162,533