REGISTERED CHARITY NUMBER: 1170483

Report of the Trustees and Unaudited Financial Statements for the Year Ended 31 March 2026 for Samaritans of Kingston Upon Hull

Samaritans of Kingston Upon Hull

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Samaritans of Kingston Upon Hull
Legal and Administrative Information
for the year ended 31 March 2026

The Trustees have pleasure in presenting their report together with the financial statements of the charity for the year ended 31 March 2026.

Charity Name:	Samaritans of Kingston Upon Hull
Charity Registration Number:	1170483
Registered Office and Operational address:	75 Spring Bank, Hull East Yorkshire HU3 1AG

Trustees
The trustees who served the charity during the period were as follows:

			Appointment	Resignation
	David Thomson	Director	15/04/2025	
	Joanne Carden	Director	15/04/2025	
	Anthony Rheinberg		19/09/2019	30/04/2025
	Ian McPhee		20/04/2022	
	Michael Skues		19/09/2023	
	Ailegh Farrar	Treasurer	19/09/2023	
	Simon Fisk		17/09/2024	
	Michelle Lockyer		17/09/2024	07/06/2025
Secretary	Michael Skues		19/09/2023	

Bankers	Barclays Bank plc Leicester LE87 2BB Cambridge & Counties Bank Charnwood Court, New Walk Leicester LE1 6TE
Solicitors	Graham & Rosen 8 Parliament Square Hull HU1 2BB
Independent Examiner	Try Lunn & Co Chartered Accountants Roland House Princes Dock Street HULL HU1 2LD

OBJECTIVES AND ACTIVITIES

The Charity exists to provide confidential emotional support, available 24 hours a day, to anyone experiencing distress, despair, or suicidal thoughts. Through this work, we aim to reduce the number of suicides and offer hope to those who need it most.

Support is delivered primarily through our telephone service, alongside our growing webchat provision, enabling us to reach people in ways that best meet their needs. We also maintain a visible presence within the community through outreach events and face-to-face engagement beyond the branch.

Our services are made possible entirely through the commitment and dedication of our volunteers. While volunteer numbers naturally fluctuate throughout the year, the branch continues to rely on a strong core team of approximately 60 volunteers, each contributing an average of three hours per week. During the reporting period, the average number of active volunteers, defined as those undertaking at least one shift per month, was 56, broadly consistent with the previous year.

Since the last report, we have seen modest but encouraging growth in the number of listening shifts delivered, together with increased outreach activity and wider branch engagement, including training and development sessions.

ACHIEVEMENTS AND PERFORMANCE

Our top priority remains being there for our callers. Each week, volunteers continue to cover shifts, including during unsociable hours, with dedication and care.

We continue to run our Rota on a Self-*Sign Up* system which offers volunteers greater flexibility to fit shifts around their lives. However, this flexibility presents challenges. Without fixed shifts, managing the Rota and ensuring full coverage becomes harder. If a volunteer begins to miss shifts, it can be difficult to re-establish a regular routine. As ever, we rely on the goodwill and commitment of our volunteers to keep the lines open.

Despite the challenges, our branch continues to perform strongly compared to others in the region in terms of volunteer engagement and shift coverage.

TWLIGHTS, NIGHT SHIFT AND WEBCHAT COVERAGE

Providing support during late evening and overnight hours remains one of the Branch's most important commitments, as these are often the times when callers are at their most vulnerable. In line with national service expectations, the Branch continues to deliver a programme of Twilight and Night shifts each week, ensuring that emotional support remains available when it is needed most.

This year has seen particularly encouraging progress in our overnight service provision. Night shift coverage increased from 50% to 59% of planned shifts, a significant improvement and a strong reflection of the commitment, flexibility and resilience shown by our volunteers. While overnight coverage continues to present challenges, this progress represents a major step forward for the Branch and demonstrates the positive impact of focused recruitment, rota development and volunteer engagement.

Importantly, the Branch's contribution continues to exceed what might reasonably be expected relative to its size within the Region. In April, Hull Branch's 61 active Listening Volunteers represented approximately 6% of the Yorkshire & Humber regional volunteer base, yet the Branch delivered 7% of all regional listening hours. This contribution increased further during higher-demand periods, with Hull providing 10% of all Twilight listening hours and 11% of all Night listening hours across the Region.

Twilight shift coverage has also improved considerably, rising from 66% to 74%. This sustained increase reflects stronger volunteer participation, improved rota coordination and a growing recognition across the Branch of the importance of these high-demand periods. Collectively, these improvements mean that more callers are able to access support during some of the busiest and most critical hours of the day.

The Branch has also continued to strengthen its contribution to the Samaritans webchat service. Supported by the wider Future Proofing programme, there has been a marked increase in the number of volunteers trained to deliver webchat support alongside traditional telephone listening. Our hybrid shift model has enabled volunteers to support both channels effectively, while the growing uptake of webchat provides further opportunities for expansion in the future.

TWLIGHTS, NIGHT SHIFT AND WEBCHAT COVERAGE (CONTINUED)
The Branch's disproportionate contribution to regional Twilight and Night coverage further demonstrates both the commitment of our volunteers and the effectiveness of the Branch's operational approach. These figures compare particularly favorably at a regional level and highlight the important role Hull continues to play in supporting wider service resilience across Yorkshire & Humber.

The progress achieved across Twilight, Night and Webchat provision during the year represents one of the Branch's most significant operational successes. It highlights not only the dedication of our volunteers, but also the Branch's willingness to adapt and evolve in response to changing patterns of caller need. Continued investment in training, rota development and volunteer support in these areas will remain a priority as demand for services continues to grow.

TRAINING AND VOLUNTEER DEVELOPMENT
Training and volunteer development have seen significant progress during the year, with great energy and commitment by the training team. Their work has focused not only on strengthening the experience of new recruits, but also on developing a more structured and forward-looking approach to ongoing learning, mandatory training and volunteer development across the Branch.

During the year, the Branch delivered two training courses for new Samaritans, welcoming 12 new volunteers to the organisation. While this represents a reduction in overall recruitment numbers compared with previous years, it reflects wider challenges across the voluntary sector, together with uncertainty created by the wider Future Proofing programme. Encouragingly, the quality, enthusiasm and commitment of those joining the Branch remains exceptionally strong.

Mentoring continues to play a central role in supporting volunteers throughout their Samaritans journey. Our dedicated Mentoring Team has provided invaluable guidance to new listeners during their early shifts, while also helping returning volunteers rebuild confidence and reconnect with the role after periods away from the Branch.

Alongside initial training, the Branch has continued to invest in the development of existing volunteers. Throughout the year, all Listening Volunteers participated in Peer Mentoring sessions, creating opportunities to reflect on practice, strengthen listening skills and build confidence in delivering support to callers.

Looking ahead, the Branch is committed to creating a culture of continuous learning and development, ensuring volunteers feel supported, connected and valued at every stage of their involvement with Samaritans. Strengthening training pathways, mentoring and ongoing development will remain central to building a resilient and confident volunteer community capable of meeting the changing needs of callers in the years ahead.

VOLUNTEER RECRUITMENT AND ENGAGEMENT
Like many organisations across the voluntary sector, the Branch continues to experience fluctuations in volunteer applications and overall volunteer numbers. Changes in working patterns, personal commitments and wider uncertainty across the sector have all influenced the way people engage with long-term volunteering opportunities.

Despite these challenges, the Branch has responded proactively with planned increase in local promotion and engagement activity, helping to maintain interest in volunteering with Samaritans and ensuring training courses continue to attract strong candidates. However, it is increasingly clear that recruitment must continue to evolve if we are to sustain and grow our volunteer base in the years ahead.

Over the coming year, the Branch will take a fresh and more strategic look at recruitment, reviewing not only how we promote volunteering opportunities, but also where and how we communicate our message. This will include exploring new channels for engagement, strengthening our presence within local communities, increasing digital and social media visibility, and developing stronger links with local employers, universities, community organisations and partner charities.

Alongside attracting new volunteers, there will also be a renewed focus on retention, ensuring that volunteers feel welcomed, supported and connected from their first enquiry through to training, mentoring and ongoing branch life. Recognising the time, commitment and emotional investment involved in volunteering with Samaritans will remain central to this work.

VOLUNTEER RECRUITMENT AND ENGAGEMENT (CONTINUED)
The Branch remains confident that the values and purpose of Samaritans continue to resonate strongly within the community. By modernising our approach to recruitment and engagement, we aim to build a diverse, resilient and sustainable volunteer community capable of supporting callers well into the future.

VOLUNTEER SUPPORRT AND RETENTION
Volunteers are the foundation of Samaritans' service delivery. While the role is deeply rewarding, it also demands resilience and emotional strength. Often described as "extreme volunteering," the nature of the work means that every call can be unpredictable and emotionally intense.

Given the significant investment in training and mentoring each volunteer receives, it is a strategic priority to ensure their continued engagement, development, and retention. Our aim is to provide the highest level of support, enabling volunteers to thrive in the role and remain with us for the long term.

Every shift is supported by a Duty Leader, who provides guidance during calls and facilitates a debrief at the end of each shift. This structure ensures that volunteers are never without support when facing challenging conversations. In addition, each volunteer has access to a Volunteer Support Contact, and the broader leadership team, including shift partners and the Branch Director, is available for further support and discussion as needed. It is a mark of our volunteers' dedication that shifts are rarely cancelled due to a lack of Duty Leader coverage.

In the previous year, we also completed a full refurbishment of the branch's Operating Room, creating a more welcoming, modern environment. These improvements were made with several strategic objectives in mind: enhancing volunteer experience, improving service delivery, and supporting long-term volunteer retention and caller care.

CORE STRATEGY
The branch leadership team and trustees have 5 key areas they concentrate on to ensure they fulfil the objectives of the charity

1. Providing the best possible service for our callers
2. Supporting our volunteers so they can flourish to the best of their ability
3. Building our presence in the local community to increase awareness and collaborate with other local organisations
4. Provide financial stability for the charity
5. Building and maintaining a safe and resilient infrastructure to work in

FUTURE PROOFING
During the year, Samaritans began work on its national "Future Proofing" programme, aimed at ensuring the long-term sustainability and effectiveness of the organisation. Early proposals include a gradual reduction in email support, expansion of online chat services, and trials of home working for some volunteers.

Yorkshire & Humber has been selected as one of the initial "Pathfinder" Regions to help shape and inform this work. This reflects the Region's constructive and thoughtful engagement during the consultation process and provides an opportunity for local experience and perspectives to influence future developments across the charity.

At this stage, many details remain unclear and no specific changes affecting Hull Branch have been proposed. Areas under consideration nationally include service delivery models, branch infrastructure, and potential collaboration or merger arrangements between branches. The programme is expected to develop over the next two to three years, with further consultation and clarification anticipated during 2026.

For Hull Branch, operations continue as normal, with volunteers remaining focused on delivering emotional support to callers and maintaining our core services. Trustees will continue to monitor developments closely and ensure the branch is represented constructively throughout the process.

VISION FOR THE BRANCH
As part of the transition to new Directors in May 2025, the Branch undertook a comprehensive self-assessment through the Qualities Outcomes Framework. This process, that has yet to conclude, provided an opportunity not only to reflect on current strengths and challenges, but also to develop a clear vision for the Branch over the next three years.

VISION FOR THE BRANCH (CONTINUED)
The review identified several key priorities designed to strengthen the sustainability, effectiveness and wellbeing of the Branch and its volunteers. These include:

1. Expanding opportunities for ongoing learning and development, including greater collaboration with neighbouring branches and partner organisations such as Mind and Cruse.
2. Creating more structured opportunities for volunteers to meet, share experiences and support one another through open discussion and reflective practice.
3. Developing clearer training and mentoring pathways, with defined stages and gateways to support volunteer progression and confidence.
4. Reviewing listener commitment arrangements, including shift expectations, monitoring, support and record-keeping processes, to ensure they remain fair, transparent and supportive. This will include:
    - Reviewing the current points system to better reflect the full range of volunteer contributions to the Branch and wider Samaritans' work.
    - Exploring ways to strengthen coverage of high demand shifts through an appraisal of shift timings, patterns and lengths, help maximise volunteer availability where support is most needed.
5. Strengthening the structure and delivery of volunteer support across the Branch.
6. Continuing to modernise and improve Branch facilities, subject to available funding and resources.
7. Reviewing and enhancing the volunteer recruitment journey, from local and national promotion through to open events, selection and onboarding, with a stronger focus on both attracting and retaining high-quality volunteers.

Together, these priorities provide a forward-looking framework to ensure the Branch remains resilient, welcoming and effective in meeting the growing needs of those who contact Samaritans for support.

REGIONAL ROTA
As part of the wider Samaritans "Future Proofing" programme, preparatory work has commenced across the Yorkshire & Humber Region to support the potential introduction of a Regional Rota model. The purpose of this work is to strengthen service resilience and improve the consistency of caller response times across the Region, particularly during periods of peak demand and overnight coverage.

During March and April 2026, a regional fact-finding exercise was undertaken involving all branches within Yorkshire & Humber. Structured interviews were conducted with Branch Directors and/or their nominees using a common set of questions to capture current approaches to shift patterns, rota management and volunteer coverage. This information was supplemented by operational data drawn from Three Rings.

The exercise was designed to establish a clear "current state" assessment of how branches presently manage listening cover and volunteer availability. This baseline information will be reviewed alongside target service profiles provided by Central Office in order to identify future requirements and inform both regional and branch-level action planning.

The longer-term aim of the Regional Rota programme is to ensure callers are able to access support more quickly and consistently at all times of the day and night. While discussions remain at an early stage, the work represents an important opportunity for branches to collaborate more closely, share resources effectively and help shape a sustainable model for future service delivery.

Hull Branch has engaged positively throughout this process and will continue to contribute constructively to regional discussions, ensuring that the experiences of our volunteers and the needs of our callers remain central to future developments.

Initial feedback from the regional review indicates that Hull Branch is currently performing strongly in relation to overnight and twilight coverage, with both consistently operating approximately 3% above the regional target levels of 10% and 20% respectively. As a result, no immediate structural changes to the branch rota have been identified as necessary.

However, the review did highlight some areas for consideration. Regional analysis suggests that the 1am–4am period generally coincides with lower levels of regional coverage, whereas the 4am–7am period is comparatively better resourced. As part of future discussions, branches have therefore been encouraged to consider whether some 4am–7am shifts could be reduced or reconfigured in order to strengthen coverage during the earlier overnight period. Suggestions included either closing one or more 4am–7am shifts or limiting those shifts to two volunteers rather than the current maximum of three, thereby encouraging greater uptake of the 1am–4am slots.

REGIONAL ROTA (CONTINUED)
The review also noted that many branches across the Region operate an hours-based volunteer expectation system rather than a points-based approach. While greater standardisation may assist future regional alignment, Hull Branch's existing points-based system continues to demonstrate strong effectiveness in supporting volunteer engagement, particularly across twilight and overnight shifts. At present, there does not appear to be a compelling operational case for local change.

The Branch Leadership Team will continue to monitor developments within the Regional Rota programme and consider any future proposals in the context of maintaining effective local service delivery whilst contributing positively to wider regional resilience objectives.

COMMUNITY ENGAGEMENT AND OUTREACH
Although our calls form part of a national network, maintaining a strong local presence is essential. Over the past year we have expanded local partnerships to raise awareness, attract new volunteers and support a coordinated regional suicide prevention strategy.

Our Outreach included regular visits to the Local Approved Premises, University of Hull, and ongoing collaboration with Network Rail and British Transport Police at Hull Paragon Station.

PUBLIC BENEFIT
Having regard to the activities and achievements of the Charity during the year as reported above, the Trustees are of the opinion that it has fulfilled its charitable purposes of providing confidential emotional support 24 hours a day to those who are experiencing feelings of distress or despair, including those, which may lead to suicide.

PUBLIC BENEFIT CONFIRMATION
The Trustees confirm that they have complied with the duty in section 17(5) of the Charities Act 2011 with regard to public benefit guidance published by the Charity Commission.

FINANCIAL REVIEW
We are pleased to report that the Hull branch remains financially stable, with continued growth supported by effective fundraising and grant income. Total income received for the year was £34,030 (2025 - £62,433). This included Grant income of £14,600 (2025 - £43,900) and donations and legacies of £14,026 (2025 - £8,817). Total expenditure for the year amounted to £32,627 (2025 - £81,903).

Overall, a surplus of £1,403 was realised in the year (2025 - £19,470 deficit).

These results reflect the generosity of our supporters and the dedication of our fundraising team, enabling us to sustain and develop our services.

PROVIDE FINANCIAL STABILITY FOR THE CHARITY
As an independently affiliated charity of the central Samaritans organisation, the Hull branch is responsible for securing all its own funding to maintain and deliver local services.

The branch continues to benefit from the generous support of a range of grant-making organisations, charitable trusts and individual donors. During the year, we were pleased to receive funding from the Sir James Reckitt Charity, The Matthew Good Foundation and an anonymous benefactor. These grants made an important contribution towards the branch's core operating costs and volunteer recruitment activities.

We are also grateful to Hull City Council for providing dedicated funding for the installation of security shutters at the branch premises. This investment has strengthened the security of the building and supports the continued delivery of our services.

The Trustees wish to acknowledge the ongoing commitment of those who support the branch through regular monthly and annual standing order donations. This reliable source of unrestricted income provides greater certainty when planning expenditure, enables effective financial management and helps ensure the continued day-to-day operation of the branch.

During the year, the branch also received legacies totaling £5,531. The Trustees are sincerely grateful to those who chose to remember the branch in their wills, and extend their thanks to the families and executors involved in administering these generous gifts. Legacy income continues to play an important role in supporting the long-term sustainability of the branch.

PROVIDE FINANCIAL STABILITY FOR THE CHARITY (CONTINUED)
In an increasingly challenging funding environment, fundraising remains a key element of the branch's financial sustainability. Our fundraising activity comprises both applications to grant-making bodies and locally organised fundraising events. Community initiatives, including carol singing, sponsored activities and other local events, have generated valuable unrestricted income while also increasing awareness of the branch's services within the local community.

The Trustees remain committed to maintaining a diverse and sustainable funding base to ensure that the branch is able to continue delivering its charitable objectives and respond to the ongoing demand for its services.

BUILDING MAINTENANCE, STATUTORY COMPLIANCE AND HEALTH AND SAFETY
Following the substantial investment in the redevelopment of the Operations Room during the previous financial year, and the continuing uncertainty surrounding the potential impact of the Future Proofing project on the Branch and its associated buildings, the focus of expenditure during 2025/26 shifted towards essential building maintenance, statutory compliance, and Health & Safety requirements.

Key works undertaken during the year included the completion of a Fire Risk Assessment in April 2025 (£550), alongside the installation of a rear basement shutter to improve security following the 2024 Riots at a total cost of £1,836 including electrical works. Although originally agreed in the previous year, the project benefited from grant funding of approximately £1,600, significantly offsetting the overall cost.

Further previously approved works were completed in May 2025 with the refurbishment of the mezzanine toilet facilities (£2,820). In October, communications cabling replacement and associated IT upgrades were carried out through the Co Directors Fund at an estimated cost of £996.

A number of statutory utility compliance upgrades were also completed at no direct cost to the Branch. These included the replacement of the gas stop valve to meet 2025 standards by EDF and Northern Gas Networks in November, followed in December by the installation of a Smart Meter and dual pole isolator by EDF and Northern Powergrid to comply with updated standards.

To ensure ongoing electrical safety compliance, a five-year fixed wiring inspection and associated remedial updates were undertaken during December 2025 and January 2026 at a cost of £720. In February 2026, fire dampers were installed within the HVAC system in order to comply with recommendations arising from the Fire Risk Assessment, at a cost of £1,076, as previously approved by the Trustees.

PRINCIPAL FUNDING SOURCES
The Charity's principal funding sources continue to be reliance on donations and fundraising activities. The charity continues to seek funding from a broader base of funders for its future needs.

INVESTMENT POLICY
The charity's investment policy is regularly kept under review. The Trustees have decided to hold the general reserves on deposit with Cambridge and Counties Bank. The majority of charity funding is dependent on voluntary donations and fundraising. Most of the funds will be spent over the short to medium term providing services to beneficiaries.

RESERVES POLICY
The Trustees have adopted a reserves policy to ensure the charity can withstand potential financial challenges. The policy requires unrestricted funds (not committed or invested in tangible fixed assets) to be maintained at a level equivalent to at least 18 months' operating costs.

As of year-end:
- Unrestricted reserves available: £42,920 (2025: £41,698)
- Forecast expenditure for 2026/27: £31,100
- Reserve coverage: 1.4 years of expenditure

While this currently represents the lower end of our target range, the Trustees are confident that the strength of our grant applications and local fundraising strategy provides assurance for continued service delivery. Maintaining an appropriate level of reserves remains a key financial objective going forward

GOING CONCERN
The board of trustees consider that there are no material uncertainties about the ability to continue as a going concern.

PLANS FOR THE FUTURE

The charity plans to continue the activities outlined above in the forthcoming years subject to satisfactory funding arrangements and active volunteer participation.

STRUCTURE, GOVERNANCE AND MANAGEMENT

LEGAL STRUCTURE

The Samaritans of Hull was set up as a registered charity in July 1969. Its governing document was a Constitution, which establishes the objects and powers of the charity, which was amended in March 2013. The charity was constituted as an unincorporated organisation.

In November 2016 the charity was converted to a Charitable Incorporated Organisation (CIO), under a new constitution. Its registered number is 1170483. The year ended 31 March 2018 was the first period as a CIO. All income and expenditure which passed through the previous charity now goes through the CIO. As part of the conversion to the CIO the original charity remains for the purpose of historic legacy arrangements.

BRANCH LEADERSHIP TEAM (BLT)

This comprises the Trustee Board and the volunteers with delegated areas of responsibility.

The minimum number of Trustees shall be 3 and the maximum 13. Most of the Trustees are familiar with the practical work of the charity having been volunteers for several years.

TRUSTEE INDUCTION AND TRAINING

New trustees are required to complete Samaritans specific online Trustee training.

A pack is prepared drawing information from the various Charity Commission publications signposted through the Commissions guide "the Essential Trustee" as a follow up to these sessions. This pack is distributed to all new and existing trustees

ORGANISATIONAL STRUCTURE

The Charity has a BLT of up to 13 members who normally meet monthly to review finances, fundraising and activities and are responsible for the strategic direction and policy of the charity. At present, the BLT has 12 members from a variety of backgrounds relevant to the work of the charity.

At the BLT meetings, the trustees regularly conduct a review of the major risks to which the charity is exposed. The charity's risk register is periodically updated.

MANAGEMENT OF RISKS, SYSTEMS AND PROCEDURES

The provision of service is the responsibility of the trustees. A system of delegation is in place with day-to-day responsibility resting with the Co- Director.

Where appropriate, systems or procedures have been established to mitigate the risks the charity faces. Heavy reliance is currently placed on donations and fundraising events and has led to the development of a funding strategy to seek out new methods and funders for charitable activities undertaken.

Internal control risks are minimised by the implementation of authorisation procedures for all transactions. Procedures are in place to ensure compliance with health and safety of staff, volunteers, and service users.

The charity is an equal opportunities organisation and is committed to a working environment that is free from any form of discrimination on the grounds of colour, race, ethnicity, religion, sex, sexual orientation or disability. The charity will make reasonable adjustment to meet the needs of staff or volunteers who are or become disabled.

Volunteers are an important resource in undertaking our work. All listening volunteers, and all support volunteers who handle cash or deal with finance, serving with the charity have a DBS check carried out prior to commencement of work or trusteeship. All non DBS checked volunteers and all staff sign a confidentiality agreement. All our trustees give their time freely and no remuneration or expenses were paid to them in the year.

STATEMENT OF TRUSTEES RESPONSIBILITIES

The trustees are responsible for preparing the Trustees' Annual Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards including Financial Reporting Standard 102: The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

The law applicable to charities in England & Wales requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charity and of the income and expenditure for that period. In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable accounting standards have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in operation.

The trustees are responsible for maintaining proper accounting records which disclose with reasonable accuracy at any time financial position of the charity and enable them to ensure that the financial statements comply with the Charities Act 2011, the Charities (Accounts and Reports) Regulations 2008 and the provisions of the trust deed. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Approved by the trustees on 4th August 26 and were signed on their behalf by:

.....
D Thomson – Co-Director & Trustee

.....
J Carden – Co-Director & Trustee

Date 4th August 26

INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF SAMARITANS OF KINGSTON UPON HULL

I report to the trustees on my examination of the accounts of Samaritans of Kingston Upon Hull for the year ended 31 March 2026 which are set out on pages thirteen to sixteen.

Responsibilities and basis of report
As the charity's trustees you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ('the Act').

I report in respect of my examination of the Trustee's accounts carried out under section 145 of the 2011 Act and in carrying out my examination I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act.

Independent examiner's statement
I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. accounting records were not kept in respect of the charity as required by section 130 of the Act; or
2. the accounts do not accord with those records; or

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

ANDREW EWART FCA FCCA
Try Lunn & Co
Chartered Accountants
Roland House
Princes Dock Street
HULL HU1 2LD

Date: 10 August 2026

Samaritans of Kingston Upon Hull
Receipts and Payments Account for the Year Ended 31 March 2026

	Note	2026 £	2025 £
RECEIPTS			
Income receipts from:			
Donations & Legacies	2	14,026	8,817
Grants	3	14,600	43,900
Fundraising Activities	4	2,618	6,597
Investment Income	5	1,242	2,223
Other Receipts			
Gift Aid		1,041	324
Electricity income		121	477
Other		382	95
TOTAL RECEIPTS		34,030	62,433

PAYMENTS		2026 £	2025 £
Direct Charitable Expenditure	7	10,873	11,113
Other Expenditure	8	18,922	18,533
Other Payments	9	2,832	52,257
TOTAL PAYMENTS		32,627	81,903
		£	£
Net Receipts/(Payments) for the Year		1,403	(19,470)
		£	£
Cash at Bank at 1st April 2025		43,632	63,102
		£	£
Cash at Bank at 31st March 2026		45,035	43,632

The notes form part of these financial statements.

Samaritans of Kingston Upon Hull
Statement of Assets and Liabilities
as at 31 March 2026

FIXED ASSETS:	**Unrestricted funds**	**Restricted funds**	**2026**	**2025**
	£	**£**	**£**	**£**
Tangible Fixed Assets at net realisable value	148,532	-	148,532	153,655

MONETARY ASSETS			**2026**	**2025**
			£	**£**
Barclays Bank 1	915		915	1,426
Barclays Bank 2	12,160		12,160	16,300
Cambridge & Counties Bank	31,960		31,960	25,906
			45,035	43,632

LIABILITIES			**2026**	**2025**
			£	**£**
Independent Examiners Fee	810	-	810	756
NBC (New Business Contribution)	1,305	-	1,305	1,178

The financial statements were approved by the trustees on 6TH AUGUST 26 and were signed on their behalf by:

.....
D Thomson - Co-Director & Trustee

.....
J Carden - Co-Director & Trustee

Samaritans of Kingston Upon Hull
Notes to the Accounts
for the Year Ended 31 March 2026

1. ACCOUNTING POLICIES

i. Income is recognised at the time of receipt.

ii. Expenditure is recognised at the time of payment.

iii. Expenditure on fixed assets is written off at the time of payment.

iv. The financial statements have been prepared using Receipts and Payments under s133 of the Charities Act 2011 and comply with the Charities (Accounts and Reports) Regulation 2008.

v. In November 2016, the charity was converted to a Charitable Incorporated Organisation (CIO), under a new constitution. Its registered number is 1170483. The year ended 31 March 2018 was the first period as a CIO. All income and expenditure which passed through the previous charity now goes through the CIO.

2. Donations and Legacies

	2026 £	2025 £
Donations and legacies	14,026	8,817
	14,026	8,817

3. Grants

	Unrestricted £	Restricted £	2026 £	2025 £
Sir James Reckitt Trust	10,000	-	10,000	7,500
Matthew Good Foundation	3,000	-	3,000	3,000
Hull City Council	-	1,600	1,600	-
Deflog Foundation	-	-	-	2,400
John Good	-	-	-	6,000
The Horncastle Family Foundation	-	-	-	5,000
Hull & East Riding Charitable Trust	-	-	-	5,000
Help for Health	-	-	-	10,000
Bernard Sunley Foundation	-	-	-	5,000
	13,000	1,600	14,600	43,900

4. Funding Activities

	2026 £	2025 £
Fundraising events	2,618	6,597
	2,618	6,597

5. Investment Income

	2026 £	2025 £
Cambridge & Counties Bank	1,242	2,223
	1,242	2,223

6. Restricted Funds

Included in the funds held at 31 March 2026, an amount of £nil (2025 - £nil) was held for restricted purposes.

7. Direct Charitable Expenditure

	2026 £	2025 £
Staff & Volunteer costs	4,837	4,712
Training	74	224
Health & Safety	2,678	841
Telephone costs	1,100	1,586
Administration/IT	827	829
Fundraising	51	77
NBC (New Business Contribution)	1,178	1,943
Outreach	128	901
	10,873	11,113

8. Other Expenditure

	2026 £	2025 £
Utilities, Insurance & Council Tax	6,189	6,272
Publicity	77	136
Cleaning	275	-
Maintenance & Repairs	11,532	11,342
Independent Examiner's Fees	849	783
	18,922	18,533

9. Other Payments

	2026 £	2025 £
Shutters	2,076	-
Wireless access point/cabling	756	-
Operations room upgrade	-	52,257
	2,832	52,257

10. Transactions with Trustees

No remuneration or expenses were paid to trustees during the year ended 31 March 2026 and 31 March 2025.

11. Related Party Transactions

There were no related party transactions during the year.

12. Contingencies

The trustees have confirmed there were no contingent liabilities to be disclosed at 31 March 2026.

13. Capital Commitments

The trustees have confirmed there were no capital commitments at 31 March 2026.