BRISTOL SAMARITANS

FINANCIAL STATEMENTS

YEAR ENDED 31 MARCH 2026

Charity Registration Number 1168123

BRISTOL SAMARITANS

FINANCIAL STATEMENTS
YEAR ENDED 31 MARCH 2026

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The Trustees are pleased to present their report and the unaudited financial statements of Bristol Samaritans (the Charity) for the year ended 31 March 2026.

1) OBJECTIVES AND ACTIVITIES

HISTORY

Samaritans was founded in 1953 to offer sympathetic, caring and confidential support at any time to anyone feeling suicidal or in despair. There are more than 200 branches across the UK and Ireland. These branches are maintained and run by over 20,000 volunteers. Until 2016 most branches were financially independent and raised funds for their running costs and managed reserves. From 2016 branches had the option to remain independent or merge with the central charity. Bristol Samaritans volunteers voted to remain independent, which led to the incorporation of the new charity, registered number 1168123. However, the Charity remains very closely affiliated with the central Samaritans, adopts all the policies and procedures developed by the Central Office, and pays an annual contribution.

SAMARITANS VISION, MISSION AND VALUES

Samaritans' vision is that fewer people die by suicide. We work to achieve this vision by making it our mission to alleviate emotional distress and reduce the incidence of suicidal feelings and suicidal behaviour.

We are committed to the following values:
- Listening
- Confidentiality
- Being non-judgemental
- Human contact
- People making their own decisions
- Safeguarding of children and vulnerable adults

VOLUNTEERS

The branch is staffed entirely by volunteers. We have around 200 listening volunteers, who are on duty for 4 hours per week on average.

BRANCH INSPECTIONS AND QUALITY ASSURANCE

We continuously evaluate and seek to improve the performance of the Charity. Every 3 years, the branch is subject to an independent Quality Review conducted by a panel of experienced volunteers from the Central Office quality team. This ensures that Bristol Samaritans continues to offer a safe, effective and positive service to our callers, in compliance with policies and procedures. The outcome of the Quality Review is a development plan, which is reviewed at a follow-up visit part way through the three year cycle. The most recent Quality Review was performed in May 2025, with positive feedback received from the quality team.

RISK MANAGEMENT

Identified risks sit within the following categories:
- Governance and management
- Financial, legal and regulatory
- Operational
- Safety and security

Whilst the Charity receives income from a diverse range of sources, donations and legacy income in particular are unpredictable. There is a risk that declining income could lead to persistent draw down of reserves, especially against a challenging economic backdrop. The financial performance and position of the Charity are reviewed at each Trustee Board so decisions can be made on cost control or additional fundraising activity in a timely manner.

RISK MANAGEMENT (continued)

The Charity must comply with Health & Safety regulations with respect to its branch operations. There could be a risk of financial loss, injury or loss of life in the most extreme circumstances. Samaritans Central Office provides a governance checklist which is used to ensure that the branch is operated in a compliant manner with appropriate safeguards put in place to protect both volunteers and callers.

Damage to the branch building could result in disruption of our service and could also lead to a loss of rental income. We hold an insurance policy which is standardised across Samaritans branches and includes business interruption provision.

2) ACHIEVEMENTS, PERFORMANCE AND PLANS FOR THE FUTURE

(a) Callers and Contacts

The total number of contacts with members of the public were (calendar years):

	2025	2024
By telephone	21,480	22,218
By email	3,672	4,264
Face-to-face (outreach)	12	54
Total contacts	**25,164**	**26,536**

Nationally, Bristol Samaritans is a significant contributor to national capacity to support callers. We are proud to be a 24/7 branch operating around the clock to support callers. We are the leading branch in the South West and in the top ten branches across the country for covering the nighttime hours of most need for our callers.

(b) Outreach to the General Public

Our outreach activity providing face-to-face emotional support focusses on groups and communities at higher risk of suicide, including the homeless and veterans. We also work in partnership with the Bristol Royal Infirmary, with a referral scheme for patients being discharged from hospital.
We have a longstanding relationship with two local prisons, HMP Bristol and HMP Eastwood Park. The branch prison teams continued to train prisoners in active listening to enable them to offer emotional support to fellow inmates.

(c) Fundraising Events

We see fundraising events as a way to support our work financially whilst also showing people that we are approachable. We regularly participate in coordinated fundraising activities such as Dragon Boat Racing and Sarah Millican performances, and continue to look for further fundraising opportunities.

(d) Other significant events

Significant changes to the network of Samaritans branches have been proposed by Samaritans Central Office in order to future proof the service. The future model is expected to include the scaling up of some branches and the merging or closure of others. Currently changes are being implemented in three 'pathfinder' areas (South East England, Yorkshire and Humberside, and Scotland) with learnings from these changes to shape next steps in the rest of the UK. Bristol branch has been identified as a 'scale up' branch (one of fifteen nationally); as such we have been asked to target increasing the number of volunteers in the branch by 20% over the next three years.
Samaritans Central Office has recently announced the closure of the email service, which should allow greater focus on the 24-hour telephone helpline. Intention is also to extend the opening hours of the online chat service, which is in high demand but currently only available during limited hours. The email service will be gradually closed in 2026 over a period of several months. Bristol volunteers currently support the email service alongside the telephone service, and we are keen to offer the online chat service when this is rolled out to more branches.

3) FINANCIAL REVIEW

FINANCIAL POLICIES

These financial statements must comply with statutory requirements and with the branch constitution.

Reserves and Investment Policy
The Financial Policies and Procedures, as approved by the Trustees in July 2026, specify the following key principles in relation to Reserves and Investment:

(1) The income of the Charity is intended to be spent to meet the objectives of the Charity within a reasonable timeframe.

(2) Restricted funds will be held separately from unrestricted funds and will be only used in accordance with restrictions as per the contract agreement with the fund provider(s).

(3) It is accepted that the income and expenditure of the Charity will inevitably fluctuate and that some level of reserves should be held as a designated Operational Reserve so that the operations of the Charity are not adversely affected by such fluctuations. The Operational Reserve is set at 18 months of operating expense budget based on average monthly spending over the past three financial years. The average monthly operating expense over the period April 2023 to March 2026 was £5,138 so the Operational Reserve was £92,486 at 31 March 2026.

(4) The Trustees have designated a Volunteer Experience Reserve, with the intention of using these funds to improve branch facilities based on volunteer feedback. The aim is to support volunteer retention, which is so important as a foundation for the service provided to our callers, by improving the volunteer experience of coming into branch for shifts.

(5) The Charity retains the right to create further designated reserves for specific purposes. At present there are no other foreseeable areas where such specific reserves are appropriate.

(6) General Funds are the excess of total funds held by the Charity after providing for the restricted funds, general and specific reserves described above. General Funds were £19,539 at 31 March 2026 (2025: £5,116).

Investment Powers & Restrictions
The Charity's constitution places no restrictions on the investment powers of Trustees.

Financial Controls
The Trustees believe that existing controls are adequate to safeguard the assets of the Charity.

Payments to Trustees
No remuneration was paid to any of the Trustees. All Trustees have additional duties as volunteers (including listening and / or management roles). During the period, no Trustees (2025: 2 Trustees) were reimbursed for expenses in performing duties as a Trustee (2025: £70).

RESULTS FOR THE PERIOD

Charity income was £55,038 for the year, which was lower than £89,101 in the prior year due to a significant legacy received in June 2024. Total expenditure was £61,259, with the contribution to the Samaritans Central Office comprising over a quarter of this expenditure at £16,104. Overall net assets increased in the year to £625,860, with the majority being the Bristol branch property held at cost of £457,881.

4) STRUCTURE, GOVERNANCE AND MANAGEMENT

As a means of induction new trustees are provided with an information pack and are required to complete on-line training to cover their role as trustee. Information provided includes the Charity Commission publication CC3 (a) describing the responsibilities of charity trustees, and details of the constitution and governance required, which is specific to their branch. The on-line training package has been designed specifically by the Samaritans Central Office with all the needs of Trustees in mind.

4) STRUCTURE, GOVERNANCE AND MANAGEMENT (continued)

ORGANISATION OF THE BRISTOL BRANCH

The Charity operates from a building that it owns at 37 St Nicholas Street, in the centre of Bristol. This is staffed by volunteers 24 hours a day (with minor exceptions) and 7 days a week throughout the year. Calls are taken on the telephone or by email. Days are divided into six shifts, each shift having a leader. Calls made to the national Samaritans number are automatically directed to a branch which has a phone line available at that time.
Bristol Samaritans has adopted the model constitution for affiliated branches, with minor amendments. It is managed by a Director and Trustee Board. The Director is responsible for matters relating to callers and volunteers, as well as the general administration of the Branch. The Trustee Board is responsible for raising funds and providing the facilities to support the Director in their role. The Director is chosen by a process of consultation with volunteers and by a special sub-committee, and is required to serve for a maximum of three years. The Trustees are elected at Annual General Meetings and serve for a maximum period of six years. The Director appoints Deputy Directors to be responsible for major functions such as Recruitment, Mentoring, Core Training, Volunteer Support, and Outreach.

REMUNERATION POLICY

As all the activities are performed by volunteers only, there are no employees. As a consequence no remuneration is being paid and there is no policy on this matter.

PUBLIC BENEFIT

The Trustees are aware of the Charity Commission guidance on public benefit and have taken the guidance into account in determining the objectives of Bristol Samaritans and its activities undertaken during the year.

Approved by the Trustees on 30 September 2026 and signed on their behalf by:

Claire Mead
Claire Mead (Sep 30, 2026 21:09:21 GMT+1)

Claire Mead
Director and Chair of Trustee Board

5) REFERENCE AND ADMINISTRATIVE DETAILS

LEGAL STATUS

Bristol Samaritans is a registered charity, with charity registration number 1168123. It is a Charitable Incorporated Organisation (CIO) governed by constitution adopted at incorporation on 7 July 2016. Trustees are responsible for all the affairs of the Charity and may for that purpose exercise all the powers of the Charity.

Associated names are The Samaritans of Bristol and The Samaritans Bristol Branch.

OFFICERS AND PROFESSIONAL ADVISERS

Trustees	Claire Mead	(Director and Chair)
	Felicity Bates	(Branch Treasurer)
	Josie Davies	(Branch Secretary) - appointed March 2026
	Hana Canter	
	Jack Burrows	
	Lawrence Goodwin	
	Helen Slater	
	Stephen Lodge	- appointed June 2025
	Karin Burnett	- resigned November 2025
	Samantha De Alwis	- resigned May 2025
	Kamlesh De Alwis	- resigned April 2025

Registered Office	37 St Nicholas Street Bristol BS1 1TP
Independent Examiner	Sue Carter FCA DChA Independent Examiner Make Your Figures Count Limited Chartered Accountants 17 Clan House Sydney Road Bath BA2 6NS
Bankers and other Financial Advisers	Barclays Bank plc 54 Lombard Street London EC3P 3AH Maxim Financial Planning Ltd 14 Thirlmere Street Patchway Bristol BS34 5PD

BRISTOL SAMARITANS

INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES
YEAR ENDED 31 MARCH 2026

I report to the trustees on my examination of the financial statements of Bristol Samaritans (the Charity) for the year ended 31 March 2026.

RESPONSIBILITIES AND BASIS OF REPORT

As the charity trustees of the Charity you are responsible for the preparation of the financial statements in accordance with the requirements of the Charities Act 2011 ('the Act').

I report in respect of my examination of the Charity's financial statements carried out under section 145 of the 2011 Act and in carrying out my examination I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

INDEPENDENT EXAMINER'S STATEMENT

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1) accounting records were not kept in respect of the Charity as required by section 130 of the Act; or
2) the financial statements do not accord with those records; or
3) the financial statements do not comply with the applicable requirements concerning the form and content of financial statements set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the financial statements give a 'true and fair view which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the financial statements to be reached.

Sue Carter

Sue Carter FCA DChA
Independent Examiner
Make Your Figures Count Limited
Chartered Accountants
17 Clan House
Sydney Road
Bath
BA2 6NS

Date: 30 September 2026

BRISTOL SAMARITANS

STATEMENT OF FINANCIAL ACTIVITIES
YEAR ENDED 31 MARCH 2026

	NOTE NO.	Unrestricted Funds £	Restricted Funds £	Total Funds Year ended 31 March 2026 £	Total Funds Year ended 31 March 2025 £
Income from:					
Donations and Legacies					
Donations and Legacies	2	27,650	-	27,650	65,904
Local Authority and Prison Grants	3	5,505	-	5,505	4,079
Total Donations and Legacies		33,155	-	33,155	69,983
Investments	4	18,671	-	18,671	18,001
Other Activities	5	3,212	-	3,212	1,117
Total Income		55,038	-	55,038	89,101
Expenditure on:					
Charitable Activities					
Premises Expenditure		24,960	-	24,960	21,397
Contributions to Central Funds		16,104	-	16,104	14,170
Contributions to Regional Funds		500	-	500	-
Operational Expenses		15,035	-	15,035	22,786
Sundry Expenses		4,074	-	4,074	4,280
Total Charitable Activities		60,673	-	60,673	62,633
Raising Funds		586	-	586	100
Total Expenditure	6	61,259	-	61,259	62,733
Other Recognised Gains / (Losses)					
Gains / (Losses) on Investments	8	9,219	-	9,219	(3,486)
Net Income / (Expenditure)		2,998	-	2,998	22,882
Net Movement in Funds		2,998	-	2,998	22,882
Reconciliation of Funds					
Total Funds Brought Forward	11, 12	622,862	-	622,862	599,980
Total Funds Carried Forward	11, 12	625,860	-	625,860	622,862

The prior year comparative for net income / (expenditure) was represented by unrestricted funds except for (£321) of Operational Expenses.

The Charity has no recognised gains or losses other than the results for the year as set out above.

All of the activities of the Charity are classed as continuing.

BRISTOL SAMARITANS

BALANCE SHEET
AS AT 31 MARCH 2025

	NOTE NO.	31 March 2026 £	31 March 2025 £
FIXED ASSETS			
Tangible Fixed Assets			
Freehold Property	7	457,881	457,881
Fixtures and Fittings	7	1,403	2,393
Investments	8	134,896	125,677
		594,180	585,951
CURRENT ASSETS			
Debtors and Prepayments	9	8,638	6,469
Cash at Bank		60,426	63,265
		69,064	69,734
CREDITORS FALLING DUE WITHIN ONE YEAR			
Creditors and Accruals	10	(28,634)	(24,073)
NET CURRENT ASSETS		40,430	45,661
TOTAL ASSETS LESS CURRENT LIABILITIES		634,610	631,612
CREDITORS FALLING DUE WITHIN MORE THAN ONE YEAR			
Deposit held for Tenants		(8,750)	(8,750)
		(8,750)	(8,750)
NET ASSETS		625,860	622,862
FUNDS			
Restricted Funds	11, 12	-	-
Unrestricted Funds			
Unrestricted - Designated Funds	11, 12	606,321	617,746
Unrestricted - General Funds	11, 12	19,539	5,116
Total Funds		625,860	622,862

Approved by the Trustees on 30 September 2026 and signed on their behalf by:

Claire Mead
Claire Mead (Sep 30, 2026 21:09:21 GMT+1)

Claire Mead (Branch Director)

Felicity Bates
Felicity Bates (Sep 30, 2026 21:29:36 GMT+1)

Felicity Bates (Branch Treasurer)

NOTES TO THE FINANCIAL STATEMENTS
YEAR ENDED 31 MARCH 2026

1) ACCOUNTING POLICIES

a) Basis for financial statements preparation

The financial statements have been prepared in accordance with the Statement of Recommended Practice: Accounting and Reporting by Charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) issued in October 2019, and the Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland (FRS 102), and the Charities Act 2011.

The financial statements have been prepared to give a 'true and fair' view and have departed from the Charities (Accounts and Reports) Regulations 2008 only to the extent required to provide a 'true and fair view'. This departure has involved following Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) issued in October 2019.

The financial statements have been prepared on the historical cost basis, as modified by the revaluation of investment assets measured at fair value through income or expenditure, and are presented in sterling which is the functional currency of the Charity and rounded to the nearest £1.

The Trustees consider that there are no material uncertainties about the Charity's ability to continue as a going concern.

The Charity is a Public Benefit entity.

b) Income

Income from donations
All income is included in the Statement of Financial Activities when entitlement has passed to the Charity, it is probable that the economic benefits associated with the transaction will flow to the Charity and the amount can be reliably measured.

The following specific policies are applied to particular categories of income:
(i) When donors specify that donations given to the Charity must be used in future accounting periods:
(ii) When donors impose conditions which have to be fulfilled before the Charity becomes entitled to use such income, the income is deferred until these conditions have been met.

Legacies
Income from legacies is recognised when the receipt is probable, the amount can be quantified with reasonable accuracy and entitlement is established. Entitlement is regarded as the earlier of the Charity being notified of an impending distribution or the legacy being received.

c) Expenditure

Liabilities are recognised as resources expended as soon as there is a legal or constructive obligation committing the Charity to the expenditure. All expenditure is accounted for on an accruals basis.

Charitable Activities
Expenditure consists of those costs incurred by the Charity in the delivery of its activities and services for its beneficiaries. It includes both costs that can be allocated directly to such activities and those costs of an indirect nature necessary to support them.

In addition to other running costs, operational expenses include publicity costs, which are incurred to raise awareness of our availability to those in distress and to recruit potential volunteers, and the governance costs associated with meeting the constitutional and statutory requirements of the Charity which have been included within charitable activities in accordance with the SORP.

1) ACCOUNTING POLICIES (continued)

d) Assets

Tangible Fixed Assets
Expenditure on tangible assets is capitalised if the cost of any item exceeds £3,000. Fixed assets are held at cost and include full costs of mixed use property when the fair value of the investment property component cannot be measured reliably.

Investments
Investments are stated at market value. Unrealised and realised gains / losses are shown separately in the Statement of Financial Activities.

Depreciation Policy
Fixed assets held for use by the Charity are depreciated at annual rates calculated to spread the cost (less anticipated residual value) over its expected life.

Fixtures and fittings are depreciated straight line over 10 years.

No depreciation has been charged on freehold property as the Trustees consider that the property is maintained to a sufficiently high standard that its current value is not lower than its cost.

Cash at bank and in hand
Cash at bank and cash in hand includes cash and short term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

e) Debtors

Debtors are measured at their recoverable amount, or in the case of prepayments, as the amount the Charity has paid in advance for goods and services it will receive.

f) Creditors

Creditors are measured as the amounts owed by the Charity, including amounts owed for goods and services received but not paid for by the balance sheet date.

g) Funds

Restricted Funds
Can only be used for particular restricted purposes within the objects of the Charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes. Expenditure which meets these criteria is charged to the fund.

Unrestricted - Designated Funds
Are funds without any restrictions, e.g. raised by general fundraising or coming from general donations, set aside by the Trustees for general (e.g. to cover operational expenses) or specific future purposes (e.g. projects, specific risks).

Unrestricted - General Funds
Are funds in excess of Restricted and Designated Funds as described above. Such funds can be used at the discretion of the Trustees in accordance with the charitable objects.

1) ACCOUNTING POLICIES (continued)

h) Judgements and key sources of estimation uncertainty

The preparation of the financial statements requires management to make judgements, estimates and assumptions that affect the amounts reported. These estimates and judgements are continually reviewed and are based on experience and other factors, including expectations of future events that are believed to be reasonable under the circumstances.

i) Financial instruments

A financial asset or a financial liability is recognised only when the entity becomes a party to the contractual provisions of the instrument.

The Charity only has financial assets and financial liabilities of a kind that qualify as basic financial instruments which are initially recognised at the amount receivable or payable including any related transaction costs.

Current assets and current liabilities are subsequently measured at the cash or other consideration expected to be paid or received and not discounted.

		Unrestricted Funds	Restricted Funds	Total Funds Year ended 31 March 2026	Total Funds Year ended 31 March 2025
		£	£	£	£
2	**DONATIONS AND LEGACIES**				
	Legacies	5,612	-	5,612	44,452
	Donations from Trusts	6,700	-	6,700	12,149
	Other Donations	14,400	-	14,400	8,943
	Gift Aid	938	-	938	360
		27,650	-	27,650	65,904
3	**LOCAL AUTHORITY AND PRISON GRANTS**				
	National Offender Management Service	5,505	-	5,505	4,079
		5,505	-	5,505	4,079
4	**INCOME FROM INVESTMENTS**				
	Rent Received	17,500	-	17,500	17,500
	Bank Interest Received	1,171	-	1,171	501
		18,671	-	18,671	18,001
5	**INCOME FROM OTHER ACTIVITIES**				
	Fundraising	3,212	-	3,212	1,117
		3,212	-	3,212	1,117

Prior year comparatives for income were represented by unrestricted funds.

		Total Funds Year ended 31 March 2026	Total Funds Year ended 31 March 2025
		£	£
6	**EXPENDITURE ABOVE IS STATED AFTER CHARGING:**		
	Independent Examination	780	1,524
	Depreciation	990	990
	Trustees' travel expenses	-	70

Payments to Trustees

No remuneration was paid to any of the Trustees during the current or prior period. All Trustees have additional duties as volunteers (including listening and / or management roles). During the period, no Trustees (2025: 2 Trustees) were reimbursed for expenses in performing duties as a Trustee (2025: £70).

7 TANGIBLE FIXED ASSETS

	Freehold Property	Fixtures / Fittings and Equipment	Total
	£	£	£
COST			
Balance at 1 April 2025	457,881	18,955	476,836
Balance at 31 March 2026	457,881	18,955	476,836
DEPRECIATION			
Balance at 1 April 2025	-	16,562	16,562
Charge for year	-	990	990
Balance at 31 March 2026	-	17,552	17,552
NET BOOK VALUE			
At 1 April 2025	457,881	2,393	460,274
At 31 March 2026	457,881	1,403	459,284

8 FIXED ASSET INVESTMENTS

	Total Funds Year ended 31 March 2026	Total Funds Year ended 31 March 2025
	£	£
Market value at start of year	125,677	129,163
Net gain / (loss) on revaluation	9,219	(3,486)
Market value at end of year	134,896	125,677

All investments are listed on a recognised stock exchange.

9 DEBTORS AND PREPAYMENTS

	Total Funds Year ended 31 March 2026	Total Funds Year ended 31 March 2025
	£	£
Prepayments	8,638	6,469
	8,638	6,469

10 CREDITORS AND ACCRUALS

	Total Funds Year ended 31 March 2026	Total Funds Year ended 31 March 2025
	£	£
Trade Creditors	11,750	8,216
Accruals and Deferred Income	16,884	15,857
	28,634	24,073

11 MOVEMENT OF FUNDS

	1 April 2025 £	Income £	Expenditure £	Transfers and Gains/Losses £	31 March 2026 £
Restricted Funds	-	-	-	-	-
Unrestricted Funds					
Designated - Fixed Assets	460,274	-	(990)	-	459,284
Designated - Operational Reserve	97,472	-	-	(4,986)	92,486
Designated - Volunteer Experience	60,000	-	(5,449)	-	54,551
General Funds	5,116	55,038	(54,820)	14,205	19,539
Total Unrestricted Funds	622,862	55,038	(61,259)	9,219	625,860
Total Funds	622,862	55,038	(61,259)	9,219	625,860

Previous year	1 April 2024 £	Income £	Expenditure £	Transfers and Gains/Losses £	31 March 2025 £
Restricted Funds	321	-	(321)	-	-
Unrestricted Funds					
Designated - Fixed Assets	461,266	-	(990)	(2)	460,274
Designated - Operational Reserve	93,478	-	-	3,994	97,472
Designated - Volunteer Experience	40,000	-	-	20,000	60,000
General Funds	4,915	89,101	(61,422)	(27,478)	5,116
Total Unrestricted Funds	599,659	89,101	(62,412)	(3,486)	622,862
Total Funds	599,980	89,101	(62,733)	(3,486)	622,862

Restricted Funds
Restricted funding was provided by Great Western Railway in previous years as a multiyear programme to support local volunteer recruitment and outreach by branches on the Great Western Railway route.

Unrestricted Funds
These funds can be used to further the objectives of the Charity at the discretion of the Trustees.

Designated Funds
The Fixed Assets designated fund represents the net book value of fixed assets held. The Operational Reserve is to hold the equivalent of 18 months of average operating costs over the past 3 financial years to accommodate any shortfall in income or unexpected expenditure. The Volunteer Experience fund is designated for branch improvements based on volunteer feedback in order to support higher volunteer retention.

12 NET ASSETS BETWEEN FUNDS

	Tangible fixed assets	Fixed Asset investments	Other net assets	Total
	£	£	£	£
Restricted funds	-	-	-	-
Unrestricted funds				
Designated funds	459,284	134,896	12,141	606,321
General funds	-	-	19,539	19,539
	459,284	134,896	31,680	625,860
Total Funds	459,284	134,896	31,680	625,860

Previous year

	Tangible fixed assets	Fixed Asset investments	Other net assets	Total
	£	£	£	£
Restricted funds	-	-	-	-
Unrestricted funds				
Designated funds	460,274	125,677	31,795	617,746
General funds	-	-	5,116	5,116
	460,274	125,677	36,911	622,862
Total Funds	460,274	125,677	36,911	622,862

13 RELATED PARTY TRANSACTIONS

There were no related party transactions in the year other than those disclosed elsewhere in the financial statements.