Charity registration number: 1166393

Open Door Stoke on Trent

Annual Report and Financial Statements

for the Year Ended 31 December 2025

Open Door Stoke on Trent

Contents (continued)

Reference and Administrative Details	1
Trustees' Report	2
Chairs Report	3
Independent Examiner's Report	5
Statement of Financial Activities	6
Balance Sheet	7
Notes to the Financial Statements	8 to 18

Open Door Stoke on Trent

Reference and Administrative Details

Trustees	Vanessa Renshaw
	Lisa Tomkinson
	Roger Wright
	Lynne Ball
	Amy Calvert
Charity Registration Number	1166393
Principal Office	Spode Works 69 Church Street Stoke on Trent ST4 1DQ
Independent Examiner	Brenda Ford FCCA VAST The Dudson Centre Hope Street Hanley Stoke-on-Trent ST1 5DD

Open Door Stoke on Trent

Trustees' Report

The trustees present the annual report together with the financial statements of the charity for the year ended 31 December 2025.

Objectives and activities

Objects and aims

The mission of Open Door Stoke on Trent is to help the homeless and more vulnerable in the Stoke on Trent and North Staffordshire areas. Open Door Stoke on Trent's vision is that nobody in Stoke on Trent and the surrounding area should go hungry or be homeless.

Public benefit

Our activities are on page 3 of this report.

The trustees confirm that they have complied with the requirements of section 17 of the Charities Act 2011 to have due regard to the public benefit guidance published by the Charity Commission for England and Wales.

Financial review

Policy on reserves

The charity aims to hold reserves to cover the average running costs of the charity for 3 months which equates to around £87,250. The level of unrestricted reserves at the year end is £115,831 (2024 £131,860).

Structure, governance and management

Nature of governing document

The charity was registered on 6 April 2016. The constitution was adopted on 16 July 2015 as amended on 4 April 2016 as amended on 31 December 2020.

Recruitment and appointment of trustees

New trustees are recruited and appointed by the exisiting trustees.

Induction and training of trustees

Trustees are offered training when appointed.

The annual report was approved by the trustees of the charity on ..... and signed on its behalf by:

.....
Vanessa Renshaw
Trustee

Open Door Stoke on Trent

Chairs Report

2025 has been a significant year of growth, investment and change for Open Door Stoke-on-Trent. It has been a year in which we have taken some bold steps forward, investing in our services, our staff and, most importantly, the people we are here to support.

One of our greatest achievements this year has been the opening of The Commercial, our flagship accommodation service. The Commercial represents a major step forward for Open Door Stoke-on-Trent. It is a purpose-designed building, significantly larger than our previous accommodation, with facilities specifically designed to meet the needs of the people we support.

The Commercial enables us to provide a much greater level of support to people experiencing homelessness and multiple and complex needs. Developing the service required considerable investment, both financially and operationally, including recruiting additional staff and putting the right infrastructure in place. We have always believed that sometimes you have to be prepared to invest today in order to build something stronger for tomorrow, and 2025 has very much reflected that approach.

Alongside this, we began developing a new therapeutic community approach accommodation, our first women-only 24/7 staffed service. We wanted to create something more than simply a place to live in a safe and supportive environment where women who have experienced trauma, homelessness and other complex challenges can begin to rebuild their lives.

This has again meant investing in additional staffing, developing the service and being prepared to try a different approach. We know that meaningful change takes time, consistency and the right people around you, and we are excited to see this service continue to develop.

Our charity shop also remains a special part of the Open Door Stoke-on-Trent community. It is not simply a place to raise funds for our work; it is a welcoming space where people can browse, donate, meet others and feel connected. The shop provides an important link between Open Door Stoke-on-Trent and the wider community, helping people to support our work in many different ways while creating a warm and friendly environment for everyone who comes through the door.

Another particularly special moment during 2025 was bringing our Drop-In back home to St Mark’s Church in Shelton.

St Mark’s holds a very special place in the story of Open Door Stoke-on-Trent. It is where our journey began back in 2013, when our mission was simply to open the doors, welcome people in, feed those who were hungry and offer friendship and support to anyone who needed it.

More than a decade later, returning to St Mark’s genuinely felt like coming home.

Although Open Door Stoke-on-Trent has grown considerably since those early days, the heart of what we do has never changed. Our Drop-In continues to be built around the values that have guided us from the beginning: Love, Feed, Care, Share and Everyone Welcome.

Open Door Stoke on Trent

Our regular Drop-In sessions continue to provide food, warmth, friendship and practical support, alongside access to partner agencies and services. We remain extremely grateful to all
of the organisations that work alongside us. This partnership approach means that people can receive help with homelessness, housing, addiction, health, mental health and many of the other difficulties they may be facing, all within an environment where they are welcomed without judgement.

2025 has undoubtedly required us to invest heavily in the future of Open Door Stoke-on-Trent. Expanding accommodation, opening a purpose-designed 24/7 service, developing our women's provision, increasing our staffing and continuing to support our community spaces have all required us to be ambitious and prepared to take calculated risks. We have done this because we believe strongly in the future of the charity and in the difference that the right support can make to somebody's life.

As we move into 2026, our focus will be on strengthening these developments, ensuring that our services remain sustainable and continuing to improve the quality of support we provide. Growth for us has never simply been about becoming bigger; it is about becoming better and making sure that every step forward remains rooted in the values on which Open Door Stoke-on-Trent was founded.
Finally, I would like to thank our trustees, staff, volunteers, supporters, partner agencies and everyone who has contributed to Open Door Stoke-on-Trent throughout the year. None of what we have achieved would be possible without the commitment, compassion and faith of the people around us.

Above all, we remain thankful to God for continuing to guide Open Door Stoke-on-Trent on its journey. From those first days at St Mark's in 2013 to the organisation we are today, our purpose remains remarkably simple:
Love, Feed, Care, Share - Everyone Welcome.

We look forward to continuing that journey together in 2026.
Every Blessing,

Vanessa Renshaw
Chair, Open Door Stoke on Trent.

Open Door Stoke on Trent

Independent Examiner's Report to the trustees of Open Door Stoke on Trent

I report to the trustees on my examination of the accounts of Open Door Stoke on Trent for the year ended 31 December 2025.

Responsibilities and basis of report

As the charity trustees of Open Door Stoke on Trent you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ('the Act').

I report in respect of my examination of the Open Door Stoke on Trent's accounts carried out under section 145 of the 2011 Act and in carrying out my examination I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

Since Open Door Stoke on Trent's gross income exceeded £250,000 your examiner must be a member of a body listed in section 145 of the 2011 Act. I confirm that I am qualified to undertake the examination because I am a member of , which is one of the listed bodies.

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. accounting records were not kept in respect of Open Door Stoke on Trent as required by section 130 of the Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair view' which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

.....
Brenda Ford FCCA

VAST
The Dudson Centre
Hope Street
Hanley
Stoke-on-Trent
ST1 5DD

Date:.....

Open Door Stoke on Trent

Statement of Financial Activities for the Year Ended 31 December 2025

	Note	Unrestricted funds £	Total 2025 £
Income and Endowments from:			
Donations and legacies	2	10,143	10,143
Charitable activities	3	555,261	555,261
Other trading activities		21,898	21,898
Total income		587,302	587,302
Expenditure on:			
Charitable activities	5	(602,853)	(602,853)
Total expenditure		(602,853)	(602,853)
Net expenditure		(15,551)	(15,551)
Net movement in funds		(15,551)	(15,551)
Reconciliation of funds			
Total funds brought forward		131,860	131,860
Total funds carried forward	14	116,309	116,309

	Note	Unrestricted funds £	Restricted funds £	Total 2024 £
Income and Endowments from:				
Donations and legacies	2	1,901	-	1,901
Charitable activities	3	456,229	-	456,229
Other trading activities	4	17,764	-	17,764
Total income		475,894	-	475,894
Expenditure on:				
Charitable activities	5	(451,511)	-	(451,511)
Total expenditure		(451,511)	-	(451,511)
Net income		24,383	-	24,383
Gross transfers between funds		663	(663)	-
Net movement in funds		25,046	(663)	24,383
Reconciliation of funds				
Total funds brought forward		106,814	663	107,477
Total funds carried forward	14	131,860	-	131,860

All of the charity's activities derive from continuing operations during the above two periods.

The funds breakdown for 2024 is shown in note 14.

Open Door Stoke on Trent

(Registration number: 1166393)
Balance Sheet as at 31 December 2025

	Note	2025 £	2024 £
Fixed assets			
Tangible assets	10	10,775	8,858
Current assets			
Debtors	11	5,192	5,022
Cash at bank and in hand	12	102,197	120,169
		107,389	125,191
Creditors: Amounts falling due within one year	13	(1,855)	(2,189)
Net current assets		105,534	123,002
Net assets		116,309	131,860
Funds of the charity:			
Unrestricted income funds			
Unrestricted funds		116,309	131,860
Total funds	14	116,309	131,860

The financial statements on pages 6 to 18 were approved by the trustees, and authorised for issue on ..... and signed on their behalf by:

.....
Vanessa Renshaw
Trustee

Open Door Stoke on Trent

Notes to the Financial Statements for the Year Ended 31 December 2025

1 Accounting policies

Statement of compliance
The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019) - (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Charities Act 2011.

Basis of preparation
Open Door Stoke on Trent meets the definition of a public benefit entity under FRS 102. The accounts (financial statements) have been prepared under the historical cost convention with items recognised at cost or transaction value unless otherwise stated in the relevant note(s) to these accounts.

Going concern
The trustees consider that there are no material uncertainties about the charity's ability to continue as a going concern.

Income and endowments
Voluntary income including donations, gifts, legacies and grants that provide core funding or are of a general nature is recognised when the charity has entitlement to the income, it is probable that the income will be received and the amount can be measured with sufficient reliability.

Donations and legacies

Donations and legacies are recognised on a receivable basis when receipt is probable and the amount can be reliably measured.

Grants receivable

Grants are recognised when the charity has an entitlement to the funds and any conditions linked to the grants have been met. Where performance conditions are attached to the grant and are yet to be met, the income is recognised as a liability and included on the balance sheet as deferred income to be released.

Expenditure
All expenditure is recognised once there is a legal or constructive obligation to that expenditure, it is probable settlement is required and the amount can be measured reliably. All costs are allocated to the applicable expenditure heading that aggregate similar costs to that category. Where costs cannot be directly attributed to particular headings they have been allocated on a basis consistent with the use of resources, with central staff costs allocated on the basis of time spent, and depreciation charges allocated on the portion of the asset’s use. Other support costs are allocated based on the spread of staff costs.

Charitable activities

Charitable expenditure comprises those costs incurred by the charity in the delivery of its activities and services for its beneficiaries. It includes both costs that can be allocated directly to such activities and those costs of an indirect nature necessary to support them.

Governance costs
These include the costs attributable to the charity's compliance with constitutional and statutory requirements, including audit, strategic management and trustees meetings and reimbursed expenses.

Taxation
The charity is considered to pass the tests set out in Paragraph 1 Schedule 6 of the Finance Act 2010 and therefore it meets the definition of a charitable company for UK corporation tax purposes. Accordingly, the charity is potentially exempt from taxation in respect of income or capital gains received within categories covered by Chapter 3 Part 11 of the Corporation Tax Act 2010 or Section 256 of the Taxation of Chargeable Gains Act 1992, to the extent that such income or gains are applied exclusively to charitable purposes.

Tangible fixed assets
Individual fixed assets costing £1,000 or more are initially recorded at cost, less any subsequent accumulated depreciation and subsequent accumulated impairment losses.

Depreciation and amortisation
Depreciation is provided on tangible fixed assets so as to write off the cost or valuation, less any estimated residual value, over their expected useful economic life as follows:

Asset class	Depreciation method and rate
CCTV	Straight Line 20%

Trade debtors
Trade debtors are amounts due from customers for merchandise sold or services performed in the ordinary course of business.

Trade debtors are recognised initially at the transaction price. They are subsequently measured at amortised cost using the effective interest method, less provision for impairment. A provision for the impairment of trade debtors is established when there is objective evidence that the charity will not be able to collect all amounts due according to the original terms of the receivables.

Cash and cash equivalents
Cash and cash equivalents comprise cash on hand and call deposits, and other short-term highly liquid investments that are readily convertible to a known amount of cash and are subject to an insignificant risk of change in value.

Fund structure
Unrestricted income funds are general funds that are available for use at the trustees discretion in furtherance of the objectives of the charity.

2 Income from donations and legacies

	Unrestricted funds General £	Total 2025 £
Donations and legacies;		
Donations from individuals	4,143	4,143
Grants, including capital grants;		
Grants from other charities	6,000	6,000
	10,143	10,143

	Unrestricted funds General £	Total 2024 £
Donations and legacies;		
Donations from individuals	1,901	1,901
	1,901	1,901

3 Income from charitable activities

	Unrestricted funds General £	Total 2025 £
Rent Temporary Accomodation	555,261	555,261

	Unrestricted funds General £	Total 2024 £
Rent Temporary Accomodation	456,229	456,229

4 Income from other trading activities

	Unrestricted funds General £	Total 2025 £
Trading income;		
Shop income from sale of donated goods and services	21,898	21,898
	21,898	21,898

	Unrestricted funds General £	Total 2024 £
Trading income;		
Shop income from sale of donated goods and services	17,764	17,764
	17,764	17,764

5 Expenditure on charitable activities

	Activity undertaken directly £	2025 £
Rent & Repairs	202,486	202,486
Office expenses	2,927	2,927
Insurance	6,254	6,254
Advertising/Training	1,916	1,916
Motor Expenses	2,146	2,146
Misc	2,642	2,642
Payroll Charges	1,326	1,326
Open Door Houses	7,966	7,966
CCTV	220	220
Supported Accomodation	97,709	97,709
Waste	1,040	1,040
TV Licence	1,492	1,492
Customer Activities	938	938
Council Tax	7,852	7,852
Wages	228,017	228,017
Accountancy Charges	900	900
Comm/IT	10,064	10,064
Depreciation	3,248	3,248
Charity Shop Expenses	10,913	10,913
Pension	12,797	12,797
	602,853	602,853

	Activity undertaken directly £	2024 £
Drop in expenses	4,053	4,053
Rent & Repairs	171,546	171,546
Office expenses	2,336	2,336
Insurance	6,605	6,605
Advertising/Training	2,693	2,693
Motor Expenses	2,354	2,354
Misc	919	919
Supported Accomodation	99,975	99,975
Waste	694	694
TV Licence	798	798
Customer Activities	969	969
Council Tax	5,321	5,321
Wages	116,258	116,258
Accountancy Charges	848	848
Comm/IT	9,714	9,714
Charity Shop Expenses	23,355	23,355
	448,438	448,438

In addition to the expenditure analysed above, there are also governance costs of 4,148 (2024 - £3,073) which relate directly to charitable activities. See note for further details.

6 Analysis of governance and support costs

Governance costs

	Unrestricted funds General £	Total 2025 £
Independent examiner fees		
Examination of the financial statements	900	900
Depreciation, amortisation and other similar costs	3,248	3,248
	4,148	4,148

	Unrestricted funds General £	Total 2024 £
Independent examiner fees		
Examination of the financial statements	858	858
Depreciation, amortisation and other similar costs	2,215	2,215
	3,073	3,073

7 Trustees remuneration and expenses

No trustees, nor any persons connected with them, have received any remuneration from the charity during the year.

No trustees have received any reimbursed expenses or any other benefits from the charity during the year.

8 Staff costs

The aggregate payroll costs were as follows:

	2025 £	2024 £
Staff costs during the year were:		
Wages and salaries	228,017	115,780
Social security costs	10,273	-
Pension costs	2,524	478
	240,814	116,258

No employee received emoluments of more than £60,000 during the year

9 Taxation

The charity is a registered charity and is therefore exempt from taxation.

10 Tangible fixed assets

	Computer equipment £	Total £
Cost		
At 1 January 2025	11,073	11,073
Additions	5,165	5,165
At 31 December 2025	16,238	16,238
Depreciation		
At 1 January 2025	2,215	2,215
Charge for the year	3,248	3,248
At 31 December 2025	5,463	5,463
Net book value		
At 31 December 2025	10,775	10,775
At 31 December 2024	8,858	8,858

11 Debtors

	2025 £	2024 £
Prepayments	5,192	5,022

12 Cash and cash equivalents

	2025 £	2024 £
Cash at bank	102,197	120,169

13 Creditors: amounts falling due within one year

	2025 £	2024 £
Accruals	1,855	2,189

14 Funds

	Balance at 1 January 2025 £	Incoming resources £	Resources expended £	Balance at 31 December 2025 £
Unrestricted funds				
General				
Unrestricted Funds	131,860	587,302	(602,853)	116,309

	Balance at 1 January 2024 £	Incoming resources £	Resources expended £	Transfers £	Balance at 31 December 2024 £
Unrestricted funds					
General					
Unrestricted Funds	106,814	475,894	(451,511)	663	131,860
Restricted					
Complex Needs Service	663	-	-	(663)	-
Total funds	107,477	475,894	(451,511)	-	131,860

The specific purposes for which the funds are to be applied are as follows:

Complex Needs Service
Funds to deliver the Safer Recovery Project on behalf of the vulnerability hub at Newcastle under Lyme Borough Council.

15 Analysis of net assets between funds

	Unrestricted funds General £	Total funds at 31 December 2025 £
Tangible fixed assets	10,775	10,775
Current assets	107,389	107,389
Current liabilities	(1,855)	(1,855)
Total net assets	116,309	116,309

	Unrestricted funds General £	Total funds at 31 December 2024 £
Tangible fixed assets	8,858	8,858
Current assets	125,191	125,191
Current liabilities	(2,189)	(2,189)
Total net assets	131,860	131,860

16 Related party transactions

There were no related party transactions in the year.