Trustees' Annual Report for the period

	Period start date				Period end date		
	Day	Month	Year		Day	Month	Year
From	06	Apr	2025	To	05	Apr	2026

Section A Reference and administration details

Charity name	ANIMAL HELPLINE
Other names charity is known by	-
Registered charity number (if any)	1151287
Charity's principal address	TOLL COTTAGE
	LEICESTER ROAD
	WANSFORD
	Postcode **PE8 6NN**

Names of the charity trustees who manage the charity

	Trustee name	Office (if any)	Dates acted if not for whole year	Name of person (or body) entitled to appoint trustee (if any)
1	Andrew Ferguson			
2	Susan Boughton			
3	Allison Herbert			
4				
5				
6				
7				
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9				
10				
11				
12				
13				
14				
15				
16				
17				
18				
19				
20				

Names of the trustees for the charity, if any, (for example, any custodian trustees)

Name	Dates acted if not for whole year

Names and addresses of advisers (Optional information)

Type of adviser	Name	Address

Name of chief executive or names of senior staff members (Optional information)

Section B Structure, governance and management

Description of the charity's trusts

Type of governing document (eg. trust deed, constitution)	CONSTITUTION – 05 MAR 2013
How the charity is constituted (eg. trust, association, company)	CHARITABLE INCORPORATED ORGANISATION
Trustee selection methods (eg. appointed by, elected by)	Appointed by existing Trustees

Additional governance issues (Optional information)

You **may choose** to include additional information, where relevant, about:

- policies and procedures adopted for the induction and training of trustees;
- the charity's organisational structure and any wider network with which the charity works;
- relationship with any related parties;
- trustees' consideration of major risks and the system and procedures to manage them.

Section C Objectives and activities

Summary of the objects of the charity set out in its governing document

1. RELIEVE THE SUFFERING OF ANIMALS IN NEED OF CARE AND ATTENTION.
2. PROMOTE HUMANE BEHAVIOUR TOWARDS ANIMALS.
3. PROMOTE THE HEALTH & WELLBEING OF PEOPLE BY PROVIDING OPPORTUNITIES FOR VOLUNTEERS.

Summary of the main activities undertaken for the public benefit in relation to these objects (include within this section the statutory declaration that trustees have had regard to the guidance issued by the Charity Commission on public benefit)

The key activities for the rescue centre continue to be the rescuing, care and rehoming of unwanted dogs. Through these adoptions, as well as rehoming dogs, we take the opportunity to educate members of the public on animal welfare issues.

We hope that with strong promotion of animal welfare issues we can help prevent suffering of animals in the future.

We continued to welcome volunteers from a variety of social and economic backgrounds.

Additional details of objectives and activities (Optional information)

You **may choose** to include further statements, where relevant, about:

- policy on grantmaking;
- policy programme related investment;
- contribution made by volunteers.

The Trustees wish to acknowledge the contribution of all the charity's volunteers and supporters as without them the charity would not be able to function.

Section D Achievements and performance

Summary of the main achievements of the charity during the year

The charity experienced a broadly positive financial year in 2025/26. Income from fundraising activities increased significantly, rising by 63% from £20,000 to £33,000, reflecting strengthened community engagement and generous individual donations. Adoption numbers saw a moderate decline, resulting in a 4% reduction in adoption-related income.

Expenditure increased overall, driven primarily by a substantial rise in veterinary costs. Veterinary spending grew by 43%, from £28,000 to £40,000. This increase reflects both rising sector-wide clinical costs and the fact that several dogs required significant medical and surgical intervention during the year. Other operating costs remained under close control, with utilities, site maintenance and general running expenses managed at sustainable levels.

The trustees consider that the charity remains financially stable and responsibly managed. Despite ongoing uncertainties affecting the wider rescue sector, the charity is well positioned to continue delivering its charitable purposes, supporting dogs in need, and managing risks appropriately

Section E Financial review

Brief statement of the charity's policy on reserves	Reserves are used to support the rescue's everyday expenses such as veterinary fees, energy costs, maintenance costs, food, etc.
Details of any funds materially in deficit	

Further financial review details (Optional information)

You **may choose** to include additional information, where relevant about:

- the charity's principal sources of funds (including any fundraising);
- how expenditure has supported the key objectives of the charity;
- investment policy and objectives including any ethical investment policy adopted.

Section F Other optional information

Section G Declaration

The trustees declare that they have approved the trustees' report above.

Signed on behalf of the charity's trustees

Signature(s)		
Full name(s)	Andrew Ferguson	
Position (eg Secretary, Chair, etc)	Trustee	

Date	15 Sep 2026

Independent examiner's report on the accounts

CHARITY COMMISSION FOR ENGLAND AND WALES

Section A **Independent Examiner's Report**

Report to the trustees/ members of	ANIMAL HELPLINE		
On accounts for the year ended	05 April 2026	**Charity no (if any)**	1151287
Set out on pages	8 & 9		

Respective responsibilities of trustees and examiner

The charity's trustees are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for this year under section 144 of the Charities Act 2011 ("the Charities Act") and that an independent examination is needed.

It is my responsibility to:

- examine the accounts under section 145 of the Charities Act,
- to follow the procedures laid down in the general Directions given by the Charity Commission (under section 145(5)(b) of the Charities Act, and
- to state whether particular matters have come to my attention.

Basis of independent examiner's statement

My examination was carried out in accordance with general Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from the trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently no opinion is given as to whether the accounts present a 'true and fair' view and the report is limited to those matters set out in the statement below.

Independent examiner's statement

In connection with my examination, no matter has come to my attention (other than that disclosed below *)

1. which gives me reasonable cause to believe that in, any material respect, the requirements:
   - to keep accounting records in accordance with section 130 of the Charities Act; and
   - to prepare accounts which accord with the accounting records and comply with the accounting requirements of the Charities Act

   have not been met; or
2. to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

* *Please delete the words in the brackets if they do not apply.*

Signed:	J King	**Date:**	15/09/2026
Name:	JOHN KING		

Relevant professional qualification(s) or body (if any):	RETIRED SENIOR EXECUTIVE OFFICER IN HMRC
Address:	70 THORPE LEA ROAD
	PETERBOROUGH
	PE3 6BZ

Section B	**Disclosure**
	NONE

CHARITY COMMISSION FOR ENGLAND AND WALES

ANIMAL HELPLINE	1151287

Receipts and payments accounts

CC16a

For the period from	Period start date 06-Apr-25	To	Period end date 05-Apr-26

Section A Receipts and payments

	Unrestricted funds to the nearest £	Restricted funds to the nearest £	Endowment funds to the nearest £	Total funds to the nearest £	Last year to the nearest £
A1 Receipts					
Dog Adoption Donations	28,605	-	-	28,605	29,851
Organisations & Fund Raiser Donations	33,207	-	-	33,207	20,340
Commission	11,620	-	-	11,620	12,775
HMRC Gift Aid Payments	5,717	-	-	5,717	6,129
Sundry	444	-	-	444	405
***Sub total** (Gross income for AR)*	79,593	-	-	79,593	69,500
A2 Asset and investment sales, (see table).					
	-	-	-	-	
	-	-	-	-	-
Sub total	-	-	-	-	-
Total receipts	79,593	-	-	79,593	69,500
A3 Payments					
Veterinary Fees & Medicines	40,467	-	-	40,467	28,292
Adoption Refunds	1,625			1,625	1,400
Pest Control	441	-	-	441	707
Insurance	1,550	-	-	1,550	1,632
Fund Raising Expenses	216	-	-	216	254
Travel Expenses		-	-	-	
Cleaning Services & Supplies	25,707	-	-	25,707	30,963
Telephone & mobiles	180	-	-	180	165
Miscellaneous	2,463	-	-	2,463	1,234
Utilities	4,816	-	-	4,816	4,120
Food	1,219	-	-	1,219	3,268
Equipment	268	-	-	268	81
Maintenance	15	-	-	15	410
Sub total	78,967	-	-	78,967	72,526
A4 Asset and investment purchases, (see table)					
	-	-	-	-	
	-	-	-	-	
Sub total	-	-	-	-	-
Total payments	78,967	-	-	78,967	72,526
Net of receipts/(payments)	626	-	-	626	- 3,026
A5 Transfers between funds	-	-	-	-	-
A6 Cash funds last year end	83,863	-	-	83,863	
Cash funds this year end	84,489	-	-	84,489	- 3,026

Section B Statement of assets and liabilities at the end of the period

B1 Cash funds

Categories	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
	Cash at Bank	84,489	-	-
	Cash at Rescue	-	-	-
		-	-	-
	Total cash funds	84,489	-	-
	(agree balances with receipts and payments account(s))	OK	OK	OK

B2 Other monetary assets

Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
	-	-	-
	-	-	-
	-	-	-
	-	-	-

B3 Investment assets

Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
		-	-
		-	-
		-	-

B4 Assets retained for the charity's own use

Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
		-	-
		-	-
		-	-
		-	-
		-	-

B5 Liabilities

Details	Fund to which liability relates	Amount due (optional)	When due (optional)
		-	
		-	
		-	

Signed by one or two trustees on behalf of all the trustees

Signature	Print Name	Date of approval
	Andrew Ferguson	15-Sep-26