Company no. 07607693
Charity no. 1143313

Borderlands (South West) Limited

Report and Unaudited Financial Statements

31 March 2026

Borderlands (South West) Limited

Reference and administrative details

For the year ended 31 March 2026

Company number	07607693
Charity number	1143313
Registered office and operational address	The Assisi Centre Lawfords Gate Bristol BS5 0RE
Trustees	Trustees, who are also directors under company law, who served during the period and up to the date of this report were as follows: Kimberlee Carstensen Catherine Connell (appointed 28 June 2026) Patrick McAlees Bernard Morris Cynthia Ochieng (resigned 27 June 2025) Sneh Patel Nicholas Tarr
Bankers	Lloyds Bank 44-45 George White Street Cabot Circus Bristol BS1 3BA Aldermore Bank Western House Lynch Wood Peterborough PE2 6FZ
Independent examiners	Godfrey Wilson Limited Chartered accountants and statutory auditors 2nd Floor, South One Castle Park Tower Hill Bristol BS2 0JA

Borderlands (South West) Limited

Report of the trustees

For the year ended 31 March 2026

Reference and administrative information set out on page 1 forms part of this report. The financial statements comply with current statutory requirements, the Memorandum and Articles of Association and the Statement of Recommended Practice - Accounting and Reporting by Charities (effective from January 2019).

1. Structure, governance and management

Borderlands (South West) Limited is constituted as a registered charity and company limited by guarantee. Our governing documents are the Memorandum and Articles of Association of the Company.

New trustees are recruited by advertising and recommendation to bring new strengths and expertise, fill skill gaps and increase diversity to reflect the communities we work with. Following a selection process and appropriate background checks, new trustees are formally appointed after discussion at a meeting of existing trustees. As part of our ambition to be more member-led, we are developing our Board Recruitment Policy to be explicitly and proactively inclusive and are in the process of recruiting trustees with lived experience of the UK asylum system.

2. Objectives and activities

Borderlands aims to create a community of welcome which supports asylum seekers, refugees and migrants with insecure status in the Bristol area to move ‘from exclusion to belonging’.

Established in 2011, the charity grew out of the activities of St Nicholas Church in Easton, a deprived and diverse inner-city area. We have an ethos which respects and values every individual; we do not promote religion and work with people of all faiths and none.

Our mission is to create a welcoming community that supports people on their journey to securing 'leave to remain' in the UK and to feeling included, valued and independent in their new communities. We also advocate for a fair and humane immigration system where people seeking refuge are treated with dignity and respect. Our vision is a world where refugees and asylum seekers are welcomed with sanctuary and justice, have their needs met and ambitions realised, and develop the power to build the lives they choose.

All our projects and activities are rooted in our values:

- *Warmth*: an inclusive space that greets people with a warm welcome and creates a sense of belonging;
- *Connection:* a community where genuine relationships are forged and sharing is an act of solidarity;
- *Dignity:* a place where everyone is recognised as an individual and embraced with dignity;
- *Respect for everyone:* we celebrate the integrity of all individual and group identities, empower our members and work alongside them on their journey.

Theory of Change
The table below describes the outputs, outcomes and impact we want to achieve with our work.

Activities and services we provide	**Short-term outputs: supported at times of crisis**	**Long term outcomes: building social connections**	**Impact: choice & autonomy**
A Welcome Centre offering signposting , problem-solving, hot lunches, a social supermarket & hosting of other agencies	Members' immediate needs are met (access to food, a shower, SIM card, health information)	Members build social connections & feel part of a community	Asylum seekers and refugees feel included in their community
		Members have moved past the point of crisis and towards stability	Asylum seekers and refugees have the skills and confidence to live independent lives
Mentoring Project: individualised partnerships offering practical and emotional support	Members are supported to overcome food poverty	Members are equipped with the knowledge and confidence to advocate for their rights	Asylum seekers and refugees have strong social networks of mutual support and solidarity
Learning Project: ESOL classes, poetry, maths & learning navigation	Members know how to access appropriate health care	Members experience improved wellbeing	Borderlands is a model of how to welcome and support people, working effectively with our partners
Feel Good Project: yoga, sewing, climbing, sleep and relaxation, football, cooking groups	Members know how to access our projects and wider sector services	Volunteers, including member-volunteers, access opportunities to learn in a professional environment	
Outreach Project: health and wellbeing support and navigation, with practical support, activities/trips and workshops	Members can access opportunities to learn & practise English	Members have choice & dignity	Asylum seekers and refugees know how to navigate the asylum process, housing, benefits system and education/employment
	Members are supported to navigate personal challenges in the asylum process, housing, benefits system or education/employment	Members have developed confidence, self-esteem & a sense of purpose	

Our members
Around 62% of our members are asylum seekers, 23% are refugees and 15% are other vulnerable migrants including survivors of trafficking and modern slavery. They come from many different countries including Afghanistan, Eritrea, Sudan, Somalia, Syria and Iran. People who have been forcibly displaced and who seek sanctuary in the UK are forced into poverty, hardship and social isolation. Many have experienced traumatic events before arriving here and, in many cases, are re-traumatised by the UK asylum system, rising hostility and the threat of violence. Waiting for years in uncertainty without the right to work or study makes it harder for people to integrate and contribute fully and has a devastating impact on mental health.

Most of our members want to be part of their community but face significant language, cultural and economic barriers. They are often moved from one part of the city or country to another at short notice, making it almost impossible to build connections and community in their new home. The challenges don't end for newly recognised refugees, many of whom experience homelessness and/or destitution as they are given just 48 days to leave their Home Office accommodation and their financial support stops.

Our volunteers

We encourage our members to volunteer with us, as this can help them to practise their English, make friends, connect with their community and gain new skills. A team of over 100 volunteers plays a major role delivering our work, over a third of whom are asylum seekers and refugees (known as 'member-volunteers'). They include chefs, kitchen assistants, our welcome, registration and help teams, teachers and teaching assistants, learning navigators, mentors, our social supermarket team, creative facilitators and more. We pride ourselves in providing thorough training, supervision and professional development for our volunteer team.

Main activities

Welcome Centre

Based at the Assisi Centre in Easton, our Welcome Centre is a safe, trusted place of support and community for asylum seekers and refugees in Bristol. On Mondays we focus on welcoming new arrivals, including:

- a warm welcome and help for new arrivals to register as members and access our projects and wider support in Bristol;
- a social space with a relaxed environment to have breakfast and a hot drink, with board games and a football table;
- a computer cafe supporting members to use the internet, set up emails, fill out applications, create CVs and print important medical/legal documents; and
- cooking groups where people without kitchen facilities can cook and share meals inspired by their home countries and host up to 20 guests.

On Tuesdays we provide a wide range of support and activities including:

- a delicious shared hot lunch cooked by our volunteer chefs;
- a 'social supermarket' giving people the dignity of choosing the fruit, vegetables and groceries they want to take home. We do regular needs assessments to prioritise those in greatest need as their situations change;
- one-to-one problem-solving, advocating on people's behalf and referring them to relevant services;
- a hot shower, towels and toiletries for members who are rough sleeping;
- therapeutic art to find some relief from anxiety and stress in a safe, creative atmosphere; and
- a wide range of external agencies offering specialist advice or support, including monthly visits from Suicide Prevention UK, Herbalists without Borders and the Haven health clinic.

Feel Good Project
On Wednesdays and Thursdays we offer a full programme of wellbeing activities which help our members build connections, feel positive and gain coping tools and respite from their situation. Activities include:

- a sewing group through Bridges for Communities' Stitch Together programme, enabling women to create textile-based art, practise English, make friends and gain confidence;
- yoga that gives women a chance to unwind, relax and meditate, and share healthy snacks after class;
- football for men at St. Paul's Community Sports Academy and climbing sessions with the Mothership gym;
- sleep and relaxation sessions facilitated by the NHS' Trauma Hope Service for Asylum Seekers and Refugees;
- a Creative Women's Group exploring themes important to the women through games, activities and drama, alongside trips to theatres and exhibitions;
- barbers and hairdressers who cut and style members' hair, helping them feel pampered;
- an Access to Leisure scheme providing six months of free gym membership at Easton Leisure Centre.

Mentoring Project
Our Mentoring Project provides one-to-one practical and emotional support from trained volunteer mentors to help 'mentees' achieve some personal goals over 6-9 months. Goals typically include improving English, getting to know Bristol, accessing education, employment or volunteering, or improving their housing situation. Mentors and mentees meet once a week for at least an hour and are available by phone or message at agreed times for more support if needed. Mentors stand in solidarity with their mentees as they navigate the complex process of claiming asylum in the UK or build independence after receiving leave to remain.

Learning Project
Asylum seekers are unable to access statutory language provision for six months after claiming asylum, and even then, English classes are over-subscribed with long waiting lists. Our Learning Project fills that gap, offering classes in English for Speakers of other Languages (ESOL) to empower learners to find their way around the city, navigate a new culture, make friends and access opportunities. Our primary focus is on pre-entry and entry level 1 classes for people who speak little or no English as they are most at risk of isolation and exclusion. We also run a poetry class for those with a higher level of English, and are developing intensive courses at entry level 2 for individuals with employability goals. Classes are small with one volunteer teacher and 1-2 teaching assistants per class so each learner receives individual attention. We work closely with our partners in the refugee sector to coordinate ESOL provision and share training, resources and volunteers.

In addition to English classes, we offer learning navigation to help learners plan their educational journey, including ESOL assessments, discussing academic goals and aspirations, support with college and university applications, and signposting to other learning opportunities.

Outreach Project
Our Outreach Project, which was initially designed to support asylum seekers housed in hotels and introduce them to Borderlands, has now developed into a much-needed city-wide project with a strategic focus on health and wellbeing for new arrivals in Bristol. We continue to deliver a weekly drop-in in the hotels housing asylum seekers in central Bristol, working alongside Bristol Mind to provide practical support and health navigation, and to tackle social and digital exclusion. We ensure residents' basic needs are met and help them to access local services, English classes, healthcare, volunteering and social activities. Our presence in the hotels also enables us to identify and escalate safeguarding concerns and advocate for changes to accommodation for individuals where needed.

The project has evolved to now include wellbeing activities both inside and outside the hotels, which help mitigate the monotony and limbo state that many residents experience and create spaces for fun, play, growth and connection. We have also started to reach beyond the hotels to attend community hubs and drop-ins in different parts of the city to support asylum seekers in dispersal accommodation (shared housing) with practical support, health navigation and wellbeing activities/trips.

A partnership approach
Borderlands is part of the Bristol Refugee and Asylum Seeker Partnership (BRASP) which meets regularly to coordinate services and promote a culture of peer support, learning and sharing best practice. The partnership includes joint members' consultation, co-production work and a common needs assessment approach to inform the activities we develop as a sector and as individual organisations. Collectively we also have a stronger campaigning and advocating voice to impact local, regional and national wider policy-making. As well as BRASP, we play an active role in several forums including the Bristol Refugee Forum, Asylum Seeker and Refugee Wellbeing Forum, the South West ESOL Network and the Young People's Forum.

Lived experience leadership
Borderlands is part of the BRASP working group for lived experience leadership, and we are committed to empowering our members in the development and delivery of our work. Our Welcome and Members Participation Officer (WAMPO), a person with lived experience, is a designated role that leads our Welcome Centre's front desk, listens to members' feedback and helps ensure our activities and projects align with the needs and preferences of our community. We have an inclusive recruitment procedure to ensure the process is accessible for people with lived experience, and have a Borderlands member on every interview panel. More than a third of our staff team are refugees - showing that we champion lived experience leadership. Our new Changemaker group of members are supported to use their voices to shape our service-delivery, influence our organisational strategy and advocate for local and national policy change, meeting every month with our CEO to review our services, strategy and culture.

Giving our members a voice
Borderlands engages in awareness raising and advocacy on a national, regional and local level, working with our BRASP partners and Bristol City of Sanctuary. We participate in social media campaigns and events such as Lift the Ban, the Campaign for Free Bus Travel for Asylum Seekers and Bristol Refugee Festival and work strategically with the media. Together with our partners, we also run training for our members in public speaking so they can champion their own causes externally, run stalls at festivals and deliver 'Lunch & Learn' sessions in corporate settings.

Housing partnership
In 2017 a private donation enabled us to buy a four-bedroom house in Stapleton, a Bristol suburb with good transport links to the centre. The house is used to provide short-term accommodation for refugees to support them in the transition to independence. Since 2022, ACH – a social housing provider with expertise in working with refugees – has taken on the management and support provision of the house, including additional support and training to enable tenants to settle and integrate.

3. Public benefit
The trustees confirm that they have complied with the Charity Commission's guidance on public benefit. Borderlands delivers public benefit both directly to our members and to the wider public through improved community cohesion and inclusion and by increasing understanding of issues relating to asylum seekers and refugees.

4. Achievements and Performance
Changing context
It has been another year of big changes in government policy, both nationally and locally, and rising hostility and violence towards asylum seekers and refugees. The new sweeping changes to the asylum system, including making refugee status temporary and removing the right to financial support for destitute asylum seekers, are causing huge distress for our members. As well as increasing homelessness and exploitation, the prolonged uncertainty will make it harder for refugees to integrate and find work, and leave people stuck in limbo for up to 20 years.

There have been significant changes regarding the initial accommodation hotels in central Bristol. One hotel switched from housing families to unaccompanied men and another hotel has recently received notice to close. This has caused big fluctuations in demand for our various projects, at times stretching us to the limit of our capacity.

The anti-migrant rhetoric in politics and the media, protests outside the hotels, increased visibility of St George's flags and a spike in racist attacks mean that many of our members no longer feel safe on public transport or even walking in the street. Against this back-drop, there are also increased security and safety threats for organisations like ours; for members, staff and volunteers.

Food insecurity continues to be a big problem for our members: asylum seekers in dispersal accommodation (shared housing) struggle to feed their families on very limited financial support, and although food is provided in the hotels it is unhealthy, inappropriate and insufficient. We have also seen a sharp rise in homelessness this year among those leaving asylum accommodation due to the cost of living crisis, shortage of social housing and high cost of renting in Bristol.

In the face of the challenges above, as well as the ongoing challenges faced by our members, we have worked closely with our partners to support people, keep them safe and continually adapt our work to meet changing needs.

Values in action

At Borderlands, all our activities and projects are rooted in our values of Warmth, Connection, Dignity and Respect. Below are some examples of how we put our values in action this year:

Warmth: Our weekly shared meals helped foster a vibrant and inclusive community, providing nourishment while fostering social connections and friendships, and our volunteer chefs delighted us each week with their culinary expertise and recipes from different cultures. Our cooking groups provided those living in hotels with the opportunity to cook and share meals together inspired by their home countries, creating feelings of warmth and belonging.

Connection: Through the Mentoring Project, we continued to see the quiet power of connection and walking alongside individuals on journeys of rebuilding and resilience. Mentees and mentors have together achieved tangible, life-changing results: securing safer housing, gaining access to education, finding employment and reclaiming opportunities torn away by conflict and displacement.

Dignity: Our members who arrive in the UK with hopes and aspirations are often ground down by the long uncertainty of the asylum system and left feeling degraded by months or years without access to the same basic rights as citizens. At Borderlands, we ensure that everyone who walks through our doors is recognised as an individual who is so much more than their immigration status. Nowhere is this more evident than in our new Changemaker Group, which helps restore dignity by turning people's personal pain into collective power, through expressing their voice and having influence.

Respect: Equality, diversity and inclusion is central to everything we do, and we strive to make everyone feel at home by creating a place where all cultural, ethnic and religious identities are celebrated. This year, we organised Iftar gatherings during Ramadan and our annual joint Eid/Spring celebration with our partners brought together over 120 members in a joyful feast of home-made dishes, music and dancing. We also celebrated community and sanctuary at Bristol Refugee Festival and cheered on Borderlands' team in the Our City Community Cup, bringing together refugees, asylum seekers and local community teams.

Key personnel changes

In August we said a heartfelt farewell to our CEO, Susanna Revolti, who led Borderlands with vision, compassion and energy for five years. We are deeply grateful for Susi's dedication and leadership, and wish her the very best in her next chapter. New CEO, Yasmin Millican, joined Borderlands in November 2025, having worked in the refugee sector for over a decade, including as Bristol City of Sanctuary Manager. Yasmin's experience ranges from designing and delivering frontline services to managing national integration programmes and co-producing campaigns with people affected by the asylum system. She specialises in providing strategic and values-led leadership of support services for asylum seekers and advocating for their right to protection to be upheld by statutory agencies.

Activities delivered

Project / activity	Number of individuals supported
Welcome Centre	981 (90 per week) 321 new members registered
Social supermarket	290 (95 per week, plus up to 100 family members)
Cooking groups	32 chefs, feeding 80 friends and family members
Feel Good Project	210 (45 per week) Creative women's group: 30
Mentoring Project	70 (502 mentoring meetings)
Outreach Project	778
Learning Project	376 learners 610 ESOL classes (13 per week) Learning navigation: 315
Volunteers	157 volunteers 46 member-volunteers
Total number of members supported across all projects	1,714

Project developments

We adapted and expanded some of our projects this year to better meet the needs of our members. In response to the huge need for ESOL classes, our Learning Project added extra classes and set up our new Intensive ESOL programme in Bedminster and Lockleaze to be launched next year. We also introduced a new Introductory ESOL class (to provide a stepping stone into our Beginner class) and a maths class for individuals who have missed key educational steps in their home countries and need to take Maths GCSEs for employment purposes.

Our Outreach Project began to build a team of volunteers, enabling us to offer translation, bicycle referrals, a bus ticket scheme, baby bank referrals and support setting up bank accounts for hotel residents. We introduced wellbeing activities and trips including music concerts, sports activities for children, creative workshops, film screenings, art exhibitions, sleep support sessions, and nature activities such as foraging, whittling and cooking outside. We also started to reach beyond the hotels to community outposts in other areas of the city to support asylum seekers in dispersal accommodation.

"What I have enjoyed from the trip was being able to get out and meeting new people, being able to relax in the forest among nature, being able to cook, being able to socialise...Being able to do all this has benefited me mentally and emotionally and it also gave me something to look forward to each week." Hotel resident

Effective collaboration

We continued to work as part of the Bristol Refugee and Asylum Seeker Partnership (BRASP) to coordinate support throughout the city, support lived experience leadership and strengthen our advocacy and campaigning efforts. This included leading on multi-agency service coordination meetings, overseeing the development of the Kompasi website (a digital list of service providers), responding jointly to the changing threat of far right attacks, and participating in a sector-wide consultation to form Bristol City Council's Sanctuary Strategy and Action Plan 2026-2030.

We also built on many cross-sector partnerships with our projects. Our Mentoring Project strengthened our outreach through a partnership with the Haven and the Red Cross to work more with asylum seekers in dispersal accommodation outside the city centre, and mentors and mentees were able to get out and explore the city together with free entry to the SS Great Britain, We the Curious and the RWA gallery. Our Outreach Project collaborated with St George's Bristol, the Dovetail Orchestra, Folk Stars, Sims Hill Shared Harvest, Ashton Hill Forest, the Avon Centre, the Watershed, RWA gallery and the Folk House to offer cultural and wellbeing activities for asylum seekers housed in the hotels. We also worked with local housing partners and shelters to safeguard vulnerable individuals facing homelessness.

Especially important this year was collaboration with different agencies to ensure asylum seekers housed in the hotels were supported and received up-to-date information on planned protests and plans to move people on. We attended regular interagency meetings and created a good working relationship with hotel management, which allowed us to raise residents' concerns. There was an increase in the frequency and severity of safeguarding concerns in one hotel, and our Outreach Team and Safeguarding Leads worked with specialist agencies and Home Office Safeguarding Leads to ensure concerns were followed up quickly and hotel staff received necessary training. We created individualised transition plans and made end-to-end referrals for hotel residents being moved to ensure consistency of support in their new locations. We also worked with the council and police to explore establishing an exclusion zone around the hotels due to the threat of violence from far-right protests.

The Changemakers

This year we established and grew our new lived experience 'Changemaker group' of members from across our projects, who meet every month with our CEO to ensure that our members are at the heart of decision-making at Borderlands. This year, the group presented at our AGM, inputted into our new strategy, attended training on public speaking, charity governance and intercultural communication, reviewed our values, Welcome Centre and Outreach activities, and supported our member consultations. The Changemakers also led on our campaigning and influencing work, focused mainly on the affordability of public transport, conditions in the asylum accommodation and protests outside asylum hotels.

Our impact

In spring 2026 we did a survey of our members which was circulated on our Borderlands WhatsApp group with one-to-one support offered by member-volunteers and the Changemakers over several weeks. Out of 48 responses:

- 63% of members said Borderlands has helped them a lot during difficult times;
- 100% said they feel part of Borderlands community (69% said "very much");
- 82% felt more confident and independent since becoming a Borderlands member;
- 86% had improved their English and 71% had learnt new skills; and
- 96% would recommend Borderlands to people they know.

For the Mentoring Project, at their initial meeting, the mentor and mentee sign up to an agreement outlining their aims and objectives for the 6-9 months, and at the final meeting complete a feedback form which asks questions about what the mentee achieved. Of the mentoring partnerships which ended this year:

- 47% of mentees said they achieved all their goals and 53% partially achieved their goals;
- 69% found volunteer placements and 24% went into education or training;
- 65% were supported to enrol in English classes:
- 100% of asylum seekers were supported to navigate the asylum system; and
- 24% were offered employment or training.

"[The partnership] was fantastic, I enjoyed every moment. R supported me until I could stand on my feet and get out of the dark place I was in. At the time, I really needed her and she was there and she was concerned, she always checked on me. Thank you for pushing me to do things and letting me know I can do things and that I'm a strong person. The friendship has been amazing - it's a lifetime friendship." Mentee

From our 2026 Outreach Project survey, with 18 respondents:

- 100% felt supported, and said our services at the hotel have improved their mental health / wellbeing;
- 94% said Borderlands has helped them a lot during difficult times.

In our 2025 member-volunteer survey: 41% felt more confident speaking English and 59% had learnt new skills. For those allowed to work, 40% said they felt more confident looking for a job since volunteering at Borderlands.

We did not manage to do any evaluation for the Learning Project this year as management time was taken up with adding extra classes and developing the new intensive ESOL project. We now have an evaluation plan for the project including an annual learner survey (quarterly for intensive learners).

"Thank you so much for all you do. I love these sessions and they are so good for my English. Before [Borderlands] I learn English but never like it. Here it changed my life." ESOL student

Case studies

Mo: When Mo arrived in Bristol, he faced challenges adapting to a new culture, communicating in a second language, and building the confidence to socialise and study. He joined Borderlands as a Welcome volunteer: greeting people as they arrive, helping them to register and feel comfortable. We supported Mo through encouragement, practical help such as references, and guidance with applications for education. More importantly, the community spirit within the Welcome Centre gave him a sense of belonging, and he improved his English and built friendships and confidence. Mo is now studying at Oxford University, and speaks passionately about the teamwork, kindness and shared experience at Borderlands that gave him the platform to succeed.

B: When B applied to our Mentoring Project, she was living in a homeless shelter. She had recently received refugee status but spoke very little English and faced huge uncertainty about her future. Despite these challenges, she showed remarkable determination to rebuild her life. B's mentor supported her to apply for housing, navigate local services and find a sense of belonging. After months of sofa surfing, she secured a home in Bristol, and having a stable home has transformed her life. She also enrolled in college courses in IT and English which improved her English and confidence. Today, B is volunteering at Bristol Refugee Rights and a city farm, giving back to the community that welcomed her. She says: “It was so helpful having supportive company when I was looking for a place, going to house viewings together. I valued the encouragement - when I felt like I'd exhausted my options, [my mentor] would come up with something new.”

5. Future plans

The political context we operate in is increasingly tense and challenging, shaped by rising far-right activity, public anxiety about immigration and asylum, policy shifts, the cost of living crisis and mounting security concerns. Looking ahead, Borderlands will be led by our values and strive to maintain a partnership working approach, putting members’ needs first and continually asking ourselves how we can best add strategic value to the sector.

Our Strategic Plan 2023-26 ended this year and we began work on our new strategy, reflecting, envisioning and consulting with the Changemakers, trustees, staff and volunteers. Over the next three years our strategic aims are to:

- champion lived experience leadership through staff, volunteering and governance opportunities and through the development of the Changemakers group;
- extend our welcome services to underserved groups of refugees and asylum seekers beyond the Welcome Centre and hotels to dispersed communities;
- integrate a strategic focus on health and wellbeing into the outreach project and wider services, enabling members to address their wellbeing needs and improve their health outcomes;
- participate in campaigning and advocacy initiatives to stand in solidarity with our members; and
- develop our ‘infrastructure’ to ensure we are proactively anti-racist, resilient and stable.

Our priorities for the coming year are:

- launch our new Intensive ESOL programme in Bedminster and Lockleaze, and coordinate the new ESOL project for our five refugee sector partners;
- expand the reach of our Outreach project to run more drop-ins in community hubs to reach asylum seekers in dispersal accommodation as hotels begin to close;
- develop pathways for members to become staff, trustees or volunteers with Borderlands or elsewhere; and establish supported pathways into governance for members of the Changemakers;
- put our new Fundraising Plan into action including diversifying our funding streams through developing individual giving, community fundraising and corporate partnerships;
- implement our new Monitoring and Evaluation Framework to improve the way we measure our impact and strengthen our methods of engaging members through feedback and participation in improving our services; and
- work with the landlord to optimise safety measures in the building to ensure security of staff, volunteers and members.

Thank you

We extend our heartfelt gratitude to all who have contributed to our work. Our funders this year included Bristol City Council, Garfield Weston Foundation, Henry Smith Foundation, Lloyds Bank Foundation, John James Bristol Foundation, The National Lottery Community Fund, Van Neste Foundation, Quartet Community Foundation, Harold Hood Trust, Medlock Trust, Nisbet Trust and others, including those who prefer to be anonymous. We are also grateful to the individuals, local businesses, social enterprises and charities who have made donations. Last but not least, thank you to our wonderful members, volunteers, partners and staff for your ongoing commitment, expertise and energy.

6. Financial review

Our Accounts for 2025-26 show income of £471,702 and expenditure of £417,156, giving a £54,546 surplus. 60% of income came from Trusts and Foundations, 17% from local authorities or central government, 18% from individual donations and 3% from rental income. 64% of expenditure was on salary-related costs for our team of 3 full-time and 10 part-time staff (6.4 FTE).

We ended the year in a strong financial position, with 64% of income needed for 2026-27 already secured (although securing sufficient funding for the following year will be more challenging). The majority of secured funding is from Bristol City Council (Bristol Sanctuary Services and Bristol Impact Fund) as well as multi-year grants from Lloyds Bank Foundation and the Nisbet Trust. A substantial three-year grant from the Henry Smith Charity ended this year, and we will be actively seeking more multi-year funding in the coming year to create a more stable funding base.

Reserves policy

The Trustees have a General Reserves Policy which protects our operations and essential services from the potential risk of disruption at short notice due to a lack of funds while ensuring Borderlands does not retain income for longer than required. The policy takes into account operating expenses and maintenance of essential services in the event of a downturn in income and/or unforeseen increases in costs. It also takes account of the contractual obligations to our employees and the costs of closure or wind-down of our core operations.

Net current assets were £316,904 on 31 March 2026, of which £214,255 were general (free) reserves. Our forecast expenditure for 2026-27 is £568,578 – an increase of nearly 30% reflecting the additional staffing costs associated with the new part-time ESOL Coordinator, ESOL Tutors and Outreach Coordinator (funded by Bristol Sanctuary Services). This means that reserves represent 4.5 months' costs, in line with our policy of maintaining free reserves at between four and six months' costs. The basis of determining the target reserves level is kept under periodic review and will be adjusted as perceptions of risk and other factors change.

Please note: a proportion of unrestricted funds on the balance sheet relates to a house owned by Borderlands used to provide supported housing for refugees. These funds are therefore not available for spending.

Restricted funds

Restricted funds are held separately within the accounts and are spent within the time-frame indicated by the donor, which may cover more than one financial year. Restricted funds were £102,649 on 31 March 2026.

Statement of responsibilities of the trustees

The trustees (who are also directors of the charity for the purposes of company law) are responsible for preparing the trustees' report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102: The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

Company law requires the trustees to prepare financial statements for each financial year, which give a true and fair view of the state of affairs of the charity and of the income and expenditure of the charity for that period. In preparing those financial statements the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and accounting estimates that are reasonable and prudent;
- state whether applicable UK accounting standards and statements of recommended practice have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in operation.

The trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the charity and which enable them to ensure that the financial statements comply with the Companies Act 2006. The trustees are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charitable company's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

Members of the charitable company guarantee to contribute an amount not exceeding £10 to the assets of the charity in the event of winding up. The trustees are company members but this entitles them only to voting rights. The trustees have no beneficial interest in the charity.

These accounts have been prepared in accordance with the special provisions applicable to companies subject to the small companies' regime.

Independent examiners

Godfrey Wilson Limited were re-appointed as independent examiners to the charitable company during the year and have expressed their willingness to continue in that capacity.

Approved by the trustees on 22 October 2026 and signed on their behalf by

Kimberlee Carstensen

Kimberlee Carstensen, Chair

Independent examiner's report

To the trustees of

Borderlands (South West) Limited

I report to the trustees on my examination of the accounts of Borderlands (South West) Limited (the charitable company) for the year ended 31 March 2026, which are set out on pages 17 to 29.

Responsibilities and basis of report

As the trustees of the charitable company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the charitable company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of the charitable company's accounts as carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5) (b) of the 2011 Act.

Independent examiner's statement

Since the charitable company's gross income exceeded £250,000 your examiner must be a member of a body listed in section 145 of the 2011 Act. I confirm that I am qualified to undertake the examination because I am a member of the Institute of Chartered Accountants in England and Wales (ICAEW), which is one of the listed bodies.

Gravita Godfrey Wilson Limited also provides bookkeeping and payroll services to the charitable company. I confirm that as a member of the ICAEW I am subject to the FRC's Revised Ethical Standard 2024, which I have applied with respect to this engagement.

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

(1) accounting records were not kept in respect of the charitable company as required by section 386 of the 2006 Act; or

(2) the accounts do not accord with those records; or

(3) the accounts do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a 'true and fair view' which is not a matter considered as part of an independent examination; or

(4) the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102).

Independent examiner's report

To the trustees of

Borderlands (South West) Limited

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Dougal Howard

Date: 22 October 2026
Dougal Howard ACA
Member of the ICAEW
Godfrey Wilson Limited
Chartered accountants and statutory auditors
2nd Floor, South
One Castle Park
Tower Hill
Bristol
BS2 0JA

Borderlands (South West) Limited

Statement of financial activities *(incorporating an income and expenditure account)*

For the year ended 31 March 2026

	Note	Restricted £	Unrestricted £	**2026 Total £**	2025 Total £
Income from:					
Donations and legacies	3	272,775	183,887	**456,662**	398,010
Charitable activities	4	-	12,000	**12,000**	12,000
Investments		-	3,040	**3,040**	3,463
Total income		272,775	198,927	**471,702**	413,473
Expenditure on:					
Raising funds		-	33,805	**33,805**	22,639
Charitable activities		278,657	104,694	**383,351**	276,452
Total expenditure	6	278,657	138,499	**417,156**	299,091
Net income / (expenditure)		(5,882)	60,428	**54,546**	114,382
Transfers between funds		(700)	700	**-**	-
Net movement in funds	7	(6,582)	61,128	**54,546**	114,382
Reconciliation of funds:					
Total funds brought forward		109,231	345,322	**454,553**	340,171
Total funds carried forward		102,649	406,450	**509,099**	454,553

All of the above results are derived from continuing activities. There were no other recognised gains or losses other than those stated above. Movements in funds are disclosed in note 15 to the accounts.

Borderlands (South West) Limited

Balance sheet

As at 31 March 2026

	Note	£	**2026** **£**	2025 £
Fixed assets				
Tangible assets	10		**192,195**	198,153
Current assets				
Debtors	11	**3,603**		13,203
Cash at bank and in hand		**342,723**		292,297
		346,326		305,500
Liabilities				
Creditors: amounts falling due within 1 year	12	**(29,422)**		(30,350)
Net current assets			**316,904**	275,150
Total assets less current liabilities			**509,099**	473,303
Creditors: amounts falling due after more than 1 year	13		**-**	(18,750)
Net assets	14		**509,099**	454,553
Funds	15			
Restricted funds			**102,649**	109,231
Unrestricted funds				
General funds			**406,450**	345,322
Total charity funds			**509,099**	454,553

The directors are satisfied that the company is entitled to exemption from the provisions of the Companies Act 2006 (the Act) relating to the audit of the financial statements for the period by virtue of section 477, and that no member or members have requested an audit pursuant to section 476 of the Act.

The directors acknowledge their responsibilities for:

(i) ensuring that the Company keeps proper accounting records which comply with section 386 of the Act; and

(ii) preparing financial statements which give a true and fair view of the state of affairs of the Company as at the end of the financial year and of its profit or loss for the financial year in accordance with the requirements of section 393, and which otherwise comply with the requirements of the Act relating to financial statements, so far as applicable to the company.

These accounts have been prepared in accordance with the special provisions applicable to companies subject to the small companies' regime.

Approved by the trustees on 22 October 2026 and signed on their behalf by

Kimberlee Carstensen

Kimberlee Carstensen, Chair

1. Accounting policies

a) Basis of preparation

Borderlands (South West) Limited is a charitable company limited by guarantee registered in England and Wales. The registered office address is The Assisi Centre, Lawfords Gate, Bristol, BS5 0RE.

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities in preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019) - (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

Borderlands (South West) Limited meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy note.

b) Going concern basis of accounting

The accounts have been prepared on the assumption that the charity is able to continue as a going concern, which the trustees consider appropriate having regard to the current level of unrestricted reserves and confirmed future funding. There are no material uncertainties about the charity's ability to continue as a going concern.

c) Income

Income is recognised when the charity has entitlement to the funds, any performance conditions attached to the item of income have been met, it is probable that the income will be received and the amount can be measured reliably.

Income from the government and other grants, whether 'capital' grants or 'revenue' grants, is recognised when the charity has entitlement to the funds, any performance conditions attached to the grants have been met, it is probable that the income will be received and the amount can be measured reliably and is not deferred.

d) Donated services and facilities

Donated professional services and donated facilities are recognised as income when the charity has control over the item, any conditions associated with the donated item have been met, the receipt of economic benefit from the use by the charity of the item, is probable and the economic benefit can be measured reliably. In accordance with the Charities SORP (FRS 102), general volunteer time is not recognised.

On receipt, donated professional services and donated facilities are recognised on the basis of the value of the gift to the charity which is the amount the charity would have been willing to pay to obtain services or facilities of equivalent economic benefit on the open market; a corresponding amount is then recognised in expenditure in the period of receipt.

e) Interest receivable

Interest on funds held on deposit is included when receivable and the amount can be measured reliably by the charity: this is normally upon notification of the interest paid or payable by the bank.

1. Accounting policies (continued)

f) Funds accounting

Unrestricted funds are available to spend on activities that further any of the purposes of the charity. Restricted funds are donations which the donor has specified are to be solely used for particular areas of the charity's work or for specific projects being undertaken by the charity.

g) Expenditure and irrecoverable VAT

Expenditure is recognised once there is a legal or constructive obligation to make a payment to a third party, it is probable that settlement will be required and the amount of the obligation can be measured reliably.

Irrecoverable VAT is charged as a cost against the activity for which the expenditure was incurred.

h) Allocation of support and governance costs

Support costs are those functions that assist the work of the charity but do not directly undertake charitable activities. Governance costs are the costs associated with the governance arrangements of the charity, including the costs of complying with constitutional and statutory requirements and any costs associated with the strategic management of the charity's activities. These costs have been allocated in full to the cost of charitable activities in both the current and prior year, on the basis that the charity has not expended any significant resources towards fundraising this year, outside of the staff time and consultancy already allocated.

i) Tangible fixed assets

Depreciation is provided at rates calculated to write down the cost of each asset to its estimated residual value over its expected useful life. The depreciation rates in use are as follows:

Freehold property	50 years
Furniture and equipment	4 years

Items of equipment are capitalised where the purchase price exceeds £500.

j) Debtors

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

k) Cash at bank and in hand

Cash at bank and cash in hand includes cash and short term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

l) Creditors

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

1. Accounting policies (continued)

m) Concessionary loans

The charitable company is in receipt of concessionary loans for furtherance of their charitable activities. Concessionary loans are recognised when the commitment is entered into and the relevant loan documentation has been completed. The loans are initially recognised and measured at the amount received, with the carrying amount adjusted in subsequent years to reflect repayments and if necessary any accrued interest.

n) Financial instruments

The charitable company only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value with the exception of bank loans which are subsequently recognised at amortised cost using the effective interest method.

o) Pension costs

The company operates a defined contribution pension scheme for its employees. There are no further liabilities other than that already recognised in the SOFA.

p) Accounting estimates and key judgements

In the application of the charity's accounting policies, the trustees are required to make judgements, estimates and assumptions about the carrying values of assets and liabilities that are not readily apparent from other sources. The estimates and underlying assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised if the revision affects only that period, or in the period of the revision and future periods if the revision affects both current and future periods.

The key sources of estimation uncertainty that have a significant effect on the amounts recognised in the financial statements are described below.

Depreciation

As described in note 1i to the financial statements, depreciation is provided at rates calculated to write down the cost of each asset to its estimated residual value over its expected useful life.

2. Statement of financial activities: prior period comparatives

	Restricted £	Unrestricted £	2025 Total £
Income from:			
Donations and legacies	250,804	147,206	398,010
Charitable activities	-	12,000	12,000
Investments	-	3,463	3,463
Total income	250,804	162,669	413,473
Expenditure on:			
Raising funds	-	22,639	22,639
Charitable activities	206,263	70,189	276,452
Total expenditure	206,263	92,828	299,091
Net income and net movement in funds	44,541	69,841	114,382

3. Income from donations and legacies

	Restricted £	Unrestricted £	**2026 Total £**
Companies and trusts	272,525	93,940	**366,465**
Individuals	250	85,584	**85,834**
Gifts in kind	-	2,712	**2,712**
Gift aid	-	1,651	**1,651**
Total income from donations and legacies	272,775	183,887	**456,662**

Gift in kind income relates to donations of food items for the benefit of service users.

Prior period comparative:

	Restricted £	Unrestricted £	2025 Total £
Companies and trusts	250,348	82,764	333,112
Individuals	456	62,191	62,647
Gifts in kind	-	1,001	1,001
Gift aid	-	1,250	1,250
Total income from donations and legacies	250,804	147,206	398,010

4. Income from charitable activities

	2026	2025
	£	£
Rental income	**12,000**	12,000
	12,000	12,000

All income from charitable activities is unrestricted.

5. Government grants

The charitable company receives government grants, defined as funding from Bristol City Council and the National Lottery to fund charitable activities. The total value of such grants in the period ending 31 March 2026 was £81,729 (2025: £53,409 from Bristol City Council, South Gloucestershire Council, and the Bristol Impact Fund 2). There are no unfulfilled conditions or contingencies attaching to these grants in 2025-26.

6. Total expenditure

	Raising funds	Charitable activities	Support and governance costs	**2026 Total**
	£	£	£	**£**
Staff costs (note 8)	18,213	231,638	13,558	**263,409**
Other staff costs	-	-	7,542	**7,542**
Project delivery costs	-	53,116	-	**53,116**
Other project costs	-	89	-	**89**
Premises costs	-	24,824	11,181	**36,005**
Insurance	-	-	3,292	**3,292**
Accountancy	-	-	11,860	**11,860**
Consultancy	12,971	-	2,300	**15,271**
Admin costs	2,621	464	17,191	**20,276**
Depreciation	-	-	6,296	**6,296**
Sub-total	33,805	310,131	73,220	**417,156**
Allocation of support and governance costs	-	73,220	(73,220)	-
Total expenditure	**33,805**	**383,351**	**-**	**417,156**

Total governance costs were £2,670 (2025: £2,520).

6. Total expenditure (continued)

Prior year comparative

	Raising funds £	Charitable activities £	Support and governance costs £	2025 Total £
Staff costs (note 8)	8,239	168,849	12,917	190,005
Other staff costs	-	-	4,821	4,821
Project delivery costs	-	33,948	-	33,948
Other project costs	-	2,436	-	2,436
Premises costs	-	10,775	9,401	20,176
Insurance	-	-	1,361	1,361
Accountancy	-	-	10,449	10,449
Consultancy	14,400	-	2,400	16,800
Admin costs	-	872	8,779	9,651
Depreciation	-	-	9,444	9,444
Sub-total	22,639	216,880	59,572	299,091
Allocation of support and governance costs	-	59,572	(59,572)	-
Total expenditure	22,639	276,452	**-**	299,091

7. Net movement in funds

This is stated after charging:

	2026	2025
	£	£
Depreciation	**6,296**	9,444
Trustees' remuneration	**Nil**	Nil
Trustees' reimbursed expenses	**Nil**	Nil
Independent examiner's remuneration (excluding VAT):		
▪ Independent examination	**2,225**	2,100
▪ Other services	**9,365**	6,607

In common with other organisation's of our size and nature, our independent examiners have assisted with the preparation of the financial statements. They have also provided payroll and bookkeeping support services in the year.

8. Staff costs and numbers

Staff costs were as follows:

	2026	2025
	£	£
Salaries and wages	**241,244**	178,201
Social security costs	**17,642**	8,710
Pension costs	**4,523**	3,094
	263,409	190,005

No employee earned more than £60,000 during the current or prior year.

The key management personnel of the charitable company comprised the Trustees, CEO and Interim CEO. The total employee benefits of the key management personnel were £45,034 (2025: Trustees, CEO and Interim CEO, £58,101).

	2026	2025
	No.	No.
Average head count	**10**	8

9. Taxation

The charity is exempt from corporation tax as all its income is charitable and is applied for charitable purposes.

10. Tangible fixed assets

	Freehold property £	Furniture & equipment £	Total £
Cost			
At 1 April 2025	238,500	20,668	**259,168**
Additions	-	338	**338**
Disposals	-	(3,624)	**(3,624)**
At 31 March 2026	238,500	17,382	**255,882**
Depreciation			
At 1 April 2025	42,930	18,085	**61,015**
Charge for the year	4,770	1,526	**6,296**
Disposals	-	(3,624)	**(3,624)**
At 31 March 2026	47,700	15,987	**63,687**
Net book value			
At 31 March 2026	**190,800**	**1,395**	**192,195**
At 31 March 2025	195,570	2,583	198,153

11. Debtors

	2026 £	2025 £
Prepayments	**1,953**	3,203
Other debtors - Gift Aid receivable	**1,650**	-
Accrued income	**-**	10,000
	3,603	13,203

12. Creditors : amounts due within 1 year

	2026 £	2025 £
Trade creditors	**4,273**	1,052
Loans	**18,750**	25,000
Accruals	**5,268**	3,992
Pensions payable	**1,131**	306
	29,422	30,350

13. Creditors : amounts due after 1 year

	2026	2025
	£	£
Loans	**-**	18,750

The loan is a 10 year loan from a former trustee for purchase of a residential property, secured by a legal mortgage over the property. The loan commenced in 2017 and is repayable at £25,000 per annum. No interest is charged.

14. Analysis of net assets between funds

	Restricted funds	Unrestricted funds	**Total funds**
	£	£	**£**
Tangible fixed assets		192,195	**192,195**
Current assets	107,649	238,677	**346,326**
Current liabilities	(5,000)	(24,422)	**(29,422)**
Net assets at 31 March 2026	**102,649**	**406,450**	**509,099**

Prior period comparatives

	Restricted funds	Unrestricted funds	Total funds
	£	£	£
Tangible fixed assets	-	198,153	198,153
Current assets	109,231	196,269	305,500
Current liabilities	-	(30,350)	(30,350)
Non-current liabilities	-	(18,750)	(18,750)
Net assets at 31 March 2025	109,231	345,322	454,553

15. Movements in funds

	At 1 April 2025 £	Income £	Expenditure £	Transfers between funds £	**At 31 March 2026 £**
Restricted funds					
Welcome Centre	78,092	77,846	(120,497)	-	**35,441**
Mentoring Project fund	356	23,000	(22,984)	-	**372**
Outreach work	10,548	67,479	(63,321)	-	**14,706**
Legal fund	700	-	-	(700)	**-**
Learning Project	14,343	39,200	(34,796)	-	**18,747**
Feel Good Project	4,810	22,000	(6,246)	-	**20,564**
CEO salary costs	382	43,250	(30,813)	-	**12,819**
Total restricted funds	109,231	272,775	(278,657)	(700)	**102,649**
Unrestricted funds					
General funds	345,322	198,927	(138,499)	700	**406,450**
Total unrestricted funds	345,322	198,927	(138,499)	700	**406,450**
Total funds	454,553	471,702	(417,156)	-	**509,099**

Purposes of restricted funds

Welcome Centre — We received grants from a range of funders to support our Welcome Centre including Bristol City Council (Bristol Impact Fund), Feeding Bristol (Household Support Fund), John James Bristol Foundation, Migrant Help, Bristol Local Food Fund, Quartet Community Foundation and several smaller trusts.

Mentoring Project fund — The Mentoring Project was funded by 29th May 1961 Charitable Trust, Leonard Laity Stoate Charitable Trust and another trust which prefers to remain anonymous. These funds enable our Mentoring Project to provide one-to-one practical and emotional support from trained volunteer mentors to help 'mentees' achieve personal goals over 6-9 months.

Outreach work — Our Outreach work was funded by Bristol City Council and a grant from University Hospitals Bristol to support social activities for hotel residents.

15. Movements in funds (continued)

Purposes of restricted funds (continued)

Legal fund	This is a small fund established by the trustees to support legal costs for asylum seekers and refugees in cases where public funding is unavailable.
Learning Project	The Learning Project was funded by Bristol City Council Sanctuary Services and several trusts including the Van Neste Foundation, Nisbet Trust and Medlock Trust; enabling us to offer classes in English for Speakers of other Languages (ESOL) to empower learners to find their way around the city, navigate a new culture, make friends and access opportunities.
Feel Good Project	Our Feel Good Project was funded by The National Lottery Awards for All, to run a full programme of wellbeing activities which help our members build connections, feel positive and gain coping tools and respite from their situation.
CEO salary costs	Funding from The Henry Smith Charity to support the CEO role.

Prior period comparatives

	At 1 April 2024 £	Income £	Expenditure £	Transfers between £	At 31 March 2025 £
Restricted funds					
Drop-in fund	4,221	146,435	(72,564)	-	78,092
Mentoring Project fund	45,721	-	(45,365)	-	356
Outreach work	8,048	3,500	(1,000)	-	10,548
Legal fund	700	-	-	-	700
Learning Project	6,000	39,239	(30,896)	-	14,343
Wellbeing activities	-	21,630	(16,820)	-	4,810
CEO salary costs	-	40,000	(39,618)	-	382
Total restricted funds	64,690	250,804	(206,263)	-	109,231
Unrestricted funds					
General funds	275,481	162,669	(92,828)	-	345,322
Total unrestricted funds	275,481	162,669	(92,828)	-	345,322
Total funds	340,171	413,473	(299,091)	-	454,553

16. Related party transactions

Included within the charity's creditors at the year end is a 10 year loan from a former trustee for the purchase of a residential property, secured by a legal mortgage over the property. The loan commenced in 2017 and is repayable at £25,000 per annum. No interest is charged on the loan. The balance outstanding on the loan at the year end is £18,750 (2025: £43,750).

The total aggregate donations from trustees during the year were £nil (2025: £nil).