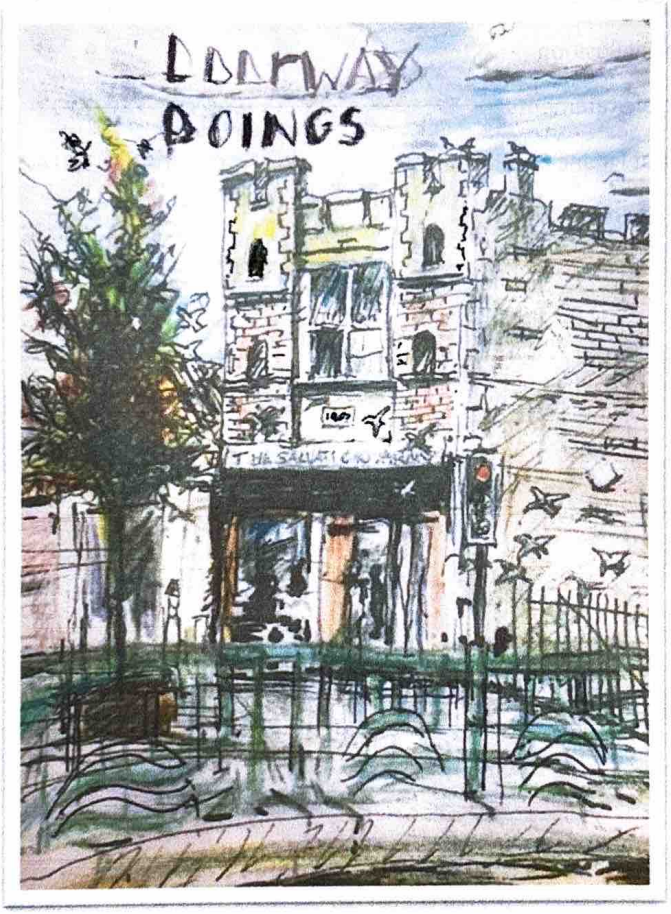
Doorway

Report of the Trustees and unaudited Financial Statements of Doorway Wiltshire Limited for the year ended 31 March 2026



Doorway Wiltshire Limited, (trading as Doorway) a Charitable Company Limited by Guarantee registered in England and Wales No. 07232063. Registered Charity No. 1137757
Registered Office: The Citadel, Bath Road, Chippenham, Wiltshire, SN15 2AB
Telephone: 01249 445385
www.doorwayproject.org.uk Facebook: Doorway Wiltshire

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Report of the Trustees

The Trustees, who are also directors of the charity for the purposes of the Companies Act 2006, present their report and the unaudited Financial Statements of Doorway Wiltshire Limited ("the Charity") for the financial year ended 31 March 2026. The Trustees have adopted the provisions of the Statement of Recommended Practice (SORP) 'Accounting and Reporting by Charities' issued in March 2005.

Incorporation
The charitable company was incorporated on 22 April 2010.

Reference and administration details
Registered company number
07232063 (England and Wales)

Registered charity number
1137757

Registered office
The Citadel,
Bath Road,
Chippenham,
Wiltshire, SN15 2AB

Trustees
All of the Trustees listed below have served throughout the year unless otherwise stated. The Trustees are appointed at the AGM, as set out in the Articles of Association. All Doorway members are invited to nominate directors prior to the AGM.

Stephen Abbott (Chairperson)	Appointed 31 May 2024
Declan Basely	Appointed 16 January 2025
Mark Barnett	Resigned 17 November 2025
David Bloomer	Appointed 14 April 2024
Richard Briggs	Appointed 23 November 2022
Michael Carter	Appointed 23 November 2022
Daniel Lewis	Appointed 23 November 2022
Amy Mitchell	Resigned 30 April 2026
Judith Vosper	Appointed 30 May 2023

Independent Examiner
RiverView Portfolio Limited
Chartered Management Accountants
1 Market Hill
Calne, Wiltshire, SN11 0BT

Riverview Portfolio Limited was appointed by the Board as the Accountant for Doorway Wiltshire Ltd on 22 May 2012 and Payroll Provider from July 2012. Riverview was appointed as Independent Examiner by the AGM on 20 November 2013 and at every subsequent AGM.

Report of the Trustees (continued)

Staff

During the year, in addition to the CEO, the Charity employed a Director of Services, a Support Services Manager, three Support Staff, a Facilities & Events Manager and an Administrator to manage the drop-in centre and provide support services to our guests.

Governance and management

Governing Document

The Charity is controlled by its governing document, a Memorandum and Articles of Association, and constitutes a Charitable Company Limited by Guarantee, as defined by the Companies Act 2006. The Governing Document is available on the Doorway Wiltshire Limited website. The Charity was incorporated on 22 April 2010 and registered as a charity on 3 September 2010.

Risk Management

The Trustees have a duty to identify and review the risks to which the Charity is exposed and to ensure appropriate controls are put in place to provide reasonable assurance against fraud and error. The Doorway Wiltshire Limited Board of Trustees has implemented an organisational risk management policy.

Organisation

The Board of Trustees administers the Charity and meets every two months. The CEO is appointed by the Trustees to manage the day-to-day operations of the Charity.

Objectives and Activities

Our Values

We are an inclusive, compassionate and non-judgemental organisation and believe that when offered the right environment everyone is capable of making positive changes to their lives, however small.

Our Vision

Homeless and vulnerably housed people in North Wiltshire can reverse the spiral of homelessness and have improved resilience and capacity for self- recovery, making positives changes to their lives, however small.

Our Mission Statement

We believe that homeless and marginalized people are capable of change and can only achieve their full potential when offered a safe, supportive, empowering and non-judgmental environment. We work hard to improve the chances of people finding stable long-term accommodation, to prevent the loss of accommodation, and to signpost to other places of support. We provide immediate support including hot food, a shower, clean clothes and internet access, and longer-term support by making referrals to other organisations including the Council's Rough Sleeper Outreach Worker, Housing Options, Turning Point and physical and mental health services.

Our Key Objectives

- Continue to protect and provide the current service and service levels
- Develop outreach services to the North Wiltshire triangle
- Increase our influence on policy and initiatives in Wiltshire
- Ensure our premises are 'fit for purpose' and sustainable
- Improve our ability to clearly demonstrate the positive outcomes

Report of the Trustees (continued)

- Developing the skills of our trustees, staff and volunteers
- Fundraise effectively to support the financial requirement of the charity
- Review and take steps to improve our Equality, Diversity and Inclusivity performance.

Our People

Our people are at the heart of everything we do. We want Doorway to be a place where people want to come, work and support. To deliver the best service to our vulnerable guests we will need to recruit, train, reward and retain a diverse group of staff and volunteers who can embrace change and help us to deliver our vision and strategic goals. Our strategic plan endorses continuous learning, development and involvement for our staff and volunteers, including our Board and advocates. We will always listen to the voices of the people we support.

Partnerships

The success of our strategy depends on trusted partnerships and advisors working together to deliver integrated and targeted services. We work with a number of agencies including Wiltshire Council, The Primary Care Network, Citizen's Advice Wiltshire and other local providers of key services for our guests.

Our Achievements and Public Benefits

The Trustees confirm that they have complied with section 4 of the Charities Act 2006, to have due regard to the Charity Commissioners general guidance on Public Benefit, 'Charities and Public Benefit' and the outcomes are summarised below:

In the last year Doorway Wiltshire Ltd continued to be the key agency in Chippenham and North Wiltshire for homeless and marginalised young people and adults even though our services were still severely hit by the effects of the floods resulting from Storm Bert in November 2024. Our team and volunteers continued to manage with determination, skill, care and resolve, continuing to serve our 'guests' being our paramount concern. Our key facility in The Citadel was unavailable until September 2025 and we continued to provide our services at The Rotary Hall for the first five months of the year. During the year:

- We provided 158 rough sleeper drop-in sessions welcoming 620 guests. The average number of monthly unique guests was 25.
- We provided 95 community sessions welcoming 2,200 guests. The average number of monthly unique guests was 70.
- We provided weekly well-being sessions including football, art, men's group, women's group, walking sports and allotment group. These welcomed 1,100 guests.
- We welcomed 600 young people to the Doorstep youth provision with an average attendance of 20.
- We generated support and referral outcomes for 660 guests from these sessions and ither outreach work.
- We accessed cancer screening for 25 guests as part of our Health Inequalities commitment.
- We replaced all our computer equipment, introduced the Lamplight Database to record our service provision and restructured our SharePoint and One Drive file management facilities. Thank you to the Lloyds Bank Foundation for their support with these initiatives.
- We worked closely with other agencies including Wiltshire Council's Rough Sleeper Team, Victim Support, Turning Point, The Primary Care Network's Living Well Team and other welfare agencies.

- We positively engaged with the local community to promote the needs of homeless and vulnerably housed people, helping to build understanding and generate support for the positive work we do.
- We received income of £327,951 in the year (2025: £282,328) representing a 16% increase. All funds were used to provide staff, facilitate our drop-in facilities and support groups, administration and governance.

We have an excellent team with a superb body of volunteers and a standard of good practice established over the life of the Charity. This case study encompasses the difference we make:

When N first walked through Doorway's doors in the winter of 2023, he arrived exactly as he had lived for years: carrying everything he owned in a battered trolley, wearing his flat-peak hat and keeping the world at a careful distance. He had been rough sleeping and someone in town had mentioned that Doorway offered a hot lunch on Thursdays. So, he came quietly, cautiously and sat down for a meal. That first visit was the beginning of something none of us could have predicted. N told us, slowly over time, that he didn't expect to belong anywhere again. But something shifted in Chippenham and N started coming to every Doorway session. He used the showers and the laundry and he ate the meals. His stays grew longer and slowly, gently, trust began to grow. With support, he attended his first GP appointment since the 1980s. He built friendships, not just with us, but with people in the local community. For the first time in years, he wasn't just passing through, he was part of something. Eventually, N agreed to speak to housing and now, after years of walking, years of sleeping outside, years of believing he didn't belong anywhere, N has moved into a Housing-Led project. He has a flat and he is working through the steps to join the housing register. He is beginning to imagine a "forever home." N still comes to Doorway every week, he still tells stories, he still wears his flat-peak hat.

Steve Abbott
Chairperson

Date: 1/10/26

Independent Examiner's report to the Trustees of Doorway Wiltshire Limited

I report on the accounts for the year ended 31st March 2026 set out on pages seven to fourteen.

Respective responsibilities of trustees and examiner
The charity's trustees (who are also the directors for the purposes of company law) are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for this year under Section 144 of the Charities Act 2011 (the Charities Act) and that an independent examination is required.

Having satisfied myself that the charity is not subject to audit under company law and is eligible for independent examination, it is my responsibility to:
- examine the accounts under section 145 of the Charities Act
- to follow the procedures laid down in the general Directions given by the Charity Commission (under section 145(5)(b) of the Charities Act, and
- to state whether particular matters have come to my attention.

Basis of the independent examiner's report
My examination was carried out in accordance with the General Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently no opinion is given as to whether the accounts present 'a true and fair view' and the report is limited to those matters set out in the statements below.

Independent examiner's statement
In connection with my examination, no matter has come to my attention to indicate that:
- accounting records have not been kept in accordance with section 386 of the Companies Act 2006
- the accounts do not accord with such records
- where accounts are prepared on an accruals basis, whether they fail to comply with relevant accounting requirements under section 396 of the Companies Act 2006, or are not consistent with the Charities SORP (FRS102)
- any matter which the examiner believes should be drawn to the attention of the reader to gain a proper understanding of the accounts.

JAddicott

Jonathan Addicott ACCA
RiverView Portfolio Limited
Chartered Management Accountants
1 Market Hill
Calne
Wiltshire
SN11 0BT

Date: 14/10/26

Statement of Financial Activities
(Incorporating an Income and Expenditure Account)
for the year ended 31 March 2026

	Unrestricted Funds	Designated Funds	Restricted Funds	2026	2025
	£	£	£	£	£
INCOMING RESOURCES					
Incoming grants from generated funds					
Voluntary Income	234,918			234,918	181,591
Activities for generating funds	21,504			21,504	37,384
Investment income	1,767			1,767	822
Sundry/Miscellaneous Income	27,451			27,451	-
Incoming resources from charitable activities					
Guest support services and activities			42,311	42,311	62,531
Total incoming resources	**285,640**	**-**	**42,311**	**327,951**	**282,328**
RESOURCES EXPENDED					
Costs of generating funds					
Fundraising and Publicity Costs	769			769	406
Charitable activities					
Guest support services and activities	190,528	10,029	52,772	253,329	236,424
Support & Management Costs	65,323	16,797		82,120	66,698
Governance costs	964			964	1,896
Total resources expended	**257,584**	**26,826**	**52,772**	**337,182**	**305,424**
Net Income/(Expenditure) for the year	**28,056**	**(26,826)**	**(10,461)**	**(9,231)**	**(23,096)**
Transfers	(11,652)	11,652	-	-	-
RECONCILIATION OF FUNDS					
Total Funds brought forward	**74,259**	**74,124**	**31,006**	**179,389**	**202,485**
TOTAL FUNDS CARRIED FORWARD	**90,663**	**58,950**	**20,545**	**170,158**	**179,389**

Statement of Financial Position

as at 31 March 2026

	Notes	2026 £	2025 £
FIXED ASSETS			
Tangible assets	2	10,196	15,341
		10,196	15,341
CURRENT ASSETS			
Debtors: amounts falling due within one year	3	5,339	3,170
Cash at bank		161,680	167,140
		167,019	170,310
CREDITORS			
Amounts falling due within one year	4	(7,057)	(6,262)
		(7,057)	**(6,262)**
NET CURRENT ASSETS/(LIABILITIES)		170,158	179,389
TOTAL ASSETS LESS CURRENT LIABILITIES		**170,158**	**179,389**
NET ASSETS/(LIABILITIES)		170,158	179,389
FUNDS	6		
Unrestricted funds		90,663	74,259
Designated Funds		58,950	74,124
Restricted Funds		20,454	31,006
TOTAL FUNDS		**170,158**	**179,389**

The charitable company was entitled to exemption from audit under section 477 of the Companies Act 2006 relating to small companies.

The members have not required the company to obtain an audit in accordance with section 476 of the Companies Act 2006.

The directors acknowledge their responsibilities for complying with the requirements of the Companies Act with respect to accounting records and the preparation of accounts.

These accounts have been prepared in accordance with the provisions applicable to small companies subject to the small companies' regime and in accordance with FRS102 SORP.

The financial statements were approved by the Board of Trustees on 16th November 2026 and were signed on its behalf by:

Steve Abbott

Chairperson

Notes to the Financial Statements

1. Accounting policies

a. Accounting convention

The financial statements have been prepared under the historical cost convention, and in accordance with the Financial Reporting Standard (FRS102), the Companies Act 2006 and the requirements of the Statement of Recommended Practice, Accounting and the Charites Act 2011.

b. Incoming resources

All incoming resources are included on the Statement of Financial Activities when the charity is legally entitled to the income and the amount can be quantified with reasonable accuracy.

c. Resource expended

Expenditure is accounted for on an accrual basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

d. Charitable activities

Charitable expenditure comprises those costs incurred by the charity in the delivery of its activities and services for its beneficiaries. It includes both costs that can be allocated directly to such activities and those costs of an indirect nature necessary to support them.

e. Governance costs

Governance costs include those costs associated with meeting the constitutional and statutory requirements of the charity and include the independent examiner fees and costs linked to the management of the charity.

f. Taxation

The charity is exempt from corporation tax on its charitable activities. The company is not registered for VAT and accordingly any irrecoverable VAT is included in the expenditure concerned.

g. Fund accounting

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the Trustees.

Designated funds are unrestricted funds earmarked by the Trustees for particular purposes.

Restricted funds can only be used for particular purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

h. Tangible Fixed Assets

Fixed assets with a cost of £500 or less are not capitalised. Depreciation is provided to write off the costs of fixed assets on a straight-line basis over their expected useful lives as follows:

Fixture and fittings:	4 years

i. Leases

Rentals payable under operating lease and any lease incentives are charged in the Statement of Financial Activity evenly over the period of the lease.

Notes to the Financial Statements (continued)

2. Tangible Assets

	Fixture and Fittings	Leasehold improvements	Total
Cost or valuation	**£**	**£**	**£**
As at 1st April 2025	19,123	61,585	80,708
Additions	11,652	-	11,652
Disposals	-	(61,585)	(61,585)
As at 31st March 2026	30,775	-	30,775
Depreciation			
As at 1st April 2025	16,747	48,620	65,367
Depreciation charge	3,646	12,965	16,797
Eliminate on disposal	-	(61,585)	(61,585)
As at 31st March 2026	20,579	-	20,579
Carrying amount			
As at 31st March 2026	10,196	-	10,196
As at 31st March 2025	2,376	12,965	15,341

3. Debtors: amounts receivable within one year

	2026	2025
	£	£
Prepayments and accrued income	5,209	3,170
Accounts Receivable	130	-
Total	**5,339**	**3,170**

4. Creditors: amounts falling due within one year

	2026	2025
	£	£
Accrued expenses	1,030	1,883
Creditors	94	87
PAYE / National Insurance	5,255	3,528
Pension liability	677	765
Total	**7,057**	**6,262**

5. Operating leases

The Charity had the following future minimum lease payments under non-cancellable operating lease for each of the following periods:

	2026	2025
Buildings	**£**	**£**
Within one year	24,000	22,000
Between one and five years	96,000	44,000
Total	**120,000**	**66,000**

Notes to the Financial Statements (continued)

6. Funds

		Incoming Resources £	Resources Expended £	Movement in Funds £
Unrestricted Funds				
General Fund		243,329	(314,669)	(71,340)
Restricted Funds				
Donor	**Purpose**			
Wiltshire Council Household Support	Food	5,000	(2,397)	2,603
Health Inequalities Fund Screening	Staff Costs and Utilities	20,651	(13,470)	7,181
Chippenham Borough Lands - Pot 2	Staff Costs and Utilities	10,000	(3,299)	6,701
Help the Homeless	Equipment	2,660	(2,660)	-
Chippenham Area Board Youth Project	Youth Group	4,000	(687)	3,313
Total		42,311	(22,513)	19,798
Brought Forward Restricted Funds				
For Information Only				
National Lottery Awards for All	Staff Salaries/Overheads	11,602	(11,602)	-
Lord Methuens Charitable Trust	Fundraising Expenses	1	(1)	-
WCF - Health Inequalities Fund	Staff Costs	1,876	(1,876)	-
Chippenham Borough Lands	Guest Expenses	6,601	(6,601)	-
Art Group Exhibition	Art Group	108	(80)	28
Nationwide Building Society	Drop-Ins	9,817	(9,098)	719
Chippenham Area Board Youth Project	Youth Group	1,000	(1,000)	-
Total		31,005	(30,258)	747
TOTAL FUNDS		**285,640**	**(337,182)**	**(51,542)**

6a. Reserves Commentary

Unrestricted reserves were £91k at the end of the year, just above the risk-based target level. After a change in CEO mid-year, the Board are pleased to have maintained this level of security. Doorway continue to use the IT designated reserve, having now completed the client benefit monitoring data base and updated file storage, the only outstanding item is the revamp of the organisation website. The exploitation of the Outreach designated reserve has been slower, partially due to the change of CEO, and some reassessment in terms of strategy, towards a more preventative approach. Work has already expanded into youth homelessness prevention because of this.

Detailed Statement of Financial Activities

for the year ended 31 March 2026

	2026 £	2025 £
Incoming resources		
Voluntary Income		
Gift Aid	9,268	5,706
Standing order donations	6,913	8,023
General public donations	23,146	24,315
Church donations	2,639	5,056
Business donations	17,779	18,905
Trust donations	125,592	61,856
Online donations	27,438	28,827
Partner food agency	-	150
Retail goods	-	75
Campaigns	10,009	11,698
Hall hire	12,134	16,980
Total	**234,918**	**181,591**
Activities for generating funds		
Sleep out	6,366	10,963
Activities & events	15,138	26,421
Total	**21,504**	**37,384**
Sundry/Miscellaneous Income		
Insurance payout	27,408	-
Reimbursements	43	-
Total	**27,451**	**-**
Investment Income		
Deposit Account Interest	1,767	822
Total	**1,767**	**822**
Incoming resources from charitable activities		
Grants	42,311	62,531
Total	**42,311**	**62,531**
Total incoming resources	**327,951**	**282,328**

Detail statement of Financial Activities

for the year ended 31 March 2026 (continued)

	2026 £	2025 £
Resources Expended		
Fundraising and publicity costs		
Publicity costs	769	406
Total	**769**	**406**
Charitable activities		
Wages	215,297	188,768
Other staff costs	16,717	14,561
Volunteer costs	1,061	673
Fundraising expenses	8,435	18,413
Food for guests	5,949	8,599
Activities for guests	2,548	3,025
Other services for guests	3,322	2,285
Total	**253,329**	**236,424**
Governance costs		
Independent examiner	720	720
Professional fees	244	1,176
Total	**964**	**1,896**
Support and maintenance costs		
Insurance	8,907	7,903
Communications	3,958	4,119
Postage and stationery	396	338
Bookkeeping and payroll	1,583	1,493
Equipment	5,328	714
Maintenance	16,374	10,699
Rent	21,933	13,143
Utilities	6,699	9,259
Profit & Loss on Disposal	-	2,273
Depreciation expense	16,797	16,612
Total	**81,975**	**66,553**
Finance		
Bank charges	145	145
Total	**145**	**145**
Total resources expended	**337,182**	**305,424**
Net income	**(9,231)**	**(23,906)**