Lewis-Manning
Hospice Care

Trustees' report and group financial statements for the year ended 31 March 2023

lewis-manning.org.uk
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enquiries@lewis-manning.org.uk
Registered Charity Number 1120193
Company Number 06278709
A Limited Company registered in England and Wales

Lewis-Manning Hospice Care
Longfleet House
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Poole, Dorset
BH15 2JD









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Lewis-Manning Hospice Care

Annual Report
2022 - 2023

The Board of Trustees / Directors

Jeremy Allin (Chairman)
Ian Marshall OBE
Timothy Lee
Catharine Geddes (Resigned 19/5/22)
Ann Lee
Peter Brooks
Linda Thompson (Resigned 21/7/22)
Christopher Palmer
David McDonald
Jeremy Lune
Rev. Jane Burgess
Emma Starmer (Appointed 24/3/23)
Jackie Dominey (Appointed 21/7/22)
Timothy Goodson (Appointed 30/11/22)

Senior Management

CEO: Clare Gallie
Director of Clinical Services: Joanne Whale, Hayley Bonner (June 2022)
Director of Finance and Operations: Katie Hewitt
Director of Fundraising: Tom Goodinge
Director of Retail: Susan Newcombe

Patrons

HM Lord Lieutenant of Dorset, Mr Angus Campbell
Phillip Warr
Sir Simon and Lady Jill Campbell
Maxwell Caulfield
Mark Gatiss
Juliet Mills
Harry and Sandra Redknapp
Amanda Waring
Jacqueline Swift
Michael and Pamela Jeffries
Felicity Irwin
Michael Dooley
Professor Karol Sikora MA MB PhD FRR FFPM

Bankers

Insignis Cash Solutions
St John's Innovation Centre
Cowley Road
Milton
Cambridge
CB4 0WS

Lloyds Bank PLC
101 High Street
Poole
BH15 1AJ

Auditors

Saffery Champness
Midland House
2 Poole Road
Bournemouth
BH2 5QY

Company Secretary

Trevor Arthur

About Us

Lewis-Manning Hospice Care is the only independent hospice charity in East Dorset and Purbeck providing free care and support for adults with cancer and other life-limiting illnesses from diagnosis onwards. We offer focused interventions of care from self-management through to palliative nursing for adult patients with life-limiting and end-of-life care needs and we also provide free support for their family members including children and young people.

Our support can be accessed through our Clinics –

- Our Breathlessness Clinic for people with life-limiting conditions that make it hard for them to breathe
- Our Lymphoedema Clinic for cancer patients
- Our Day Hospice services at Longfleet House in Poole
- Our Family Support and Bereavement Service
- Our new local Day Hospice community hubs across East Dorset and in Purbeck.

In addition, we offer:

- Complementary Therapies, support through Art and Wellbeing activities
- Virtual Hospice – giving people who find it hard to travel the opportunity to access our support
- Support to Care Homes
- Group interventions.

We have also been developing and running a new anticipatory care model of **hospice support at home**, offering help and care from the point of diagnosis onwards. Finally, our end-of-life educational partnerships with Bournemouth University and AECC University College are an exciting way for our charity to promote learning and the value of working in end-of-life care.

For over 30 years Lewis-Manning Hospice Care has provided the local Dorset community with physical and emotional support to help them live well through their illness and ensure that they do not live alone with their illness.

01202 708470

enquiries@lewis-manning.org.uk



Our Vision

Every adult in East Dorset and Purbeck with life-limiting illness can choose how they receive their care.

Our Mission

To work in partnership and provide you and your community with outstanding hospice care, support and education.

Our Values

We are patient centred.

We listen to what matters.

We are kind.

We are accountable.

Our Goals

The following priorities are essential to our success over the next 3 years:

1. Deliver exceptional care and support.

2. Increase the number of people we help.

3. Increase awareness of Lewis-Manning Hospice Care and the services we provide for local people.

4. Develop a sustainable future to support the care of our patients and their families.

Chairman's Statement

During our 30th Anniversary year Lewis-Manning Hospice Care has continued to provide much needed support for Dorset patients, carers and their families. We have been expanding all of our services, with Day Hospice and our Breathlessness services now in four different locations across east Dorset and Purbeck. Lymphoedema clinical services delivered in both Poole and Bournemouth and Family Support and Bereavement across two different locations in Poole and at home. In addition to this we have developed and implemented our Hospice at Home model across Purbeck and Poole, providing much needed support to people in their homes.

We continue to receive excellent patient feedback on our Virtual Hospice services which we have expanded to include online classes and additional apps to assist patients in their own homes. This important ongoing support fits very well alongside all our services, giving patients additional much needed contact and assistance.

Raising the money to deliver these important and growing services continues to be challenging. Our charity shops in particular were impacted by the ongoing Coronavirus pandemic at the start of the year and related increased staff sickness levels. However, we are delighted and most grateful to our fantastic supporters, our team of retail staff, amazing retail volunteers, loyal shoppers and stock donors who continue to think of us and have ensured that income from our charity shops continues to grow. In our 30th Anniversary year, we were delighted to open three new charity shops. The awareness and income that these shops generate are key to our charity's sustainability.

There were a number of wonderful events held to raise funds this year, in particular our Simply Fabulous 30th Anniversary Ball held at the beautiful St Giles House near Wimborne by kind permission of The Earl and Countess of Shaftesbury. This was an amazing event with fantastic feedback from all those who attended and a wonderful way to celebrate this significant milestone for our Charity. We ran our Candles on the Lake event at Poole Park in October as well as an additional Candles on the Beach event in Swanage where we now have a clinical hub and a new charity shop. Both events were very well attended with so many kind supporters coming together to reflect on the year and remember those no longer with us. These are truly emotional and memorable events which we will be continuing and expanding on in 2023.

Our aim to support and develop end of life learning across East Dorset and Purbeck continues with the funding of scholarships for one PhD student and expansion to five nursing degree students in conjunction with Bournemouth

Chairman's Statement

University and the Burdett Trust for Nursing. This is an amazing investment for our charity to be able to make, to assist with increasing knowledge and understanding of palliative and end of life care. Alongside this, we have been working closely with care homes to help staff to develop their skills around palliative care, an area which we will be continuing and growing in 2023 as it supports our patient centred approach to end of life care, improving experiences for more people through increased knowledge in care homes as well as through our own services.

We have seen an increase in the numbers of our wonderful volunteers who support us in all areas including our shops, clinical services, patient drivers, fundraising, finance, administration, reception and gardening. Volunteers are vital to the running of our charity, and we sincerely thank them for their very kind support.

Our Board of Trustees continue to support the leadership team at Lewis-Manning Hospice Care and are proud to have agreed our new three-year strategy from April 2023 onwards to develop all our services and in particular the anticipatory care model of Hospice at Home and the development of “local hubs” throughout East Dorset and Purbeck. We have invested designated funds to build this model in Purbeck and Poole with great success to date, with both statistics and feedback proving that this model is reaching, and positively impacting even more people in the local community.

The year ahead remains challenging due to uncertainties relating to the situation in Ukraine and the cost-of-living crisis and the need for sustainable income and support remains extremely important to us. Demand for our services continues to grow and our collaboration with the different services in Dorset is leading to exciting opportunities to work together with other providers to improve the experience of people at the end of their lives. The building of hubs in the heart of your community is very exciting and we look forward to building on our success and delivering our plans for the coming year. With the generous help and support of our individual donors, trusts, groups and companies we will ensure that we continue to provide and expand these vital services for patients at the end of life across our community.

I would like to offer my sincere thanks to all the staff, volunteers, friends, ambassadors, patrons, partners, supporters and donors who play such an important role in allowing us to continue to grow and provide these essential services. Thank you for your continued kindness, advice, help and support.



Clare Gallie and Jeremy Allin

Jeremy Allin
Chairman
21/9/23



CEO's Statement

I reflect back over our 30th Anniversary year with happiness remembering how so many of you have gone out of your way offering kindness and support to our charity and therefore to the many patients and their families that we have been able to help.

Growing the number of patients that we have supported this year by over 17% has been a real privilege for everyone at our charity. Hearing from our growing clinical team about the huge impact that our work has on those at the end of life in our community allows me to feel confident that the investment so many of you, our supporters, have made in us with your generous gifts of time, financial support and advice has made a very real difference.

The year has seen important strategic growth across all of our services. We have invested some of our designated funds to expand Lewis-Manning Hospice Care closer to home, run our Day Hospice services in three hubs across the county; run two Lymphoedema clinical sites for cancer patients; take our Breathlessness clinics into two community hospitals as well as running this clinic from our Poole hospice and trialling support in patients' homes. New Complementary Therapy and Occupational Therapy services have widened our ability to help even more people and our Family Support and Bereavement team have expanded with one to one, family and group support.

Over the year, we have built on our Poole Hospice at Home model, expanding into Purbeck. This service aims to provide care for people from the moment of a palliative diagnosis and our outcome measures show that we are improving patient experience, reducing patient and family crisis, reducing calls to GPs and reducing the number of patients having to go into acute hospitals at the end of life. All this work is allowing patients more choice and more opportunity to remain at home.

This year we continued our program of end-of-life education, funding five nursing scholarships in partnership with The Burdett Trust for Nursing and Bournemouth University. The initial idea for this project was to attract more nursing students into end-of-life care and from the previous year we were delighted that two out of our three scholars took up permanent roles in end-of-life care upon completing their nursing degrees. This success has been a foundation stone for expansion of the program which has led to our hospice becoming a placement centre for many more final year nursing students to gain increased knowledge and experience. In addition, due to the generous support of individual funders we launched a new PhD scholarship, strengthening our links with Bournemouth University and collaborating on important research into the experiences of patients with liver disease at the end of life. Our partnerships with local educational establishments continues to grow, with a

CEO's Statement

number of student Family Support Counsellors joining us to gain work experience, building their skills for the future.

Following a hugely successful lecture last year, we were very happy to welcome our Visiting Professor, Professor Bee Wee (CBE) for a second educational lecture, open to students, staff and health care professionals across Dorset. The online lecture covered the important topics of frailty and Advanced Care Planning and was extremely well attended.

Our new three-year strategy builds on these foundations and supports our vision for every adult in East Dorset and Purbeck with life-limiting illness to be able to choose how they receive their care with the development of Lewis-Manning “Local Hubs” across the area. We aim to work in collaboration and partnership with other service providers including Primary Care Networks, district nursing, other hospices, acute and community care to provide the best possible service and outcomes for everyone who needs our support.

Alongside these fantastic developments the team has been working hard to increase our income and sustainability for the future. With the support of our local communities, we have opened three new charity shops this year in Winton, Swanage and Poole. These shops are vital to our future, supporting the growth of our clinical services, providing community benefits such as awareness of how we can help people, giving work experience and volunteering opportunities and recycling, turning your pre-loved goods into local care. We have also continued our efforts to increase fundraising income through a programme of events and through the support of local community organisations, individuals, companies and charitable trusts. We simply could not do what we do for our patients without your wonderful support.

We have been honoured to win Eco Business of the Year and Overall Business of the Year at both Bournemouth and Poole Business Awards over the last two years, in addition to the very special Health and Wellbeing Award at the Purbeck Business Awards. These fantastic achievements are testament to you, our patients, volunteers, donors, staff and all our kind supporters. You make a huge difference to the lives of those in our community and to our charity.

Looking back over our 30 years and all of the work that has been achieved, we have been fortunate in this year to celebrate with many of you and importantly to take the time to remember those who are no longer with us. It has been a real opportunity to acknowledge the tremendous help that so many local people have given over those years in order for our charity to plan and look forward to our next 30 years. We will continue to build on these solid foundations to meet the needs of even more patients, their families and carers in the future.

Clare Gallie.

Clare Gallie
CEO
21/9/23



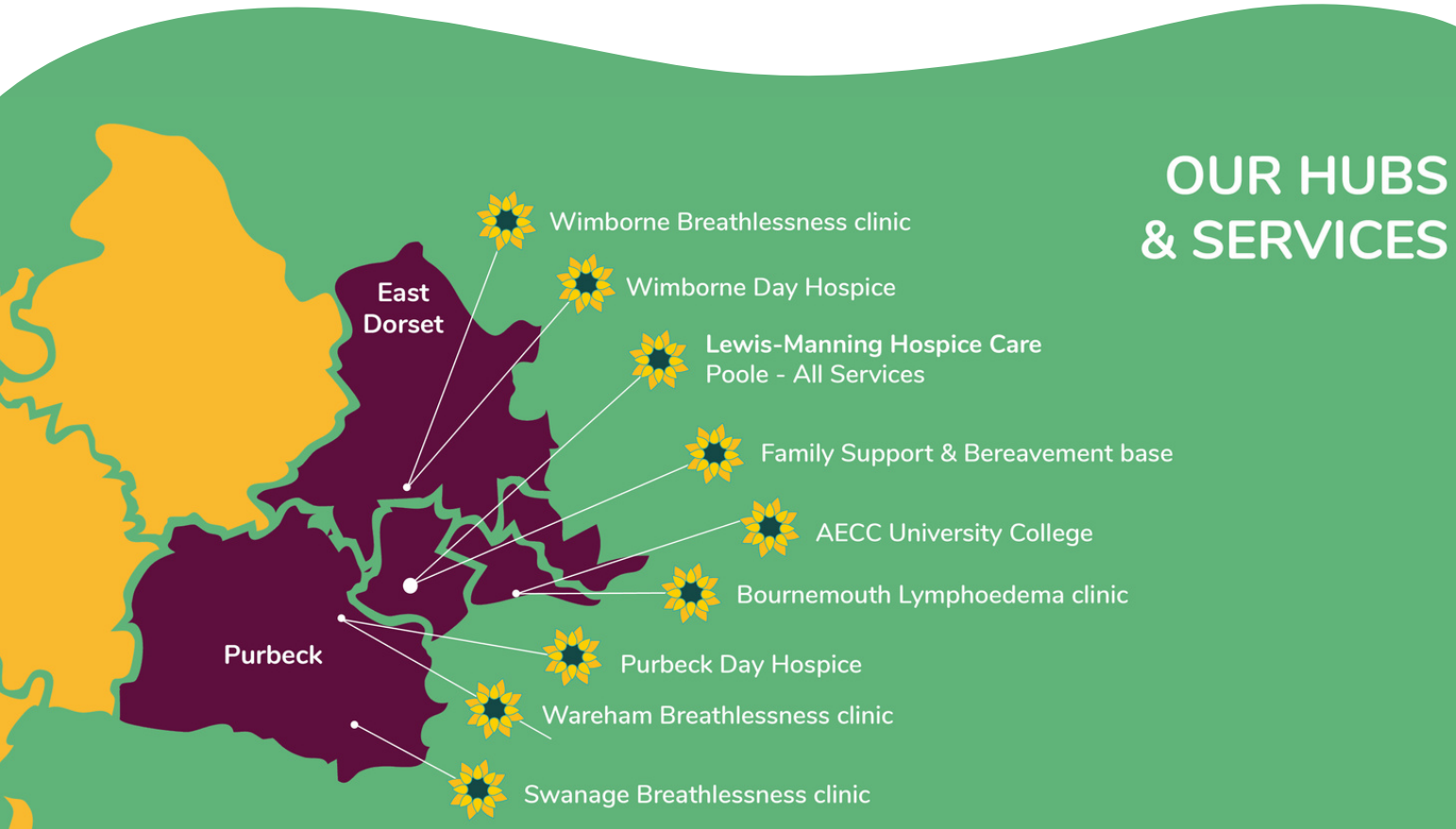
Clinical Services

Lewis-Manning Hospice Care

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This year has seen an expansion of our services, building on our strategic plans for the future development of the local support we deliver. Importantly, this investment has resulted in our Hospice clinical team supporting even more people, helping them to cope with living with life-limiting illness both at our hospice in Poole and out across the east Dorset and Purbeck community. The range of our hospice support now extends to include six independent, but closely linked services working together to give patients access to our care at home, at our community hubs in Wimborne, Swanage and Wareham, Bournemouth or our main hospice site in Poole.

In addition to these services, we have continued to deliver our Virtual Day Hospice and expanded this digital support to include activities and therapies based on patient feedback. Our new Complementary Therapy service has had a significant impact on our patients making a very real difference to patient wellbeing at end of life. All services have allowed us to increase our reach across the Dorset community, ensuring that even more people in need receive our help and support, when and wherever they need it.



Day & Virtual Hospice

Over the last year we have cared for an average of 125 patients **each week** through our important Day Hospice, both in Poole and Wimborne, and now expanding into Purbeck. We have a planned schedule of special events across the year to celebrate a variety of occasions with decorations, themed activities, food and art workshops.

We actively promote links to our other services with many patients benefitting from Complementary Therapy, Virtual Hospice and Hospice at Home as well as attending Day Hospice.

245
New Patient Referrals

6425
Day Hospice Attendances

Our Virtual Service launched as a response to the Coronavirus Pandemic and the need to find alternative ways to care for patients and reduce isolation, especially for those more vulnerable patients who would normally have been cared for at our hospice. Following extremely positive evaluation, **96%** of patients using the service wanted it to continue, so we are delighted to run this service alongside and as an addition to our many other hospice services, giving our patients more opportunity to benefit from the help and support of our hospice team. We continue with our unique delivery of tablet type devices into patients' homes, facilitating the service and ensuring patients are not disadvantaged through lack of access to hardware or internet provision. We have been working closely with NHS Dorset digital team and our own IT support providers to ensure that the devices are kept up to date and we are able to onboard a variety of digital apps, videos and web links to support patients whilst ensuring they remain individual to the needs of the patient and their families.

'So warm and friendly, they make you feel at home' - Day Hospice Patient

'Because the staff make time to speak individually and it's good to meet new people because I live alone.' - Day Hospice Patient



Clinical Services

Breathlessness

209
New Patient Referrals

593
Attendances

The Breathlessness Clinic has expanded further into the community this year with the recruitment of a physiotherapist, and we are now delivering specialist clinical support in Poole, Swanage, Wimborne, and Wareham. This expansion, based on need and identified gaps has shown a significant increase in referrals into our service. In addition, our service lead is now able to provide psychological interventions/ tools for patients, having completed Cognitive Behavioural Therapy training.

The service has developed a Screening Tool, based on guidelines to determine high-risk patients at risk of deterioration or who may need further medical reviews to rule out reversible causes of breathlessness or undiagnosed causes of breathlessness. We are pleased to be part of the Respiratory Champions group that meets once a month supporting networking and collaboration.

'These classes and the therapist have helped me breath slowly and steadily with good deep breaths instead of the quick, shallow pants which I was tending to resort to frequently.'
- Patient with Pulmonary Fibrosis

'I arrived feeling nervous as much medical type interaction has been negative, however I was helped to relax and discuss openly my situation. I was taught techniques that helped me to be calm and learn to exercise in a way that wouldn't worsen symptoms.'
Patient with Chronic Obstructive Disease

'Attending these clinics has allowed me to achieve some of the things others take for granted, like walking my children to school. This has made a huge difference to my life, allowing me to continue being a mum'.
Patient with Lung Cancer



Clinical Services

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Lymphoedema For Cancer Patients

317
Total Patients

149
New Patient Referrals

1862
Attendances

Our specialist Lymphoedema Clinic delivered over 1,800 contacts across the area, seeing patients across east Dorset and west Hampshire with bases at Poole and Bournemouth.
The service continues to see an increased number of patients with referrals averaging around 14 per month. Referrals come from Consultants and Specialist Nurses within east Dorset and west Hampshire but also from The Royal Marsden and St. Georges Hospitals in London where local Dorset patients have received their care.

We are also experiencing more referrals from GP Surgeries, due partly to our Educational Podcast introducing our services to Dorset GPs.

'I was able to wear my wedding ring once more, which meant so much to me.' - Lymphoedema Patient

'Excellent treatment and information.' - Lymphoedema Patient



'Treatment was fantastic, made a huge difference.' - Lymphoedema Patient

Clinical Services

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Family Support & Bereavement

Our Family Support and Bereavement service, has steadily expanded seeing over 90 adults, young people and children, helping them to reflect, prepare and cope with loss. Due to demand we have invested in an additional post and look forward to the expansion of this service and ability to see even more patients.

41
New Patient Referrals

Family Support and Bereavement sessions are being held regularly at our hospice in Poole, patient's homes, at our Wimborne hub and in local schools. In addition, the team provide group sessions for carers as well as supporting our education programme providing learning and support to care homes and to carers.

595
Day Hospice Attendances

'It is such a lovely group; very caring and being with other people in the same situation. We can vent our feelings and go home feeling much more positive. Thank you all very much. We are lucky to have Lewis-Manning Hospice Care.' - Carer in Support Group

'They gave me support and reassurance to enable me to regain control of my life.' - Counselling Patient

'I was reluctant to join the group in the beginning, however I now find it is very helpful to talk to people in a similar situation. I find I learn something new every week.' - Carer in Support Group

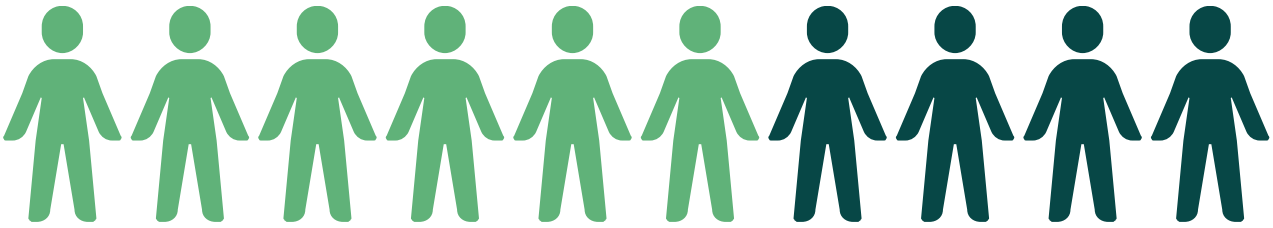


Clinical Services

Lewis-Manning Hospice Care

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Hospice at Home



59% of all our patients have used this service.

This year has seen the further development of our Hospice at Home services across Poole and Purbeck. Our new three-year strategy builds on these foundations and supports our vision for every adult in East Dorset and Purbeck with life-limiting illness to be able to choose how they receive their care. The development of Lewis-Manning "Local Hubs" across the area is delivering care closer to home where patients and their carers need support. We work in collaboration and partnership with other service providers including Primary Care Networks, District Nursing Teams, other hospices and hospitals to provide the best possible service and outcomes for everyone who needs our support.



"The Lewis-Manning team started helping me with social sits after I could no longer attend their Day Hospice sessions. I love it when "the girls" come to see me. They always make me a cup of coffee and pamper me by doing my nails and hair. I can't look after myself like I used to and it gets me down but when they leave I feel beautiful again. I am so grateful and I don't know what I would do without my visits." - Patient at Home

Clinical Services

Complementary Therapy

Following the launch of our Complementary Therapy service last year we have grown the service to deliver over 90 contacts per month providing treatment to patients in their own homes as well as in Day Hospice across Purbeck and east Dorset. This fantastic addition to our service has a real impact on the wellbeing of our patients.

35
New Patient Referrals

497
Attendances

'Relaxing and therapeutic. Moves my limbs as I am unable to move them myself.' - Complementary Therapies Patient

'Lovely environment and people and range of services that meet real needs when you have cancer.' - Complementary Therapies Patient

'Very relaxing and therapeutic, lovely especially when you don't have the use of your limbs.' - Complementary Therapies Patient



Education

We have continued our program of end-of-life education, funding five nursing scholarships in partnership with The Burdett Trust for Nursing and Bournemouth University. The initial idea for this project was to attract more nursing students into end-of-life care and from the previous year we were delighted that two out of our three scholars did in fact take up permanent roles in end-of-life care upon completing their nursing degrees. This success has been a foundation stone for expansion of the program which in turn has led to our hospice becoming a placement centre for many more final year nursing students to gain increased knowledge and experience.

In addition, we launched a new PhD scholarship, strengthening our links with Bournemouth University and collaborating on important research into the experiences of patients with liver disease at the end of life. Our partnerships with local educational establishments continues to grow, with a good number of student Family Support Counsellors joining us to gain work experience, building their skills for the future.

The scholarship has been an amazing learning experience. I have had access to a wealth of knowledge and expertise, and I can't wait to graduate to use it all to help patients. Lewis-Manning has been excellent, and I can't recommend this charity enough." - Nursing Student Scholar

"I am so grateful for support that I am receiving from Lewis-Manning Hospice Care, I wouldn't be able to study for this PhD without it. It's an amazing personal and professional opportunity for me.' - PhD Student Scholar



Finance and Operations

This year has seen the successful implementation of a number of new efficiency and cost saving initiatives, part of our ongoing goal to support our objective to build a sustainable future for Lewis-Manning Hospice Care.

Our operations and compliance focuses on supporting staff to enable them to provide exceptional care for our patients, ensuring that our policies, procedures, equipment and the environment help to achieve this goal. All policies have been reviewed and updated. Where required new policies have been developed and tested. Full maintenance records and preferred suppliers have been updated, centralised and processes implemented to improve tracking and governance of all records. We have implemented a thorough set of internal audits throughout the year and have a plan in place to develop these further in 2023/2024.We have commenced the first part of a project working in collaboration with Bournemouth, Poole and Christchurch Council to measure our carbon footprint and reduce this over time.

Continuous improvement and automation of our finance processes has led to more efficiencies allowing time to develop the management information needed to run our charity. The Finance team have developed closer working relationships within the charity to further understand and carefully manage costs and income. Improving efficiencies within the team has also allowed time to support the opening and ongoing development of new services and charity shops. Over the year we built and tested a new finance system which went live on the 1st of April 2023. This will be a step change in how we administer our finances, automating a number of processes, saving time and reducing the risk of human error, providing a solid foundation to support our charitable growth and ensure we are able to support the long term sustainable future of the charity.

With our new IT partner, we have progressed a number of initiatives to maintain and improve our security, ease of use and automation of processing. One such key initiative has been the implementation of SystmOne which allows our clinical staff to access and update patient records, providing increased information, allowing improved collaboration with other health care service providers across Dorset as well as removing the need to keep paper records whilst allowing swift and simple referrals into our services. Significantly we have become one of the first Hospices in Dorset to have access to the Dorset Care Record – a great achievement and a real benefit to our staff and patients.



Fundraising

Lewis-Manning Hospice Care

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Although the restrictions in the first quarter of the year due to the Coronavirus Pandemic impacted public events and community activities, our fundraisers, with the help of our fantastic supporters and volunteers, created new and exciting ways to raise vital and much needed funds. Our fundraising continued to adapt and develop to meet the ever-changing environment.

Together we generated £1,091,645 in fundraising income,

exceeding the 2022/23 budget.

Simply Fabulous 30th Anniversary Ball

In our 30th Anniversary year we delivered our first Charity Ball at St Giles House, hosted by The Earl and Countess of Shaftesbury. The event was a huge success, exceeding £40,000 of income and generating a wave of positive awareness, building fantastic new relationships and opportunities. Thank you to everyone who supported this event.









Fundraising

Muddy Dog Dash

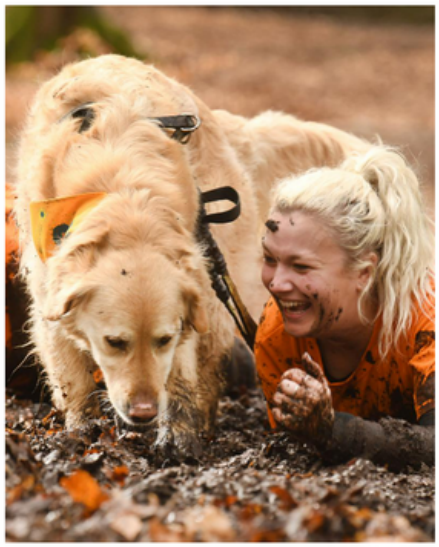
To broaden our reach and appeal to a new demographic of supporters, in March we launched our first Active Challenge Event, The Muddy Dog Dash at Upton Country Park which brought dogs and "their runners" together on a 2km and 4km cross country run and obstacle course. The event was a great success, raising over £12,000 and featuring in national newspapers.

Source: The Telegraph

Mucky pups

Participants in the first Muddy Dog Dash tackle an obstacle course through Upton Country Park, in Poole. More than 130 competitors tackled tunnels, ditches and tyre runs to raise money for Lewis-Manning Hospice Care, a charity based in Dorset.





Russell Sach for the Telegraph

Fire Walk

Following the success of our 2021 Fire Walk, we launched our second event on Bournemouth Beach, which saw over 60 brave supporters walking 4 metres across red hot coals, raising over £11,000.







Fundraising

Lewis-Manning Hospice Care

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Corporate

Our corporate support continues to strengthen with over 60 fantastic local businesses engaged with fundraising, retail and clinical initiatives. It has been an incredibly successful year, securing new national partnerships including Porsche and Poole Bay Holdings and securing ongoing partnerships with AFC Bournemouth, Care South and Bournemouth University. Our '30 for 30 campaign' concluded with 32 businesses raising over £30,000. **Our sincere thanks to all the fantastic companies who have supported us.**

Event Case Study: Candles On The Lake

Over 3500 attendees

500,000 Views on BBC South Today

2022 saw the return of the popular Lewis-Manning Hospice Care remembrance events:

- Candles on the Lake, Poole Park
- Candles on the Beach, Swanage

The incredible local community came together to reflect, celebrate and remember the lives of loved ones, by donating for a candle which was floated on the lake.



The team from Rockley Watersports did an incredible job of releasing over 1,000 candles onto the lake, despite the challenging weather conditions, to create a magical display of floating lights. In honour of HRH Queen Elizabeth II, the first candle released was a special purple light dedicated to Her Majesty and shone proudly on the lake.



Boscombe Salvation Army Band entertained with a repertoire of songs, followed by reflective and heart-warming performances from Peter's Community Choir and Rock Choir. Lewis-Manning Hospice Care's Family Support & Bereavement Lead, Jo Sharkey delivered a poignant reading.



"It was very much a family orientated evening with lots of children attending with their parents and grandparents to remember loved ones no longer with us. There's something very magical about seeing the lights floating in the dark, but more than that, there was a real sense of emotion and community spirit that filled the air.' - Vicki Gray, Fundraising Manager

With thanks to:

TESCO, rockley, hobbycraft, B&Q, The Salvation Army, Rock Choir, Care South, CREWS Safety Solutions, framesbyben, TAPPER Funeral Service, St Peters Community Choir

The event raised over £8,000 which will go towards funding our Bereavement and Family Support service, as well as other vital hospice care and support to patients and their families, from diagnosis of a life-limiting illness, through to end of life.

Fundraising

Other Fundraising

Our Trusts and Foundations team continued to produce strong results, raising funds from valued existing and new funders. Grants totalling £230,000 were gratefully received to support our vital clinical services and establish important new services, including the new Anticipatory Care Model of Hospice at Home. Grants from generous supporters such as The Talbot Village Trust have also enabled us to expand our retail operations, delivering sustainable shopping across east Dorset and Purbeck.

In this challenging period, we took steps to innovate and develop our virtual channels, carefully analysing and optimising our website donation pages, social media and online sign-up platforms, which increased digital income to over double that of 2021/22.

Our sustainable income streams continue to be a key focus to ensure the future of our services and reduce reliance on traditional fundraising.

Legacy income continues to be a significant part of our income and area of focus. 2022/23 saw the introduction of Free Will Month in partnership with Lester Aldridge solicitors. The campaign introduced new supporters to the charity and resulted in 25 important new legacy pledgers.







Retail

Christchurch
Ashley Cross
Westbourne
Wimborne
Swanage
Winton
Poole

NEW!

Total Shop Transactions	**£698,954**
Total Items Sold	**148,386**
Average Transaction Value	**£7.69**
Average Item Value	**£5.37**

29.88% Sales Increase

Versus Previous Period

2022/23 has been a year of great achievements for the Lewis-Manning Hospice Care Retail team. We started the year rolling out the new three-year retail strategy, operational plans and KPI's to put our tactics in place for growth including expanding the charity shop chain, investing in our existing shops, and delivering new online sales activities, with the purpose of delivering long term sustainable income to support our hospice care for the future.

During the year we rolled out processes to measure and analyse shop floors to improve floor space management and pricing structures, we introduced new goods lines to compliment the shop model and increase footfall. This has led to increased sales.

Over the year we have looked to vary our portfolio looking at a number of initiatives. We reviewed and changed our textile recycling contractor negotiating a 25% price increase. In addition, we agreed a new partnership with a house clearance company to recycle their unwanted preloved items through our stores, diverting their goods from landfill into our shops, a great sustainability initiative.



Retail

We successfully defined our shop models and used these to launch three new shops in new locations to include two boutique shops, one in Swanage and one in Winton and The House Clearance Store in Poole, increasing our charity shop chain to seven.

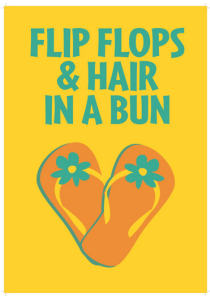


We researched suppliers for new goods to complement our shop models and tested these throughout the seasons, expanding the range to include bags, hats, socks, clothing, fascinators, sunglasses, slippers, nail polish and more. Items designed to complement the world of charity fashion with till pick up items and items to draw the customer over the threshold. It has proved popular and successful and a good baseline for us to expand in the coming year.



In addition, we launched our website shop, eBay and Depop online shops, delivered stock generation and footfall generation campaigns like the spring 'declutter and donate', summer 'flip flops and hair in a bun', the Christmas 'little black dress' and the 'New Year, new outfits, grab a bargain today!'







With feedback and support from our fantastic local volunteers, customers, and staff we developed many community connections and focused on promotion of our expanding local services, Closer to Home strategic plans and bringing opportunities for the local community to engage with our shops through volunteering, recycling, and sustainable shopping.



We have had a great start to our new strategy, laying the foundations as we move forward, and we sincerely appreciate all the hard work, dedication and feedback of our team of volunteers, staff and of course our customers and donors.

Volunteering

Lewis-Manning Hospice Care volunteer numbers have risen by 35% over the previous year. Our dedicated and generous volunteers help us in many different roles across our charity including Retail, Clinical, Fundraising, Administration, Gardening, Befriending patients at home and E-Commerce. Our Coronation and Volunteers' Week Tea Party was a huge success, where cream tea's and live music were enjoyed by all.

What Our Wonderful Volunteers Are Up To...



Lewis-Manning Hospice Care volunteer Christina was nominated to **attend the 2022 Royal Carol Concert** in December and enjoyed the whole experience. She joined other volunteers from across the country and proudly represented our hospice.

Volunteer Driver John Reid dressed in his RAF uniform to present our ex-military patient with a **framed letter from HRH The King,** thanking him for all of his amazing achievements and contributions to the success of WWII.



Lewis-Manning Hospice Care is pleased to receive support from the Room to Reward scheme allowing us to nominate our wonderful volunteers for a one or two nights stay at a hotel free of charge. **2 Volunteers won**, Carole and Harry. They both enjoyed their stay and were deservedly thoroughly spoilt by the staff there.



Our wonderful volunteer Robin Sherwood has been volunteering at Lewis-Manning Hospice Care for over 30 years as a Patient Driver. This year he was honoured with the prestigious **'League of Mercy' award** at The Mansion House, London. Robin said "I am thrilled and honoured to win this award. It really means a lot to me. I think I have volunteered around 10,000 hours over the past thirty years and driven the equivalent of around the world four times for Lewis-Manning Hospice Care and I've loved every minute of it."

Thank you to all our wonderful Volunteers for all their amazing help... we couldn't do what we do without you.

Financial Review

Income for the year ended 31 March 2023 was £2,565,8[illegible], an increase of £464,523 from the previous financial year due to increases across all income streams.

The consolidated result for the year shows a deficit of £24[illegible]84 compared with a surplus of £49,460 in 2021/2022. This was a planned deficit using some of our designated funds to allow us to invest in the growth of our services.

The consolidated cash flow statement shows net cash outflow of £359,254 compared with an inflow of £8,446 in 2021/2022.

Total net assets of the charitable group decreased to £3,267,9[illegible] (2022 £3,512,870).

Reserves policy

The Finance and Operations Committee reviewed Lewis-Manning Hospice Care's reserves policy in March 2023 and presented new recommendations to the Board of Trustees which were approved. The guiding principle is that we need to maintain sufficient funds in order to avoid any cashflow issues, to respond to and recover from fluctuations in income and unforeseen events and to maintain our important services and support to our patients and carers which we know is so vital to our local community. The policy was last considered in 2021 when we were mid pandemic with a lot of uncertainty regarding income. At this time, it was felt important to hold sufficient unrestricted funds to cover 12 months of operating costs. In 2022, with ongoing uncertainty related to the pandemic, our Trustees agreed to retain the same reserves policy.

With the pandemic now behind us and having carefully considered best practice across other hospice charities, our plans for the next few years, our income and our principal financial risks, our policy has been changed.

Our reserves policy from April 2023 is to hold unrestricted free reserves to cover 9 months of operating costs. Our business-as-usual operating costs that need to be covered by free reserves are calculated net of restricted funds held and net of planned designated fund expenditure and NHS contractual income which is guaranteed for the following year. (Figures shown in reserves statement on page 28)

The Finance and Operations Committee will continue to actively review the risks faced by our Charity and discuss these with the Board of Trustees in relation to our reserves level.

Financial Review

Reserves statement

Total unrestricted free reserves of the Charity as at 31st March 2023 were £1,743,436. (2022: £1,834,182). This meets our required reserves policy of 6-9 months of expenditure.

At the year-end, total group reserves were £3,267,986 (2022: £3,512,870). This incorporated:

- £61,269 of **restricted funds** (2022: £145,975)

Restricted funds are reserves which are held for the short to medium term which can only be spent on a specific purpose or project as agreed with a donor. These are reviewed on an ongoing basis throughout the year.

- £994,639 of **fixed assets** (2022: £902,713)

These fixed assets can only be realised through the sale of our property.

- £468,641 (2022: £630,000) of **designated funds**

Designated funds are funds set aside by the Board of Trustees for priority agreed development areas of the Charity in line with our strategy and business plan. These funds have been designated for development of our community hospice hubs to deliver services and support patients closer to their homes and at home. In the year ending 31st March 2023, £70,000 of designated funding was spent on the development of more sustainable income streams and £91,359 of designated funding was spent on new service developments in relation to our 'closer to home' and Hospice at Home model of Anticipatory Care Support in Purbeck.

£1,743,436 (2022: £1,834,182) of **unrestricted funds**.

- This represents our total reserves less fixed assets, designated and restricted funds.

Pay Policy for Senior Staff

Senior Manager salaries cover an appropriate range of points on our pay grading structure.

Financial Review

Priorities 2020-2023

Following a review of our previous strategy, history and plans, the following priorities have emerged as essential to our success over the next 3 years:

1.Deliver exceptional care and support.

2.Increase the number of people we help

3.Increase awareness of Lewis-Manning Hospice Care and the services we provide for local people.

4.Develop a sustainable future to support the care of our patients and their families.

How will we achieve this?

1. Deliver exceptional care and support

Develop area clinical hubs and optimise our patient impact in each area.
Continue to expand though collaboration and partnerships.
Develop and invest in our Virtual Services.
Ensure our systems are fit for purpose, sustainable and minimise impact on the environment.
Invest in our volunteers.
Carefully plan and budget for our existing and new services and appropriate resources.
Continue investment in staff development and well-being.

2. Increase the number of people that we help

Develop and offer education specific to each hub to enhance local knowledge and understanding at end of life with our partners.
Continue to promote and support wider pan Dorset educational initiatives.
Continue and grow partnerships with Bournemouth University, AECC University College, Care homes and Primary Care Networks to help more people.
Develop educational tools and support for patient carers.
Develop further our brand/awareness, case for support, key messages.
Invest in volunteer education and development.
Continue investment into staff development, up skilling and wellbeing.
Access educational funding where available.

3. Increase awareness of Lewis-Manning Hospice Care and the services that we can provide for local people

Develop further our strategy for marketing, PR and communications.
Invest in our website as a source of information for the public, other healthcare providers and our teams.
Develop fundraising plans.
Continue with the retail acquisition plan.
Extend and invest in education.

4. Develop a sustainable future to support the care of our patients and their families

Increasing the net contribution from both fundraising and retail.
Ensure our systems remain fit for purpose.
Develop our access to volunteer marketing expertise.
Increase investment into our People
Measure and minimise our environmental impact.
Ensure our premises and space provision is fit for purpose.
Explore nontraditional income opportunities related to our Mission and Vision.
Maintain our agility

Structure, Governance and Management

Lewis-Manning Hospice Care's governing document is a Memorandum of Association dated 22nd September 2022. The Trust is a charitable company limited by guarantee.

The Board

The Board comprises non-executive directors who are also referred to as Trustees. A list of Trustees who have served during the year can be found of page 3. The Board delegates the day-to-day management of the charity to the Chief Executive Officer (CEO) Clare Gallie.

Financial Review

New members of the Board are normally identified by existing members of the Board, the CEO and by advertising vacancies online. All potential Board members go through an interview process, meet with the Chairman and the CEO, attend a Board meeting as a guest and have a tour of our building and services. All successful recruits take part in an induction process and are provided with a pack of essential reading (end of year accounts, Board minutes, Information of Trustees' responsibilities (Hospice UK publication)). All Board members are required to have an enhanced DBS (Disclosure and Barring).

All Trustees give their time freely and no remuneration was paid during the year in respect of their position as Trustee.

The CEO attends Board meetings by invitation as the Senior Officer of the Charity, other members of the Executive team also attend Board meetings and other staff may be invited to attend the Board meetings dependent on the agenda requirements.

Governance

The Board of Trustees, who are also Directors, are responsible for the overall strategy and control of the Charity and meet at least six times a year. Responsibility for the day to day running of the Charity is carried out by the CEO and the Executive Team.
The CEO has designated authority from the Board to manage the Charity on a day-to-day basis and to ensure that the strategy, put in place is enacted. An Executive Committee, chaired by the CEO, consisting of the Director of Finance & Operations, Director of Fundraising, Director of Retail, People Manager and the Director of Clinical Services, develops policies and procedures with input from the staff.

The Board ratify the annual budget and anything "outside" the budget is authorised by the Chairman and Trustees via business case approvals.

The CEO undertakes the key leadership role in the organisation and oversees all charity services.

Other Key Relationships

Members of the Executive team are required to ensure they are involved in, or attend appropriate external meetings, which include the Dorset Integrated Care Board, local and national healthcare services or cancer services.

Financial Review

Public Benefit

Charity Trustees have a duty to carry out their charity's purposes for the public benefit. The Charity has undertaken, within its objects, and free of charge to users, the support of people living with a diagnosis of a life-limiting illness such as cancer, motor neurone disease, end stage cardiac or renal failure and neurological illnesses such as Parkinson's disease.

We see an average of **32 patients per day**



on average across all services.

The Trustees are therefore satisfied the public benefit requirement is fulfilled and set out more detail as to how in this report.

Risk Management

The Board is responsible for overseeing the risks faced by the Charity and a review of the risk tool takes place at every Board meeting. The Executive are responsible for monitoring risk. Risk is managed under the following headings:

- Reputation
- Management and Governance
- Finance and Fundraising
- Clinical Practice and Quality Assurance
- Operational Practice

Adverse Incidents

The Director of Clinical Services monitors adverse incidents, and the CEO/Director of Finance and Operations are copied into each incident. All Adverse Incidents that are urgent are dealt with immediately and all incidents are reviewed by the Performance and Clinical Governance Committee with a trend analysis available at the end of the financial year.

Care Quality Commission

Our services are regulated and inspected by the Care Quality Commission (CQC) with whom we are registered under the Care Standards regulations. While we are independent of the NHS, our clinical work is guided principally by the Guidelines on Palliative Care issued by the National Institute for Clinical and Health Excellence (NICE) and the Quality Markers for End of Life Care. There has been one inspection this year where we retained our "Good" rating.

Financial Review

Auditing

Internal:

An annual programme of internal audits has been developed and audit plans are in place for 2023/24. These include but are not limited to infection control, fire regulations, environmental health and legionella etc.
The charity operates a robust review of policies and procedures to ensure compliance.

External:

The Charity's external financial auditors are Saffery Champness.

Internal Committees of the Charity (see list below)

- Performance and Clinical Governance – Committee to the Board chaired by a Board member, meets quarterly.
- Finance and Operations – Committee to the Board chaired by a Board member, meets quarterly.
- Income Generation and Marketing – Committee to the Board chaired by a Board member, meets quarterly.
- People – Committee to the Board chaired by a Board member, meets quarterly.
- Senior Management Team including Risk Management – meets monthly.
- Health & Safety including compliance – meets quarterly.

Disclosure of Information to Auditor

Each Trustee has taken the steps they ought to have taken as a Trustee, to make themselves aware of any relevant audit information and to establish that the charity's auditor is aware of that information. The Trustees confirm there is no relevant information they know of and which they know the auditor is unaware.

Responsibilities of the Directors and Trustees

The Trustees (who are also the Directors of Lewis-Manning Hospice Care for the purposes of company law) are responsible for preparing the Trustees' report and the financial statements in accordance with the United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice) and applicable law and regulations.

Financial Review

Company law requires the Trustees to prepare financial statements for each financial year. Under company law the Trustees must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the charitable company and of its incoming resources and application of resources, including its income and expenditure, for that period. In preparing these financial statements, the Trustees are required to:

- Select suitable accounting policies and apply them consistently.
- Observe the methods and principles in the Charities SORP.
- Make judgements and estimates that are reasonable and prudent.
- State whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements; and
- Prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business

The Trustees are responsible for keeping adequate accounting records that are sufficient to show and explain the charitable company's transactions and disclose with reasonable accuracy at any time the financial position of the charitable company and enable to them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The Trustees' annual report was approved by the Trustees of the charity and signed on its behalf by:

Ian Marshall

Trustee
21st September 2023

Independent Auditor's Report

Opinion

We have audited the financial statements of Lewis Manning Hospice Care (the 'parent charitable company') and its subsidiaries (the 'group') for the year ended 31 March 2023 which comprise the consolidated statement of financial activities, consolidated balance sheet, consolidated statement of cash flows and notes to the financial statements, including significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102, the Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the affairs of the group and the parent charitable company as at 31 March 2023 and of the group's incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the group and parent charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the Trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the group or the parent charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue. Our responsibilities and the responsibilities of the Trustees with respect to going concern are described in the relevant sections of this report.

Other Information

The Trustees are responsible for the other information. The other information comprises the information included in the annual report, other than the financial statements and our auditor's report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements, or our knowledge obtained in the course of the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information; we are required to report that fact.

We have nothing to report in this regard.

Other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the Trustees' Annual Report which includes the Directors' Report for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the Trustees' Annual Report which includes the Directors' Report has been prepared in accordance with applicable legal requirements

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the group and the parent charitable company and their environment obtained in the course of the audit, we have not identified material misstatements in the Trustees' Annual Report.

We have nothing to report in respect of the following matters where the Companies Act 2006 require us to report to you if, in our opinion:

- adequate accounting records have not been kept by the parent charitable company, or returns adequate for our audit have not been received from branches not visited by us; or
- the parent charitable company financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit.

Responsibilities of Trustees

As explained more fully in the Statement of Trustees' Responsibilities set out on page 33, the Trustees (who are also the directors of the parent charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of the financial statements that are free from material misstatement, whether due to fraud or error. In preparing the financial statements, the Trustees are responsible for assessing the group and the parent charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the group or the parent charitable company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

We have been appointed as auditors under the Companies Act 2006 and report in accordance with regulations made under that Act.

Our objectives are to obtain reasonable assurance about whether the group and parent financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists.

Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements. Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of

irregularities, including fraud. The specific procedures for this engagement and the extent to which these are capable of detecting irregularities, including fraud are detailed below.

Identifying and assessing risks related to irregularities:

We assessed the susceptibility of the group and parent charitable company's financial statements to material misstatement and how fraud might occur, including through discussions with the Trustees, discussions within our audit team planning meeting, updating our record of internal controls and ensuring these controls operated as intended. We evaluated possible incentives and opportunities for fraudulent manipulation of the financial statements. We identified laws and regulations that are of significance in the context of the group and parent charitable company by discussions with senior management and updating our understanding of the sector in which the group and parent charitable company operate.

Laws and regulations of direct significance in the context of the group and parent charitable company include The Companies Act 2006 and guidance issued by the Charity Commission for England and Wales.

Further the group is subject to other laws and regulations where the consequences of non-compliance could have a material effect on amounts or disclosures in the financial statements, through significant fine, litigation or restrictions on the charity's operations. We identified the most significant laws and regulations to be those monitored by the Care Quality Commission.

Audit response to risks identified:

We considered the extent of compliance with these laws and regulations as part of our audit procedures on the related financial statement items including a review of financial statement disclosures. We reviewed the parent charitable company's records of breaches of laws and regulations, minutes of meetings and correspondence with relevant authorities to identify potential material misstatements arising. We discussed the parent charitable company's policies and procedures for compliance with laws and regulations with members of management responsible for compliance.

During the planning meeting with the audit team, the engagement partner drew attention to the key areas which might involve non-compliance with laws and regulations or fraud. We enquired of management whether they were aware of any instances of non-compliance with laws and regulations or knowledge of any actual, suspected or alleged fraud. We addressed the risk of fraud through management override of controls by

testing the appropriateness of journal entries and identifying any significant transactions that were unusual or outside the normal course of business. We assessed whether judgements made in making accounting estimates gave rise to a possible indication of management bias. At the completion stage of the audit, the engagement partner's review included ensuring that the team had approached their work with appropriate professional scepticism and thus the capacity to identify non-compliance with laws and regulations and fraud.

There are inherent limitations in the audit procedures described above and the further removed non-compliance with laws and regulations is from the events and transactions reflected in the financial statements, the less likely we would become aware of it. Also, the risk of not detecting a material misstatement due to fraud is higher than the risk of not detecting one resulting from error, as fraud may involve deliberate concealment by, for example, forgery or intentional misrepresentations, or through collusion.

A further description of our responsibilities is available on the Financial Reporting Council's website at: www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report.

Use of our report

This report is made solely to the parent charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the parent charitable company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the parent charitable company and the parent charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.

Saffery Champness
Midland House
2 Poole Road
Bournemouth
BH2 5QY

Statuatory Auditors

Casidhe Baleri
For and on behalf of Saffery Champness

Date:

Saffery Champness is eligible to act as an auditor in terms of section 1212 of the Companies Act 2006

Statement of Financial Activities

Consolidated statement of financial activities (including Income and Expenditure account) For the year ended 31 March 2023

	Note	Unrestricted Funds £	Restricted Funds £	Total 2023 £	Total 2022 £
Income from:					
Donations and legacies	3	875,004	238,888	1,113,892	1,010,045
Charitable activities	4	695,616	-	695,616	451,039
Investment income	5	16,698	-	16,698	6,004
Income from trading subsidiaries		739,654	-	739,654	634,250
Total income		2,326,972	238,888	2,565,860	2,101,338
Expenditure on:					
Raising funds		(138,206)	-	(138,206)	(108,438)
Charitable activities	6	(1,693,693)	(323,594)	(2,017,287)	(1,513,209)
Trading subsidiary expenditure		(655,252)	-	(655,252)	(430,231)
Total expenditure		(2,487,151)	(323,594)	(2,810,745)	(2,051,878)
Net (deficit)/surplus		(160,179)	(84,706)	(244,885)	49,460
Transfers between funds	20	-	-	-	-
Net movement in funds		(160,179)	(84,706)	(244,885)	49,460
Total funds at 1 April 2022		3,366,895	145,975	3,512,870	3,463,410
Total funds at 31 March 2023		3,206,716	61,269	3,267,985	3,512,870

All gains and losses are included above. The deficit for the year for Companies Act purposes was £ £244,885 (2022: surplus of £49,460). The notes on pages 44 to 61 form part of these financial statements.

Balance Sheet

Consolidated balance sheet
As at 31 March 2023

	Note	£	2023 £	£	2022 £
Fixed assets					
Tangible assets	**11**		994,638		902,713
			994,638		902,713
Current assets					
Debtors	**13**	421,926		376,604	
Cash at bank and in hand		2,114,500		2,473,754	
		2,536,426		2,850,358	
Creditors:					
Amounts falling due within one year	**14**	(163,079)		(140,201)	
Net current assets			2,373,347		2,710,157
Total assets less current liabilities			3,367,985		3,612,870
Creditors:					
Amounts falling due after more than one year	**15**		(100,000)		(100,000)
Net assets			3,267,985		3,512,870
Represented by:					
Restricted funds	**20**		61,269		145,975
Designated funds	**20**		468,641		630,000
Unrestricted funds	**20**				
- *Fixed assets*			994,639		902,713
- *General funds*			1,743,436		1,834,182
Total funds	**20**		3,267,985		3,512,870

The financial statements were approved by the Trustees and authorised for issue on 21st September 2023 and signed on their behalf by:



Jeremy Allin
Chairman

The notes on pages 44 to 61 form part of these financial statements.

Balance Sheet

Charity balance sheet
For the year ended 31 March 2023

	Note	£	2023 £	£	2022 £
Fixed assets					
Tangible assets	11		816,953		853,452
Investments	12		6		6
			816,959		853,458
Current assets					
Debtors	13	558,733		499,406	
Cash at bank and in hand		1,996,919		2,346,206	
		2,555,652		2,845,612	
Creditors:					
Amounts falling due within one year	14	(130,755)		(125,363)	
Net current assets			2,424,897		2,720,249
Total assets less current liabilities			3,241,856		3,573,707
Creditors:					
Amounts falling due after more than one year	14		(100,000)		(100,000)
Net assets			3,141,856		3,473,707
Represented by:					
Restricted funds	20		61,269		145,975
Designated funds	20		468,641		630,000
Unrestricted funds	20				
- *Fixed assets*			816,959		853,452
- *General funds*			1,794,987		1,844,280
Total funds	20		3,141,856		3,473,707

The financial statements were approved by the Trustees and authorised for issue on 21st September 2023 and signed on their behalf by:



Jeremy Allin
Chairman

The notes on pages 44 to 61 form part of these financial statements.

Cash Flow

Consolidated statement of cash flows
For the year ended 31 March 2023

	Note	2023 £	2022 £
Cash flows from operating activities			
Net surplus/(deficit)		(244,885)	49,460
Adjustments to cash flows from non-cash items			
Depreciation	11	72,497	62,627
Investment income	5	(16,698)	(6,004)
		55,799	(56,623)
Working capital adjustments			
(Increase) in debtors	13	(45,322)	(44,701)
Increase in creditors	14	22,878	(2,869)
Net cash flows from operating activities		(22,444)	(47,570)
Cash flows from investing activities			
Interest receivable and similar income	5	16,698	6,004
Purchase of tangible fixed assets	12	(164,422)	(56,071)
Net cash used in investing activities		(147,724)	(50,067)
Cash flows from financing activities			
New borrowings	16	-	-
Net cash generated by financing activities		-	-
Change in cash and cash equivalents in the reporting period		(359,254)	8,446
Cash and cash equivalents brought forward		2,473,754	2,465,308
Cash and cash equivalents carried forward		2,114,500	2,473,754

Notes to the Cash Flow

Note 1 to the consolidated statement of cash flows: Analysis of changes in net funds/(debt)

Current year	Balance at 1 April 2022 £	Cash flows £	Other non-cash changes £	Balance at 31 March 2023 £
Cash in hand	2,473,754	(359,254)	-	2,114,500
Loans due within 1 year	-	-	-	-
Loans due after 1 year	(100,000)	-	-	(100,000)
	2,373,754	(359,254)	-	2,014,500

Prior Year	Balance at 1 April 2021 £	Cash flows £	Other non-cash changes £	Balance at 31 March 2022 £
Cash in hand	2,465,308	8,446	-	2,473,754
Loans due within 1 year	-	-	-	-
Loans due after 1 year	(100,000)	-	-	(100,000)
	2,365,308	8,446	-	2,373,754

Notes to the Accounts

1 Charity Status

The charity is a charity limited by guarantee and consequently does not have share capital. Each of the Trustees is liable to contribute an amount not exceeding £1 towards the assets of the charity in the event of liquidation.

2 Accounting policies

Summary of significant accounting policies and key accounting estimates
The principal accounting policies applied in the preparation of these financial statements are set out below. These policies have been consistently applied to all the years presented, unless otherwise stated.

Statement of compliance
The financial statements have been prepared under the historical cost convention and in accordance with applicable United Kingdom accounting standards, the Charity Commission Statement of Recommended Practice - Accounting and Reporting by provisions of the Charities SORP (FRS 102) – Accounting and Reporting by Charities: Statement of Recommended practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (effective 1 January 2019) and the Companies Act 2006.

Basis of preparation
Lewis-Manning Hospice Care is a registered charity, registration number 1120193, company number 06278709, registered in the United Kingdom. The address of the charity is given in the reference and administrative details on pages 1 to 2 of these financial statements. The nature of the charity's operations and principal activities are described in the Trustees annual report set out on pages 7 to 18.

Lewis-Manning Hospice Care meets the definition of a public benefit entity under FRS 102. The financial statements are prepared on a going concern basis under the historical cost convention. The financial statements are prepared in-sterling which is the functional currency of the charity and rounded to the nearest £.

Basis of consolidation
The consolidated financial statements consolidate the financial statements of the charity and its subsidiary undertakings drawn up to 31 March 2023. No statement of financial activities is presented for the charity as permitted by section 408 of the Companies Act 2006. The charity made a surplus for the financial year of £383,636 (2022: surplus £49,460).

Notes to the Accounts

Subsidiary companies
A subsidiary is an entity controlled by the charity. Control is achieved where the charity has the power to govern the financial and operating policies of an entity so as to obtain benefits from its activities.

Inter-company transactions, balances and unrealised gains on transactions between the charity and its subsidiaries, which are related parties, are eliminated in full.

Intra-group losses are also eliminated but may indicate an impairment that requires recognition in the consolidated financial statements.

Accounting policies of subsidiaries have been changed where necessary to ensure consistency with the policies adopted by the group.
Lewis-Manning Hospice Care is the parent Company of the following subsidiaries:
Lewis-Manning Hospice Care (Retail) Limited;
Lewis-Manning Hospice Care (Lottery) Limited;
and Lewis-Manning Hospice Care (Furniture Warehouse) Limited

All three subsidiaries are 100% owned and are all registered in England and Wales. The group accounts include the balances of all three subsidiaries and the results of the first two named above. Lewis-Manning Hospice Care (Furniture Warehouse) Limited was dormant throughout the current and preceding years.

Going concern
The Trustees consider that there are no material uncertainties about the group's ability to continue as a going concern.

Income and endowments
All income is recognised once the charity has entitlement to the income, it is probable that the income will be received and the amount of the income receivable can be measured reliably.

Donations and legacies
Donations are recognised when the charity has been notified in writing of both the amount and settlement date. In the event that a donation is subject to conditions that require a level of performance by the charity before the charity is entitled to the funds, the income is deferred and not recognised until either those conditions are fully met, or the fulfilment of those conditions is wholly within the control of the charity and it is probable that these conditions will be fulfilled in the reporting period.

Incoming resources from tax reclaims are included in the statement of financial

activities at the same time as the gift to which they relate.

Legacy gifts are recognised on a case by case basis following the grant of probate when the administrator/executor for the estate has communicated in writing both the amount and settlement date. In the event that the gift is in the form of an asset other than cash or a financial asset traded on a recognised stock exchange, recognition is subject to the value of the gift being reliably measurable with a degree of reasonable accuracy and the title to the asset having been transferred to the charity.

Other trading activities
Income from commercial trading activities is recognised as earned as the related goods and services are provided.

Investment income
Investment income is recognised on a receivable basis.

Charitable activities
Income from charitable activities includes income recognised as earned (as the related goods or services are provided) under contract.

Expenditure
All expenditure is recognised once there is a legal or constructive obligation to that expenditure, it is probable settlement is required and the amount can be measured reliably. All costs are allocated to the applicable expenditure heading that aggregate similar costs to that category. Where costs cannot be directly attributed to particular headings they have been allocated on a basis consistent with the use of resources, with central staff costs allocated on the basis of time spent, and depreciation charges allocated on the portion of the asset's use. Other support costs are allocated based on the spread of staff costs.

All resources expended are inclusive of irrecoverable VAT.

Raising funds
These are costs incurred in attracting voluntary income, the management of investments and those incurred in trading activities that raise funds.

Charitable activities
Charitable expenditure comprises those costs incurred by the charity in the delivery of its activities and services for its beneficiaries. It includes both costs that can be allocated directly to such activities and those costs of an indirect nature necessary to support them

Support costs

Support costs include central functions and have been allocated to activity cost categories on a basis consistent with the use of resources, for example, allocating property costs by floor areas, or per capita, staff costs by the time spent and other costs by their usage.

Governance costs
These include the costs attributable to the charity's compliance with constitutional and statutory requirements, including audit, strategic management and Trustees' meetings and reimbursed expenses.

Irrecoverable VAT
Irrecoverable VAT is charged against the category of resources expended for which it was incurred.

Taxation
The charity is considered to pass the tests set out in Paragraph 1 Schedule 6 of the Finance Act 2010 and therefore it meets the definition of a charitable company for UK corporation tax purposes. Accordingly, the charity is potentially exempt from taxation in respect of income or capital gains received within categories covered by Chapter 3 Part 11 of the Corporation Tax Act 2010 or Section 256 of the Taxation of Chargeable Gains Act 1992, to the extent that such income or gains are applied exclusively to charitable purposes.

Tangible fixed assets
Individual fixed assets costing £1,000 or more are initially recorded at cost, less any subsequent accumulated depreciation and subsequent accumulated impairment losses.

Depreciation and amortisation
Depreciation is provided on tangible fixed assets so as to write off the cost or valuation, less any estimated residual value, over their expected useful economic life as follows:

Asset class	Depreciation method and rate
Freehold Buildings	4% straight line basis
Leasehold Improvements	the unexpired term of the lease
Fixtures, Fittings and equipment	10% straight line
IT Equipment	25% straight line
Motor Vehicles	25% reducing balance

Trade debtors
Trade debtors are amounts due from customers for merchandise sold or services performed in the ordinary course of business.

Trade debtors are recognised initially at the transaction price. They are subsequently measured at amortised cost using the effective interest method, less provision for impairment. A provision for the impairment of trade debtors is established when there is objective evidence that the charity will not be able to collect all amounts due according to the original terms of the receivables.

Cash and cash equivalents
Cash and cash equivalents comprise cash in hand and call deposits, and other short-term highly liquid investments that are readily convertible to a known amount of cash and are subject to an insignificant risk of change in value.

Trade creditors
Trade creditors are obligations to pay for goods or services that have been acquired in the ordinary course of business from suppliers. Accounts payable are classified as current liabilities if the charity does not have an unconditional right, at the end of the reporting period, to defer settlement of the creditor for at least twelve months after the reporting date. If there is an unconditional right to defer settlement for at least twelve months after the reporting date, they are presented as non-current liabilities.

Trade creditors are recognised initially at the transaction price and subsequently measured at amortised cost using the effective interest method.

Borrowings
Interest-bearing borrowings are initially recorded at fair value, net of transaction costs. Interest-bearing borrowings are subsequently carried at amortised cost, with the difference between the proceeds, net of transaction costs, and the amount due on redemption being recognised as a charge to the Statement of Financial Activities over the period of the relevant borrowing.

Interest expense is recognised on the basis of the effective interest method and is included in interest payable and similar charges.

Borrowings are classified as current liabilities unless the charity has an unconditional right to defer settlement of the liability for at least twelve months after the reporting date.

Concessionary loans include those payable to third parties which are interest free or

below market interest rates and are received to advance charitable purposes. All loans are measured at cost, less impairment as permitted by section 34 of FRS 102.

Fund structure
Unrestricted income funds are general funds that are available for use at the Trustees' discretion in furtherance of the objectives of the group.

Designated funds are unrestricted funds set aside for specific purposes at the discretion of the Trustees.

Restricted income funds are those donated for use in a particular area or for specific purposes, the use of which is restricted to that area or purpose.

Pensions and other post retirement obligations
The charity operates a defined contribution pension scheme. Contributions are charged in the statement of financial activities as they become payable in accordance with the rules of the scheme.

3 Income from donations and legacies

	Unrestricted funds £	Restricted funds £	Total 2023 £	Unrestricted funds £	Restricted funds £	Total 2022 £
Grants and donations	511,896	238,888	750,784	244,453	352,347	596,800
Legacies	363,108	-	363,108	413,245	-	413,245
	875,004	238,888	1,113,892	657,698	352,347	1,010,045

4 Income from charitable activities

	Unrestricted funds £	Total 2023 £	Total 2022 £
Contractual income from government or public authorities	695,616	695,616	451,039
	695,616	695,616	451,039

In 2022, all income from charitable activities was to unrestricted funds.

5 Investment income

	Unrestricted funds £	Total 2023 £	Total 2022 £
Interest receivable on bank deposits	16,698	16,698	6,004

In 2022, all investment income was to unrestricted funds.

6 Expenditure on charitable activities

	Unrestricted funds £	Restricted funds £	Total 2023 £	Unrestricted funds £	Restricted funds £	Total 2022 £
Operation of hospice – staff costs	1,571,612	-	1,571,612	1,095,514	76,064	1,171,578
Operation of hospice – other costs	110,631	323,594	434,225	-	327,031	327,031
Governance costs – audit of the financial statements	11,450	-	11,450	14,600	-	14,600
	1,693,693	323,594	2,017,287	1,110,114	403,095	1,513,209

7 Net outgoing/incoming resources

Net outgoing/incoming resources for the year include:

	2023 £	2022 £
Audit fees	11,450	9,250
Depreciation of fixed assets	72,497	62,627

8 Trustees remuneration and expenses

No Trustees have received any reimbursed expenses or any other benefits from the charity during the year (2022: £nil).

9 Staff costs

The aggregate payroll costs were as follows:

	2023 £	2022 £
Staff costs during the year were:		
Wages and salaries	1,754,212	1,281,941
Social security costs	139,372	96,984
Pension costs	60,387	31,026
	1,953,971	1,409,951

During the year ended 31 March 2023, the group made a payment of £12,000 (2022: £nil) in respect of termination benefits to an employee.

The monthly average number of persons (including senior management team) employed by the group during the year was as follows:

	2023 Number	2022 Number
Hospice services	20	23
Fundraising	6	8
Charity administration	9	8
Shops	20	12
	55	51

The number of employees whose emoluments fell within the following bands was:

	2023 Number	2022 Number
£80,001 - £90,000	1	1
	1	1

The total employee benefits of the key management personnel of the group were £82,979 (2022: £80,422).

10 Taxation

The group is a registered charity and is therefore exempt from taxation.

Notes to the Accounts

11 Tangible fixed assets

Group	Land and buildings £	Fixtures, fittings and equipment £	Motor vehicles £	Total £
Cost				
1 April 2022	1,372,472	127,767	35,388	1,535,627
Additions	110,221	54,201	-	164,422
Disposals	-	-	-	-
31 March 2023	1,482,693	181,968	35,388	1,700,049
Depreciation				
1 April 2022	562,143	63,186	7,584	632,913
Charge for the year	54,789	9,445	8,263	72,497
Disposals	-	-	-	-
31 March 2023	616,932	72,631	15,847	705,410
Net book value				
31 March 2023	865,761	109,337	19,541	994,638
31 March 2022	810,329	64,581	27,804	902,714

11 Tangible fixed assets (continued)

Charity	Freehold Land and buildings £	Motor vehicles £	Furniture and equipment £	Total £
Cost				
1 April 2022	1,298,965	23,393	32,678	1,355,036
Additions	-	-	21,471	21,471
31 March 2023	1,298,965	23,393	54,149	1,376,507
Depreciation				
1 April 2022	498,162	2,336	1,086	501,584
Charge for the year	48,759	5,264	3,947	57,970
31 March 2023	546,921	7,600	5,033	559,554
Net book value				
31 March 2023	752,044	15,793	49,116	816,953
31 March 2022	800,803	21,057	31,592	853,452

12 Fixed asset investments

Charity	2023 £	2022 £
Shares in group undertakings and participating interests	6	6

Cost	Subsidiary undertakings £	Total £
At 1 April 2022	6	6
At 31 March 2023	6	6
Net book value		
At 31 March 2023	6	6
At 31 March 2022	6	6

12 Fixed asset investments (continued)

The charity holds 6 shares of £1 each in its wholly owned trading subsidiary companies Lewis-Manning Hospice Care (Retail) Limited (company number 02734333), Lewis-Manning Hospice Care (Lottery) Limited (company number 04481834) and Lewis-Manning Hospice Care (Furniture Warehouse) Limited (company number 05216874), all of which were incorporated in England and Wales. These are the only shares allotted, called up and fully paid. The activities and results of these companies are summarised on the statement of financial activities.

13 Debtors

	Group		Charity	
	2023 £	2022 £	2023 £	2022 £
Trade debtors	216,567	81,521	209,232	76,277
Due from group undertakings	-	-	218,580	214,285
Prepayments and accrued income	147,370	202,528	98,154	118,133
VAT recoverable	25,433	25,552	16,767	23,711
Other debtors	32,556	67,003	16,000	67,000
	421,926	376,604	558,733	499,406

14 Creditors: Amounts falling due within one year

	Group		Charity	
	2023 £	2022 £	2023 £	2022 £
Trade creditors	77,988	64,388	58,461	53,367
Taxation and social security	33,644	26,141	33,644	26,141
Accruals	47,076	49,672	35,095	45,855
Other creditors	4,371	-	3,555	-
	163,079	140,201	130,755	125,363

15 Creditors: Amounts falling due after one year

	Group		Charity	
	2023 £	2022 £	2023 £	2022 £
Concessionary loans	100,000	100,000	100,000	100,000
	100,000	100,000	100,000	100,000

The above loans have been secured on the freehold property of the group.

15 Creditors: Amounts falling due after one year (continued)

Group and charity

Included in the creditors are the following amounts due after more than five years:

	2023 £	2022 £
After more than five years by instalment	100,000	100,000

16 Pension and other schemes

Defined contribution pension scheme

The group operates a defined contribution pension scheme. The pension cost charge for the year represents contributions payable by the group to the scheme and amounted to £60,387 (2022: £31,026).

Contributions totalling £nil (2022: £nil) were payable to the scheme at the end of the year and are included in creditors.

17 Commitments

Other financial commitments

At the year end the group had outstanding commitments for future minimum lease payments under non-cancellable operating leases on land and buildings, which fall due as follows:

	2023 £	2022 £
Within 1 year	153,750	105,522
Between 2 and 5 years	277,375	126,737
In over 5 years	-	-
	431,125	232,259

18 Related party transactions

Christopher Palmer, who is a Trustee and Director of Lewis-Manning Hospice Care, is also a Director of Anytech Solutions Ltd. During the year, Anytech Solutions Ltd provided IT services to Lewis-Manning Hospice Care which totalled £16,955 (2022: £13,014). There was not a balance (2022: £680) included in trade creditors in respect of this at year end.

19 Control

The charity is controlled by the Trustees who are all directors of the company.

Notes to the Accounts

20 Statement of funds
Group

	At 1 April 2022	Incoming resources	Resources expended	Transfers in/out	At 31 March 2023
	£	£	£	£	£
Unrestricted funds					
General					
General fund	2,736,895	2,326,972	(2,325,792)	-	2,738,075
Designated					
Transitional costs	630,000	-	(161,359)	-	468,641
Total unrestricted funds	3,366,895	2,326,972	(2,487,151)	-	3,206,716
Restricted funds					
New View Program	5,869	-	-	-	5,869
Lymphoedema services	5,090	23,544	(23,031)	-	5,603
Breathlessness services	-	23,655	(19,261)	-	4,394
Complementary therapies	18,113	5,000	(20,922)	-	2,191
Physiotherapy services	20,000	-	(16,417)	-	3,583
Family support	5,221	24,500	(29,721)	-	-
Learning & development	3,851	-	(3,851)	-	-
Travel	7,973	-	-	(7,973)	-
Occupational therapist	-	-	-	7,973	7,973
Marketing	-	20,000	(20,000)	-	-
Art therapies	-	2,650	(2,650)	-	-
Virtual hospice	23,858	5,000	(28,858)	-	-
PHD sponsorship	25,000	5,000	(11,121)	-	18,879
Anticipatory Care Project	31,000	40,000	(71,000)	-	-
Day Hospice	-	32,855	(31,855)	-	1,000
Closer to Home	-	6,684	(5,657)	-	1,027
Nursing Scholarships	-	15,000	(15,000)	-	-
Rent for Bournemouth Road site	-	15,000	(4,250)	-	10,750
Retail Swanage refurbishment	-	20,000	(20,000)	-	-
Total restricted funds	145,975	238,888	(323,594)	-	61,269
Total Funds	3,512,870	2,565,860	(2,810,745)	-	3,267,985

20 Statement of funds (continued)

Fund descriptions

Name of restricted fund	Description, nature and purpose of the fund
New View Program	The New View Program is facilitating a Self Help Support Group to those recovering from ovarian, head & neck or cervical cancer.
Day Hospice Services	Monies to support day hospice services.
Lymphoedema	To purchase equipment to enhance the Lymphoedema service.
Breathlessness services	To support a physiotherapy service which treats incapacitating breathlessness in community patients with a diagnosis of Chronic Obstructive Pulmonary Disease or cancer of the lung.
Complementary therapies	To support a new post to train volunteers and to focus on expanding the complementary therapy service.
Family support	To support a new post to focus on offering more bereavement and family support.
Learning and development	To support newly appointed staff and associated specific training.
Travel	To support staff travelling to the community hubs and travel related to training, learning and development of staff.
Marketing	To provide marketing for the hospice.
Art Therapies	Funds towards the cost of our Creative Artist and art activities
Virtual hospice	To provide a virtual day hospice service to our patients using hand-held tablets.
Anticipatory care model	To provide a new service supporting patients from the point of a palliative diagnosis, visiting them in their own homes and providing respite for carers.
Physiotherapy Services	Part of Breathlessness support
PHD sponsorship	Sponsorship of a PHD student in partnership with Bournemouth University, studying end of life related illness
Closer to home	bringing end of life care into patient homes and communities across East Dorset and Purbeck
Nursing Scholarships	funding of third year undergraduate nursing students, in partnership with Bournemouth University studying end of life related care
Rent for Bournemouth road site	Our family support & bereavement and fundraising hub
Retail Swanage refurbishment	support with the refurbishment of a new charity shop, supporting our Swanage hub

20 Statement of funds (continued)

Prior year	At 1 April 2021	Incoming resources	Resources expended	Transfers in/out	At 31 March 2022
	£	£	£	£	£
Unrestricted funds					
General					
General fund	2,776,687	1,748,992	(1,648,784)	(140,000)	2,736,895
Designated					
Transitional costs	490,000	-	-	140,000	630,000
Total unrestricted funds	3,266,687	1,748,992	(1,648,784)	0	3,366,895
Restricted funds					
New View Program	5,869	-	-	-	5,869
Music Therapy	2,385	-	(2,385)	-	-
CCH Wimborne	25,500	13,194	(38,694)	-	-
Lymphoedema services	13,853	58,276	(67,039)	-	5,090
Breathlessness services	28,317	-	(28,317)	-	-
Complementary therapies	22,000	4,500	(8,387)	-	18,113
Activity coordinator	15,269	-	(269)	(15,000)	-
Physiotherapy services	20,000	-	-	-	20,000
Family support	23,530	10,000	(43,309)	15,000	5,221
Learning & development	4,000	11,555	(11,704)	-	3,851
Travel	8,000	-	(27)	-	7,973
Drop-in centre	8,000	-	(8,000)	-	-
Marketing	20,000	-	(20,000)	-	-
Art therapies	-	3,190	(3,190)	-	-
Container	-	10,000	(10,000)	-	-
Christmas party	-	600	(600)	-	-
Virtual hospice	-	46,310	(22,452)	-	23,858
PHD sponsorship	-	25,000	-	-	25,000
Anticipatory Care Project	-	31,000	-	-	31,000
Day Hospice	-	104,545	(104,545)	-	-
Volunteer tea party	-	550	(550)	-	-
Hospice UK	-	33,627	(33,627)	-	-
Total restricted funds	196,723	352,347	(403,095)	-	145,975
Total Funds	3,463,410	2,101,339	(2,051,879)	-	3,512,870

20 Statement of funds (continued)

Charity

	At 1 April 2022	Incoming resources	Resources expended	Transfers in/out	At 31 March 2023
	£	£	£	£	£
Unrestricted funds					
General					
General fund	2,697,732	1,584,753	(1,670,539)	-	2,611,946
Designated					
Transitional costs	630,000	-	(161,359)	-	468,641
Total unrestricted funds	3,327,732	1,584,753	(1,831,898)	-	3,080,587
Total restricted funds	145,975	238,888	(323,594)	-	61,269
Total funds	3,473,707	1,823,641	(2,155,492)	-	3,141,856

Restricted funds are the same in the group and the charity.

20 Statement of funds (continued)

Prior year	At 1 April 2021	Incoming resources	Resources expended	Transfers in/out	At 31 March 2022
	£	£	£	£	£
Unrestricted funds					
General					
General fund	2,690,632	1,365,653	(1,218,552)	(140,000)	2,697,733
Designated					
Transitional costs	490,000	-	-	140,000	630,000
Total unrestricted funds	3,180,632	1,365,653	(1,252,552)	-	3,293,733
Total restricted funds	196,723	352,347	(403,095)	-	145,975
Total funds	3,377,355	1,718,000	(1,655,647)	-	3,473,708

Restricted funds are the same in the group and the charity.

Notes to the Accounts

21 Analysis of net assets between funds

Group

	Unrestricted funds	Restricted funds	Total funds 2023	Unrestricted funds	Restricted funds	Total funds 2022
	£	£	£	£	£	£
Tangible fixed assets	994,639	-	994,639	902,713	-	902,713
Current assets	2,475,156	61,269	2,536,425	2,704,383	145,975	2,850,358
Creditors due within one year	(163,079)	-	(163,079)	(140,201)	-	(140,201)
Creditors due in more than one year	(100,000)	-	(100,000)	(100,000)	-	(100,000)
	3,206,716	61,269	3,267,985	3,366,895	145,975	3,512,870

Charity

	Unrestricted funds	Restricted funds	Total funds 2023	Unrestricted funds	Restricted funds	Total funds 2022
	£	£	£	£	£	£
Tangible fixed assets	816,959	-	816,959	853,458	-	853,458
Current assets	2,494,383	61,269	2,555,652	2,699,637	145,975	2,845,612
Creditors due within one year	(130,755)	-	(130,755)	(125,363)	-	(125,363)
Creditors due in more than one year	(100,000)	-	(100,000)	(100,000)	-	(100,000)
	3,080,587	61,269	3,141,856	3,327,732	145,975	3,473,707

‘When we are born, we are wrapped up in a blanket and put in the safe hands of someone who will love and support us for the rest of our lives. What Lewis-Manning Hospice Care has done for me, now I am reaching the end of my life, is wrap me up in a big warm blanket, support and care for me and my family at the end of my life journey and for that I will be forever, eternally grateful’.

Lewis-Manning Hospice Care Patient

Lewis-Manning
Hospice Care

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