

Charity registration number 1089250 (England and Wales)

Company registration number 04255588

DIAL PETERBOROUGH
ANNUAL REPORT AND UNAUDITED FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2025

DIAL PETERBOROUGH

LEGAL AND ADMINISTRATIVE INFORMATION

Trustees	A J Dunham N Hampshaw J O Hopgood J Watling - Chairperson
Charity number	1089250
Company number	04255588
Registered office	The Fleet Fleet Way Old Fletton Peterborough Cambridgeshire United Kingdom PE2 8DL
Independent examiner	Mr Mark Jackson FCA DChA Azets Westpoint Lynch Wood Peterborough Cambridgeshire United Kingdom PE2 6FZ
Bankers	CAF Bank 25 Kings Hill Avenue Kings Hill West Malling Kent United Kingdom ME19 4JQ

DIAL PETERBOROUGH

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DIAL PETERBOROUGH

CHAIRMAN'S STATEMENT

FOR THE YEAR ENDED 31 MARCH 2025

Disability (DIAL) Peterborough continues to be a vital lifeline for disabled people across our community. As a Disabled People's User Led Organisation, our work is driven by lived experience and an unwavering commitment to equality, independence, and inclusion. This year, rising need and unprecedented financial pressures made our role more critical than ever.

Our Reach and Community Impact

Despite significant challenges, our services remained accessible, responsive, and grounded in the social model of disability. We supported disabled individuals, families, carers, and households facing hardship, ensuring people retained choice, dignity, and control in their daily lives.

Key impacts this year include:

- Direct support for disabled people struggling with the cost-of-living crisis
- Rapid response assistance through the Household Support Fund
- Increased guidance, advocacy, and casework as demand for support rose
- Influencing at a local, regional and national level
- Practical help that extended beyond individuals to their families and carers
- Sustained peer-led involvement shaping the direction of our services

Financial Relief When It Was Needed Most

The ongoing cost-of-living crisis created severe hardship for many disabled people. Disability-related expenses combined with rising energy and food costs placed many households under extreme strain.

The continuation of the **Household Support Fund** allowed us to provide direct financial assistance to disabled people for essentials such as:

- Food and nutrition
- Heating and energy
- Emergency household costs

This support delivered immediate, tangible relief, helping people maintain stability and wellbeing during an exceptionally difficult year.

Client voice:

"Your service deserves an award!! You are magnificent, I phoned to ask for help with a blue badge and received so much more advice and support than that, you truly have changed our lives. We no longer fret about money and have booked for carers to come in and help us. We could not have got where we are without you. Take care of yourselves and keep up the good work".

Strength in Partnership

Sustaining our services in a highly competitive funding environment required determination and persistence. We are deeply grateful to all our funders, especially the **National Lottery**, whose three-year grant guarantees continuity of support for disabled people across Peterborough.

These partnerships ensure that our community can continue to access high-quality, user-led services built on trust, respect, and expertise.

Our People: The Heart of Our Organisation

Our staff and volunteers consistently went above and beyond to meet rising demand. Their dedication, compassion, and professionalism shaped every outcome we delivered this year.

They ensured that every person who contacted us received not only information and guidance, but genuine support rooted in lived experience and understanding.

Client voice:

"I'm so appreciative of Disability Peterborough, I don't know what I would have done without you".

DIAL PETERBOROUGH

CHAIRMAN'S STATEMENT

FOR THE YEAR ENDED 31 MARCH 2025

Looking Forward

Disability (DIAL) Peterborough remains committed to removing barriers, supporting independence, and amplifying disabled people's voices. As need continues to grow, so does our determination to advocate for fair treatment, accessible services, and a community where every disabled person can thrive.

Our mission is clear: **to provide life-changing support when it matters most.**

Thank you to everyone who made this impact possible.

Jason Watling

Chairperson of Disability Peterborough

Dated: 29 January 2026

DIAL PETERBOROUGH

TRUSTEES' REPORT (INCLUDING DIRECTORS' REPORT)

FOR THE YEAR ENDED 31 MARCH 2025

The trustees present their annual report and financial statements for the year ended 31 March 2025.

The financial statements have been prepared in accordance with the accounting policies set out in note 1 to the financial statements and comply with the charity's governing document, the Companies Act 2006 and "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)".

Objectives and activities

Disability Peterborough provide services, opportunities and a voice to people living with physical disability and long-term health conditions and their families in Peterborough. We are a user led charity and the majority of our staff, trustees and volunteers lived experience of disability and long-term health conditions. Our service delivery is based on what local disabled people have told us they need. Our specialism has been founded on a deep rooted knowledge and experience of disability, and an understanding of what is required for our advice services, support services and policy work. The charity has taken into account Charity Commission guidance on public benefit in determining its activities.

Our Aim - Disability/DIAL Peterborough (DP) exists to make Peterborough a place where disabled people have the same opportunities as everyone else.

Our vision - a society where people with a disability are valued equally, listened to and included.

Our objectives - providing services were people with disabilities live fully integrated lives economically and socially.

Our mission - disabled people and their families should be empowered to exercise and enjoy the full extent of their rights to pursue the best possible quality of life and realise their full potential.

Values

Through our services we provide the opportunity for people with lived experience of physical disability or long-term conditions to be part of community life and part of our organisation. We want to make sure that disabled people have a voice, and that voice is heard at all levels of decision making. "**Nothing about us without us**" is a phrase that has been used for many years but it has even greater importance now.

We believe in a **Social Model of Disability** that says that people with impairments are disabled by the way society is run and organised

Independent Living - We believe in independent living in its fullest sense as defined by the UN Convention on the Rights of Disabled People (UNCPRD), that disabled people should enjoy the same life opportunities, independence and choices as non-disabled people.

We have systems in place for consultation and feedback and deliver services that our users need. We believe in being responsive to the changing needs of disabled people. We have a culture based on trust, respect, integrity and openness and we embrace diversity and equality of opportunity.

Working in Partnership - we recognise that working in partnership to share expertise results in better services for disabled people.

DIAL PETERBOROUGH

TRUSTEES' REPORT (INCLUDING DIRECTORS' REPORT) (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2025

CEO Report

This year has been one of immense challenge and remarkable achievement. Disabled people in Peterborough continue to face rising financial pressures, increasing demand for support, and persistent inequalities. In response, Disability Peterborough has delivered strong, practical, and meaningful outcomes driven by lived experience and a commitment to fairness and inclusion.

Our team of staff and volunteers has shown exceptional dedication. We remain one of the few organisations where disabled people can speak directly to an experienced adviser without navigating automated systems or lengthy waits. This personal approach ensures people receive timely support and feel genuinely listened to and understood.

The cost-of-living crisis has placed unprecedented strain on disabled households. In partnership with Peterborough City Council, we continued to operate a Cost-of-Living Support Hub that enabled disabled people to meet essential needs, maintain household stability, and avoid crisis situations by providing practical support and targeted advice. Between April 2024 and March 2025, the Hub supported 534 disabled people to access food, utilities, white goods, hygiene items, and financial assistance, helping many to reduce debt, prevent hardship, and improve wellbeing during a period of severe economic pressure.

Our specialist welfare rights service delivered outstanding results, securing **£1,623,695** in benefits for local disabled people and a further **£ 138,010** in benefit arrears. This represents life-changing financial security for many individuals and families and exemplifies the quality and impact of our casework.

Client Voice:

"I write (through compromised eyesight) to say a heartfelt "thank you". I'm very grateful and appreciate your effort. This standard of competent professionalism, for me, is rare today, thank you again. Kindness and help, under poor health, is a precious commodity".

Few could have anticipated that, this year, the government would seek to reduce the national debt by directly cutting disability-related benefits, a move that generated profound anxiety among disabled people. Many feared that the proposed changes will remove the financial and practical support essential to meeting basic living costs, pushing individuals into poverty, deteriorating health, and reduced independence. Concerns centred on tighter eligibility criteria that may exclude people with fluctuating or invisible conditions, rendering many effectively "invisible" to the system and unable to access wider services tied to benefit status. There is also widespread worry that the loss of PIP or related support will force people to abandon work, essential care, mobility aids or adapted housing, undermining both dignity and opportunity. Overall, the proposals contributed to a pervasive sense of being devalued or portrayed as a burden, heightening distress, uncertainty and fear about the future.

We actively lobbied local MPs and national government, working in coalition with established disability consortia to challenge the planned cuts and demand accountability. Our efforts focused on amplifying the voices and fears of disabled people, ensuring that their lived experience, rights, and urgent concerns could not be ignored in the policy-making process.

Another issue that arose during the year was the Assisted Dying Bill, which prompted passionate debate from those both in favour of and opposed to it. Supporters argued that the bill empowers terminally ill people to choose a dignified death, reducing unnecessary suffering through regulated, compassionate autonomy, while opponents contend that it could endanger vulnerable people by creating pressure to die, weakening safeguards, and diverting attention away from improving care and support. As a DPO, we will continue to listen to both sides of the argument and ensure that the perspectives and concerns of disabled people are represented in any ongoing discussions, while monitoring developments to advocate for safeguards that protect rights, autonomy, and access to high-quality care.

DIAL PETERBOROUGH

TRUSTEES' REPORT (INCLUDING DIRECTORS' REPORT) (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2025

Beyond direct service delivery, Disability Peterborough played an influential role at local, regional, and national levels. We contributed to the development of the national Accessible Communities Charter, supported the DPO Capacity Building Project, and advised on the Personalised Care Strategy. We also raised awareness of disability issues through Access Audits, BBC media coverage, Scrutiny Committee engagement, Emergency Planning and Public Health Needs Assessments, and work on the Disability Employment Charter.

Our achievements this year reflect deep expertise, strong values, and the tireless commitment of everyone involved in our organisation. I extend my sincere thanks to our staff, volunteers, supporters, and funders especially the National Lottery, Lloyds Bank Foundation, Hyde Housing and the MS Society — whose continued belief in our work enables us to meet rising need with confidence and compassion.

Sandie Burns MBE

Chief Executive Officer, Disability Peterborough

Welfare Rights

Disabled people are three times more likely to live in poverty, and systemic complexity of the benefits system too often blocks access to the financial support that could transform their lives.

This year our welfare benefits workers have helped over 700 disabled people to gain **£1,623,695**. This is a significant achievement that has made a meaningful difference to the financial security and wellbeing of disabled people locally.

Our specialist welfare rights service empowers disabled people, their families and carers to secure the benefits they are entitled to, challenging financial inequality and strengthening independence. By providing free, independent and impartial advice, we support people to navigate complex systems, uphold their rights and improve their quality of life. For many disabled people, having expert advice and support can make all the difference to successfully claiming your welfare rights or challenging an unfair decision.

To help remove barriers and ensure disabled people can access their rights, we provide:

- **Specialist advice, guidance and case work** to navigate the benefits system confidently
- **Better-off calculations** help disabled people compare benefit and work options so they can make informed decisions that maximise income, avoid financial loss, and support independence
- **Expert support with completing benefit forms**, ensuring applications are accurate and robust.
- **Representation at appeal tribunals**, advocating for fair decisions and challenging unjust outcomes.
- **Advice and negotiation support for benefit overpayments**, reducing stress and avoiding financial harm.
- **Support when benefits are reduced or stopped**, including urgent intervention to restore income when possible
- **Appointments to discuss any benefits-related issue**, offering personalised, responsive support.
- **Home visits where appropriate**, ensuring access for people who cannot attend in person.

We also actively **promote take-up of benefit entitlements** through outreach and community engagement, helping more disabled people secure the income they are entitled to.

DIAL PETERBOROUGH

TRUSTEES' REPORT (INCLUDING DIRECTORS' REPORT) (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2025

Case Study 1

A new client was referred to our service by another charity for support with migration to Universal Credit. She was living alone, receiving Personal Independence Payment (PIP) and Housing Benefit, and was experiencing significant financial hardship as her savings were rapidly depleting. She was extremely anxious about how she would cope in the future.

During a home visit, we reviewed her correspondence and identified historic letters relating to an Employment Support Allowance (ESA) claim. The client had no recollection of receiving these letters, and no ESA payments were appearing in her bank account. She was also unaware of any communication explaining why her ESA had stopped.

Our further investigation revealed that her ESA payments had been incorrectly stopped in 2022. Following enquiries with the DWP, her ESA was fully reinstated, and she received **£20,514.00 in arrears**, immediately relieving her financial distress and restoring her income.

We have since supported her through the migration to Universal Credit, ensuring her ongoing entitlement is protected. In addition, we initiated an unplanned review of her PIP award due to changes in her health, which may lead to an increased level of support.

Case Study 2

A returning client approached our service in financial hardship, unable to meet the cost of her adult social care package. Through a full benefits check and a detailed review of her social care charges assessment, we identified that several key disability-related expenses had been overlooked. By accurately itemising these costs, we secured a full reassessment of her care contribution.

As a direct result of our intervention, the client's weekly contribution was reduced to **£0**, generating an annual saving of **£3,484.52**. This ensured that her essential care needs continued to be met without placing her under financial strain, significantly improving her wellbeing and stability.

Case study 3

Mr K and his wife approached our service for support after an unsuccessful Mandatory Reconsideration left them uncertain how to challenge the refusal of the PIP daily living component. Mr K lives with severe, drug-resistant epilepsy and arthritis, experiencing 20–40 seizures per day alongside frequent convulsive seizures lasting up to two hours, with no warning. These episodes cause loss of consciousness, injuries, incontinence, and significant cognitive slowing, leaving him in need of continuous supervision to remain safe.

Despite extensive specialist involvement from national epilepsy and neurology centres, Mr K was initially awarded only the mobility component of PIP. His family's Mandatory Reconsideration did not change the decision. Our service submitted a detailed appeal to HM Courts & Tribunals Service, evidencing the substantial risk of harm, the requirement for constant supervision, and the cognitive and physical impacts of his condition.

Although PIP appeals can take up to 12 months, the case was revised by the DWP within six weeks of our submission. Mr K was awarded the enhanced rate of the daily living component, enabling a family member to receive Carer's Allowance. This provided immediate financial stability and considerable emotional relief for the family.

The outcome secured **£2,171 in arrears** and **£5,540.80 in annual ongoing entitlement**, ensuring the support necessary to meet Mr K's daily care needs.

DIAL PETERBOROUGH

TRUSTEES' REPORT (INCLUDING DIRECTORS' REPORT) (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2025

DWP Alternative Office Status

Disability Peterborough continues to operate as a DWP-approved Alternative Office, a status granted by the Secretary of State. This designation recognises our expertise and trusted role in supporting disabled people to navigate the benefits system, and it allows us to carry out functions that most voluntary sector organisations are not authorised to perform.

What This Means in Practice

As an Alternative Office, we can:

- Issue official benefit claim forms on behalf of the DWP.
- Receive and accept completed applications for a range of social security benefits.
- Collect and submit supporting evidence directly to the DWP on a claimant's behalf.
- Record the official date of claim, ensuring clients do not lose entitlement due to delays or administrative barriers.
- Provide structured, accurate advice on online or telephone applications for people who cannot access digital systems.

Why This Matters

This status significantly improves access to justice for disabled people by:

- Reducing the risk of missed deadlines or delays in establishing entitlement.
- Ensuring that claimants who cannot use online services—due to disability, digital exclusion, or lack of support—can still make valid claims.
- Providing a safe, trusted space where people can submit sensitive paperwork with confidence.
- Minimising administrative errors and improving claim accuracy, which can prevent lengthy appeals.
- Ensuring the DWP receives high-quality, evidence-backed applications from the outset.

Impact

Our Alternative Office role directly contributes to:

- Higher benefit uptake, ensuring disabled people receive their legal entitlements.
- Reduced financial hardship, by guaranteeing timely benefit claims and protecting backdated payments.
- Greater independence and stability, especially for those unable to manage complex digital processes.

This specialist status strengthens our welfare rights service and ensures disabled people in Peterborough have equitable, accessible routes into the social security system.

Shopmobility Service

Shopmobility Impact Summary (April 2024 – March 2025)

Our Shopmobility service provides the loan of mobility scooters, wheelchairs, and related equipment, enabling disabled people, older residents, and those with reduced or temporary mobility to access the city centre independently and safely. The service supports people to shop, attend appointments, and participate in community life without relying on friends, family, or paid carers—promoting independence and reducing social isolation.

DIAL PETERBOROUGH

TRUSTEES' REPORT (INCLUDING DIRECTORS' REPORT) (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2025

Between April 2024 and March 2025, Shopmobility supported **723 hires**, serving both long-term members and daily users. Demand remained steady throughout the year, with increased usage during the summer months and a peak in August. The balance of member and non-member use demonstrates the service's value as an accessible, low-cost option for people who would otherwise struggle to access shops, services, and community spaces.

Shopmobility continues to play a vital role in helping people remain active and engaged in everyday life. By providing safe and reliable access to mobility equipment, the service removes one of the most significant barriers faced by people with mobility impairments: the confidence to move around their town without fear of falling, overexertion, or becoming stranded. For many users, Shopmobility is the difference between being housebound and being able to live independently.

Users consistently report increased confidence, reduced anxiety, and improved wellbeing as a result of using the service. Regular outings supported by Shopmobility help maintain social connections, prevent loneliness, and contribute to better physical and mental health. By reducing the risk of falls and enabling access to essential services, the scheme also helps prevent avoidable health crises and hospital admissions.

The service delivers wider community and economic benefits. By enabling hundreds of people to safely visit shops, markets, and local services, Shopmobility increases footfall in the city centre, supporting local businesses and contributing to the local economy.

Importantly, Shopmobility remains affordable and inclusive, particularly for those who cannot afford their own mobility equipment or who need short-term support following illness, surgery, or injury. Trained staff and volunteers provide personalised assistance, ensuring users feel safe, confident, and supported.

Overall, Shopmobility continues to be a lifeline for many local residents, helping to prevent social exclusion, maintain independence, and support healthier, more connected lives. We remain committed to sustaining and further developing this vital service in the year ahead.

Cost of Living Support Hub

This year we had our application to become a Cost-of-Living Hub approved by Peterborough City council. The funding enabled us to provide disabled people with help towards food costs, water and utility bills, white goods and wider essentials. From June 2023 to March 2024 we helped 358 disabled people who were finding it difficult to manage due to financial pressures.

We decided early in the project that we would issue Hygiene packs as hygiene poverty disproportionately affects disabled people. Hygiene poverty is not being able to afford basic yet essential hygiene and grooming products. Many of us take for granted brushing our teeth and hair, not having to improvise because we can't afford sanitary/continence products, or to worry about when we will next be able to wash our hair or clothes. Feeling clean shouldn't be a luxury or privilege yet unfortunately for some it is. We order in bulk purchases of hygiene products at very low prices

from another charity and let our clients choose what products would be useful from a list. In addition we supply microwaves, fridges, food vouchers and various wider essentials to help disabled people who are in financial difficulties.

We also offer full welfare benefit checks and accompanying case work if that is relevant. The messages of appreciation from clients receiving products and services are extremely touching

"I just wanted to thank you for your kindness and generosity helping me in my time of need. I will sleep so much better tonight"

"I just found, through my door, two gift cards for Asda. I am overcome with gratitude. Many thanks too in how you have helped, and are helping me, in my time of great struggling financially".

DIAL PETERBOROUGH

TRUSTEES' REPORT (INCLUDING DIRECTORS' REPORT) (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2025

Wellbeing/Crafting sessions

The crafting group continues to make a significant and measurable difference to the wellbeing of Disabled people who attend. The sessions provide far more than creative activity; they offer a safe, supportive environment that promotes confidence, reduces isolation, and improves overall quality of life.

Promoting Emotional Wellbeing

Participants report reduced stress, improved mood, and a greater sense of purpose. The opportunity to focus on a creative task provides a valuable distraction from pain, fatigue, and other symptoms associated with disability and long-term health conditions. Many describe the sessions as a consistent source of calm and enjoyment during difficult weeks.

Reducing Loneliness and Building Community

With regular attendance of more than 20 Disabled people, the group has become a vital social lifeline. Friendships formed within the group extend outside of sessions, with members checking in on one another, visiting those who become unwell, and maintaining connections that combat social isolation.

Increasing Confidence and Skill Development

Learning or rediscovering craft skills gives participants a sense of achievement and boosts self-esteem. Many have regained confidence in activities they thought they could no longer manage. Adapted techniques and accessible tools allow individuals to craft at a pace and level that suits their ability, reinforcing independence and personal growth.

Supporting Physical and Cognitive Functioning

Craft activities help maintain and improve fine motor skills, hand-eye coordination, concentration, and memory. These gentle, accessible movements are particularly beneficial for individuals with mobility challenges, neurological conditions, or rehabilitation needs.

Providing a Trusted Space for Wider Support

As a DPO-led group, staff are available to offer advice on adapting activities, alongside support with broader disability-related issues. Participants frequently seek help with IT, understanding letters, verifying potential scams, and sourcing Safe Local Tradespeople or disability aids. This added layer of support increases participants' sense of security and trust.

Extending Wellbeing Beyond the Sessions

For those experiencing loneliness or limited mobility, the small craft packs can be provided for home use and offer meaningful activity between meetings. These kits help structure time, provide comfort, and maintain engagement even when individuals cannot attend in person.

Case study

Following referral from the MS Nurse after a new diagnosis of Multiple Sclerosis, our service provided comprehensive welfare benefits support to the client at a critical point in his financial stability. The client had experienced a significant reduction in his Personal Independence Payment (PIP), which in turn resulted in the loss of his Severe Disability Premium and triggered a Work Capability Assessment (WCA) for his income-based Employment Support Allowance (ESA).

Our intervention ensured the client received informed, specialist support throughout the PIP mandatory reconsideration and appeal process, as well as during his WCA. As a result, the client's PIP award was increased to enhanced rate mobility and standard rate daily living, and he was successfully placed in the (ESA) Support Group. This outcome reinstated his Severe Disability Premium and substantially improved his financial security.

Overall, the support provided by our service generated a confirmed annual income increase of **£7,233.20 in PIP** and **£4,238.00 in ESA**, significantly enhancing the client's long-term wellbeing, independence, and quality of life.

DIAL PETERBOROUGH

TRUSTEES' REPORT (INCLUDING DIRECTORS' REPORT) (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2025

Handyperson Service

Our Handyperson scheme continues to provide vital, practical support that enables Disabled and older people to remain safe, confident, and independent in their own homes. By carrying out small repairs, adaptations and maintenance tasks that other services often cannot cover, the scheme prevents falls, reduces the risk of unsafe living conditions, protects vulnerable people from rogue traders, and alleviates anxiety for those living alone or with long-term conditions.

This year, the service remained extremely well used, supporting **over 400 households** and completing **more than 1,000 jobs, deliveries and practical tasks**. Jeff, our Handyperson, plays a crucial role in providing timely, trusted support. For people who are housebound or temporarily unable to get out, he collects food bank vouchers, delivers essential items, and even unpacks goods to ensure that clients can manage daily life safely.

He also helps maintain safe and accessible homes by clearing overgrown gardens, assembling furniture, carrying out general DIY, and sourcing and fitting lightbulbs—one of our most frequent requests as many older clients are unable to climb steps or order items online. Jeff routinely alerts the team to any safeguarding or home safety concerns, enabling us to follow up quickly. Where issues relate to outdated fixtures in housing association properties, we work directly with housing providers to advocate for necessary repairs or replacements.

Client Feedback

"I am writing to say a huge thank you for all the work your handyman did for me today. He has worked so hard and I now have a safe toilet seat to sit on, a light that works, and he has pushed my washer back and stopped it from bouncing around. Your work for disabled people like myself is heaven-sent—thank you again."

We have also seen an increase in requests from clients seeking help to find trustworthy tradespeople. Many Disabled and older people feel vulnerable to scams or exploitation, so we now routinely support individuals to contact **Safe Local Trades**, a vetted and reliable network that provides reassurance and protection for those most at risk.

Walks on Wednesday

For more than 13 years, Nene Park Trust and Disability Peterborough have worked in genuine partnership to make the Trust's parks accessible, inclusive, and welcoming for disabled people across Peterborough. This collaboration has enabled hundreds of local residents to benefit from safe, supported access to nature and outdoor activity.

With initial funding from Sport England, Disability Peterborough created *Walks on Wednesday*, a fully inclusive walking group designed to help disabled people stay active, improve wellbeing, and reduce social isolation. The group continues to welcome participants with a wide range of impairments, ensuring that wheelchair users, people with sensory impairments, learning disabilities, and others can all enjoy the physical and mental health benefits of the park without barriers.

The ongoing success of the walking group demonstrates the positive impact that inclusive community programmes can have: increased physical activity, reduced loneliness, strengthened social connections, and greater confidence in accessing outdoor spaces. This work is made possible by our dedicated volunteers, whose consistent support ensures that every participant feels safe, included, and valued.

Together, Nene Park Trust and Disability Peterborough continue to create meaningful, long-lasting change by enabling Disabled people to enjoy nature, community, and improved wellbeing on equal terms.

DIAL PETERBOROUGH

TRUSTEES' REPORT (INCLUDING DIRECTORS' REPORT) (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2025

Disability Peterborough: External Representation 2024-25

Board / Group	Purpose	Disability Peterborough Contribution & Impact
Cabinet Office Disability Unit – Emergency & Resilience Programme	Improve disability inclusion in emergency preparedness.	Provided expertise on mobility needs, communication barriers and personalised emergency plans. Influenced national preparedness guidance.
Our Voices (Disability Rights UK)	National DPO engagement forum.	Worked collectively to influence government, amplifying disabled people's experiences and priorities.
Nene Park Access Forum	Improve accessibility of Nene Park.	Over 13 years of partnership removing barriers, advising on paths, signage, facilities and inclusive design.
Bank of England Citizens' Panel	Bring lived experience into national economic decisions.	Raised financial inequalities affecting disabled people directly with Bank Governors and Directors.
DPO Capacity Building Project Steering Board	Strengthen and sustain UK Disabled People's Organisations.	Shared best practice, supported sector development, and identified opportunities for growth.
National Voices	Influence person-centred health and care policy.	Promoted disability inclusion in health system design, community resources and cross-sector collaboration.
Crown Representative Taskforce	Improve VCSE participation in public procurement.	Advocated for fairer commissioning processes to ensure DPOs can access government funding.
Physical Disability Partnership Board (Healthwatch)	Improve health and care services for people with physical disabilities.	Ensured disabled people are involved in service design, monitoring and evaluation across the region.
Peterborough Disability Forum	Share updates and address local disability issues.	Contributed expertise on city centre access, Changing Places, digital exclusion and local service gaps.
Accessible Communities Working Group (DRUK)	Develop national approaches to accessibility.	Collaborated with DPO leaders to shape national lobbying priorities and future accessibility planning.
Adult & Health Scrutiny Committee (PCC)	Scrutinise and challenge the Council's health and adult social care work.	Provided independent specialist insight, ensuring robust challenge and improved accountability.
Eastern Region Stakeholder Network (Cabinet Office)	Advise the Government Disability Unit on regional issues.	Reported lived experiences of disabled people across transport, housing, employment and public services.

DIAL PETERBOROUGH

TRUSTEES' REPORT (INCLUDING DIRECTORS' REPORT) (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2025

Financial review

It is the policy of the charity that unrestricted funds which have not been designated for a specific use should be maintained at a level equivalent to six month's expenditure. The trustees considers that reserves at this level will ensure that, in the event of a significant drop in funding, they will be able to continue the charity's current activities while consideration is given to ways in which additional funds may be raised. This level of reserves has been maintained throughout the year.

The trustees have assessed the major risks to which the charity is exposed, and are satisfied that systems are in place to mitigate exposure to the major risks.

Plans for future periods

Although times remain financially challenging the Charity plans to continue the activities outlined above in the forthcoming year subject to satisfactory funding. It will also continue to seek funding to develop plans and services identified by the disabled people we serve, working wherever possible with other partners to support delivery of quality services. It will also continue to focus on a range of fundraising activities. We believe equal access to our services is vital for our success and vital to community wellbeing. Therefore we will continue to strive to learn, adapt and break-down barriers and co-produce services with disabled people for disabled people.

Structure, governance and management

The charity is a company limited by guarantee, its governing document being the Memorandum and Articles of Association.

The trustees, who are also the directors for the purpose of company law, and who served during the year and up to the date of signature of the financial statements were:

A J Dunham

N Hampshaw

J O Hopgood

J Watling - Chairperson

We seek to bring new trustees onto the board who can complement the skills base of the existing members of the board. Invitation is made at the Annual General Meeting and at other times throughout the year. Interested parties are invited to meet with the Chairperson and other trustees to obtain an understanding of the charity, its aims and objectives and how they may be able to further the development of the charity.

The chairperson formally proposes any new trustee to the full board and, if approved, the new trustee is invited to join the board of trustees.

None of the trustees has any beneficial interest in the company. All of the trustees are members of the company and guarantee to contribute £1 in the event of a winding up.

The trustees meet on a regular basis, normally bi-monthly to consider and decide the strategic direction and policy of the charity. The board also take the opportunity to consider issues such as legal, premises, planning and staffing matters which have arisen between meetings.

The trustees also meet regularly with representatives from those responsible for the operational management of the charity on a day to day basis, ensuring that the charity delivers the services specified and that progress is made in achieving the charity's objectives.

DIAL PETERBOROUGH

TRUSTEES' REPORT (INCLUDING DIRECTORS' REPORT) (CONTINUED) *FOR THE YEAR ENDED 31 MARCH 2025*

The trustees' report was approved by the Board of Trustees.

J Watling - Chairperson
Trustee

29 January 2026

DIAL PETERBOROUGH

INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF DIAL PETERBOROUGH

I report to the trustees on my examination of the financial statements of Dial Peterborough (the charity) for the year ended 31 March 2025.

Responsibilities and basis of report

As the trustees of the charity (and also its directors for the purposes of company law), you are responsible for the preparation of the financial statements in accordance with the requirements of the Companies Act 2006.

Having satisfied myself that the financial statements of the charity are not required to be audited under Part 16 of the Companies Act 2006 and are eligible for independent examination, I report in respect of my examination of the charity's financial statements carried out under section 145 of the Charities Act 2011. In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5)(b) of the Charities Act 2011.

Independent examiner's statement

Since the charity's gross income exceeded £250,000, the independent examiner must be a member of a body listed in section 145 of the Charities Act 2011. I confirm that I am qualified to undertake the examination because I am a member of ICAEW, which is one of the listed bodies.

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

- 1 accounting records were not kept in respect of the charity as required by section 386 of the Companies Act 2006.
- 2 the financial statements do not accord with those records; or
- 3 the financial statements do not comply with the accounting requirements of section 396 of the Companies Act 2006 other than any requirement that the financial statements give a true and fair view, which is not a matter considered as part of an independent examination; or
- 4 the financial statements have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities applicable to charities preparing their financial statements in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the financial statements to be reached.

Mr Mark Jackson FCA DChA

Azets
Westpoint
Lynch Wood
Peterborough
Cambridgeshire
PE2 6FZ
United Kingdom

Dated: 30 January 2026

DIAL PETERBOROUGH

STATEMENT OF FINANCIAL ACTIVITIES INCLUDING INCOME AND EXPENDITURE ACCOUNT

FOR THE YEAR ENDED 31 MARCH 2025

Current financial year

		Unrestricted funds 2025 £	Designated funds 2025 £	Restricted funds 2025 £	Total 2025 £	Total 2024 £
	Notes					
Income from:						
Donations and legacies	3	15,018	-	167	15,185	18,784
Charitable activities	4	43,308	25,205	264,860	333,373	286,559
Investments	5	469	-	-	469	247
Total income		<u>58,795</u>	<u>25,205</u>	<u>265,027</u>	<u>349,027</u>	<u>305,590</u>
Expenditure on:						
Raising funds	6	15,840	-	-	15,840	17,280
Charitable activities	7	(17,317)	15,208	244,822	242,713	228,220
Total resources expended		<u>(1,477)</u>	<u>15,208</u>	<u>244,822</u>	<u>258,553</u>	<u>245,500</u>
Gross transfers between funds		(25,364)	-	25,364	-	-
Net income for the year/ Net movement in funds		<u>34,908</u>	<u>9,997</u>	<u>45,569</u>	<u>90,474</u>	<u>60,090</u>
Fund balances at 1 April 2024		<u>132,161</u>	<u>64,723</u>	<u>17,084</u>	<u>213,968</u>	<u>153,878</u>
Fund balances at 31 March 2025		<u><u>167,069</u></u>	<u><u>74,720</u></u>	<u><u>62,653</u></u>	<u><u>304,442</u></u>	<u><u>213,968</u></u>

The statement of financial activities includes all gains and losses recognised in the year.

The statement of financial activities includes all gains and losses recognised in the year. All income and expenditure derive from continuing activities.

The statement of financial activities also complies with the requirements for an income and expenditure account under the Companies Act 2006.

DIAL PETERBOROUGH

STATEMENT OF FINANCIAL ACTIVITIES (CONTINUED) INCLUDING INCOME AND EXPENDITURE ACCOUNT

FOR THE YEAR ENDED 31 MARCH 2025

Prior financial year

	Notes	Unrestricted funds 2024 £	Designated funds 2024 £	Restricted funds 2024 £	Total 2024 £
Income from:					
Donations and legacies	3	18,784	-	-	18,784
Charitable activities	4	80,397	16,494	189,668	286,559
Investments	5	247	-	-	247
Total income		99,428	16,494	189,668	305,590
Expenditure on:					
Raising funds	6	14,400	-	2,880	17,280
Charitable activities	7	23,669	16,832	187,719	228,220
Total resources expended		38,069	16,832	190,599	245,500
Net incoming resources before transfers		61,359	(338)	(931)	60,090
Gross transfers between funds		-	-	-	-
Net income for the year/ Net movement in funds		61,359	(338)	(931)	60,090
Fund balances at 1 April 2023		70,802	65,061	18,015	153,878
Fund balances at 31 March 2024		132,161	64,723	17,084	213,968

The statement of financial activities includes all gains and losses recognised in the year.

The statement of financial activities includes all gains and losses recognised in the year. All income and expenditure derive from continuing activities.

The statement of financial activities also complies with the requirements for an income and expenditure account under the Companies Act 2006.

DIAL PETERBOROUGH

BALANCE SHEET

AS AT 31 MARCH 2025

	Notes	2025 £	£	2024 £	£
Current assets					
Debtors	15	2,738		5,438	
Cash at bank and in hand		307,716		218,094	
		<u>310,454</u>		<u>223,532</u>	
Creditors: amounts falling due within one year	16	(6,012)		(9,564)	
Net current assets			304,442		213,968
			<u>304,442</u>		<u>213,968</u>
Income funds					
Restricted funds	19		62,653		17,084
<u>Unrestricted funds</u>					
Designated funds	20	74,720		64,723	
General unrestricted funds		167,069		132,161	
		<u>241,789</u>		<u>196,884</u>	
			304,442		213,968
			<u>304,442</u>		<u>213,968</u>

The company is entitled to the exemption from the audit requirement contained in section 477 of the Companies Act 2006, for the year ended 31 March 2025.

The directors acknowledge their responsibilities for complying with the requirements of the Companies Act 2006 with respect to accounting records and the preparation of financial statements.

The members have not required the company to obtain an audit of its financial statements for the year in question in accordance with section 476.

These financial statements have been prepared in accordance with the provisions applicable to companies subject to the small companies regime.

The financial statements were approved by the Trustees on 29 January 2026

J Watling - Chairperson
Trustee

Company Registration No. 04255588

DIAL PETERBOROUGH

NOTES TO THE FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 MARCH 2025

1 Accounting policies

Charity information

Dial Peterborough is a private company limited by guarantee incorporated in England and Wales. The registered office is The Fleet, Fleet Way, Old Fletton, Peterborough, Cambridgeshire, PE2 8DL, United Kingdom.

1.1 Accounting convention

The accounts have been prepared in accordance with the charity's governing document, the Companies Act 2006 and "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)" (as amended for accounting periods commencing from 1 January 2016). The charity is a Public Benefit Entity as defined by FRS 102.

The charity has taken advantage of the provisions in the SORP for charities applying FRS 102 Update Bulletin 1 not to prepare a Statement of Cash Flows.

The financial statements are prepared in sterling, which is the functional currency of the charity. Monetary amounts in these financial statements are rounded to the nearest £.

The financial statements have been prepared under the historical cost convention. The principal accounting policies adopted are set out below.

1.2 Going concern

At the time of approving the financial statements, the trustees have a reasonable expectation that the charity has adequate resources to continue in operational existence for the foreseeable future. In common with many charities, they are dependent upon continuing to receive funding to cover core costs. The trustees believe that they will be able to source sufficient funding and therefore they continue to adopt the going concern basis of accounting in preparing the financial statements.

1.3 Charitable funds

Unrestricted funds are available for use at the discretion of the trustees in furtherance of their charitable objectives.

Restricted funds are subject to specific conditions by donors or grantors as to how they may be used. The purposes and uses of the restricted funds are set out in the notes to the financial statements.

1.4 Incoming resources

Income is recognised when the charity is legally entitled to it after any performance conditions have been met, the amounts can be measured reliably, and it is probable that income will be received.

Donations and gifts are included in full in the statement of financial activities when receivable. The value of services provided by volunteers has not been included.

Grants are recognised in full in the statement of financial activities in the year in which they are receivable.

Income from investments is included when receivable.

DIAL PETERBOROUGH

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2025

1 Accounting policies

(Continued)

1.5 Resources expended

Expenditure is recognised once there is a legal or constructive obligation to transfer economic benefit to a third party, it is probable that a transfer of economic benefits will be required in settlement, and the amount of the obligation can be measured reliably.

Expenditure is classified by activity. The costs of each activity are made up of the total of direct costs and shared costs, including support costs involved in undertaking each activity. Direct costs attributable to a single activity are allocated directly to that activity. Shared costs which contribute to more than one activity and support costs which are not attributable to a single activity are apportioned between those activities on a basis consistent with the use of resources. Central staff costs are allocated on the basis of time spent, and depreciation charges are allocated on the portion of the asset's use.

Expenditure is recognised in the period in which it is incurred. Expenditure is directly attributed to the relevant heading where possible. However, where costs are attributable to more than one heading, they are apportioned across these headings using an allocation based on time spent by staff in each heading.

1.6 Tangible fixed assets

Tangible fixed assets are initially measured at cost and subsequently measured at cost or valuation, net of depreciation and any impairment losses.

Depreciation is recognised so as to write off the cost or valuation of assets less their residual values over their useful lives on the following bases:

Computers and equipment	25% p.a. straight line
-------------------------	------------------------

The gain or loss arising on the disposal of an asset is determined as the difference between the sale proceeds and the carrying value of the asset, and is recognised in the statement of financial activities.

1.7 Cash and cash equivalents

Cash and cash equivalents include cash in hand, deposits held at call with banks, other short-term liquid investments with original maturities of three months or less, and bank overdrafts. Bank overdrafts are shown within borrowings in current liabilities.

1.8 Financial instruments

The charity has elected to apply the provisions of Section 11 'Basic Financial Instruments' and Section 12 'Other Financial Instruments Issues' of FRS 102 to all of its financial instruments.

Financial instruments are recognised in the charity's balance sheet when the charity becomes party to the contractual provisions of the instrument.

Financial assets and liabilities are offset, with the net amounts presented in the financial statements, when there is a legally enforceable right to set off the recognised amounts and there is an intention to settle on a net basis or to realise the asset and settle the liability simultaneously.

Basic financial assets

Basic financial assets, which include debtors and cash and bank balances, are initially measured at transaction price including transaction costs and are subsequently carried at amortised cost using the effective interest method unless the arrangement constitutes a financing transaction, where the transaction is measured at the present value of the future receipts discounted at a market rate of interest. Financial assets classified as receivable within one year are not amortised.

DIAL PETERBOROUGH

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2025

1 Accounting policies

(Continued)

Basic financial liabilities

Basic financial liabilities, including creditors and bank loans are initially recognised at transaction price unless the arrangement constitutes a financing transaction, where the debt instrument is measured at the present value of the future payments discounted at a market rate of interest. Financial liabilities classified as payable within one year are not amortised.

Debt instruments are subsequently carried at amortised cost, using the effective interest rate method.

Trade creditors are obligations to pay for goods or services that have been acquired in the ordinary course of operations from suppliers. Amounts payable are classified as current liabilities if payment is due within one year or less. If not, they are presented as non-current liabilities. Trade creditors are recognised initially at transaction price and subsequently measured at amortised cost using the effective interest method.

Derecognition of financial liabilities

Financial liabilities are derecognised when the charity's contractual obligations expire or are discharged or cancelled.

1.9 Retirement benefits

Payments to defined contribution retirement benefit schemes are charged as an expense as they fall due.

2 Critical accounting estimates and judgements

In the application of the charity's accounting policies, the trustees are required to make judgements, estimates and assumptions about the carrying amount of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised where the revision affects only that period, or in the period of the revision and future periods where the revision affects both current and future periods.

3 Donations and legacies

	Unrestricted funds 2025 £	Restricted funds 2025 £	Total 2025 £	Unrestricted funds 2024 £	Total 2024 £
Donations and gifts	15,018	167	15,185	18,784	18,784

DIAL PETERBOROUGH

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2025

4 Charitable activities	2025		2025		2024		2024	
	Unrestricted	Restricted	Unrestricted	Restricted	Unrestricted	Restricted	Unrestricted	Restricted
	£	£	£	£	£	£	£	£
Core activities								
The National Lottery	43,191	-	43,191	-	59,800	-	59,800	-
Shopmobility	-	203,651	203,651		-	169,768	169,768	
Hyde Charitable Trust	25,205	-	25,205		16,494	-	16,494	
MS Society - Welfare rights	-	2,500	2,500		-	13,500	13,500	
Tackling Inequalities Fund	-	9,600	9,600		-	6,400	6,400	
PCC Hub	-	500	500		-	-	-	
Harry Cureton Charitable Trust	-	32,250	32,250		-	-	-	
Wellbeing activities	-	16,359	16,359		-	-	-	
Walks on Wednesday	117	-	117		20,270	-	20,270	
	-	-	-		327	-	327	
	<u>68,513</u>	<u>264,860</u>	<u>333,373</u>		<u>96,891</u>	<u>189,668</u>	<u>286,559</u>	
Analysis by fund								
Unrestricted funds	43,308	-	43,308		80,397	-	80,397	
Designated funds	25,205	-	25,205		16,494	-	16,494	
Restricted funds	-	264,860	264,860		-	189,668	189,668	
	<u>68,513</u>	<u>264,860</u>	<u>333,373</u>		<u>96,891</u>	<u>189,668</u>	<u>286,559</u>	

DIAL PETERBOROUGH

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2025

5 Income from investments

	Unrestricted funds 2025 £	Unrestricted funds 2024 £
Interest receivable	469	247

DIAL PETERBOROUGH

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2025

6 Raising funds

	Unrestricted funds 2025 £	Unrestricted funds 2024 £	Restricted funds 2024 £	Total 2024 £
Fundraising costs	15,840	14,400	2,880	17,280
	<u>15,840</u>	<u>14,400</u>	<u>2,880</u>	<u>17,280</u>

7 Charitable activities

	Unrestricted £	Restricted £	Total 2025 £	Total 2024 £
Staff costs	(14,840)	190,821	175,981	162,204
Consultancy	1,440	-	1,440	225
Staff training and welfare	56	442	498	751
Travelling expenses	641	3,656	4,297	4,355
Venue costs and volunteer expenses	2,174	9,122	11,296	7,434
Other project costs	1,136	14,515	15,651	22,465
	<u>(9,393)</u>	<u>218,556</u>	<u>209,163</u>	<u>197,434</u>
Share of support costs (see note 8)	3,938	22,270	26,208	23,520
Share of governance costs (see note 8)	3,346	3,996	7,342	7,266
	<u>(2,109)</u>	<u>244,822</u>	<u>242,713</u>	<u>228,220</u>

DIAL PETERBOROUGH

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2025

8 Support costs

	Support costs	Governance costs	2025	2024
	£	£	£	£
Publications and subscriptions	1,728	-	1,728	1,637
Insurance	4,056	-	4,056	3,611
Telephone and internet	10,318	-	10,318	8,480
Printing, postage and stationery	1,715	-	1,715	3,376
Computer expenses	-	-	-	1,282
Repairs and maintenance	42	-	42	133
Sundries	5,130	-	5,130	1,906
HR services	3,219	-	3,219	3,095
Legal and professional	-	1,008	1,008	936
Independent examiner's fee	-	1,920	1,920	2,010
Bookkeeping fees	-	4,414	4,414	4,320
	<u>26,208</u>	<u>7,342</u>	<u>33,550</u>	<u>30,786</u>
Analysed between				
Charitable activities	<u>26,208</u>	<u>7,342</u>	<u>33,550</u>	<u>30,786</u>

9 Net movement in funds

	2025	2024
	£	£
The net movement in funds is stated after charging/(crediting):		
Fees payable for the independent examination of the charity's financial statements	-	-
	<u>-</u>	<u>-</u>

10 Trustees

None of the trustees (or any persons connected with them) received any remuneration during the year, but one of them were reimbursed a total of £95 travelling expenses (2024 - £65).

11 Employees

The average monthly number of employees during the year was:

2025	2024
Number	Number
7	7
<u>7</u>	<u>7</u>

DIAL PETERBOROUGH

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2025

11 Employees	(Continued)	
Employment costs	2025 £	2024 £
Wages and salaries	164,930	152,368
Social security costs	8,203	7,079
Other pension costs	2,848	2,757
	<u>175,981</u>	<u>162,204</u>

There were no employees whose annual remuneration was more than £60,000.

Remuneration of key management personnel

The remuneration of key management personnel was as follows:

12 Taxation

The charity is exempt from tax on income and gains falling within section 505 of the Taxes Act 1988 or section 252 of the Taxation of Chargeable Gains Act 1992 to the extent that these are applied to its charitable objects.

13 Tangible fixed assets

	Computers and equipment £
Cost	
At 1 April 2024	29,424
At 31 March 2025	<u>29,424</u>
Depreciation and impairment	
At 1 April 2024	29,424
At 31 March 2025	<u>29,424</u>
Carrying amount	
At 31 March 2025	-
At 31 March 2024	<u>-</u>

DIAL PETERBOROUGH

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2025

14	Financial instruments	2025	2024
		£	£
	Carrying amount of financial assets		
	Trade debtors	1,814	439
	Cash at bank	307,716	218,094
		<u> </u>	<u> </u>
	Measured at cost	309,530	218,533
		<u> </u>	<u> </u>
	Carrying amount of financial liabilities		
	Trade creditors	2,615	1,511
	Accruals	2,724	4,440
		<u> </u>	<u> </u>
	Measured at cost	5,339	5,951
		<u> </u>	<u> </u>
15	Debtors	2025	2024
		£	£
	Amounts falling due within one year:		
	Trade debtors	1,814	439
	Prepayments and accrued income	924	4,999
		<u> </u>	<u> </u>
		2,738	5,438
		<u> </u>	<u> </u>
16	Creditors: amounts falling due within one year	2025	2024
		£	£
	Other taxation and social security	-	3,707
	Trade creditors	2,615	1,511
	Other creditors	673	(94)
	Accruals and deferred income	2,724	4,440
		<u> </u>	<u> </u>
		6,012	9,564
		<u> </u>	<u> </u>
17	Retirement benefit schemes	2025	2024
		£	£
	Defined contribution schemes		
	Charge to profit or loss in respect of defined contribution schemes	3,144	2,757
		<u> </u>	<u> </u>

The charity operates a defined contribution pension scheme for all qualifying employees. The assets of the scheme are held separately from those of the charity in an independently administered fund.

DIAL PETERBOROUGH

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2025

18 Endowment funds -

	At 1 April 2024 £	Incoming resources £	Resources expended £	At 31 March 2025 £
	64,723	25,205	(15,208)	74,720
	=====	=====	=====	=====
Previous year:	At 1 April 2023 £	Incoming resources £	Resources expended £	At 31 March 2024 £
	65,061	16,494	(16,832)	64,723
	=====	=====	=====	=====

DIAL PETERBOROUGH

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2025

19 Restricted funds

The restricted funds of the charity comprise the unexpended balances of donations and grants held on trust subject to specific conditions by donors as to how they may be used.

	Movement in funds		Movement in funds		Movement in funds		Movement in funds	
	Balance at 1 April 2023 £	Incoming resources £	Resources expended £	Balance at 1 April 2024 £	Incoming resources £	Resources expended £	Transfers £	Balance at 31 March 2025 £
The National Lottery	-	169,768	(169,768)	-	203,818	(229,181)	25,363	-
MS Society - Welfare rights	-	6,400	(6,400)	-	9,600	-	-	9,600
Hub & Apartments	621	-	-	621	-	-	-	621
Small Lottery Grant	2,617	-	-	2,617	-	-	-	2,617
Tackling Inequalities Fund	6,152	-	-	6,152	-	-	-	6,152
PCVS	-	-	-	-	500	-	-	500
Screwfix Foundation	3,645	-	(100)	3,545	-	(14)	-	3,531
Grocers Charity	4,980	-	(831)	4,149	-	-	-	4,149
Hyde Charitable Trust	-	13,500	(13,500)	-	2,500	-	-	2,500
Harry Cureton Charitable Trust	-	-	-	-	16,359	(99)	-	16,260
PCC hub	-	-	-	-	32,250	(31,283)	-	967
DIFFERENCE TO ANALYSE	-	-	-	-	-	-	-	15,756
	18,015	189,668	(190,599)	17,084	265,027	(260,577)	25,363	62,653

DIAL PETERBOROUGH

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2025

20 Unrestricted funds

The unrestricted funds of the charity comprise the unexpended balances of donations and grants which are not subject to specific conditions by donors and grantors as to how they may be used. These include designated funds which have been set aside out of unrestricted funds by the trustees for specific purposes.

	At 1 April 2024 £	Incoming resources £	Resources expended £	Transfers £	At 31 March 2025 £
Shopmobility	14,723	25,205	(15,208)	-	24,720
Service protection fund	50,000	-	-	-	50,000
General funds	67,438	33,590	16,685	(25,364)	92,349
	<u>132,161</u>	<u>58,795</u>	<u>1,477</u>	<u>(25,364)</u>	<u>167,069</u>
Previous year:	At 1 April 2023 £	Incoming resources £	Resources expended £	Transfers £	At 31 March 2024 £
Shopmobility	15,061	16,494	(16,832)	-	14,723
Service protection fund	50,000	-	-	-	50,000
General funds	5,741	82,934	(21,237)	-	67,438
	<u>70,802</u>	<u>99,428</u>	<u>(38,069)</u>	<u>-</u>	<u>132,161</u>

The shopmobility fund represents funding for the shopmobility scheme in the shopping centre.

The service protection fund has been created to protect core services for a period of time in light of uncertainty around future funding for those services.

The fixed asset fund represents the net book value of fixed assets.

21 Analysis of net assets between funds

	Unrestricted funds 2025 £	Designated funds 2025 £	Restricted funds 2025 £	Total 2025 £	Total 2024 £
Fund balances at 31 March 2025 are represented by:					
Current assets/(liabilities)	182,825	74,720	46,897	304,442	213,968
	<u>182,825</u>	<u>74,720</u>	<u>46,897</u>	<u>304,442</u>	<u>213,968</u>

22 Related party transactions

During the year Dial Peterborough purchased goods and services of £823 (2024: £450) from The Mobility Aids Centre, in which Mr Watling is a director.

DIAL PETERBOROUGH

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) *FOR THE YEAR ENDED 31 MARCH 2025*

23 Control

No one individual has control of the charitable company.