



CommUNITY Barnet

**Report of the Trustees and Accounts
For the year ended 31 March 2021**

Company no. 03554508 (England & Wales)

Charity no. 1071035

**COMMUNITY BARNET
COMPANY LIMITED BY GUARANTEE
TRUSTEES ANNUAL REPORT
YEAR ENDED 31 MARCH 2021**

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Members of the Board and professional advisers

The Trustees present their report and audited financial statements for the year ended 31 March 2021.

Reference and Administrative Information

Charity Name: CommUNITY Barnet

Charity Registration Number: 1071035

Company Registration Number: 03554508

Registered Office: SEIDS - Social Innovation and Enterprise Hub
Empire Way, Wembley HA9 0RJ

Trustees:

Antony Jacobson	Honorary President
Anthony Vardy	Co-Chair
Adam Goldstein	Co-Chair
Christopher Cormie	Treasurer
Jyoti Shah	
Michael Lassman	Data Protection Officer
Anita Harris	Safeguarding Lead
Mav Ghalley	
Paula Arnell	
Sharon Rutter (from 24/3/2021)	
Prithma Athwal-Shah (from 24/3/2021)	

Company Secretary Keisha Chidziva

Senior Management:

Julie Pal	Chief Executive
Selina Rodrigues	Head of Strategic Development
Jeni Osbourne	Head of Community Services
Helen Harte	Head of Business Development
Fehintola Kolawole	Head of Wellbeing

Auditors

Liles Morris Ltd
Chartered Accountants
& Statutory Auditors
First Floor, 80 Coombe Road,
New Malden, Surrey
KT3 4QS

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Introduction

The last year has been tremendously challenging for everyone. CommUNITY Barnet would like to extend our sincere condolences to those who have been bereaved during this time, and we extend our support to those who have experienced hardship and difficulties.

CommUNITY Barnet (CB) is an award-winning independent community infrastructure organisation delivering across 7 London boroughs supporting residents, businesses and communities to work together in collaborative partnerships to make a strong and resilient community. We have well-established links with over 700 voluntary, community and faith (VCSF) organisations. We have been delivering services across Barnet, Brent, Enfield, Hammersmith and Fulham, Harrow, Hillingdon and Newham reaching almost 2.4 million Londoners. In response to the pandemic and national lockdown we strengthened our sub-regional footprint supporting London's marginalised communities many of whom were disproportionately impacted by experiencing health inequalities, food insecurity, digital poverty and under-representation at strategic conversations.

In our last Trustee report, we included an executive summary of our response to the global pandemic between the 31 March – 30 September inclusive. This Trustee Report for 2020 – 2021 will include full details of our activity and influence for public record.

Despite the national lockdown we continued to work closely with key organisations, both locally, regionally and nationally who supported communities who felt marginalised, at risk of being forgotten or disproportionately impacted by coronavirus. The global impact of the virus has been shocking. At a local level we have tried to work proactively and constructively with partners, residents and wider stakeholders moving into models of service delivery we had never expected to. This included:

- setting up direct services at pace including our Covid-19 wellbeing response service in 72 hours
- partnership bereavement counselling service with Mind in Barnet
- supporting the establishment of independent food banks by faith leaders
- publishing a set of online resources on both our CB and Barnet Wellbeing websites
- launching a laptop donation scheme to distribute to children and their families at risk of being digitally excluded
- negotiating with mobile phone carriers to donate over £2000 worth of SIM cards and data packages which we distributed to digitally excluded communities and schools
- donating laptops and IT equipment to schools in some of our poorest wards
- forming a partnership with Impact on the Street to provide rucksacks, food and clothing to homeless people
- distributing over £20,000 of food donations to independent food hubs
- donating new clothing and bedding to people experiencing hardship and poverty as a result of losing their jobs
- supporting Black-led voluntary and community organisations whose viability was under threat due to changes in local funding arrangements

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- delivering a £150,000 Covid emergency fund on behalf of the National Community Lottery Fund to small and micro organisations at risk of closing
- delivering digital emotional and mental wellbeing services to young adults in three London boroughs
- supporting our three Big Local programmes to deliver grants and resources to communities in need
- redesigning our community engagement programme to reach almost 5000 individuals at risk of being forgotten and amplify their voices to decision makers and influencers
- delivered 30 public events during a national pandemic
- supported 40 small and micro organisations to secure an assortment of funding related to Covid

Of course, none of these achievements would have been possible without our staff, volunteers and trustees and our talented and enthusiastic team who continue to deliver from strength to strength. We must extend our thanks to our extraordinary talented and conscientious pool of paid and unpaid staff, the active participation of our member organisations to develop new services under the guidance of the inspirational and ambitious board of trustees. Through our combined efforts CommUNITY Barnet has been able to confidently support community, voluntary and social enterprises and deliver the right activities for its members and partners at the right time.

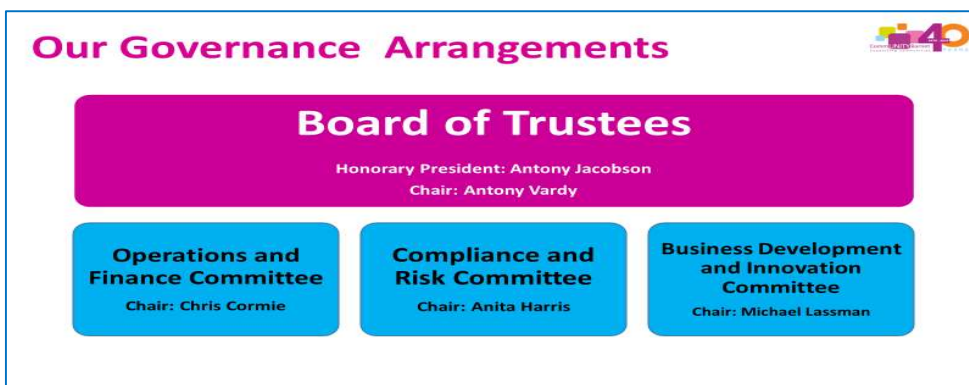
We are keen to share our participation and increasingly leadership role at borough, London-wide and national levels to present our key messages and share our experience as a growing, thriving, experienced independent community infrastructure and delivery organisation committed to supporting and promoting civic activity; nurturing collaborative partnerships; growing and enhancing volunteering and increasing community fundraising.

Structure, Governance and Management

CommUNITY Barnet (CB) is a charitable company limited by guarantee, incorporated on 28 April 1998 and is therefore governed by its Memorandum and Articles of Association. The charity was registered in 1979.

The slide below summarises our governance structure.

A full list of the Directors serving on the Board of Trustees is provided on page 3.



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The Directors of the charitable company are also the Trustees for the purposes of charity law and under the company's Articles are known as members of the Board of Trustees.

Annually, CB's members are invited and encouraged to nominate representatives to the Board of Trustees who would make an effective contribution to the governance of the organisation.

Organisational representatives must be registered members of CommUNITY Barnet. Nominations are restricted to one representative a year. Individual membership is also possible.

Recruitment and Appointment of Trustees

The recruitment and appointment of trustees are set out in the Memorandum of Association and Articles as amended on 17 November 2016.

The Board seeks to attract people with specialist skills to serve on the Board by way of co-option where such skill sets have been identified.

The Board may, from time to time, appoint a member of staff or trustees from member organisations as a member of the Board either to fill a casual vacancy or by way of an addition to the Board, subject to the provisions of the Articles of Association.

Trustee induction and Training

Trustees are provided with an induction on joining the Board and are actively encouraged to take up relevant training and development to fulfil their role and responsibilities to CommUNITY Barnet.

Prior to the AGM, nominees are invited to attend a meeting with Chair and the Chief Executive to discuss expectations, timings and frequencies of meetings, involvement in sub- committees and other relevant issues regarding the role of a CommUNITY Barnet Trustee.

Once elected, each Trustee will receive an Induction Pack which included a Trustee role profile, a declaration, a Code of Conduct and an interest/declaration which they are required to sign. An Induction and briefing of trustee responsibilities forms part of the first Board meeting held after the AGM.

Trustees are invited to the annual awayday to meet with staff. In the first few months, trustees will be supported by the Chair and Chief Executive.

CB is committed to the development of all people working for the organisation in any capacity and will always endeavour to identify such opportunities for them.

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Risk Management

The trustees review the risks to which the charity is exposed on a quarterly basis through the Performance and Risk Committee which are reported to the board and chaired by one of the Co-Chairs. The Corporate Risk Register is structured around reputation, key contracts, assets and strategic priorities. This committee keeps a watching brief on the organisation's corporate policies and procedures including safeguarding and the implementation of our General Data Protection Regulations. The Committee ensures that adequate controls and systems are in place to mitigate any external and internal risks that the organization may face. Review of the Corporate Risk Register is a standing item on the board agenda.

Safeguarding

CommUNITY Barnet has incorporated safeguarding considerations into our corporate risk register as required by our regulator the Charity Commission. A review of all our policies has been undertaken. All staff, volunteers and trustees are required to undergo a Disclosure and Barring Service (DBS) check. In roles where there is access to vulnerable adults or children under 18 years of age, staff and volunteers must undergo an enhanced DBS check. A Designated Safeguarding Lead has been identified amongst the trustees who will act as the point of contact for the Charity Commission or any local authorities where a safeguarding concern has emerged. There are additional safeguarding champions amongst the staff group who can be called upon to provide advice and expertise as required.

General Data Protection Regulations

CommUNITY Barnet has self-assessed its compliance under the General Data Protection Regulations (GDPR) and completed a checklist compiled by the Information Commissioner's Office (ICO). The board of trustees has appointed a Data Protection Officer at the board level who can liaise with the ICO should there be any data breaches within the organisation. The Board of Trustees believe that the organisation has paid regard to its obligations and have processes and structures in place to protect personal data including moving our IT system to a cloud-based storage system, encrypted laptops and the implementation of a secure gateway. We have a secure data breach process and protocol in place which has been tested for fidelity during the year

Organisational Structure

The Board must include at least three members who are responsible for the strategic direction of the charity. The Board meets at least four times per year and the CEO is appointed by the Trustees to manage the day-to-day operations of the charity and to provide professional advice and guidance to the Board on strategic and operational matters. To facilitate effective operations, the CEO has delegated authority, within the terms of delegation approved by the Trustees for all operational matters.

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The operational activities of the organisation are managed by a staff team with a full-time CEO, a Senior Leadership Team consisting of Heads of Department and a total staff team of part-time and fulltime staff supported by a team of volunteers.

The CEO is responsible for ensuring that CB delivers the services specified and that key performance indicators are met as set out within our contractual and grant agreements with funders and commissioners.

Related Parties

CommUNITY Barnet is a member of the National Association of Councils of Voluntary Action (NAVCA) and the National Council of Voluntary Organisations. The CEO is a member of the Association of Chief Executives (ACEVO) and a Fellow of the Royal Society of Arts.

Objectives and Activities

In forming and reviewing the charity’s aims and objectives, the Trustees have given due regard to public benefit guidance published by the Charity Commission as required by section 17 of the Charities Act 2011.

Vision, Mission and Ambition



We strongly believe that the community and social enterprise sector is powerful when it comes together with other sector organisations and volunteering is the heart of civil society. Nurturing social action through partnerships is vital for sustaining society in times of challenge and change. We wish to further develop our capacity to sustain community cohesion by bringing together residents, communities and organisations to form creative solutions to improve the wellbeing of local communities in times of continued austerity. Our target beneficiaries include residents, BAME, LGBT, older people, women, young people, children, parents, people with mental health needs, physical, learning and sensory disabilities, those with long term health conditions, migrants and refugees. We provide these groups with a voice and

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the skills and expertise to articulate their needs and have them represented to local statutory organisations and public institutions.

From March 2019 we implemented our new strategy operating between April 2019 – March 2021. This informs our priorities, our activities and our ambitions. A new strategy will be presented to our 2021-2022 AGM.

Our Organisational Values

Our values and working principles guide and shape both our internal and external behaviours which we believe will:

- Enable local organisations to better support residents using evidence and feedback
- Empower residents to shape public policy
- Enhance the opportunities for volunteering with a ‘can do’ attitude.

Our working principles are summarised below:



Membership

CB’s members are intrinsic in helping to set our strategic direction and support the board of trustees. CB is a membership organisation with over 700 voluntary, community and charitable organisations and social enterprises registered on our database. We also have over 200 individual members. These members receive our newsletter, advice on funding and can access support with their organisational development. Membership support is an important reputational function for us.

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However, the marketplace is becoming increasingly crowded with organisations offering a paid membership service for bespoke support and specialist small charities offering organisational support to a few organisations. Our inclusive approach to supporting individuals and organisations has enabled us to widen and deepen our reach and enrich our networks to reflect London's diverse communities. We have been approached by many organisations who have advised us that that other mainstream approaches have resulted in some protected communities feeling excluded. CB remains committed to offering an inclusive service to all.

Our organisational structure

CB has four departments: Community Services overseeing community development (including hosting three Big Local programmes in Barnet, Brent and Hammersmith, safeguarding training and our organisational development work; Strategic Development – responsible for leading on fundraising, internal strategic development and overseeing our external partnerships and stakeholder relationships; Wellbeing Services delivering the integrated wellbeing service in Barnet and Enfield Connections, the information and advice service in Enfield; Business Development which oversees CB's operational infrastructure, communications and reputation management and Barnet Giving. Volunteer management and support is shared across the departments to reflect role functions and contractual obligations. In addition, our Young People Thrive Service and Healthwatch delivery in Brent and Newham are both overseen by the CEO.

Achievements over 2020/2021

CB's COVID-19 Response

The impact on CommUNITY Barnet of Covid has been significant and involved all staff working from home which overall has been successfully managed through to November 2020.

Overall income and associated expenditure during this period have generally been in line with the budget.

Home working transition has been effective, and the investment made in upgrading information technology infrastructure in 19/20 has been a key benefit.

Office and general expenses have reduced with home working and the reduced income from traded services compensated by these savings and new Covid related projects awarded.

It is anticipated that the financial performance in 20/21 will be in line with the approved budget despite the impact of Covid.

The main concern is the uncertainty of availability of new projects and funding for 21/22 and beyond. The level of unrestricted funds surplus carried forward at end March 2020 provides a contingency to help cover the impact.

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Since the outbreak of Coronavirus in the UK and the sudden force in which COVID-19 hit our community, we have continued to prioritise the needs of residents by remaining a loyal and responsive organisation. We have aimed to act as a reliable source of up-to-date information about the COVID-19 pandemic and the UK's developments, while also providing an array of resources to keep people busy, healthy, and mindful. Here is an in-depth list of actions CommUNITY Barnet took as a direct result of the Coronavirus:

Information and Resources

We compiled an extensive resources page on both our website and the Barnet Wellbeing Service's website with advice from the Government and local health organisations that was checked and updated daily in line with the changing guidelines. We also shared activities and resources to keep residents entertained while being mindful of their mental health. These included mindful exercises, links to educational classes for children, exercise classes, food tips and recipe ideas, amongst others. We used our social media platforms to collaborate with therapists and nutritionists to create content surrounding calming breathing exercises and the importance of healthy eating. We used social media to share information & advice and signpost people to the correct services. Finally, we published a COVID-19 funding letter and offering bid-writing support for participating organisations wanting help with funding applications.

Covid-19 Bereavement and Counselling Support Service

CommUNITY Barnet was commissioned to be the contract holder for and provide the access point

COVID-19 BEREAVEMENT SUPPORT AND COUNSELLING

If you live, work, or study in Barnet and you've faced a bereavement this year, get in touch.
We are here to listen and understand your concerns.

- Our team will respond to you within 24 hours to offer immediate emotional support.
- We will also provide you with relevant information and sign posting to other services
- We can offer multiple sessions of bereavement counselling

Phone lines open 10am-2pm Mon to Fri

020 8016 0016

bereavement@communitybarnet.org.uk

www.communitybarnet.org.uk www.mindinbarnet.org.uk

and social support elements of the Barnet Covid-19 Bereavement and Counselling Service (BCS). The Covid-19 Bereavement and Counselling Service was commissioned by Barnet Public Health to offer a six-month bereavement and counselling service to Barnet residents who have been bereaved during the Covid-19 pandemic in 2020. The service was run in partnership with Mind in Barnet who offered the emotional support and Bereavement counselling. The service went live on 26 May 2020 following a very quick mobilisation period. We directly supported **63 clients** who went on to receive emotional support and/or counselling. CommUNITY Barnet staff also offered further support

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to dozens of other residents who ultimately did not take up further Bereavement support. Residents were able to access social support and information as well as accessing immediate emotional support and bereavement counselling. From November 26th, the original contract ended with the service continuing to offer emotional support counselling from Mind in Barnet.

Case Study:

A 41-year-old woman whose 1-year old daughter died some years ago from an undiagnosed genetic condition. The woman has two more children. However, the recent COVID-19 Pandemic has brought back a lot of memories and grief to the surface and she is struggling to cope.

She is terrified that her children will fall ill. She has recently finished taking anti-depressants after many years and is not keen to start taking them again. Her husband advised her to seek counselling support and saw the Barnet Bereavement Support Service advertised. She was given advice on what support is available to her and sent the advice pack. Referred to Mind in Barnet for immediate Bereavement Counselling.

Covid-19 Wellbeing Response Service

From 4th April to 31st July 2020 we delivered a COVID-19 support service for adults aged 18-55 requiring urgent and non-urgent wellbeing support, via phone or delivered to their home environment. Barnet Council commissioned CommUNITY Barnet to provide this service initially for 12 weeks, which was then extended by another 5 weeks. We were available via email or phone from 9am-5pm Monday to Sunday, then for the last month of service the days were reduced to Monday-Friday.

In only 3 days, the service was conceptualised, organised and became fully functional. Firstly, a dedicated phone line and email account was created, then volunteer roles were advertised and recruited. Referrals were made to organisations including Barnet Carers, BRS, The London Community Support Group, Chipping Barnet Food Bank, The Islamic Association of North and the Wellbeing Hub. In total, 227 people got in touch and asked for our help. 14 staff members from CB were involved, 15 volunteers signed up to help, and 215 food & essentials shops were carried out.

When the service had to come to an end, we ensured we reached out to everyone we had helped in order to let them know of our closing, and also to ensure they had sufficient support and information in place for the future. We emailed our clients to let them know of our closing, as well as telling them on the phone and sending them extensive resource packs via email or post. We updated our web page and outgoing email messages, and finally sent all our volunteers thank you cards and chocolates, as well as making a video for Volunteer Week 2020 in their honour to say thank you.

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We were also mindful of the challenges facing clinically vulnerable and isolated residents who were unable to access food, medication and other resources so developed a list of online resources which could be accessed by residents, their Carers or family. We were able to link up with local restauranters, caterers and take-away business and match them with our trained volunteers to provide food to residents who had no local support.

Food Suppliers with Home Delivery



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Covid-19 Resources to aid wellbeing

As each day appeared to bring new challenges and new information that became difficult to process, we developed a resources page to help residents, organisations and partners look after their wellbeing and to keep people informed and hopefully entertained.



Volunteering during Covid-19

We were truly touched by the community spirit that emerged during the first lockdown with so many people wanting to volunteer and help others more vulnerable than themselves whilst we were all trying to understand the Coronavirus. It was truly inspiring, and we wanted to make sure that support is directed to where it is most needed, whether delivering food parcels, providing information, sharing tasks like shopping, picking up medications or making connections between offers and



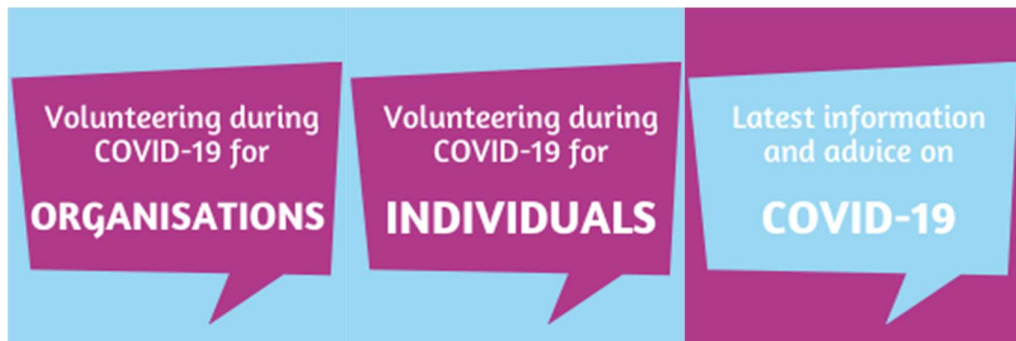
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needs. We are ready for the challenge. Therefore, we developed a series of resources which could be used for people enquiring how to become volunteers which we published on our website and produced a YouTube video to provide the information in an accessible way:

Register NOW to use NHS volunteer responders

- 660,680 people have signed up as NHS volunteer responders
- These volunteers will be helping with tasks such as delivering medicines from pharmacies, driving patients to appointments, bringing them home from the hospital and regular phone calls.
- Today, **requests for support for individuals or organisations can be made by any health professional and local authorities via the [NHS Volunteer Responders referrers' portal](#).**
- Please ensure you have read the [instruction document](#) before submitting a request.
- From Monday, telephone referrals will also be possible. The phone number and more guidance will be provided shortly.
- All volunteers will have received identity checks (and DBS where required) and appropriate role training.
- The programme is being delivered by the Royal Voluntary Service (RVS) using the GoodSam app, which NHS111 and ambulance trusts already use.

Whether you are an individual or an organisation, we can help you through the basics of volunteering and supply you with the resources you need.



COVID-19 Newsletters

We produced four special editions COVID-19 specific newsletters, each focusing on the most prominent demands we were hearing from our members.

1. The first newsletter focused on emergency protocol and continuity plans for businesses and organisations. This included policies on controlling the risk of infection in workplaces, reminders to employees of their responsibilities on controlling the disease and a 'Managing Coronavirus Checklist'.
2. Then, we saw a wave of keen volunteers ready to join the cause, but small charities and local groups were struggling to ensure the right training and security checks were in place. Our second newsletter covered volunteering protocol and safeguarding resources; we produced animated videos that displayed the correct procedure for new volunteers, provided relevant

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risk assessment documents and shared the frameworks of documents around safeguarding that could be adapted by any organisation. We also paired this with our DBS service, in which we worked with community organisations to get online DBS checking completed as quick as possible, while remaining thorough to get volunteers in place.

3. Our third newsletter included the latest funding opportunities that had been released to provide financial support to our community infrastructures. We then worked with several local organisations to secure relevant funding for their organization.
4. Our fourth newsletter focused on the changes to hospital services as emergency services for children and young people were diverted from Barnet Hospital to other local hospitals across North Central London.

Supporting CB staff during the pandemic

Covid-19 has had a significant impact on organisations and staff. The uncertainty of current and future social distancing and lockdowns makes future planning difficult. CommUNITY Barnet aims to be a supportive and fair employer. As a registered charity and company limited by guarantee CB also needs to ensure its policies and processes are legal and do not put the organisation at risk. To ensure a clear and efficient process that works for all.

As a result of issues raised by some staff (particularly those of primary aged children) including:

- coping with fulltime parenting and working from home
- no additional family or external support
- no play schemes or after school care as not included as a key worker
- depleted holiday entitlement
- qualifying period for parental care

CB recognises staff have faced challenges in managing their work and other life and personal requirements during this time and recognise that other home environments are also affected, including:

- carers
- those with existing or emerging mental health conditions
- physical conditions that may be affected by Covid.

To support staff and to maintain business continuity, CB put in place the following measures:

- We ensured Staff used annual leave as per the usual procedures. Even though we were in a situation of home-working, it was important that staff took regular and scheduled annual leave through the year (and did not leave this until the period September-December).
- Staff were also invited to identify office equipment which they could take home to improve the quality of their homeworking environment.

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Funding Support

The impact of the pandemic has been well documented over time. We were pleased that on top of supporting our Big Local Programmes to deliver local funding opportunities, CB was commissioned to deliver two additional grant schemes.

Brent Cross Community Support Scheme

We were pleased to be appointed by Hammerson to deliver their £20,000 Brent Cross Community Support Scheme in Autumn 2020. The priorities were food poverty, domestic violence, homelessness, and employment opportunities. We were delighted to award 10 grants to local Barnet community groups. The hard work of the staff and volunteers provided families and older people with warm meals, Halal or Kosher food; there were employment skills for refugees, and outdoor activities and legal advice to those experiencing domestic violence. Through this partnership with Hammerson and Brent Cross Shopping Centre, residents received additional support through the pandemic.

With 10 volunteers, Community Network Group supported 100 Farsi-speaking vulnerable people, providing food and help with employment and benefits.

Wild About Woods ran Forest School Sessions for women experiencing domestic abuse. These focused on eco-therapy and well-being, providing nature based outdoor activities, learning traditional skills, and experiencing Barnet's green spaces in a safe setting.

The organisations funded were AidExcel, African Refugee Community, Bread n Butter, Community Network Group, Flower Bank, John Trotter Trust, Living Way Ministry, Middle Eastern Women and Society Organisation, Wild About Our Woods and Our Yard.

CommUNITY Barnet Giving emergency response to Covid-19

CommUNITY Barnet received £150,000 from The National Lottery Community Fund which will be used to support communities through the COVID-19 crisis.

The CommUNITY Barnet Giving grant scheme awarded grants to 25 Barnet organisations, helping local people through Covid and lockdown. The funding from **CommUNITY Barnet** was delegated to distribute National Lottery money that came from The National Lottery Community Fund. CommUNITY Barnet received £150,000 from The National Lottery Community Fund which will be used to support communities through the COVID-19 crisis. CommUNITY Barnet is one of several local organisations being funded as part of this initiative.

Some of the organisations and projects funded included:

Girls and young women will build their self-esteem through the power of football at **Kick Action Academy**. Head Coach Kafele Morgan said, "This funding will improve the lives of young people,

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especially those at risk of gang involvement and who are disadvantaged. They are taking up sport, football, qualifications and improving their health and wellbeing.”

Singing brings physical and emotional benefits. **ACKAS** outdoor singing is for young people and **Starling Arts** online singing is for adults affected by asthma, COPD lung and other health conditions. ACKAS Facilitator Angela Anuforo said, “this project for kids and teenagers brings huge health benefits and provides a free meal and guidance on nutrition. Without the grant, food would not be possible. It's made a real difference.”

Starling Arts Director Emily Garsin said, “Singing is an invaluable tool for those with lung conditions and we're excited to bring this brilliant opportunity to Barnet.”

Pathway to Wellness gives essential health information to isolated people, those with terminal illnesses, carers for those with dementia. Director Daksha Chauhan-Keys said, “We are delighted to receive this funding. People can take control of their health and wellbeing following the challenges of the Lockdown/Covid 19. The grant enables us to support people facing language, digital and cultural barriers.”

At **Exposure** young people create film, video, photography and art about climate change, equality, and other society issues. This multi-award-winning charity provides training and experience in the creative industries.

Live Unlimited provides a careers networking scheme for young looked after children and care leavers. Recruitment Consultants Matrix and Boost will provide CV writing, job hunting, interview guidance.

A spokesperson for the **National Lottery Community Fund** said, “By working alongside these expertly placed funding programmes, such as CommUNITY Barnet Giving, and relying on their local knowledge and network of contacts, we can ensure National Lottery funding reaches more charities and community projects.”

The move was part of **The National Lottery Community Fund's** COVID-19 emergency response to partner with organisations who could draw on their local knowledge, expertise of these local groups, to ensure funding is distributed to even more communities most vulnerable to the impact of COVID-19.

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Organisations awarded a grant through CommUNITY Barnet Giving:

Community Focus	Pro Touch SA CIC
Exposure Organisation Limited	Starling Arts CIC
Strength and Learning Through Horses	HOPE for Paediatric Epilepsy London
Wild About Our Woods	Pathway to Wellness CIC
Yaran	The Happy and Healthy Trust
Angie's Keep Calm and Sing	St Mary's (8 th Hendon) Scouts
Moon Academy CIC	NW7 Hub
Barnet Community Projects	Shared Enterprise CIC
Live Unlimited	Misgav
Women in Development Enterprise (WIDE)	The Larches Trust Limited
Barnet African Caribbean Association	Kick Action Academy
Romanian Cultural Charity Together CIC	All Saints Church Child Hill
Work Rights Centre	

Digital Poverty and Exclusion



We recognised that poverty is the baseline of inequality and impacts in so many ways including digital exclusion. In 2020 not affording technology or access to the internet was a major barrier to learning for many children and young people. We were concerned and wanted to change young people's lives during this COVID pandemic. We worked with IT providers, mobile companies and residents to source IT equipment and increase Wi-Fi access to young people, whose families were living in poverty, who struggle to afford food and utilities where the cost of IT equipment for their children's schooling is beyond their means. Many of these students who although entitled to Free School Meals, were not eligible for the

Government's Covid support and there is still a shortfall in our school locally.

Schools were telling us that pupils are missing their online education, by being absent and consequently experiencing higher levels of anxiety.

We supported refugee community members who were trying to complete qualifications so they can participate in their community and gain employment. They experienced extreme isolation and were cut off from family ties and social and educational networks. Concerned, about the devastating legacy of digital poverty we reached out to companies to donate dongles, SIM cards and IT equipment. Through our partnership working we secured over £8,000 of in-kind support from 3 Mobile and raised £2,000 through crowd funding. **"Our children feel cut off and lost, we worry they will never catch up on work they have missed." *Barnet parent***

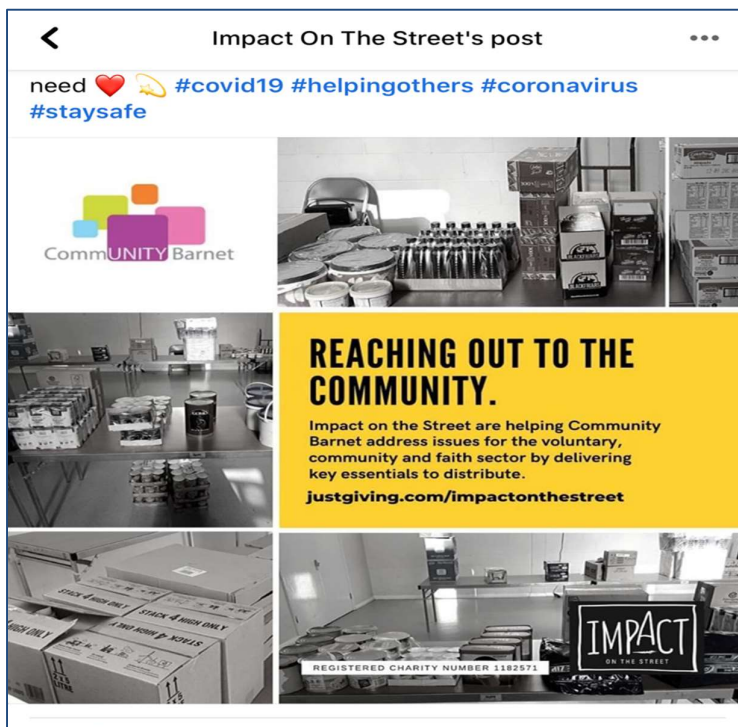
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Food Insecurity



A huge part of our efforts during 2020-2021 included trying to address the growing levels of food insecurity emerging in Barnet as witnessed by the emergence of new foodbanks across Barnet in wards traditionally recovered as economically stable.

We joined forces with charities such as Impact on the Street to donate food, bedding, rucksacks, and other essentials that would allow people to face their day with dignity and self-respect.



We worked to support several local food banks as the demand of the pandemic became too much. Foodbanks were quickly running out of supplies, so we collaborated with London Plus, the GLA and City Bridge Trust to arrange for large-scale food donations to be delivered to local foodbanks. Through our partnership with London Plus and community networking, we brought in an additional £16,000 of supplies between May and September 2020. We supported Kitchen Theory to deliver hot meals to Barnet Hospital staff following a referral from Teresa Villiers office, and connected catering companies to NHS workers and goof banks to supply hot, cooked food to frontline workers.

Finally, we organised 10 new microwaves to be given to individuals who lacked the equipment to provide themselves with hot meals.

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Our fundraising efforts:

Month	From	Donation	Beneficiaries
April	Food from London Plus	£1,000	Homeless Action in Barnet, Barnet Refugee Service, Finchley Food Bank, Colindale Food Bank, Livingway Ministries
	Food through Impact	£2,000	Homeless Action in Barnet, Barnet Refugee Service, Finchley Food Bank, Colindale Food Bank, Livingway Ministries
May	Food Through Impact	£3,000	Homeless Action in Barnet, Barnet Refugee Service, Finchley Food Bank, Colindale Food Bank, Livingway Ministries
June	Food and white goods through Impact	£3000	Homeless Action in Barnet, Barnet Refugee Service, Finchley Food Bank, St Barnabas Foodbank
July	Food through Impact	£5,000	Homeless Action in Barnet, Barnet Refugee Service, Finchley Food Bank
	3 Mobile	£8,300	Dongles and Wi-Fi
	Through Facebook contact	£1,040	Part of a delivery of 80 gift tea canisters.
		£23,340	

Tackling vaccine hesitancy

We worked with Barnet Public Health and NCL (Barnet) CCG to deliver a series of webinars to communities experiencing a lack of confidence about taking the vaccine.

We worked with Barnet Refugee Service as part of the Barnet Wellbeing Service to support refugees and asylum speakers to be able to ask questions about the vaccination, its clinical fidelity, eligibility and access if some of the asylum seekers are dispersed under the government's dispersal scheme. We had a panel of local trusted experts including two local GPs, a representative from BRS, Barnet Public Health and a local representative from the Muslim community. The event was recorded and uploaded on to the Barnet Wellbeing website.

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We also worked with two local GPs from the Watling Medical Centre to encourage uptake amongst other communities in the borough including faith and BAME communities. We delivered a multilingual seminar to Romanian and Eastern European Community keen to speak directly with clinicians to understand some of the misinformation that had been circulating about the vaccines

Through this series of webinars, we reached out to almost 150 people who at the end of the digital seminars agreed to attend their vaccine appointments when they would be contacted by the GPs.

Hosting Big Local Programmes

CommUNITY Barnet is the Locally Trusted Organisation (LTO) for the Grange Big Local Partnership in Barnet, W12 Together in Hammersmith and Fulham and Wembley Central in Brent. Our role is to administer the grant money awarded by Local Trust and to employ the staff to deliver the board's Partnership Plan. During the pandemic the delivery of the programmes were compromised, but all three supported local foodbanks, delivered a community grant programme supporting both individuals and small organisations to provide a Covid emergency fund and digital wellbeing support.

The Big Local is funded by The National Lottery Community Fund and managed by Local Trust and is required to achieve the following outcomes:

- Communities will be better able to identify local needs and take action in response to them.
- People will have increased skills and confidence, so that they continue to identify and respond to needs in the future.
- The community will make a difference to the needs it prioritises.
- People will feel that their area is an even better place to live.



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Organisational Development

Our organisational development function continued throughout 2020-2021 as a digital service.

The year felt really difficult for many of our smaller member organisations who struggled to balance maintaining service delivery to their vulnerable service users whilst at the same time securing emergency funding through collaborative funding opportunities offered by the London Community Response Fund and other funding opportunities.

We supported approximately 50 organisations through the service and managed to support at least 40 to complete funding applications.

We established the Barnet Black, Refugee and Ethnic Minority Network following requests by local groups about their desire to grow and strengthen. The impact of Covid and the increased vibrancy of the #Black Lives Matter movement made many Black-led organisations review their ambitions and their appetite to change. We feel very privileged that they came to us and are working hard to attract additional funding for them.

Safeguarding

At an organisational governance level, we have integrated the NCVO safeguarding activities into our corporate risk register which is reviewed quarterly by the Compliance and Risk Committee.

We continue to be one of the sector's safeguarding leads in Barnet providing safeguarding training for adults and children as well as Mental Health First Aid training for children and young people. We were invited to join Barnet Safeguarding Adults' Board (SAB) Community Engagement Sub-Group and delivered three digital workshops during National Safeguarding Adults Week to carers, Barnet Multifaith Forum and Barnet Wellbeing service. 95 people attended over the week which was exciting. We are looking to continuing our relationship with the Barnet SAB.

CB Digital

Our Communications team have had a busy year and especially in the latter part of the financial year having to engage more online due to Covid-19.

During the year we managed 25 social media accounts across Facebook, Instagram, Twitter, Pinterest and YouTube, 6 websites and produced over 40 newsletters/newsflashes and 6 annual reports.

With a dedicated Communications Team our digital content has been able to reach over 1.3 million users and subscribers on digital platforms through our 16,000+ following on social media and e-mailings. All our staff across the organisation have been encouraged to create direct social media posts with the help of the Communications team providing training and support.

During the Covid-19 pandemic we set up systems so that students, residents and workers in Hillingdon could access our range of free online wellbeing webinars delivered by our qualified

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therapist. Topics have included: anxiety, coping with loss, coping with social isolation, dealing with procrastination, low mood, managing stress, mental health awareness, PTSD, self-care and worry management.

All our websites contain considerable resources relating to Covid-19 which we continually update on a regular basis and in accordance with changing Government advice.

These accounts and websites include Healthwatch Brent and Newham, Enfield Connections and the Barnet Wellbeing Service. Our CB newsletter alone is delivered to almost 600 subscribers. It contains information, news, policy updates and funding opportunities and is well regarded as an excellent resource by commissioners, member organisations and other partners. Our funding newsletter was heavily utilised by the sector. In addition to our Twitter and Facebook accounts and eager to reach out to new audiences, we created Instagram and Pinterest accounts for CB and Brent Young People Thrive.

We continue to refresh our approach to communications and branding which has resulted in organisations approaching us about managing their social media and websites, which we are considering.

Delivering Healthwatch

We delivered two local Healthwatch contracts in Brent and Newham.

Healthwatch Brent

As COVID-19 took hold in the Spring of 2020, Healthwatch Brent responded quickly to find new ways to reach out to Brent communities. We provided resources and information and engaged with a range of residents to ensure their experiences and views on health and social care were shared and acted upon.

We collected and reported Brent residents' experiences of health and social care throughout the lockdowns, including recommendations on social care, hospital discharge, maternity services, communications, and vaccinations. We also received feedback on excellent care and support in Brent Council and Brent health services.

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As a result of the pandemic and national lockdown, we were glad to have met with over 2,500 individual residents over the year. We collected over 1,500 individual views and commentary on peoples' experiences of health and social care services through the lockdown. Through our team and community partners' communications, website, and social media, we reached 13,728 residents. Despite the restrictions, we used our networks, connections and local relationships and joined the many online forums, WhatsApp and Facebook groups that sprung to life during the pandemic. We found the patient and resident voice in community centres, food banks and online at events hosted by Healthwatch Brent and our many community partners. We believe that we had one of the most extensive direct engagement programmes of any Healthwatch.



Healthwatch Newham

As Covid-19 took hold in the Spring of 2020, Healthwatch Newham responded quickly to find new ways to reach Newham's communities. We provided resources and information and engaged with a range of residents to ensure their experiences and views of health and social care were shared and acted upon.

Our main concern was how the pandemic's limitation on peoples' movements and interactions affected those most in need and those relying on public services, family and friends to cope. Our initial engagement on the impact of Covid-19 revealed that despite services adapting reasonably fast, some residents fell through the cracks, particularly affecting residents looking to access mental health services and those relying on social care to manage their daily lives.

Despite the pandemic and national lockdown, we are pleased to have engaged with over 290 residents and gathered the views of over 1,700 individual residents on their experiences of health and social care services over the year. Despite the restrictions, we used our networks, connections and local relationships and joined the many online



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forums, WhatsApp and Facebook groups that sprung to life during the lockdown. In addition, we found the patient and resident voice in community centres, food banks and online.

Barnet Wellbeing Service

During March 2020, the government imposed a total lockdown in response to the COVID-19 pandemic. CommUNITY Barnet and the Barnet Wellbeing Service was quick to respond and adapt its services and activities, using a range of different online and social media platforms to continue running our projects and activities.



The Barnet Wellbeing Hub through its operational lead Meridian Wellbeing quickly transferred all its activities to the Zoom video platform and developed additional digital activities to keep their users engaged and manage their fragile mental health with confidence and assurance. New activities developed included Chair yoga sessions, a virtual wellbeing café, Tai Chi and flower arranging workshops. The timetable of activities is available on the Barnet Wellbeing's Hub Website <https://www.barnetwellbeing.org.uk/wellbeing-hub>.

To assist the development of the new service, Meridian Wellbeing submitted a successful application to the London Community Response Fund which enabled them to run the activities, purchase a Zoom licence to deliver webinars and conduct meetings.


Direct access to the service was maintained through the telephone navigation service which has operated through the pandemic from Monday to Fridays 10 am and 3pm.

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In addition, the Wellbeing Hub continued to provide legal advice sessions specifically relating to the impact of the coronavirus on vulnerable residents focusing on housing issues which have become a priority for residents.

To further support residents a series of short 5-minute mindfulness videos have been uploaded on the website. In addition, Covid-19 resources have been regularly uploaded to the Wellbeing Hub website which is linked back to CommUNITY Barnet's website.

Demonstrating the impact of the Barnet Wellbeing Service:

<p>Demonstrating our impact: 2019 - 2021</p>	<p>Outputs</p> <ul style="list-style-type: none">• Barnet Wellbeing Hub supported 3184 individuals of which 427 were referred to IAPT services• Community IAPT Service supported 2026 individuals through psychoeducational workshops• Hospital Discharge Service supported 151 in-patients• Barnet Friends and Young People Thrive are newer services and have so far supported almost 70 individuals• Hub Connections reached over 2000 participants and showcased 45 different community providers• National Adults Safeguarding Week 2020 - almost 100 participants with joint presentations with Barnet Carers, Wellbeing Hub, Barnet Multifaith Forum 
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Enfield Connections

Enfield Connections is an information and advice service developed for adult Enfield residents in need of support, information and advice to self-manage long-term care. It seeks to help residents live independently for as long as possible before health and social care services are contacted. The service was developed as part of Enfield Council's review of services provided by the voluntary and community sector. Our delivery model is based on prevention and early help to support individuals remain healthy in their communities through easy access to effective information and advice using various channels and approaches provided by the voluntary and community sector. Importantly, these services build capacity, independence and confidence in individuals, families and communities to actively access information and advice and stay healthy and safe in their communities

**COMMUNITY BARNET
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Our performance in Enfield



2020/2021 was a challenging year due to the ongoing COVID-19 pandemic and subsequent national lockdowns and government restrictions. We responded to government guidelines to protect vulnerable residents by suspending all face-to-face activities and migrating services online where possible. We continued to provide support to residents remotely via telephone and video conferencing facilities like Zoom. We also supported the borough-wide 'Enfield Together' initiative for vulnerable residents in the borough. As a part of the planning and service provision post-lockdown 1.0, the Enfield Council asked us, along with other VCS leads, to restructure our service provision post-lockdown. We were asked to provide more direct advice and information services to support Enfield's most vulnerable adult residents in the post-lockdown world. The new service started in September 2020 and led to the difficult decision of decommissioning Mind in Enfield and Barnet and One-to-One Enfield.

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After the initial request from the Enfield Council, we held meetings with the commissioner. We presented the proposed new delivery model and relayed the fact that it would require decommissioning services from Mind in Enfield and Barnet and One-to-One Enfield.

Young People Thrive

Young People Thrive is a new tri-borough service that we have been slowly building over the past couple of years. Building on the social engagement work we were commissioned to deliver in Brent – an anti-stigma and mental health promotion service, Hillingdon CCG approached us to pilot a digitally-based online seminar programme to Brunel University students. This was later expanded to provide Covid-19 specific therapeutic counselling to young people aged 16-24 years and to deliver a wider IAPT compliant online seminar programme to young people living or studying in the borough. In Barnet, the CCG wants us to work with young adults aged 18-24.

Barnet Neighbourhood Watch

Barnet Neighbourhood Watch moved under CB's guardianship from 1 April 2018. The Area Coordinator estimates that there are approximately 2,000 neighbourhood watch coordinators operating across the borough. It is regarded as one of the most vibrant and successful schemes in London and has been praised by the borough commander to the Deputy Mayor London responsible for Policing and Crime. It is one of the pioneer users of the Online Watch Link crime reporting database and has received funding both from the Mayor's Office for Policing and Communities (MOPAC) and the London Borough of Barnet. There are currently over 30,000 registered users in Barnet – one of the largest GDPR databases locally. We are keen to grow the neighbourhood watch model in other boroughs. However, funding remains a challenge. Barnet Neighbourhood Watch (BNW) is one of the most successful schemes in London.

There are currently over 30,000 Barnet members across the borough who aim to reduce the fear of crime and increase trust and confidence in the Police. However, crime has returned as the top priority for residents¹. The BNW members are an active part of the Barnet volunteer workforce as well as providing a useful source of community intelligence both for the police and the local authority.

Hosting partners

Barnet Safer Neighbourhood Board

Barnet Safer Neighbourhood Board aims to establish local policing and crime priorities, monitor police performance and confidence, and fulfil a range of important specific functions. It holds public meetings to discuss all aspects of policing within the borough and acts as an umbrella body for the ward panels.

¹ <https://engage.barnet.gov.uk/1234/documents/1357>

**COMMUNITY BARNET
COMPANY LIMITED BY GUARANTEE
TRUSTEES ANNUAL REPORT
YEAR ENDED 31 MARCH 2021**

FINANCIAL REVIEW

Risk Management

As required under the accounting and reporting SORP framework, the Board of Trustees conducts an annual review of the major risks to which CommUNITY Barnet is exposed, particularly those relating to the specific operational areas of the charity and its finances. The Trustees believe that by monitoring reserve levels, ensuring there are financial controls and by examining the operational and business risks faced by the charity, they have established effective systems to manage those risks.

Over the past year the trustees have established a Performance Committee chaired by one of the trustees and supported by the CEO and the Head of Strategic Development. The Chairman of the committee reports back to the Board. CommUNITY Barnet has established a Corporate Risk Register which is supported by the quarterly review of the Strategic Delivery Plan. This approach to monitoring risk has ensured that trustees are able to receive regular reports on organisation wide performance.

Reserves Policy

The Board of Trustees has formulated a policy in respect of unrestricted CommUNITY Barnet reserves, which designates funds where specific needs have been identified as follows:

" Contingency fund - A fund to: (1) provide funds to ensure that liabilities incurred under the terms of the current lease and other associated premises costs can be met and to provide funds to meet the costs of relocation on the expiry of the current lease and (2) an employee contingency to meet any additional costs incurred in respect of CommUNITY Barnet's responsibilities as an employer.

CommUNITY Barnet also maintains a General Fund where unrestricted funds not designated for a specific use are held. It is the Trustees' aim that the level of this fund is maintained at a minimum value equivalent to three months expenditure. The Trustees consider that a reserve at this level would ensure that, in the event of a significant fall in the level of funding, the charity will be able to continue current activities while consideration is given to ways in which additional funds may be raised.

STATEMENT OF TRUSTEES RESPONSIBILITIES

The trustees (who are also the directors for the purpose of company law) are responsible for preparing the Annual Report and the financial statements in accordance with applicable law and regulations. Company law requires the trustees to prepare financial statements for each financial year. Under that law the trustees must prepare the financial statements in accordance with United Kingdom Generally Accepted Accounting Practice (United Kingdom Accounting Standards and applicable law). Under company law the trustees must not approve the financial statements unless they are satisfied that they give a true and fair view of the affairs of the charitable company and of the incoming resources and application of resources, including income and expenditure, of the charitable company for that period.

**COMMUNITY BARNET
COMPANY LIMITED BY GUARANTEE
TRUSTEES ANNUAL REPORT
YEAR ENDED 31 MARCH 2021**

STATEMENT OF TRUSTEES RESPONSIBILITIES (Continued)

In preparing these financial statements, the trustees are required to:

- a) select suitable accounting policies and then apply them consistently;
- b) observe the methods and principles in the Charities SORP;
- c) make judgments and accounting estimates that are reasonable and prudent;
- d) state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements; and
- e) prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue to operate.

The trustees are responsible for keeping adequate accounting records that are sufficient to show and explain the charitable company's transactions and disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charitable company's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

The trustees confirm that so far as they are aware, there is no relevant audit information (as defined by section 418(3) of the Companies Act 2006) of which the charitable company's auditors are unaware. They have taken all the steps that they ought to have taken as trustees in order to make themselves aware of any relevant audit information and to establish that the charitable company's auditors are aware of that information.

This report has been prepared in accordance with the provisions applicable to companies entitled to the small companies exemption.

APPROVAL

This report was approved by the board of directors and trustees on 21 December 2021 signed on its behalf by:



Chris Cormie
Treasurer/Trustee

**COMMUNITY BARNET
COMPANY LIMITED BY GUARANTEE
INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF
COMMUNITY BARNET (continued)
YEAR ENDED 31 MARCH 2021**

Opinion

We have audited the financial statements of Community Barnet (the 'charitable company') for the year ended 31 March 2021 which comprise the Statement of Financial Activities, Balance Sheet, Cashflow Statement and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 *The Financial Reporting Standard applicable in the UK and Republic of Ireland* (United Kingdom Generally Accepted Accounting Practice).

In our opinion, the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2021 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the entity's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Other information

The other information comprises the information included in the annual report other than the financial statements and our auditor's report thereon. The trustees are responsible for the other information contained within the annual report. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon. Our responsibility is to read the other information and, in doing

**COMMUNITY BARNET
COMPANY LIMITED BY GUARANTEE
INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF
COMMUNITY BARNET (continued)
YEAR ENDED 31 MARCH 2021**

so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the trustees' report, which includes the directors' report prepared for company law purposes, for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the directors' report included within the trustees' report has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the trustees' report.

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the trustees' were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies' exemptions in preparing the trustees' report and from the requirement to prepare a strategic report.

Responsibilities of trustees

As explained more fully in the trustees' responsibilities statement set out on page 31 the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

**COMMUNITY BARNET
COMPANY LIMITED BY GUARANTEE
INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF
COMMUNITY BARNET (continued)
YEAR ENDED 31 MARCH 2021**

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements. Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

Understanding the legal and regulatory framework applicable to the entity and how the entity is complying with that framework.

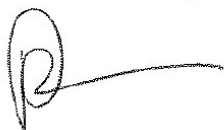
Laws and regulations identified as being of significance in the context of the entity.

Assessment of the susceptibility of the entity's financial statements to material misstatement, including how fraud might occur.

Our assessment taking into account the scope and nature of the entity's activities in the effectiveness of its control environment and compliance with the laws and regulations.

Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.



Alison Sanderson FCA

Senior Statutory Auditor

For and on behalf of

Liles Morris Ltd

Chartered Accountants & Statutory Auditors

First Floor, 80 Coombe Road, New Malden, Surrey KT3 4QS

Date: 23 December 2021

**COMMUNITY BARNET
COMPANY LIMITED BY GUARANTEE
STATEMENT OF FINANCIAL ACTIVITIES (INCORPORATING THE
INCOME AND EXPENDITURE ACCOUNT)
YEAR ENDED 31 MARCH 2021**

	Note	Unrestricted Funds £	Restricted Funds £	Total Funds 2021 £	Total Funds 2020 £
INCOMING RESOURCES					
Investment income	2	50		50	
Incoming resources from charitable activities	3	67,914	1,186,379	1,254,293	1,160,782
Other incoming resources	4	52,728	13,168	65,896	89,954
TOTAL INCOMING RESOURCES		120,692	1,199,547	1,320,239	1,250,736
RESOURCES EXPENDED					
Charitable activities	5/6/7	(136,475)	(1,214,699)	(1,351,174)	(1,352,885)
TOTAL RESOURCES EXPENDED		(136,475)	(1,214,699)	(1,351,174)	(1,352,885)
NET (OUTGOING) / INCOMING RESOURCES BEFORE TRANSFERS					
		(15,783)	(15,152)	(30,935)	(102,149)
Transfer between funds	12/13			-	-
NET (EXPENDITURE)/INCOME FOR THE YEAR AFTER TRANSFERS					
		(15,783)	(15,152)	(30,935)	(102,149)
RECONCILIATION OF FUNDS					
Total funds brought forward		397,664	133,047	530,711	632,860
TOTAL FUNDS CARRIED FORWARD	12/13	381,881	117,895	499,776	530,711

The Statement of Financial Activities includes all gains and losses in the year and therefore a statement of total recognised gains and losses has not been prepared.

All of the above amounts relate to continuing activities.

**COMMUNITY BARNET
COMPANY LIMITED BY GUARANTEE
BALANCE SHEET AS AT 31 MARCH 2021**

		2021	2020
		£	£
FIXED ASSETS			
Tangible Assets	9	5,610	6,440
CURRENT ASSETS			
Debtors	10	286,811	175,509
Cash at Bank and in Hand		620,785	769,627
		<u>907,596</u>	<u>945,136</u>
CREDITORS: Amounts falling due within one year	11	(413,430)	(420,865)
NET CURRENT ASSETS		494,166	524,271
TOTAL ASSETS LESS CURRENT LIABILITIES		499,776	530,711
		<u><u>499,776</u></u>	<u><u>530,711</u></u>
FUNDS			
Restricted Income Funds	12	117,895	133,047
Unrestricted Income Funds	13	381,881	397,664
TOTAL FUNDS		499,776	530,711
		<u><u>499,776</u></u>	<u><u>530,711</u></u>

These financial statements are prepared in accordance with the special provisions applicable to companies subject to the small companies regime.

These financial statements were approved by the members of the committee and authorised for issue on the 21 December 2021 and are signed on their behalf by:



Chris Cormie
Treasurer

Company Registration Number: 03554508

**COMMUNITY BARNET
COMPANY LIMITED BY GUARANTEE
CASH FLOW STATEMENT
FOR THE 31 MARCH 2021**

	Note	2021 £	2020 £
Net cash inflow/(outflow) from operating activities	15	(148,892)	(71,867)
Returns on investments and servicing of finance	16	50	0
Increase/(decrease) in cash in the period		<u>(148,842)</u>	<u>(71,867)</u>
Reconciliation of net cash flow to movement in net debt			
Increase/(decrease) in cash in the period	17	<u>(148,842)</u>	<u>(71,867)</u>
Movement in net debt in the period		(148,842)	(71,867)
Cash and Cash Equivalents at the start of the Year		<u>769,627</u>	<u>841,494</u>
Cash and Cash Equivalents at the end of the Year		<u>620,785</u>	<u>769,627</u>

**COMMUNITY BARNET
COMPANY LIMITED BY GUARANTEE
NOTES TO THE FINANCIAL STATEMENTS
YEAR ENDED 31 MARCH 2021**

1. ACCOUNTING POLICIES

Basis of preparation

The financial statements have been prepared under the historical cost convention. The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS102) (effective 1 January 2019)-(Charities SORP (FRS102)), the Financial Reporting Standard applicable to the UK and Republic of Ireland (FRS102) and Companies Act 2006.

The Charity meets the definition of a public benefit entity under FRS102. Assets and liabilities are initially recognised at historical cost or transition value unless otherwise stated in the relevant accounting policy note(s).

In preparing the financial statements the trustees have considered whether in applying the accounting policies required by FRS102 and the Charities SORP FRS102, the restatement of comparative items was required. After due consideration, it was concluded that no restatement of the comparatives was required.

The financial statements have been prepared on a going concern basis. In arriving at this conclusion, the trustees have taken into account any material uncertainties that may affect the charity's ability to continue as a going concern. The period covered by this assessment is at a minimum level of 12 months from the date of the approval of the accounts.

Recognition of incoming resources

These are included in the statement of financial activities (SOFA) when:

- the charity becomes entitled to the resources;
- the trustees are virtually certain they will receive the resources; and
- the monetary value can be measured with sufficient reliability.

Grants and donations

Grants and donations are only included in the SOFA when the Charity has unconditional entitlement to the resources. Donations represent voluntary amounts received during the year.

Fund accounting

General unrestricted funds comprise the accumulated surplus or deficit on income and expenditure account. They are available for use at the discretion of the Trustees in furtherance of the general objectives of the Charity.

Restricted funds are funds subject to specific restricted conditions imposed by donors.

**COMMUNITY BARNET
COMPANY LIMITED BY GUARANTEE
NOTES TO THE FINANCIAL STATEMENTS
YEAR ENDED 31 MARCH 2021**

Designated funds are funds which have been set aside at the discretion of the Trustees for specific purposes..

Resources expended

Expenditure is charged on an accrual basis and allocated to the appropriate headings in the accounts.

All costs are allocated between the expenditure categories of the Statement of Financial Activities on a basis designed to reflect the use of the resources. Costs relating to a particular activity are allocated directly, others are apportioned on the basis of estimates of the proportion of time spent by staff on those activities.

Debtors

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amounts prepaid net of any trade discounts due.

Cash at bank and in hand

Cash at bank and in hand includes cash and short term highly liquid investments in deposits or similar accounts.

Creditors and provisions

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

Depreciation

Depreciation is calculated so as to write off the cost of an asset, less its estimated residual value, over the useful economic life of that asset as follows:

Equipment - 20% Straight line basis

2. INVESTMENT INCOME

	Unrestricted Funds	Total Funds 2021	Total Funds 2020
	£	£	£
Bank interest receivable	50	50	-
	<u> </u>	<u> </u>	<u> </u>

**COMMUNITY BARNET
COMPANY LIMITED BY GUARANTEE
NOTES TO THE FINANCIAL STATEMENTS
YEAR ENDED 31 MARCH 2021**

3. INCOMING RESOURCES FROM CHARITABLE ACTIVITIES

	Unrestricted Funds £	Restricted Funds £	Total Funds 2021 £	Total Funds 2020 £
Grants, contracts and service level agreements	67,914	1,186,379	1,254,293	1,160,782

4. OTHER INCOMING RESOURCES

	Unrestricted Funds £	Restricted Funds £	Total Funds 2021 £	Total Funds 2020 £
Other income	52,728	13,168	65,896	89,954

5. COSTS OF CHARITABLE ACTIVITIES BY FUND TYPE

	Unrestricted Funds £	Restricted Funds £	Total Funds 2021 £	Total Funds 2020 £
Community support services	96,091	833,286	929,377	747,465
Healthwatch Newham		185,434	185,434	185,832
Healthwatch Barnet		-	-	201,365
Healthwatch Brent		195,979	195,979	174,726
Support costs	37,384		37,384	37,869
Governance costs (Note 7)	3,000		3,000	5,628
	<u>136,475</u>	<u>1,214,699</u>	<u>1,351,174</u>	<u>1,352,885</u>

6. COSTS OF CHARITABLE ACTIVITIES BY ACTIVITY TYPE

	Direct costs £	Support costs £	Total Funds 2021 £	Total Funds 2020 £
Community support services	929,377	10,842	940,219	765,468
Healthwatch	381,413	26,542	407,955	581,789
Governance costs (Note 7)	3,000		3,000	5,628
	<u>1,313,790</u>	<u>37,384</u>	<u>1,351,174</u>	<u>1,352,885</u>

**COMMUNITY BARNET
COMPANY LIMITED BY GUARANTEE
NOTES TO THE FINANCIAL STATEMENTS
YEAR ENDED 31 MARCH 2021**

7. GOVERNANCE COSTS

	Unrestricted Funds	Restricted Funds	Total Funds 2021	Total Funds 2020
	£	£	£	£
Audit fees	3,000		3,000	2,760
Costs of trustees' meetings, AGM etc	-	-	-	2,868
	<u>3,000</u>	<u>-</u>	<u>3,000</u>	<u>5,628</u>

8. STAFF COSTS AND EMOLUMENTS

Total staff costs were as follows:

	2021	2020
	£	£
Wages and salaries	652,229	650,563
Social security costs	68,961	60,107
Other pension costs	16,769	14,297
	<u>737,959</u>	<u>724,967</u>

Particulars of employees:

The average number of employees during the year, calculated on the basis of full-time equivalents, was as follows:

2021	2020
No	No
29	28
<u>29</u>	<u>28</u>

No employee received remuneration of more than £60,000 during the year (2020 - Nil). The key management personnel of the charity comprise the Trustees and the Chief Executive Officer. The total employee benefits of the key management personnel of the charity was £55,790 (2020:£52,873). The Trustees do not receive any remuneration in respect of their role as Trustees.

**COMMUNITY BARNET
COMPANY LIMITED BY GUARANTEE
NOTES TO THE FINANCIAL STATEMENTS
YEAR ENDED 31 MARCH 2021**

9. TANGIBLE FIXED ASSETS

	Fixtures, fittings and equipment
	£
COST	
At 1 April 2020	60,594
Additions in the year	<u>2,645</u>
At 31 March 2021	<u>63,239</u>
DEPRECIATION	
At 1 April 2020	54,154
Charge for the year	<u>3,475</u>
At 31 March 2021	<u>57,629</u>
NET BOOK VALUE	
At 31 March 2021	<u>5,610</u>
At 31 March 2020	<u>6,440</u>

10. DEBTORS

	2021	2020
	£	£
Trade debtors	185,092	154,747
Other debtors and prepayments	101,719	20,762
	<u>286,811</u>	<u>175,509</u>

11. CREDITORS: Amounts falling due within one year

	2021	2020
	£	£
Trade creditors	2,254	-
Other creditors	139,293	212,737
Accruals and deferred income	271,883	208,128
	<u>413,430</u>	<u>420,865</u>

Included within Other Creditors is an amount of £75,267 representing the balance of Third-Party Funds in respect of the Grange Big Local organisation- £27,175, Wembley Futures Big Local Partnership - £858, RCCT - £47,234.

**COMMUNITY BARNET
COMPANY LIMITED BY GUARANTEE
NOTES TO THE FINANCIAL STATEMENTS
YEAR ENDED 31 MARCH 2021**

12. RESTRICTED INCOME FUNDS

	Balance at 1 Apr 2020 £	Incoming resources £	Outgoing resources £	Transfers £	Balance at 31 Mar 2021 £
Community support services	68,412	882,547	(833,286)		117,673
Healthwatch Newham	20,656	165,000	(185,434)		222
Healthwatch Brent	43,979	152,000	(195,979)	-	-
	<u>133,047</u>	<u>1,199,547</u>	<u>1,214,699</u>	<u>-</u>	<u>117,895</u>

Prior Year

	Balance at 1 Apr 2019 £	Incoming resources £	Outgoing resources £	Transfers £	Balance at 31 Mar 2020 £
Community support services	243,307	605,327	(671,382)	(108,838)	68,412
Healthwatch Newham	36,238	170,250	(185,832)		20,656
Healthwatch Barnet	61,346	140,019	(201,365)		-
Healthwatch Brent	65,695	151,010	(174,726)		43,979
	<u>408,586</u>	<u>1,066,606</u>	<u>(1,233,307)</u>	<u>(108,838)</u>	<u>133,047</u>

Details of Restricted Funds/Projects:

Community Support Services – Building capacity in community organisations.

Healthwatch – Delivery of local Healthwatch contracts.

The transfers to Unrestricted Funds represents amounts initially spent on the delivery of the projects now reallocated.

**COMMUNITY BARNET
COMPANY LIMITED BY GUARANTEE
NOTES TO THE FINANCIAL STATEMENTS
YEAR ENDED 31 MARCH 2021**

13. UNRESTRICTED INCOME FUNDS

	Balance at 1 Apr 2020 £	Incoming resources £	Outgoing resources £	Transfers £	Balance at 31 Mar 2021 £
Designated Fund - Contingency	120,000	-	-		120,000
General Funds	277,664	120,692	(136,475)		261,881
	<u>397,664</u>	<u>120,692</u>	<u>(136,475)</u>		<u>381,881</u>

Prior Year

	Balance at 1 Apr 2019 £	Incoming resources £	Outgoing resources £	Transfers £	Balance at 31 Mar 2020 £
Designated Fund - Contingency	20,000	-	-	100,000	120,000
General Funds	204,274	184,130	(119,578)	8,838	277,664
	<u>224,274</u>	<u>184,130</u>	<u>(119,578)</u>	<u>108,838</u>	<u>377,664</u>

The Designated Fund-

- Contingency to cover additional costs in respect of responsibilities as an employer - £20,000
- Contingency to cover the cost of relocating the Community Barnet offices - £100,000

14. ANALYSIS OF NET ASSETS BETWEEN FUNDS

	Tangible fixed assets £	Net current assets £	Total £
Restricted Income Funds:			
Community support services	-	117,673	117,673
Healthwatch Newham	-	222	222
	-	<u>117,895</u>	<u>117,895</u>
Unrestricted Income Funds	<u>5,610</u>	<u>376,271</u>	<u>381,881</u>
Total Funds	<u>5,610</u>	<u>484,166</u>	<u>499,776</u>

**COMMUNITY BARNET
COMPANY LIMITED BY GUARANTEE
NOTES TO THE FINANCIAL STATEMENTS
YEAR ENDED 31 MARCH 2021**

**15. RECONCILIATION OF THE NET (OUTGOING)/INCOMING RESOURCES TO NET CASH INFLOW/(OUTFLOW)
FROM OPERATING ACTIVITIES**

	2021	2020
	£	£
Net (outgoing)\incoming resources	(30,935)	(102,149)
Depreciation charges	3,475	2,946
Interest received	50	-
(Increase)/Decrease in debtors	(111,302)	65,321
(Decrease)/Increase in creditors	(7,435)	(37,985)
Fixed Assets Additions	(2,645)	-
Net cash inflow/(outflow) from operating activities	<u>(148,892)</u>	<u>(71,867)</u>

16. ANALYSIS OF CASH FLOWS FOR HEADINGS NETTED IN THE CASH FLOW STATEMENT

	2021	2020
	£	£
Returns on investments and servicing of finance		
Interest received	<u>50</u>	<u>0</u>
Net cash inflow for returns on investments and servicing of finance	<u>50</u>	<u>0</u>

17. ANALYSIS OF CHANGES IN CASH AND CASH EQUIVALENTS

	At 1.4.20	Cash flow	At 31.3.21
	£	£	£
Net Cash:			
Cash at bank	<u>769,627</u>	<u>(148,842)</u>	<u>620,785</u>
Total	<u>769,627</u>	<u>(148,842)</u>	<u>620,785</u>