

SUTTON MENTAL HEALTH FOUNDATION CHARITY COMPANY
(A Company Limited by Guarantee and not having a Share Capital)

ANNUAL REPORT AND ACCOUNTS
FOR THE 12 MONTHS FROM 30 MARCH 2024 TO 29 MARCH 2025



Sutton Mental Health Foundation
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Company Number: 03549053
Registered Charity Number: 1069945

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REPORT OF THE TRUSTEES
SUTTON MENTAL HEALTH FOUNDATION CHARITY COMPANY
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Charity Name: Sutton Mental Health Foundation Charity Company

Company Registration Number: 03549053

Charity Registration Number: 1069945

Registered Office: 63 Downs Road
Belmont, Surrey
SM2 5NR

Chair: Peter Thomas

Treasurer: Stephen Ofori

Trustees: Carol Driver (from 20th March 2025)
Naomi Kenny
Heather Vernon
Isobel Hayes (resigned 05th April 2024)
Dominika Skwarek
Martin Bransby Faiers (from 01st July 2025))

Chief Executive Officer (CEO) Lisa Lancefield

Operational Services Manager: Ovie Oboh

**Peer Support Co-ordinator and
Community Liaison Lead:** Carol Jacques

Bankers: Lloyds TSB Bank
49 High Street
Sutton, Surrey

The Co-operative Bank p.l.c.
1 Balloon Street
Manchester M4 4BE

Cambridge & Counties Bank
Charnwood Court
5b New Walk
Leicester LE1 6TE

The Charity Bank
182 High Street
Tonbridge TN9 1BE

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Hampshire Trust Bank
55 Bishopsgate
London EC2N 3AS

Monmouthshire Building Society
John Frost Square
Newport
NP20 1PX

Redwood Bank Limited
The Nexus Building
Broadway
Letchworth Garden City SG6 3TA

United Trust Bank
1 Ropemaker St
London
EC2Y 9AW

Independent auditors:

Kingston Burrowes Audit Ltd
308 Ewell Road
Surbiton
Surrey, KT6 7AL

REPORT OF THE TRUSTEES
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Our Aims and objectives

Our charity's purpose, as set out in the objects contained in the company's revised articles of association is to:

promote any charitable purposes for the benefit of people with mental health problems resident in the London Borough of Sutton and other areas of the UK at the trustees' discretion.

Within these Objects, we aim to provide high quality support to residents of the London Borough Sutton who have experienced mental distress or who are at risk of doing so. Most services are provided free of charge to users, subject to capacity, although a charge may be made for services which provide direct benefit to individuals or small groups.

Ensuring our work delivers our aims

The Trustees seek continually to review the services provided and to adapt them to changing needs. In particular, the Trustees seek to involve the people who use the Foundation's services in developing, delivering and evaluating these services to ensure that they meet the relevant needs as fully as possible. We do this through regular feedback and evaluation of services, and through holding monthly community meetings, where members and users of our services can raise questions and issues with staff.

Accordingly, the Board of Trustees has complied with the duty in Section 17, Charities Act 2011, to have regard to the Public Benefit guidance published by the Charity Commission.

The focus of our work

Our main objectives for the year continued to be providing a wide range of high-quality support and wellbeing activities to people experiencing mental ill health, and developing these services to meet the unprecedented increase in demand across all areas of our work, in line with local and national trends,

To this end we have provided:

- Drop-in services, support and wellbeing activities through our day service, Belmont Connect, and our seasonal Sunday Drop-in.
- A non-clinical alternative to A&E for those seeking support in a mild to moderate mental health crisis through our Crisis Café service.
- Intentional Peer Support for those needing more focused nonclinical support over a longer period.
- Free counselling to individuals in need.
- Outreach to local communities facing the highest levels of health inequalities, to understand their mental health needs and work with them on meeting those needs.

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- Support to those using mental health services to have a say in the development of local mental health services, through Sutton 1 in 4 and Sutton Commissioning Advisory Group.

We have also:

- Continued to tackle the stigma which affects those with Mental Health issues.
- Focused on developing partnerships across the community - with the Refugee and Migrant Network, Hong Kong and Ukrainian Communities and South London Listens.

Report of the year

As with last year, demand for all our services has continued to rise in line with local and national trends. The number of people supported across all SMHF services Demand for mental health support has risen by 18% in the 12 months to end March 2025.

Belmont Connect

The Belmont Connect day service has for many years received much of its funding from the London Borough of Sutton, with additional activities and services paid for by public donation. During this reporting period, funding from the London Borough of Sutton was brought into a joint commissioning arrangement with the Peer Support funding from the ICB, in the form of a new “Community prevention and well being service”.

In essence, the shape of these services remains very similar, but there is a growing emphasis on outreach into the community, and we are exploring options for a digital service – both of which will increase awareness of our service and access to support in a timely manner.

The drop-in has continued to open at Belmont 3 days per week, serving affordable food - a light lunch and snacks on 2 days and a full cooked lunch on Fridays.

Support workers and trained volunteers are available to speak to people in need and assist with applications for PIP, blue badges etc. We also have weekly bookable advice sessions run by Sutton Citizen's Advice Bureau, along with pop-up clinics on returning to work, dentistry and drug and alcohol support. We also have a housing support worker to support anyone with housing issues.

Free wellbeing activities run 4 days per week, including Yoga, Line dancing and Therapeutic Art, Retro Gaming, Indoor Tennis (run in partnership with Sutton Tennis & Squash club) a book club (hosted by Wallington Library), Sewing, Falun Daffa and Meditation. Our Signpost Sutton Talks run throughout the year and provide information on issues affecting those with mental health.

Monthly Community Meetings offer a forum for people using the service to give feedback and offer suggestions for how the service can be developed. Members are encouraged to organise their own independent programme activities to promote their wellbeing, known as Activ8. These include a dining club and outings to places of interest. The Foundation is often able to arrange discounted or free tickets to these events.

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Intentional Peer Support Service (IPS)

Our Intentional Peer Support Service offers one to one peer support in the community; individuals can self-refer, although many are referred by primary care and other VCSE organisations. Our team of IPS workers provide peer support in a number of different contexts, including the acute psychiatric ward at Springfield Hospital and the Accident and Emergency Department at St Helier Hospital. IPS workers also run the Sutton Hearing Voices Group which supports people who experience intrusive voices and thoughts and is part of the National Hearing Voices Network.

In addition, we offer accredited training in Intentional Peer Support (IPS) twice a year. The training and IPS work can offer an important route back into work for people with lived experience, as well as helping others rebuild their confidence and make progress in their recovery journey. During the year the number of people we have worked with through the IPS Service has more than doubled.

As outlined above, during the course of this reporting period, funding for this service was brought into a joint commissioning arrangement with the Belmont Connect Service from LBS, in the form of a new "Community prevention and wellbeing service".

Perinatal Peer Support

Our IPS workers continue to offer one to one support to women during pregnancy and after giving birth, as part of our peer support project. The Foundation continues to work in partnership with Homestart Sutton to offer a perinatal support group to pregnant women and new mums struggling with their mental health and isolation.

IPS Outreach

The increase in individuals supported by Peer Support this year in part highlights the success of our outreach efforts. IPS workers have been actively present in various community spaces, engaging with people who may need mental health support but face barriers to accessing it. By meeting individuals where they are, we've been able to connect with and respond to a broader range of needs.

This year, our outreach has continued at key locations such as the Sutton Library Be Well Hub and the Homestart Perinatal Group. IPS workers have also regularly attended Chatty Wednesdays at Oru, hosted sessions at the Oru shop, and collaborated with the Sutton Refugee and Migrant Network. Additionally, we now support WHOOSH St Helier, a group of parents who meet regularly at Tweedale School to share experiences and receive support.

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The Community Dye Bed Project

This unique initiative is a collaboration between our Peer Support workers and a local mindfulness practitioner, blending mental health support with gardening, mindfulness, and creative stitching. The project has been generously offered a growing space in the Oru roof garden in Sutton, where participants cultivate plants used to naturally dye the threads and fabrics for their mindful stitching practice.



The group meets weekly on Fridays to tend the garden, with the last Friday of each month dedicated to mindful stitching sessions held at Whitehall Museum in Cheam. This combination of nature, creativity, and community offers a gentle and grounding way to support mental wellbeing.

Seasonal Sunday Drop In: In your Corner

We secured continuation funding from NHSE Health and Inequalities Programme to run our seasonal “In Your Corner” a Sunday support service from October 24 to end March 25. The service offered a safe, warm space and a hot meal at a subsidised rate. Support workers were on hand to talk if needed. Funding also provided for an outreach worker a few hours a week to work in four key estates - Shanklin Village, St Helier, Roundshaw and Benhill Estates, promoting Mental wellbeing and access to SMHF support services. Further funding has been secured for 25-26 through LBS Sutton Cost of Living Charities Fund.

Sutton Crisis Café

We continue to run the Sutton Crisis Café on behalf of the South West London Integrated Care Board (ICB). This service provides nonclinical, non-judgemental, out-of-hours support to adults living in the London Borough of Sutton who are experiencing—or feel they may be approaching—a mild to moderate mental health crisis, offering an alternative to attending A&E.

Open every evening from 6:30pm to 11:00pm, 365 days a year, the service is staffed by individuals trained in Intentional Peer Support, many of whom bring valuable lived experience to their roles. Our team also includes staff with expertise in areas such as eating disorders, substance use, and other complex conditions.

Over the past year, the service has seen a 16% rise in users and an 18% increase in crisis support appointments.

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Outreach and Support Groups

Our outreach worker has continued to engage with many of the diverse communities across Sutton to better understand and support their mental health needs. Over the past year, we have launched several new support groups in response to the feedback we've received. These include:

- The Brazilian Ladies Wellbeing Group, offering a safe and supportive space for women to connect and share.
- An LGBTQ+ Mental Health Support Group, focused on support, inclusion and mental wellbeing.
- The Supportive Circle, designed to help parents of neurodivergent children of all ages manage their own mental health and build community.

Transformation Peer Support

The Foundation continues its collaboration with South West London St George's Mental Health Trust, offering support to individuals accessing secondary services and working closely with recovery and support teams. We remain committed to providing essential assistance alongside clinical care, helping people navigate what is often a challenging phase in their mental health journey.

We also work in partnership with other VCSE (Voluntary, Community, and Social Enterprise) organisations in Sutton and across the ICB area. Our IPS workers play a key role in shifting perceptions around mental illness and enhancing clinical understanding in Sutton, drawing on their lived experience and a person-centred approach to care. Over the past year, the service has experienced a 44% rise in referrals, reflecting both growing demand and the impact of our work.

SMHF Counselling

We have continued to provide placements for up to 4 student councillors, supervised by an experienced clinical supervisor. One of the original students, now qualified, is also volunteering with us while developing her practice. Counselling is currently free, and lasts on average for 12 weeks, although this can be extended depending on need. During the year we began to develop a business case to expand the service and look at a partially paid counselling model. We have secured support for the service in the coming year from the incoming Captain of Banstead Downs Golf Club, who has made us his Charity of the Year (October 2025 – September 2026).

User Engagement and Co-production

The Foundation continues to support and facilitate meetings of the Sutton 1in4 Network, and the Sutton Mental Health (Service User) Commissioning Advisory Group, or CAG, to bring the voice of service users to various groups and panels dealing with adult mental health in the borough.

The Voyager

Our in-house magazine, The Voyager, continues to be produced by a dedicated team of volunteers and is distributed across the borough.

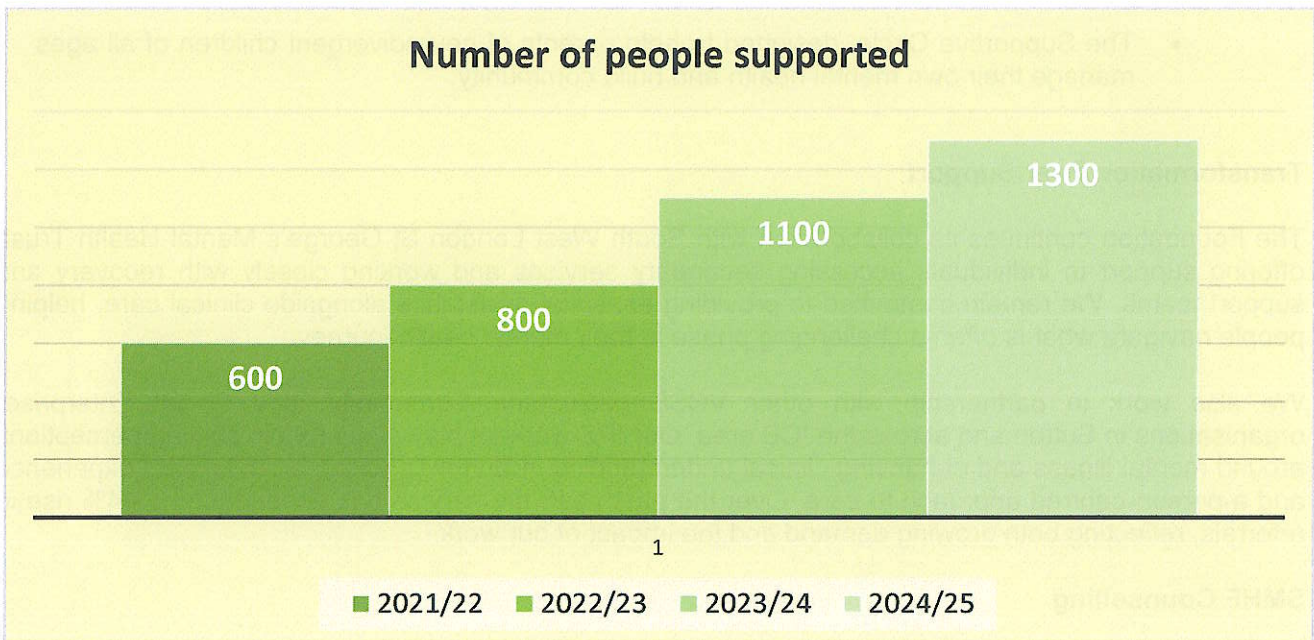
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Governance and Internal Procedures

- During this year, the Foundation has focussed on trustee recruitment, to strengthen the board and increase skills available.

Achievements and performance

The Foundation provided direct support to over 1,300 people in this period (an increase of 8% on 2023/24).



We worked with:

- 330 people through the Belmont Connect service (up 5% on last year)
- 427 people (234 new) through Sutton Crisis Café (up 5% on last year)
- 227 people (157 new) through Intentional Peer Support (up 89% on last year)
- 254 people (149 new) through Transformation (up 44% on last year)
- 71 people (31 new) through In Your Corner (Sunday) service (up 13% on last year)
- 29 (22 new) received counselling (up 45% on last year)

Provided:

- 1713 hours of one-to-one Intentional Peer Support (an increase of 34%) plus a further 1,099 hours of Transformation peer support (down 24%)
- 1,073 crisis support appointments
- 251 free counselling sessions
- 212 housing and general support appointments
- 72 peer support sessions in St Helier ED
- 28 peer support sessions on Ward 3 at Springfield
- 111 Citizen's Advice appointments

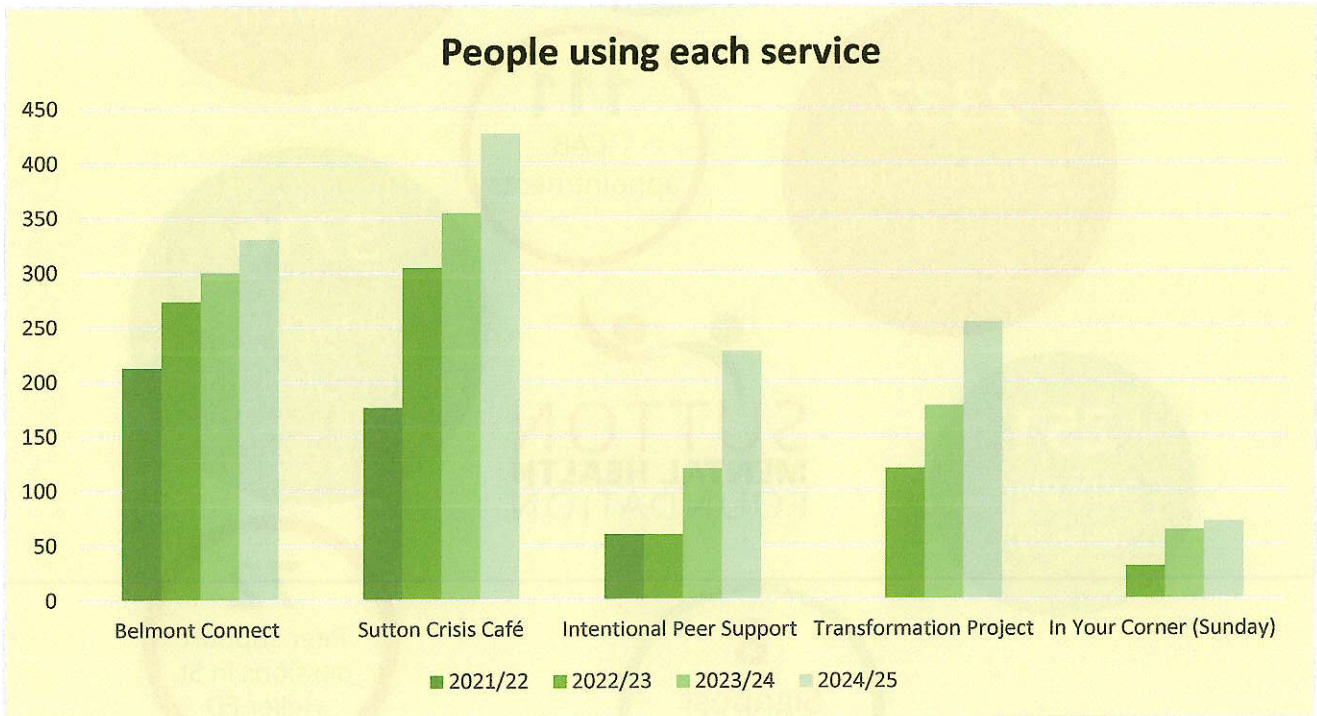
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Ran:

- 615 free activity sessions
- 8 Signpost Sutton talks
- 1 Course (on Menopause)
- 2 Intentional Peer Support Training Courses
- 27 In Your Corner (Sunday) sessions

Held:

- 365 crisis support groups
- 5 OCD support group meetings
- 10 Community meetings
- 11 New members mornings
- 47 Hearing Voices group meetings



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April 2024 - March 2025

427
People used
Sutton
Crisis Cafe

600 +
people
accessed our
services for the
first time

1300
people
Supported by
SMHF

2337
Affordable hot
lunches served

111
CAB
appointments

3716
Hours of
Peer Support

251
Counselling
Sessions



72
Peer support
sessions in St
Helier ED

8
Signpost
Sutton Talks

615
free activity
sessions at
Belmont

1073
Crisis support
appointments

212
housing &
support
appointments

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Building relationships and resilience.

SMHF staff worked closely with service users, NHS and voluntary sector colleagues and the London Borough of Sutton throughout this period.

We continued to work with a wide range of local community and voluntary organisations including Community Action Sutton, Homestart Sutton, Inspire, Sutton Women's Centre, Sutton Healthwatch, St Mungo's, Sutton Housing Partnership, Sutton Night Watch, and Citizens' Advice Sutton.

We attended a range of local meetings and fora including Sutton Together, the Anti- Poverty Forum, Sutton Safeguarding Adults Board (SSAB), Community Engagement sub-group (SSAB); Learning & Development sub-group (SSAB); The Hoarding Panel; St. Helier Mental Health Partnership Group; South West London St Georges' Mental health Trust's DIAM meeting, Sutton Primary Care Networks; and Sutton Adult Mental Health Partnership Board.

We also attended numerous fairs and gave presentations to various local groups and NHS teams throughout this period.

In addition, we continue to take an active role in the Be Well Initiative and other events with South London Listens and Citizen's UK.

Funding

Our main funders in the 2024-25 period were:

London Borough of Sutton to maintain our Belmont Connect service.

South West London ICB to fund our Peer Support services & CAG support, and continued funding **NHS England** funding to run a Crisis Café in Sutton.

South West London St George's Mental Health Trust to provide Peer Support to their Transformation Project.

In addition, we received grants from:

Citizen's UK Be Well Grants
SW London ICB Health & Inequalities Fund

We have also received a number of personal, charitable and corporate donations which give us a degree of freedom to supplement the services which we are contracted to provide and to explore new possibilities.

We are grateful to several generous donors who supported our work, including Cheam and Sutton Rotary, Trinity Church Sutton, The Ahmadiyya Muslim Women's Association. We are also grateful to the many individuals who have chosen to support our work during this period by their generous personal donations.

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Plans for 2025-26

- Complete Contribute to a wider review of local Crisis Café Services.
- Create a diverse fundraising strategy
- Update the strategic plan in light of local, national and global challenges
- Develop a digital service to meet wider mental health needs in Sutton

Structure, Governance and Management

Governing Document

The Company is a charitable company limited by guarantee. Its governing documents are its Memorandum and Articles of Association.

Trustees

The directors of the Company are also charity trustees for the purpose of charity law. They are elected at the Annual General Meeting of the company and one third of them retire in rotation each year.

The Board seeks members who understand the needs of people who use mental health services, who reflect the diversity of the community and who can contribute to the business needs of the Company. People with direct experience of mental distress are actively welcomed to serve on the Board.

During this period, the Board had a broad mix of skills drawn from Psychotherapy & Counselling, the NHS, Social Services, Commercial Finance, the Charitable sector and Teaching. All made contributions to the work of the company by sharing their expertise with staff and in other ways.

In the event of the Company being wound up Trustees are required to contribute an amount not exceeding £1.

Organisational Structure

The Board of Trustees meets approximately every 6 weeks face to face or online via MS Teams and is responsible for the strategic direction and policy of the Company.

Day to day responsibility for the provision of the services rest with the Chief Executive along with the Service Managers. The Chief Executive is responsible for ensuring that the charity delivers the services specified and that key performance indicators are met. The Service Managers have responsibility for the day to day operational management of the Centre, individual supervision of the staff team and also ensuring that the team continue to develop their skills and working practices in line with good practice.

The remuneration of the charity's key management personnel is set by the Board of Trustees, taking into account the charity's financial position and the amount paid for comparable roles in comparable organisations.

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Risk Management

The Board of Trustees is responsible for the management of the risks faced by the Company. Risks are identified, assessed and reviewed throughout the year. The Company's risk management processes are reviewed every year and the Risk Register every six months.

The key controls used by the Company include:

- Risk Register
- Formal Board agendas, minutes and action logs
- Strategic planning, budgeting and management accounting
- Established organisational structure and lines of reporting
- Formal written policies and procedures
- Clear authorisation and approval levels
- Vetting procedures as required by law for the protection of vulnerable adults

The Board of Trustees is satisfied that the major risks identified through the risk management processes established for the Company have been adequately mitigated where necessary. It is recognised that systems can only provide reasonable but no absolute assurance that major risks have been adequately managed.

The Company recognises the importance of its relationships with its main funders, the South West London Integrated Care Board (Sutton Place), South West London St George's Mental Health Trust and the London Borough of Sutton. It also seeks to work closely with statutory service providers, local VCSE partners and third sector funders and charitable trusts.

Financial Review

The results of the Company for the 12 months to 29 March 2025 are set out on pages 20 to 32.

The gross income of the company for the period was £635,055, 13% of income came from the London Borough of Sutton, 21% from South West London St George's Mental Health Trust and 61% from NHS Sutton.

Gross expenditure amounted to £688,217, giving a net deficit of £53,162.

Unrestricted funds:

General fund: Balance: £154,577
Held to meet costs which fall outside the scope of restricted or designated funding, including costs arising from new initiatives and in response to specific needs for which no funding has been received.

Designated Funds:

Business Continuity Fund: Balance: £50,000
This fund has been set up by the Board to be held in reserve in case of cessation of funding by either (or both) the Local Authority and Clinical Commissioning Group (NHS Sutton) to enable the organisation to maintain its activities for a limited period where appropriate whilst seeking to secure alternative funding.

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Building Fund: Represents the funds raised and used to purchase the premises and to refurbish them, less accrued depreciation. This fund represents the value of fixed assets and is not held in cash.	Balance:	£370,787
Fund for Future Obligations: Funds held in reserve to meet any adjustment costs resulting from future loss of funding, such as redundancy payments.	Balance:	£50,000
Building Sinking Fund Funds Held in Reserve for future capital building expense.	Balance:	£10,000
IT Sinking Fund Funds Held in Reserve for future IT upgrade expense.	Balance:	£10,000
Total Unrestricted and Designated Funds:	Balance:	£645,364
Restricted funds		
Belmont Connect Learn Support	Balance:	£Nil
Belmont Connect Centre was funded by a contract with the London Borough of Sutton, with activities and classes funded by donations from the public. Any deficit has been funded by the General Reserve.		
Crisis House Fund: (formerly Safe House Fund) A fund derived mainly from funds raised by the Mayor's charity in 2012/14 to support the development of crisis support services.	Balance:	£20,842
Crisis Café This represents the balance of provision by NHS Sutton for Sutton Crisis Café.	Balance:	£70,309
Hearing Voices: Fund to support the Sutton Hearing Voices Network and associated groups.	Balance:	£567
Transformation IPS This represents the balance of provision by SWLStG Mental Health Trust to establish a Peer Support Service as part of their Transformation Project.	Balance:	£36,469
Peer Support and User Engagement This represents the balance of provision by NHS Sutton for Peer Support and User Engagement.	Balance:	£8,347
Renovation: The residue of a fund set up to provide for the modernisation of the Foundation's premises in 2011. This fund is now being used for improvements and repairs to the building as and when they are required.	Balance:	£11,719
Sunday Service Funds Held in Reserve for future Sunday sessions.	Balance:	£17,795
Total Restricted Funds:	Balance:	£166,048

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Investment Policy

Apart from the Building Fund, which is represented by the depreciated value of the Freehold Property, its original improvements and the 2011 refurbishment, fund balances are held in bank current and deposit accounts or as cash and as such are immediately available. To increase returns on funds which are not expected to be spent in the short term, the decision has been taken to invest some of the funds in limited fixed term bonds and savings accounts.

Reserves Policy

The reserves policy calls for two months operating expenditure to be held as reserves in the general funds. The general funds balance during the fiscal period was typically between £100,000 - £160,000 which averages at two to three months cover based on average monthly operating expenditure of circa £50,000 per month.

In addition to this there are future obligations and business continuity reserves of £100,000.

The Trustees have continued to seek new opportunities for the Foundation, whilst seeking to manage costs. The current costs of most activities were fully met during the year. The Trustees continue to keep costs under regular review.

These unrestricted reserves are held in readily realisable assets which the Trustees consider to be assets that are easily converted into cash.

Serious Incidents

There have been no Serious Incidents affecting the Charity in this period.

Statement of Trustee Responsibilities

The Trustees (who are also Directors of Sutton Mental Health Foundation for the purposes of Company Law) are responsible for producing the Trustees' Report and the Financial Statements in accordance with applicable law and United Kingdom accounting standards (United Kingdom General Accounting Standards)

Company Law requires the Trustees to prepare Financial Statements for each financial year. Under company law the trustees must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period. In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and apply them consistently;
- observe the methods and principles in the Charities SORP 2019 (FRS 102);
- make judgements and estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in operation.

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The Trustees are responsible for keeping adequate accounting records which disclose with reasonable accuracy at any time the financial position of the Charitable Company and to enable them to ensure that the Financial Statements comply with the Companies Act 2006.

They are responsible for safeguarding the assets of the Company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In so far as the Trustees are aware:

- There is no relevant audit information of which the Charitable Company's auditor is unaware; and
- The Trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditor is aware of that information.

Auditors

Kingston Burrowes Audit Ltd have been appointed as the Charity's auditor during the year and has expressed its willingness to continue in that capacity.

Exemption Statement

This Trustees' report has been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to Small Companies.

Approved and signed on behalf of the Trustees
Sutton Mental Health Foundation Charity Company
63 Downs Road
Belmont
Surrey
SM2 5NR

Trustee
Carol Driver

Treasurer
Stephen Ofori

Date: 11/12/25

**INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF
SUTTON MENTAL HEALTH FOUNDATION CHARITY COMPANY**
(A Company Limited by Guarantee and Not Having a Share Capital)

Opinion

We have audited the financial statements of Sutton Mental Health Foundation Charity Company for the twelve months ended 29 March 2025 which comprise the Statement of Financial Activities, the Balance Sheet and the related notes. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 *The Financial Reporting Standard applicable in the UK and Republic of Ireland* (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at the twelve months ended 29 March 2025, and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

We have nothing to report in respect of the following matters in relation to which the ISAs (UK) require us to report to you where:

- the trustees' use of the going concern basis of accounting in the preparation of the financial statements is not appropriate; or
- the trustees have not disclosed in the financial statements any identified material uncertainties that may cast significant doubt about the charitable company's ability to continue to adopt the going concern basis of accounting for a period of at least twelve months from the date when the financial statements are authorised for issue.

Other information

The trustees are responsible for the other information. The other information comprises the information included in the trustees annual report, other than the financial statements and our auditor's report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

**INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF
SUTTON MENTAL HEALTH FOUNDATION CHARITY COMPANY
(A Company Limited by Guarantee and Not Having a Share Capital)**

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Opinions on matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the trustees' report (incorporating the directors' report) for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the directors' report has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of our knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the directors' report.

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of directors' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the trustees were not entitled to prepare the financial statements in accordance with the small companies' regime and take advantage of the small companies' exemptions in preparing the directors' report and from the requirement to prepare a strategic report.

Responsibilities of trustees

As explained more fully in the trustees' responsibilities statement, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

**INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF
SUTTON MENTAL HEALTH FOUNDATION CHARITY COMPANY**
(A Company Limited by Guarantee and Not Having a Share Capital)

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at: <https://www.frc.org.uk/auditorsresponsibilities>. This description forms part of our auditor's report.

Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.



Kevin Fisher BA FCA CTA (*Senior Statutory Auditor*)
For an on behalf of Kingston Burrowes Audit Ltd
Statutory Auditors

308 Ewell Road
Surbiton
Surrey, KT6 7AL

15-12-2025

SUTTON MENTAL HEALTH FOUNDATION CHARITY COMPANY
(A Company Limited by Guarantee and Not Having a Share Capital)

**STATEMENT OF FINANCIAL ACTIVITIES
INCLUDING INCOME AND EXPENDITURE ACCOUNT
FOR THE TWELVE MONTHS ENDED 29 MARCH 2025**

	Notes	Total Unrestricted funds £	Total Restricted funds £	Total Funds 2025 £
Income				
Donations and legacies	2	6,411	800	7,211
Charitable activities	3	10,740	603,339	614,079
Investments	4	13,687	-	13,687
Other	5	78	-	78
Total		30,916	604,139	635,055
Expenditure				
Charitable activities	6	86,149	602,068	688,217
Total		86,149	602,068	688,217
Net income/(expenditure)	8	(55,233)	2,071	(53,162)
Transfers between funds	14 & 15	(22,742)	22,742	-
Net movement in funds		(77,975)	24,813	(53,162)
Reconciliation of funds				
Fund balances brought forward	14 & 15	723,339	141,235	864,574
Fund balances carried forward	14 & 15	£645,364	£166,048	£811,412

All income and expenditure derive from continuing activities.

The statement of financial activities includes all recognised gains and losses.

The notes form part of these financial statements

SUTTON MENTAL HEALTH FOUNDATION CHARITY COMPANY
(A Company Limited by Guarantee and Not Having a Share Capital)

**STATEMENT OF FINANCIAL ACTIVITIES
INCLUDING INCOME AND EXPENDITURE ACCOUNT
FOR THE TWELVE MONTHS ENDED 29 MARCH 2024**

	Notes	Total Unrestricted funds £	Total Restricted funds £	Total Funds 2024 £
Income				
Donations and legacies	2	5,941	-	5,941
Charitable activities	3	6,054	701,571	707,625
Investments	4	10,651	-	10,651
Other	5	4,166	-	4,166
Total		<u>26,812</u>	<u>701,571</u>	<u>728,383</u>
Expenditure				
Charitable activities	6	(14,157)	726,317	712,160
Total		<u>(14,157)</u>	<u>726,317</u>	<u>712,160</u>
Net income/(expenditure)	8	40,969	(24,746)	16,223
Transfers between funds	14 & 15	10,657	(10,657)	-
Net movement in funds		51,626	(35,403)	16,223
Reconciliation of funds				
Fund balances brought forward	14 & 15	671,713	176,638	848,351
Fund balances carried forward	14 & 15	<u>£723,339</u>	<u>£141,235</u>	<u>£864,574</u>

All income and expenditure derive from continuing activities.

The statement of financial activities includes all recognised gains and losses.

The notes form part of these financial statements.

SUTTON MENTAL HEALTH FOUNDATION CHARITY COMPANY
(A Company Limited by Guarantee and Not Having a Share Capital)

BALANCE SHEET AS AT 29 MARCH 2025

	Notes	2025		2024	
		£	£	£	£
FIXED ASSETS					
Tangible assets	11		370,787		372,781
CURRENT ASSETS					
Debtors	12	115,239		52,521	
Cash at bank and in hand		492,528		488,213	
		<u>607,767</u>		<u>540,734</u>	
CREDITORS: Amounts falling due within one year	13	<u>167,142</u>		<u>48,941</u>	
NET CURRENT ASSETS			<u>440,625</u>		<u>491,793</u>
NET ASSETS	16		<u>£811,412</u>		<u>£864,574</u>
FUNDS					
Unrestricted funds	14		645,364		723,339
Restricted funds	15		166,048		141,235
TOTAL FUNDS			<u>£811,412</u>		<u>£864,574</u>

These financial statements have been prepared in accordance with the special provisions of part 15 of the Companies Act 2006 relating to small companies.

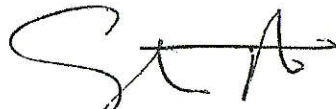
Approved by the Board of Trustees on
and signed on their behalf by

11/12/2025

Carol Driver
Trustee



Stephen Ofori
Treasurer



The notes form part of these financial statements.

SUTTON MENTAL HEALTH FOUNDATION CHARITY COMPANY
(A Company Limited by Guarantee and Not Having a Share Capital)

CASH FLOW STATEMENT
(Incorporating Income and Expenditure account)
FOR THE TWELVE MONTHS ENDED 29 MARCH 2025

	2025 £	2024 £
Net cash used in operating activities (see below)	(9,372)	(94,532)
Cash flow from investing activities		
Interest received	13,687	10,651
Increase / (decrease) in cash in the year	4,315	(83,881)
Cash brought forward	488,213	572,094
Cash carried forward	<u>£492,528</u>	<u>£488,213</u>
Analysis of cash		
Cash at bank	<u>£492,528</u>	<u>£488,213</u>
	2025	2024
	£	£
Reconciliation of net income to net cash flow from operating activities		
Operating (deficit) / surplus on ordinary activities	(53,162)	16,223
Adjustments for non-cash items:		
Depreciation	1,994	1,994
Increase in debtors	(62,718)	(22,521)
Increase / (decrease) in creditors	118,201	(79,577)
	<u>4,315</u>	<u>(83,881)</u>
Adjustment for investing activities		
Interest receivable	(13,687)	(10,651)
Net cash used in operating activities	<u>£(9,372)</u>	<u>£(94,532)</u>

SUTTON MENTAL HEALTH FOUNDATION CHARITY COMPANY
(A Company Limited by Guarantee and Not Having a Share Capital)

NOTES TO THE FINANCIAL STATEMENTS
FOR THE TWELVE MONTHS ENDED 29 MARCH 2025

1. ACCOUNTING POLICIES

a) Basis of Preparation

The charity constitutes a public benefit entity as defined by FRS 102. The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland issued in October 2019, the Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland (FRS 102), the Charities Act 2011, the Companies Act 2006 and UK Generally Accepted Accounting Practice.

The financial statements are prepared on a going concern basis under the historical cost convention. The financial statements are presented in sterling which is the functional currency of the charity.

The significant accounting policies applied in the preparation of these financial statements are set out below. These policies have been consistently applied to all years presented unless otherwise stated.

b) Income Recognition

Income is included in the Statement of Financial Activities when the charity is legally entitled to the income after any performance conditions have been met, the amount can be measured reliably and it is probable that the income will be received.

Grant income is recognised in accordance with agreed budgets and timeframes. Amounts received but which relate to future reporting periods are accounted for as deferred income. In the case of multi-year grants, the aggregate amount of future instalments not yet received and which are subject to satisfactory performance is disclosed as a contingent asset.

c) Expenditure and Irrecoverable VAT

Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all costs related to the category. Expenditure is recognised where there is a legal or constructive obligation to make payments to third parties, it is probable that the settlement will be required and the amount of the obligation can be measured reliably.

Expenditure on charitable activities comprises the costs of running the various activities and services for the charity's beneficiaries

Expenditure includes those costs of a direct nature which can be allocated to a specific activity. It also includes indirect costs, including governance costs that do not relate to a specific activity but are necessary to support them.

Irrecoverable VAT is charged as a cost against the associated expense heading.

d) Fund Accounting

Unrestricted general funds are those funds which are freely available for use in furtherance of the objects of the charity and which have not been designated for specific purposes.

Designated funds are unrestricted funds which have been set aside by the trustees for specific purposes.

Restricted funds are funds which can only be used in accordance with specific restrictions imposed by the donor or which have been raised for a particular purpose.

SUTTON MENTAL HEALTH FOUNDATION CHARITY COMPANY
(A Company Limited by Guarantee and Not Having a Share Capital)

NOTES TO THE FINANCIAL STATEMENTS
FOR THE TWELVE MONTHS ENDED 29 MARCH 2025

e) Fixed Assets and Depreciation

Depreciation is provided so as to write off the cost of each asset over its estimated useful life at the following annual rates:

Freehold Land	Nil
Freehold Property improvements	43 years straight line
Office equipment and computers	3 years straight line
Furniture and fixtures	5 years straight line

f) Debtors and creditors within one year

Debtors and creditors with no stated interest rate and receivable or payable within one year are recorded at transaction price. Any losses arising from impairment are recognised in expenditure.

g) Pension costs

The charity operates a defined contribution scheme. Contributions payable to the charity's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

2. DONATIONS AND LEGACIES

	Unrestricted Funds	Restricted Funds	Total 2025	Total 2024
	£	£	£	£
Donations	£6,411	£800	£7,211	£5,941

All of the £5,941 received in 2024 related to unrestricted funds.

3. INCOME FROM CHARITABLE ACTIVITIES

	Unrestricted Funds	Restricted Funds	Total 2025	Total 2024
	£	£	£	£
Grants and contracts	£10,740	£603,339	£614,079	£707,625

Of the £707,625 received in 2024, £6,054 related to unrestricted funds and £701,571 related to restricted funds.

SUTTON MENTAL HEALTH FOUNDATION CHARITY COMPANY
(A Company Limited by Guarantee and Not Having a Share Capital)

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE TWELVE MONTHS ENDED 29 MARCH 2025**

4. INVESTMENT INCOME

	Unrestricted Funds	Restricted Funds	Total 2025	Total 2024
	£	£	£	£
Bank interest	£13,687	£Nil	£13,687	£10,651

All of the £10,651 received in 2024 related to unrestricted funds.

5. OTHER INCOME

	Unrestricted Funds	Restricted Funds	Total 2025	Total 2024
	£	£	£	£
Rental and other income	£78	£Nil	£78	£4,166

All of the £4,166 received in 2024 related to unrestricted funds.

6. ANALYSIS OF EXPENDITURE ON CHARITABLE ACTIVITIES

	Direct Costs	Support Costs	Total 2025	Total 2024
	£	£	£	£
Salaries	564,669	-	564,669	570,921
Staff and volunteer costs	57,932	-	57,932	48,141
Events and activities	979	-	979	1,273
Premises	-	6,065	6,065	34,769
General office	-	41,994	41,994	41,847
Professional fees	-	10,984	10,984	9,615
Governance (note 7)	-	3,600	3,600	3,600
Depreciation	-	1,994	1,994	1,994
	<u>£623,580</u>	<u>£64,637</u>	<u>£688,217</u>	<u>£712,160</u>

Of the £712,160 expenditure in 2024, £(14,157) was charged to unrestricted funds and £726,317 was charged to restricted funds.

SUTTON MENTAL HEALTH FOUNDATION CHARITY COMPANY
(A Company Limited by Guarantee and Not Having a Share Capital)

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE TWELVE MONTHS ENDED 29 MARCH 2025**

7. GOVERNANCE COSTS

	Total 2025 £	Total 2024 £
Audit fees	3,600	3,600
	<u>£3,600</u>	<u>£3,600</u>

8. NET INCOME

Net income for the year is stated after charging:

	2025 £	2024 £
- Auditor's remuneration	£3,600	£3,600
- Depreciation	£1,994	£1,994
	<u>£5,594</u>	<u>£5,594</u>

9. TRUSTEES' REMUNERATION AND EXPENSES

The trustees neither received nor waived any remuneration during the year (2024: £Nil) nor were they reimbursed any expenses.

10. STAFF COSTS

	Total 2025 £	Total 2024 £
Wages and salaries	529,891	531,928
Social security costs	26,757	28,925
Pension costs	8,021	10,068
	<u>£564,669</u>	<u>£568,938</u>

There was no employee who received total employee benefits (excluding employer pension costs) in excess of £60,000 in either year.

Total employee benefits received by key management amounted to £160,006. (2024: £166,436) Under FRS102 employee benefits include gross salary, benefits in kind, employer's national insurance and employer's pension contributions.

The average number of employees, calculated on a full-time equivalent basis, analysed by function was:

	2025 Number	2024 Number
Direct charitable activities	13.5	15.0
Management and support	7.0	7.0
	<u>20.5</u>	<u>22.0</u>

SUTTON MENTAL HEALTH FOUNDATION CHARITY COMPANY
(A Company Limited by Guarantee and Not Having a Share Capital)

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE TWELVE MONTHS ENDED 29 MARCH 2025**

11. TANGIBLE FIXED ASSETS

	Freehold Land £	Freehold Property £	Fixtures and Fittings £	Office and Computer equipment £	Total £
Cost					
At 30 March 2024	300,000	85,746	23,249	28,108	437,103
Additions	-	-	-	-	-
At 29 March 2025	<u>300,000</u>	<u>85,746</u>	<u>23,249</u>	<u>28,108</u>	<u>437,103</u>
Depreciation					
At 30 March 2024	-	12,965	23,249	28,108	64,322
Charge in year	-	1,994	-	-	1,994
At 29 March 2025	<u>-</u>	<u>14,959</u>	<u>23,249</u>	<u>28,108</u>	<u>66,316</u>
Net book value					
At 29 March 2025	<u>£300,000</u>	<u>£70,787</u>	<u>£Nil</u>	<u>£Nil</u>	<u>£370,787</u>
At 29 March 2024	<u>£300,000</u>	<u>£72,781</u>	<u>£Nil</u>	<u>£Nil</u>	<u>£372,781</u>

12. DEBTORS

	2025 £	2024 £
Other debtors	114,506	52,231
Prepayments	733	290
	<u>£115,239</u>	<u>£52,521</u>

13. CREDITORS – amounts falling due within one year

	2025 £	2024 £
Accruals	5,567	3,600
Deferred income	148,110	36,882
Other creditors	13,465	8,459
	<u>£167,142</u>	<u>£48,941</u>

SUTTON MENTAL HEALTH FOUNDATION CHARITY COMPANY
(A Company Limited by Guarantee and Not Having a Share Capital)

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE TWELVE MONTHS ENDED 29 MARCH 2025**

14. UNRESTRICTED FUNDS

	29 March 2024 £	Income £	Expenditure £	Project transfers £	29 March 2025 £
General fund	230,558	30,916	84,155	(22,742)	154,577
Designated funds:					
Business continuity	50,000	-	-	-	50,000
Future obligations	50,000	-	-	-	50,000
Building fund	372,781	-	1,994	-	370,787
IT refresh	10,000	-	-	-	10,000
Building sinking	10,000	-	-	-	10,000
	<u>£723,339</u>	<u>£30,916</u>	<u>£86,149</u>	<u>£(22,742)</u>	<u>£645,364</u>

Comparative information for the analysis of unrestricted funds in the previous year is as follows:

	29 March 2023 £	Income £	Expenditure £	Project transfers £	29 March 2024 £
General fund	186,938	26,812	(36,808)	(20,000)	230,558
Designated funds:					
Business continuity	50,000	-	-	-	50,000
Future obligations	50,000	-	-	-	50,000
Building fund	374,775	-	1,994	-	372,781
Crisis Café fund	10,000	-	20,657	10,657	-
IT refresh	-	-	-	10,000	10,000
Building sinking	-	-	-	10,000	10,000
	<u>£671,713</u>	<u>£26,812</u>	<u>£(14,157)</u>	<u>£10,657</u>	<u>£723,339</u>

The purpose of each fund is set out in the Report of the Trustees.

SUTTON MENTAL HEALTH FOUNDATION CHARITY COMPANY
(A Company Limited by Guarantee and Not Having a Share Capital)

NOTES TO THE FINANCIAL STATEMENTS
FOR THE TWELVE MONTHS ENDED 29 MARCH 2025

15. RESTRICTED FUNDS

	29 March 2024 £	Income £	Expenditure £	Project transfers £	29 March 2025 £
Belmont Connect Learn Support Crisis House Fund (formerly Safe House)	1,156	80,250	104,148	22,742	-
Crisis Café	20,842	-	-	-	20,842
Hearing Voices	61,017	254,250	244,958	-	70,309
Transformation IPS	1,607	-	1,040	-	567
Peer Support Works and User Engagement	25,746	134,840	124,117	-	36,469
Renovation	9,469	110,474	111,596	-	8,347
Sunday service	11,719	-	-	-	11,719
	9,679	24,325	16,209	-	17,795
	<u>£141,235</u>	<u>£604,139</u>	<u>£602,068</u>	<u>£22,742</u>	<u>166,048</u>

Comparative information for the analysis of restricted funds in the previous year is as follows:

	29 March 2023 £	Income £	Expenditure £	Project transfers £	29 March 2024 £
Belmont Connect Learn Support Crisis House Fund (formerly Safe House)	1,156	86,275	86,275	-	1,156
Crisis Café	20,842	-	-	-	20,842
Hearing Voices	48,685	277,350	254,361	(10,657)	61,017
Transformation IPS	3,147	-	1,540	-	1,607
Peer Support Works and User Engagement	64,594	99,779	138,627	-	25,746
Renovation	25,389	213,079	228,999	-	9,469
Sunday service	12,825	-	1,106	-	11,719
	-	25,088	15,409	-	9,679
	<u>£176,638</u>	<u>£701,571</u>	<u>£726,317</u>	<u>£(10,657)</u>	<u>£141,235</u>

The purpose of each fund is set out in the Report of the Trustees.

SUTTON MENTAL HEALTH FOUNDATION CHARITY COMPANY
(A Company Limited by Guarantee and Not Having a Share Capital)

NOTES TO THE FINANCIAL STATEMENTS
AS AT THE TWELVE MONTHS ENDED 29 MARCH 2025

16. ANALYSIS OF NET ASSETS BETWEEN FUNDS

	Tangible fixed assets £	Net current assets £	Total 2025 £
Restricted Funds:			
Hearing Voices	-	567	567
Crisis House Fund (formerly Safe House)	-	20,842	20,842
Crisis Café	-	70,309	70,309
Renovation	-	11,719	11,719
Belmont Connect Learn Support	-	-	-
Transformation IPS	-	36,469	36,469
Peer Support Works and User Engagement	-	8,347	8,347
Sunday Service	-	17,795	17,795
	<u> </u>	<u>166,048</u>	<u>166,048</u>
Designated Funds:			
Business Continuity	-	50,000	50,000
Future Obligations	-	50,000	50,000
Building Fund	370,787	-	370,787
IT refresh	-	10,000	10,000
Building sinking	-	10,000	10,000
	<u>370,787</u>	<u>120,000</u>	<u>490,787</u>
Unrestricted Funds:			
General Fund	-	154,577	177,319
	<u> </u>	<u>154,577</u>	<u>177,319</u>
Total	<u>£370,787</u>	<u>£440,625</u>	<u>£811,412</u>

SUTTON MENTAL HEALTH FOUNDATION CHARITY COMPANY
(A Company Limited by Guarantee and Not Having a Share Capital)

NOTES TO THE FINANCIAL STATEMENTS
AS AT THE TWELVE MONTHS ENDED 29 MARCH 2025

16. ANALYSIS OF NET ASSETS BETWEEN FUNDS ../cont'd

Comparative information for the analysis of the net assets between the funds in the previous year is as follows:

	Tangible fixed assets £	Net current assets £	Total 2024 £
Restricted Funds:			
Hearing Voices	-	1,607	1,607
Crisis House Fund (formerly Safe House)	-	20,842	20,842
Crisis Café	-	61,017	61,017
Renovation	-	11,719	11,719
Belmont Connect Learn Support	-	1,156	1,156
Transformation IPS	-	25,746	25,746
Peer Support Works and User Engagement	-	9,469	9,469
Sunday Service	-	9,679	9,679
	<u>-</u>	<u>141,235</u>	<u>141,235</u>
Designated Funds:			
Business Continuity	-	50,000	50,000
Future Obligations	-	50,000	50,000
Building Fund	372,781	-	372,781
Crisis Café Fund	-	-	-
IT refresh	-	10,000	10,000
Building sinking	-	10,000	10,000
	<u>372,781</u>	<u>120,000</u>	<u>492,781</u>
Unrestricted Funds:			
General Fund	-	230,558	230,558
Total	<u>£372,781</u>	<u>£491,793</u>	<u>£864,574</u>

17. RELATED PARTY TRANSACTIONS

There were no transactions with related parties in 2025 or 2024.

18. CONTINGENT ASSETS

Total grant funding awarded as at 29 March 2025 but not yet received and recognised due to recognition criteria not being met amounts to £997,768. (2024: £403,083)