

CENTREPOINT OUTREACH



ANNUAL REPORT
2022 - 2023



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 01205 360900

 www.centrepoin-outreach.com

Company Reg 3204952
Registered Charity 1056296

 Belmont House, 15 Red Lion Street
Boston PE21 6PZ

Chairman's Report

for the year ended 31st March 2023

This is my second term as chairman and again it makes one feel incredibly privileged to be leading a charity which strives so hard for the homeless and vulnerable people in Boston and the surrounding area. It is also very humbling to witness the actual work carried out by our staff and volunteers, which at times can be very challenging.

It has been a pleasure to take over from our previous chairman Peter Lawson who has done a sterling job over the past 6 years, including steering the charity through the challenges presented by the Covid epidemic. I believe we have come out stronger through continuing to adapt our services to help meet the ever-changing needs of our clients, being their voice and maintaining a consistent non-judgmental approach.

During the year we were delighted to welcome a whole new team in the drop in, Tom Page as lead project worker and Emma Dransfield-Harness and Mark Plummer as part-time project workers, together developing a new positive team.

Finances continue to be an ongoing challenge, however, as previous years we seem to be in a position where our income just about, but only just, matches our expenditure. This year we managed a small surplus from starting the year with a budget showing a £72,000 deficit. Undoubtedly the hard work of our CEO, the staff, volunteers and trustees who promote the positive work of our organisation at every opportunity has helped to develop successful income sources.

Our charity shop also plays a vital role in this, promoting the work of Centrepoint Outreach and creating an income to support our core costs. The trading environment has and will continue to be very challenging, and we must thank our Shop manager, deputy and all the shop volunteers who try so hard to maximise sales through attractive window and shop floor displays and giving customers a warm welcome.

It is the generosity of our funders and donors both large and small which enables us to maintain consistency and helps to ensure that we are able to continue to deliver our services to people in need.

We reported at our last AGM that we had received an extremely generous donation from two donors. This was kindly provided to enable us to develop our premises, to help us operate as we would wish to meet our clients' needs. Understanding that the redevelopment is a relatively long-term project the trustees have made steady progress; architectural plans have been drawn up, discussions have taken place on dividing the project into different phases and additional funding options have been explored.

It is without question the commitment and dedication of all those involved in the running of Centrepoint Outreach that make it the success that it is.

I would therefore like to take this opportunity to thank the Trustees for their ongoing support, the commitment of all the staff, the volunteers who without whom we could not function and a special thanks must go to our CEO, Liz Hopkins, who works tirelessly on our behalf, goes above and beyond while constantly promoting the charity and keeping its profile in front of the public.

A handwritten signature in cursive script that reads "Richard Locke-Wheaton".

Richard Locke-Wheaton
Chairman

Chief Executive Officer's Report for the year ended 31st March 2023

Introduction

This report covers the financial year 2022-23 which was the first year since the pandemic that we were able to provide our full range of services for the whole year. Whilst reflecting on the year, I realised that some things will probably never return to how they were pre-pandemic. For example, we now attend far fewer meetings in person, with the vast majority now being held online.

One thing that has sadly not changed is the large number of individuals requiring support as a result of homelessness, mental health issues or just due to having fallen through the gaps in the system. We continued to do our best to support these individuals both through our drop in sessions and our activity sessions and have seen some very positive outcomes which are outlined in this report.

Our services

Drop In Support and Advice Sessions

During the year we continued to provide drop in sessions 6 mornings a week at our premises in Red Lion Street, Boston. The primary purpose of the drop in sessions is to meet clients' basic needs and, whilst anyone in need can attend, they are mainly targeted at individuals who are homeless or at risk of homelessness. During the year we reintroduced the provision of a daily hot snack for all visitors to the drop in. We had provided food support in different ways during the pandemic but felt that it was necessary to reintroduce the daily hot snack when the number of people sleeping rough started to increase.

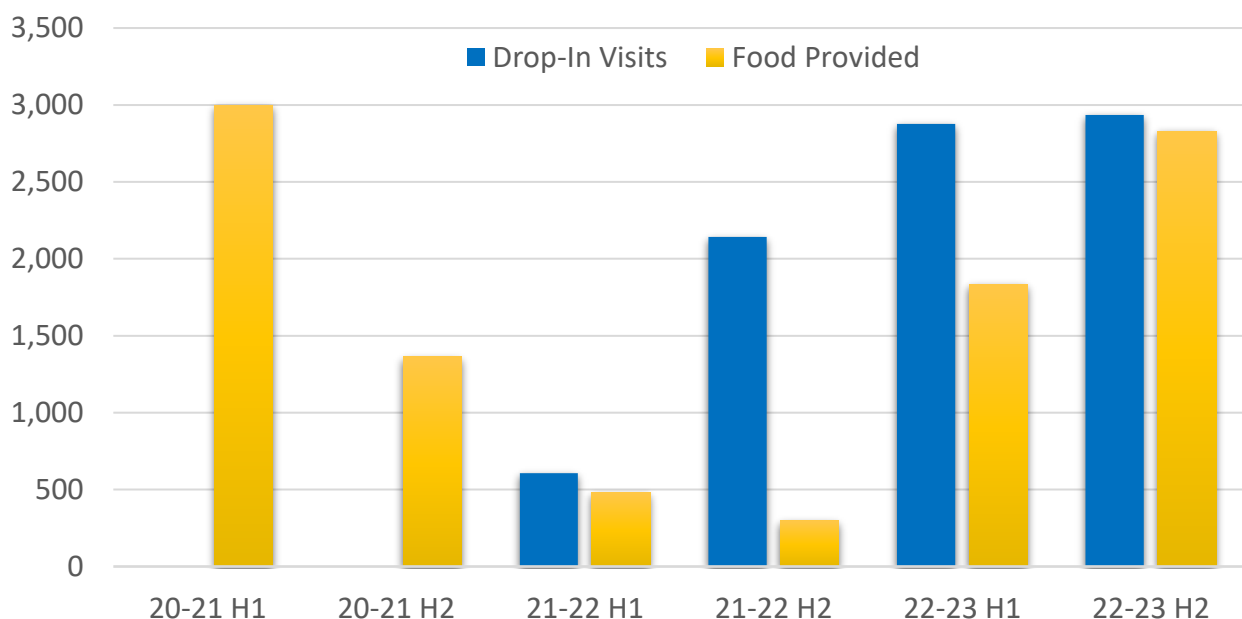


Figure 1: Drop In Visits and Food Provided, 2020-2023

The graph in *Figure 1* shows how both the number of visits to the drop in and the provision of food (including hot snacks and food parcels) has changed over the past three years. At the start of the pandemic, we closed our drop in centre which is why no visits are shown for the period 2020-21. Since 2021 the number of drop in visits steadily increased as our services reopened. During the pandemic the majority of the support we provided involved the provision of food, hence the high figure for food related support in 2020-21. This fell right back last year and has increased again in 2022-23 due to the reintroduction of daily hot snacks in the drop in.

Homelessness in Boston

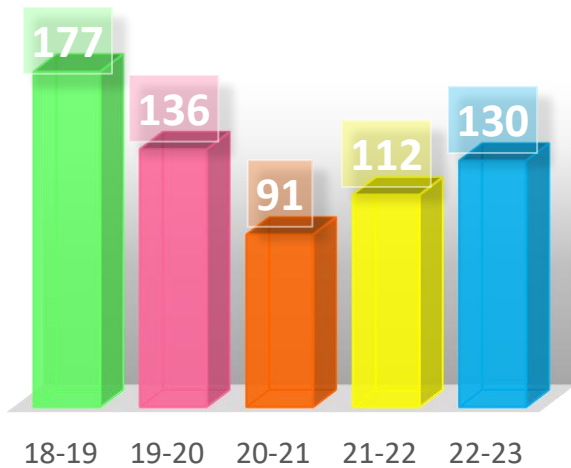


Figure 2: Individual Homeless Presentations by Year

During the pandemic the ‘Everyone In’ initiative virtually ended rough sleeping overnight with anyone known to be rough sleeping being offered accommodation in a local hotel. The hotel continued to be used to provide short-term temporary accommodation until 31st March 2022 but on or around that date the remaining occupants in the hotel were asked to leave. Although several people had moved to alternative accommodation during the pandemic, unfortunately some of those leaving the hotel at the end of March 2022 returned to the streets.

This led to an increase in the number of people presenting to us as homeless. For example, in April 2022 we received visits from 48 people who were either rough sleeping, sofa surfing or in temporary accommodation, more than double the 23 people who had presented in April 2021. During 2022-23 homeless numbers reached a height of 55 in September 2022 and then decreased before ending the year with 47 people presenting as homeless in March 2023.

Over the course of the year a total of 130 individuals presented to us as homeless which was an increase of 16% from the previous year. Please see graph at *Figure 2*.

As can be seen from the graph at *Figure 3* the highest number of presentations fell within the 40-49 age range.

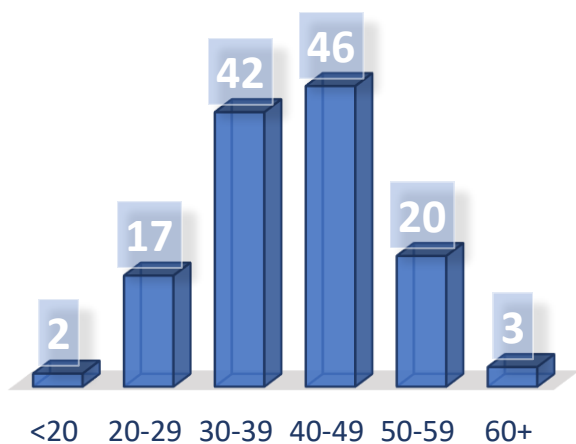


Figure 3: Homeless Presentations by Age, 2022-23

The majority of the people presenting as homeless were EU nationals, continuing a trend we had spotted at the end of last year. The pie chart below gives breakdown of those individuals by nationality.

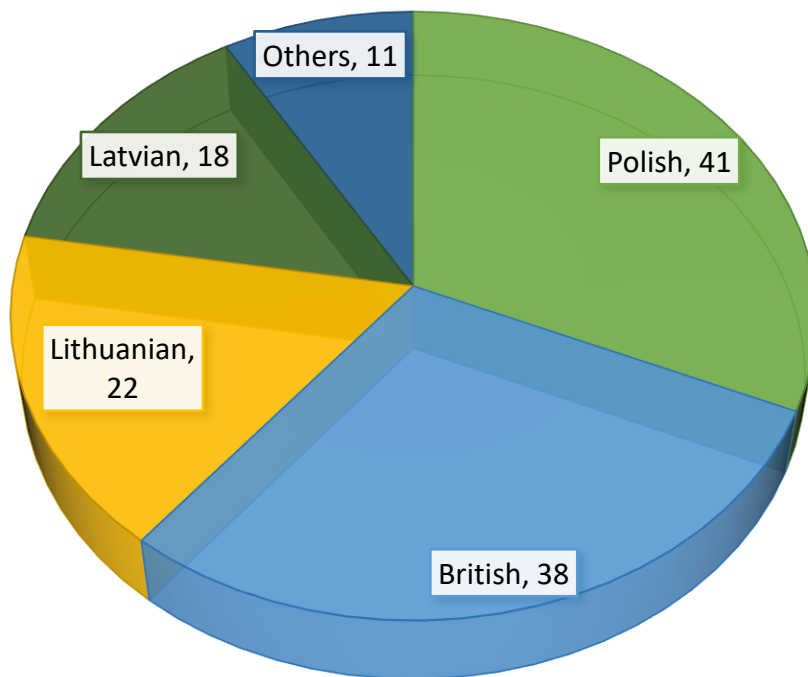


Figure 5: Homeless Presentations by Nationality, 2022-23

A concerning trend we noticed was the increasing number of EU nationals who had been in the UK for several years but who had not applied for Settled Status. Although it was possible to submit a late application, in some cases when clients tried to do this, they realised that their passport had expired. Without Settled Status they could no longer work legally and without the necessary funds could not afford to

travel to their embassy (which involved a trip to London or Manchester) to obtain a new one. They therefore found themselves in a Catch 22 situation. Boston Borough Council was able to support some clients to obtain new passports and Settled Status but, at the time, there was no specific funding to enable everyone in need to be supported. When support was provided, however, it enabled people to move on (see Iryna’s case study later on page 10 of this report).

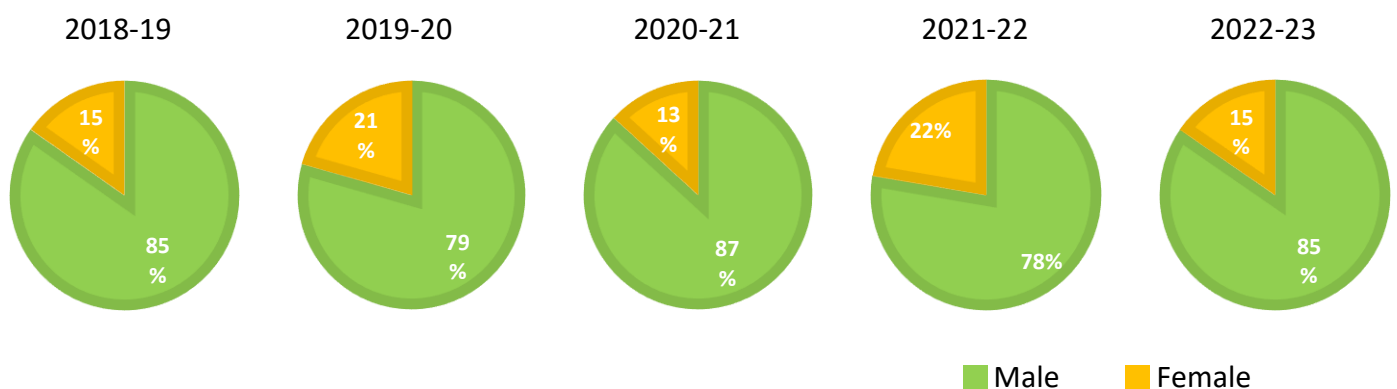


Figure 4: Homeless Presentations by Gender, 2018-19 to 2022-23

As in previous years the majority of people presenting to us as homeless were men. See figure 5 above.

Support provided for people who were homeless

Individuals who were rough sleeping could book a slot to use our shower facility and we continued to wash the clothing of those people taking showers and provided replacement clothing in appropriate cases.

In addition to these services we also offered a phone charging service and allowed clients to use our address as a care of address for official mail.

During the year many of the homeless individuals we supported did manage to obtain accommodation. It is difficult for us to keep records of the number of clients accommodated as we often do not know when this happens – we simply do not see them anymore. However, over the year we are aware that 14 of the people we supported were accommodated. We also know that as well as UK nationals, an increasing number of foreign nationals secured accommodation. This became possible when individuals were granted Settled Status as they could then apply for Universal Credit which, in many cases also included the housing element.



1,067 Showers were taken by **104** individuals.

Clothes washed on **774** occasions for **93** individuals.



Phones charged on **794** occasions for **95** individuals.

Clothes provided on **747** occasions for **118** individuals.



Household Support Fund

We were pleased to once again partner with Boston Borough Council to distribute Tesco vouchers and vouchers to purchase boots under the Household Support Fund. The food vouchers were passed on to 13 individuals and families who were struggling to make ends meet and 10 homeless clients were supported to purchase boots.

At the start of 2023 we received a further tranche of monies from the Household Support Fund to make up winter warmer packs which were distributed to 46 homeless clients.



Our van made **118** trips to collect **367** items of furniture

We made **42** trips to deliver **91** items to formerly homeless individuals. Other donated items were sold in our shop

Other support provided

We are very grateful for all the items of furniture which were donated to us during the year. We noticed that as household incomes were squeezed people tended to hold onto their furniture for longer but, nevertheless, we received many quality items which we were either able to pass onto people moving into accommodation following a period of homelessness or sell in our charity shop.

Partnership working

When looking back over clients' journeys it is apparent that the best outcomes are usually achieved when several partner agencies are involved. The part we play through our drop in sessions is to support clients when they are at their lowest point by helping to meet their basic needs as well as providing emotional support. We signpost clients to organisations who are able to give more in-depth support and we greatly value the relationships we have with all our partner agencies.

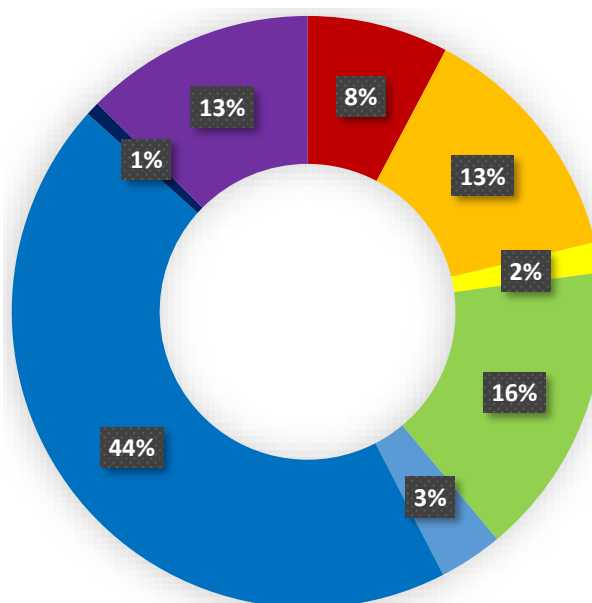
Over the year we made 660 referrals to partner agencies and a breakdown of this figure is shown in the illustration to the right. In the section below we mention just some of the partner agencies we work with.

Rough Sleeping Intervention (RSI) Team

The highest number of referrals was made in connection with rough sleeping and during the year we continued to work closely with Boston Borough Council's RSI team. Unfortunately, members of the Team were not able to attend our drop in sessions in person after August 2022 as the only meeting room we had available was not suitable for their requirements, but nevertheless we were able to make referrals by email and we were in almost daily contact with the Team.

When someone who is rough sleeping first presents to us looking for help with finding accommodation we obtain as much information as possible to enable us to make a referral to the RSI Team. This includes details of their sleeping location to enable the Team to find them whilst on outreach. The challenge is that many individuals are either not willing to disclose where they are sleeping, or they are not there when the team visit, which can result in them not being found for some time. In cases where clients are initially reluctant to provide the necessary information, we continue to encourage them to do so and find that eventually they often do become willing to cooperate when they realise that this is a necessary first step to receiving the support they need.

As in previous years we worked with the RSI Team in connection with the annual rough sleeping count/estimate by making sure they had up to date sleeping locations of all individuals known to be rough sleeping (who were willing to provide that information) on the day before the count. The count/estimate is an annual exercise which the government asks all local authorities to conduct to provide a snapshot of the number of people in their area



- Employment Support
- Advice, Money and Benefits
- EU Settled Status
- Healthcare
- Housing
- Rough Sleeping
- Police and Probation
- Others

Figure 6: Referrals to Partner Agencies 2022-23

who are rough sleeping on one night of the year. It is acknowledged that the exercise does not produce an accurate figure but merely provides an indication of the extent of rough sleeping throughout the country. In 2022 the number of people found rough sleeping in the Boston area was 5, one less than the previous year, which was certainly not reflective of the numbers we were seeing in the drop in.

Boston Neighbourhood Team and Multi-Disciplinary Team (MDT) Meetings

At the start of the year we were pleased to be invited to take part in the weekly Multi-Disciplinary Team (MDT) meetings organised by Boston Neighbourhood Team. During the following months we were able to raise individuals who were falling through the net and not receiving the health support they needed. We were also on occasion able to assist other agencies in respect of individuals they had raised.



We were grateful to members of the Neighbourhood Team for attending our drop in at various points throughout the year to support clients with their health needs including the delivery of flu jabs.



We also attended a networking event held by the Neighbourhood Team and Boston Primary Care network at the Gliderdrome in Boston. It was such a well-attended event which provided a perfect opportunity to meet with partner agencies that we resolved to have a stand ourselves at next year's event.

HepC Team

Members of the HepC Team held testing sessions at our premises on 3 occasions during the year, carrying out 26 tests in total.

Provision of housing support to clients of Boston Foodbank

We were delighted to be included as part of a successful funding application by the Trussell Trust to provide housing-related support to clients of Boston Foodbank. Emma Dransfield-Harness took on the role of providing this support for 8 hours a week, supported by Mark Plummer as and when required. After a slow start we began to receive regular referrals and were able to support clients to join the housing register for social housing, obtain accommodation, make claims for the housing element of Universal Credit and pursue issues relating to the condition of rented properties.



Lincolnshire Homeless Partnership

During the year we welcomed the opportunity to take part in Lincolnshire Homeless Partnership meetings. The group was established as part of the new Lincolnshire Homelessness Strategy and, as well as attending the main meetings, we also took part in a sub-group which looked at how to protect the most vulnerable individuals.

Our Along With Us Activity Sessions

Our morning drop in sessions are targeted mainly at meeting people's basic needs. We want to do more than this, however, and our Along With Us activity sessions are part of the process of empowering clients to bring about positive change in their lives. They are designed to support individuals wishing to improve their circumstances by providing opportunities for life skills training and improved wellbeing. The activity sessions followed the same format as last year with six sessions taking place each week. They were aimed at individuals who were homeless, newly accommodated or at risk of homelessness and also people experiencing mental health issues or social isolation. The activities were based around cooking, art and craft, and board games/music. During the course of the year 86 individuals took part in one or more of the activity sessions.



"I come here for the company so that I'm not at home by myself. When I'm at home I go back into myself and so it is good for me to be with other people."

'Cook Along With Us' participant

During the year the activity sessions were led either by volunteers or by, Tom Page, the Lead Project Worker. Tom did a great job enabling the sessions to continue despite the challenges of combining this with his project worker role. However, it demonstrated that ideally we needed a member of staff with specific responsibility for organising and leading the sessions and during the year we were pleased to secure funding to enable us to do this in 2023-24.

We were extremely grateful to receive funding from the Managed Care Network Wave 11 for 2022-23 which covered the room hire charges for using the kitchen at Centenary Church where we held our Cook Along With Us sessions. The funding also provided a contribution to staff costs, new tables for our Create Along and Chill Along sessions and enabled 6 of our members of staff to undertake either Mental Health Awareness or Mental Health First Aid training.

We were pleased to be introduced to the Boston Mental Health Partnership Board by a representative of Shine (who managed the Wave 11 funding) as this provided the opportunity to raise awareness of our activities with other agencies which in turn led to more referrals.

We regularly posted pictures on Facebook of meals produced at Cook Along sessions and items created at the Create Along sessions. Several of the participants followed us on Facebook and liked or commented on the posts.

"I like the fact that the activities do not take place in a massive room as it makes me feel more confident talking about things."

'Create Along With Us' participant

Although we did not show the faces of participants, they told us that it made them feel good to see pictures of their work. We also received many positive comments from followers of our page which, again, boosted the self-esteem of the participants as well as creating links with the wider community.

During the year...



Three participants moved on to volunteering roles with us or elsewhere.

One participant moved into paid employment.

The Along With Us project brought together participants of different nationalities and backgrounds who were facing a variety of different mental health and other issues, all of whom supported each other through undertaking shared activities. Some of the participants did not speak much English but nevertheless they all found ways to communicate whether through art and craft, cooking or playing games.

Benefits of attending 'Along With Us' activity sessions...

- Increased confidence.
- Improved wellbeing.
- Reduced feelings of social isolation.
- Opportunity to discuss worries, resulting in signposting to relevant agencies.
- Signposting to other groups including Beam Café and Multiply sessions.

We were told by participants how much better they felt after attending an activity session. A participant with anxiety issues said that sometimes she did not feel in a good place before she attended a session, but she felt so much more relaxed afterwards. Another participant talked about how she tended to bottle things up but once she had shared problems nothing seemed as bad as she had first thought. One of the participants used to have frequent panic attacks but by getting into a routine of attending the Cook Along sessions they grew in confidence and the number of panic attacks they experienced reduced.

As well as reducing social isolation, the other main benefit participants reported was increased confidence. In some cases that came from learning new skills such as how to cook simple, healthy meals and, in other cases, it was from meeting and chatting to new people.

We were delighted that during the year 3 participants at the sessions took up volunteering roles either with us or elsewhere and 1 participant took up paid employment.

One of the unexpected benefits of the project was how much it benefited some of the volunteers who got involved. For example, a volunteer who led some of our cooking sessions was experiencing physical and mental health issues but leading the cooking sessions helped to improve his self-esteem and gave him something to focus on when going through some difficult times.

"If I wasn't here, I would be at home on my own watching TV or doing word searches. I come here to be in a different environment."

'Create Along With Us' participant

Cook Along With Us

During the year we held 89 Cook Along sessions which were attended by 28 individuals on 245 occasions. We were pleased to receive a donation of £900 from Churches Together in Boston to enable us to purchase food for use at the Cook Along sessions.

At the sessions participants learnt how to cook healthy meals on a budget using fresh ingredients whenever possible. Dishes included Quiche Lorraine, Chicken Tikka Masala, Moussaka, and apple pie. At one of the cooking sessions participants learnt how to cut up a whole chicken and how the meat could be used to provide several meals in a week.

Whilst talking to one of the cooking participants we enquired as to whether she had ever tried cooking any of the recipes at home. She told us that she had cooked Spaghetti Carbonara on several occasions and that her friends kept asking her to make it when they came round as they enjoyed it so much.

At one of the cooking sessions in May 2022 the participants made Bacon and Broccoli pasta and one of them commented "Ooh this is to die for! I'll definitely be making this again at home!"

Also in May participants learnt how to make Spicy Sausage Pie and the surplus portions were made available to clients visiting our drop in centre. It proved to be very popular and many positive comments were received including from one person who commented that he gave it "10 out of 10!" Receiving positive feedback such as this provides the participants with a huge boost to their confidence.



Case Study

Matthew started attending the Cook Along sessions in 2021 following a breakdown. As his confidence grew, he moved on to become a volunteer at the sessions. He then successfully applied for a paid job with the local authority. In November 2022 he spoke at our AGM about how attending our activity sessions had helped him. We felt so proud that he had the courage to stand up and answer questions in front of a room of people and that we had played a part in him being able to do that. Matthew demonstrated that with the right support and opportunities it is possible for someone to bring about change in their life.

Chill Along With Us

We held 98 Chill Along With Us sessions during the year which were attended by 57 individuals on 406 occasions. They were well attended throughout the year and although they originally started off as music-based sessions, following feedback from

"I like the homely, friendly atmosphere. This is like a second home to me."

'Chill Along With Us' participant

participants, they changed to provide participants with the opportunity to take part in a wider range of activities including playing board and other games. One lady was so keen to play bingo that she purchased her own set and brought it along with her so that everyone could play. It turned out to be a fun way for the non-English speaking participants to learn English numbers.

"I haven't been feeling well recently and so had to stay at home. I really missed not being able to come along to the sessions."

'Chill Along With Us' participant,

participants, they changed to provide participants with the opportunity to take part in a wider range of activities including playing board and other games. One lady was so keen to play bingo that she purchased her own set and brought it along with

We noticed that those who attended our Along With Us sessions on a regular basis were more willing to engage with partner agencies than those who either did not attend at all or who only attended a few sessions. The case study below demonstrates how a willingness to engage with other agencies can help to change someone's life.



Case Study

Iryna had been sleeping rough for 18 months and we were supporting her at our morning drop in sessions. She also enjoyed attending the Chill Along sessions with her partner. Although initially reluctant, with encouragement from our project workers, she eventually began to work with the Council's Rough Sleeping Intervention Team. This led to her obtaining a new passport, Settled Status and Universal Credit. At the end of the financial year she was allocated accommodation in a B&B whilst on the waiting list for supported accommodation and the chance to rebuild her life.



Create Along With Us

We held 94 Create Along sessions during the year which were attended by 39 individuals on 306 occasions. At the sessions participants were able to undertake various art and craft projects and take their completed work away with them.

One of the sessions in June 2022 was led by a mosaic artist who showed participants how to decorate clay tiles which would eventually form part of a large mosaic to be developed by Transported Art in Dolphin Lane, Boston. It was a fantastic session and wonderful to watch participants decorating their tiles in their own individual ways (see photo). Participants were able to go and look for their tiles when the finished artwork was unveiled. This was not only great for their self-confidence but also helped them to feel more connected to the local community.

One of the regular participants at the Create Along With Us sessions brought in an article from a newspaper containing instructions on how to make an origami peacock. The volunteer leading the session sourced suitable materials and the end result is shown in the attached photos. The participant was very proud of the peacock she created.

Our Charity Shop

The year proved to be challenging for the charity shop with the cost of living crisis deepening and the ongoing difficulties in the retail sector generally. Nevertheless, despite the challenging trading conditions combined with increased costs, the shop still produced a net profit of £9,093 which made a valuable contribution towards the cost of our charitable work.

One of the challenges faced by our shop is its secondary location in the town and in order to increase awareness the shop staff began to regularly post items for sale on Facebook. There were some initial teething troubles due to the unreliable internet connection, but these were resolved by the end of the year. The shop manager and deputy manager also planned themed window displays from the start of 2023 and used the Facebook page to request specific items to sell. This more targeted approach resulted in some excellent window displays which received many compliments. We noticed that items displayed in the windows often generated interest which brought new customers into the shop.

We also used the themed windows as an opportunity for fundraising – selling flowers for Mother’s Day messages in March and planning for an Easter colouring competition at end of the year.

We are very grateful for the support of all the volunteers who help in our shop. During the year we were delighted to welcome 1 new volunteer and 1 returning volunteer as well as a pupil doing work experience as part of their DofE bronze award. One of our longstanding volunteers left to undertake a training course elsewhere in the country and whilst sad to see him go, we were also delighted for him at having this opportunity to move on his life and so proud of how far he had come since originally presenting at our drop in when he was homeless.



We did face some challenges in delivering and collecting items of furniture during the year due to lack of van volunteer. This was an ongoing issue throughout the year and undoubtedly had an effect on shop sales as some people were not prepared to wait for delivery.

We are very grateful to everyone who supported our charity shop during the year whether by donating items for sale, or as a customer (or both!). We are very fortunate to have many loyal customers who have been visiting our shop for years.

Charity shops are so much more than a place for customers to purchase good quality second hand items. They not only help to raise funds for a charitable cause but by selling preloved items they help to protect the planet by preventing those items from going to landfill. Even items which do not sell in the shop can be sent for recycling elsewhere for which we receive a small payment in return. Charity shops also provide an important community focus. Some of our customers may not have spoken to anyone on the day of their visit and a friendly greeting from our staff and volunteers can make a huge difference to their wellbeing.



Financial and other support

It is no exaggeration to say that without the generous financial support the charity has received over the past 32 years, the charity would not still be operating today. The year covered by this report was no exception. We were facing a large deficit at the start of the year, in part due to increased inflationary pressures, but the year ended with the accounts showing a surplus of £10,483. We are extremely grateful to everyone who supported us financially during the year.

We were fortunate once again to receive very generous support from the Medlock Charitable Trust and Worth Waynflete Foundation. Both donations were unrestricted which was extremely helpful for us as they could be used to cover the day-to-day costs of providing our services. An unrestricted core grant was also received from Boston Borough Council for which we were very grateful. Details of all grants received are shown in the attached accounts.

The trustees try to ensure that financial support comes from a variety of different sources to increase financial resilience. Below are examples of just some of the organisations which provided generous financial and other support during the year:



Figure 7: Some of the organisations supporting Centrepoint Outreach in 2022-23

We frequently receive anonymous donations from individuals or organisations who do not wish to be publicly acknowledged. During the year we received some extremely generous donations anonymously and we are very grateful to everyone who donated in this way.

Our thanks also go to everyone who supported us by making one off or monthly donations either directly into the charity's bank account or via our online Localgiving platform. Monthly giving is very helpful to us for budgeting purposes.

Each year we also aim to generate funds from our own fundraising efforts and we are grateful to everyone who supported our Christmas raffle in 2022 which helped us to raise £796.00, our highest total to date. Thanks also go to those who helped to raise funds on our behalf some examples of which are shown in *Figure 8*.



Figure 8: Some of the support we received from the community in 2022-23

Other Support

Of course not all support is financial and in-kind support is also incredibly important. At the start of the year our food stocks were still low following the recession, but we were very well supported by churches and schools at harvest time which enabled us to replenish our stocks. With the increasingly high price of food, however, it was noticeable that we received fewer food donations throughout the year which that meant that we were not able to supply as many food parcels to clients of partner agencies as we had done in the past. We are extremely grateful to those churches, schools and individuals who did continue to support us both at harvest time and throughout the year.

I remain grateful to Howard Exton-Smith for his provision of mentoring support throughout the year. We continued to meet quarterly on Zoom and these meetings provided me with the opportunity to update him as to where we were in relation to our strategic objectives and seek his guidance with regard to particular challenges. Howard gave his time voluntarily which I greatly appreciate.

We were pleased to receive a visit from Matt Warman MP for Boston and Skegness in November. Matt's last visit was prior to the pandemic and it was good to have the opportunity to bring him up to date with some of the challenges affecting our client group.

Strategic Plan

The trustees review the Strategic Plan on an annual basis to measure progress made against a series of short term, medium term and long-term goals under four key areas: Finance and Marketing, Premises, Clients and Services, Staffing and Volunteers.



Our Vision

Our vision is that homeless and vulnerable people in Boston and the surrounding area are empowered to improve their circumstances and achieve their full potential.

Our Values

- ❖ To be non-judgmental
- ❖ To be compassionate
- ❖ To be caring
- ❖ To be empathetic
- ❖ To be positive
- ❖ To have respect
- ❖ To have integrity
- ❖ To be inclusive



Finance and Marketing

One of the key goals for 2022-23 was to have introduced an improved telephone system and an integrated computer system. Whilst a new telephone system was not installed during the year, progress was made in identifying the type of system we needed and potential suppliers. Substantial progress was made in relation to improving the IT system especially connectivity throughout the building and this was also an essential first step for a digital phone system. We had been struggling for years with getting reliable wireless internet in the project workers' office and the shop. Although we had already had data points fitted in these areas, they only worked with laptops but not phones or tablets. We therefore had wi-fi boosters fitted which seemed to solve the problem. We were able to secure some free licences for Office 365 and were grateful to William Culley for his support in helping to start the process of rolling this out to all members of staff.

Premises

During the year we made further progress with our goal of being able to operate from more suitable premises which started to become a reality following receipt of an extremely generous donation last year. We received the initial plans from the architect for proposed alterations to Belmont House and agreed some changes. We began to investigate sources of funding to cover initial fees in connection with the project. We obtained two estimates for building costs based on the plans, although they were not detailed estimates due to the number of unknown factors. The estimates helped to provide an indication of the additional monies which would be required to complete the project. Our Building Committee met to agree a plan of action and discussed breaking the project down into various stages. Members of the committee met with Centrepont Outreach staff to inform them about the project and obtain their views on the plans.

Clients and services

We continued with the new structure to the day which we had implemented following the pandemic; drop in support and advice sessions six mornings a week and activity sessions every weekday afternoon. We have worked on improving our outcomes measuring system to include the provision of more case studies to demonstrate the progress made by individuals who took part in the activity sessions.

We also increased the number of partnership working arrangements by offering a housing support service for clients of Boston Food Bank.

Staffing and volunteers

We were successful in recruiting a number of new volunteers during the year which meant we moved closer to our goal of having two volunteers at every morning drop in session. As mentioned earlier in this report we received notification that we had been successful with our application to the East Coast Community Fund for funding to cover the costs of employing an activities and community coordinator and during the year we advertised the role.

Our staff

We had a challenging start to the year in the drop in having been unable to fill a part time project worker vacancy since January 2022. This did put pressure on the remaining members of staff particularly when it came to covering the Saturday morning drop in sessions. However, in May 2022 Emma Dransfield-Harness joined the team to fill the vacancy and later the same month we welcomed Revd Tom Page as a new Lead Project Worker when Kelly Reay moved onto pastures new. In August 2022 our other part time project worker, Jayne Wallis, decided to return to her former role as a drop in volunteer and Mark Plummer took over her project worker role in September 2022. The new team of Tom, Mark and Emma were in place for the remainder of the financial year, joined on occasion by our multi-talented van driver, Paul Steadman!

There were no changes amongst the other 6 members of our staff team during the year and I am grateful to all staff members for their dedication to the work of Centrepoint Outreach. The limitations of the building do provide challenges, particularly in the drop in, and I am extremely grateful to all staff for working around these challenges to ensure that we can still provide a good service for our clients.

Our Volunteers

Last year I reported that following the pandemic several volunteers had taken the decision not to return to their volunteering roles which left a number of vacancies for us to fill. We were delighted during the year to be able to recruit 10 new volunteers.

10 New Volunteers Recruited in 2022-23



- ❖ 3 for our drop-in sessions
- ❖ 5 for our activity sessions
- ❖ 2 for our charity shop

Three of our new volunteers were either members, or friends of members, of The Rotary Club of Boston and between them they set up a rota to provide volunteer cover at our Tuesday

afternoon Chill Along With Us activity sessions. This arrangement worked very well with the team members organising the rota between themselves. If the rota-ed person was unable to attend for any reason one of the other team members stepped in to cover which meant that we did not need to worry about being left without a volunteer.

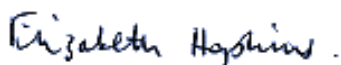
Every year I say it, but it cannot be overemphasised how important our volunteers are to the operation of the charity. Without them we simply could not provide our range of services and, as can be seen from our accounts for the year, the value of the time given by all of our volunteers equated to £52,017 assuming they were paid at the National Living Wage rate. We are so grateful to each and every one of them for their time and support.

Our Trustees

My thanks go to all the trustees for the time they have given to Centrepont Outreach during the year. In particular I would like to thank Peter Lawson who stepped down as Chairman at the end of March 2023 after 6 years in the role. I am extremely grateful to Peter for all his support during his time as Chairman. Peter was replaced by Richard Locke-Wheaton and I am very much looking forward to working with him.

Conclusion

Writing this report reminded me of some of the challenges we faced during 2022-23, such as the difficult start to the year resulting from staff shortages and funding pressures. However, by the end of the year the staffing situation had been resolved and we had a fantastic team in the drop in. We were advertising for an activities and community coordinator and were moving forward with our building project. Throughout the year we received the most amazing support from individuals, businesses and funders which enabled us to keep our doors open to those in need.



Elizabeth Hopkins
CEO

Treasurer's Report

for the year ended 31st March 2023

So soon after the Covid years, the financial year 2022-23 was certainly a challenge, with inflation over 12%, and the national minimum and living wages rising between 4 and 10%. Both income and expenditure declined during this period, yet the accounts show a surplus of £10,483.

The downturn in disposable incomes led to a slowdown in the gross shop income, which was around 15% lower than last year. Donated stock levels were maintained, though operating costs continued to rise. Fuel costs in particular were a concern.

Despite some pressures, the charity continued to operate 6 days a week, adapting and developing services in order to meet additional demand, and changing requirements.

The work of the Finance and Property Committee on the development of the existing buildings has continued, and professional assessment of the potential for improvement and probable cost undertaken. Meanwhile essential maintenance costs remain significant with the requirement to upgrade the IT and telephone systems to accommodate the imminent move from analogue to digital, and the need to replace the drop in gas boiler which can no longer be maintained in the event of a breakdown. The Finance and Property Committee closely monitored the budget and cashflow throughout the year and I would like to thank our Finance Officer, Dixie Potter, for her work in this connection.

The trustees have resolved to open an account with the Charities Aid Foundation (CAF) to diversify the investment of funds we do have, and the application has been made, but there are a number of hurdles to negotiate. Meanwhile, the rise in the bank rate will see some improvement in returns, but inflation is a concern especially in relation to costs in the building industry, where much of the restricted income is destined.

Income was down by 44% on 2021-22 (but that was mainly due to a large individual donation which was received in that year) and expenditure rose by 8%. The separation of unrestricted, designated and restricted funds in the accounts is important, and whilst we are grateful for the donation of funds which are restricted, these can only be used for the purpose for which they were donated, and not general running expenses.

Further information regarding how Centrepont Outreach operated during the difficult financial times, and the results achieved, can be found in the Chairman and Chief Executive reports attached to these accounts.



Michael Sharp
Treasurer

**CENTREPOINT OUTREACH
(LIMITED BY GUARANTEE)**

**Company Number 3204952 (England & Wales)
Charity Number 1056296**

**DIRECTORS' AND TRUSTEES' REPORT
AND ACCOUNTS FOR THE YEAR
31 MARCH 2023**

Dexter & Sharpe
Chartered Certified Accountants
The Old Vicarage
Church Close
Boston
Lincolnshire
PE21 6NA

CENTREPOINT OUTREACH

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CENTREPOINT OUTREACH

COMPANY INFORMATION

Directors and Trustee:	Mrs AM Austin Mr PA Clark Mrs JM Criddle Mr PF Lawson Mr RO Locke-Wheaton Ms IJ Lebedowicz Revd AL Taylor Revd E Ward Mr MJ Sharp Revd SA Clifton
Company Secretary	Mr MJ Sharp
Registered Office	Belmont House 15 Red Lion Street Boston Lincolnshire PE21 6PZ
Company Number	3204952 (England & Wales)
Charity Number	1056296
Contact Telephone Number	01205 360900
Independent Examiner	Nicola Lenton FCCA Dexter & Sharpe The Old Vicarage Church Close Boston Lincolnshire PE21 6NA

CENTREPOINT OUTREACH

DIRECTORS' AND TRUSTEES' REPORT FOR THE YEAR ENDED 31 MARCH 2023

The directors and trustees present their report and the financial statements for the year ended 31 March 2023. The financial statements comply with current statutory requirements, the memorandum and articles of association and the Statement of Recommended Practice - Accounting and Reporting by Charities (FRS 102).

Governing document

The charity is incorporated and limited by guarantee. Its constitution is governed by its memorandum and articles of association which are filed with Companies House.

Objects of the charity

The object of the charity is the charitable provision of relief for homeless and vulnerable persons in and around Boston, together with the provision of clothing, food and household goods.

Organisation

A board of trustees meets every three months to administer the charity. There are committees covering the shop, finance and property, and general purposes which meet on an ad hoc basis. A Chief Executive Officer is appointed to manage the day to day operations of the charity.

Review of activities and future developments

The charity has continued its programme of providing a drop in as a meeting point for homeless and other vulnerable people in and around Boston. It operates 6 days a week. At the centre drinks, snacks, a smiling face and a listening ear are on offer. Our project workers, assisted by volunteers are able to provide comfort and professional assistance in dealing with client queries and referring to other agencies. They work on a one to one basis with certain clients to empower them to bring about lasting positive changes in their lives.

Our furniture delivery service has continued its job of recycling useful items of household furniture. The charity also maintains a stock of essential items which are distributed by our staff and volunteers to provide basic equipment for setting up a home. As well as providing a daily hot snack we have continued to issue clean clothing and sleeping bags to individuals who are homeless. Our drop in also provides a shower, washroom and phone charging service for people with no access to these facilities.

The charity has continued to provide six activity sessions a week based around cooking, art and craft and music/board games. These sessions provide life skills training opportunities as well as improved mental health and wellbeing for those taking part.

Fundraising through the shop has continued to be one of our main sources of unrestricted core funding although the revenue has suffered from the general pressure on retail. The shop is the primary face of Centrepoint Outreach to the general public.

The vision of the charity is that homeless and vulnerable people in Boston and the surrounding area are empowered to improve their circumstances and achieve their full potential. To help achieve that vision the charity has continued to work with its strategic plan which is constantly reviewed. Positive results of interaction with clients are recorded.

Further information regarding results and ongoing projects can be found in the Chairman's and Chief Executive's reports which are attached to these accounts.

CENTREPOINT OUTREACH

DIRECTORS' AND TRUSTEES' REPORT CONTINUED FOR THE YEAR ENDED 31 MARCH 2023

Risk management

The Chief Executive Officer's job description includes an assessment of day to day risks. She reports to the board at trustees' meetings.

Reserves policy

The trustees have adopted a policy of maintaining sufficient free reserves to cover expenditure for six months. At the year end free reserves amounted to £144,303 against a requirement of £69,258. The trustees are actively researching further sources of income.

Directors and trustees

All directors of the company are also trustees of the charity, and there are no other trustees. Before appointment trustees are shown round the charity's operations so that they are aware of how it is conducted. Upon appointment they receive a copy of the memorandum and articles of association and the Charity Commission's guidance note.

Public benefit

The trustees have regard to the guidance issued by the Charity Commission on public benefit. They consider their obligations are fulfilled by the working out of the charity's objectives.

Statement of trustees' responsibilities

The trustees are responsible for preparing the trustees' report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for the year. In preparing these financial statements the trustees are required to:

- select suitable accounting policies and apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable U.K. Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements;
- prepare the financial statements on a going concern basis unless it is inappropriate to presume that the charitable company will continue in operation.

The trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

This report was approved by the board on 13th September 2023 and signed by order of the board.



M J Sharp
Company Secretary

CENTREPOINT OUTREACH

INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF CENTREPOINT OUTREACH

I report on the accounts of the charitable company for the year ended 31 March 2023 set out on pages 6 to 16.

Responsibilities and basis of report

As the charity's trustees of the Company (who are also the directors of the company for the purposes of company law), you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ("the 2006 Act").

Having satisfied myself that the accounts of the Company are not required to be audited for this year under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under section 145 of the Charities Act 2011 ("the 2011 Act"). In carrying out my examination, I have followed the Directions given by the Charity Commission (under section 145(5) (b) of the 2011 Act.

Independent examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention which gives me cause to believe that:

- accounting records were not kept in accordance with section 386 of the Companies Act 2006; or
- the accounts do not accord with such records; or
- the accounts do not comply with relevant accounting requirements under section 396 of the Companies Act 2006 other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination; or
- the accounts have not been prepared in accordance with the Charities SORP (FRS102).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



NICOLA LENTON FCCA

Independent Examiner

Dexter & Sharpe

Chartered Certified Accountants

The Old Vicarage

Church Close

Boston

Lincolnshire

PE21 6NA

13th September 2023

CENTREPOINT OUTREACH
STATEMENT OF FINANCIAL ACTIVITIES
FOR THE YEAR ENDED 31 MARCH 2023

Notes	Unrestricted £	Designated £	Restricted £	2023 £	2022 £
Incoming resources					
<i>Income and resources from generated funds</i>					
<i>Voluntary Income</i>					
2	54,530	-	-	54,530	155,943
	5,566	-	-	5,566	8,645
	-	-	-	-	2,655
3	45,000	-	33,032	78,032	89,815
	-	-	-	-	407
	<u>105,096</u>	<u>-</u>	<u>33,032</u>	<u>138,128</u>	<u>257,465</u>
<i>Activities for generated funds</i>					
	2,931	-	-	2,931	22,195
4	42,274	-	-	42,274	49,941
	<u>45,205</u>	<u>-</u>	<u>-</u>	<u>45,205</u>	<u>72,136</u>
<i>Investment income</i>					
	484	-	-	484	13
<i>Other incoming resources</i>					
	215	-	-	215	160
	<u>151,000</u>	<u>-</u>	<u>33,032</u>	<u>184,032</u>	<u>329,774</u>
Resources expended					
<i>Cost of generating funds</i>					
	3,117	-	5,474	8,591	8,289
	20	-	-	20	60
4	33,181	-	-	33,181	31,838
	<u>36,318</u>	<u>-</u>	<u>5,474</u>	<u>41,792</u>	<u>40,187</u>
5	75,818	-	12,127	87,945	109,852
<i>Other costs</i>					
6	29,496	-	3,858	33,354	27,749
	<u>141,632</u>	<u>-</u>	<u>21,459</u>	<u>163,091</u>	<u>177,788</u>
Net incoming/(outgoing resources)					
	9,368	-	11,573	20,941	151,986
	1,115	-	(1,115)	-	-
	<u>10,483</u>	<u>-</u>	<u>10,458</u>	<u>20,941</u>	<u>151,986</u>
Reconciliation of Funds					
	178,614	35,000	121,604	335,218	183,232
	<u>189,097</u>	<u>35,000</u>	<u>132,062</u>	<u>356,159</u>	<u>335,218</u>

All income and expenditure has arisen from continuing activities.

The notes on pages 8 to 16 form part of these accounts

CENTREPOINT OUTREACH
COMPANY NUMBER: 3204952 (LIMITED BY GUARANTEE)

BALANCE SHEET AS AT 31 MARCH 2023

Notes	£	2023 £	£	2022 £
Fixed assets				
8		77,261		84,354
Current assets				
9		2,532	2,731	
		125,677	240,434	
		125,437	9,636	
		29,698	14,865	
		<u>283,344</u>	<u>267,666</u>	
10	Creditors: amounts falling due within one year	(4,446)	(11,328)	
	Net current assets	278,898		256,338
		<u>356,159</u>		<u>340,692</u>
12	Deferred grant	-		(5,474)
	Total assets less current liabilities	356,159		335,218
Capital				
13	Unrestricted funds	189,097		178,614
	Designated funds	35,000		35,000
14	Restricted funds	132,062		121,604
		<u>356,159</u>		<u>335,218</u>

The charitable company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 31 March 2023.

The members have not required the charitable company to obtain an audit of its financial statements for the year ended 31 March 2023 in accordance with Section 476 of the Companies Act 2006.

The trustees acknowledge their responsibilities for

- a) ensuring that the charitable company keeps accounting records that comply with Sections 386 and 387 of the Companies Act 2006 and
- b) preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of each financial year and of its surplus or deficit for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the charitable company.

These financial statements have been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small charitable companies and in accordance with FRS102 SORP.

The financial statements were approved by the Board of Trustees on 13th September 2023 and were signed on its behalf by:



Richard Locke-Wheaton
 Director

The notes on pages 8 to 16 form part of these accounts

CENTREPOINT OUTREACH

NOTES TO THE ACCOUNTS NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2023

1. ACCOUNTING POLICIES

Basis of preparation of financial statements

The financial statements are prepared under the historical cost convention with items recognised at cost or transaction value unless otherwise stated in the relevant note to these accounts.

They have also been prepared in accordance with the Statement of Recommended Practice; Accounting and Reporting by Charities preparing their accounts preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2015) - (Charities SORP (FRS102)) the Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland (FRS 102) and with the Companies Act 2016.

The significant accounting policies applied in the preparation of these financial statements are set out below. These policies have been consistently applied to all years presented unless otherwise stated.

FRS102 requires an accrual for holiday pay to be included in creditors. The holiday year is coterminous with the accounting year, so any possible accrual would be considered immaterial.

Cashflow statement

The charitable company has applied Update Bulletin 1 as published on 2 February 2016 and does not include a cash flow statement.

Going concern

The financial statements are prepared on a going concern basis as the trustees believe that no material uncertainties exist. The trustees have considered the level of funds held and the expected level of income and expenditure for twelve months from authorising these financial statements. The budgeted income and expenditure is sufficient together with the level of reserves for the charity to be able to continue as a going concern.

Taxation

The charity is an exempt charity within the meaning of schedule 3 of the Charities Act 2011 and is considered to pass the tests set out in Paragraph 1 Schedule 6 of the Finance Act 2010 and therefore it meets the definition of a charitable company for UK corporation tax purposes.

Judgements and key sources of estimation uncertainty

The preparation of the financial statements requires management to make judgements, estimates and assumptions that affect the amounts reported. These estimates and judgements are continually reviewed and are based on experience and other factors, including expectations of future events that are believed to be reasonable under the circumstances. The useful economic life of tangible fixed assets and their residual value is difficult to establish so the accounting policy set out below has been consistently adopted.

Grants received

Revenue grants are allocated to the period for which the grant was received. Capital grants are matched with the capital asset they are funding and written off to income received at the rate of depreciation of those assets. The amount not written off is held in restricted funds.

CENTREPOINT OUTREACH

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2023

1. ACCOUNTING POLICIES *continued*

Tangible fixed assets and depreciation

Tangible fixed assets are stated at cost less depreciation. Depreciation is provided at rates calculated to write off the cost of fixed assets, less their estimated residual value, over their expected useful lives on the following bases:

Buildings	2% straight line basis
Van	20% straight line basis
Computer equipment	20% straight line basis

Note that a straight line basis has been adopted for the new van, as this is linked to the writing off of the capital grant. Any capital item costing below £500 is written off to revenue in the year in which it is incurred.

Income

Voluntary income and donations are accounted for as received by the charity. The income from fund-raising and trading ventures is shown gross, with associated costs included in fundraising costs. No permanent endowments were received in the year, but these are dealt with through the Statement of Financial Activities when received. Revenue grants received are allocated according to the designated period of the grant. Amounts in respect of future accounting periods are deferred and disclosed in creditors.

Fundraising costs/ trading expenses

Fundraising and trading expenditure comprises primarily of costs incurred in running the Centrepoint shop. It also includes costs incurred encouraging people and organisations to contribute financially to the charity's work, through advertising and the staging of special fund raising events.

Governance costs

Management and administration costs include all expenditure not directly related to the charity's activities or fundraising/trading ventures, on a basis agreed by the trustees of the charity. This includes the cost of running office premises and salaries for administrative staff.

Unrestricted funds

Unrestricted funds are donations and other income received or generated for the objectives of the charity without further specified purposes and are available as general funds. Within unrestricted funds are designated funds, where the trustees have provided for specific future risks.

Restricted funds

Restricted funds can only be used for the specific purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes. Expenditure which complies to these criteria is identified to the fund.

2. DONATIONS AND LEGACIES

During the 2021/22 year £120,000 was received by way of a donation for the refurbishment and upgrade of the premises and is therefore restricted. More details can be found in note 14.

CENTREPOINT OUTREACH

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2023

3. GRANTS RECEIVED

	Unrestricted	Restricted	2023	2022
	£	£	Total	Total
			£	£
Boston Borough Council	5,000	-	5,000	4,500
Worth Waynfleet Foundation	15,000	-	15,000	15,000
Medlock Charitable Trust	25,000	-	25,000	15,000
Boston Borough Council – Covid Grant	-	-	-	5,344
BBC re shop	-	-	-	4,000
Rough Sleeper Project	-	-	-	32,337
Asda Foundation*	-	5,474	5,474	5,472
Asda Foundation – Bringing Communities Together	-	-	-	1,000
Lincolnshire Partnership NHS Foundation Trust	-	-	-	7,012
Soil Association	-	-	-	150
East Midlands Business Revival Grant	-	1,000	1,000	-
Boston Borough Council – Household Support Fund	-	3,720	3,720	-
Lincolnshire County Council – Shine Project	-	9,219	9,219	-
ASDA Foundation	-	2,500	2,500	-
Boston Borough Council – Foodbank Project	-	3,886	3,886	-
Wave 11	-	7,233	7,233	-
	45,000	33,032	78,032	89,815
	45,000	33,032	78,032	89,815

*A grant of £27,612 was received from the Asda Foundation for a new delivery van in 2019. The amount shown above is the proportion released as income in accordance with the policy for capital grants.

4. TRADING INCOME AND EXPENDITURE

The charity operates a shop for selling donated goods to generate additional income. The trading results of the year are shown below:

		2023		2022
	£	£	£	£
Sales		42,274		49,941
Grants re Shop Covid 19 closures		-		4,000
HMRC furlough receipts		-		407
		42,274		54,348
Premises costs	2,457		1,628	
Salaries and related costs	29,473		28,581	
Other overheads	1,251		1,629	
		33,181		31,838
Profit for the year		9,093		22,510

CENTREPOINT OUTREACH

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2023

	Unrestricted £	Restricted £	2023 Total £	2022 Total £
5. CHARITABLE ACTIVITIES				
Salaries	61,736	3,889	65,625	89,525
Rates and water	624	-	624	526
Light and heat	3,156	-	3,156	2,662
Food and requisites	1,813	5,296	7,109	3,714
Motor and travelling	2,446	-	2,446	1,728
Repairs and renewals	3,137	120	3,257	3,792
Arts and crafts	888	2,390	3,278	6,184
Telephone	1,252	60	1,312	1,435
Cleaning	25	-	25	286
Training	720	372	1,092	-
PAYE interest	10	-	10	-
Sundries	11	-	11	-
	<u>75,818</u>	<u>12,127</u>	<u>87,945</u>	<u>109,852</u>
6. OTHER COSTS				
Salaries	17,656	1,717	19,373	17,091
Light and heat	631	-	631	532
Insurance	4,280	-	4,280	3,111
Postage and stationery	412	141	553	771
Telephone	251	-	251	286
Internet costs	1,828	-	1,828	1,181
Licences, fees and subscriptions	2,576	-	2,576	1,762
Independent examiner's fee	1,680	-	1,680	1,560
Computer expenses	-	2,000	2,000	1,164
Bank charges	182	-	182	224
Miscellaneous	-	-	-	67
	<u>29,496</u>	<u>3,858</u>	<u>33,354</u>	<u>27,749</u>
7. EMPLOYEE COSTS				
Gross wages and salaries			112,063	129,566
Employer's national insurance			1,556	3,829
Pension costs			851	1,385
			<u>114,470</u>	<u>134,780</u>

The average number of employees was 9 (3 full-time and 6 part-time) (2022 – 10).

No remuneration was paid to any trustee in the year, nor were any expenses reimbursed.

Note that the above figures do not reconcile to the salaries in notes 5 and 6 above, as the total in note 7 includes shop staff which is included in trading expenses on the Statement of Financial Activities.

No employee received remuneration exceeding £60,000. Key management costs amounted to £29,280. The pension scheme is a defined contribution scheme taken up by 4 employees and operating through NEST.

CENTREPOINT OUTREACH

NOTES TO THE ACCOUNTS CONTINUED
NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2023

8. TANGIBLE FIXED ASSETS

	Belmont House £	Van £	Computer Equipment £	Total £
Cost				
At 1 April 2022	140,837	27,362	-	168,199
Additions	-	-	1,498	1,498
Disposals	-	-	-	-
	140,837	27,362	1,498	169,697
Depreciation				
At 1 April 2022	61,957	21,888	-	83,845
On disposals	-	-	-	-
Charge for the year	2,817	5,474	300	8,591
	64,774	27,362	300	92,436
Net book amount				
At 31 March 2023	76,063	-	1,198	77,261
At 31 March 2022	78,880	5,474	-	84,354

	2023 £	2022 £
9. DEBTORS		
Gift Aid	206	638
Sundry debtors and prepayments	2,326	2,093
	2,532	2,731

10. CREDITORS – amounts due within one year

Deferred income	-	7,233
Credit card	318	139
Accruals	2,592	1,796
Pension	-	232
Taxation and social security costs	1,536	1,928
	4,446	11,328

CENTREPOINT OUTREACH

NOTES TO THE ACCOUNTS CONTINUED
NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2023

11. STATEMENT OF FINANCIAL ACTIVITIES FOR THE YEAR ENDED 31 MARCH 2022

The Statement of Financial Activities for the year ended 31 March 2022 is included for comparison purposes.

	Unrestricted £	Designated £	Restricted £	Total £
Incoming resources				
<i>Income and resources from generated funds</i>				
<i>Voluntary Income</i>				
Donations and legacies	35,943	-	120,000	155,943
Gift aid and pledges	8,645	-	-	8,645
Income tax recovered	2,655	-	-	2,655
Grants received	43,994	-	45,821	89,815
HMRC Furlough Scheme	407	-	-	407
	<u>91,644</u>	<u>-</u>	<u>165,821</u>	<u>257,465</u>
<i>Activities for generated funds</i>				
Fundraising ventures	22,195	-	-	22,195
Trading income	49,941	-	-	49,941
	<u>72,136</u>	<u>-</u>	<u>-</u>	<u>72,136</u>
<i>Investment income</i>				
Bank Interest	13	-	-	13
	<u>160</u>	<u>-</u>	<u>-</u>	<u>160</u>
<i>Other incoming resources</i>				
	<u>160</u>	<u>-</u>	<u>-</u>	<u>160</u>
Total incoming resources	<u>163,953</u>	<u>-</u>	<u>165,821</u>	<u>329,774</u>
Resources expended				
<i>Cost of generating funds</i>				
Depreciation, etc.	2,817	-	5,472	8,289
Fundraising expenses	60	-	-	60
Trading expenses	31,838	-	-	31,838
	<u>34,715</u>	<u>-</u>	<u>5,472</u>	<u>40,187</u>
<i>Costs of charitable activities</i>				
	<u>78,102</u>	<u>-</u>	<u>31,750</u>	<u>109,852</u>
<i>Other costs</i>				
Management and administration	27,749	-	-	27,749
	<u>140,566</u>	<u>-</u>	<u>37,222</u>	<u>177,788</u>
Total expended resources	<u>140,566</u>	<u>-</u>	<u>37,222</u>	<u>177,788</u>
Net incoming/(outgoing resources)				
before transfers	23,387	-	128,599	151,986
Transfers	9,813	-	(9,813)	-
Net movement in funds	<u>33,200</u>	<u>-</u>	<u>118,786</u>	<u>151,986</u>
Reconciliation of Funds				
Balances brought forward as at 1 April 2021	145,414	35,000	2,818	183,232
	<u>178,614</u>	<u>35,000</u>	<u>121,604</u>	<u>335,218</u>

All income and expenditure derive from continuing activities

CENTREPOINT OUTREACH

NOTES TO THE ACCOUNTS CONTINUED
NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2023

	2023	2022
	£	£
12. DEFERRED GRANT		
Amount brought forward/grant received	5,474	10,946
Amount charged to restricted fund income in the year	(5,474)	(5,472)
	<hr/>	<hr/>
Amount carried forward	-	5,474
	<hr/> <hr/>	<hr/> <hr/>

A grant of £27,612 was received from the Asda Foundation for a new delivery van in 2019. This is being released to restricted income over five years in accordance with capital grant policy.

13. UNRESTRICTED FUNDS

Undesignated unrestricted funds	189,097	178,614
	<hr/>	<hr/>
Designated funds – Buildings and Facilities Development Fund	35,000	35,000
	<hr/>	<hr/>

The Trustees are using the current situation to set aside £35,000 in a designated fund to be known as the Buildings and Facilities Development Fund as Belmont House is in need of substantial investment.

14. RESTRICTED FUND

	Balance at 1/4/22	Incoming Resources	Expenditure	Depreciation	Transfer from/ (to) general	Deferred Income	Balance at 31/3/23
	£	£	£	£	£	£	£
Wave 11	-	7,233	(4,891)	-	-	-	2,342
Donation	120,000	-	-	-	-	-	120,000
East Midlands - BRG	-	1,000	(578)	-	(422)	-	-
C&D	1,604	-	(1,422)	-	-	-	182
BBC - HSF	-	3,720	(3,721)	-	1	-	-
Boston Foodbank - Foodbank Project	-	3,886	(3,161)	-	(699)	-	26
Van	-	5,474	-	(5,474)	-	-	-
ASDA Foundation	-	2,500	(1,942)	-	5	-	563
LCC – Shine Project	-	9,219	(270)	-	-	-	8,949
	<hr/>	<hr/>	<hr/>	<hr/>	<hr/>	<hr/>	<hr/>
Balance at 31 March 2023	121,604	33,032	(15,985)	(5,474)	(1,115)	-	132,062
	<hr/> <hr/>	<hr/> <hr/>	<hr/> <hr/>	<hr/> <hr/>	<hr/> <hr/>	<hr/> <hr/>	<hr/> <hr/>

Wave 11 - LCC Managed Care Network

A grant was received for the provision of mental health support through activities.

Donation

A donation was received for the refurbishment and upgrade of the premises.

East Midlands – Business Revival Grant

A grant received to enable the investment in equipment

Consultancy & Development

A grant was received from the Bishop of Lincoln’s Social Justice Fund for consultancy and continued development of our services.

BBC – Household Support Fund

Funding received for the purchase of footwear and winter warmth packs.

CENTREPOINT OUTREACH

NOTES TO THE ACCOUNTS CONTINUED
NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2023

14. RESTRICTED FUND CONTD...

Boston Foodbank – Foodbank Project	Funding received for the provision of housing support to the clients of Boston Foodbank.
Van	A capital grant was received from Asda Foundation. This is being released to restricted income over a period of five years.
Asda Foundation	Two grants were received from the Empowering Local Communities Fund. One was for the purchase of food for a Christmas party and to purchase warm winter clothing and essentials for clients. The other was to support refugees with clothing, household items, toiletries and food.
LCC Shine Project	Funding from the Shine Suicide Prevention Fund Wave 3 for the provision of mental health support through activities.

15. ANALYSIS OF NET ASSETS BETWEEN FUNDS

	Unrestricted	Restricted	2023
	£	£	Total
			£
Tangible assets	77,261	-	77,261
Debtors	2,532	-	2,532
Cash at bank	148,750	132,062	280,812
Creditors	(4,446)	-	(4,446)
	<u>224,097</u>	<u>132,062</u>	<u>356,159</u>

Unrestricted funds noted above include unrestricted general funds, which represent the free funds of the charity which are not designated for a particular fund.

	Designated	Unrestricted	Total
	Funds	General	Unrestricted
	£	Funds	Funds
		£	£
Tangible assets	-	77,261	77,261
Debtors	-	2,532	2,532
Cash at bank	35,000	113,750	148,750
Creditors	-	(4,446)	(4,446)
	<u>35,000</u>	<u>189,097</u>	<u>224,097</u>

16. SURPLUS FOR THE YEAR

This is stated after charging:

	2023	2022
	Total	Total
	£	£
Depreciation of tangible fixed assets owned by the charity	8,591	8,289
Independent examiner's fee	1,680	1,560
	<u>10,271</u>	<u>9,849</u>

CENTREPOINT OUTREACH

NOTES TO THE ACCOUNTS CONTINUED
NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2023

17. DEFERRED INCOME

Balance at 1 April 2022	7,233
Deferred income in year	-
Released to SOFA during year	(7,233)
	<hr/>
Balance at 31 March 2023	-
	<hr/> <hr/>

18. DONATED GOODS, FACILITIES AND SERVICES

	2023		2022	
	No.	£	No.	£
Volunteers	<u>34</u>	<u>52,017</u>	<u>23</u>	<u>34,513</u>

The value of our volunteers to the charity has been calculated by taking an estimate of their annual hours of donated time and multiplying that by the national living wage.

19. RELATED PARTY TRANSACTIONS

One trustee, Mrs. A. M. Austin, is also a councillor with Lincolnshire County Council and Boston Borough Council from which the charity receives funding.

20. LEGAL STATUS OF THE CHARITABLE COMPANY

Centrepoint Outreach is a company limited by guarantee and has no share capital. The liability of each member in the event of winding up is a maximum of £10.

The trustees are the ultimate controlling party of the charity.