CENTREPOINT OUTREACH

ANNUAL REPORT 2021-2022

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www.centrepoint-outreach.com

Company Reg. No: 3204952
Charity Reg. No: 1056296

Belmont House
15 Red Lion Street
Boston
Lincolnshire
PE21 6PZ
01205 360900

CHAIRMAN'S REPORT YEAR ENDED 31ST March 2022

I think it's fair to say that this year has been a year of change. We seem to have emerged from the worst of the Covid-19 pandemic – let's hope so. Of course, during the year, many people have been badly affected by the virus and it has continued to influence how we behave, trying to keep everyone safe. So, for example, the trustees have been continuing to meet by Zoom as our boardroom is very tight for space; and clients were still being accommodated by the Council in a hotel. But we were able to resume committee meetings face to face and the Drop In has been able to allow clients into the premises.

I am very pleased to report though that we have been able to run our cooking, arts and crafts and music sessions in person. I must thank Michael Haywood-Salvadori and the Project Workers for their work in running these sessions; and also Centenary Methodist Church for allowing us to hire their kitchen facilities. It remains our aim one day to have our own facilities to run this sort of activity. The trustees see these sessions as very important in helping to develop our clients' life skills and build their self-confidence. This is so much more than simply handing out a hot drink and a bun, so to speak.

Sadly, Michael left us during the year as the funding for his role expired and was not renewed – not through any fault on his or our part. It simply was not available. This is an example of the challenges we face. Often, funding is only available for a limited time and for a limited project. This makes it difficult to provide continuity. It also means that we struggle to find funds that will pay our running costs as usually the margins in project funding are so small that there is very little available to fund the costs of general day to day administration, which increases each year.

Funding dominates all that we do, as ever. This year we have manged to save some money, though perhaps not quite in the way we would have wished. We lost two of our Project Workers, Lisa McKnight, as she moved on to another post and Kerry Holmes when her contract came to an end and although we were very fortunate to appoint Jayne Wallis (who had previously been a volunteer with us) as a new part-time Project Worker, there were times when we have been short of staff. I would like to thank Lisa, Kerry, Jayne and of course Kelly, our Lead Project Worker for all their work during the year and the way they have risen to the challenge; and we must not forget Paul Steadman who nominally is our Van Driver but who has stepped in to cover all sorts of roles during the year. I do not know what we would have done without him.

On the subject of funding, you will note from the accounts that we have received an extremely generous donation from two donors who for the moment at least wish to remain anonymous. This donation has been placed in our 'restricted funds' as it has been kindly provided so that we can redevelop our premises. Regular readers of these reports, and AGM attenders, will know that we have for a long time expressed our frustration that our existing premises do not allow us to operate as we would wish. Clearly, redevelopment is a relatively long term project but the trustees have already started the process of investigating what can best be done and how.

During the year, we were very fortunate to receive a legacy from one of our supporters. Details of how to leave us a legacy are on our website, which I hope all readers of this report will be inspired to visit. The website itself has produced more supporters. We were also very fortunate indeed to be selected by the High Sheriff of Lincolnshire, Claire Birch, to be one of only two beneficiaries of a high profile fund raising event held at Lincoln Cathedral in the autumn. These one off contributions are so important to us as we lack sufficient regular funding to balance the books every year.

Our shop has re-opened fully now, and I would like to thank Claire Morris, our Shop Manager, and Donna Ladds, her deputy, for all their hard work. Again, the world moves on and we are actively exploring online selling as a means of increasing sales.

Of course, we could not function without our volunteers. Thank you to you all for your work during the year. I hope that you have found it rewarding personally. We do need more volunteers so please spread the word.

In this catalogue of thanks, I must also thank all our trustees for their support throughout the year. They have each played their part and they are of course volunteers themselves. We welcomed Revd Sally Clifton to the board as a new trustee and she has already proved to be a valuable addition to the board. Also our administrator Asteri Edevane, and our new Finance Officer Dixie Potter who, during the year, took over from Carol Lidgett who had served us so well for many years and who has taken a well-deserved retirement.

Finally, our CEO Liz Hopkins has continued to go above and beyond what one would expect; for example, deputising for Project Workers on a Saturday morning. Liz is the public face of the charity and we are very fortunate indeed to have her as our CEO. To say that it is a multi-faceted role would be an understatement but Liz accepts all the challenges that we throw at her. Thank you Liz for all that you do.

Peter Lawson

Chief Executive Officer's Report for the year ended 31st March 2022

During the course of 2021-22 we were gradually able to reopen all of our services as the country began to learn to live with Covid. We took the opportunity to implement some of the changes planned during lockdown which meant that when we reopened fully there was a new look to some of our services. It was also the year that Centrepoint Outreach also celebrated the 30th anniversary of becoming a registered charity.

Our Drop In Centre

"Just getting dressed and coming here makes you feel on top of the world, you don't realise the difference it makes."

At the start of the financial year the drop in centre had still only partially reopened. Clients were able to come for showers but support with food was largely still being provided through the window. The drop in was finally able to reopen fully on 26th July 2021 but with slightly different arrangements. The 'nursing home' style layout of chairs in the drop in lounge was replaced with café-style tables and chairs which provided a more welcoming setting. In order to reduce the risk of infection the number of clients allowed in the drop in lounge at any one time was reduced to 10. This, together with the requirement for all clients to register with us, also had the advantage of allowing the project workers to provide a more person-centred service.

Instead of having two similar drop in sessions a day the morning and afternoon sessions were given more clearly defined purposes; the morning sessions were for clients requiring support and advice e.g. a shower, food or to register as homeless etc. The afternoon sessions were dedicated to specific activities where clients who were lonely and isolated could meet new people as well as learning new skills to increase confidence.

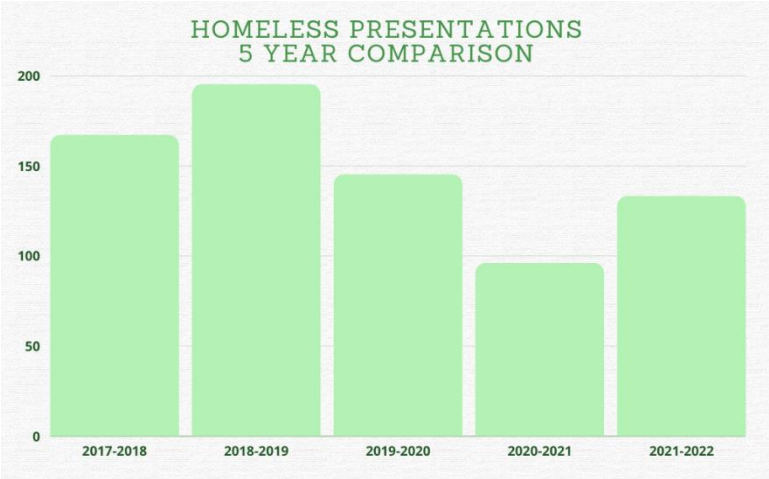
Main changes

- Drop In sessions 6 mornings a week for showers, food support, washing of clothing, phone charging etc.
- Everyone using our services required to register
- Layout of the Drop In lounge changed - 'nursing home' style layout replaced with café style tables and chairs providing a more welcoming setting
- Introduction of drinks station enabling clients to make their own drinks
- To prevent the risk of infection, only 10 clients permitted in the Drop In lounge at any one time

From 26th July 2021 we welcomed clients to our morning drop in sessions on 3571 occasions. Just under 71% of these visits were made by EU nationals with 29% being made by UK nationals. There is further information on the support we provided to the individuals visiting us later in this report.

Homelessness

At the start of the financial year the number of people who were homeless or sleeping rough was still relatively low (23 individuals presented to us as homeless during April 2021). The hotel which had been used by Boston Borough Council during the pandemic to accommodate people who were found rough sleeping was still in use and this provision continued until the end of the financial year. The graph below provides a comparison of the number of people presenting to us as homeless over the past 5 years.



Over the course of the year clients registered with us as homeless on 133 occasions. This figure comprises 112 individuals some of whom were accommodated during the year (albeit often on a temporary basis) but then returned to the streets and re-presented to us as homeless again during the year.

As can be seen, the number of homeless presentations was higher than 2020-21 but lower than the three previous years.

The annual rough sleeping snapshot was carried out in the early hours of 19th November 2021 and 6 people were estimated to be sleeping rough in Boston. This was a reduction of 1 person from the previous year's estimate. During the same month as the estimate was carried out we received visits from 36 individuals who told us they were homeless, and, although not all will have been rough sleeping, we believe the estimate of 6 rough sleepers to be very low and not representative of the true number.

By the start of 2022 the Omicron variant was taking hold and Covid cases were increasing once again. Lincolnshire County Council reconvened the Covid 19 Homelessness subgroup under the slightly different name of Plan B Covid (Homelessness) Response Group and I found attending the weekly meetings useful for keeping up to date with developments.

The government introduced the 'Protect and Vaccinate' scheme which was similar to the 'Everyone In Scheme' which had been implemented at the very start of the pandemic. The criteria for obtaining accommodation under Protect and Vaccinate were different in that it was necessary for an individual to be verified as rough sleeping and, when they were offered accommodation, they were encouraged to have the Covid vaccine.

We worked with the Rough Sleeping Intervention (RSI) team from Boston Borough Council to ensure that all rough sleepers known to us were referred into the scheme. This worked well and by late January 2022 24 individuals had been accommodated under Protect and

Vaccinate. Of those 18 had no recourse to public funds. It appeared that they had either not applied for Settled Status or their applications had become 'stuck' in the system.

By mid-March 2022 we began to notice an increase in the number of people using our shower facility. This coincided with some of the individuals accommodated under Protect and Vaccinate being asked to vacate the hotel in which they were accommodated. Some individuals were able to secure alternative accommodation but others returned to the streets. By 31st March 2022 the hotel accommodation had come to an end and on that day we were asked for sleeping bags by 7 individuals who had not been offered alternative accommodation and were returning to sleeping rough.

We also noticed that 85% of the people presenting as homeless at the end of the year in March 2022 were EU nationals which was a large increase from the pre-pandemic figure of 49%.

EU Settlement Scheme (EUSS)

The deadline for EU nationals to make applications under the EUSS was 30th June 2021. We endeavoured to speak to all those using our services about the approaching deadline and to check whether they had registered under the Scheme. We provided information sheets in different languages to ensure that clients understood what we were asking them. Many of the individuals we spoke to were aware of the Scheme and had already submitted applications, often with the assistance of the organisation which held the contract for street outreach work at the time. We were, however, able to assist approximately 10 people to submit applications prior to the deadline.

It became apparent that several individuals had still not been notified of the result of their application for Settled Status several months after the submission of their applications. This was partly due to delays in the system but it also transpired that the applicants had been contacted with queries on their applications but that the emails had never been received either because the individuals had lost or changed their phones or email addresses. This meant that the individuals remained in a situation where they had no recourse to public funds at a time when the funding available to local authorities to assist people in this situation was coming to an end.

How we supported homeless clients

We continued to support homeless clients with showers, washing of clothes and provision of replacement clothing when required. In addition, we also supported homeless clients with food which is included in the food support figures provided later in this report and we allowed clients with no other address to use Belmont House as a care of address for official mail.

We also supported homeless clients to try and find accommodation. We frequently do not find out the outcome of referrals and so we do not have exact figures for the number of people accommodated. However, we are aware that of the 112 individuals who presented to us as homeless during the year 11 moved into long term accommodation and 40 moved into temporary accommodation (in most cases in the hotel being used by the local authority).
As has been highlighted earlier in this report, when the use of the hotel was being wound down towards the end of the year some of the residents did, unfortunately return to sleeping rough.

Partnership working in the drop in

Much of the work we do at our morning drop in sessions involves meeting clients' basic needs for food, shelter, and access to hygiene facilities as well as the provision of general support and advice.

Whilst that is all some people need, in other cases more specialist help is required. We have learnt over the years that referrals are most effective when partner agencies come to our premises to meet with clients. Below are some of the examples of partnership working which took place during the year.

Rough Sleeping Intervention (RSI) Team

The newly formed RSI team from Boston Borough Council was keen to hold hub sessions in our Drop In centre which we were very pleased to facilitate. The weekly sessions started in October 2021 and members of the team also visited at other times to meet with clients who were sleeping rough. We were delighted that these hub sessions increased to daily in January 2022 at the height of the Omicron variant.

Case study

Malcolm (not his real name) had retired from the armed forces and had been homeless in different parts of the country for some time. When he first came to see us he was reluctant to speak with anyone, including the Council's rough sleeping team. He would not tell anyone where he was sleeping and thought he would not get any help. The project workers offered to put him in touch with a couple of military charities but he said that he had tried them before and neither would help him.

Over time we provided Malcolm with food, showers and washed his clothes. From there trust grew and he eventually agreed to speak to the rough sleeping team and disclosed his sleeping location. This enabled the team to find him and he was offered emergency accommodation by Boston Borough Council. The rough sleeping team suggested another charity for military veterans who offered him accommodation in North Yorkshire. He accepted this offer on a Thursday and moved up to North Yorkshire the following day. He popped in to say thank you and goodbye to the project workers before he left.

The case study on the previous page demonstrates how by working together with partner agencies we can help clients to obtain the support they need once they are ready to engage.

HepC team

Although there is no vaccine for Hepatitis C it responds well to treatment once detected and the HepC team contacted us with a view to coming to test and treat clients.

The first session was held in November 2021 and further sessions were held in February and March 2022. We were very pleased with the response and over the three sessions 36 clients took the opportunity to be tested.

Neighbourhood Team

Members of the Neighbourhood Team visited the drop in on 7 occasions during the year to provide Covid vaccinations for our clients. Some clients were keen to take up this offer but there was some degree of vaccine hesitancy amongst EU Nationals. Nevertheless, over the course of the year the Neighbourhood Team delivered at least 23 Covid vaccines to clients.

At the end of the year we were also in discussions with the Neighbourhood Team with a view to members of the team visiting the drop in on a more regular basis to provide support with physical and mental health issues. It was agreed that representatives from the team would attend once a week for a couple of hours for a trial period.

I was pleased to be invited to attend weekly online meetings of the Boston Neighbourhood Multi-Disciplinary Team at which individuals of concern are discussed and attended my first two meetings at the end of March 2022.

Hairdresser

We were delighted when a local hairdresser offered to provide free haircuts for our clients. During the financial year she visited on 3 occasions and provided a total of 18 haircuts.

After receiving a haircut one client said she had never had her hair cut like that before and that she could not stop smiling as she was so happy.

Other support provided

Apart from support specifically targeted at those who are homeless or rough sleeping we also support anyone in need with food and general advice and assistance.

During the financial year 2021-22 we received 3571 visits to our Drop In Centre. This is lower than in previous years partly because we only reopened fully in July 2021 following the pandemic and partly due to the changes in the structure of the daily opening which meant that drop in sessions were only held in the morning.

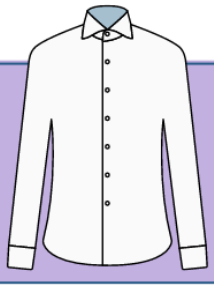
We were pleased to be invited by the local authority to be a partner for the distribution of the Local Household Support Fund. This fund was provided by the Department for Work and Pensions to support those most in need in the winter period. It aimed to support vulnerable households with food energy and water bills. During the 3-month period of the scheme we submitted 15 applications for individuals known to us who were in need of support. Clients supported by the fund told us how much they benefited from it particularly the contributions to food and fuel costs.

Below are some details of the support provided during the year.

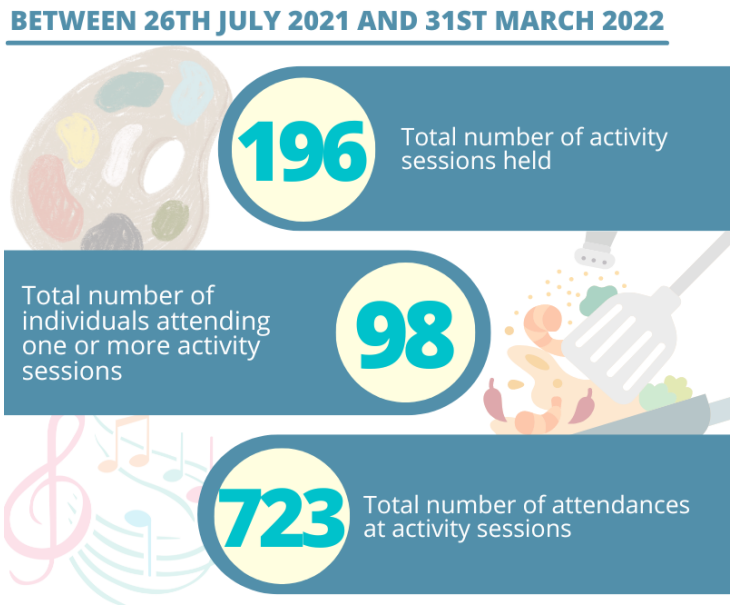
We adjusted the way in which we provided food during the year as the needs of clients changed. At the start of the year many clients were still housed in temporary accommodation where they had access to a kettle. We provided these individuals with daily food packs with food which could made using boiling water. As visits from clients who were sleeping rough increased, we began to provide more hot snacks in the drop in as well as continuing with daily food packs in appropriate cases. We also continued to provide emergency food parcels often at the request of partner agencies. At times our food supplies ran very low.

We receive many different types of request for support and always try to help where we can

A chaplain from North Sea Camp contacted us to ask if we could provide some clothes for one of the prisoners to wear to his mother's funeral. We were able to provide some smart trousers and a shirt and we subsequently received an email from the chaplain thanking us for our help saying that the clothing donated made a big difference to someone who is usually only permitted to wear joggers and sweatshirts as it enabled him to attend his mother's funeral in appropriate clothing.



Activities



At the start of the financial year we were still running online activity sessions with activity packs being distributed to participants. Our activities coordinator, Michael Hayward-Salvadori was busy making plans for in-person activities as soon government restrictions were lifted. It was frustrating when the lifting of lockdown was delayed but eventually, we were able to get started with in-person activities on 26th July 2021.

After a period of uncertainty we were grateful to Boston Borough Council for the provision of a grant which enabled Michael Hayward-Salvadori to remain in his Activities and Community Coordinator role which involved designing and delivering the activity sessions.

We were also grateful for a Mental Health Promotion Fund grant received from the Managed Care Network which contributed to some of the costs of the activity sessions including room hire costs, items of equipment and publicity materials until the end of February 2021. We were also fortunate to make a successful application to the Wave 11 round of funding managed by Shine for the period from 1st March 2022.

Numbers of participants at the activities increased as the weeks went by and up to the end of the year 98 individuals attended one or more activity sessions.

We were pleased that some new participants were introduced by their mental health support worker although we would have benefited from more referrals from partner agencies.

Feedback obtained from those attending the sessions consistently showed that after attending an activity session participants felt

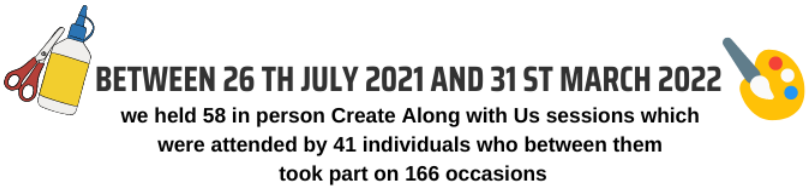
- better in themselves
- more connected with the other people taking part and the community in which they lived
- proud of the work they had produced at the session (where applicable)
- that their reason for attending the session had been met

It was encouraging to hear how much participants enjoyed attending the activity sessions and how beneficial they were for their mental health. They also spoke quite freely about challenges they were facing in their lives during the sessions including one individual who was having problems with gambling. This enabled us to provide further support or signposting as required.

We were pleased to be able to provide a reference for one of the regular participants at our cooking sessions which enabled them to take up a volunteering opportunity elsewhere.

More information is given about each activity session in the following sections.

Create Along With Us



"I LOVE THIS PLACE. IT OFFERS EMOTIONAL AS WELL AS PRACTICAL SUPPORT, EVERYONE IS KIND AND HELPFUL." – PARTICIPANT DURING CREATE ALONG WITH US SESSION

During the year participants at the Create Along With Us sessions participants tried their hands at a variety of creative activities ranging from decoupage, card-making, clay modelling, portrait drawing, decorating biscuits and landscape painting.

In March 2022 we were delighted to welcome a student from Sheffield Hallam University for a work experience placement. Using his excellent artistic skills he designed some lessons for our Create Along With Us sessions. These included how to paint a landscape, colour blending and drawing faces. As part of the placement the student was required to complete an

'intervention' to benefit us in some way and he chose to do this in relation to our activity sessions and drew up lessons plans which could be used again in the future.

Cook Along With Us

"I WISH MY MUM COULD SEE THIS, SHE'D BE WELL PROUD!"
– PARTICIPANT AT COOK ALONG WITH US SESSION

BETWEEN 26 TH JULY 2021 AND 31 ST MARCH 2022
we held 70 Cook Along with Us sessions which were attended by 44 individuals who between them took part on 243 occasions

Our Cook Along With Us sessions took place in the kitchen at Centenary Church due to the limitations of our own kitchen. During the sessions participants learnt how to make Chow Mein, sausage casserole, bacon and leek pie and toad in the hole to name but a few.
It was encouraging to see how the participants helped each other and were willing to share the food they had cooked. It was good to watch the participants grow in confidence and we were delighted when one of the regular participants at cooking sessions successfully completed his Food Safety Level 2 course. At the end of the financial year he also expressed interest in becoming a volunteer at the sessions.

Chill Along With Us

"CHEERS FOR GETTING ME OUT OF MY ROOM.
ALL I'VE DONE ALL WEEK IS PLAY ON MY GAME." – PARTICIPANT AT CHILL ALONG WITH US SESSION

BETWEEN 26 TH JULY 2021 AND 31 ST MARCH 2022
we held 68 Chill Along with Us sessions which were attended by 64 individuals who between them took part on 314 occasions

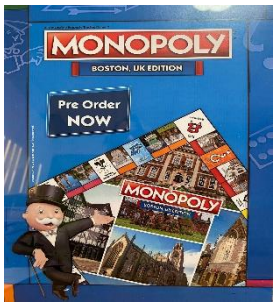
The original idea for the Chill Along With Us sessions was that they would involve listening to music. During the initial sessions participants introduced us to some of their favourite music including Disco Polo (Polish disco music!). As time went by participants suggested that as well as listening to music, they would also like to do other things. This led to some of them completing art and craft projects and others said they would like to play board games. It was

always part of the initial vision that participants at the activity sessions would be involved in designing the sessions and we were pleased to introduce the suggested changes.

Our charity shop

The start of the financial year coincided with a period of lockdown and our charity shop was closed as it had been since the end of December 2020. Fortunately, government regulations enabled us to reopen on 12th April 2021 and the shop then remained open for the rest of the year. We were grateful to receive a government Restart grant via Boston Borough Council to help us get the shop up and running again.

Due to large numbers of donations and a pent-up demand amongst shoppers, the shop takings immediately returned to pre-pandemic levels and the eventual turnover exceeded the year 2019-20 (the last year of normal trading) by almost £6,000. Part of the reason for this was due to the sales of 132 Boston Monopoly games which raised £3,960 over the Christmas period.



The Boston Monopoly game made a fantastic Christmas present and we were very grateful to Boston Big Local for choosing Centrepoint Outreach as one of the retailers. It proved to be a huge success and we received pre-orders for the original 60 boards within a couple of weeks and were very grateful to receive additional boards which also sold out very quickly. All the monies raised from the sale of the boards donated to us were used to support our work with homeless and vulnerable people.

Our shop manager and deputy manager both worked very hard to ensure that the Shop was able to reopen at the earliest opportunity once the lockdown restrictions were lifted. We continued to keep Covid prevention measures in place to ensure that customers, volunteers and staff were kept as safe as possible. Shortly after reopening we received a visit from a representative from Boston Borough Council who confirmed that we had all the correct Covid measures in place in the shop. We were grateful for our membership of the Charity Retail Association which provided very clear guidance as to what was required on reopening which we were able to follow.

We are indebted to the volunteers who assisted our shop staff with all aspects of running the charity shop. Without their support we would not be able to open the doors of the shop to customers. It is also very important that the volunteers benefit from the experience themselves and is heartening to hear of the experience of one of them as described in the following case study.

Case study

"I started volunteering in the charity shop following a difficult period in my life when I suffered a mental breakdown and had a period of homelessness. After a few visits to the Centrepoint Outreach Drop In centre I was fortunately offered some accommodation and decided to volunteer in the charity shop as I started to rebuild my life. At first I helped out behind the scenes as, but as time went by, my confidence grew and I am now very happy in my role as 'meeter and greeter', standing by the door welcoming customers to the shop. I can also jump on the till if required. There is no way I would have had the confidence to do this when I first started volunteering. Although I still suffer from anxiety, I have learnt how to manage it and am very proud of the progress I have made."

This case study demonstrates how the best volunteering experiences are mutually beneficial. It also acts as a reminder that although we often focus on capturing outcomes for progress made by our clients, we should not forget that we often play a part in helping to bring about positive change in the lives of our volunteers too.

Financial and Other Support

We were very grateful to receive continued financial support from the Medlock Charitable Trust and Worth Waynflete Foundation during the year. Both provided core funding which played a vital part in helping to cover the day to day running costs of keeping the drop in centre open. As mentioned earlier we were grateful for a core grant received from Boston Borough Council which we used to employ Michael Hayward-Salvadori to introduce the in-person activity sessions.

We were delighted to be chosen as the charity to benefit from the proceeds of a raffle and charity auction held at a harvest supper event in Lincoln Cathedral hosted by the High Sheriff of Lincolnshire, Claire Birch. Our work was also featured in a slideshow about food issues in Lincolnshire which was shown at the event. All in all, the event raised over £10,000 to support our work and we were delighted that Claire Birch took the opportunity to attend one of our Cook Along With Us sessions.

We are grateful to everyone who undertook fundraising events to raise funds for our work. Special mention must go to Pat Wallis, a 97-year-old member of the congregation at Holy Trinity Church, Boston, who did a sponsored walk of two thirds of a mile and in the process raised just over £1,000.

Once again we were very grateful for the support we received at Harvest time from local churches and schools. The donations we received were very generous and helped to re-stock our shelves.

During the course of the year we received several grants which helped to support different aspects of our work. The Bringing Communities Back Together grant from Asda Foundation provided a very welcome contribution towards the costs of the Christmas party in the drop in, a contribution towards the cost of equipment etc., for the activities and some funding to purchase warm winter clothing and other essential items for clients.

We are so grateful to everyone who supports us in a myriad of different ways including those people who support us financially whether by way of one-off or regular donations. We were delighted that during the year we started to receive some further donations via our Localgiving page with some people setting up monthly direct debits. Regular donations are so helpful to us from a cashflow point of view.

I personally am very grateful to Howard Exton-Smith for his continued provision of mentoring support. During the year we met on Zoom, initially on a monthly basis, moving to quarterly partway through the year. Being able to talk through challenges with someone outside the charity was extremely helpful in helping me to find potential solutions.

Strategic Plan

Our Vision is that homeless and vulnerable people in Boston and the surrounding area are empowered to improve their circumstances and achieve their full potential.

Each year the Trustees update the Strategic Plan and review progress against the goals set out in the plan.

As I mentioned in my report last year one of the charity's longer term goals is to be in more suitable premises. This could involve either converting Belmont House or moving to alternative premises. During the year we year we moved a step closer to achieving this goal when we received an extremely generous donation of £120,000 with the specific request that it should be spent on modifying Belmont House. The trustees established a sub-committee to manage the project and began the process of identifying an architect to prepare plans. By the end of the year an architect had been appointed and draft plans were awaited.

Another goal involved introducing planned changes in the drop in including the restructuring of the morning sessions. This goal was achieved when the drop in was able to reopen after the pandemic as described elsewhere in this report.

It has long been an aim to be more of a 'hub' for homeless services and we were delighted that during the year the RSI team, the Neighbourhood Team and the HepC Team all began to have a presence in the drop in. This was undoubtedly beneficial for clients and made it much easier for them to obtain the support they needed.

One of our medium term goals was to have at least 5 skills or wellbeing activities on offer a week. We were able to achieve that last year through the introduction of 6 weekday activity sessions which I refer to in more detail in the Activities section of this report. A successful application was made to SHINE for funding under the Wave 11 programme to contribute to various costs involved in the provision of our activity sessions including the cost of room hire at Centenary Methodist church for our cooking session. This funding commenced in February 2022.

The trustees are continually looking for ways to increase the charity's income and one of the goals in the strategic plan was to investigate the use of online selling platforms. During the year I was pleased to be invited to take part in a Peer Networks programme which involved attending 6 facilitated action learning sessions. I received 3 hours of consultancy support and chose to have mine based around the plan to start selling online. This provided an extremely useful and informative base on which to consider our online selling strategy. At the end of the year we also made a successful application to Boston Borough Council for a Business Revival Grant to purchase equipment to assist with online selling.

Staffing

We had several changes of personnel during the year. Carol Lidgett, our Finance Officer, who had been in role for 12 years following a period as treasurer decided to take her well-earned retirement. We appointed Dixie Potter as the new Finance Officer in October 2021.

During the year we said goodbye to part-time project workers Kerry Holmes and Lisa McKnight and appointed Jayne Wallis, one of our volunteers, to take on one of the part-time project worker positions. We had great difficulty in filling the part-time project worker vacancy created by Lisa's departure at the end of December 2021 and in fact had still not succeeded in recruiting a replacement at the end of the financial year. This did place increased pressure on the two remaining project workers.

Unfortunately, with the funding for his post coming to an end on 31st March 2022 Michael Hayward-Salvadori applied for other jobs and left shortly before the end of the financial year. We are very grateful to Michael for all he did in establishing the activities, initially online and latterly in person. He left a great foundation on which to develop the activities in the future.

We increased the hours of our van driver, Paul Steadman, for a trial period of a year from 1st October 2021 with a view to our delivery van going out more often and increasing furniture sales in the shop.

I am extremely grateful to all the staff throughout the charity for their hard work during the year, especially those involved in the introduction of new systems and ways of working, as well as those who stepped in to provide cover at times when we were short-staffed.

Volunteers

One effect of the pandemic was that some of our volunteers made the decision not to return to volunteering, mainly for health reasons. We held information and training sessions for volunteers who were interested in returning and we are indebted to the 5 volunteers who did return as well as the 3 volunteers who had continued to help during the pandemic and those who joined us through the year.

I am very grateful to all the volunteers who give up their time to work in various roles throughout the charity. Whether based in the drop in, the shop, on the van or in our stores their contributions are invaluable and help to ensure that we can continue to support those who come to us in need. The drop in centre volunteers adapted well to the new ways of working which included a greater emphasis on the befriending aspects role.

During the year we provided two work experience placements; one for a student preparing to start training as a Salvation Army officer and, the other, for a Sheffield Hallam University occupational therapy student who needed a 'non-traditional' work placement. Both placements proved to be very positive for both us and the students. As I say each year, it is vital that volunteering is a two-way process with the volunteer getting as much out of the role as we do.

> "THIS PLACE HAS GIVEN ME THE CONFIDENCE TO GO OUT THERE AND SAY I WANT A CAREER AND I WANT THIS AND I WANT THAT. I HAVE A LOT TO THANK CENTREPOINT OUTREACH FOR REALLY."

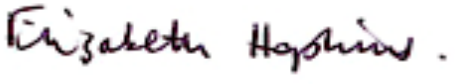
Trustees

During the year the trustees continued to hold meeting on Zoom. We were pleased to welcome Revd Sally Clifton, the curate at St Botolph's, as a trustee during the year bringing a wealth of experience to the role.

My thanks go to all the trustees for their continued support and, in particular, our Chairman, Peter Lawson for his tireless support and words of wisdom.

Conclusion

Although undoubtedly there were challenges during the year, particularly with regard to recruitment and staffing there were also many positives. We were finally able to successfully introduce planned changes in the drop in and introduce daily activity sessions during the week. More frequent visits by partner agencies led to improved signposting for clients requiring support. Moreover, as a result of the very generous donation we received, we were able to take the first steps towards achieving the long-held aim of modifying Belmont House.



Elizabeth Hopkins

Treasurer's Report for the year ended 31st March 2022

During the financial year 2021-22 efforts were focussed on the return to the pre-covid level of support of the vulnerable members of the community we serve. As such this review will focus on the comparison pre and post covid so an awareness can be shown of the financial potential and requirement for the immediate and long term future

The year of lockdown and other restrictions was fully reported in the 2020-21 annual report. It records the flexibility of the staff which enabled Centrepoint Outreach to continue the work of support to the homeless, needy and vulnerable of the community, in differing, versatile, and often challenging ways. The effort was remarkable, and a credit to all concerned.

As recorded 2020-21 attracted new but temporary sources of income, resulting in a healthy balance 30% higher than the previous year, carried forward to this financial year. In this reporting year 2021-22 the return to the more usual income flows was initially slow. The unrestricted income - the cashflow that supports the daily tasks - did recover although the Gift Aid and pledge income remained 14% lower. Trading income and donations were above the 2020 pre-covid levels.

However, comparing the expenditure pre and post covid shows a 15% increase, which reflects both the additional demand and activity, and higher staff, facilities and administrative costs.

The 2022-23 budget forecast created at the end of the year predicted a substantial shortfall which has fortunately since been reduced due to further generous donations received, but there is still a deficit which we will need to cover from reserves. Increased expenditure combined with reduced income remains a serious threat to the charity. The severe downturn of the economy at the time of writing is impacting on all parts of the community, including the individuals and organisations that are our regular benefactors. Equally the demand for our services is predicted to rise especially during the coming winter.

I ask that Centrepoint Outreach be ever a part of your prayers. If we ask, The Lord will prompt individuals and organisations to consider the charity as a recipient of their giving. Our finances, especially the unrestricted funds, depend on the decisions of individuals through whom God works. It is to Him and through Him we give thanks for friends and colleagues for their ongoing support in time, money and prayers. Please pray that the Holy Spirit will continue to reach out and encourage you in advancing The Lord's work through Centrepoint Outreach.

Michael Sharp
Treasurer

CENTREPOINT OUTREACH
(LIMITED BY GUARANTEE)

Company Number 3204952 (England & Wales)
Charity Number 1056296

DIRECTORS' AND TRUSTEES' REPORT
AND ACCOUNTS FOR THE YEAR
31 MARCH 2022

Dexter & Sharpe
Chartered Certified Accountants
The Old Vicarage
Church Close
Boston
Lincolnshire
PE21 6NA

CENTREPOINT OUTREACH

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CENTREPOINT OUTREACH

COMPANY INFORMATION

Directors and Trustee:	Mrs AM Austin Mr PA Clark Mrs JM Criddle Mr PF Lawson Mr RO Locke-Wheaton Ms IJ Lebiedowicz Revd AL Taylor Revd E Ward Mr MJ Sharp Revd SA Clifton (Appointed 2 December 2021)
Company Secretary	Mr MJ Sharp
Registered Office	Belmont House 15 Red Lion Street Boston Lincolnshire PE21 6PZ
Company Number	3204952 (England & Wales)
Charity Number	1056296
Contact Telephone Number	01205 360900
Independent Examiner	Nicola Lenton FCCA Dexter & Sharpe The Old Vicarage Church Close Boston Lincolnshire PE21 6NA

DIRECTORS' AND TRUSTEES' REPORT
FOR THE YEAR ENDED 31 MARCH 2022

The directors and trustees present their report and the financial statements for the year ended 31 March 2022. The financial statements comply with current statutory requirements, the memorandum and articles of association and the Statement of Recommended Practice - Accounting and Reporting by Charities (FRS 102).

Governing document
The charity is incorporated and limited by guarantee. Its constitution is governed by its memorandum and articles of association which are filed with Companies House.

Objects of the charity
The object of the charity is the charitable provision of relief for homeless and vulnerable persons in and around Boston, together with the provision of clothing, food and household goods.

Organisation
A board of trustees meets every three months to administer the charity. There are committees covering the shop, finance and property, and general purposes which meet on an ad hoc basis. A Chief Executive Officer is appointed to manage the day to day operations of the charity.

Review of activities and future developments
The charity has continued its programme of providing a drop in as a meeting point for homeless and other vulnerable people in and around Boston. It operates 6 days a week. At the centre drinks, snacks, a smiling face and a listening ear are on offer. Our project workers, assisted by volunteers are able to provide comfort and professional assistance in dealing with client queries and referring to other agencies. They work on a one to one basis with certain clients to empower them to bring about lasting positive changes in their lives.

Our furniture delivery service has continued its job of recycling useful items of household furniture. The charity also maintains a stock of essential items which are distributed by our staff and volunteers to provide basic equipment for setting up a home. As well as providing food parcels we have continued to issue clean clothing and sleeping bags to individuals who are homeless. Our drop in also provides a shower and washroom for people with no access to these facilities.

Fundraising through the shop has continued to be one of our main sources of unrestricted core funding. Over the past couple of years the revenue has suffered from the general pressure on retail. The shop is the primary face of Centrepoint Outreach to the general public.

The charity continues to work with its strategic plan which is constantly reviewed. Positive results of interaction with clients are recorded.

During the year the charity was pleased to be able to introduce daily activity sessions. Further details are contained in the Chief Executive's report. This has helped to work towards the charity's vision that homeless and vulnerable people in Boston and the surrounding area are empowered to improve their circumstances and achieve their full potential.

Further information regarding results and ongoing projects can be found in the Chairman's and Chief Executive's reports which are attached to these accounts.

Risk management
The Chief Executive Officer's job description includes an assessment of day to day risks. She reports to the board at trustees' meetings.

Reserves policy
The trustees have adopted a policy of maintaining sufficient free reserves to cover expenditure for six months. At the year end free reserves amounted to £109,769 against a requirement of £69,375. The trustees are actively researching further sources of income.

Directors and trustees
All directors of the company are also trustees of the charity, and there are no other trustees. Before appointment trustees are shown round the charity's operations so that they are aware of how it is conducted. Upon appointment they receive a copy of the memorandum and articles of association and the Charity Commission's guidance note.

Public benefit
The trustees have regard to the guidance issued by the Charity Commission on public benefit. They consider their obligations are fulfilled by the working out of the charity's objectives.

Statement of trustees' responsibilities
The trustees are responsible for preparing the trustees' report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for the year. In preparing these financial statements the trustees are required to:

- select suitable accounting policies and apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable U.K. Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements;
- prepare the financial statements on a going concern basis unless it is inappropriate to presume that the charitable company will continue in operation.

The trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

This report was approved by the board on 5th October 2022 and signed by order of the board.

M J Sharp
Company Secretary

CENTREPOINT OUTREACH

INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF CENTREPOINT OUTREACH

I report on the accounts of the charitable company for the year ended 31 March 2022 set out on pages 6 to 16.

Responsibilities and basis of report
As the charity's trustees of the Company (who are also the directors of the company for the purposes of company law), you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ("the 2006 Act").

Having satisfied myself that the accounts of the Company are not required to be audited for this year under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under section 145 of the Charities Act 2011 ("the 2011 Act"). In carrying out my examination, I have followed the Directions given by the Charity Commission (under section 145(5) (b) of the 2011 Act.

Independent examiner's statement
I have completed my examination. I confirm that no material matters have come to my attention which gives me cause to believe that:

- accounting records were not kept in accordance with section 386 of the Companies Act 2006; or
- the accounts do not accord with such records; or
- the accounts do not comply with relevant accounting requirements under section 396 of the Companies Act 2006 other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination; or
- the accounts have not been prepared in accordance with the Charities SORP (FRS102).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

D. Lenton

NICOLA LENTON FCCA
Independent Examiner
Dexter & Sharpe
Chartered Certified Accountants
The Old Vicarage
Church Close
Boston
Lincolnshire
PE21 6NA

13th October 2022

CENTREPOINT OUTREACH

STATEMENT OF FINANCIAL ACTIVITIES
FOR THE YEAR ENDED 31 MARCH 2022

Notes		Unrestricted £	Designated £	Restricted £	2022 £	2021 £
	Incoming resources					
	Income and resources from generated funds					
	Voluntary Income					
2	Donations and legacies	**35,943**	-	**120,000**	**155,943**	19,951
	Gift aid and pledges	**8,645**	-	-	**8,645**	17,906
	Income tax recovered	**2,655**	-	-	**2,655**	4,358
3	Grants received	**43,994**	-	**45,821**	**89,815**	137,423
	HMRC Furlough Scheme	**407**	-	-	**407**	20,167
		91,644	-	**165,821**	**257,465**	199,805
	Activities for generated funds					
	Fundraising ventures	**22,195**	-	-	**22,195**	4,375
4	Trading income	**49,941**	-	-	**49,941**	5,655
		72,136	-	-	**72,136**	10,030
	Investment income					
	Bank Interest	**13**	-	-	**13**	57
	Other incoming resources	**160**	-	-	**160**	220
	Total incoming resources	**163,953**	-	**165,821**	**329,774**	210,112
	Resources expended					
	Cost of generating funds					
	Depreciation, etc.	**2,817**	-	**5,472**	**8,289**	8,288
	Fundraising expenses	**60**	-	-	**60**	20
4	Trading expenses	**31,838**	-	-	**31,838**	26,345
		34,715	-	**5,472**	**40,187**	34,653
5	*Costs of charitable activities*	**78,102**	-	**31,750**	**109,852**	103,632
	Other costs					
6	Management and administration	**27,749**	-	-	**27,749**	30,219
	Total expended resources	**140,566**	-	**37,222**	**177,788**	168,504
	Net incoming/(outgoing resources)					
	before transfers	**23,387**	-	**128,599**	**151,986**	41,608
	Transfers	**9,813**	-	**(9,813)**	-	-
	Net movement in funds	**33,200**	-	**118,786**	**151,986**	41,608
	Reconciliation of Funds					
	Balances brought forward as at 1 April 2021	145,414	35,000	2,818	183,232	141,624
	Balances carried forward at 31 March 2022	**178,614**	**35,000**	**121,604**	**335,218**	183,232

All income and expenditure has arisen from continuing activities.

The notes on pages 8 to 16 form part of these accounts

CENTREPOINT OUTREACH
COMPANY NUMBER: 3204952 (LIMITED BY GUARANTEE)

BALANCE SHEET AS AT 31 MARCH 2022

Notes		£	2022 £	£	2021 £
	Fixed assets				
8	Tangible fixed assets		**84,354**		92,643
	Current assets				
9	Debtors	**2,731**		1,334	
	Deposit account	**240,434**		104,124	
	Cash at bank and in hand	**24,501**		19,445	
		267,666		124,903	
10	**Creditors:** amounts falling due within one year	**(11,328)**		(23,368)	
	Net current assets		**256,338**		101,535
			340,692		194,178
12	Deferred grant		**(5,474)**		(10,946)
	Total assets less current liabilities		**335,218**		183,232
	Capital				
13	Unrestricted funds		**178,614**		145,414
	Designated funds		**35,000**		35,000
14	Restricted funds		**121,604**		2,818
			335,218		183,232

The charitable company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 31 March 2022.

The members have not required the charitable company to obtain an audit of its financial statements for the year ended 31 March 2022 in accordance with Section 476 of the Companies Act 2006.

The trustees acknowledge their responsibilities for

a) ensuring that the charitable company keeps accounting records that comply with Sections 386 and 387 of the Companies Act 2006 and

b) preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of each financial year and of its surplus or deficit for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the charitable company.

These financial statements have been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small charitable companies and in accordance with FRS102 SORP.

The financial statements were approved by the Board of Trustees on 5th October 2022 and were signed on its behalf by:

P. Lawson

Peter Lawson
Director

The notes on pages 8 to 16 form part of these accounts

1. ACCOUNTING POLICIES

Basis of preparation of financial statements
The financial statements are prepared under the historical cost convention with items recognised at cost or transaction value unless otherwise stated in the relevant note to these accounts.

They have also been prepared in accordance with the Statement of Recommended Practice; Accounting and Reporting by Charities preparing their accounts preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2015) - (Charities SORP (FRS102)) the Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland (FRS 102) and with the Companies Act 2016.

The significant accounting policies applied in the preparation of these financial statements are set out below. These policies have been consistently applied to all years presented unless otherwise stated.

FRS102 requires an accrual for holiday pay to be included in creditors. The holiday year is coterminous with the accounting year, so any possible accrual would be considered immaterial.

Cashflow statement
The charitable company has applied Update Bulletin 1 as published on 2 February 2016 and does not include a cash flow statement.

Going concern
The financial statements are prepared on a going concern basis as the trustees believe that no material uncertainties exist. The trustees have considered the level of funds held and the expected level of income and expenditure for twelve months from authorising these financial statements. The budgeted income and expenditure is sufficient together with the level of reserves for the charity to be able to continue as a going concern.

Taxation
The charity is an exempt charity within the meaning of schedule 3 of the Charities Act 2011 and is considered to pass the tests set out in Paragraph 1 Schedule 6 of the Finance Act 2010 and therefore it meets the definition of a charitable company for UK corporation tax purposes.

Judgements and key sources of estimation uncertainty
The preparation of the financial statements requires management to make judgements, estimates and assumptions that affect the amounts reported. These estimates and judgements are continually reviewed and are based on experience and other factors, including expectations of future events that are believed to be reasonable under the circumstances. The useful economic life of tangible fixed assets and their residual value is difficult to establish so the accounting policy set out below has been consistently adopted.

Grants received
Revenue grants are allocated to the period for which the grant was received. Capital grants are matched with the capital asset they are funding and written off to income received at the rate of depreciation of those assets. The amount not written off is held in restricted funds.

1. ACCOUNTING POLICIES continued

Tangible fixed assets and depreciation
Tangible fixed assets are stated at cost less depreciation. Depreciation is provided at rates calculated to write off the cost of fixed assets, less their estimated residual value, over their expected useful lives on the following bases:

Buildings	2% straight line basis
Van	20% straight line basis

Note that a straight line basis has been adopted for the new van, as this is linked to the writing off of the capital grant. Any capital item costing below £500 is written off to revenue in the year in which it is incurred.

Income
Voluntary income and donations are accounted for as received by the charity. The income from fund-raising and trading ventures is shown gross, with associated costs included in fundraising costs. No permanent endowments were received in the year, but these are dealt with through the Statement of Financial Activities when received. Revenue grants received are allocated according to the designated period of the grant. Amounts in respect of future accounting periods are deferred and disclosed in creditors.

Fundraising costs/ trading expenses
Fundraising and trading expenditure comprises primarily of costs incurred in running the Centrepoint shop. It also includes costs incurred encouraging people and organisations to contribute financially to the charity's work, through advertising and the staging of special fund raising events.

Governance costs
Management and administration costs include all expenditure not directly related to the charity's activities or fundraising/trading ventures, on a basis agreed by the trustees of the charity. This includes the cost of running office premises and salaries for administrative staff.

Unrestricted funds
Unrestricted funds are donations and other income received or generated for the objectives of the charity without further specified purposes and are available as general funds. Within unrestricted funds are designated funds, where the trustees have provided for specific future risks.

Restricted funds
Restricted funds can only be used for the specific purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes. Expenditure which complies to these criteria is identified to the fund.

2. DONATIONS AND LEGACIES

During the year £120,000 was received by way of a donation for the refurbishment and upgrade of the premises and is therefore restricted. More details can be found in note 14.

3. GRANTS RECEIVED

	Unrestricted £	Restricted £	2022 Total £	2021 Total £
Boston Borough Council	**4,500**	-	**4,500**	4,500
Worth Waynfleet Foundation	**15,000**	-	**15,000**	15,000
Medlock Charitable Trust	**15,000**	-	**15,000**	5,000
Alan Boswell re website	-	-	-	3,000
Boston Borough Council – Covid Grant	**5,344**	-	**5,344**	-
BBC re shop	**4,000**	-	**4,000**	37,157
Rough Sleeper Project	-	**32,337**	**32,337**	32,598
Asda Foundation*	-	**5,472**	**5,472**	5,472
Asda Foundation – Bringing Communities Together	-	**1,000**	**1,000**	-
Lincolnshire Partnership NHS Foundation Trust	-	**7,012**	**7,012**	750
Soil Association	**150**	-	**150**	12,500
Crisis UK	-	-	-	5,000
Homeless Link	-	-	-	12,033
LCC Community Fund re Covid	-	-	-	4,413
	43,994	**45,821**	**89,815**	137,423

*A grant of £27,612 was received from the Asda Foundation for a new delivery van in 2019. The amount shown above is the proportion released as income in accordance with the policy for capital grants.

4. TRADING INCOME AND EXPENDITURE

The charity operates a shop for selling donated goods to generate additional income. The trading results of the year are shown below:

	£	2022 £	£	2021 £
Sales		**49,941**		5,655
Grants re Shop Covid 19 closures		**4,000**		37,157
HMRC furlough receipts		**407**		15,470
		54,348		58,282
Premises costs	**1,628**		508	
Salaries and related costs	**28,581**		25,741	
Other overheads	**1,629**		96	
		31,838		26,345
Profit for the year		**22,510**		31,937

	Unrestricted £	Restricted £	2022 Total £	2021 Total £
5. CHARITABLE ACTIVITIES				
Salaries	**64,956**	**24,569**	**89,525**	85,757
Rates and water	**526**	-	**526**	509
Light and heat	**2,662**	-	**2,662**	3,120
Food and requisites	**2,714**	**1,000**	**3,714**	7,002
Motor and travelling	**1,728**	-	**1,728**	1,293
Repairs and renewals	**3,792**	-	**3,792**	2,508
Arts and crafts	**3**	**6,181**	**6,184**	1,853
Telephone	**1,435**	-	**1,435**	1,273
Cleaning	**286**	-	**286**	25
Training	-	-	-	292
	78,102	**31,750**	**109,852**	103,632
6. OTHER COSTS				
Salaries	**17,091**	-	**17,091**	17,612
Light and heat	**532**	-	**532**	600
Insurance	**3,111**	-	**3,111**	3,138
Postage and stationery	**771**	-	**771**	436
Telephone	**286**	-	**286**	200
Internet costs	**1,181**	-	**1,181**	900
Website costs	-	-	-	3,000
Licences, fees and subscriptions	**1,762**	-	**1,762**	1,210
Independent examiner's fee	**1,560**	-	**1,560**	600
Computer expenses	**1,164**	-	**1,164**	1,935
Bank charges	**224**	-	**224**	181
Miscellaneous	**67**	-	**67**	407
	27,749	-	**27,749**	30,219

7. EMPLOYEE COSTS

	2022 Total £	2021 Total £
Gross wages and salaries	**129,566**	124,141
Employer's national insurance	**3,829**	3,605
Pension costs	**1,385**	1,364
	134,780	129,110

The average number of employees was 10 (4 full-time and 6 part-time) (2021 – 10).
No remuneration was paid to any trustee in the year, nor were any expenses reimbursed.

Note that the above figures do not reconcile to the salaries in notes 4 and 5 above, as the total in note 6 includes shop staff which is included in trading expenses on the Statement of Financial Activities.

No employee received remuneration exceeding £60,000. Key management costs amounted to £28,815. The pension scheme is a defined contribution scheme taken up by 4 employees and operating through NEST.

8. TANGIBLE FIXED ASSETS

	Belmont House £	Van £	Total £
Cost			
At 1 April 2021	**140,837**	**27,362**	**168,199**
Additions	-	-	-
Disposals	-	-	-
At 31 March 2022	**140,837**	**27,362**	**168,199**
Depreciation			
At 1 April 2021	**59,140**	**16,416**	**75,556**
On disposals	-	-	-
Charge for the year	**2,817**	**5,472**	**8,289**
At 31 March 2022	**61,957**	**21,888**	**83,845**
Net book amount			
At 31 March 2022	**78,880**	**5,474**	**84,354**
At 31 March 2021	81,697	10,946	92,643

9. DEBTORS

	2022 £	2021 £
Income tax recoverable	**638**	426
Sundry debtors and prepayments	**2,093**	908
	2,731	1,334

10. CREDITORS – amounts due within one year

Deferred income	**7,233**	19,898
Credit card	**139**	615
Accruals	**1,796**	873
Pension	**232**	-
Taxation and social security costs	**1,928**	1,982
	11,328	23,368

The deferred income is made up of grants received from LCC Manged Care Network for Wave 11 and will be used for expenditure in 2022/2023.

11. STATEMENT OF FINANCIAL ACTIVITIES FOR THE YEAR ENDED 31 MARCH 2021

The Statement of Financial Activities for the year ended 31 March 2021 is included for comparison purposes.

	Unrestricted £	Designated £	Restricted £	Total £
Incoming resources				
Income and resources from generated funds				
Voluntary Income				
Donations	19,951	-	-	19,951
Gift aid and pledges	17,906	-	-	17,906
Income tax recovered	4,358	-	-	4,358
Grants received	68,363	-	69,060	137,423
HMRC Furlough Scheme	20,167	-	-	20,167
	130,745	-	69,060	199,805
Activities for generated funds				
Fundraising ventures	4,375	-	-	4,375
Trading income	5,655	-	-	5,655
	10,030	-	-	10,030
Investment income				
Bank Interest	57	-	-	57
Other incoming resources	220	-	-	220
Total incoming resources	**141,052**	-	**69,060**	**210,112**
Resources expended				
Cost of generating funds				
Depreciation, etc.	2,816	-	5,472	8,288
Fundraising expenses	20	-	-	20
Trading expenses	26,345	-	-	26,345
	29,181	-	5,472	34,653
Costs of charitable activities	46,542	-	57,090	103,632
Other costs				
Management and administration	24,857	-	5,362	30,219
Total expended resources	**100,580**	-	**67,924**	**168,504**
Net incoming/(outgoing resources) before transfers	40,742	-	1,136	41,608
Transfers	(35,000)	35,000	-	-
Net movement in funds	5,472	35,000	1,136	41,608
Reconciliation of Funds				
Balances brought forward as at 1 April 2020	139,942	-	1,682	141,624
Balances carried forward at 31 March 2021	**145,414**	**35,000**	**2,818**	**183,232**

All income and expenditure derive from continuing activities

12. DEFERRED GRANT

	2022 £	2021 £
Amount brought forward/grant received	**10,946**	16,418
Amount charged to restricted fund income in the year	**(5,472)**	(5,472)
Amount carried forward	**5,474**	10,946

A grant of £27,612 was received from the Asda Foundation for a new delivery van in 2019. This is being released to restricted income over five years in accordance with capital grant policy.

13. UNRESTRICTED FUNDS

	2022 £	2021 £
Undesignated unrestricted funds	**178,614**	145,414
Designated funds – Buildings and Facilities Development Fund	**35,000**	35,000

The Trustees are using the current situation to set aside £35,000 in a designated fund to be known as the Buildings and Facilities Development Fund as Belmont House is in need of substantial investment.

14. RESTRICTED FUND

	Wave 10 £	Wave 11 £	Donation £	Covid £	C&D £	RSP £	Van £	Asda £	2022 Total £	2021 Total £
Balance at 1 April 2021	-	-	-	**1,214**	**1,604**	-	-	-	**2,818**	1,682
Incoming resources	**7,012**	**7,233**	**120,000**	-	-	**32,337**	**5,472**	**1,000**	**173,054**	53,310
Charitable expenditure	**(6,181)**	-	-	-	-	**(24,569)**	-	**(1,000)**	**(31,750)**	(46,702)
Depreciation	-	-	-	-	-	-	**(5,472)**	-	**(5,472)**	5,472
Transfer to general	**(831)**	-	-	**(1,214)**	-	**(7,768)**	-	-	**(9,813)**	-
Deferred income	-	**(7,233)**	-	-	-	-	-	-	**(7,233)**	-
Balance at 31 March 2022	-	-	**120,000**	-	**1,604**	-	-	-	**121,604**	2,818

Wave 10 – Mental Health Promotion Fund — A grant was received for the provision of mental health support through activities.

Wave 11 - LCC Managed Care Network — A grant was received for the provision of mental health support through activities.

Donation — A donation was received for the refurbishment and upgrade of the premises.

Covid related projects — Grants were received from various funders to support our work with homeless and vulnerable people during the Covid-19 pandemic.

Consultancy & Development — A grant was received from the Bishop of Lincoln's Social Justice Fund for consultancy and continued development of our services.

Rough Sleeper Project / Activities Co-ordinator — Finance was received from central government via local government to appoint a Rough Sleeping Project / Activities Co-ordinator for Boston.

Van — A capital grant was received from Asda Foundation. This is being released to restricted income over a period of five years.

Asda — A grant was received to bring communities back together by way of a Christmas party, purchasing equipment for group activity sessions and purchasing essential items for homeless and vulnerable people.

15. ANALYSIS OF NET ASSETS BETWEEN FUNDS

	Unrestricted £	Restricted £	2022 Total £
Tangible assets	**84,354**	**-**	**84,354**
Debtors	**2,731**	**-**	**2,731**
Cash at bank	**136,098**	**128,837**	**264,935**
Creditors	**9,569**	**7,233**	**16,802**
	213,614	**121,604**	**335,218**

Unrestricted funds noted above include unrestricted general funds, which represent the free funds of the charity which are not designated for a particular fund.

	Designated Funds £	Unrestricted General Funds £	Total Unrestricted Funds £
Tangible assets	**-**	**84,354**	**84,354**
Debtors	**-**	**2,731**	**2,731**
Cash at bank	**35,000**	**101,098**	**136,098**
Creditors	**-**	**9,569**	**9,569**
	35,000	**178,614**	**213,614**

16. SURPLUS FOR THE YEAR

This is stated after charging:

	2022 Total £	2021 Total £
Depreciation of tangible fixed assets owned by the charity	**8,289**	8,288
Independent examiner's fee	**1,560**	600

17. DEFERRED INCOME

Balance at 1 April 2021	**19,898**
Deferred income in year	**7,233**
Released to SOFA during year	**(19,898)**
Balance at 31 March 2022	**7,233**

18. DONATED GOODS, FACILITIES AND SERVICES

	2022		2021	
	No.	£	No.	£
Volunteers	23	34,513	6	2,566

The value of our volunteers to the charity has been calculated by taking an estimate of their annual hours of donated time and multiplying that by the national living wage rate hours of donated time and multiplying that by the national living wage rate.

19. RELATED PARTY TRANSACTIONS

One trustee, Mrs. A. M. Austin, is also a councillor with Lincolnshire County Council and Boston Borough Council from which the charity receives funding.

20. LEGAL STATUS OF THE CHARITABLE COMPANY

Centrepoint Outreach is a company limited by guarantee and has no share capital. The liability of each member in the event of winding up is a maximum of £10.

The trustees are the ultimate controlling party of the charity.