

**CITY & HACKNEY CARERS CENTRE**  
(Company limited by guarantee no. 03044523  
registered charity no. 1054962)

**REPORT AND FINANCIAL STATEMENTS**

**YEAR ENDED 31 MARCH 2025**



**CITY & HACKNEY CARERS CENTRE**  
(Company limited by guarantee no. 03044523, registered charity no. 1054962)

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**REPORT AND FINANCIAL STATEMENTS**  
For the year ended 31 March 2025

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**CITY & HACKNEY CARERS CENTRE**

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**REFERENCE AND ADMINISTRATIVE DETAILS OF THE CHARITY,  
ITS TRUSTEES AND ADVISERS**  
For the year ended 31 March 2025

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<b>Board of Trustees</b>	Jonathan Passman Malcolm Aickin (Resigned 17 December 2024) Jasmine Adanne Martins Helen Mary Julian Babatunde Cassim Adepegba Angelina Daly Dominic Masny (Resigned 16 July 2024) Hester R Merrett James Simon Hickinbotham (Appointed 4 February 2025) Frank Fouad Rejwan (Appointed 4 February 2025) Maria Shevchenko (Appointed 4 February 2025)
<b>Chair</b>	Angelina Daly
<b>Treasurer</b>	Jonathan Passman
<b>Chief Operations Officer</b>	<b>Joanna Brunt</b>
<b>Company reg. no.</b>	03044523
<b>Charity reg. no.</b>	1054962
<b>Registered office</b>	Marie Lloyd Centre 329 Queensbridge Road London E8 3LA
<b>Independent Examiner</b>	Knox Cropper LLP 65 Leadenhall Street London EC3A 2AD
<b>Bankers</b>	Unity Trust Bank Four Brindley Place Birmingham BI 2HB

## CITY & HACKNEY CARERS CENTRE

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### BOARD OF TRUSTEES' REPORT

For the year ended 31 March 2025

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**The trustees present their report and the independently examined financial statements for the year ended 31 March 2025.**

Reference and administrative information set out on page 1 forms part of this report. The financial statements comply with current statutory requirements, the memorandum and articles of association and the Statement of Recommended Practice - Accounting and Reporting by Charities: SORP applicable to charities preparing their accounts in accordance with FRS 102.

#### **Objectives and activities**

The objects for which the charity was established are: the relief of persons suffering from disabilities arising from age, or physical or mental disability in particular by the provision of practical assistance, support, training, advocacy, counselling and information to those persons caring for persons with such disabilities in the City of London and the London Borough of Hackney (the "Carers").

#### The mission

City & Hackney Carers Centre aims to improve Carers' quality of life and to ensure the delivery of Carer focussed services in the borough of Hackney and the City of London.

#### The need

There are around 16,000+ carers in Hackney (Census 2021) with approximately 3,000 providing more than 50 hours of care each week and 85 in the same group in the City of London. We are in touch with 2,000 carers. Carers continue to report increased levels of health inequalities, poor mental health, social isolation and financial difficulty. CHCC prides itself on listening to what carers want and need and we design our service offer accordingly.

#### **Public Benefit statement**

The Trustees consider that they have complied with Section 17 of the Charities Act 2011 with regard to the guidance on public benefit published by the Charity Commission.

The trustees review the aims, objectives and activities of the charity each year. This report looks at what the charity has achieved and the outcomes of its work in the reporting period. The trustees report the success of each key activity and the benefits the charity has brought to those groups of people that it is set up to help. The review also helps the trustees ensure the charity's aims, objectives and activities remained focused on its stated purposes.

The trustees have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing the charity's aims and objectives and in planning its future activities. In particular, the trustees consider how planned activities will contribute to the aims and objectives that have been set.

#### **Main Activities to Support Objectives:**

City & Hackney Carers Centre (CHCC) continued to play a vital role in the local social care system throughout 2024–25. In a year marked by rising pressures on health and social care our mission remained unchanged: to provide practical, emotional, and social support to unpaid carers of all ages. From intensive one-to-one casework and mental health support to social connection initiatives, we reached and actively supported almost 900 carers, helping them navigate complex systems and build resilience.

## CITY & HACKNEY CARERS CENTRE

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### BOARD OF TRUSTEES' REPORT

#### For the year ended 31 March 2025

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CHCC has supported unpaid Carers with the provision of the following services:

- Specialist advice and information with a poverty reduction approach, working to maximise the income for carers and their households. Activities include access to statutory help and welfare benefits, individual grant applications, housing advice, energy saving advice and form filling.
- Generalist information, advice and signposting for current and former carers, the people they care for and professionals.
- A weekly 'What's on' e-news bulletin sent to both carers and professionals, giving information about local activities and initiatives, positive health messaging and information to reduce poverty.
- Online and in-person wellbeing sessions.
- Educational workshops and information sessions.
- Carers coffee mornings (in person and online) providing peer support, high quality information and to enable carers to contribute to the shape of service provision.
- 1:1 counselling and Listening Ear sessions.
- A Young Adult Carer Support Service (Carers aged 16-25).
- Hosting the Hackney Special Educational Needs and Disabilities Parent Carer Forum (HSPCF).

### OUR SERVICES

#### Carers Information and Advice Service

Our Information and Advice service supported carers facing urgent and complex challenges such as housing insecurity, welfare benefit issues, social care navigation, and access to essential entitlements.

#### Key Outcomes:

- We provided information and advice to 499 individual carers across the year.
- We worked with high levels of complexity in cases involving multiple agencies.
- We offered a range of opportunities to engage with our advisers through drop-in clinics at our office and in community locations, booked appointments, a telephone advice line and telephone appointments system.

#### Financial Support:

- **71** Shopping Vouchers issued to carers facing hardship, funded by the Household support fund via the London Borough of Hackney (LBH)
- **79 Carers Trust Grants** secured, totalling **£26,367**, enabling carers to purchase essentials and improve wellbeing
- **13** crisis grants issued through the London Catalyst Samaritans grant.
- **111** benefit checks were carried out identifying entitlements to benefits not previously claimed.

"The voucher you provided will help ensure that my children and I have a joyful and memorable Christmas this year."

#### Wellbeing

We recognise that carers' wellbeing is often overlooked. In 2024–25, we delivered a range of targeted wellbeing interventions to help carers recharge, connect, and reduce stress.

## CITY & HACKNEY CARERS CENTRE

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### BOARD OF TRUSTEES' REPORT

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For the year ended 31 March 2025

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#### Financial Support:

- **Wellbeing Days** offering massages, group exercise, and health talks
- **Coffee Mornings** to combat social isolation and build peer connections
- A collaboration with Kings Park Moving Together, and more recently Sanctuary Housing, allowed us to run a **weekly gentle movement and wellbeing class** at Kingsmead Community Centre. Initially aimed at carers, the class expanded to include local residents with an average attendance of 6-7 participants.
- Weekly **1:1 Art Therapy** sessions with a trainee Art Therapist.

#### Quotes from Carers:

“Very helpful and informative, if we parent carers could get a massage every 2 months please.”

#### Delivery Highlights:

- Weekly stretch, breathing, and meditation exercises with light resistance band work
- 60 registered carers attended wellbeing activities flexibly
- 3 carers received 6 or more sessions of art therapy.

#### Carer Feedback:

“A life-saver. The class has helped to lift me out of depression and has definitely motivated me.”

“I suffer from social phobia. This class has helped and I do some of the exercises at home.”

“I can't always come but when I do, I am always welcomed.”

#### Counselling and Listening Ear Service

Our counselling service, delivered by therapists with a special interest in carer issues offered a safe space for carers to explore grief, anxiety, burnout, and other emotional pressures brought on by the caring role or other life events. Our listening ear service provides vital telephone support to isolated carers and those in crisis.

#### Service Overview:

- 275 counselling sessions delivered to 48 carers.
- 53 listening ear sessions delivered to 12 carers.
- Flexible models of delivery were employed (in-person, phone, and online sessions)
- Carers were able to take advantage of integrated follow-up pathways with CHCC advice and wellbeing

Counselling continues to be one of CHCC's most sought after services, especially among carers experiencing long-term stress or transitions such as coming to terms with a diagnosis, bereavement or the absence of formal care services.

#### Referral and Signposting

City & Hackney Carers Centre acts as a vital hub, connecting carers to external agencies and services that can support their wider needs.

## CITY & HACKNEY CARERS CENTRE

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### BOARD OF TRUSTEES' REPORT

For the year ended 31 March 2025

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#### Key Areas of Referral:

- Mental health services (e.g. Talking Therapies, ELFT)
- Legal aid providers
- Housing support and emergency assistance
- Local VCSE groups, health promotion programmes, and food banks

#### Data Overview:

- Referrals were systematically tracked, with many carers receiving support from multiple partners
- CHCC staff followed up on complex referrals to ensure needs were met

This bridging function remains crucial in a fragmented system where carers are often left to navigate multiple services alone.

#### Young Adult Carers Service (YACs)

Our Young Adult Carers programme supported 18–25-year-olds with caring responsibilities—many of whom juggle education, employment, and their own wellbeing.

#### Highlights from 2024–25:

- Personalised one-to-one support to help with housing, finance, and emotional health
- Life skills workshops and employment preparation sessions
- Social trips, including peer-led outings, which helped reduce isolation
- Co-produced content for carers awareness campaigns and newsletters

#### Impact:

- Increased confidence, self-advocacy, and knowledge of rights
- Improved emotional wellbeing and connection to other YACs

#### Hackney SEND Parent Carer Forum

CHCC is the host for Hackney SEND Parent Carer Forum, working with local parents and carers to ensure their voices are heard by key decision makers, that opportunities are taken to collaborate, co-produce and develop services for children and young people with SEND in Hackney.

The forum engaged with the parent carer community holding 15 forums and several workshops in partnership with local services and Autism Central, reaching 71 individual parent carers.

The forum co-produced key events with Hackney Council, contributed to strategic meetings, and participated in initiatives like the Partners in Neurodiversity in Schools (PINS) project. It launched a website ([www.hspcf.org](http://www.hspcf.org)), grew its membership to 156, and developed a WhatsApp support group. Capacity building included training for 30 advisory members and participation in IPSEA SEND law sessions.

The group has laid a strong foundation for co-production and advocacy and is working towards independence.

## CITY & HACKNEY CARERS CENTRE

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### BOARD OF TRUSTEES' REPORT

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For the year ended 31 March 2025

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#### Communications and Digital Reach

Our outreach and digital engagement continued to grow as we adapted to changing communication habits among carers.

#### Engagement Growth:

- **83 new active email subscribers** joined our mailing list which stood at 1236 subscribers at the end of the year.
- We improved the opportunities to contact us digitally with a newsletter sign up on our website, referral forms for services integrated within the website and a new route for professionals to refer carers to us.
- Expanded presence on **LinkedIn, Instagram, and Facebook**
- Weekly newsletters with updates, events, and service access info

We are committed to making CHCC more visible, more responsive, and easier to engage with—whether carers prefer digital channels or in-person contact.

“Hi CHCC Just wanted to thank you for your email newsletters. Stuffed full of useful info! “

#### Our Impact from Feedback Forms:

82% of respondents said they were happy with the service they received.

100% felt their issue had been adequately addressed by our team.

97.8% of reported feeling better able to resolve their issue as a result of using our services.

97.8% also felt better able to continue in their caring role as a result of the support

#### Chair's Report

The 2024–25 period reflects City & Hackney Carers Centre's ongoing commitment to improving the lives of unpaid carers. In a climate of funding uncertainty and increasing carer need, we have remained agile, collaborative, and focussed on outcomes.

This year we moved into the Marie Lloyd Centre in Hackney, after several years of working without an office. This has been very successful, giving carers somewhere to 'drop in'. We were able to host more group activities for carers, and also to offer face-to-face counselling as well as sessions on Zoom. As the centre is shared with several other charities, it has also given us opportunities for sharing ideas.

I would like to thank our CEO Joanna Brunt and all the staff for their hard work on supporting carers. Also, Joanna and her team are to be congratulated on maintaining the charity's financial position. This has been achieved by a huge effort in fundraising and a strict control of costs.

CHCC would also like to thank our funders, volunteers, local partners, and the carers we support for their trust, resilience, and contribution to this service. These are the funders we would like to thank:

## CITY & HACKNEY CARERS CENTRE

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### BOARD OF TRUSTEES' REPORT

For the year ended 31 March 2025

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- London Borough of Hackney (LBH)
- City Bridge Foundation
- Trust for London
- Kings Park Moving Together
- Volunteer Centre Hackney
- Carers Trust, Carers Money Matters Programme
- Department for Education
- Contact
- Merchant Taylors' Foundation
- Sanctuary Housing

#### Financial Review

The needs of our beneficiaries have been exacerbated by the Cost of Living crisis. The Charity survived the difficulties of the Pandemic, and has now returned to office working.

The results of the year's operations are set out in the Financial Statements. Total incoming resources amounted to £274,874 (2024: £264,253) and total resources expended amounted to £295,860 (2024: £264,819), resulting in a deficit of £20,986 for the year (2024: deficit £566). This deficit is due to the expenditure of £85,511 of unrestricted funds to facilitate the uninterrupted delivery of essential, valuable activities and development of new services for our beneficiaries. The latter meant that the Unrestricted Funds held decreased by £18,443 from £144,577 to £126,134. This was a remarkable achievement on the part of the staff, who have striven to maximise fundraising and new contracts. The restricted funds are also decreased to £41,972.

#### Reserves policy

The Charity sets aside funds, as unrestricted reserves, to meet future anticipated or contingent expenditure, in particular to: cover staffing costs such as sickness or redundancy, to develop new activities and to ensure the continuity of services through difficult financial periods. The Board of Trustees decided the desired level of the "free" reserves should be between 3 and 6 months recurrent expenditure. As reported above expenditure in the year was £296k'. This puts a target for the unrestricted reserves between £74,000 and £147,000 with the actual unrestricted reserve of £126,134. Last year's financial activity is a good example of the use of unrestricted reserves to provide the working capital to build new activities.

The use of unrestricted reserves as working capital is essential for the Charity to develop and build new services to meet beneficiaries increasing needs. The Board considers there is a continuing need for Unrestricted Reserves to be at or above the top of the range set by the policy. This will enable the Trustees to accept financial risk and the charity to continue to develop new services to address the significant impact the Cost of Living crisis will have on beneficiaries'.

#### Risk

The most significant risk faced by the Charity, as with many other small charities, is maintaining sufficient funding to provide for the needs of its service users. We support holding reserves at or above the target level in order to mitigate this risk. Our beneficiaries are particularly badly affected by high energy prices and the Trustees anticipate they will be further adversely affected by wider socio-economic and political challenges; the cost of living crisis, high interest rates and changes to benefit systems.

## CITY & HACKNEY CARERS CENTRE

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### BOARD OF TRUSTEES' REPORT

For the year ended 31 March 2025

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The increasing use of web-based technology to serve the needs of our beneficiaries through the Pandemic and the periods of isolation, lock-down and beyond has increased the risks of cyber-attack and the need for electronic data security. The Trustees believe that reasonable data security measures are in place and they continue to look into further steps to enhance protections.

#### **Going concern**

The Trustees believe that the level of reserves will enable the current level of activity to be sustained for more than 12 months and allow the Charity to continue to develop new services and identify new partners. In consequence the Trustees believe that the Charity will be able to continue as a going concern into 2026 and beyond.

#### **Structure, governance and management**

##### **Governing Documents**

The Trustees review the Articles of Association and Memorandum of Association in line with Charity Commission guidelines.

##### **Statement of responsibilities of the trustees**

The trustees (who are also directors of City and Hackney Carers Centre for the purposes of company law) are responsible for preparing the trustees' annual report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

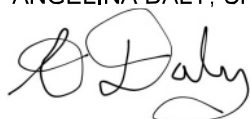
Company and charity law requires the trustees to prepare financial statements for each financial year, which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period. In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and then apply them consistently
- make judgments and estimates that are reasonable and prudent
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in operation

The trustees are responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The trustees' annual report which includes the strategic report has been approved by the trustees on 29 October 2025 and signed on their behalf by

ANGELINA DALY, Chair



**INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF  
CITY & HACKNEY CARERS CENTRE FOR THE YEAR ENDED 31 MARCH 2025**

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I report to the charity trustees on my examination of the financial statements of City & Hackney Carers Centre for the year ended 31 March 2025.

**Responsibilities and basis of report**

As the trustees of the City & Hackney Carers Centre (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act'). You are satisfied that the accounts of the Company are not required by charity or company law to be audited and have chosen instead to have an independent examination.

Having satisfied myself that the accounts of the City & Hackney Carers Centre are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of the accounts carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act.

**Independent examiner's statement**

Since the Company's gross income exceeded £250,000 your examiner must be a member of a body listed in section 145 of the 2011 Act. I can confirm that I am qualified to undertake the examination because I am a registered member of the ICAEW which is one of the listed bodies.

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. accounting records were not kept as required by section 386 of the 2006 Act ; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a 'true and fair view which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the Charities SORP (FRS 102).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



Richard Billinghamurst FCA  
**Knox Cropper LLP**  
Chartered Accountants  
65 Leadenhall Street, London, EC3A 2AD

Date: 24/11/2025

CITY & HACKNEY CARERS CENTRE

**STATEMENT OF FINANCIAL ACTIVITIES**  
**(incorporating the Income and Expenditure Account)**  
**For the year ended 31 March 2025**

	Unrestricted Funds	Restricted Funds	Total Funds	<i>Total Funds</i>
Note	2025 £	2025 £	2025 £	2024 £
<b>INCOME AND ENDOWMENTS FROM:</b>				
Donations and legacies	2	2,538	-	2,538
Charitable activities	3	64,530	207,806	272,336
<b>TOTAL</b>		<b>67,068</b>	<b>207,806</b>	<b>274,874</b>
<b>EXPENDITURE ON:</b>				
Raising funds		85,511	210,349	295,860
Charitable activities				264,819
<b>TOTAL EXPENDITURE</b>	4	<b>85,511</b>	<b>210,349</b>	<b>295,860</b>
<b>NET MOVEMENT IN FUNDS</b>		<b>(18,443)</b>	<b>(2,543)</b>	<b>(20,986)</b>
<b>RECONCILIATION OF FUNDS:</b>				
TOTAL FUNDS AT 1 APRIL 2024		144,577	44,515	189,092
<b>TOTAL FUNDS AT 31 MARCH 2025</b>		<b>£ 126,134</b>	<b>£ 41,972</b>	<b>£ 168,106</b>
				<b>£ 189,089</b>

**CITY & HACKNEY CARERS CENTRE**

Company limited by guarantee (registered company no. 03044523)

**BALANCE SHEET**  
**As at 31 March 2025**

	Notes	2025 £	2024 £
<b>FIXED ASSETS</b>			
Intangible assets	9	-	-
<b>CURRENT ASSETS</b>			
Stocks		-	-
Debtors	10	56,373	16,589
Cash at bank and in hand		135,611	196,375
		<b>191,984</b>	<b>212,964</b>
<b>CREDITORS: amounts falling due within one year</b>	11	<b>(23,878)</b>	<b>(23,872)</b>
<b>NET CURRENT ASSETS</b>		<b>168,106</b>	<b>189,092</b>
<b>NET ASSETS</b>		<b>£ 168,106</b>	<b>£ 189,092</b>
<b>FUNDS</b>			
Unrestricted funds:			
General fund	12	126,134	144,577
Restricted funds	12	41,972	44,515
		<b>£ 168,106</b>	<b>£ 189,092</b>

The financial statements have been prepared in accordance with the special provisions in Part 15 of the Companies Act 2006 relating to small companies and the Financial Reporting Standard 102.

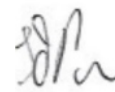
The charitable company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 31 March 2025. The members have not required the charitable company to obtain an audit of its financial statements for the year ended 31 March 2025 in accordance with Section 476 of the Companies Act 2006.

The trustees acknowledge their responsibilities for ensuring that the charitable company keeps accounting records that comply with Sections 386 and 387 of the Companies Act 2006 and preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of each financial year and of its surplus or deficit for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the charitable company.

The financial statements were approved, and authorised for issue, by the Board of Trustees and signed on 29 October 2025 on their behalf by:-



ANGELINA DALY, Chair



JONATHAN PASSMAN, Treasurer

**NOTES TO THE FINANCIAL STATEMENTS**

For the year ended 31 March 2025

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**1. ACCOUNTING POLICIES**

***Basis of preparation of financial statements***

The financial statements of the charity, which is a public benefit entity under FRS102, have been prepared under the historical cost convention. They have been prepared in accordance with applicable United Kingdom accounting standards, the requirements of the Statement of Recommended Practice 'Accounting and Reporting by Charities' (SORP 2015), in accordance with the Financial Reporting Standard applicable in the UK (FRS 102) and the Charities Act 2011. The presentational currency of the financial statements is Pound Sterling (£).

***Company status***

City & Hackney is a company limited by guarantee. In the event of the Charity being wound up, the liability in respect of the guarantee is limited to £1 per member of the Charity."

***Going concern***

The trustees have prepared cash flows and budgets for the next twelve months and consider that the company is able to realise its assets and discharge its liabilities in the normal course of business. The trustees have an expectation that the company has adequate resources to continue in operational existence for the foreseeable future. For these reasons, they continue to adopt the going concern basis of accounting in preparing the annual financial statements.

***Fund accounting***

General funds are unrestricted funds which are available for use at the discretion of the Trustees in furtherance of the general objects of the Charity and which have not been designated for other purposes.

Restricted funds are funds which are to be used in accordance with specific restrictions imposed by donors which have been raised by the Charity for particular purposes. The cost of administering such funds are charged against the specific fund. The aim and use of each restricted fund is set out in the notes to the financial statements. Statutory grants which are given as contributions towards the Charity's core services are treated as unrestricted.

***Income***

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

***Expenditure***

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

***Intangible fixed assets and amortisation***

Intangible assets are initially recognised at cost. After recognition, under the cost model, intangible assets are measured at costs less any accumulated amortisation and any accumulated impairment losses. All intangible assets are considered to have a finite useful life. If a reliable estimate of useful life cannot be made, the useful life shall not exceed ten years.

The estimated useful life is as follows,

Software	-	20 % straight line
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**NOTES TO THE FINANCIAL STATEMENTS**  
**For the year ended 31 March 2025**

***Tangible fixed assets and depreciation***

All assets costing more than £1,000 are capitalised.

Tangible fixed assets are stated at cost less depreciation. Depreciation is provided at rates calculated to write off the cost of fixed assets, less their estimated residual value, over their expected useful lives on the following bases:

Fixture and Equipment	-	4 Years
Office equipment	-	4 Years

***Cash at bank and in hand***

Cash at bank and cash in hand includes cash and short term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

***Short-term debtors and creditors***

Debtors are recognised when the charity is legally entitled to the income after any performance conditions have been met, the account can be measured reliably and it is probable that the income will be received. Creditors are recognised when the charity has a present legal or constructive obligation resulting from a past event to make payment to a third party, it is probable that settlement will be required and the amount due to settle the obligation can be measured or estimated reliably.

***Financial Instruments***

The charity only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value which are subsequently measured at amortised cost using the effective interest method.

***Pensions***

The company operates an Auto Enrolment pension scheme in which the Company contributes 5% and the Employee a minimum of 3% of gross salary. Some employees are members of a legacy stakeholder pension scheme where the company contributes 5% of gross salary. The pension charge represents the amounts payable by the company to the funds in respect of the year.

**2. DONATIONS AND LEGACIES**

	<b>Unrestricted Funds</b>	<b>Restricted Funds</b>	<b>Total Funds</b>	<i>Total Funds</i>
	<b>2025</b>	<b>2025</b>	<b>2025</b>	<i>2024</i>
	£	£	£	£
Donations	<b>2,538</b>	-	<b>2,538</b>	<i>2,318</i>
	<b>£ 2,538</b>	<b>£ Nil</b>	<b>£ 2,538</b>	<i>£ 2,318</i>

CITY & HACKNEY CARERS CENTRE

NOTES TO THE FINANCIAL STATEMENTS

For the year ended 31 March 2025

3. INCOME FROM CHARITABLE ACTIVITIES

	Unrestricted Funds 2025 £	Restricted Funds 2025 £	Total Funds 2025 £	Total Funds 2024 £
Carer's support services	64,530	92,681	157,211	189,725
Advice	-	115,125	115,125	72,210
	<b>£ 64,530</b>	<b>£ 207,806</b>	<b>£ 272,336</b>	<b>£ 261,935</b>

Analysis of funding

	Unrestricted Funds 2025 £	Restricted Funds 2025 £	Total Funds 2025 £	Total Funds 2024 £
<b>Carer's support services</b>				
Carers Trust - Aspiration Fund	-	-	-	-
Department of Education	-	8,750	8,750	-
London Borough Hackney	52,380	59,215	111,595	69,761
Volunteer Centre Hackney	2,000	-	2,000	1,470
Healthy Parent Carer	-	-	-	-
Contact A Family	-	7,716	7,716	12,382
Merchant Taylors	-	4,500	4,500	-
Carers Trust - Making Carers Count	-	-	-	57,056
London Catalyst	3,800	-	3,800	-
The London Community Foundation	-	-	-	31,250
Counselling income	1,550	-	1,550	1,790
THCC Tier 1 and Upper Tribunal	4,800	-	4,800	3,700
West Hackney Parochial Charity	-	-	-	2,000
Kings Park Moving Together	-	12,500	12,500	10,000
Other income	-	-	-	316
	<b>64,530</b>	<b>92,681</b>	<b>157,211</b>	<b>189,725</b>
<b>Advice</b>				
City Bridge Foundation	-	37,125	37,125	49,210
London Borough Hackney	-	23,000	23,000	23,000
Carers Trust	-	55,000	55,000	-
	-	115,125	115,125	72,210
	<b>£ 64,530</b>	<b>£ 207,806</b>	<b>£ 272,336</b>	<b>£ 261,935</b>

CITY & HACKNEY CARERS CENTRE

NOTES TO THE FINANCIAL STATEMENTS

For the year ended 31 March 2025

4. RESOURCES EXPENDED

	Direct Staff costs £	Other direct costs £	Support costs £	Total 2025 £	Total 2024 £
Cost of charitable activities					
Carers's support services	95,781	79,601	23,917	199,299	205,319
Advice	91,625	4,567	369	96,561	59,497
<b>Total 2025</b>	<b>£ 187,406</b>	<b>£ 84,168</b>	<b>£ 24,286</b>	<b>£ 295,860</b>	
<b>Total 2024</b>	<b>£ 173,148</b>	<b>£ 84,899</b>	<b>£ 6,769</b>		<b>£ 264,816</b>

Resources expended include:

	2025 £	2024 £
Independent Examiner's fee		
- Current year	3,900	3,800
- Prior year under provision	-	440

5. SUPPORT COSTS

	Total 2025 £	Total 2024 £
Office and supply costs	3,292	1,167
Governance costs	13	13
Premises costs	17,081	1,346
Independent Examiner's fee	3,900	4,240
	<b>£ 24,286</b>	<b>£ 6,769</b>

6. STAFF NUMBERS AND COSTS

	2025 £	2024 £
Wages and salaries	170,394	159,923
Social security costs	9,676	7,178
Pension costs	7,336	6,047
	<b>£ 187,406</b>	<b>£ 173,148</b>

The average monthly number of employees during the year was 7.5 staff. (2024 - 8 staff)

No employee received remuneration of more than £60,000. (2024 - None)

The key management personnel of the charitable company are those persons having authority and responsibility for planning, directing and controlling the activities of the charitable company, directly or indirectly, including any trustee of the charitable company. In addition to the trustees of City and Hackney Carers Centre, key management personnel includes the Chief Operations Officer. Total employee benefits including employer pension contributions paid to key management personnel in the period amounted to £43,261 (2024 - £41,926).

**CITY & HACKNEY CARERS CENTRE**

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**NOTES TO THE FINANCIAL STATEMENTS**

**For the year ended 31 March 2025**

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**7. TRUSTEES REMUNERATION AND BENEFITS**

During the year, no members of the Board of Trustees received any remuneration (2024 - £NIL).  
No members of the Board of Trustees received reimbursement of expenses (2024 - £NIL).

**8. Taxation**

City & Hackney Carers Centre is a registered charity and is potentially exempt from taxation in respect of income and capital gains received within the categories covered by Part 11 of the Corporation Tax Act 2010 or Section 256 of the Taxation of Chargeable Gains Act 1992 to the extent that such income or gains are applied to charitable purposes.

**9. INTANGIBLE FIXED ASSETS**

	£
Software:	
<b>Cost</b>	
At 1 April 2024	9,880
At 31 March 2025	<u>£ 9,880</u>
<b>Amortisation</b>	
At 1 April 2024	9,880
At 31 March 2025	<u>£ 9,880</u>
<b>Net book value</b>	
At 31 March 2025	<u>£ Nil</u>
At 31 March 2024	<u>£ Nil</u>

**NOTES TO THE FINANCIAL STATEMENTS**

For the year ended 31 March 2025

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**10. DEBTORS**

	2025	2024
	£	£
<b>Due within one year</b>		
Trade debtors	7,000	-
Prepayments	9,989	7,273
Accrued income	39,384	9,316
Other debtors	-	-
	<u>£ 56,373</u>	<u>£ 16,589</u>

**11. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR**

	2025	2024
	£	£
Trade creditors	13,185	10,601
Social security and other taxes	3,941	3,215
Other creditors	(567)	1,807
Accruals	7,319	8,249
	<u>£ 23,878</u>	<u>£ 23,872</u>

CITY & HACKNEY CARERS CENTRE

NOTES TO THE FINANCIAL STATEMENTS

For the year ended 31 March 2025

12. STATEMENT OF FUNDS

	Brought Forward £	Incoming Resources £	Resources Expended £	Transfers and investment gains/(losses) £	Carried Forward £
<b>RESTRICTED FUNDS</b>					
Carer's support services	26,762	33,466	(45,905)	-	14,323
City Bridge Foundation	10,494	37,125	(42,781)	-	4,838
London Borough of Hackney	7,259	82,215	(70,671)	-	18,803
Carers Trust	-	55,000	(50,992)	-	4,008
				-	-
	<u>£ 44,515</u>	<u>£ 207,806</u>	<u>£ (210,349)</u>	<u>£ Nil</u>	<u>£ 41,972</u>

**SUMMARY OF FUNDS**

General Funds	144,577	67,068	(85,511)	-	126,134
Restricted Funds	44,515	207,806	(210,349)	-	41,972
	<u>£ 189,092</u>	<u>£ 274,874</u>	<u>£ (295,860)</u>	<u>£ Nil</u>	<u>£ 168,106</u>

**COMPARATIVE STATEMENT OF FUNDS, 31 MARCH 2024**

**RESTRICTED FUNDS**

Carer's support services	11,164	60,632	(45,034)	-	26,762
City Bridge Foundation	13,481	49,210	(52,197)	-	10,494
London Borough of Hackney	-	23,000	(15,741)	-	7,259
Carers Trust	26,978	57,056	(84,034)	-	-
	<u>£ 51,623</u>	<u>£ 189,898</u>	<u>£ (197,006)</u>	<u>£ Nil</u>	<u>£ 44,515</u>

**SUMMARY OF FUNDS**

General Funds	138,032	74,355	(67,810)	-	144,577
Restricted Funds	51,624	189,898	(197,006)	-	44,515
	<u>£ 189,656</u>	<u>£ 264,253</u>	<u>£ (264,816)</u>	<u>£ Nil</u>	<u>£ 189,092</u>

13. ANALYSIS OF NET ASSETS BETWEEN FUNDS

	Unrestricted Funds £	Restricted Funds £	Total Funds £
Net current assets	126,134	41,972	168,106
	<u>£ 126,134</u>	<u>£ 41,972</u>	<u>£ 168,106</u>
Comparative analysis of net assets	<u>£ 144,577</u>	<u>£ 44,515</u>	<u>£ 189,092</u>

**NOTES TO THE FINANCIAL STATEMENTS**

**For the year ended 31 March 2025**

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**14. PENSION COMMITMENTS**

Pension costs in note 6 relate to payments made to a defined contribution pension scheme. The charitable company's liability is limited to making the payments due to the scheme on a timely basis. The liability at the 31 March 2025 is -£382 (2024 : -£662).

**15. RELATED PARTIES**

There were no other related party transactions in the year.

**NOTES TO THE FINANCIAL STATEMENTS**

For the year ended 31 March 2025

**16 COMPARATIVE STATEMENT OF FINANCIAL ACTIVITIES**

	<i>Unrestricted Funds 2024 £</i>	<i>Restricted Funds 2024 £</i>	<i>Total Funds 2024 £</i>
<b>INCOME AND ENDOWMENTS FROM:</b>			
Donations and legacies	2,318	-	2,318
Charitable activities	72,037	189,898	261,935
<b>TOTAL</b>	<u>74,355</u>	<u>189,898</u>	<u>264,253</u>
<b>EXPENDITURE ON:</b>			
Charitable activities	67,810	197,006	264,816
<b>TOTAL EXPENDITURE</b>	<u>67,810</u>	<u>197,006</u>	<u>264,816</u>
<b>NET MOVEMENT IN FUNDS</b>	6,545	(7,108)	(563)
<b>RECONCILIATION OF FUNDS:</b>			
TOTAL FUNDS AT 31 MARCH 2023	138,032	51,623	189,655
<b>TOTAL FUNDS AT 31 MARCH 2024</b>	<u>£ 144,577</u>	<u>£ 44,515</u>	<u>£ 189,092</u>