

ONE COMMUNITY EASTLEIGH

COMPANY NUMBER: 3132524

**REPORT AND FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2023**

ONE COMMUNITY EASTLEIGH
(company limited by guarantee)

TRUSTEES ANNUAL REPORT FOR THE YEAR ENDED 31 MARCH 2023

Registered Company Number: 3132524

Registered Charity Number: 1052978

Directors/ Trustees:

Tahina Akther (Co-opted Trustee)

Andrew Black, Treasurer

Gail Bloomfield

Warwick Clews

Sam Crompton (Co-opted Trustee)

Kim Day (Co-opted Trustee)

Adrian Hughes, Chair of Trustees

Kerry Houghton – resigned November 2022

David Lowe – appointed 6 October 2022

Samantha MacDonald – resigned October 2022

Patricia Statham

Chief Executive and Company Secretary:

Debra Clothier – resigned September 2023

Hayley Malcolm – appointed October 2023

Principal and Registered Address:

12 Romsey Road, Eastleigh

Hampshire. SO50 9AL

Bankers:

Lloyds Bank Plc 3, 6 Market Street, Eastleigh.

Hampshire. SO50 9YT

CAF Bank Limited, Kings Hill, West Malling.

Kent. ME19 4TA.

Auditor:

Knight Goodhead Limited

7 Bournemouth Road, Chandler's Ford

Eastleigh, Hampshire. SO53 3DA

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Chair's Report

The focus of our AGM should be on the preceding year 2022/23 up to March 2023, but as you may be aware from local updates and from our website, we said goodbye to our Chief Executive Officer, Debra Clothier in September 2023. Debra joined us at a challenging period, some of which I will refer to later. She worked with stakeholders leading the transition into the new building. In addition, as we were coming to the end of many of the restrictions as a result of Covid, Debra was working on relaunching a number of our services. In doing so she was of course not fully aware of the services prior to the restrictions. Moving into our new building has been a challenge and the snagging list has understandably been bigger than that in a new domestic home. We hope that 2023 will see the jobs on the snagging list addressed.

As a small charity we are not alone in experiencing challenges around funding. It doesn't matter which project or service we provide, reducing income is an issue. Like others we look to ways in which we can reduce costs without compromising on service quality and delivery.

Regrettably at the end of 2022/23 we were unable to convince Eastleigh Borough Council to award us the Voluntary Sector Support Grant for 2023/24. This is a grant we have been awarded for a number of years and we have viewed the service we have delivered as central to our role as a CVS. We were pleased that the Chief Executive of EBC confirmed there were no concerns with the quality of the service we had provided, just that members wanted to have an opportunity to clarify what they wanted from the Grant. We remain committed to serving the voluntary sector in Eastleigh, so have been finding ways to offer support and guidance, but without the VSSG we are unable to provide the service we have in the past. We have valued our relationship with Eastleigh Borough Council and continue to do so.

It is appreciated that for many the concerns around Covid remain real and restrictions following personal risk assessments result in some curtailment of day to day activity. We have been working with people who use our day services, Connect (previously Dial a Ride) and Shopmobility to provide the assurances needed to help people feel safe. We are seeing the number of users increasing, yet not fully back to pre-covid times. Sadly, reports in the press are beginning once again to raise concerns about another Covid strain.

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Over the year we have welcomed new Trustees and some have moved on. We are grateful to the role Samantha McDonald played during the time she was with us. Samantha had extensive knowledge within health and social care, and we were able to draw on the expertise. Samantha secured a new job, new responsibilities and felt she was unable to commit to One Community in the way she would like to benefit our organisation; she leaves with our best wishes and appreciation.

We also said farewell to Kerry Houghton in November 2022. The majority of Kerry's professional life was within the voluntary and charity sector and again she brought an expertise on which we were able to draw. Kerry guided the board and to an extent the staff team in responding to some complex issues. Having Kerry as a Trustee albeit for a short period provided the Board with an essential perspective and we will be looking for another Trustee who is able to bring a similar knowledge, background and expertise.

The Board has welcomed Tahina Akther, Sam Crompton, Kim Day and as Co-opted Trustees and the Board is delighted to nominate them to the members at the AGM. Information about Sam, Kim and Tahina detailing their background and expertise is included in the AGM pack, so we will not steal their thunder here. Suffice to say that having Trustees from a range of diverse backgrounds, brings a richness to the Board when we are considering both day-to-day business as usual alongside business development and strategy.

It would be remiss not to acknowledge the appointment of Hayley Malcolm to the role of Chief Executive Officer. Hayley is known to many across the Borough as she has been our senior services manager for a number of years. We are delighted to welcome her on board in her new role.

Finally, over recent months the Board together with senior staff and the staff team have been looking at developing our Business Plan and Strategy for 2023 to 2027. Information is already on our website and we will provide an overview at the AGM and respond to any questions or queries. We are excited about the Business Plan and Strategy as it will provide a focus as we respond to an ever-changing climate both economically and the changing needs of the populations we seek to serve.

Adrian Hughes
Trustee and Chair to the Board

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The Trustees have pleasure in presenting their report and the financial statements of the charity for the year ended 31 March 2023.

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing Document

One Community Eastleigh is a company Limited by Guarantee and a registered charity. It is governed by its Memorandum and Articles of Association. The company was incorporated as Eastleigh Community Services on 30 November 1995 and was granted charitable status on 14 February 1996. It changed its name in April 2007 to One Community Eastleigh, trading as One Community.

Recruitment and Appointment of Trustees

All trustees who have served during the period are as indicated on Page 1. The Memorandum and Articles of Association of the company govern appointment of Trustees. Under those Articles nine Trustees can be elected by thirds by members at the AGM and serve for a period of three years. The Trustees are authorised to co-opt up to three new Trustees. Members of One Community are invited to put forward nominations for Trustees on an annual basis. The Trustees seek to achieve a balance of professional skills and knowledge of the communities within their number.

Trustees Induction and Training

All new Trustees undergo a familiarisation process with the work of One Community, an induction into their role as a Trustee and relevant training i.e., safeguarding. Trustees are invited to attend One Community events in order get to know One Community staff and volunteers. Specific Trustees are allocated to the various sections of work undertaken by One Community to develop a more in depth understanding of that area of work and to be able to bring any issues connected with that area to the attention of the other Trustees.

Risk Review

The Trustees have conducted their own review of the major risks to which the charity is exposed, and systems have been established to manage those risks. The charity recognises a key risk is external funding and is continually looking to diversify its funding streams for projects to ensure future funding is forthcoming. Internal risks are minimised by the implementation of procedures for the authorisation of all transactions and projects and to ensure consistent quality of delivery for all operational aspects of the charitable company. These procedures are periodically reviewed to ensure that they still meet the needs of the charity.

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ORGANISATIONAL

Structure

The Trustees determine the strategic direction and general policy of the company. The day-to-day management of the charity is delegated to the Chief Executive.

Related Parties

In so far as it is complementary to the charity's objects the charity is guided by national, regional, and local policy and works in partnership especially with local stakeholders to meet its aims. One Community would like to thank these local stakeholders for their support during the year 22/23: -

- Eastleigh Borough Council
- Fareham Borough Council
- Hampshire County Council
- Clinical Commissioning Group
- Hampshire and IOW Community Foundation

OBJECTIVES OF ONE COMMUNITY

To promote any charitable purposes for the benefit of the community in the area of the administrative authorities comprising the historic county of Hampshire (including Portsmouth and Southampton) and in particular the local government district of Eastleigh and, if the Trustees shall so decide, in any of the administrative authorities immediately adjoining, and in particular the advancement of education, the protection of health and the relief of poverty, distress and sickness.

To promote and organise co-operation in the achievement of the above purposes and to that end bring together representatives of the voluntary organisations operating within the local government district of Eastleigh primarily and, relevant statutory authorities engaged in the furtherance of the above purpose.

In 2023, One Community are reviewing the business plan including their objectives.

ACTIVITIES, ACHIEVEMENTS, PERFORMANCE AND FUTURE DEVELOPMENTS FOR PUBLIC BENEFIT

Our aim is to work locally to promote voluntary activity, encourage work in partnership, provide community services and advocate change, which enhances the quality of life for all in our community. The vision and core values of the organisation and the critical success factors were still seen as appropriate, as were the strategic goals detailed below:

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- To build and maintain a vibrant voluntary and community sector in Eastleigh and across Hampshire.
- To enhance the health and wellbeing of residents.
- To have sustainable partnerships working to deliver mutual success.
- To ensure that public recognition of the work of One Community is high.
- To be an excellent employer.
- To be a socially responsible organisation.

One Community largely seeks to achieve its aim by running a series of services. In planning the activities undertaken by these services the Trustees have taken account of the Charity Commission's guidance on public benefit.

Within One Community there is always a wide range of services being delivered at any point in time, we are often able to react quickly to changing events, which of course happened with Covid. The safety of our clients, volunteers and staff have remained paramount in our priorities throughout this year and will beyond. Staff and Volunteers deserve much credit for the willingness to respond quickly to changing events, and their flexibility to take on what was needed to be done, for the benefit of clients. The quality of services offered is a high priority to both staff and Trustees and One Community is proud that it holds for perpetuity, since 2018, the Queen's Award for Voluntary Service.

The organisation delivered these services during this period:

The **Options** team look at the needs of clients and/or their family and make a personalised plan, accessing services in-house and from the local community including-

Lifeline- to give users the freedom to live independently in their own home, safe in the knowledge that if they should have an accident, a fall or feel unwell they can get help quickly. Lifeline is a telephone linked support service designed to help clients to maintain an independent lifestyle safely. In an emergency the client presses the panic button, worn on the person, which alerts by telephone a 24-hour careline centre where assistance can be immediately arranged. **166 Lifeline Units** were installed. Our **Wristband Services** offers peace of mind when the wearer is out in the community. It has a unique ID code which correlates to the client's details so anyone can ring the number on the wristband, give the ID code and the care centre can alert the appropriate person. **31 Wristbands and Key safes** installed during this period. We will need to invest financially in these services further during 2023/24, to be able to continue to offer the services, as they move to digitalisation.

The Day Activities Service – Offers a range of care, entertainment, and activities for older/vulnerable individuals. We have a highly trained staff team who can support individuals who are living with varying health/medical condition such as Dementia, Parkinsons, physical and learning disabilities. The aim of the day is to provide a fun, person centred, stimulating environment where the clients can take part in activities as a group or individually if they choose to. The clients are all offered a 2-course lunch and have unlimited access to

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refreshments throughout the day. We offer a dedicated minibus service that collects and return clients home safely, we go the extra mile in ensuring clients safely lock up their homes and when returned home are settled in as required. During this year we have run these in the Pilands Community Centre in Bursledon and the Pavilion in the Park in Eastleigh. We hope to expand into other venues during 2022/23. Over this year we have provided 16,576 support hours in Eastleigh and 6,656 support hours in Bursledon. 66% of our clients attend to reduce their social isolation whilst the remaining 44% attend for the purpose of Respite. We have built on these successes and have now gone into partnership with Vivid Homes and have started to use their venues to expand the offer to more clients as we move into 2023/24.

PA Service/Care and respite- our carefully trained and friendly staff provide the care and support for clients to live independently in their homes, either through reducing barriers or providing appropriate assistance. The support we offer is very varied, but could include short break respite for carers, medical prompts, support with managing the home, personal care, meal preparation, support with communications or admin, or support to access the community, for example going shopping, to the library, to access a club or carry on with a hobby.

LEAF – Home from Hospital Service- Working in partnership with Unity, our equivalent organisation in Test Valley, we support patients' home from University Hospital Southampton NHS Foundation Trust. We returned **128** patients home safely and settled them in. The service is for patients who are unable to leave hospital and travel home alone safely and, aims to reduce hospital admissions. It was funded by the CCG until March 2023.

Back to the Future -we were still aware of Covid not having left us completely during this period and many of our clients are still wary and, or unable to take up their previous activities. Our re-engagement scheme is where we help people at risk of loneliness and further isolation by volunteers visiting and accompanying them out and about, when it's safe to do so, but maintaining contact over the phone when that's preferred. The need for this service is lessening over time and we anticipate finishing in 2023.

'Trips Out'- Throughout this year, we were supported by EBC/HCC to reduce social isolation and ran several 'trips out' for those who felt isolated or lonely and to encourage and build confidence in engaging with others. Attendees fed back how much they enjoyed their days out to a variety of places.

Young Carers- offers support to over 100 young carers aged 8 to 18 years who live in the Borough of Eastleigh. The activities organised, give young carers time off from caring and the opportunity to make friends with other young people in the similar situation. We aim to empower young people and provide them with positive experiences in a safe and fun environment where they are free to be themselves. Many hours of holiday provision were provided, with most young carers regularly attending. In addition, there were term time club nights and specialised exploration support for high need, young carers in crisis who were supported with 121 support sessions. We have noticed the rise in need for this service and the

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complexity of needs of the families, particularly around mental health. There is also need for more tailored provision for those who are neurodiverse.

Hampshire Young Carers Association- We provide a home for this within One Community, the Hampshire Young Carers Alliance (HYCA) is a consortium of ten Young Carer projects/services within Hampshire. HYCA was formed around 2005 with the initial objectives of individual projects/services working closer together, sharing good practice & resources. The overall aim and vision is to develop a single county-wide voice, advocating and championing Young Carers across the county. The consortia enable stronger relationships to evolve with key stakeholders, ensuring an overarching aim of ongoing quality, evaluation, consistency, and sustainability moving forward. Sourcing and applying for funding will continue to be a priority for the Strategic Manager for the coming financial year as will evaluation and ensuring the young peoples' 'voice' is being heard.

Transport- Dial a Ride (DAR) is a door-to-door transport service for people living in the borough of Eastleigh who find it difficult or impossible to use ordinary bus services. It operates 6 days a week and is a valued service to its clients. **DAR Trips for this period = Trips. 7327, Miles overed 36,737**

The Community Transport scheme (Minibus hire) provides group transport for community and charitable organisations who are registered Core Members of One Community. They might be youth groups, sports clubs, or older people's lunch clubs. Our volunteer drivers regularly transport passengers to a variety of destinations using our fleet of accessible minibuses. The vehicles are available 24 hours a day, seven days a week. **Total hires = 975, Passengers carried = 12,675**

Other Transport services available include Parish Link Trips = **365, Miles =1504** and Hedge End Retail Park Service Passenger trips =**3981, Miles =12,946**. Shopper Service- trips = **360, Miles = 2395**. We were able to respond to the transport needs for Afghan evacuees during this year.

Hampshire County Council are re-branding Transport services in 2023 to 'Connect'. In this year our main challenge has been keeping old buses on the road and recruiting both paid and volunteer drivers.

Shopmobility- Shopmobility is located at the Swan Centre, Wells Place, Eastleigh, and loans out powered or manual wheelchairs and scooters to enable people to do their shopping independently or to use other facilities in the town centre. Manual wheelchairs are also available to hire for extended periods of time at a cost per day of £1.50 for members or £3.25 for non-members. During this period **213** powered wheelchairs were hired for half a day and **51** hired all day. **1279** scooters were hired for half a day and **198** scooters were hired all day. We received a Gold Award in the October 2022 Customer Experience Awards, coming top in our category of Service Provided for the third time, with a perfect score of 100%, well done to all the team led by Deirdre.

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Voluntary Sector Support –

In Eastleigh -We moved into Eastleigh’s Swan Centre for our Eastleigh Volunteer Centre at the beginning of the financial year and invited several regular groups to come and use the space as well as providing a very public position to recruit and encourage volunteering. Unfortunately, once established the Swan Centre was unable to provide the allocated unit and we moved to an alternative site. The amount of work the unit required to make it a safe place for staff, volunteers, and the public to be safe was beyond our budget and not good financial sense to spend, taking into account the risk we could be moved on again. We came out of the Centre in December. By then One Community were in the new building so plans were made to open this building up to be a volunteering centre on regular days. In January, we were told by Eastleigh Borough Council, in order to meet its budget difficulties or Voluntary Sector Support Grant would be cut by 50% from April 23. We planned a service in response to the new budget allocation, but regrettably we were unable to assure Eastleigh Borough Council, that our offer would not provide the level of service expected by members and the Service Level Agreement with us was not renewed. We were pleased that the Chief Executive of EBC confirmed there were no concerns with the quality of the service we had provided, just that members wanted to have an opportunity to clarify what they wanted from the Grant. One Community has delivered this work in Eastleigh for 45 years. In response we stopped recruitment which would have taken place to bring the team back up to full strength. Even with a much-reduced team, we still managed to achieve: -

1. Volunteer placements 352
2. Volunteer enquiries 1037
3. Learners 32 (mainly First Aid courses)
4. Support given to groups 1244 occasions.
5. Supported groups to access more than £400,000 in grant funding.
6. Facilitated 7 community building managers network meetings, helping groups discuss grant funding, antisocial behaviour, volunteer recruitment and retention and various other topics.

Our Community Development Team offered a service to local voluntary and community groups to provide information, advice, and guidance around the complexities of running a local group or charity. What we do:

- Helped set up new groups.
- Supported groups in creating and using a constitution and policies.
- Sourced funding for groups.
- Advised on funding applications.
- Supported trustees and committees.
- Developed action plans with groups.
- Provided information about legislation and legal requirements.
- Helped groups voice their needs to statutory organisations.
- Provided a range of training and information seminars for local groups.

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- Work with statutory and public bodies to provide cohesive community development in our area of operation.
- Facilitate networks for peer support.
- Organise events to celebrate volunteering and showcase the work of local groups.
- The team holds quarterly Community Building Network meetings for both the boroughs of Eastleigh and Fareham.

Events- One Community organised and/or took part in many events in Eastleigh, during the course of the year, including: The Mela, Eastleigh Pride, Eastleigh Unwrapped, Fareham Light Switch On, and of course, the **Eastleigh Jubilee Showcase** which we organised, which was such an amazing success with over **2000** attendees on the day.

We were informed recently, that Eastleigh Borough Council have now decided not to renew the Service Level Agreement with us for this service from the end of June 2023, so unfortunately Eastleigh will no longer have this provision. One Community have delivered this work in Eastleigh for 45 years.

Digital Engagement- Our social media engagement and reach has increased dramatically in this year. This has enabled many groups to get their news and information out more widely in the community.

From April 2022 to April 2023-

	Facebook	Instagram
Reach	+10.7%	+50.9%
Followers	3724	601
New Followers	137 net new followers (+219% on year)	

We continued to host our weekly radio show on Unity 101, giving many community groups the opportunity to reach a wider audience about the work they do.

In **Fareham** - The One Community Volunteer Centre in Fareham Shopping Centre provided information about volunteering, support to voluntary and community groups and signposting to local services, activities, and opportunities. Drop-Ins were a regular feature, providing the opportunity for members of the public to meet with support organisations and to access the support and information they need. The Centre also operated as a Hate Crime reporting centre. We had over 20 regular volunteers helping within the Unit to make it the huge success that it was for that borough. As usual highlights were the events- Be A Santa Scheme, Purple Tuesday, and the Xmas Light Switch on. Fareham Borough Council decided to go out to tender for the contract for 23/24, and Trustees made the difficult decision to not to re-tender for the contract on the terms offered.

Cost of Living response- We were successful in sourcing funding from HCC to be able to assist residents with some of the difficulties they have faced, such as fuel, clothes, food, toiletries, blankets etc. We hope to apply for further funding in 2023 to assist with the winter needs.

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Ukraine- In March 2022, we started to have conversations with EBC and others over how best we support any Ukrainian refugees arriving and in April of this year, we worked in partnership with EBC to set up a welcome café for both the arrivals and their hosts. We had some excellent volunteers helping us to both translate and support them. This café is still in operation. We then employed a Ukrainian Community Outreach worker to support EBC's work and directly support the refugees, and this has been most successful. The number of Ukrainians that have arrived in Eastleigh Borough and been supported since April 2022 is 238.

Local Childrens Partnership- Hampshire County Council provided a small amount of initial funding to revive the LCP in Eastleigh. One Community are the Lead organisation in the borough for this and one of its Trustees, Pat Statham is the Chair (and was the previous Chair). The funding provided for a few hours of administrative support from October to March, when we were also successful in securing some more funding to appoint a Coordinator for the next year. We also secured some funding for the LCP to provide some funds for the Ukrainians in the borough with children, which means we can support them, primarily with any moving costs which was identified as a gap for those moving from their original hosts to alternative accommodation. The group which has excellent attendance and is growing to build excellent partnership between organisations who work with the children and young people of Eastleigh.

One Community is a **membership** organisation, but most of our services are open to non-members. Membership is open to voluntary and community groups, it provides access to our facilities and information services, including minibus hire (you must be a core member), room hire, administration support and equipment hire at a reduced rate. Core Plus members can apply for the Quality Mark, which they can advertise on their websites and letter headings. Members also receive our monthly e-news and information called 'Network' about funding and training opportunities. As of the 31st March 2023 there were 52 Core Plus and Associate members and 118 Core members.

Our SMT, led by our CEO, is active in promoting the voice of local Voluntary & Community Organisations (VCO) at various fora including: -,

- Eastleigh Borough Council Community Safety Partnership
- Eastleigh Borough Council Health & Well Being Board
- Eastleigh Early Help Hub
- Eastleigh Welfare Agencies Partnership
- Hampshire Adult Safeguarding Board Subgroup
- Hampshire Carers Partnership Board
- Hampshire Children's Trust Board.
- Hampshire Health & Well-Being Ageing Well Subgroup (Chair)
- Hampshire Health and Well-being Starting Well Group
- Hampshire Transport Operators Forum
- Hampshire Volunteer Centre Network

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- Hampshire Young Carers Alliance
- Eastleigh Sports and Activities Alliance
- Eastleigh Volunteers Managers Forum
- Fareham Volunteer Managers Forum

We continue to work in partnership with other CVS across Hampshire where we can share learning, information and bring financial efficiencies as well as sustainability in addressing issues for example, climate change initiatives.

Difficulties in recruiting enough skilled staff has been a theme in this year and we believe will remain a challenge going into the next financial year. Competing with the salaries of the private sector in a cost-of-living crisis and, with static or reduced contract/grants means we must look at other ways of attracting the right staff. We moved into our new building in September 2022 after 3 years and 2 days in temporary accommodation, which was very exciting and we know in due course it will bring its opportunities which we didn't have before, however some of these have been slow in happening, whilst we wait to resolve the inevitable 'snagging' and finalise the lease for the building, which we will own.

The Future

We will produce a new Business Strategy and Plan for One Community to set out its objectives for the next 3 years in what is becoming a very difficult context with regards to the resources available. This situation looks like it might continue over the next few years, in being challenging, not just for One Community but across several the sectors in which we work. The cost-of-living crisis that has come following Covid has meant expenditure has gone up, but the resources have reduced and difficulties in recruiting the skilled workforce required, remain a challenge as well. We hope that our new strategy, which will be launched in November 2023 will help take things forward in a positive and sustainable way and, prepare us for the opportunities which will come along to meet the needs of the communities.

Our long overdue new website will also be launched at our AGM in November 2023. We have appointed Quilter to be our investment advisors to make best use of our funds to enable us to reinvest in our services for the future.

Some Feedback from the Year

"Eastleigh Young Carers is the only place they feel accepted."

A parent of young carer

"You are always so kind and thoughtful bringing the scooter to and from my car when I park nearby. I would not be able to come shopping without your help"

Shopmobility customer

"We absolutely loved working with you and all the young people. We honestly learnt so much from them, and it has helped us to pave a way for how we want to work as a Charity.

I hope this is the beginning of a great partnership and would be delighted to work with you all again in the future."

Winchester Science Centre about Young Carers

"Once again, my warmest thanks and very best wishes"

A Lifeline customer

"Since she started with you, her confidence has just sky-rocketed."

from a parent of a young carer

"I look forward to seeing you each week as you always find the time to have a chat with me."

Shopmobility customer

"The wheelchair we borrowed has made such a difference. We would not have been able to get to hospital appointments without it"

Shopmobility customer

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FINANCIAL REVIEW

Income has decreased to £1,287,544 (2022: £1,449,483). There continues to be considerable effort employed to attract funds to further the aims and objectives of the organisation. The Trustees have endeavoured to ensure that the maximum amount of money possible is expended on the work of the charity for its beneficiaries.

Expenditure for the year totals £1,343,962 (2022: £1,276,563). This has resulted in a deficit on normal activities for the year of £56,418 (2022: surplus of £172,920).

In addition the accounts recognise £390,000 of exceptional income due to the valuation of the property transferred to the charity by Eastleigh Borough Council during the year. This has resulted in a total surplus in the year of £333,582 (2022: surplus of £172,920).

Overall, the Trustees are pleased that the monitoring reports received enable expenditure to be closely controlled by the Chief Executive and the Senior Management Team. The Trustees are satisfied that the restricted funded projects are being delivered in accordance with each project plan.

RESERVES POLICY

The Trustees have examined the charity's requirement for reserves in the light of the main risks to the organisation. They have concluded that unrestricted funds not committed or invested in tangible fixed assets held by the charity should be approximately 3 months of expenditure. This is to allow services involving vulnerable people to be continued for an appropriate period in the event of cessation of funding. Reserves are also held to even out cash flow and to fund exceptional future building project costs. The balance of free reserves at 31 March 2023 was £189,174 (2022: £223,539), which equates to approximately 2.5 months of unrestricted expenditure. The trustees are keeping this under close review.

PRINCIPAL FUNDING SOURCES

The principal funding sources for the charity are those organisations which use One Community's services and in certain cases give grants towards our charitable work. Further details are given in note 14 to the financial statements. One Community would like to acknowledge our thanks to all the organisations and individuals that have supported us in the last year.

INVESTMENT POLICY

The Trustees have the authority to invest the money that One Community does not immediately need in any investments or properties. At present, surplus funds are on deposit ensuring that funds are readily available if required, but that interest is received on the bank balance. A review of this policy will take place in 2023/24.

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FUNDS HELD AS CUSTODIAN TRUSTEE

One Community acts as custodian trustee for certain funds which are detailed in note 13 of the accounts.

RESPONSIBILITIES OF THE TRUSTEES

The trustees (who are also directors of the charitable company for the purposes of company law) are responsible for preparing the Trustees' Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102: *The Financial Reporting Standard applicable in the UK and Republic of Ireland* (United Kingdom Generally Accepted Accounting Practice).

Company law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the income and expenditure, of the charitable company for that period. In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgments and accounting estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements, and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

The trustees are responsible for maintaining proper accounting records which disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In so far as the trustees are aware:

- there is no relevant audit information of which the charitable company's auditors are unaware; and
- the trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditors are aware of that information.

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(company limited by guarantee)

TRUSTEES ANNUAL REPORT FOR THE YEAR ENDED 31 MARCH 2023

The trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charitable company's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.


AUDITORS

A resolution to re-appoint Knight Goodhead Limited as Auditors for the ensuing year will be proposed at the annual general meeting in accordance with section 485 of the Companies Act 2006.

SMALL COMPANY PROVISIONS

This report has been prepared in accordance with the Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with FRS 102 and the provisions for small companies under Part 15 of the Companies Act 2006.

Signed on behalf of the Trustees


Adrian Hughes

15 November 2023

INDEPENDENT AUDITORS' REPORT TO THE MEMBERS OF ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

Opinion

We have audited the financial statements of One Community Eastleigh for the year ended 31 March 2023, which comprise the Statement of Financial Activities, Balance Sheet, Cashflow Statement and the related notes. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards including Financial Reporting Standard 102: The Financial Reporting Standard applicable to the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

This report is made solely to the company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the company and the company's members as a body, for our audit work, for this report, or for the opinions we have formed.

In our opinion, the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2023, and of its income and expenditure for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis of opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the Charity in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least 12 months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Other information

The trustees are responsible for the other information. The other information comprises the information included in the annual report other than the financial statements and our auditor's report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

INDEPENDENT AUDITORS' REPORT TO THE MEMBERS OF ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

Matters on which we are required to report by exception

We have nothing to report in respect of the following matters where the Companies Act 2006 requires us to report to you if, in our opinion:

- the company has not kept adequate and sufficient accounting records, or returns adequate for our audit have not been received from branches not visited by us; or
- the company's financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the trustees were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies exemption in preparing the Trustees' Annual Report and take advantage of the small companies exemption from the requirement to prepare a strategic report.

Responsibilities of the trustees

As explained more fully in the trustees' responsibilities statement, the trustees are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as they determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

We have been appointed as auditor under the Companies Act 2006 and report in accordance with the Act and relevant regulations made or having effect thereunder.

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

The engagement partner ensured that the engagement team collectively had the appropriate competence, capabilities and skills to identify or recognise non-compliance with applicable laws and regulations.

We identified the laws and regulations applicable to the charitable company through discussions with trustees and other management and we assessed the extent of compliance with the laws and regulations identified above through making enquiries of management and inspecting legal correspondence.

We assessed the susceptibility of the charitable company's financial statements to material misstatement, including obtaining an understanding of how fraud might occur, by making enquiries of management as to where they considered there was susceptibility to fraud, their knowledge of actual, suspected and alleged fraud and considering the internal controls in place to mitigate risks of fraud and non-compliance with laws and regulations.

INDEPENDENT AUDITORS' REPORT TO THE MEMBERS OF ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

To address the risk of fraud through management bias and override of controls, we performed analytical procedures to identify any unusual or unexpected relationships, tested journal entries to identify unusual transactions and investigated the rationale behind significant or unusual transactions.

In response to the risk of irregularities and non-compliance with laws and regulations, we designed procedures which included, but were not limited to:

- agreeing financial statement disclosures to underlying supporting documentation;
- reading the minutes of meetings of those charged with governance; and
- enquiring of management as to actual and potential litigation and claims;

There are inherent limitations in our audit procedures described above. The more removed that laws and regulations are from financial transactions, the less likely it is that we would become aware of non-compliance. Auditing standards also limit the audit procedures required to identify non-compliance with laws and regulations to enquiry of the trustees and other management and the inspection of regulatory and legal correspondence, if any.

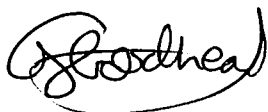
Material misstatements that arise due to fraud can be harder to detect than those that arise from error as they may involve deliberate concealment or collusion.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at: <https://www.frc.org.uk/auditorsresponsibilities>. This description forms part of our auditor's report.

Knight Goodhead Limited is eligible for appointment as auditor of the charitable company by virtue of its eligibility for appointment as auditor of a company under section 1212 of the Companies Act 2006.

Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.



CJ GOODHEAD FCA

Senior Statutory Auditor

Knight Goodhead Limited

Chartered Accountants and Statutory Auditors

7 Boumemouth Road, Chandler's Ford, Eastleigh, Hampshire, SO53 3DA

Dated: 15 November 2023

ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

STATEMENT OF FINANCIAL ACTIVITIES FOR THE YEAR ENDED 31 MARCH 2023

(Including Income and Expenditure Account)

	Notes	Unrestricted funds £	Restricted funds £	2023 Total £	2022 Total £
INCOME					
Donations and legacies					
<i>Grants from local authorities</i>		19,734	-	19,734	46,294
<i>Donations</i>		15,840	10,908	26,748	52,767
Charitable activities	3	748,457	484,992	1,233,449	1,346,593
Investment Income		7,383	-	7,383	2,419
Other income		230	-	230	1,410
TOTAL INCOME		791,644	495,900	1,287,544	1,449,483
EXPENDITURE					
Fundraising costs	4	10,449	-	10,449	17,381
Charitable activities	4	905,863	427,650	1,333,513	1,259,182
TOTAL EXPENDITURE		916,312	427,650	1,343,962	1,276,563
SUBTOTAL		(124,668)	68,250	(56,418)	172,920
Exceptional item	5	390,000	-	390,000	-
NET INCOME BEFORE TRANSFERS		265,332	68,250	333,582	172,920
Transfers between funds	8,15,16	96,482	(96,482)	-	-
NET INCOME FOR THE YEAR		361,814	(28,232)	333,582	172,920
Balances brought forward at 1 April 2022		1,505,846	154,830	1,660,676	1,487,756
Balances carried forward at 31 March 2023		1,867,660	126,598	1,994,258	1,660,676

All of the above results are derived from continuing activities. There were no other recognised gains or losses other than those stated above. Movements in funds are disclosed in notes 14 and 15 to the financial statements.

ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

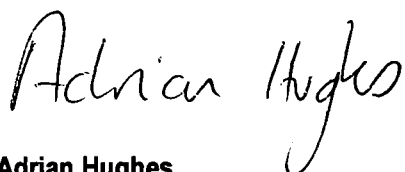
Company number: 3132524

BALANCE SHEET AS AT 31 MARCH 2023

	Notes	£	2023 £	2022 £
FIXED ASSETS				
Intangible assets	9		2,244	4,422
Tangible assets	10		1,070,544	58,210
			<u>1,072,788</u>	<u>62,632</u>
CURRENT ASSETS				
Debtors	11	83,739		766,944
Cash at bank and in hand		<u>1,235,301</u>		<u>1,204,355</u>
		<u>1,319,040</u>		<u>1,971,299</u>
CREDITORS: amounts falling due within one year	12	<u>397,570</u>		<u>373,255</u>
NET CURRENT ASSETS			<u>921,470</u>	<u>1,598,044</u>
NET ASSETS	17		<u>1,994,258</u>	<u>1,660,676</u>
FUNDS				
Restricted funds	15		126,598	154,830
Unrestricted funds	16		<u>1,867,660</u>	<u>1,505,846</u>
TOTAL FUNDS			<u>1,994,258</u>	<u>1,660,676</u>

The accounts are prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.

Approved by the board of trustees on *15 November 2023*



Adrian Hughes
Trustee

ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

CASHFLOW STATEMENT FOR THE YEAR ENDED 31 MARCH 2023

	Notes	2023 £	2022 £
NET CASH FLOW PROVIDED BY OPERATING ACTIVITIES	1	665,622	193,598
CASH FLOWS FROM INVESTING ACTIVITIES			
Interest received		7,383	2,419
CASH FLOWS FROM FINANCING ACTIVITIES			
Fixed asset additions		(642,059)	(68,736)
NET CASH FLOW		<u>30,946</u>	<u>127,281</u>
Change in cash and cash equivalents in the period		30,946	127,281
Cash and cash equivalents at start of the period		<u>1,204,355</u>	<u>1,077,074</u>
Cash and cash equivalents at the end of the period	2	<u>1,235,301</u>	<u>1,204,355</u>

NOTES TO THE CASHFLOW STATEMENT FOR THE YEAR ENDED 31 MARCH 2023

1 RECONCILIATION OF NET EXPENDITURE TO NET CASH FLOW FROM OPERATING ACTIVITIES

	2023 £	2022 £
Net income for year	(56,418)	172,920
Interest received	(7,383)	(2,419)
Depreciation	19,725	15,742
Amortisation	2,178	2,178
(Increase)/decrease in debtors	683,205	(51,367)
Increase in creditors	24,315	56,544
Net cash flow from operating activities	<u>665,622</u>	<u>193,598</u>

2 ANALYSIS OF CASH AND CASH EQUIVALENTS

Cash at bank and in hand	<u>1,235,301</u>	<u>1,204,355</u>
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ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2023

1 ACCOUNTING POLICIES

a) Accounting convention

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the FRS 102 (effective January 2019) and the Companies Act 2006.

The charity meets the definition of the public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy note.

The accounts have been prepared on the going concern basis. There are no material uncertainties about the charity's ability to continue.

b) Reserves

The charity's reserves policy is derived from a risk assessment of each category of income and expenditure. This assessment specifies the level of readily realisable reserves required to cover costs and commitments during an unforeseen period of difficulty.

c) Fund accounting

- Unrestricted funds are available for use at the discretion of the trustees in furtherance of the general objectives of the charity.
- Designated funds represent unrestricted funds allocated by Trustees for identifiable future expenditure.
- Restricted funds are subjected to restrictions on their expenditure imposed by the donor.

d) Income

All income is included in the Statement of Financial Activities when the charity is entitled to the income and the amount can be quantified with reasonable accuracy. The following specific policies are applied to particular categories of income:

- Donations and legacy income is received by way of grants, donations, legacies and gifts, and is included in full in the Statement of Financial Activities when receivable. Grants (including government grants), when entitlement is not conditional on the delivery of a specific performance by the charity, are recognised when the charity becomes unconditionally entitled to the grant. Donated goods and assets are accounted for when received. Goods are recognised as stock until they are distributed. Assets are capitalised and depreciated in line with the tangible fixed asset policy.
- Investment income is included when receivable.
- Income from charitable activities is accounted for when earned.
- Resources are deferred when, at the end of an accounting period, they have been received but the charity has yet to become unconditionally entitled to them.

ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2023 (continued)

1 ACCOUNTING POLICIES (continued)

e) Expenditure

Expenditure is recognised on an accruals basis as a liability is incurred. It includes any VAT which cannot be fully recovered, and is reported as part of the expenditure to which it relates:

- Fundraising costs comprise the costs associated with attracting voluntary income and the costs of fundraising.
- Charitable activities expenditure comprises of costs incurred by the charity in the delivery of its activities and services for its beneficiaries. It includes both costs that can be allocated directly to such activities and those costs of an indirect nature necessary to support them.
- All costs are allocated between the expenditure categories of the Statement of Financial Activities on a basis designed to reflect the use of the resource. Costs relating to a particular activity are allocated directly, others are apportioned between activities in line with their respective proportion of income received.

f) Intangible assets

Intangible assets are stated in the balance sheet at cost less amortisation.

Amortisation is provided to spread the cost over the estimated useful life of the asset. Amortisation is charged at 33% per annum straight line.

g) Tangible fixed assets

Fixed assets are stated in the balance sheet at cost less depreciation. Assets under £750 are not capitalised by the charity.

Depreciation is provided so as to write off the cost of fixed assets in equal instalments over the estimated useful lives of the assets. The rates used are as follows:

Freehold land and buildings	nil
Long leasehold property	Straight line over life of lease
Motor vehicles	15% straight line
Furniture and equipment	10% straight line
Computer equipment	25% straight line

h) Pension scheme

The charity operates a defined contribution scheme for staff. Contributions are recognised when they become payable.

ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2023 (continued)

1 ACCOUNTING POLICIES (continued)

i) Liabilities

Liabilities are recognised when incurred. Liabilities are divided between those payable within one year and those that will become payable in over one year.

2 LEGAL STATUS

The charity is a company limited by guarantee and has no share capital. The charitable company was incorporated on 30 November 1995 in England and Wales and was registered on 14 February 1996 with the Charity Commission in England and Wales. The charity is a public benefit entity.

The registered office of the charitable company is 12 Romsey Road, Eastleigh, Hampshire, SO50 9AL.

3 INCOME FROM CHARITABLE ACTIVITIES

	Unrestricted	Restricted	2023	2022
	£	£	£	£
Transport				
- Contractual funding	-	258,955	258,955	247,959
- Service fees	33,378	15,800	49,178	71,007
- Other incoming resources	4,434	4,404	8,838	8,753
<i>Total income from transport activities</i>	37,812	279,159	316,971	327,719
Day Care Centres				
- Contractual funding	116,039	-	116,039	137,807
- Service fees	168,612	-	168,612	193,822
<i>Total income from day care activities</i>	284,651	-	284,651	331,629
Other activities				
- Contractual funding	176,662	57,404	234,066	276,797
- Service fees	131,637	1,231	132,868	132,764
- Other incoming resources	117,695	147,198	264,893	276,625
- Coronavirus Job Retention Scheme	-	-	-	1,059
<i>Total income from other activities</i>	425,994	205,833	631,827	687,245
Total income from charitable activities	748,457	484,992	1,233,449	1,346,593

ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2023 (continued)

4. TOTAL EXPENDITURE

	CHARITABLE ACTIVITIES			Voluntary income £	2023 Total £	2022 Total £
	Transport £	Day Care centres £	Other activities £			
Costs directly allocated to activities						
Staff costs (note 6)	182,583	184,179	333,359	-	700,121	712,547
Staff recruitment and training	653	1,018	4,258	-	5,929	7,729
Travel expenses	878	645	5,847	-	7,370	8,022
Volunteer expenses	-	17	5,660	-	5,677	8,724
Day Centre lunch costs	-	12,876	-	-	12,876	11,204
Vehicle expenses	136,223	-	-	-	136,223	115,578
Premises cost	-	20,980	2,343	-	23,323	22,259
Special event costs	-	-	13,098	-	13,098	7,193
Resources and equipment	94	1,930	18,329	-	20,353	24,974
Computer costs	1,263	366	31,797	-	33,426	29,202
Printing, postage, stationery & telephone	403	630	4,308	-	5,341	5,777
Audit and accountancy	-	-	8,170	-	8,170	6,850
Depreciation	19,725	-	-	-	19,725	15,742
Response centre and warden costs	-	-	17,297	-	17,297	17,637
Other direct costs	12	1,110	57,404	-	58,526	36,498
Total direct costs	341,834	223,751	501,870	-	1,067,455	1,029,936

(Continued on next page)

ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2023 (continued)

4. TOTAL EXPENDITURE (continued)

	CHARITABLE ACTIVITIES			Voluntary income £	2023 Total £	2022 Total £
	Transport £	Day Care centres £	Other activities £			
Total direct costs (from previous page)	341,834	223,751	501,870	-	1,067,455	1,029,936
Support costs allocated to activities						
Staff costs (note 6)	52,090	46,789	103,865	7,636	210,380	205,968
Staff recruitment and training	570	512	1,136	84	2,302	892
Travel expenses	81	73	162	12	328	272
Premises costs	9,010	8,076	17,927	1,299	36,312	14,026
Resources and equipment	287	258	573	42	1,160	1,157
Office costs	3,476	3,122	6,931	510	14,039	11,803
Amortisation	484	1,075	-	619	2,178	2,178
Other support costs	1,685	1,514	6,362	247	9,808	10,331
	<u>409,517</u>	<u>285,170</u>	<u>638,826</u>	<u>10,449</u>	<u>1,343,962</u>	<u>1,276,563</u>

Included within audit and accountancy above are amounts due to the auditors in relation to the audit of £4,500 (2022: £4,500). Also included is £3,670 for other work (2022: £2,350).

ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2023 (continued)

5 EXCEPTIONAL INCOME

This represents the difference between the valuation of the leasehold property received from Eastleigh Borough Council (per Note 10) and the Debtor recognised in the 2022 accounts and released this year (per Note 11).

6 DEFERRED INCOME

The movement in deferred income during the year was:

	£
Deferred income at 31 March 2022	140,818
Deferred income at 31 March 2023	(170,535)
Deferred income movement	<u>(29,717)</u>

7 STAFF COSTS

	2023 £	2022 £
Wages and salaries	789,894	802,629
Social security costs	51,559	51,820
Pension costs	33,067	32,066
Retirement Benefit payment to Local Authority	35,981	32,000
	<u>910,501</u>	<u>918,515</u>

The average number of employees in the year was 48 (2022: 55).

No employees received emoluments over £60,000 during the current or prior year.

There are no staff members to whom retirement benefits are accruing under defined benefit schemes.

Key management personnel comprising of six employees received total remuneration including pension contributions of £160,648 (2022: £164,014 to six employees).

At the year end there were outstanding pension contributions payable of £141,644 (2022: £121,194). Total pension contributions of £54,304 (2022: £64,066) were accounted for in the year and are included in the SOFA.

Trustees remuneration:

The trustees received no remuneration during this or the prior year.

During the year, two trustees were reimbursed £188 for expenses incurred on the charity's behalf (2022: £427 to three trustees) £155 of which were subsequently gifted back to the charity.

8 TRANSFERS BETWEEN FUNDS

A transfer is made from restricted funds into the unrestricted fund to cover the internal support costs incurred by the charity in administering those funds.

ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2023 (continued)**9 INTANGIBLE ASSETS****Website costs**
£

COST

At 1 April 2022	6,600
Additions	-
At 31 March 2023	<u>6,600</u>

AMORTISATION

At 1 April 2022	2,178
Charge for year	2,178
At 31 March 2023	<u>4,356</u>

NET BOOK VALUE

At 31 March 2023	<u>2,244</u>
At 1 April 2022	<u>4,422</u>

10 TANGIBLE FIXED ASSETS

	Property £	Motor vehicles £	Furniture & equipment £	Total £
COST OR VALUATION				
At 1 April 2022	-	341,839	149,286	491,125
Additions	1,020,000	-	12,059	1,032,059
Disposals	-	(174,240)	-	(174,240)
At 31 March 2023	<u>1,020,000</u>	<u>167,599</u>	<u>161,345</u>	<u>1,348,944</u>
DEPRECIATION				
At 1 April 2022	-	310,298	122,617	432,915
Charge for year	1,021	5,903	12,801	19,725
Disposals	-	(174,240)	-	(174,240)
At 31 March 2023	<u>1,021</u>	<u>141,961</u>	<u>135,418</u>	<u>278,400</u>
NET BOOK VALUE				
At 31 March 2023	<u>1,018,979</u>	<u>25,638</u>	<u>25,927</u>	<u>1,070,544</u>
At 1 April 2022	<u>-</u>	<u>31,541</u>	<u>26,669</u>	<u>58,210</u>

The property addition represents the long leasehold from Eastleigh Borough Council (EBC), based on a professional valuation carried out in September 2023. The charity moved into the property in October 2022 and the trustees believe the valuation represents a fair value at the year end.

Discussions are progressing with the legal team representing One Community and the EBC to finalise and sign the lease agreement. There are no significant issues at dispute, but the Board is committed to ensuring that the final agreement is in the best interests of One Community and to finalise the lease before the end of 2023.

The Board is confident that the value of the building provided within the Valuation Report dated 20th September 2023 is the most appropriate value to include in the accounts. Once the lease is concluded a further valuation will be arranged and there are no indications that the value will reduce.

ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2023 (continued)

11 DEBTORS	2023	2022
	£	£
VAT	6,351	5,991
Other debtors	60,136	686,169
Prepayments and accrued income	17,252	74,784
	<u>83,739</u>	<u>766,944</u>

Included within 2022 other debtors is £630,000 relating to the redevelopment of the Romsey Road property. In October 2019, the charity entered into an agreement whereby the freehold was passed to Eastleigh Borough Council for redevelopment. New purpose built premises on the same site were completed during the current year and passed back to the charity on a 999 year lease with a peppercorn rent. This is now represented in Tangible Fixed Assets.

12 CREDITORS: amounts falling due within one year	2023	2022
	£	£
Other creditors	174,475	102,175
Accruals and deferred income	205,270	201,454
Amounts held as custodian trustees (see note 13)	17,825	69,626
	<u>397,570</u>	<u>373,255</u>

13 AMOUNTS HELD AS CUSTODIAN TRUSTEES	2023	2022
	£	£
Day centres - Members funds	3,733	3,733
Pilands Wood Community Centre	2,808	2,808
HYCA	1,750	51,750
Fareham Community Lottery	9,344	11,145
Eastleigh Mayor's Charities	190	190
	<u>17,825</u>	<u>69,626</u>

14 PRINCIPAL FUNDING SOURCES

Included in income from donations, legacies and charitable activities are the following major sources of funds:

	Grants	Contracts	Total
	£	£	£
Local Government - Hampshire County Council	327,984	140,356	468,340
Eastleigh Borough Council	134,830	-	134,830
Fareham Borough Council	40,000	-	40,000
Children in Need	20,714	-	20,714
Hedge End Park	40,240	-	40,240
NHS Hampshire, Southampton and Isle of Wight CCG	64,000	-	64,000
	<u>627,768</u>	<u>140,356</u>	<u>768,124</u>

We are grateful for the support these organisations have provided and for that of our many other supporters.

A detailed annual report describing the year's activities on projects is available on request from One Community Eastleigh at the address on page 1.

ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2023 (continued)**15 RESTRICTED FUNDS**

	At 1 April 2022	Incoming resources	Resources expended	Transfers	At 31 March 2023
	£	£	£	£	£
Shopmobility	16,758	46,660	(35,704)	(6,828)	20,886
Shopmobility Scooter reserve	8,767	-	-	-	8,767
Hedge End Park Transport Scheme	26,254	56,363	(40,481)	(8,048)	34,088
Transport Organiser	153	53,083	(37,841)	(13,272)	2,123
Dial a Ride	14,403	169,713	(144,996)	(39,120)	-
Young Carers	23,989	5,266	-	(301)	28,954
Big Lottery Fund Youth	6,117	43,623	(39,042)	(4,572)	6,126
Children in Need 2019	18,019	20,714	(36,595)	(2,138)	-
Youth Choir	4,835	-	-	(4,835)	-
HIWCF adults	-	500	(488)	(12)	-
Vehicle replacement	2,637	2,790	-	-	5,427
Back to the Future	13,459	4,000	(13,277)	(3,792)	390
HYCA	12,683	41,511	(34,503)	(7,008)	12,683
Friends of Eastleigh Shopmobility	3,471	337	-	-	3,808
People with Learning Difficulties	3,000	-	-	-	3,000
Trips Out	204	1,085	(1,024)	-	265
Emergency Food	81	-	-	-	81
Community Communicators	-	4,764	(4,049)	(715)	-
Connect4Communities	-	6,291	(3,627)	(2,664)	-
Local Children's Partnership	-	2,116	(1,675)	(441)	-
YC Cash for Kids	-	2,520	(2,512)	(8)	-
Core20Plus5	-	25,000	(25,000)	-	-
Ukraine Project	-	7,689	(5,086)	(2,603)	-
LCP Ukraine Project	-	1,875	(1,750)	(125)	-
Total restricted funds	154,830	495,900	(427,650)	(96,482)	126,598

Shopmobility

To offer both electric and non-electric scooters for visitors needing mobility support in the town centre.

Shopmobility Scooter Reserve

To provide replacement scooters for shopmobility scheme in Eastleigh town centre.

Hedge End Park Transport Scheme

This service offers door to door transport, Monday to Friday, for people living in the Borough of Eastleigh or the Eastern side of Southampton to the superstores at Hedge End.

Transport Organiser

To provide funding for a member of staff to organise community transport for the local area.

Dial a Ride

This service offers door to door transport for people who are unable to use ordinary public transport.

Young Carers

Independent fundraising for trips and activities for young carers.

Big Lottery Fund Youth

To contribute towards Eastleigh Young Carers.

Children in Need 2019

To support carers between the ages of eight and eleven.

ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2023 (continued)

15 RESTRICTED FUNDS (continued)

Youth Choir

Project to establish a Young Carers choir, not only to help build young peoples confidence and team building skills, but also to have fun. This fund was amalgamated with the Young Carers fund during the year.

HWCF Adults

To provide shopping and prescription collection help for people isolating or shielding due to the pandemic.

Vehicle Replacement

In partnership with Age Concern Eastleigh and Eastleigh Lions we are holding money towards purchasing a vehicle to go on the community transport fleet.

Back to the Future

Helping re-engage people back into their community by providing support to build confidence in going out.

HYCA

Co-ordination and support to the ten young carers groups across Hampshire.

Friends of Eastleigh Shopmobility

Support groups who kindly fundraise for new equipment for shopmobility.

People with Learning Difficulties

To provide transport or associated help for people with learning difficulties.

Trips Out

To organise trips out for people to alleviate loneliness.

Emergency Food

To provide emergency food supplies to people in very high need when the Basics Bank is closed.

Community Communicators

A fund issued to support the community with raising awareness and improve communications for the 'hard to reach' individuals around the COVID 19 Vaccine programme.

Connect4Communities

Grant issued by HCC to support those most in need and affected by the significant rise in the cost of living particularly families with children and pensioners who would otherwise struggle with energy, food and water bills.

Local Children's Partnership

A partnership of organisations and agencies who work with Children and Young People across Eastleigh. LCP works to identify gaps and needs and work together to identify local priorities.

YC Cash for Kids

A grant issued to support our Young Carers and siblings either a winter coat, winter boots or fresh food up to the value of £35 per child.

Core20Plus5

The Core20PLUS5 Connectors programme is part of the support framework to establish the goals and work on the progression of Core20PLUS5, a national NHS England and NHS Improvement approach to understand and work towards the reduction of health inequalities, at both a national and local level. Core20PLUS5 Community Connectors will be the initial point of contact for the initiative in Fareham, engaging with the public to gain understanding of their experiences.

Ukraine Project

Working in partnership with EBC we support the Ukrainian families settling across the borough with support, advice and information.

LCP Ukraine Project

Grant which came via LCP (Local Children's Partnership) to support families in ways that LCP local knowledge identifies. Eastleigh has chosen to address this by supporting Ukrainian families who are moving into own accommodation with moving costs, white goods etc.

ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2023 (continued)

16 UNRESTRICTED FUNDS

	At 1 April 2022	Incoming resources	Resources expended	Transfers	At 31 March 2023
	£	£	£	£	£
Designated					
One Community Transport	-	37,862	(94,832)	56,970	-
Building reserve	50,000	-	-	(20,000)	30,000
Lifeline & Telecare	312,767	130,991	(56,679)	(36,189)	350,890
Partnership fund	21,133	-	-	-	21,133
Pension reserve	60,000	-	-	-	60,000
Day Care Centre funding	60,363	284,651	(224,471)	(56,337)	64,206
Care & respite	72	56,010	(57,920)	1,838	-
Back to the Future	26,822	-	-	-	26,822
Fareham Voluntary Sector Support	19,863	47,779	(41,401)	(7,380)	18,861
Fareham Community Lottery	5,082	6,108	(312)	(1,092)	9,786
Voluntary Sector Support Team	10,000	-	-	-	10,000
Covid contingency reserve	15,000	-	-	(1,000)	14,000
Infrastructure reserve	8,573	-	-	(8,573)	-
	<u>589,675</u>	<u>563,401</u>	<u>(475,615)</u>	<u>(71,763)</u>	<u>605,698</u>
Capital reserve	692,632	390,000	(21,903)	12,059	1,072,788
General reserves	<u>223,539</u>	<u>228,243</u>	<u>(418,794)</u>	<u>156,186</u>	<u>189,174</u>
Total unrestricted funds	<u>1,505,846</u>	<u>1,181,644</u>	<u>(916,312)</u>	<u>96,482</u>	<u>1,867,660</u>

One Community Transport

The service offers a fleet of accessible minibuses available for hire to voluntary and community groups.

Building Reserve

To cover any necessary building works required by the charity.

Lifeline and Telecare

To install and maintain telephone linked alarm pendants and fix door key safes where appropriate.

Partnership Fund

Support across One Community to enable us to work in partnership with voluntary organisations and statutory agencies.

Pension Reserve

This reserve relates to future payments expected to fall due in respect of a historic defined benefit pension arrangement (see note 19).

Day Care Centre

To provide supported enablement activities for older people.

Care & Respite

To provide care and respite services for people in their own homes.

Back to the Future (formerly A Little Bit of Help)

Helping re-engage people back into their community by providing support to build confidence in going out.

ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2023 (continued)

16 UNRESTRICTED FUNDS (continued)

Fareham Voluntary Sector Support

A project to provide the 'Big 3' in the Borough of Fareham. The 'Big 3' is a package of support provided to local groups comprised of funding advice, governance and building community resilience and volunteer and skills support.

Fareham Community Lottery

Supporting community projects in the local area. Empowering local good causes to raise money in a fun and effective way.

Voluntary Sector Support Team

This funds covers the need to move to a new volunteer recruitment system and other promotional materials to engage with community groups.

Covid contingency reserve

This funds is to cover any contingency requirements with any of our services as One Community is still uncertain regarding the full consequences and timing of the slow return to normal services and contribution from clients to cost.

Infrastructure reserve

This fund relates to a requirement to update our IT equipment so that it will be fit for requirements in our new building. New laptops and monitors were purchased during the year from this fund.

Capital Reserve

The capital reserve represents the value of funds related to fixed assets. The brought forward figure includes the £630,000 debtor relating to the redevelopment of the Romsey Road premises.

17 NET ASSETS BETWEEN FUNDS

	Unrestricted funds £	Restricted funds £	Total 2023 £
2023			
Fixed assets	1,072,788	-	1,072,788
Current assets	1,068,080	250,960	1,319,040
Current liabilities	(273,208)	(124,362)	(397,570)
Net assets	<u>1,867,660</u>	<u>126,598</u>	<u>1,994,258</u>
2022			
Fixed assets	62,632	-	62,632
Current assets	1,753,746	217,553	1,971,299
Current liabilities	(310,532)	(62,723)	(373,255)
Net assets	<u>1,505,846</u>	<u>154,830</u>	<u>1,660,676</u>

18 RELATED PARTY TRANSACTIONS

There were no related party transactions during the year.

ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2023 (continued)

19 OPERATING LEASES

At 31 March 2023, the charity had annual commitments under non-cancellable operating leases, as follows:

	2023	2022
	£	£
Within one year	-	13,536
Between one to two years	-	-
Total commitment	<u>-</u>	<u>13,536</u>

20 DEFINED BENEFIT PENSION SCHEME

The charity's defined benefit pension liabilities relating to its membership of the Hampshire County Council pension scheme were subsumed into those of Eastleigh Borough Council (EBC) in 2017. One Community Eastleigh has come to an agreement with EBC whereby annual liabilities arising in respect of the charity's portion of the scheme will be passed back to the charity, but payments against those invoices will be limited to £12,000 per annum. A liability will be recognised in the charity's accounts to the extent that invoiced amounts exceed the payments made. No liability is recognised in respect of future uninvoiced pension costs as these rest with EBC.

ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2023 (continued)**21 PRIOR YEAR STATEMENT OF FINANCIAL ACTIVITIES - YEAR ENDED 31 MARCH 2022**

	Unrestricted funds £	Restricted funds £	2022 Total £
INCOME			
Donations and legacies			
<i>Grants from local authorities</i>	46,294	-	46,294
<i>Donations</i>	28,865	23,902	52,767
Charitable activities	862,176	484,417	1,346,593
Investment Income	2,419	-	2,419
Other income	1,410	-	1,410
	<hr/>	<hr/>	<hr/>
TOTAL INCOME	941,164	508,319	1,449,483
EXPENDITURE			
Fundraising costs	17,381	-	17,381
Charitable activities	873,925	385,257	1,259,182
	<hr/>	<hr/>	<hr/>
TOTAL EXPENDITURE	891,306	385,257	1,276,563
NET (EXPENDITURE) / INCOME BEFORE TRANSFERS	49,858	123,062	172,920
Transfers between funds	120,936	(120,936)	-
	<hr/>	<hr/>	<hr/>
NET EXPENDITURE FOR THE YEAR	170,794	2,126	172,920
Balances brought forward at 1 April 2021	1,335,052	152,704	1,487,756
	<hr/>	<hr/>	<hr/>
Balances carried forward at 31 March 2022	1,505,846	154,830	1,660,676

ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2023 (continued)

22 PRIOR YEAR FUNDS MOVEMENTS - YEAR ENDED 31 MARCH 2022

RESTRICTED FUNDS

	At 1 April 2021 £	Incoming resources £	Resources expended £	Transfers £	At 31 March 2022 £
Shopmobility	16,821	44,753	(38,060)	(6,756)	16,758
Shopmobility Scooter reserve	8,767	-	-	-	8,767
Hedge End Park Transport Scheme	6,698	51,746	(35,650)	3,460	26,254
Parish Link	10,864	-	-	(10,864)	-
Transport Organiser	534	49,252	(33,805)	(15,828)	153
Dial a Ride	16,504	169,473	(139,428)	(32,146)	14,403
Young Carers	18,108	13,460	(1,375)	(6,204)	23,989
Big Lottery Fund Youth	-	50,785	(40,192)	(4,476)	6,117
Children in Need 2019	7,086	43,867	(30,138)	(2,796)	18,019
Youth Choir	4,835	-	-	-	4,835
HWCF adults	-	2,840	(2,019)	(821)	-
Vehicle replacement	31,042	4,595	-	(33,000)	2,637
Back to the Future	11,910	16,226	(10,885)	(3,792)	13,459
Wellness Café Hedge End	12	981	(156)	(837)	-
HYCA	13,533	59,249	(53,223)	(6,876)	12,683
Friends of Eastleigh Shopmobility	2,990	481	-	-	3,471
People with Learning Difficulties	3,000	-	-	-	3,000
Trips Out	-	411	(207)	-	204
Emergency Food	-	200	(119)	-	81
Total restricted funds	152,704	508,319	(385,257)	(120,936)	154,830

UNRESTRICTED FUNDS

	At 1 April 2021 £	Incoming resources £	Resources expended £	Transfers £	At 31 March 2022 £
Designated					
One Community Transport	-	58,076	(76,151)	18,075	-
Building reserve	18,266	-	-	31,734	50,000
Lifeline & Telecare	267,724	130,942	(59,895)	(26,004)	312,767
Partnership fund	34,867	-	-	(13,734)	21,133
Pension reserve	60,000	-	-	-	60,000
Day Care Centre funding	789	331,629	(200,396)	(71,659)	60,363
Care & respite	7,256	82,986	(76,694)	(13,476)	72
Back to the Future	26,822	-	-	-	26,822
Fareham Voluntary Sector Support (EBC)	16,925	50,463	(41,525)	(6,000)	19,863
Fareham Community Lottery	-	11,217	(5,040)	(1,095)	5,082
Voluntary Sector Support Team	10,000	-	-	-	10,000
Covid contingency reserve	15,000	-	-	-	15,000
Infrastructure reserve	30,000	-	-	(21,427)	8,573
	487,649	665,313	(459,701)	(103,586)	589,675
Capital reserve	641,816	5,910	(17,920)	62,826	692,632
General reserve	205,587	269,941	(413,685)	161,696	223,539
Total unrestricted funds	1,335,052	941,164	(891,306)	120,936	1,505,846