

ONE COMMUNITY EASTLEIGH

COMPANY NUMBER: 3132524

**REPORT AND FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2022**

ONE COMMUNITY EASTLEIGH
(company limited by guarantee)

YEAR ENDED 31 MARCH 2022

INFORMATION PAGE

Registered Company
Number:

3132524

Registered Charity
Number:

1052978

Directors/Trustees:

Mr Adrian Hughes – Chair
Mr Andrew Black – Honorary Treasurer
Ms Patricia Statham
Mrs Gail Bloomfield
Mr Peter Booker – resigned 21 February 2022
Mr Gareth Davies – resigned 13 September 2021
Mr Julian Smith – resigned 18 June 2021
Mr Ron Crank – resigned June 2021
Mrs Samantha Macdonald – resigned July 2022
Mrs Kerry Houghton – appointed 13 September 2021
Mr Warwick Clews – appointed 13 September 2021

Chief Executive and
Company Secretary:

Mrs Debra Clothier

Principal/registered
address

75 Leigh Road
Eastleigh
Hampshire
SO50 9DQ

Bankers

Lloyds Bank Plc
36 Market Street
Eastleigh
Hampshire
SO50 9YT

CAFCash Limited
Kings Hill
West Malling
Kent
ME19 4TA

Auditors

Knight Goodhead Limited
7 Bournemouth Road
Chandler's Ford
Eastleigh
Hampshire
SO53 3DA

ONE COMMUNITY EASTLEIGH (company limited by guarantee)

YEAR ENDED 31 MARCH 2022

CHAIR'S REPORT

I am always a bit thrown out by the preparation for the AGM and the accompanying papers as it requires me to look back. My professional training has always encouraged me to use reflective practice as a way to learn and to improve future performance. So, the focus of this report is April 2021 to March 2022 and during that time a lot has happened.

At the start of the year, we were aware that Jean Roberts Jones, the CEO who had been in post for a number of years had designated 2021 as her retirement year. We celebrated with Jean at the 2021 AGM when presentations and speeches were made. While we were planning for Jean's departure, we were also planning to recruit a new CEO.

Alongside this we were dealing with the restrictions of lockdown when all of our services had been halted. However, working with Eastleigh Borough Council (EBC) and Fareham Borough Council (FBC) we continued to provide shopping services, including groceries and medication. Many of our staff were furloughed and those who were not took on a different role. We made sure that our telephone lines remained open covering the office for our usual hours of operation. Volunteers, as expected, stepped up to the plate and many volunteers would stand in queues at pharmacies and shops with multiple lists. Ensuring everyone got what they had ordered or were expecting was a task delivered with exemplary skill. In late June 2021 the government announced there would be an end to UK's "national hibernation" with the relaxation of restrictions. For One Community, providing services for people with a range of vulnerabilities, we were appropriately cautious in working towards business as usual. Many of the people who used our day centres, dial a ride, young carers and others were hesitant and rightly concerned for their own well-being or that of those close to them.

Reintroducing our services was a slow process and we continued to apply the safeguards of hands, face and space and equipped our services with equipment to allow this to happen. Part of our direct contact with people was helping them to rebuild their confidence. When you have been out of circulation for so long, had warnings about the seriousness of Covid and had daily news updates on fluctuating numbers of infections, it is difficult to "come out of hibernation". A huge credit to the staff of One Community, volunteers and indeed those who use the services as we slowly started to adapt to a new normality, testing things out while safety was always at the fore front.

July and August saw staff returning to work and into posts they had left when lockdown first came in. There was a need for flexibility and adaptation and staff responded wonderfully, focussing on what needed to be done, how they could help and support those who use our services. August also saw the arrival of Debra Clothier as our CEO, who some of you will have met at the 2021 AGM. Since Jean's formal retirement Debra has hit the ground running without the advantage of knowing what One Community business as usual looked like.

On top of the day job, Debra has been heavily involved with the development of our new building and has made a few hard hat and steel toecap visits to the site. We have stopped having hopes of a definitive moving in day and this is not criticism of anyone involved, just the vagaries of the building trade. Debra has had ongoing extensive dialogue with EBC to ensure that as the building completes, we are able to satisfy the Charity Commission that the new building is of benefit to One Community and will not present unexpected costs to us. We are grateful to EBC for the stated commitment to ensure this becomes the reality.

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CHAIR'S REPORT (continued)

During the run up to the Christmas period Covid was presenting ongoing challenges, with the risk that "Christmas could be cancelled", if this were the case, we were geared to ensuring we were able to support people over the festive period. As it transpired this didn't happen and the government speak was that "Christmas celebrations should be short and small". In recognition of the work that staff had undertaken, the sacrifices they had made over the year, and their commitment to those who use our services, we had a small and short Christmas party – socially distanced with safeguards in place. Within the voluntary sector, like the public sector, there are few perks for workers so a small celebration as a mark of appreciation and thanks was in order.

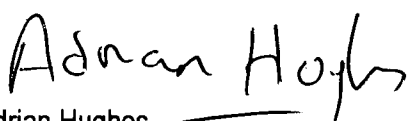
The New Year brought more of the same, there were still restrictions in place, but the commitment of the senior management team, staff and the trustees was to build up the services. We found a new home for the day services, started to re-engage with young carers face to face rather than zoom and the like, shop mobility re-opened supporting people with transport aids to visit and explore Eastleigh. There was also the sight of our blue (although some of the newer ones are white) dial-a-ride buses in and around the Borough.

In January 2022, we said farewell to Julia Allan, the Head of Voluntary Sector Support – Julia has been with us for over 25 years, and we were sad to see her go. Julia had been making plans for her retirement for some time, so news of her departure wasn't a surprise. We have been fortunate to be able to recruit to the post and Hayley Hamlett filled the vacancy. We are pleased to have Hayley, known as H, on board in a new role.

Over the year we also said goodbye to Peter Booker, a Trustee, who had been with us since 2017. Peter was a lawyer by profession and offered One Community sound advice and wise counsel during his time with us. He was a valued member of the Board. Towards the end of the year Jo Miles – Operations Manager, moved onto pastures new, following a period away from One Community, and we wished her well for the future.

In February 2022 we took possession of our new minibus. The fundraising had started pre-pandemic by Devan Kandiah with his Eastleigh Lions hat. Devan had committed Lions to raise the money, and this was achieved. The bus was presented to the Chair of Trustees for One Community by Devan and was also named on the day by the Lions Club President as 'The Lions Bus'.

As I started this about reflective practice and learning I shall end in the same place. What we have learned over that year and indeed all the Covid years, was a need to plan for the unexpected, ensure that you have a good team around you, encourage and support and perhaps expect flexibility and adaptability, ensure there is a good skill set across staff, volunteers and trustees. Importantly, when the need arises no one is too important to roll their sleeves up and do the tasks which are needed. I should like to take this opportunity on behalf of One Community to thank individuals, groups, organisations including EBC, FBC and HCC and other sponsors for their continued support. It is this support which allows One Community through its staff and volunteers to translate our strapline – together we make a difference – into reality.


Adrian Hughes
Trustee and Chair to the Board

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TRUSTEES ANNUAL REPORT FOR THE YEAR ENDED 31 MARCH 2022

The Trustees have pleasure in presenting their report and the financial statements of the charity for the year ended 31 March 2022.

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing Document

One Community Eastleigh is a company Limited by Guarantee and a registered charity. It is governed by its Memorandum and Articles of Association. The company was incorporated as Eastleigh Community Services on 30 November 1995 and was granted charitable status on 14 February 1996. It changed its name in April 2007 to One Community Eastleigh, trading as One Community.

Recruitment and Appointment of Trustees

All trustees who have served during the period are as indicated on Page 1. The Memorandum and Articles of Association of the company govern appointment of Trustees. Under those Articles nine Trustees can be elected by thirds by members at the AGM and serve for a period of three years. The Trustees are authorised to co-opt up to three new Trustees. Members of One Community are invited to put forward nominations for Trustees on an annual basis. The Trustees seek to achieve a balance of professional skills and knowledge of the communities within their number.

Trustees Induction and Training

All new Trustees undergo a familiarisation process with the work of One Community, an induction into their role as a Trustee and relevant training i.e., safeguarding. Trustees are invited to attend One Community events in order get to know One Community staff and volunteers. Specific Trustees are allocated to the various sections of work undertaken by One Community to develop a more in depth understanding of that area of work and to be able to bring any issues connected with that area to the attention of the other Trustees.

Risk Review

The Trustees have conducted their own review of the major risks to which the charity is exposed, and systems have been established to manage those risks. The charity recognises a key risk is external funding and is continually looking to diversify its funding streams for projects to ensure future funding is forthcoming. Internal risks are minimised by the implementation of procedures for the authorisation of all transactions and projects and to ensure consistent quality of delivery for all operational aspects of the charitable company. These procedures are periodically reviewed to ensure that they still meet the needs of the charity. An additional Covid Risk Assessment was put in place and has been revised constantly during the year.

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TRUSTEES ANNUAL REPORT FOR THE YEAR ENDED 31 MARCH 2022

ORGANISATIONAL

Structure

The Trustees determine the strategic direction and general policy of the company. The day-to-day management of the charity is delegated to the Chief Executive.

Related Parties

In so far as it is complementary to the charity's objects the charity is guided by national, regional and local policy and works in partnership especially with local stakeholders to meet its mission statement. One Community would like to thank these local stakeholders for their support: -

- Eastleigh Borough Council
- Fareham Borough Council
- Hampshire County Council
- Clinical Commissioning Group

OBJECTIVES OF ONE COMMUNITY

To promote any charitable purposes for the benefit of the community in the area of the administrative authorities comprising the historic county of Hampshire (including Portsmouth and Southampton) and in particular the local government district of Eastleigh and Fareham and, if the Trustees shall so decide, in any of the administrative authorities immediately adjoining, and in particular the advancement of education, the protection of health and the relief of poverty, distress and sickness.

To promote and organise co-operation in the achievement of the above purposes and to that end bring together representatives of the voluntary organisations operating within the local government district of Eastleigh and Fareham and, relevant statutory authorities engaged in the furtherance of the above purpose

ACTIVITIES, ACHIEVEMENTS, PERFORMANCE AND FUTURE DEVELOPMENTS FOR PUBLIC BENEFIT

Our Mission is to work locally to promote voluntary activity, encourage work in partnership, provide community services and advocate change, which enhances the quality of life for all in our community. The vision and core values of the organisation and the critical success factors were still seen as appropriate, as were the strategic goals detailed below:

- To build and maintain a vibrant voluntary and community sector in Eastleigh and Fareham and across Hampshire.
- To enhance the health and wellbeing of residents.
- To have sustainable partnerships working to deliver mutual success.
- To ensure that public recognition of the work of One Community is high.
- To be an excellent employer.
- To be a socially responsible organisation.

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TRUSTEES ANNUAL REPORT FOR THE YEAR ENDED 31 MARCH 2022

One Community largely seeks to achieve its mission by running a series of services. In planning the activities undertaken by these services the Trustees have taken account of the Charity Commission's guidance on public benefit.

Within One Community there is always a wide range of services being delivered at any point in time, we are often able to react quickly to changing events, which of course happened with Covid. Towards the beginning of this period (April 2021- Sept 2021), we were still providing many volunteers for vaccination centres and doing shopping trips etc as well as re-introducing our 'usual' commissioned services where it was safe to do so. The safety of our clients, volunteers and staff have remained paramount in our priorities throughout this year and will beyond. Staff and Volunteers deserve much credit for the willingness to respond quickly to changing events, and their flexibility to take on what was needed to be done, for the benefit of clients. The quality of services offered is a high priority to both staff and Trustees and One Community is proud that it holds for perpetuity, since 2018, the Queen's Award for Voluntary Service.

In addition to the Covid response, the organisation delivered these services during this period:

The **Options** team look at the needs of clients and/or their family and make a personalised plan, accessing services in-house and from the local community including-

Lifeline- to give users the freedom to live independently in their own home, safe in the knowledge that if they should have an accident, a fall or feel unwell they can get help quickly. Lifeline is a telephone linked support service designed to help clients to maintain an independent lifestyle safely. In an emergency the client presses the panic button, worn on the person, which alerts by telephone a 24-hour careline centre where assistance can be immediately arranged. 175 Lifeline Units were installed. Our **Wristband Services** offers peace of mind when the wearer is out in the community. It has a unique ID code which correlates to the client's details so anyone can ring the number on the wristband, give the ID code and the care centre can alert the appropriate person. 20 Falls Detectors were given, and 34 Key safes installed during this period. We will need to invest financially in these services further during 2022/23, to be able to continue to offer the services, as they move to digitalisation.

The Day Activities Service – offers a range of activities, entertainment, and care for frail older people. We cater for people who have dementia or a physical disability. The aim is to provide enjoyable, stimulating, and therapeutic activities, a good lunch, and refreshments during the day, door to door transport can be arranged too. We currently run these in the Pilands Community Centre in Bursledon and the Pavilion in the Park in Eastleigh. 455 Day Service hours in Pilands, 1,785 Day Service hours in Pavilion. 62 clients supported throughout this period – 85% for Respite. We hope to expand into other venues in 2022/23.

Take a Break/PA Service- our carefully trained and friendly staff provide the care and support for clients to live independently in their homes, either through reducing barriers or providing appropriate assistance. The support we offer is very varied, but could include short break respite for carers, medical prompts, support with managing the home, personal care, meal preparation, support with communications or admin, or support to access the community, for example going shopping, to the library, to access a club or carry on with a hobby. We have delivered 4,306 hours of care and support during this period.

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LEAF – Home from hospital Service- Working in partnership with Unity, our equivalent organisation in Test Valley, we support patients' home from University Hospital Southampton NHS Foundation Trust. We have carried out 366 journeys. The service is for patients who are unable to leave hospital and travel home alone safely and, aims to reduce hospital admissions. It is funded by the CCG.

Back to the Future -we were still aware of Covid not having left us during this period and many of our clients wary and or unable to take up their previous activities. Our re-engagement scheme is where we help people at risk of loneliness and further isolation by volunteers visiting and accompanying them out and about, when it's safe to do so, but maintaining contact over the phone when that's preferred. Over 2,000 hours of calls or visits to vulnerable individuals classed as lonely or isolated were carried out during this time.

Young Carers- offers support to over 80 young carers aged 8 to 18 years who live in the Borough of Eastleigh. The activities organised give young carers time off from caring and the opportunity to make friends with other young people in the similar situation. We aim to empower young people and provide them with positive experiences in a safe and fun environment where they are free to be themselves. 1,885 hours of holiday provision was provided, with 63 young carers regularly attending. 400 hours of term time club nights with 43 young carers regularly attending. 231 hours of specialised exploration support for 28 high need young carers in crisis supported with 121 support sessions, delivering 129 sessions in total.

Hampshire Young Carers Association- We provide a home for this within One Community, the Hampshire Young Carers Alliance (HYCA) is a consortium of ten Young Carer projects/services within Hampshire. HYCA was formed around 2005 with the initial objectives of individual projects/services working closer together, sharing good practice & resources. The overall aim and vision is to develop a single county-wide voice, advocating and championing Young Carers across the county. The consortia is enabling stronger relationships to evolve with key stakeholders, ensuring an overarching aim of ongoing quality, evaluation, consistency and sustainability moving forward. Sourcing and applying for funding will continue to be a priority for the Strategic Manager for the coming financial year.

Transport- Dial a Ride (DAR) is a door-to-door transport service for people living in the borough of Eastleigh who find it difficult or impossible to use ordinary bus services. It operates 6 days a week and is a valued service to its clients. DAR Trips for this period = 5,879, miles covered = 33,044
The Community Transport scheme (Minibus hire) provides group transport for community and charitable organisations who are registered Core Members of One Community. They might be youth groups, sports clubs, or older people's lunch clubs. Our volunteer drivers regularly transport passengers to a variety of destinations using our fleet of accessible minibuses. The vehicles are available 24 hours a day, seven days a week. Total hires = 763, number of passengers = 10,524
Other Transport services available include Parish Link (Trips = 356, Miles = 2,175) and Hedge End Retail Park Service (Passenger trips = 3,521, Miles = 12,833). Shopper Service- trips = 675
Shopper service- Miles = 885. We were able to respond to the transport needs for Afghan evacuees during this year.

Shopmobility- located at the Swan Centre, Wells Place, Eastleigh, loans out powered or manual wheelchairs and scooters to enable people to do their shopping independently or to use other facilities in the town centre. 1,170 scooters were hired for half a day during this period and 112 scooters hired all

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day. We received a Gold award in the October 2021 Customer Experience Awards, coming top in our category with a perfect score of 100%.

Voluntary Sector Support – This year we invested in better IT software for the volunteering function moving to Volunteer Plus and using Better Impact. During this period, we had 306 learners, 372 Volunteers were placed, we enabled groups to gain £182,424 in grant funding, we supported groups on 1,117 occasions and had over 18,146 visitors to our Volunteer Centres.

In **Eastleigh** - During most of this year our Volunteer Centre operated out of the Museum, where we also held numerous community events and activities including, bringing back the Christmas Tree Festival. We moved out of the Museum at the end of this year for financial reasons and the space was not ideal for our needs of engaging with both individuals and groups. So, we are excited to have moved within Eastleigh's Swan Centre for our Eastleigh Volunteer Centre at the very end of this financial year. It is here where we meet individuals looking to volunteer. As a Voluntary Service we work with each person to find the volunteering role that matches their time and interests, ultimately providing them with what they are looking for. We discuss options and look at many different opportunities available to them. The centre also provides a shopfront for voluntary and community groups to showcase their work. Groups can book a free time slot for our community table in relation to a particular local campaign or service. We hope to continue to operate a Hate Crime Reporting Service again, as we did in the museum.

In **Fareham** - The One Community Volunteer Centre in Fareham Shopping Centre provides information about volunteering, support to voluntary and community groups and signposting to local services, activities, and opportunities. Drop-Ins are a regular feature, providing the opportunity for members of the public to meet with support organisations and to access the support and information they need. The Centre also operates as a Hate Crime reporting centre.

Our **Community Development Team** offers a service to local voluntary and community groups to provide information, advice, and guidance around the complexities of running a local group or charity. What we do:

- Help set up new groups
- Support groups in creating and using a constitution and policies
- Source funding for groups
- Advise on funding applications
- Support trustees and committees
- Develop action plans with groups
- Provide information about legislation and legal requirements
- Help groups voice their needs to statutory organisations
- Provide a range of training and information seminars for local groups
- Work with statutory and public bodies to provide cohesive community development in our area of operation
- Facilitate networks for peer support
- Organise events to celebrate volunteering and showcase the work of local groups

The team holds quarterly **Community Building Network** meetings for both the boroughs of Eastleigh and Fareham, which during this year have been held on Zoom and, have been appreciated more than ever, with groups keeping on top of current rules for COVID compliance, HR issues around paid staff and, dealing with the sudden loss of room hire income.

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Digital Engagement- Our social media engagement and reach has increased dramatically in this year. On Facebook we now have 3.6k followers compared to 3.1k at the beginning of 2020. Reach of the posts has also increased with some posts reaching over 10k people. Most of our views are from the Eastleigh, Southampton, and Fareham areas, although we had nearly a hundred views from Australia recently.

Events- One Community organises and/or takes part in many events in both boroughs, during the course of the year, and in this year, some annual events started again following Covid, including: The Mela, Eastleigh Pride, Barton Peveril's Health and Wellbeing Fair, Eastleigh Unwrapped, Stoneham Community Fair, Fareham Light Switch On, Portchester Gala, Show on the Green and more. We continued our outreach locations in all the libraries, some job centres, and colleges. We also helped to organise a Purple Tuesday event in Fareham Shopping Centre and planned our own Fareham Community Showcase and Quiz Night, as well as continuing to host our weekly radio show on Unity 101. The Thornden Community Wind band held their Christmas Concert and Choir singing for our Young Carers Project, and we thank them for being so generous.

One Community is a **membership** organisation, but our services are open to non-members, albeit at a different rate if a charge is made. Membership, open to voluntary and community groups, provides access to our facilities and information services, including minibus hire, room hire, administration support and equipment hire. Members also receive our monthly e-news and information about funding and training opportunities. As of the 31st March 2022 there were 42 Core Plus members and 100 Core members with 3 Associate members.

Cuppa and Catch up- This project operated in partnership with EBC was finished in December 2021 as the number of regular users reduced. It was felt that many previous attendees were now more confident to socialise independently again. However, we have started a 'Trips Out' (funded by HCC) small project towards the end of this year, encouraging people out to socialise again, these will take place every couple of months or so into this next financial year.

Our SMT, led by our CEO, is active in promoting the voice of local Voluntary & Community Organisations (VCO) at various fora including: -,

- Eastleigh Borough Council Community Safety Partnership
- Eastleigh Borough Council Health & Well Being Board
- Eastleigh Early Help Hub
- Eastleigh Welfare Agencies Partnership
- Hampshire Adult Safeguarding Board Subgroup
- Hampshire Carers Partnership Board
- Hampshire Children's Trust Board.
- Hampshire Health & Well-Being Ageing Well Subgroup (Chair)
- Hampshire Health and Well-being Starting Well Group
- Hampshire Transport Operators Forum
- Hampshire Volunteer Centre Network
- Hampshire Young Carers Alliance
- Eastleigh Sports and Activities Alliance
- Eastleigh Volunteers Managers Forum
- Fareham Volunteer Managers Forum

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In the autumn of 2021, we invested in new IT hardware for all our staff and started the process of moving to the Cloud (Microsoft 365), which will be completed in 2022. This will bring us increased data security and the ability to work and communicate from almost anywhere.

We continue to work in partnership with other CVS's across Hampshire where we can share learning, information and bring financial efficiencies.

Difficulties in recruiting enough skilled staff has been a theme in this year and we believe will remain a challenge going into the next financial year. Competing with the salaries of the private sector with static or reduced contract/grants means we must look at other ways of attracting the right staff.

The Future

As we moved forward into April 2022, we have started work on a new project with the CCG looking at supporting some identified health concerns in the more deprived communities in Fareham. We are doing some vaccination awareness work and of course, have responded to the Ukraine crisis by working in partnership with EBC to run a 'Welcome Café' to start to support the refugees and their hosts.

We have waited for a number of years now for our new building to be completed, having moved out of the previous premises on Romsey Road in 2019. All staff will be glad to be under one roof again and to be able to invite other organisations to join us and use the space. We are hopeful that 2022 is the year for the move and we are excited at the prospect.

Our website needs a long overdue upgrade to bring it up to date and, this will happen in the autumn of 2022.

In April 2022 we launch a new membership benefits package in part to give community groups the opportunity to hire a minibus (as a Free Core Member) and we launch the 'Quality Mark', which Core Plus members can ask for their policies and procedures to be reviewed and if they meet the governance requirements, they can use our 'Mark' on their publicity. All members will receive the 'Network' monthly publication, which provides advice and information to groups across the Boroughs. There will be other benefits to both types of membership, and it will be extended into Fareham.

The cost-of-living crisis is clearly starting to have an impact on almost everyone in our communities and One Community will take opportunities where they exist to raise awareness of the difficulties and respond where possible. This is likely to be happening in an environment of financial pressures on commissioners in some areas, leading to a difficult balancing act for organisations such as ours, being able to maintain services and respond to increased need, and recruit the skilled staff required to deliver the quality service, we insist on providing. Difficult times ahead, requiring a level of realism and pragmatism from all.

Some Feedback from the Year

I would like to say thank you to yourself and the whole team at One Community for helping us out. Along with the kind volunteers we've had helping us.

Thank you so much for the service you provide I know when my ***** and *** are in your hands they are safe, cared for and happy. Thank you for all you do.

I cannot thank you enough for all the help and support One Community has given me and I really do not think I would have got here without you.

It's a really good number of people that you've helped raise hate crime awareness with

Thank you for all the good work One Community does in supporting groups such as ours

Thank you so much for the information, it's really helpful

I wanted to say thank you for all of your help – this is hugely appreciated

I would just like to say the service my wife received was superb

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TRUSTEES ANNUAL REPORT FOR THE YEAR ENDED 31 MARCH 2022

FINANCIAL REVIEW

Income has increased to £1,449,483 (2021: £1,249,129). There continues to be considerable effort employed to attract funds to further the aims and objectives of the organisation. The Trustees have endeavoured to ensure that the maximum amount of money possible is expended on the work of the charity for its beneficiaries.

Expenditure for the year totals £1,276,563 (2021: £1,173,307). This has resulted in a total surplus in the year of £172,920 (2021: £75,822).

Overall, the Trustees are pleased that the monitoring reports received enable expenditure to be closely controlled by the Chief Executive and the Senior Management Team. The Trustees are satisfied that the restricted funded projects are being delivered in accordance with each project plan.

RESERVES POLICY

The Trustees have examined the charity's requirement for reserves in the light of the main risks to the organisation. They have concluded that unrestricted funds not committed or invested in tangible fixed assets held by the charity should be approximately 3 months of expenditure. This is to allow services involving vulnerable people to be continued for an appropriate period in the event of cessation of funding. Reserves are also held to even out cash flow and to fund exceptional future building project costs. The balance of free reserves at 31 March 2022 was £223,539 (2021: £205,587), which equates to approximately 3 months of unrestricted expenditure. The trustees are keeping this under close review.

PRINCIPAL FUNDING SOURCES

The principal funding sources for the charity are those organisations which use One Community's services and in certain cases give grants towards our charitable work. Further details are given in note 13 to the financial statements. One Community would like to acknowledge our thanks to all the organisations and individuals that have supported us in the last year.

INVESTMENT POLICY

The Trustees have the authority to invest the money that One Community does not immediately need in any investments or properties. At present, surplus funds are on deposit ensuring that funds are readily available if required, but that interest is received on the bank balance. A review of this policy will take place in 2022/23.

FUNDS HELD AS CUSTODIAN TRUSTEE

One Community acts as custodian trustee for certain funds which are detailed in note 12 of the accounts.

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TRUSTEES ANNUAL REPORT FOR THE YEAR ENDED 31 MARCH 2022

RESPONSIBILITIES OF THE TRUSTEES

The trustees (who are also directors of the charitable company for the purposes of company law) are responsible for preparing the Trustees' Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102: *The Financial Reporting Standard applicable in the UK and Republic of Ireland* (United Kingdom Generally Accepted Accounting Practice).

Company law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the income and expenditure, of the charitable company for that period. In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgments and accounting estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements, and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

The trustees are responsible for maintaining proper accounting records which disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In so far as the trustees are aware:

- there is no relevant audit information of which the charitable company's auditors are unaware; and
- the trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditors are aware of that information.

The trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charitable company's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

AUDITORS

A resolution to re-appoint Knight Goodhead Limited as Auditors for the ensuing year will be proposed at the annual general meeting in accordance with section 485 of the Companies Act 2006.

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SMALL COMPANY PROVISIONS

This report has been prepared in accordance with the Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with FRS 102 and the provisions for small companies under Part 15 of the Companies Act 2006.

Signed on behalf of the Trustees



Debra Clothier (Company Secretary)

2 September 2022

INDEPENDENT AUDITORS' REPORT TO THE MEMBERS OF ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

Opinion

We have audited the financial statements of One Community Eastleigh for the year ended 31 March 2022, which comprise the Statement of Financial Activities, Balance Sheet, Cashflow Statement and the related notes. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards including Financial Reporting Standard 102: The Financial Reporting Standard applicable to the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

This report is made solely to the company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the company and the company's members as a body, for our audit work, for this report, or for the opinions we have formed.

In our opinion, the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2022, and of its income and expenditure for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis of opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the Charity in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least 12 months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Other information

The trustees are responsible for the other information. The other information comprises the information included in the annual report other than the financial statements and our auditor's report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

INDEPENDENT AUDITORS' REPORT TO THE MEMBERS OF ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

Matters on which we are required to report by exception

We have nothing to report in respect of the following matters where the Companies Act 2006 requires us to report to you if, in our opinion:

- the company has not kept adequate and sufficient accounting records, or returns adequate for our audit have not been received from branches not visited by us; or
- the company's financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the trustees were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies exemption in preparing the Trustees' Annual Report and take advantage of the small companies exemption from the requirement to prepare a strategic report.

Responsibilities of the trustees

As explained more fully in the trustees' responsibilities statement, the trustees are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as they determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

We have been appointed as auditor under the Companies Act 2006 and report in accordance with the Act and relevant regulations made or having effect thereunder.

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

The engagement partner ensured that the engagement team collectively had the appropriate competence, capabilities and skills to identify or recognise non-compliance with applicable laws and regulations.

We identified the laws and regulations applicable to the charitable company through discussions with trustees and other management and we assessed the extent of compliance with the laws and regulations identified above through making enquiries of management and inspecting legal correspondence.

We assessed the susceptibility of the charitable company's financial statements to material misstatement, including obtaining an understanding of how fraud might occur, by making enquiries of management as to where they considered there was susceptibility to fraud, their knowledge of actual, suspected and alleged fraud and considering the internal controls in place to mitigate risks of fraud and non-compliance with laws and regulations.

INDEPENDENT AUDITORS' REPORT TO THE MEMBERS OF ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

To address the risk of fraud through management bias and override of controls, we performed analytical procedures to identify any unusual or unexpected relationships, tested journal entries to identify unusual transactions and investigated the rationale behind significant or unusual transactions.

In response to the risk of irregularities and non-compliance with laws and regulations, we designed procedures which included, but were not limited to:

- agreeing financial statement disclosures to underlying supporting documentation;
- reading the minutes of meetings of those charged with governance; and
- enquiring of management as to actual and potential litigation and claims;

There are inherent limitations in our audit procedures described above. The more removed that laws and regulations are from financial transactions, the less likely it is that we would become aware of non-compliance. Auditing standards also limit the audit procedures required to identify non-compliance with laws and regulations to enquiry of the trustees and other management and the inspection of regulatory and legal correspondence, if any.

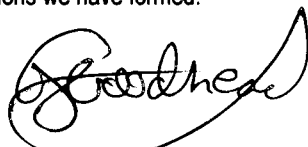
Material misstatements that arise due to fraud can be harder to detect than those that arise from error as they may involve deliberate concealment or collusion.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at: <https://www.frc.org.uk/auditorsresponsibilities>. This description forms part of our auditor's report.

Knight Goodhead Limited is eligible for appointment as auditor of the charitable company by virtue of its eligibility for appointment as auditor of a company under section 1212 of the Companies Act 2006.

Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.



CJ GOODHEAD FCA

Senior Statutory Auditor

Knight Goodhead Limited

Chartered Accountants and Statutory Auditors

7 Bournemouth Road, Chandler's Ford, Eastleigh, Hampshire, SO53 3DA

Dated: 2 September 2022

ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

STATEMENT OF FINANCIAL ACTIVITIES FOR THE YEAR ENDED 31 MARCH 2022

(Including Income and Expenditure Account)

	Notes	Unrestricted funds £	Restricted funds £	2022 Total £	2021 Total £
INCOME					
Donations and legacies					
<i>Grants from local authorities</i>		46,294	-	46,294	59,837
<i>Donations</i>		28,865	23,902	52,767	47,877
Charitable activities	3	862,176	484,417	1,346,593	1,133,744
Investment Income		2,419	-	2,419	5,530
Other income		1,410	-	1,410	2,141
TOTAL INCOME		941,164	508,319	1,449,483	1,249,129
EXPENDITURE					
Fundraising costs	4	17,381	-	17,381	21,225
Charitable activities	4	873,925	385,257	1,259,182	1,152,082
TOTAL EXPENDITURE		891,306	385,257	1,276,563	1,173,307
NET INCOME BEFORE TRANSFERS		49,858	123,062	172,920	75,822
Transfers between funds	7,14,15	120,936	(120,936)	-	-
NET INCOME FOR THE YEAR		170,794	2,126	172,920	75,822
Balances brought forward at 1 April 2021		1,335,052	152,704	1,487,756	1,411,934
Balances carried forward at 31 March 2022		1,505,846	154,830	1,660,676	1,487,756

All of the above results are derived from continuing activities. There were no other recognised gains or losses other than those stated above. Movements in funds are disclosed in notes 14 and 15 to the financial statements.

ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

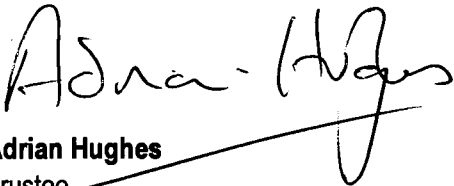
Company number: 3132524

BALANCE SHEET AS AT 31 MARCH 2022

	Notes	£	2022 £	2021 £
FIXED ASSETS				
Intangible assets	8		4,422	-
Tangible assets	9		<u>58,210</u>	<u>11,816</u>
			62,632	11,816
CURRENT ASSETS				
Debtors	10	766,944		715,577
Cash at bank and in hand		<u>1,204,355</u>		<u>1,077,074</u>
		1,971,299		1,792,651
CREDITORS: amounts falling due within one year	11	<u>373,255</u>		<u>316,711</u>
NET CURRENT ASSETS			<u>1,598,044</u>	<u>1,475,940</u>
NET ASSETS	16		<u><u>1,660,676</u></u>	<u><u>1,487,756</u></u>
FUNDS				
Restricted funds	14		154,830	152,704
Unrestricted funds	15		<u>1,505,846</u>	<u>1,335,052</u>
TOTAL FUNDS			<u><u>1,660,676</u></u>	<u><u>1,487,756</u></u>

The accounts are prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.

Approved by the board of trustees on 2/09/22


Adrian Hughes
Trustee

ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

CASHFLOW STATEMENT FOR THE YEAR ENDED 31 MARCH 2022

	Notes	2022 £	2021 £
NET CASH FLOW PROVIDED BY OPERATING ACTIVITIES	1	193,598	230,982
CASH FLOWS FROM INVESTING ACTIVITIES			
Interest received		2,419	5,530
CASH FLOWS FROM FINANCING ACTIVITIES			
Fixed asset additions		(68,736)	-
NET CASH FLOW		<u>127,281</u>	<u>236,512</u>
Change in cash and cash equivalents in the period		127,281	236,512
Cash and cash equivalents at start of the period		<u>1,077,074</u>	<u>840,562</u>
Cash and cash equivalents at the end of the period	2	<u>1,204,355</u>	<u>1,077,074</u>

NOTES TO THE CASHFLOW STATEMENT FOR THE YEAR ENDED 31 MARCH 2022

1 RECONCILIATION OF NET EXPENDITURE TO NET CASH FLOW FROM OPERATING ACTIVITIES

	2022 £	2021 £
Net income for year	172,920	75,822
Interest received	(2,419)	(5,530)
Depreciation	15,742	4,729
Amortisation	2,178	-
(Increase)/decrease in debtors	(51,367)	24,540
Increase in creditors	56,544	131,421
Net cash flow from operating activities	<u>193,598</u>	<u>230,982</u>

2 ANALYSIS OF CASH AND CASH EQUIVALENTS

Cash at bank and in hand	<u>1,204,355</u>	<u>1,077,074</u>
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ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2022

1 ACCOUNTING POLICIES

a) Accounting convention

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the FRS 102 (effective January 2019) and the Companies Act 2006.

The charity meets the definition of the public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy note.

The accounts have been prepared on the going concern basis. There are no material uncertainties about the charity's ability to continue.

b) Reserves

The charity's reserves policy is derived from a risk assessment of each category of income and expenditure. This assessment specifies the level of readily realisable reserves required to cover costs and commitments during an unforeseen period of difficulty.

c) Fund accounting

- Unrestricted funds are available for use at the discretion of the trustees in furtherance of the general objectives of the charity.
- Designated funds represent unrestricted funds allocated by Trustees for identifiable future expenditure.
- Restricted funds are subjected to restrictions on their expenditure imposed by the donor.

d) Income

All income is included in the Statement of Financial Activities when the charity is entitled to the income and the amount can be quantified with reasonable accuracy. The following specific policies are applied to particular categories of income:

- Donations and legacy income is received by way of grants, donations, legacies and gifts, and is included in full in the Statement of Financial Activities when receivable. Grants (including government grants), when entitlement is not conditional on the delivery of a specific performance by the charity, are recognised when the charity becomes unconditionally entitled to the grant. Donated goods and assets are accounted for when received. Goods are recognised as stock until they are distributed. Assets are capitalised and depreciated in line with the tangible fixed asset policy.
- Investment income is included when receivable.
- Income from charitable activities is accounted for when earned.
- Resources are deferred when, at the end of an accounting period, they have been received but the charity has yet to become unconditionally entitled to them.

ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2022 (continued)

1 ACCOUNTING POLICIES (continued)

e) Expenditure

Expenditure is recognised on an accruals basis as a liability is incurred. It includes any VAT which cannot be fully recovered, and is reported as part of the expenditure to which it relates:

- Fundraising costs comprise the costs associated with attracting voluntary income and the costs of fundraising.
- Charitable activities expenditure comprises of costs incurred by the charity in the delivery of its activities and services for its beneficiaries. It includes both costs that can be allocated directly to such activities and those costs of an indirect nature necessary to support them.
- All costs are allocated between the expenditure categories of the Statement of Financial Activities on a basis designed to reflect the use of the resource. Costs relating to a particular activity are allocated directly, others are apportioned between activities in line with their respective proportion of income received.

f) Intangible assets

Intangible assets are stated in the balance sheet at cost less amortisation.

Amortisation is provided to spread the cost over the estimated useful life of the asset. Amortisation is charged at 33% per annum straight line.

g) Tangible fixed assets

Fixed assets are stated in the balance sheet at cost less depreciation. Assets under £750 are not capitalised by the charity.

Depreciation is provided so as to write off the cost of fixed assets in equal instalments over the estimated useful lives of the assets. The rates used are as follows:

Freehold land and buildings	nil
Motor vehicles	15% straight line
Furniture and equipment	10% straight line
Computer equipment	25% straight line

h) Pension scheme

The charity operates a defined contribution scheme for staff. Contributions are recognised when they become payable.

ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2022 (continued)

1 ACCOUNTING POLICIES (continued)

i) Liabilities

Liabilities are recognised when incurred. Liabilities are divided between those payable within one year and those that will become payable in over one year.

2 LEGAL STATUS

The charity is a company limited by guarantee and has no share capital. The charitable company was incorporated on 30 November 1995 in England and Wales and was registered on 14 February 1996 with the Charity Commission in England and Wales. The charity is a public benefit entity.

The registered office of the charitable company is 75 Leigh Road, Eastleigh, Hampshire, SO50 9DQ.

3 INCOME FROM CHARITABLE ACTIVITIES

	Unrestricted	Restricted	2022	2021
	£	£	£	£
Transport				
- Contractual funding	-	247,959	247,959	236,259
- Service fees	54,440	16,567	71,007	29,089
- Other incoming resources	3,636	5,117	8,753	9,390
<i>Total income from transport activities</i>	58,076	269,643	327,719	274,738
Day Care Centres				
- Contractual funding	137,807	-	137,807	117,574
- Service fees	193,822	-	193,822	92,411
- Coronavirus Job Retention Scheme	-	-	-	21,629
<i>Total income from day care activities</i>	331,629	-	331,629	231,614
Other activities				
- Contractual funding	191,740	85,057	276,797	249,025
- Service fees	131,517	1,247	132,764	140,208
- Other incoming resources	148,155	128,470	276,625	220,263
- Coronavirus Job Retention Scheme	1,059	-	1,059	17,896
<i>Total income from other activities</i>	472,471	214,774	687,245	627,392
Total income from charitable activities	862,176	484,417	1,346,593	1,133,744

ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2022 (continued)

4. TOTAL EXPENDITURE

	CHARITABLE ACTIVITIES			Voluntary income £	2022 Total £	2021 Total £
	Transport £	Day Care centres £	Other activities £			
Costs directly allocated to activities						
Staff costs (note 6)	164,186	161,785	386,576	-	712,547	679,841
Staff recruitment and training	690	1,067	5,972	-	7,729	5,919
PPE and staff welfare	-	-	-	-	-	13,250
Travel expenses	177	688	7,157	-	8,022	6,485
Volunteer expenses	562	719	7,443	-	8,724	3,435
Day Centre lunch costs	-	11,204	-	-	11,204	6,887
Vehicle expenses	116,016	(438)	-	-	115,578	79,660
Premises cost	-	14,890	7,369	-	22,259	5,198
Special event costs	-	-	7,193	-	7,193	1,099
Resources and equipment	186	2,827	21,961	-	24,974	27,297
Computer costs	543	-	28,659	-	29,202	31,074
Printing, postage, stationery & telephone	1,256	936	3,585	-	5,777	4,464
Audit and accountancy	-	-	6,850	-	6,850	7,125
Depreciation	15,742	-	-	-	15,742	4,729
Response centre and warden costs	-	-	17,637	-	17,637	15,730
Other direct costs	502	651	35,345	-	36,498	36,464
Total direct costs	299,860	194,329	535,747	-	1,029,936	928,657

(Continued on next page)

ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2022 (continued)

4. TOTAL EXPENDITURE (continued)

	CHARITABLE ACTIVITIES					
	Transport	Day Care	Other	Voluntary	2022	2021
	centres	centres	activities	income	Total	Total
	£	£	£	£	£	£
Total direct costs (from previous page)	299,860	194,329	535,747	-	1,029,936	928,657
Support costs allocated to activities						
Staff costs (note 6)	46,693	47,249	97,917	14,109	205,968	206,058
Staff recruitment and training	202	205	424	61	892	1,498
Travel expenses	62	62	129	19	272	96
Premises costs	3,187	3,218	6,668	953	14,026	10,433
Resources and equipment	262	265	550	80	1,157	1,050
Office costs	2,676	2,708	5,611	808	11,803	12,291
Amortisation	500	1,035	-	643	2,178	-
Other support costs	2,342	2,370	4,911	708	10,331	13,224
	<u>355,784</u>	<u>251,441</u>	<u>651,957</u>	<u>17,381</u>	<u>1,276,563</u>	<u>1,173,307</u>

Included within audit and accountancy above are amounts due to the auditors in relation to the audit of £4,500 (2021: £4,500). Also included is £2,350 for other work (2021: £2,625).

ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2022 (continued)

5 DEFERRED INCOME

The movement in deferred income during the year was:	£
Deferred income at 31 March 2021	140,818
Deferred income at 31 March 2022	(132,087)
Deferred income movement	<u>8,731</u>

6 STAFF COSTS

	2022 £	2021 £
Wages and salaries	802,629	780,344
Social security costs	51,820	42,460
Pension costs	32,066	31,095
Retirement Benefit payment to Local Authority	32,000	32,000
	<u>918,515</u>	<u>885,899</u>

The average number of employees in the year was 55 (2021: 59).

No employees received emoluments over £60,000 during the current or prior year.

There are no staff members to whom retirement benefits are accruing under defined benefit schemes.

Key management personnel comprising of six employees received total remuneration including pension contributions of £164,014 (2021: £164,094 to five employees).

At the year end there were outstanding pension contributions payable of £121,194 (2021: £89,464). Total pension contributions of £64,066 (2021: £63,095) were accounted for in the year and are included in the SOFA.

Trustees remuneration:

The trustees received no remuneration during this or the prior year.

During the year, two trustees were reimbursed £427 for expenses incurred on the charity's behalf (2021: £227 to three trustees) which were subsequently gifted back to the charity.

7 TRANSFERS BETWEEN FUNDS

A transfer is made from restricted funds into the unrestricted fund to cover the internal support costs incurred by the charity in administering those funds.

ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2022 (continued)

8 INTANGIBLE ASSETS

	Website costs £
COST	
At 1 April 2021	-
Additions	6,600
At 31 March 2022	<u>6,600</u>
AMORTISATION	
At 1 April 2021	-
Charge for year	2,178
At 31 March 2022	<u>2,178</u>
NET BOOK VALUE	
At 31 March 2022	<u>4,422</u>
At 1 April 2021	<u>-</u>

9 TANGIBLE FIXED ASSETS

	Motor vehicles £	Furniture & equipment £	Total £
COST OR VALUATION			
At 1 April 2021	308,839	120,150	428,989
Additions	<u>33,000</u>	<u>29,136</u>	<u>62,136</u>
At 31 March 2022	<u>341,839</u>	<u>149,286</u>	<u>491,125</u>
DEPRECIATION			
At 1 April 2021	304,395	112,778	417,173
Charge for year	<u>5,903</u>	<u>9,839</u>	<u>15,742</u>
At 31 March 2022	<u>310,298</u>	<u>122,617</u>	<u>432,915</u>
NET BOOK VALUE			
At 31 March 2022	<u>31,541</u>	<u>26,669</u>	<u>58,210</u>
At 1 April 2021	<u>4,444</u>	<u>7,372</u>	<u>11,816</u>

10 DEBTORS

	2022 £	2021 £
VAT	5,991	4,070
Other debtors	686,169	660,621
Prepayments and accrued income	74,784	50,886
	<u>766,944</u>	<u>715,577</u>

Included within other debtors is £nil, which is due in more than one year (2021: £1,357).

Included within other debtors is £630,000 relating to the redevelopment of the Romsey Road property. In October 2019, One Community Eastleigh ("OCE") entered into an agreement whereby the freehold was passed to Eastleigh Borough Council for redevelopment. New purpose built premises on the same site will be passed back to OCE on a 999 year lease with a peppercorn rent once the development has been completed.

The debtor represents OCE's contractual right to receive the interest in the property once redeveloped. The long leasehold will be valued on completion but OCE has received indicative valuations well in excess of £630,000 which was the carrying value of the former freehold interest. The charity was expected to move into the redeveloped building in early 2022, but due to delays it is likely to be in Autumn 2022.

ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2022 (continued)

11 CREDITORS: amounts falling due within one year	2022	2021
	£	£
Other creditors	102,175	113,974
PAYE and NI	-	12,648
Accruals and deferred income	201,454	180,738
Amounts held as custodian trustees (see note 12)	69,626	9,351
	<u>373,255</u>	<u>316,711</u>

12 AMOUNTS HELD AS CUSTODIAN TRUSTEES	2022	2021
	£	£
Day centres - Members funds	3,733	3,733
Pilands Wood Community Centre	2,808	2,808
Locks Heath Community Centre	-	250
HYCA	51,750	1,750
Fareham Community Lottery	11,145	-
CIP CIC	-	600
Eastleigh Mayor's Charities	190	210
	<u>69,626</u>	<u>9,351</u>

13 PRINCIPAL FUNDING SOURCES

Included in income from donations, legacies and charitable activities are the following major sources of funds:

	Grants	Contracts	Total
	£	£	£
Central Government - CJRS	1,059	-	1,059
Local Government - Hampshire County Council	133,287	363,717	497,004
Eastleigh Borough Council	133,279	-	133,279
Fareham Borough Council	44,040	-	44,040
Big Lottery	82,567	-	82,567
Children in Need	43,867	-	43,867
Hedge End Park	36,918	-	36,918
NHS Hampshire, Southampton and Isle of Wight CCG	64,000	-	64,000
	<u>539,017</u>	<u>363,717</u>	<u>902,734</u>

We are grateful for the support these organisations have provided and for that of our many other supporters.

A detailed annual report describing the year's activities on projects is available on request from One Community Eastleigh at the address on page 1.

ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2022 (continued)

14 RESTRICTED FUNDS

	At 1 April 2021 £	Incoming resources £	Resources expended £	Transfers £	At 31 March 2022 £
Shopmobility	16,821	44,753	(38,060)	(6,756)	16,758
Shopmobility Scooter reserve	8,767	-	-	-	8,767
Hedge End Park Transport Scheme	6,698	51,746	(35,650)	3,460	26,254
Parish Link	10,864	-	-	(10,864)	-
Transport Organiser	534	49,252	(33,805)	(15,828)	153
Dial a Ride	16,504	169,473	(139,428)	(32,146)	14,403
Young Carers	18,108	13,460	(1,375)	(6,204)	23,989
Big Lottery Fund Youth	-	50,785	(40,192)	(4,476)	6,117
Children in Need 2019	7,086	43,867	(30,138)	(2,796)	18,019
Youth Choir	4,835	-	-	-	4,835
HIWCF adults	-	2,840	(2,019)	(821)	-
Vehicle replacement	31,042	4,595	-	(33,000)	2,637
Back to the Future	11,910	16,226	(10,885)	(3,792)	13,459
Wellness Café Hedge End	12	981	(156)	(837)	-
HYCA	13,533	59,249	(53,223)	(6,876)	12,683
Friends of Eastleigh Shopmobility	2,990	481	-	-	3,471
People with Learning Difficulties	3,000	-	-	-	3,000
Trips Out	-	411	(207)	-	204
Emergency Food	-	200	(119)	-	81
Total restricted funds	152,704	508,319	(385,257)	(120,936)	154,830

Shopmobility

To offer both electric and non-electric scooters for visitors needing mobility support in the town centre.

Shopmobility Scooter Reserve

To provide replacement scooters for shopmobility scheme in Eastleigh town centre.

Hedge End Park Transport Scheme

This service offers door to door transport, Monday to Friday, for people living in the Borough of Eastleigh or the Eastern side of Southampton to the superstores at Hedge End.

Parish Link

This service offers transport to Eastleigh Town Centre on a Thursday from the Southern Parishes, also linking neighbouring villages. This now forms part of the main Dial a Ride service so the opening balance has been transferred accordingly.

Transport Organiser

To provide funding for a member of staff to organise community transport for the local area.

Dial a Ride

This service offers door to door transport for people who are unable to use ordinary public transport.

Young Carers

Independent fundraising for trips and activities for young carers.

ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2022 (continued)

14 RESTRICTED FUNDS (continued)

Big Lottery Fund Youth

To contribute towards Eastleigh Young Carers.

Children in Need 2019

To support carers between the ages of eight and eleven.

Youth Choir

Project to establish a Young Carers choir, not only to help build young peoples confidence and team building skills, but also to have fun.

HIWCF Adults

To provide shopping and prescription collection help for people isolating or shielding due to the pandemic.

Vehicle Replacement

In partnership with Age Concern Eastleigh and Eastleigh Lions we are holding money towards purchasing a vehicle to go on the community transport fleet. "The Lions Bus" was duly purchased during the year.

Back to the Future

Helping re-engage people back into their community by providing support to build confidence in going out.

Wellness Café Hedge End

A fortnightly drop in session to enable people to make new friends and find out what is available in the area.

HYCA

Co-ordination and support to the ten young carers groups across Hampshire.

Friends of Eastleigh Shopmobility

Support groups who kindly fundraise for new equipment for shopmobility.

People with Learning Difficulties

To provide transport or associated help for people with learning difficulties.

Trips Out

To organise trips out for people to alleviate loneliness.

Emergency Food

To provide emergency food supplies to people in very high need when the Basics Bank is closed.

ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2022 (continued)

15 UNRESTRICTED FUNDS

	At 1 April 2021 £	Incoming resources £	Resources expended £	Transfers £	At 31 March 2022 £
Designated					
One Community Transport	-	58,076	(76,151)	18,075	-
Building reserve	18,266	-	-	31,734	50,000
Lifeline & Telecare	267,724	130,942	(59,895)	(26,004)	312,767
Partnership fund	34,867	-	-	(13,734)	21,133
Pension reserve	60,000	-	-	-	60,000
Day Care Centre funding	789	331,629	(200,396)	(71,659)	60,363
Care & respite	7,256	82,986	(76,694)	(13,476)	72
Back to the Future	26,822	-	-	-	26,822
Fareham Voluntary Sector Support (EBC)	16,925	50,463	(41,525)	(6,000)	19,863
Fareham Community Lottery	-	11,217	(5,040)	(1,095)	5,082
Voluntary Sector Support Team	10,000	-	-	-	10,000
Covid contingency reserve	15,000	-	-	-	15,000
Infrastructure reserve	30,000	-	-	(21,427)	8,573
	<u>487,649</u>	<u>665,313</u>	<u>(459,701)</u>	<u>(103,586)</u>	<u>589,675</u>
Capital reserve	641,816	5,910	(17,920)	62,826	692,632
General reserves	<u>205,587</u>	<u>269,941</u>	<u>(413,685)</u>	<u>161,696</u>	<u>223,539</u>
Total unrestricted funds	<u>1,335,052</u>	<u>941,164</u>	<u>(891,306)</u>	<u>120,936</u>	<u>1,505,846</u>

One Community Transport

The service offers a fleet of accessible minibuses available for hire to voluntary and community groups.

Building Reserve

To cover any necessary building works required by the charity.

Lifeline and Telecare

To install and maintain telephone linked alarm pendants and fix door key safes where appropriate.

Partnership Fund

Support across One Community to enable us to work in partnership with voluntary organisations and statutory agencies.

Pension Reserve

This reserve relates to future payments expected to fall due in respect of a historic defined benefit pension arrangement (see note 19).

Day Care Centre

To provide supported enablement activities for older people.

Care & Respite

To provide care and respite services for people in their own homes.

Back to the Future (formerly A Little Bit of Help)

Helping re-engage people back into their community by providing support to build confidence in going out.

Fareham Voluntary Sector Support (EBC)

A project to provide the 'Big 3' in the Borough of Fareham. The 'Big 3' is a package of support provided to local groups comprised of funding advice, governance and building community resilience and volunteer and skills support.

ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2022 (continued)

15 UNRESTRICTED FUNDS (continued)

Fareham Community Lottery

Supporting community projects in the local area. Empowering local good causes to raise money in a fun and effective way.

Voluntary Sector Support Team

This funds covers the need to move to a new volunteer recruitment system and other promotional materials to engage with community groups.

Covid contingency reserve

This funds is to cover any contingency requirements with any of our services as One Community is still uncertain regarding the full consequences and timing of the slow return to normal services and contribution from clients to cost.

Infrastructure reserve

This fund relates to a requirement to update our IT equipment so that it will be fit for requirements in our new building. New laptops and monitors were purchased during the year from this fund.

Capital Reserve

The capital reserve represents the value of funds related to fixed assets and the £630,000 debtor relating to the redevelopment of the Romsey Road premises.

16 NET ASSETS BETWEEN FUNDS

	Unrestricted funds	Restricted funds	Total
	£	£	£
2022			
Fixed assets	62,632	-	62,632
Current assets	1,753,746	217,553	1,971,299
Current liabilities	(310,532)	(62,723)	(373,255)
Net assets	<u>1,505,846</u>	<u>154,830</u>	<u>1,660,676</u>
2021			
Fixed assets	11,816	-	11,816
Current assets	1,575,598	217,053	1,792,651
Current liabilities	(252,362)	(64,349)	(316,711)
Net assets	<u>1,335,052</u>	<u>152,704</u>	<u>1,487,756</u>

17 RELATED PARTY TRANSACTIONS

There were no related party transactions during the year.

ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2022 (continued)

18 OPERATING LEASES

At 31 March 2022, the charity had annual commitments under non-cancellable operating leases, as follows:

	2022	2021
	£	£
Within one year	13,536	27,072
Between one to two years	<u>-</u>	<u>13,536</u>
Total commitment	<u>13,536</u>	<u>40,608</u>

19 DEFINED BENEFIT PENSION SCHEME

The charity's defined benefit pension liabilities relating to its membership of the Hampshire County Council pension scheme were subsumed into those of Eastleigh Borough Council (EBC) in 2017. One Community Eastleigh has come to an agreement with EBC whereby annual liabilities arising in respect of the charity's portion of the scheme will be passed back to the charity, but payments against those invoices will be limited to £12,000 per annum. A liability will be recognised in the charity's accounts to the extent that invoiced amounts exceed the payments made. No liability is recognised in respect of future uninvoiced pension costs as these rest with EBC.

20 IMPACT OF COVID-19

As One Community come out of the intense period of the Covid 19 pandemic and consequential lockdowns, services have started to return to normal albeit in smaller client numbers. However, as we go forward, these numbers are increasing slowly and we have begun to cease doing shopping in favour of helping people do their own shopping. Our funders have remained supportive as our services go back to previous commitments and they understand how we are working with clients to return to "business as normal". The Senior Management Team, in partnership with Trustees are monitoring the changing situation and are confident One Community is in a strong position to continue to grow as necessary in response to community needs.

21 DONATED GOOD AND SERVICES

During the prior year, the charity received donated gifts in kind with a total market value of £60,875. These items were deemed to have a donated value of £20,325 which has been included in income and expenditure. A significant proportion of these gifts related to items to assist the charity through the COVID-19 pandemic and the trustees wish to extend their thanks for these generous donations.

ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2022 (continued)**22 PRIOR YEAR STATEMENT OF FINANCIAL ACTIVITIES - YEAR ENDED 31 MARCH 2021**

	Unrestricted funds £	Restricted funds £	2021 Total £
INCOME			
Donations and legacies			
<i>Grants from local authorities</i>	59,837	-	59,837
<i>Donations</i>	31,514	16,363	47,877
Charitable activities	699,851	433,893	1,133,744
Investment Income	5,530	-	5,530
Other income	2,141	-	2,141
TOTAL INCOME	798,873	450,256	1,249,129
EXPENDITURE			
Fundraising costs	21,225	-	21,225
Charitable activities	797,265	354,817	1,152,082
TOTAL EXPENDITURE	818,490	354,817	1,173,307
NET (EXPENDITURE) / INCOME BEFORE TRANSFERS	(19,617)	95,439	75,822
Transfers between funds	92,526	(92,526)	-
NET EXPENDITURE FOR THE YEAR	72,909	2,913	75,822
Balances brought forward at 1 April 2020	1,262,143	149,791	1,411,934
Balances carried forward at 31 March 2021	1,335,052	152,704	1,487,756

ONE COMMUNITY EASTLEIGH

(Company limited by guarantee and not having a share capital)

NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2022 (continued)

23 PRIOR YEAR FUNDS MOVEMENTS - YEAR ENDED 31 MARCH 2021

RESTRICTED FUNDS

	At 1 April 2020 £	Incoming resources £	Resources expended £	Transfers £	At 31 March 2021 £
Shopmobility	16,902	41,893	(35,834)	(6,140)	16,821
Shopmobility Scooter reserve	8,767	-	-	-	8,767
Hedge End Park Transport Scheme	3,319	37,438	(27,059)	(7,000)	6,698
Parish Link	10,862	6,881	(4,923)	(1,956)	10,864
Transport Organiser	-	48,861	(31,237)	(17,090)	534
Dial a Ride	16,504	159,463	(127,869)	(31,594)	16,504
Young Carers	23,561	12,559	(11,110)	(6,902)	18,108
Big Lottery Fund Youth Children in Need 2019	-	27,378	(23,260)	(4,118)	-
Youth Choir	6,295	27,269	(23,455)	(3,023)	7,086
HIWCF adults	4,835	-	-	-	4,835
Vehicle replacement	-	7,160	(5,160)	(2,000)	-
Back to the Future	26,956	4,086	-	-	31,042
Wellness Café Hedge End	15,316	10,000	(9,613)	(3,793)	11,910
HYCA	-	12	-	-	12
Friends of Eastleigh Shopmobility	13,534	54,490	(47,821)	(6,670)	13,533
People with Learning Difficulties	2,940	50	-	-	2,990
Communities against Cancer	-	3,000	-	-	3,000
	-	9,716	(7,476)	(2,240)	-
Total restricted funds	149,791	450,256	(354,817)	(92,526)	152,704

UNRESTRICTED FUNDS

	At 1 April 2020 £	Incoming resources £	Resources expended £	Transfers £	At 31 March 2021 £
Designated					
One Community Transport Building reserve	-	25,161	(59,662)	34,501	-
Lifeline & Telecare	18,266	-	-	-	18,266
Partnership fund	210,031	139,035	(55,290)	(26,052)	267,724
Pension reserve	34,867	-	-	-	34,867
Day Care Centre funding	60,000	-	-	-	60,000
Care & respite	-	231,614	(181,845)	(48,980)	789
A Little Bit of Help	5,724	88,415	(71,883)	(15,000)	7,256
Fareham Community	26,822	-	-	-	26,822
Fareham Community Lottery	16,970	48,975	(43,020)	(6,000)	16,925
Voluntary Sector Support Team	-	6,000	(6,000)	-	-
Covid contingency reserve	-	-	-	10,000	10,000
Infrastructure reserve	-	-	-	15,000	15,000
	-	-	-	30,000	30,000
Capital reserve	372,680	539,200	(417,700)	(6,531)	487,649
General reserve	646,545	-	(4,729)	-	641,816
	242,918	259,673	(396,061)	99,057	205,587
Total unrestricted funds	1,262,143	798,873	(818,490)	92,526	1,335,052