

Charity Registration No. 1019964

Company Registration No. 02807273 (England and Wales)

WIRRAL MULTICULTURAL ORGANISATION
ANNUAL REPORT AND UNAUDITED FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2021

WIRRAL MULTICULTURAL ORGANISATION

LEGAL AND ADMINISTRATIVE INFORMATION

Trustees	Councillor Stuart Kelly Mr Dinh Ly Mr Somnath Saha Mr Van Tran Councillor Patrick Cleary Councillor Michael Collins
Charity number	1019964
Company number	02807273
Registered office	111 Conway Street Birkenhead Wirral Merseyside CH41 4AF
Independent examiner	Helen Furlong FCCA McLintocks (NW) Limited 46 Hamilton Square Birkenhead Wirral Merseyside CH41 5AR
Bankers	Barclays Bank Plc 2 Liscard Village Wallasey CH45 4JS
Solicitors	Weightmans LLP 100 Old Hall Street Liverpool L3 9QJ

WIRRAL MULTICULTURAL ORGANISATION

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WIRRAL MULTICULTURAL ORGANISATION

TRUSTEES' REPORT (INCLUDING DIRECTORS' REPORT)

FOR THE YEAR ENDED 31 MARCH 2021

The trustees present their annual report and financial statements for the year ended 31 March 2021.

The financial statements have been prepared in accordance with the accounting policies set out in note 1 to the financial statements and comply with the charity's [governing document], the Companies Act 2006 and "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)" (effective 1 January 2019).

Objectives and activities

The organisation was established in 1989 as a partnership of ethnic associations in the Wirral for the purpose of presenting a united front in negotiations with the local authority in a unique project for the construction of our present Multicultural Centre in Birkenhead by the local authority and subsequently for dealing with the welfare, education and interaction of the ethnic minorities within the Metropolitan Borough of Wirral. Wirral Multicultural Organisation was incorporated as a company limited by guarantee on 6 April 1993 and received charitable status on 16 April 1993.

Its objects are pursued:

- By acting as a focus for various activities, for the ethnic minority groups, on the Wirral.
- By providing a centre for bilingual workers to help client access to employment, health social services, education and benefit agencies.
- Through personal contact, youth clubs, EDCL classes, mother tongue classes and other social and recreational activities.
- By providing facilities fit for purpose for the twenty first century, such as IT centre for people to acquire recognised skills for the EDCL, and the pre-school nursery for local children from diverse backgrounds so that their parents can acquire skills to be in employment.

The above projects are pursued primarily in the Multicultural Centre, which is owned by the local authority, and an adjacent property owned by the organisation itself.

The user groups are the Wirral Asian Association and the Wirral Vietnamese Association which are all represented on the board, with an input from the local authority councillor representatives.

In shaping our objectives for the year and planning our activities, the trustees have considered the Charity Commission's guidance on public benefit.

Achievements and performance

The advent of Covid 19 brought a fundamental change to our activities. Much of what we were doing could not continue (or not in the same way) and we were unable to allow clients into our building for an extended period. We adapted where we could and identified new challenges and opportunities to support our clients in innovative ways. We secured funding from a number of sources to provide Covid-related help and support and began to deliver new services very quickly after lockdown began.

As the year progressed, circumstances changed and our understanding of clients' needs developed and we constantly modified and improved our activities. A description of what we achieved is in the following pages

Financial review

Total income for the year amounted to £515,952 (2020 £400,075) Operating costs have decreased from £534,152 to £497,953, leaving an operational surplus of £17,999 (2020 deficit £134,077) for the year, to be added to reserves brought forward of £143,541 Unrestricted reserves carried forward are therefore £86,744. Restricted reserves carried forward are £74,796.

The trustees have a policy to maintain adequate reserves in the charity and current reserves levels represent just over 3 months' running costs.

WIRRAL MULTICULTURAL ORGANISATION

TRUSTEES' REPORT (INCLUDING DIRECTORS' REPORT) (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2021

Risk management

The trustees have a duty to identify and review the risks to which the charity is exposed and to ensure appropriate controls are in place to provide reasonable assurance against fraud and error.

The policies of the organisation are being reviewed and updated, most recently the Financial Controls Policy.

WIRRAL MULTICULTURAL ORGANISATION

TRUSTEES' REPORT (INCLUDING DIRECTORS' REPORT) (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2021

Structure, governance and management

Wirral Multicultural Organisation was originally founded in 1989 and registered under the charities framework on 16th April 1993. The charity is controlled by its governing document, a deed of trust, and constitutes a limited company, limited by guarantee, as defined by the Companies Act 2006.

The trustees, who are also the directors for the purpose of company law, and who served during the year and up to the date of signature of the financial statements were:

Councillor Stuart Kelly	
Councillor Brian Kenny	(Resigned 18 December 2020)
Mr Dinh Ly	
Mr Somnath Saha	
Mr Van Tran	
Councillor Patrick Cleary	
Councillor Michael Collins	
Mr Arpan Guha	(Resigned 5 October 2020)
Dr Latha Rajan	(Resigned 2 June 2020)

Recruitment and appointment of trustees

Trustees are drawn from Wirral ethnic communities and local authority councillors. The Acting Centre Manager and Chair ensure that the management committee are kept up to date with all changes in legislation, rules and regulations which may affect the Organisation.


Organisation structure

The day to day business of the organisation is conducted under the control of the Acting Centre Manager who reports to the Chairman, WMO sub committees and the board of trustees at their regular meetings.

During the year, the Trustees deleted the post of Chief Executive and believe the organisation's aims can best be met by having a Centre Manager.

The Trustees established a Standards Subcommittee and an Audit & Finance Subcommittee to undertake more in depth work to tackle the issues raised by the working groups

The trustees' report was approved by the Board of Trustees.


.....
Councillor Stuart Kelly

Trustee

Dated: 20.12.21

WIRRAL MULTICULTURAL ORGANISATION

INDEPENDENT EXAMINER'S REPORT

TO THE TRUSTEES OF WIRRAL MULTICULTURAL ORGANISATION

I report to the trustees on my examination of the financial statements of Wirral Multicultural Organisation (the charity) for the year ended 31 March 2021.

Responsibilities and basis of report

As the trustees of the charity (and also its directors for the purposes of company law) you are responsible for the preparation of the financial statements in accordance with the requirements of the Companies Act 2006 (the 2006 Act).

Having satisfied myself that the financial statements of the charity are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of the charity's financial statements carried out under section 145 of the Charities Act 2011 (the 2011 Act). In carrying out my examination I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act.

Independent examiner's statement

Since the charity's gross income exceeded £250,000 your examiner must be a member of a body listed in section 145 of the 2011 Act. I confirm that I am qualified to undertake the examination because I am a member of , which is one of the listed bodies.

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

- 1 accounting records were not kept in respect of the charity as required by section 386 of the 2006 Act; or
- 2 the financial statements do not accord with those records; or
- 3 the financial statements do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination; or
- 4 the financial statements have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the financial statements to be reached.



Helen Furlong FCCA
McLintocks (NW) Limited

46 Hamilton Square
Birkenhead
Wirral
Merseyside
CH41 5AR

Dated: 20.12.21

WIRRAL MULTICULTURAL ORGANISATION

STATEMENT OF FINANCIAL ACTIVITIES INCLUDING INCOME AND EXPENDITURE ACCOUNT

FOR THE YEAR ENDED 31 MARCH 2021

	Notes	Unrestricted funds 2021 £	Restricted funds 2021 £	Total 2021 £	Unrestricted funds 2020 £	Restricted funds 2020 £	Total 2020 £
Income from:							
Donations and legacies	3	58,823	-	58,823	467	-	467
Charitable activities	4	359,425	97,575	457,000	301,449	97,355	398,804
Investments	5	129	-	129	804	-	804
Total income		<u>418,377</u>	<u>97,575</u>	<u>515,952</u>	<u>302,720</u>	<u>97,355</u>	<u>400,075</u>
Expenditure on:							
Charitable activities	6	400,378	97,575	497,953	429,534	104,618	534,152
Net income/(expenditure) for the year/ Net movement in funds		17,999	-	17,999	(126,814)	(7,263)	(134,077)
Fund balances at 1 April 2020		<u>68,745</u>	<u>74,796</u>	<u>143,541</u>	<u>195,558</u>	<u>82,059</u>	<u>277,617</u>
Fund balances at 31 March 2021		<u>86,744</u>	<u>74,796</u>	<u>161,540</u>	<u>68,744</u>	<u>74,796</u>	<u>143,540</u>

The statement of financial activities includes all gains and losses recognised in the year.

All income and expenditure derive from continuing activities.

The statement of financial activities also complies with the requirements for an income and expenditure account under the Companies Act 2006.

WIRRAL MULTICULTURAL ORGANISATION

BALANCE SHEET

AS AT 31 MARCH 2021

	Notes	2021		2020	
		£	£	£	£
Fixed assets					
Tangible assets	11		41,224		41,064
Current assets					
Debtors	12	49,024		37,596	
Cash at bank and in hand		112,399		154,601	
		<u>161,423</u>		<u>192,197</u>	
Creditors: amounts falling due within one year	13	<u>(41,107)</u>		<u>(89,721)</u>	
Net current assets			120,316		102,476
Total assets less current liabilities			<u>161,540</u>		<u>143,540</u>
Income funds					
Restricted funds	15		74,796		74,796
Unrestricted funds			86,744		68,744
			<u>161,540</u>		<u>143,540</u>

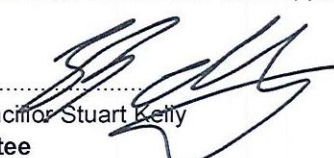
The company is entitled to the exemption from the audit requirement contained in section 477 of the Companies Act 2006, for the year ended 31 March 2021.

The directors acknowledge their responsibilities for complying with the requirements of the Companies Act 2006 with respect to accounting records and the preparation of financial statements.

The members have not required the company to obtain an audit of its financial statements for the year in question in accordance with section 476.

These financial statements have been prepared in accordance with the provisions applicable to companies subject to the small companies regime.

The financial statements were approved by the Trustees on ~~20.12.21~~ 20.12.21


.....
Councillor Stuart Kelly
Trustee

Company Registration No. 02807273

WIRRAL MULTICULTURAL ORGANISATION

NOTES TO THE FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 MARCH 2021

1 Accounting policies

Charity information

Wirral Multicultural Organisation is a private company limited by guarantee incorporated in England and Wales. The registered office is 111 Conway Street, Birkenhead, Wirral, Merseyside, CH41 4AF.

1.1 Accounting convention

The financial statements have been prepared in accordance with the charity's [governing document], the Companies Act 2006, FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland" ("FRS 102") and the Charities SORP "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)" (effective 1 January 2019). The charity is a Public Benefit Entity as defined by FRS 102.

The charity has taken advantage of the provisions in the SORP for charities not to prepare a Statement of Cash Flows.

The financial statements are prepared in sterling, which is the functional currency of the charity. Monetary amounts in these financial statements are rounded to the nearest £.

The financial statements have been prepared under the historical cost convention. The principal accounting policies adopted are set out below.

1.2 Going concern

The Coronavirus pandemic has had a significantly impact on income due to the closure of the centre during lock down.

The trustees and management have taken all possible steps to minimise costs and explore opportunities for new income streams. Measures have been introduced to provide a safe environment to both staff and visitors to the centre, thus ensuring the vital services can be maintained.

At the time of approving the financial statements, the trustees have a reasonable expectation that the charity has adequate resources to continue in operational existence for the foreseeable future. Thus the trustees continue to adopt the going concern basis of accounting in preparing the financial statements.

1.3 Charitable funds

Unrestricted funds are available for use at the discretion of the trustees in furtherance of their charitable objectives.

Restricted funds are subject to specific conditions by donors as to how they may be used. The purposes and uses of the restricted funds are set out in the notes to the financial statements.

1.4 Incoming resources

Income is recognised when the charity is legally entitled to it after any performance conditions have been met, the amounts can be measured reliably, and it is probable that income will be received.

Cash donations are recognised on receipt. Other donations are recognised once the charity has been notified of the donation, unless performance conditions require deferral of the amount. Income tax recoverable in relation to donations received under Gift Aid or deeds of covenant is recognised at the time of the donation.

Legacies are recognised on receipt or otherwise if the charity has been notified of an impending distribution, the amount is known, and receipt is expected. If the amount is not known, the legacy is treated as a contingent asset.

WIRRAL MULTICULTURAL ORGANISATION

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2021

1 Accounting policies

Turnover is measured at the fair value of the consideration received or receivable and represents amounts receivable for services provided in the normal course of activity.

1.5 Resources expended

Expenditure is recognised once there is a legal or constructive obligation to transfer economic benefit to a third party, it is probable that a transfer of economic benefits will be required in settlement, and the amount of the obligation can be measured reliably.

Expenditure is classified by activity. The costs of each activity are made up of the total of direct costs and shared costs, including support costs involved in undertaking each activity. Direct costs attributable to a single activity are allocated directly to that activity. Shared costs which contribute to more than one activity and support costs which are not attributable to a single activity are apportioned between those activities on a basis consistent with the use of resources. Central staff costs are allocated on the basis of time spent, and depreciation charges are allocated on the portion of the asset's use.

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

1.6 Tangible fixed assets

Tangible fixed assets are initially measured at cost and subsequently measured at cost or valuation, net of depreciation and any impairment losses.

Depreciation is recognised so as to write off the cost or valuation of assets less their residual values over their useful lives on the following bases:

Freehold land and buildings	2.5% on cost
Fixtures and fittings	20% on cost

The gain or loss arising on the disposal of an asset is determined as the difference between the sale proceeds and the carrying value of the asset, and is recognised in the statement of financial activities.

1.7 Impairment of fixed assets

At each reporting end date, the charity reviews the carrying amounts of its tangible assets to determine whether there is any indication that those assets have suffered an impairment loss. If any such indication exists, the recoverable amount of the asset is estimated in order to determine the extent of the impairment loss (if any).

1.8 Cash and cash equivalents

Cash and cash equivalents include cash in hand, deposits held at call with banks, other short-term liquid investments with original maturities of three months or less, and bank overdrafts. Bank overdrafts are shown within borrowings in current liabilities.

WIRRAL MULTICULTURAL ORGANISATION

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2021

1 Accounting policies

1.9 Financial instruments

The charity has elected to apply the provisions of Section 11 'Basic Financial Instruments' and Section 12 'Other Financial Instruments Issues' of FRS 102 to all of its financial instruments.

Financial instruments are recognised in the charity's balance sheet when the charity becomes party to the contractual provisions of the instrument.

Financial assets and liabilities are offset, with the net amounts presented in the financial statements, when there is a legally enforceable right to set off the recognised amounts and there is an intention to settle on a net basis or to realise the asset and settle the liability simultaneously.

Basic financial assets

Basic financial assets, which include debtors and cash and bank balances, are initially measured at transaction price including transaction costs and are subsequently carried at amortised cost using the effective interest method unless the arrangement constitutes a financing transaction, where the transaction is measured at the present value of the future receipts discounted at a market rate of interest. Financial assets classified as receivable within one year are not amortised.

Basic financial liabilities

Basic financial liabilities, including creditors and bank loans are initially recognised at transaction price unless the arrangement constitutes a financing transaction, where the debt instrument is measured at the present value of the future payments discounted at a market rate of interest. Financial liabilities classified as payable within one year are not amortised.

Debt instruments are subsequently carried at amortised cost, using the effective interest rate method.

Trade creditors are obligations to pay for goods or services that have been acquired in the ordinary course of operations from suppliers. Amounts payable are classified as current liabilities if payment is due within one year or less. If not, they are presented as non-current liabilities. Trade creditors are recognised initially at transaction price and subsequently measured at amortised cost using the effective interest method.

Derecognition of financial liabilities

Financial liabilities are derecognised when the charity's contractual obligations expire or are discharged or cancelled.

1.10 Employee benefits

The cost of any unused holiday entitlement is recognised in the period in which the employee's services are received.

Termination benefits are recognised immediately as an expense when the charity is demonstrably committed to terminate the employment of an employee or to provide termination benefits.

1.11 Retirement benefits

Payments to defined contribution retirement benefit schemes are charged as an expense as they fall due.

WIRRAL MULTICULTURAL ORGANISATION

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2021

2 Critical accounting estimates and judgements

In the application of the charity's accounting policies, the trustees are required to make judgements, estimates and assumptions about the carrying amount of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised where the revision affects only that period, or in the period of the revision and future periods where the revision affects both current and future periods.

3 Donations and legacies

	Unrestricted funds	Unrestricted funds
	2021	2020
	£	£
Donations and gifts	80	467
Grants received	58,743	-
	<u>58,823</u>	<u>467</u>

WIRRAL MULTICULTURAL ORGANISATION**NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)****FOR THE YEAR ENDED 31 MARCH 2021****4 Income from charitable activities**

	Translation	Nursery	Health link	Main Centre	Other projects	Total 2021
	2021	2021	2021	2021	2021	
	£	£	£	£	£	£
Income received	71,116	154,822	-	11,600	121,887	359,425
Performance related grants	-	-	92,625	4,950	-	97,575
	<u>71,116</u>	<u>154,822</u>	<u>92,625</u>	<u>16,550</u>	<u>121,887</u>	<u>457,000</u>
Analysis by fund						
Unrestricted funds	71,116	154,822	-	11,600	121,887	359,425
Restricted funds	-	-	92,625	4,950	-	97,575
	<u>71,116</u>	<u>154,822</u>	<u>92,625</u>	<u>16,550</u>	<u>121,887</u>	<u>457,000</u>

WIRRAL MULTICULTURAL ORGANISATION

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2021

4 Income from charitable activities

For the year ended 31 March 2020

	Translation	Nursery	Health link	Main Centre	Total 2020
	£	£	£	£	£
Income received	102,188	188,717	-	10,544	301,449
Performance related grants	-	-	92,405	4,950	97,355
	<u>102,188</u>	<u>188,717</u>	<u>92,405</u>	<u>15,494</u>	<u>398,804</u>
Analysis by fund					
Unrestricted funds	102,188	188,717	-	10,544	301,449
Restricted funds	-	-	92,405	4,950	97,355
	<u>102,188</u>	<u>188,717</u>	<u>92,405</u>	<u>15,494</u>	<u>398,804</u>

WIRRAL MULTICULTURAL ORGANISATION
NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2021

5 Investments

	Unrestricted funds	Unrestricted funds
	2021	2020
	£	£
Interest receivable	129	804
	<u>129</u>	<u>804</u>

WIRRAL MULTICULTURAL ORGANISATION

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2021

6 Expenditure from charitable activities

	Translation	Nursery	Health link	Main Centre	Other projects	Total 2021	Total 2020
	2021	2021	2021	2021	2021		
	£	£	£	£	£	£	£
Staff costs	39,609	138,774	76,364	-	3,467	258,214	266,418
Depreciation and impairment	-	-	-	8,872	-	8,872	6,823
Direct costs	23,487	9,029	-	4,950	29,956	67,422	82,646
Property costs	3,021	10,584	5,824	8,773	264	28,466	32,131
Overhead costs	427	308	210	5,631	-	6,576	11,835
	<u>66,544</u>	<u>158,695</u>	<u>82,398</u>	<u>28,226</u>	<u>33,687</u>	<u>369,550</u>	<u>399,853</u>
Share of support costs (see note 8)	18,506	66,623	10,227	26,785	1,234	123,375	129,524
Share of governance costs (see note 8)	-	-	-	5,028	-	5,028	4,775
	<u>85,050</u>	<u>225,318</u>	<u>92,625</u>	<u>60,039</u>	<u>34,921</u>	<u>497,953</u>	<u>534,152</u>
Analysis by fund							
Unrestricted funds	85,050	225,318	-	55,089	34,921	400,378	429,534
Restricted funds	-	-	92,625	4,950	-	97,575	104,618
	<u>85,050</u>	<u>225,318</u>	<u>92,625</u>	<u>60,039</u>	<u>34,921</u>	<u>497,953</u>	<u>534,152</u>

WIRRAL MULTICULTURAL ORGANISATION

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2021

6 Expenditure from charitable activities

For the year ended 31 March 2020

	Translation	Nursery	Health link	Main Centre	Total 2020
	£	£	£	£	£
Staff costs	48,599	152,475	63,754	1,590	266,418
Depreciation and impairment	-	-	-	6,823	6,823
Direct costs	56,439	12,346	-	13,861	82,646
Property costs	4,069	12,768	5,339	9,955	32,131
Overhead costs	853	906	216	9,860	11,835
	<u>109,960</u>	<u>178,495</u>	<u>69,309</u>	<u>42,089</u>	<u>399,853</u>
Share of support costs (see note 8)	23,961	74,477	23,096	7,990	129,524
Share of governance costs (see note 8)	-	-	-	4,775	4,775
	<u>133,921</u>	<u>252,972</u>	<u>92,405</u>	<u>54,854</u>	<u>534,152</u>
Analysis by fund					
Unrestricted funds	133,921	252,972	-	42,641	429,534
Restricted funds	-	-	92,405	12,213	104,618
	<u>133,921</u>	<u>252,972</u>	<u>92,405</u>	<u>54,854</u>	<u>534,152</u>

WIRRAL MULTICULTURAL ORGANISATION

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2021

8 Support costs

	Support costs £	Governance costs £	2021 Support costs £	Governance costs £	2020 £
Staff costs	115,021	-	115,021	117,299	117,299
Administration costs	6,748	-	6,748	9,188	9,188
Accountancy fees	1,606	-	1,606	3,037	3,037
Independent examination fees	-	2,700	2,700	-	2,700
Legal and professional	-	1,800	1,800	-	2,075
Governance costs heading 2	-	528	528	-	-
	<u>123,375</u>	<u>5,028</u>	<u>128,403</u>	<u>129,524</u>	<u>134,299</u>
Analysed between Charitable activities	<u>123,375</u>	<u>5,028</u>	<u>128,403</u>	<u>129,524</u>	<u>134,299</u>

9 Trustees

None of the trustees (or any persons connected with them) received any remuneration or benefits from the charity during the year.

10 Employees

The average monthly number of employees during the year was:

	2021 Number	2020 Number
Welfare and support	17	18
Nursery	8	9
Total	<u>25</u>	<u>27</u>
Employment costs	2021 £	2020 £
Wages and salaries	352,569	359,235
Social security costs	15,175	17,300
Other pension costs	5,491	7,182
	<u>373,235</u>	<u>383,717</u>

Remuneration for key management personnel amounted to £62,719 (2020 £57,607)

WIRRAL MULTICULTURAL ORGANISATION
NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2021

10 Employees

There were no employees whose annual remuneration was more than £60,000.

11 Tangible fixed assets

	Freehold land and buildings £	Fixtures and fittings £	Total £
Cost			
At 1 April 2020	40,000	86,317	126,317
Additions	-	9,033	9,033
At 31 March 2021	<u>40,000</u>	<u>95,350</u>	<u>135,350</u>
Depreciation and impairment			
At 1 April 2020	16,000	69,254	85,254
Depreciation charged in the year	1,000	7,872	8,872
At 31 March 2021	<u>17,000</u>	<u>77,126</u>	<u>94,126</u>
Carrying amount			
At 31 March 2021	<u>23,000</u>	<u>18,224</u>	<u>41,224</u>
At 31 March 2020	<u>24,000</u>	<u>17,064</u>	<u>41,064</u>

12 Debtors

	2021 £	2020 £
Amounts falling due within one year:		
Trade debtors	35,309	26,844
Other debtors	6,780	7,511
Prepayments and accrued income	6,935	3,241
	<u>49,024</u>	<u>37,596</u>

13 Creditors: amounts falling due within one year

	2021 £	2020 £
Other taxation and social security	4,041	5,413
Trade creditors	13,642	3,657
Other creditors	9,416	66,130
Accruals and deferred income	14,008	14,521
	<u>41,107</u>	<u>89,721</u>

WIRRAL MULTICULTURAL ORGANISATION

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2021

14 Retirement benefit schemes

Defined contribution schemes

The charity operates a defined contribution pension scheme for all qualifying employees. The assets of the scheme are held separately from those of the charity in an independently administered fund.

The charge to profit or loss in respect of defined contribution schemes was £5,491 (2020 - £7,182).

15 Restricted funds

The income funds of the charity include restricted funds comprising the following unexpended balances of donations and grants held on trust for specific purposes:

	Movement in funds			Movement in funds			
	Balance at 1 April 2019 £	Incoming resources £	Resources expended £	Balance at 1 April 2020 £	Incoming resources £	Resources expended £	Balance at 31 March 2021 £
Wirral CCG Legacy for the benefit of the Chinese Community	-	92,405	(92,405)	-	92,625	(92,625)	-
Refugee and Asylum Seeker Action Plan	82,059	-	(7,263)	74,796	-	-	74,796
	-	4,950	(4,950)	-	4,950	(4,950)	-
	<u>82,059</u>	<u>97,355</u>	<u>(104,618)</u>	<u>74,796</u>	<u>97,575</u>	<u>(97,575)</u>	<u>74,796</u>

16 Analysis of net assets between funds

	Unrestricted funds 2021 £	Restricted funds 2021 £	Total 2021 £	Unrestricted funds 2020 £	Restricted funds 2020 £	Total 2020 £
Fund balances at 31 March 2021 are represented by:						
Tangible assets	41,224	-	41,224	41,064	-	41,064
Current assets/(liabilities)	45,520	74,796	120,316	27,680	74,796	102,476
	<u>86,744</u>	<u>74,796</u>	<u>161,540</u>	<u>68,744</u>	<u>74,796</u>	<u>143,540</u>

17 Related party transactions

There were no disclosable related party transactions during the year (2020 - none).

WMO's *story* during the pandemic

Steps to Recovery

Support for Community Champions

2020 - 2021

How we supported local communities in The Wirral

"WMO has been at the forefront of providing us support and information on how to stay safe through the pandemic."

They have helped me understand the importance and urgency of having the COVID -19 vaccination; and I am thankful to them.

" There is no support available here like there was with WMO and I often turn back to them for advice and support. There is a need for more independent organisations like WMO as they are inclusive and hold no religious or ethnic identity"

Comments from recent WMO beneficiaries.

Charity Registration No. 1019964 |

Company Registration No. 2807273



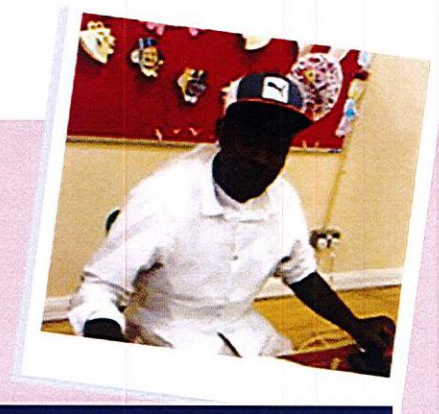
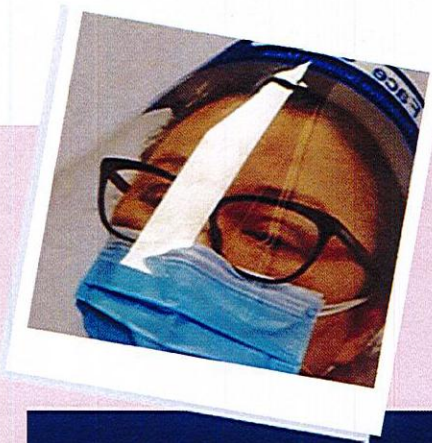
Wirral Multicultural Organisation

"a significant influence on community life and a centre of excellence". – Lord Chan of Oxton

The Covid-19 pandemic and various lockdowns forced the Health Link Team to work from home and adapting the ways they deliver their services.

The team worked hard to provide the support our local communities required by holding Virtual Coffee Mornings – **119** in total, sending messages and providing one-to-one help and contact to tackle social isolation – the team made **7,409** health and well-being calls.

The team translated COVID-19 information and other public health materials to keep our communities up-to-date, safer and much more.



We supported 98 Asylum Seekers – helping them register with a Doctor and ensuring that their health needs were effectively met.

When small groups were permitted, we invited asylum seekers to our centre and provided healthy cooking activities, giving them some valuable time and learning outside of the confines of their hotel, and allowing opportunities for them to socialise and encourage their English conversation learning.

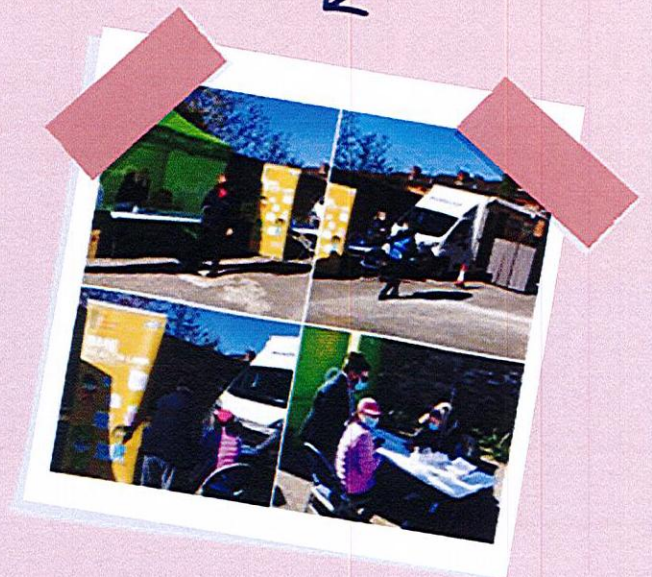
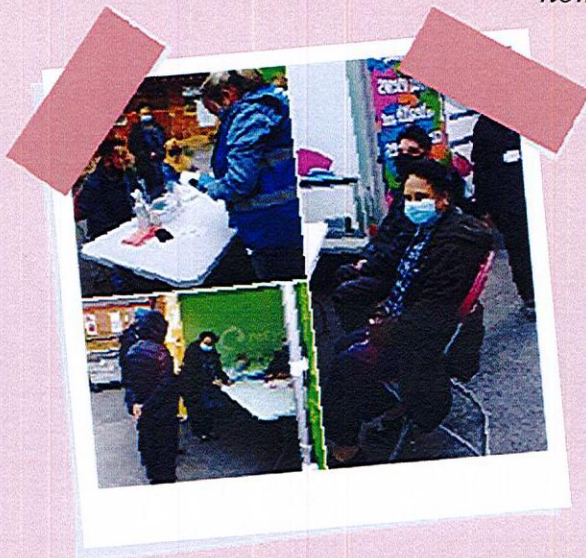
Vaccination Clinics at WMO:

WMO, in partnership with Dr Ahi Mangani from Miriam Primry Care Group, and Arno & North Coast Alliance, facilitated over 1,000 (1st and 2nd) vaccinations for people from the BAME communities.



Mobile COVID-19 Testing

Our Health Link team supported the testing and Health Watch Take-5 by interpreting for clients and demonstrating how to administer home testing.



Our vision

For all people from Black and Minority Ethnic (BAME) communities to be free from discrimination racial injustice and to have equal and fair access to universal service, to feel safe in their neighbourhoods and be able to fulfil their aspirations.

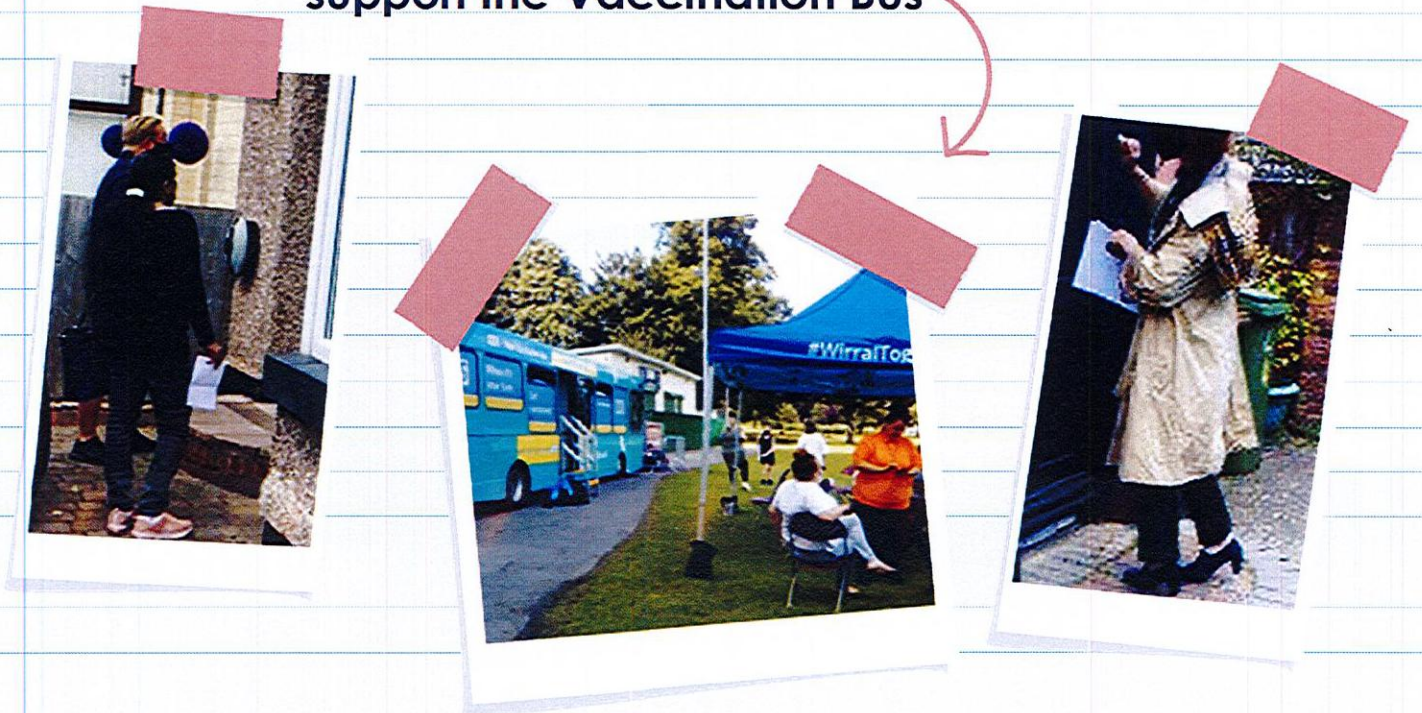
Our Mission

- To promote multiculturalism through understanding, inclusion and celebration of the diverse communities residing in Wirral.
- To embrace and support the different cultures, beliefs and religions and to encourage communities to coexist harmoniously for the good of the wider community and to actively challenge and address racism and oppression that exists.
- To offer a range of professional and culturally sensitive services to improve the overall health and wellbeing of the local BAME communities.
- To actively support more vulnerable members of the local BAME communities by providing language support, advocacy, social support and activities, assistance to access health and social care services, including advice and education services.

Using social media to inform our communities, working in partnership with Merseyside Police, NHS, Wirral Council



The BAME COVID-19 Community Support team working with the Connectors Team to support the Vaccination Bus



Case Studies

During June 2021, Sadia Akram, Civil Society Consulting CIC's 'Steps to Recovery' Advisor for Northern England, using a Case Studies template, spoke to several WMO beneficiaries who had accessed support services to learn more about the impact and accrued benefits from their personal perspectives. Here are two case studies: Suraya and Shayan (not their real names).

We also asked the WMO team to provide case studies showing the difference that WMO makes to lives of local people (see towards the back of the Storybook for several Pen Pictures).

Case Study - SURAYA

Suraya moved to Wirral about 8 years ago from Pakistan, to join her husband who has been living in the UK for almost 50 years.

Although Suraya can speak, read and write in English, and despite the pandemic she has wanted to improve her language skills by taking the opportunity to learn in the UK, through WMO she has been able to do this. This, she believes has allowed her to connect with the local community better, build links and make friends, fostering greater understanding and cohesion between her, and others living in Wirral. It has also contributed to her feeling less isolated and lonely. The English course has increased her confidence to communicate with others, making it easier to access health practitioners, speak to shop keepers, access public services and other leisure facilities – this has been possible through the opportunity to study, learn, engage with others and flourish through WMO.

She has built a strong relationship with WMO and trusts the staff and services provided through the centre. **“WMO has been at the forefront of providing us support and information on how to stay safe through the pandemic. They have helped me understand the importance and urgency of having the COVID -19 vaccination; and I am thankful to them – I have received both vaccines in comfort at the centre”**

“The centre, the staff and the friends I have made here through events, classes and coffee mornings make me feel fresh and happy, it feels like home as I have no family other than my husband here”

“We are a diverse community, WMO celebrates and interacts with all of us, no matter what background or faith, which also allows us to learn about one another and form friendships, I feel relaxed and part of the community in Wirral”

Case Study 2 - SHAYAN

A large number of people seeking asylum were placed in a hotel in Wirral by the Home Office. Centre manager, Aline Macready and her team from WMO ran weekly surgeries to help them access health services amongst other essentials. From completing forms to register with doctors to making appointments and attending to physical and mental health needs. Thirty-year-old Shayan, originally from Iran was amongst this group of people and although he spoke English fluently and had no problems with communicating, still required support with understanding the UK system. He suffered from PDST and depression and had no support available to him. Shayan struggled to contact organisations through details he found on the internet, with no response to emails he sent. Having Aline refer and introduce him to these organisations, allowed Shayan to access the support he needed as they responded to her. Without her help he would have remained isolated and in poor mental and physical health.

Shayan comes from a community which is hostile to being homosexual and this increased his depression and poor state of mind. Being able to access organisations and groups who support and welcome people who are from the LGBTQ community reduced his isolation and contributed to a healthier mind and feeling of belonging. Shayan has now moved to another part of the country but is still able to stay connected to the organisations Aline put him in touch with, resulting in a greater sense of happiness, being more resilient and much happier. Shayan volunteers with this organisation and has enabled him to reach out and connect to others, where he volunteers as an interpreter to support others like him. He is also a mentor for other asylum seekers, advising them on sexual health, legal advice and other issues.

“There was a disagreement or misunderstanding with the Home Office and the hotel we were staying in, all 50 of us were given no notice and thrown out of the hotel, we didn't know what to do. I called Aline and she came quickly, arranged with the local Church a place for us to stay have some food and stay warm whilst she sorted the problem out. I know if I am stuck – Aline will do what she can to help”

“If Aline and WMO wasn't there to help us, there would be 50 people without any medical support- we didn't know anyone. I was having suicidal thoughts and she was a human face who really wanted to help us – she explained everything including how to stay safe through COVID-19”

“There is no support available here like there was with WMO and often turn back to them for advice and support. There is a need for more independent organisations like WMO as they are inclusive and hold no religious or ethnic identity”

Chinese Moon Festival

This time we celebrated this festival by delivering traditional fruit, a lantern and small light.



Holiday Provision over the 2020 summer holidays

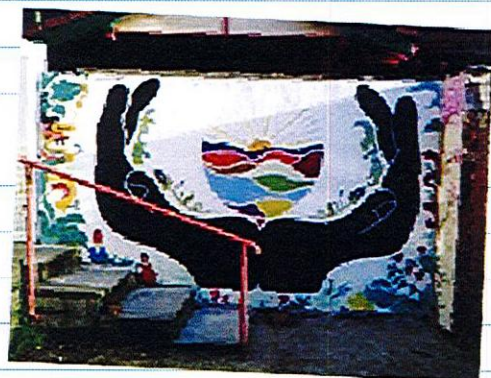


*Tim, our handyman, worked hard to
prepare for the Holiday project
The garden before and after*

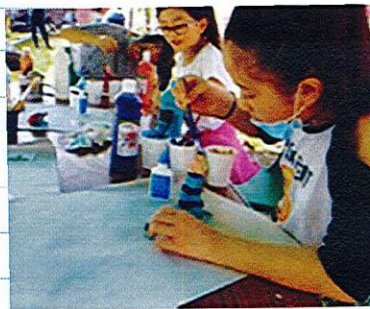
Activities offered: Cooking, gardening, arts and crafts, JAS Award and physical games



Children and young people drew designs for our garden wall and artists from Blackfest combined the design into this wonderful mural, depicting parts of our diverse community in Wirral.



Art and craft sessions



Team games



*Family cooking activities
were enjoyed by all*

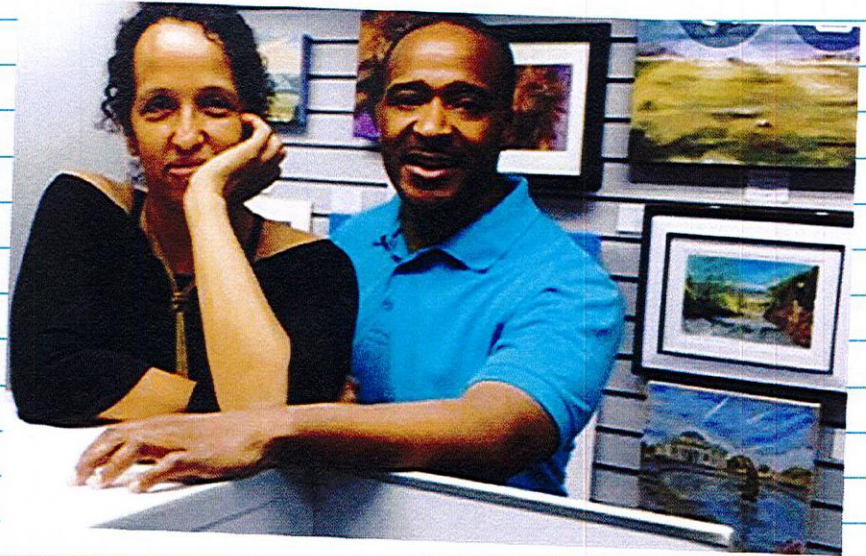
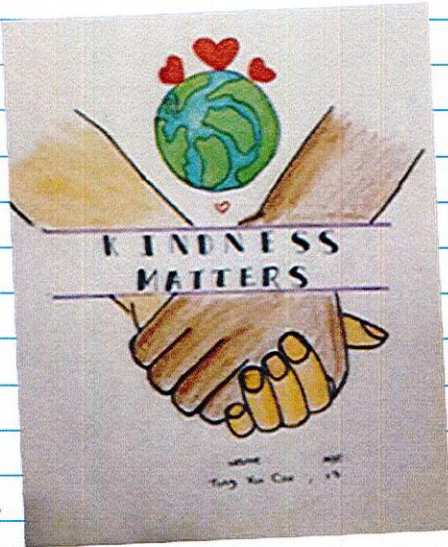


*Over the four weeks, we held 8 family cooking sessions with 20 families benefitting.
We provided 10 cooking sessions for children and young people aged 8-15 years old
(Some further 40 individual children benefitted)*

*Over 100 children for 10 days received a lunchbox. We were very grateful for the
volunteers who delivered the lunchboxes, which was organised by CAW.*

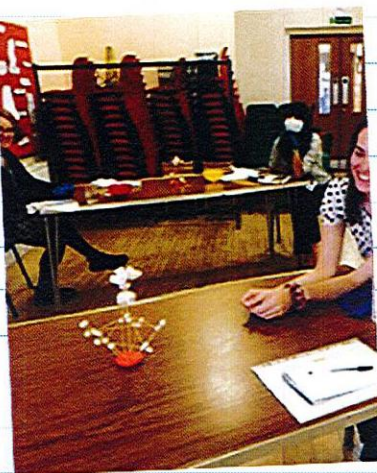
Refugee Week on the theme of 'Kindness'

30 children aged 3-14 years old sent in their artwork pictures, with Nadia Parsons and Errol Morris who run the Tate Aisle Gallery then judging all their wonderful entries

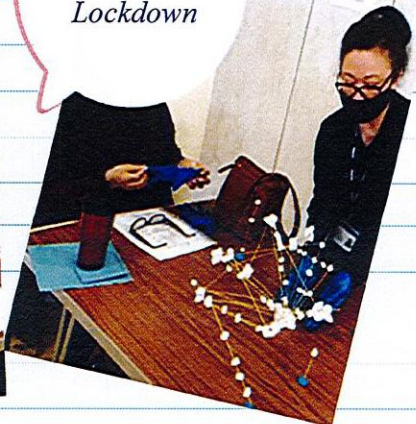


Refugee Week on the theme of 'Kindness'

When most of our staff returned from Furlough we had a team day



*Team Building
After Long
Lockdown*



And Team Lunch

Donation from Heaton's

For much needed PPE !



International Women's Day: Challenge



Finalists for the LVCR Culture and Creativity Awards: Community Cohesion



Providing food hampers

WMO received funding from Wirral Council



Mental Health day



inside out

National Census Day

Award in recognition of WMO's support in encouraging and assisting members of the BAME community to complete their Census

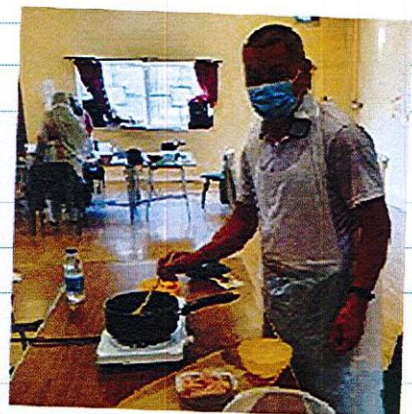


Our Healthy Heart Project

Funded by Heart Research UK and Subway



Cooking with Deb from It's Taste That Matters, clients learnt about nutrition, salt, sugar, and fat intake, eating and learning together, English vocabulary, and were supported by interpreters when explaining about health and well-being.



Pen-pictures

Julia

Julia has been living in the UK for around twenty years with her husband and three children. Her family runs a Chinese takeaway restaurant in Birkenhead. Julia and her husband face language barriers in the UK, and they have been using WMO's services for more than a decade since they came to Wirral. WMO has been supporting Julia and her family with a range of issues, including education, business, medical help, and home utilities. Julia and her family have also always been updated on new activities and information to support them throughout the Covid-19 pandemic.

Most recently, Julia's GP had referred her to have a gastroscopy test, but due to the language barrier, a WMO worker was contacted to offer interpretation on the phone. Sensing that Julia was still worried after the call, the WMO worker made sure to call her back afterwards to reassure her and explain everything in more detail, which helped her feel much better and relieved. The family has been able to access public health services with WMO's support, and her and her husband have both had their Covid vaccines this year at WMO. Julia is always appreciative and calls back to say 'thank you' to WMO's staff. She says that she feels more confident in her life, knowing that WMO is always there to give support to her and her family.

Amina

Amina came to the UK as a refugee from Syria. She was first referred to WMO after her daughter suffered from kidney failure. When WMO's health link worker met Amina and her family online for the first time, he found that in addition to the health issue, the family needed more support financially and emotionally. Since then, WMO has supported Amina not only with health issues, but also through providing wellbeing telephone calls, vouchers, and a financial parcel.

Amina has been facing a lot of difficulties and does not have a lot of free time, but she feels less isolated after accessing WMO's support: "It is great to feel supported. Now, I am not alone, I know that I have someone to talk to if I face any issues".

Mr and Mrs Wen

Mr and Mrs Wen are an elderly couple who moved from Chester to Birkenhead 15 years ago when they retired, and they are originally from China. Their children were brought up in the UK, but they've moved away from home now. The couple no longer had anyone to interpret English to Chinese for them day-to-day to help with accessing health services and prescriptions, so WMO stepped in. When they first moved to Birkenhead, WMO also supported them with their housing and pension to help them settle down.

More recently, WMO has been supporting Mr and Mrs Wen with their health issues. The couple are diabetic, and Mr Wen is partial-sighted. When Mrs Wen had a fall at home, WMO helped them call an ambulance and provide interpretation all the way to the hospital. After being discharged, health link staff worked with the community nurse and the Mediquip service to support the couple adapt their life and promote a healthier lifestyle.

During the pandemic, WMO staff delivered prescription medicine to them to reduce their worries and called them regularly to ensure that the couple are staying safe and that they understand the latest information about Covid. Mr Wen was initially hesitant about receiving the vaccine, being concerned about its health effects, but a health link worker convinced him to receive both doses. After encouragement from WMO staff, the couple are also keen to participate in community activities at WMO such as the coffee morning to keep in contact with others.

Sabina

Sabina is a Bangladeshi housewife living in Birkenhead with her husband and son. She first heard about WMO from a friend, and the organisation has been helping her family for over a decade with health-related issues. She and her family were initially reluctant to get the Covid vaccine after hearing some rumours about its effects. WMO provided education and information over the phone to talk about the importance and benefits of the vaccine and gave her some leaflets to read. Sabina said she was going to think about it, and two weeks later she asked a health link worker to book Covid vaccine appointments for her family.

Now all three of them have been fully vaccinated. With WMO's guidance, Sabina's general attitude to life seems to have changed – she now knows to see professional help if she has any concerns, and to fact-check rumours. Sabina is also attending some coffee mornings and festive activities with children hosted by WMO.

Kelly

Kelly recently moved from Hong Kong to Wirral to start a new life. She needed some help to get settled in, so WMO stepped in and helped her register with the GP, get her NHS number and access NHS services. To make sure that Kelly can look after herself, WMO also advised her to join ESOL classes and classes on understanding life in the UK. Kelly was also supported to receive Covid-19 vaccinations when they became available to her. She now feels well supported, safe, and settled in the UK.

Filip

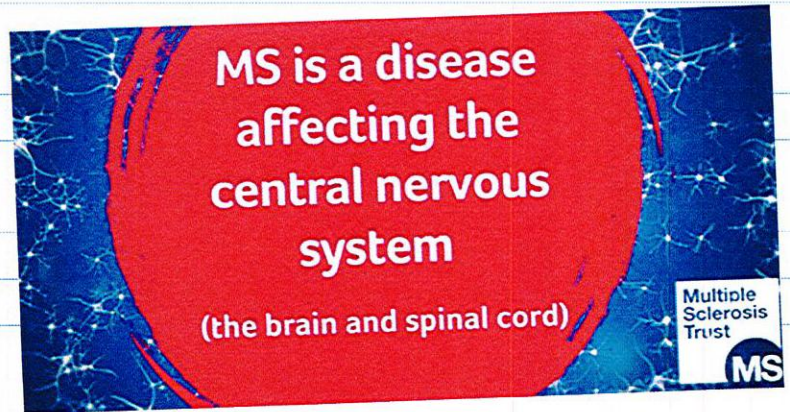
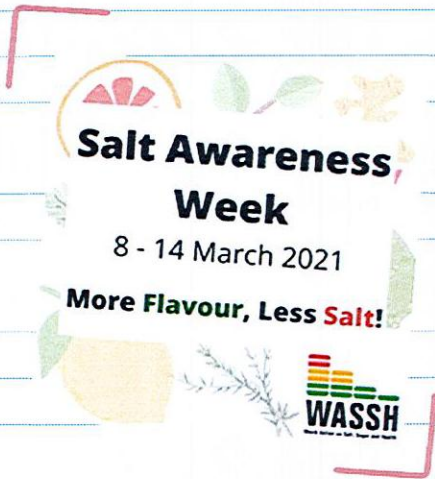
Filip has been employed on and off throughout his life, and initially registered with WMO when he suffered from skin problems and required interpretation. He had lost his job during the pandemic and relied on food and money vouchers day-to-day. WMO was able to help Filip with all aspects of public services, including finances, housing, and health. He also received extra support at his Jobcentre Plus interview, and to book and attend his follow up appointment.

Adam

Adam lives with his partner and friend, and he has been facing some difficulties in his life. He first registered with WMO to access interpretation support from Polish to English during medical appointments. His health has been worsening over time, which seems to be related to his alcohol dependency. Recently, Adam suspected that he was experiencing allergies from the Covid-19 vaccine, and he called the WMO for help. The WMO staff member stayed on the line and called an ambulance, and Adam was able to receive medical attention and prescriptions for his condition.

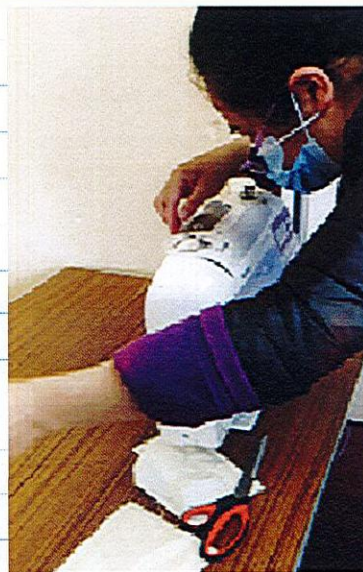
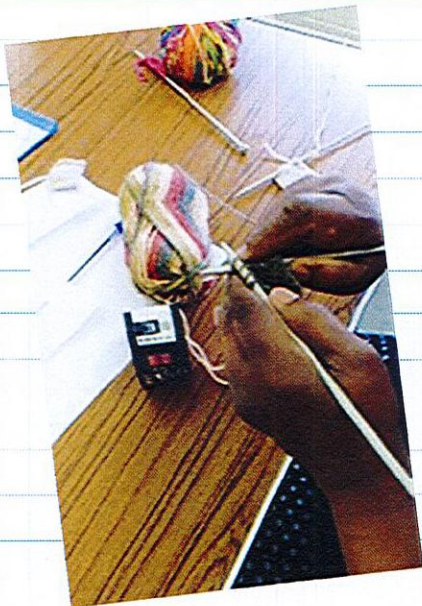
Health awareness raising:

*Our Health Link Team provides accessible
Information about a number of health conditions*



'Fun with Textile' Course

*Delivered by the skilful Suzie Goligher and
in partnership with Long Live Learning*



Steps to Recovery

Support for Community Champions

Wirral Multicultural Organisation
is participating in the Steps to
Recovery support programme