

CALL PLUS
CHARITY REGISTERED NO. 1016053
COMPANY NO. 2709543

FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31ST MARCH 2025

CALL PLUS
CHARITY REGISTERED NO. 1016053
COMPANY NO. 2709543
DIRECTORS' AND TRUSTEES' REPORT
FOR THE YEAR ENDED 31ST MARCH 2025

CHAIR'S FOREWORD

The year to end of March 2025 was successful on the operational front. Being There provided exceptional support to our clients across many areas of Greater Manchester. Generating greater value for our main funders.

More clients were helped, with enhanced services and a greater number of contact sessions were delivered both across Being There's traditional service portfolio and the Being Heard counselling service.

- Being there provided 6819 sessions to 970 clients compared with 6238 sessions to 611 clients in 23-24.
- Being Heard helped 196 people with 1768 counselling hours.

The latter was delivered by two staff members, two fully qualified counsellors and 19 student counsellors. The service has demonstrated its value, and demand is continuing to grow. However, funding is insufficient and less secure than for our other services.

We have been able to grow the volunteer force by 31 people from 152 (in 23-24) to 183. There remains a need for continued focus on recruitment and training to meet the growing demand for our services.

Organisationally, there were significant changes and challenges during the year. Most notably, our long serving Chief Executive, Karen Mercer retired in August 2024. We were fortunate to be able to recruit Vikkey Chaffe as our new CEO. Whilst the recruitment process was completed successfully and expeditiously, there was an impact on performance during notice periods, handover and induction.

In the recruitment process, the Trustees reviewed the CEO's role, concluding that the workload was too onerous for one person. In view of this, it was decided to appoint Becky Turner as Deputy CEO. This recognised both her work in the Senior Management Team and in developing the counselling service.

Paula Hewitt, South Branch Manager, also retired after many years of excellent service; Ambia Begum took over, moving from her previous role in the charity.

Unfortunately, funding is not keeping pace with inflation, statutory and funder requirements. This has a dramatic impact on finances. Increases in operating costs were not matched by funders. Changes announced in the 2024 budget on National Insurance charges will also have an impact from 2025-26. These challenges affect all charities and make bidding for funding increasingly more competitive.

Funding is an ever-present concern for the Trustees and Management Team. We are conscious of the dangers of relying on a small number of funders. Clearly, we need become more creative in finding sources of funding to maintain and grow our services, so, we have appointed a Grant and Fundraising Manager. These changes in personnel and roles will aid performance and prepare us for the future but increase costs in the short-term.

Steps are in hand to revise and streamline the interaction between the management team and the Trustees to aid effective and prompt decision making. The performance of the management of the charity has been recognised by external assessors such as Investors in People, Disability Aware Employer and Action together who awarded their Quality Action Mark.

Financially, the performance this year has not been as strong as in previous years with a deficit over the trading period being recorded. The income over the year was £412,256 (£444,300-in 2023-24) and the expenditure was £499,365 (£426, 444 in 2023-24). The deficit in this trading period was £87,109 compared with a surplus of £17,866 in 2023-24. This was in part due to a Board decision to maintain services in Tameside during a gap in funding, feeling that the impact of a break would be more detrimental. The deficit has been funded largely by drawing on reserves, which is obviously not viable in the long-term.

We are reducing the operating costs organisation by centralising accommodation, changing suppliers and sharing good practice. We anticipate that this and enhanced fund raising will allow a prompt return to a balanced budget.

We would be very grateful to members for any suggestions on how we might expand our fundraising activities.

On behalf of the Board of Trustees, I extend my thanks to all staff and volunteers for their efforts in these challenging times. I also extend thanks to Peter Gichero for his support on the supervision of the accounting process.

We look forward to a challenging but successful 2025-26.

Jim Yates

Chair of Board of Trustees – Being There

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DIRECTORS' AND TRUSTEES' REPORT
FOR THE YEAR ENDED 31ST MARCH 2025

REFERENCE AND ADMINISTRATIVE INFORMATION

Company registration number is 2709543.

The Charity is registered with the Charity Commissioners. Its registration number is 1016053. The working name of the Charity is BEING THERE formerly CALL PLUS.

The registered office of the Charity is The Grange Community Centre, Pilgrim Drive, Manchester, M11 3TQ. The Company Secretary is Mrs V J Chaffe

BOARD OF TRUSTEES

The Directors of the Company who are also Trustees of the Charity and who held office during the year ended 31st March 2024 are as follows:

Mr NGS Day
Dr M Desai (Resigned 31st July 2024)
Ms G De Wit
Mr P Eagle
Mr A Hanfi
Mr V Hassan
Mrs H Henry
Mr A H Miah
Mr J A Yates

SENIOR MANAGEMENT TEAM

Mrs V J Chaffe – CEO – Company Secretary
Mrs R Turner – Deputy CEO
Mrs R Cooper - Finance Manager

INDEPENDENT EXAMINER

The Charity's independent examiner is Mr James Wheelan FCCA of James Wheelan Accountancy Limited, Chartered Certified Accountants, Minshull House, 67 Wellington Road North, SK4 2LP

BANKERS

The Charity's bankers are currently CAF Bank Ltd at 25 Kings Hill Avenue, Kings Hill, West Malling, Kent ME19 4JQ

SOLICITORS

The Charity's solicitors are Chafes Hague Lambert at 2-4 Primrose Avenue, Urmston, Manchester M41 0TY.

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DIRECTORS' AND TRUSTEES' REPORT
FOR THE YEAR ENDED 31ST MARCH 2025
(CONTINUED)

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing Document

The Charity is constituted as a company limited by guarantee and is therefore governed by a memorandum and articles of association.

Recruitment and Appointment of Directors and Trustees

The directors of the Charity are also trustees of the Charity. They are appointed in accordance with company law and the Charity's articles of association.

The articles require one third of the directors to retire each year. A retiring director is eligible for re-election. Additional directors may be co-opted during the year but must stand for election at the Annual General Meeting.

Trustee Induction and Training

Trustees normally attend a Board of Trustees meeting prior to joining the Charity to meet their fellow trustees and are inducted by a long-standing trustee. They are briefed on their legal obligations under charity and company law and the content of the Memorandum and Articles of Association. Visits to the Charity's branches to meet staff and volunteers are encouraged. Any new Trustee will undergo a formal training programme.

Risk Management

The trustees have assessed the major risks to which the Charity is exposed, in particular those related to the operations and finances of the Charity, and are satisfied that systems are in place to mitigate our exposure to the major risks. The major income source is from a number of different Greater Manchester Clinical Commissioning Groups.

Organisational Structure

The Charity is governed by its Board of Trustees. The Board of Trustees are responsible for formulating the strategy and policies for the Charity including the approval of budgets and the exercising of financial controls through regular financial reporting.

The Charity is run on a day-to-day basis by the Senior Management Team.

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DIRECTORS' AND TRUSTEES' REPORT
FOR THE YEAR ENDED 31ST MARCH 2025
(CONTINUED)

OBJECTIVES AND ACTIVITIES

The Charity is established to promote the relief and support of any person affected, directly or indirectly, by cancer in any form or any other life-limiting illness by:-

- (1) Providing social, emotional and practical support
- (2) Offering a counselling and home support services;
- (3) Providing facilities for the exchange of experience, views and information amongst those so affected, their relatives and friends and other relevant, interested persons and organisations
- (4) Providing any other support which may from time to time become appropriate or necessary

In deciding what activities the charity should undertake the trustees have paid due regard to the Charity Commission's guidance on public benefit.

The Charity operates from branches in Beswick (North/Central Manchester), Trafford, Salford Wythenshawe (South/Central Manchester) and Ashton-under-Lyne (Tameside) and through the telephone Listening Line on 0845 123 23 29.

The aim of the Charity is to achieve a high level of professionalism. Funding continues to be sought to support the central infrastructure to accelerate that process.

ACHIEVEMENTS AND PERFORMANCE

2024/25

We continued to record and collect data for our statistics in line with relevant legislation, regulations and funder requirements. We ensure that we comply with current GDPR legislation. Similarly, in line with funder requirements and relevant Equality legislation, we continue to now collect data on the 9 protected characteristics under the Equalities Act which allows us to monitor who we need to try harder to reach. Our statistics on all groups relevant to our service continue to improve.

The Charity relies upon its volunteers to provide its support. 224 active volunteers gave their support during the year.

Our clients continue to match the national demographic for those with life limiting illnesses - 65% of clients are aged 70 and above. Clients with cancer, heart and respiratory disease, strokes and diabetes continue to receive the bulk of support. 63% clients are female, 36% male and 1% other. 100% identify as under the Equality Act 2010 with having a life limiting illness. An increasing number of client and volunteers are from Black African, Black Caribbean, Asian and other minority ethnic groups, representing 21% of clients and 16% of volunteers. This reflects improvements in recruitment and awareness raising.

Referrals continue to come from a range of partners including sector partners, social prescribing teams, the NHS, social services and self-referrals.

The health and social welfare sector in which the Charity operates remains a challenging one with continuing commissioning changes in Greater Manchester. At the end of the financial year, we continue to have funding challenges with the cost of living crisis, changes in Employers National Insurance contributions and funder requirements on the Real Living wage.

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(CONTINUED)

Assistance from the Charity's comprehensive range of services included:

- one to one emotional support, either in person or on the telephone
- person centred counselling
- respite sitting for carers
- social support (individual or group)
- transport for medical appointments
- working directly with our partners health and social care and voluntary sectors
- providing bereavement support
- provision of non-medical information or "signposting" to other organisations

The Charity's dedicated telephone Listening Line is open Monday to Friday during office hours. The Charity website and social media are continuing to develop.

The Charity continues to provide timely support for all our staff and volunteers who are key people in service delivery. Support activity included new volunteer training, development training and volunteer support meetings, in addition to ongoing one to one support for our clients.

Some particular achievements since April 1st 2024 were:

- The increase in volunteer recruitment and retention
- Continuation of our contracts with the NHS
- Further funding from the National Lottery
- Internally:
 - o We have recruited a new CEO who has experience in a larger health related charity
 - o Created a new role of Deputy CEO to support the charity and co-ordinate the expansion and development of the counselling service
 - o Appointed a Funding Manager to diversify our funding base and help to make the charity more sustainable in increasingly challenging financial conditions.

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DIRECTORS' AND TRUSTEES' REPORT
FOR THE YEAR ENDED 31ST MARCH 2025
(CONTINUED)

FINANCIAL REVIEW

The attached financial statements show the current state of the finances, which the Board of Trustees considers to be acceptable. Total incoming resources were £401,070 (2024 - £444,300) whilst total expenditure amounted to £487,557 (2024 - £426,434) resulting in a deficit of £86,487 (2024 surplus £17,866). Unrestricted funds amounted to £207,912 (2024 - £277,720) of which fixed assets represented £7,299.

Principal Funding Sources

The Charity continued to work closely with the Greater Manchester Combined Authority, Central, North & South Manchester, Salford and Trafford CCGs and acquired the bulk of its funding through a one year contract made with these bodies. Remaining funds stemmed from donations and fund raising.

Investment Policy

The Charity has a policy of re-investing surplus funds in the Charity in order to support service developments and improvement in line with user feedback and identified gaps in the overall provision of support services for cancer and life limiting conditions. Available funds are held at CAF Bank or in term Bonds and short term deposits.

Reserves Policy

In light of the main risks to the Charity the Board of Trustees have decided that the Charity should keep unrestricted funds equivalent to three months of normal operation, subject to a minimum of £90,000 This is to be reviewed on an annual basis.

PLANS FOR THE FUTURE

Our aims for 2025/2026

- Increasing diversity of funding sources to ensure sustainability
- Seek to establish effective working partnerships with like-minded parties in pursuit of the equality objectives
- Continue and negotiate new contracts with Greater Manchester NHS commissioners
- Explore new areas of service development.

The Charity continues to deliver the objectives listed in its memorandum of association.

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DIRECTORS' AND TRUSTEES' REPORT
FOR THE YEAR ENDED 31ST MARCH 2025 (CONTINUED)

STATEMENT OF TRUSTEES' RESPONSIBILITIES

The Trustees (who are also directors of Call Plus for the purposes of company law) are responsible for preparing the Trustees' Report and the financial statements in accordance with applicable law and regulations.

Company law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period. In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable UK Accounting standards have been followed, subject to any material departures disclosed and explained in the financial statements;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

The trustees are responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

This report has been prepared in accordance with the special provisions in Part 15 of the Companies Act 2006 applicable to companies subject to the small companies' regime.

By order of the Board of Trustees

Jim Yates
Jim Yates (Oct 26, 2025 13:06:13 GMT)

J Yates Director and Trustee

Date: 26/10/25

INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF

CALL PLUS

CHARITY REGISTERED NO. 1016053

COMPANY NO. 2709543

I report to the charity trustees on my examination of the accounts of the company for the year ended 31 March 2025 which are set out on pages 9 to 17.

Responsibilities and basis of report

As the charity's trustees of the Company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 (the 2006 Act).

Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under section 145 of the Charities Act 2011 (the 2011 Act). In carrying out my examination, I have followed the Directions given by the Charity Commission under section 145(5) (b) of the 2011 Act.

Independent examiners' statement

Since the Company's gross income exceeded £250,000 your examiner must be a member of a body listed in section 145 of the 2011 Act. I confirm that I am qualified to undertake the examination because I am member of the Association of Chartered Certified Accountants (ACCA), which is one of the listed bodies.

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

- (1) accounting records were not kept in respect of the Company as required by section 386 of the 2006 Act; or
- (2) the accounts do not accord with those records; or
- (3) the accounts do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a "true and fair view" which is not a matter considered as part of an independent examination; or
- (4) the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities (applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

James Wheelan

James Wheelan FCCA
James Wheelan Accountancy Limited
Chartered Certified Accountants
Minshull House
67 Wellington Road North
Stockport
SK4 2LP

Date 28/10/25

CALL PLUS
CHARITY REGISTERED NO. 1016053
COMPANY NO. 2709543
STATEMENT OF FINANCIAL ACTIVITIES (INCLUDING INCOME AND EXPENDITURE ACCOUNT)
FOR THE YEAR ENDED 31ST MARCH 2025

	Notes	<u>Restricted Funds</u> £	<u>Unrestricted Funds</u> £	<u>Total 2025</u> £	<u>Total 2024</u> £
Income and endowments from					
Donations and legacies	2	103,107	36,193	139,300	176,235
Charitable activities	3	-	258,451	258,451	265,347
Investments	4	-	3,319	3,319	2,718
		-----	-----	-----	-----
Total		103,107	297,963	401,070	444,300
		-----	-----	-----	-----
Expenditure on					
Fund Raising	5	-	2,700	2,700	41
Charitable activities	6	107,577	377,280	484,857	426,393
		-----	-----	-----	-----
Total		107,577	379,980	487,557	426,434
		-----	-----	-----	-----
Net income/(expenditure) for the year		(4,470)	(82,017)	(86,487)	17,866
Transfers between funds	14	(12,209)	12,209	-	-
		-----	-----	-----	-----
Net movement in funds		(16,679)	(69,808)	(86,487)	17,866
		-----	-----	-----	-----
Reconciliation of funds					
Funds brought forward at 1 April 2024		16,679	277,720	294,399	276,533
		-----	-----	-----	-----
Funds carried forward at 31 March 2025		-	207,912	207,912	294,399
		=====	=====	=====	=====

All amounts relate to continuing operations

The Company has no recognised gains or losses other than as disclosed in the Statement of Financial Activities.

The notes on pages 11 to 16 form part of these accounts.

CALL PLUS
CHARITY REGISTERED NO. 1016053
COMPANY NO. 2709543
BALANCE SHEET AS AT 31ST MARCH 2025

	Notes	£	<u>2025</u>	£	<u>2024</u>	£
FIXED ASSETS						
Tangible Assets	9			7,299		4,358
CURRENT ASSET						
Debtors	10	3,155			14,115	
Investments	11	164,335			152,478	
Cash at Bank and in hand	12	60,105			159,729	
			-----		-----	
			227,595		326,322	
			-----		-----	
LIABILITIES						
Creditors: Amounts falling due within one year	13		26,982		36,281	
			-----		-----	
NET CURRENT ASSETS				200,613		290,041
				-----		-----
TOTAL ASSETS LESS CURRENT LIABILITIES				207,912		294,399
				=====		=====
THE FUNDS OF THE CHARITY						
Restricted Funds	14			-		16,679
,Unrestricted Funds	14			207,912		277,720
				-----		-----
				207,912		294,399
				=====		=====

The directors are satisfied that the company is entitled to exemption from the requirement to obtain an audit under section 477 of the Companies Act 2006.

The members have not required the company to obtain an audit in accordance with section 476 of the Companies Act 2006.

The directors acknowledge their responsibilities for complying with the requirements of the Companies Act 2006 with respect to accounting records and the preparation of accounts.

These accounts have been prepared in accordance with the provisions applicable to small companies subject to the small companies regime and in accordance with FRS102 SORP.

Approved by the Board of Trustees and signed on its behalf on 28/10/25

Jim Yates J Yates Director and Trustee
Jim Yates (047728, 20251010, 01313131)

Philip Eagle P Eagle Director and Trustee
Philip Eagle (047728, 20251010, 01313131)

The notes on pages 12 to 17 form part of these accounts

CALL PLUS
CHARITY REGISTERED NO. 1016053
COMPANY NO. 2709543
NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31ST MARCH 2025

1. ACCOUNTING POLICIES

Basis of accounting

These financial statements have been prepared under the historical cost convention with items recognised at cost or transaction value unless otherwise stated in the relevant notes to these financial statements. These financial statements have been prepared in accordance with the Statement of Recommended Practice: Accounting and Reporting by Charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) issued on 16 July 2014; with the Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland (FRS 102); with the Charities Act 2011 and with the Companies Act 2006.

The charity meets the definition of a public benefit entity as defined by FRS 102.

Fund accounting

Unrestricted funds are funds which are available for use at the discretion of the trustees in furtherance of the general objectives of the Charity and which have not been designated for other purposes.

Restricted funds are funds which are to be used in accordance with specific restrictions imposed by donors or which have been raised by the Charity for particular purposes. The cost of raising and administering such funds are charged against the specific fund. The aim and use of each restricted fund is set out in the notes to the financial statements.

Income

Income is included in the Statement of Financial Affairs (SOFA) when the charity is legally entitled to the income, it is more than likely that the trustees will receive the funds and the amount can be measured with reasonable reliability.

Gift aid is included in income when there is a valid declaration from the donor. Any Gift Aid amount recovered on a donation is considered to be part of that gift and is treated as an addition to the same fund as the initial donation unless the donor has specified otherwise.

Grants and donations are only included in the SoFA when the general income recognition criteria are met.

Legacies are included in the SOFA when receipt is probable, that is, when there has been grant of probate, the executors have established that there are sufficient assets in the estate and any conditions attached to the legacy are either within the control of the charity or have been met.

Income from interest, royalties and dividends is included in the accounts when receipt is probable and the amount receivable can be measured reliably.

There has been no offsetting of assets and liabilities, or income and expenses, unless required or permitted by the FRS 102 SORP or FRS 102.

Expenditure

Expenditure is recognised once there is a legal or constructive obligation to make a payment to a third party, it is probable that settlement will be required and the amount of the obligation can be measured reliably.

All expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all costs related to the category. The irrecoverable element of VAT is included with the item of expense to which it relates. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with use of the resources.

Fundraising costs are those incurred raising income for the charity through events.

Charitable expenditure comprises those costs incurred by the charity in the delivery of its activities and services for its beneficiaries. It includes both costs that can be allocated directly to such activities and those costs of an indirect nature necessary to support them.

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NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31ST MARCH 2025

1. ACCOUNTING POLICIES (cont)

The charity made no redundancy payments during the reporting period.

No material item of deferred income has been included in the accounts.

The charity has creditors which are measured at settlement amounts less any trade discounts

A liability is measured on recognition at its historical cost and then subsequently measured at the best estimate of the amount required to settle the obligation at the reporting date

The charity accounts for basic financial instruments on initial recognition as per paragraph 10.7 FRS102 SORP. Subsequent measurement is as per paragraphs 11.17 to 11.19, FRS102 SORP.

Valuation, Capitalisation and depreciation of Tangible Fixed Assets

The charity capitalises relevant items that exceed £500 in cost. Tangible Fixed Assets are capitalised at cost and are depreciated over their estimated useful economic lives as follows:

Office Furniture & Equipment	25% reducing balance
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Debtors

Debtors are measured initially at the settlement amount due. Subsequently, they are measured at the cash or other consideration expected to be received.

Investments

Investments are short term deposits held in UK banks, they are valued at initially at cost and subsequently at fair value (their market value) at the year end.

Cash at Bank and in hand

This relates to current accounts held with UK banks and petty cash.

Taxation

The organisation is exempt from income tax by reason of its charitable status.

Pension

The Charity contributes to a defined contribution scheme.

CALL PLUS
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NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31ST MARCH 2025
(CONTINUED)

	Restricted	Unrestricted	2025	2024
	£	£	£	£
2. DONATIONS AND LEGACIES				
Donations and gifts	-	34,309	34,309	29,588
Gift Aid	-	1,884	1,884	1,194
General grants provided by government/other charities	103,107	-	103,107	145,453
	-----	-----	-----	-----
	<u>103,107</u>	<u>36,193</u>	<u>139,300</u>	<u>176,235</u>
3. CHARITABLE ACTIVITIES				
<i>Contracts for services:</i>			2025	2024
			£	£
NHS Salford CCG			60,083	60,082
NHS Trafford CCG			59,506	59,151
NHS North Manchester			63,776	63,395
NHS South Manchester			63,776	63,396
			-----	-----
			247,141	246,024
Counselling and Other Services			11,310	19,305
Fundraising Activities			-	18
			-----	-----
			<u>258,451</u>	<u>265,347</u>
4. INCOME FROM INVESTMENTS				
			2025	2024
			£	£
Interest income			3,319	2,718
			-----	-----
			<u>3,319</u>	<u>2,718</u>
5. FUND RAISING				
Cost of goods sold and other expenses	-	2,700	2,700	41
	-----	-----	-----	-----
	<u>-</u>	<u>2,700</u>	<u>2,700</u>	<u>41</u>
6. CHARITABLE ACTIVITIES				
	Restricted	Unrestricted	2025	2024
	£	£	£	£
Counselling, support and information:				
Staff Costs: Counselling, support and information	88,270	279,731	368,001	329,606
Admin support	-	23,507	23,507	13,039
Travelling & Volunteer Expenses	3,227	17,977	21,204	19,381
Telephone	774	1,639	2,413	2,649
Drop in Costs, Care Packs, Refreshments and Trips	2,806	10,198	13,004	12,199
Depreciation	-	1,824	1,824	1,089
Publicity and website	-	2,037	2,037	-
Professional Fees and independent examination	3,053	11,166	14,219	10,695
Others	9,447	29,201	38,648	37,735
	-----	-----	-----	-----
	<u>107,577</u>	<u>377,280</u>	<u>484,857</u>	<u>426,393</u>

CALL PLUS
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NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31ST MARCH 2025
(CONTINUED)

7. Fees for examination of the accounts

	<u>2025</u>	<u>2024</u>
	£	£
Independent examiner's fees	750	660
	750	660

8. Staff costs:

	<u>2025</u>	<u>2024</u>
	£	£
Wages & Salaries	348,649	307,064
Social Security Costs	26,034	20,930
Pension Costs	16,825	14,651
	391,508	342,645

No employees earned £60,000 per annum or more.

The total employment benefits including employer pension contributions of the key management personnel were £47,013

The average number of employees analysed by function was

Services	15	15
	15	15

Defined contribution pension scheme

The amount recognised in the SOFA as an expense was £16,825 (2024: £14,651), the costs are allocated to restricted funds only when those costs are permitted to be under the terms of the restriction. Costs are allocated on the basis of time spent working on restricted projects.

TRUSTEES' REMUNERATION AND EXPENSES

The Trustees received no remuneration or expenses during the year (2024– nil).

CALL PLUS
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NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31ST MARCH 2025
(CONTINUED)

9. TANGIBLE ASSETS

**Office Furniture
& Equipment**
£

COST

At 1st April 2024	14,573
Additions in Year	4,855
Disposals in Year	(314)

At 31 st March 2025	19,114
	=====

DEPRECIATION

At 1st April 2024	10,215
Charge for the year	1,824
On Disposals	(224)

At 31 st March 2025	11,815
	=====

NET BOOK VALUE

At 31 st March 2025	7,299
	=====
At 31 st March 2024	4,358
	=====

10. DEBTORS

	<u>2025</u>	<u>2024</u>
	£	£
Other Debtors	2,293	1,187
Prepayments and accrued income	862	12,928
	-----	-----
	3,155	14,115
	=====	=====

11. FIXED ASSET INVESTMENTS

**Cash & Cash
equivalents**
£

Carrying (fair) value at 1 April 2024	152,478
Additions to investments during period	25,000
Withdrawal on investments during the period	(15,000)

Interest credited in the year	1,857

Carrying (fair) value at 31 March 2025	164,335
	=====

All fixed asset investments are held at fair value.

12. CASH AT BANK AND IN HAND

	<u>2025</u>	<u>2024</u>
	£	£
Short term deposits	51,658	59,397
Cash at bank and in hand	8,447	100,332
	-----	-----
	60,105	159,729
	=====	=====

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13. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR	<u>2025</u>	<u>2024</u>
	£	£
Social Security & Other Taxes	6,450	5,178
Accruals and deferred income	18,229	28,980
Other Creditors	2,303	2,123
	-----	-----
	<u>26,982</u>	<u>36,281</u>

14. ANALYSIS OF FUNDS

	<u>Balance</u> <u>at</u> <u>01/04/24</u>	<u>Income</u>	<u>Expenditure</u>	<u>Transfer</u>	<u>Balance</u> <u>at</u> <u>31/03/25</u>
	£	£	£	£	£
Restricted funds					
Restricted Funds – Big Lottery*	284	27,131	(27,415)	-	-
Restricted Funds – Tameside PPE**	2,090	-	-	(2,090)	-
Restricted Funds – Big Lottery KNY***	1,804	22,500	(24,304)	-	-
Action Together Community Fund ****	12,093	-	(2,009)	(10,084)	-
Volunteer Fund *****	390	-	(373)	(17)	-
Action Together	18	-	-	(18)	-
Restricted Fund – Big Lottery*****	-	53,476	(53,476)	-	-
	-----	-----	-----	-----	-----
	<u>16,679</u>	<u>103,107</u>	<u>(107,577)</u>	<u>(12,209)</u>	<u>-</u>
Unrestricted funds					
Unrestricted funds	277,720	297,963	(379,980)	12,209	207,912
	-----	-----	-----	-----	-----
Total funds	<u>294,399</u>	<u>401,070</u>	<u>(487,557)</u>	<u>-</u>	<u>207,912</u>

ANALYSIS OF FUNDS – PRIOR YEAR

	<u>Balance</u> <u>at</u> <u>01/04/23</u>	<u>Income</u>	<u>Expenditure</u>	<u>Transfer</u>	<u>Balance</u> <u>at</u> <u>31/03/24</u>
	£	£	£	£	£
Restricted funds					
Restricted Funds – Big Lottery*	284	108,263	(108,263)	-	284
Restricted Funds – Tameside PPE**	2,090	-	-	-	2,090
Restricted Funds – Big Lottery KNY***	-	22,500	(20,696)	-	1,804
Action Together Community Fund ****	-	14,300	(2,207)	-	12,093
Volunteer Fund *****	-	390	-	-	390
Action Together	18	-	-	-	18
	-----	-----	-----	-----	-----
	<u>2,392</u>	<u>145,453</u>	<u>(131,166)</u>	<u>-</u>	<u>16,679</u>
Unrestricted funds					
Unrestricted funds	274,141	298,847	(295,268)	-	277,720
	-----	-----	-----	-----	-----
Total funds	<u>276,533</u>	<u>444,300</u>	<u>(426,434)</u>	<u>-</u>	<u>294,399</u>

* The National Lottery Community Fundraising – funding Tameside and counselling service

** Tameside PPE – finding to purchase PPE equipment

*** The National Lottery Know Your Neighbourhood Fund (KNY)

**** Community fund – Action together Community Wellbeing fund

***** Volunteer fund – Action Together Volunteer celebration fund

***** The National Lottery Community Fund

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15. ANALYSIS OF ASSETS AND LIABILITIES BETWEEN FUNDS OF THE CHARITY

	Restricted	Unrestricted	<u>2025</u>
	£	£	£
Fixed Assets	-	7,299	7,299
Current assets	-	227,595	227,595
Current liabilities	-	(26,982)	(26,982)
	-----	-----	-----
	-	207,912	207,912
	=====	=====	=====

	Restricted	Unrestricted	<u>2024</u>
	£	£	£
Fixed Assets	-	4,358	4,358
Current assets	16,679	309,643	326,322
Current liabilities	-	(36,281)	(36,281)
	-----	-----	-----
	16,679	277,720	294,399
	=====	=====	=====

16. SHARE CAPITAL

The Company is limited by guarantee and does not have a share capital. The liability of each person is limited to £1.