

CALL PLUS
CHARITY REGISTERED NO. 1016053
COMPANY NO. 2709543

FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31ST MARCH 2024

CALL PLUS
CHARITY REGISTERED NO. 1016053
COMPANY NO. 2709543
DIRECTORS' AND TRUSTEES' REPORT
FOR THE YEAR ENDED 31ST MARCH 2024

CHAIR'S FOREWORD

The business year was broadly successful despite continued challenging circumstances. Funding security remains a major concern. As expected, demand for our services remains high.

Through our team of dedicated volunteers, we have been able to maintain an appropriate level of support for our clients. The turnover of volunteers has increased significantly recently but the overall numbers have remained constant. Recruitment remains strong and training sessions are well subscribed. Twenty-four new volunteers joined during the year due to the excellent efforts of the Volunteer Recruitment Team.

The challenges facing our clients have contributed to the continued increase in demand for Being Heard our Counselling Service. The number of sessions increased from 518 to 1776. The service supported 138 clients and received 222 referrals during the year. The counselling service has now trained 29 counsellors and generated income of £17,160 in the year. The relationship with IPoint in Bolton continues to develop positively.

Client numbers increased but sessions decreased to 5232 (611 clients) compared with 6237 (540 clients) in 22/23. Support statistics show a steady demand and we expect this to continue and grow due to demographic and economic trends.

Net income rose to £444,300 from £417,040 (2022-2023). Overall, Being There generated a surplus of £17,866 compared with a planned deficit of around £5,000.

NHS funding remains the largest proportion of the charity's funding and rose from £239,333 to £246,024, excluding Counselling Service income. Whilst future NHS approaches to our funding remains unclear, the current contracts have been renewed on a two-year basis. We anticipate further revisions to their processes and await advice.

Tameside remains the only branch which is not supported by NHS funding and this remains a major area of concern. Activities remain funded by the National Lottery Fund, Action Together (Tameside) and related sources. This contribution amounted to some £131,165 which funds Being There operations and a proportion of the counselling service. This funding is in place for the next year but the future is less secure, emphasising the need for more diverse funding sources.

Donations, gifts and related income rose from £165,639 to £176,039 returning close to pre-pandemic contributions.

Staffing costs have increased from £291,301 to £342,645 in line with expectations due to salary increases and changes in staffing levels. The Board continued its approach of aligning salary level changes with the published "Living Wage".

The achievement of Investor's in People status last year was a key development for the charity and it is heartening to report that the first annual review was positive, demonstrating that our approach is appropriate and provides a framework for ongoing recruitment, promotion and staff development.

The funds available to the charity remain healthy at £294,533 compared with £276,399 (2022 – 23). The reserves policy remains under active review by the Board which is striving to strike a balance between sustainability of operations, providing for contingencies and funding actions to improve, extend and diversify the services offered.

The continued success of 'Being Heard' is likely to require greater funding as an increasing number of clients seek support to improve their mental health due to health, economic and other pressures. The Board expects this to remain an area of growing demand.

We are aware that the value to society of the charity's activities greatly outweighs its costs. We continue to evaluate the benefits the charity provides to its funders and wider society. These impacts are detailed later in this report.

As Chair, I am grateful for the expertise, help and support of my fellow Trustees. I am pleased to advise that Dr Mina Desai, has rejoined the board. Mina has been a fantastic supporter of the charity and its work for many years. The board remains dedicated to increasing its diversity and skills base. We would be delighted to hear from anyone who wishes to volunteer.

Being There remains sufficiently well-funded to continue and grow its services for the coming years but there remains significant concern about security of funding. The Board remains reasonably confident that healthy reserves will support a degree of flexibility in operations. We do, however, need to develop alternative and supplementary approaches to future funding.

On a final note, our longstanding Chief Executive, Karen Mercer advised that she would be retiring in the summer. We thank her for her 20 years of dedicated service and wish her well for a long and happy retirement.

We also thank our dedicated staff, volunteers and donors for their on-going support without whom we would be unable to deliver the much-needed services Being There provides.

Jim Yates

Chair

CALLplus Management Committee

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DIRECTORS' AND TRUSTEES' REPORT
FOR THE YEAR ENDED 31ST MARCH 2024

REFERENCE AND ADMINISTRATIVE INFORMATION

Company registration number is 2709543.

The Charity is registered with the Charity Commissioners. Its registration number is 1016053. The working name of the Charity is BEING THERE formerly CALL PLUS.

The registered office of the Charity is 2-4 Primrose Avenue, Urmston, Manchester, M41 0TY. The Company Secretary is Ms K Mercer.

MANAGEMENT COMMITTEE

The Directors of the Company who are also Trustees of the Charity and who held office during the year ended 31st March 2024 are as follows:

Mr N S Day
Dr Minaxi Desai (Appointed 8th February 2024/Resigned 31st July 2024)
Ms Gaynor De Wit (Appointed 9th May 2024)
Mr P Eagle
Mr A Hanfi
Mr V Hassan
Mrs H Henry
Mr A H Miah
Mr J A Yates

SENIOR MANAGEMENT TEAM

Ms K Mercer – General Manager – Company Secretary (resigned 9th September 2024)
Ms V J Chaffe – General Manager – Company Secretary (appointed 9th September 2024)
Mrs Rosalyn Cooper - Finance Manager

INDEPENDENT EXAMINER

The Charity's independent examiner is Mr James Wheelan FCCA of James Wheelan Accountancy Limited, Chartered Certified Accountants, Minshull House, 67 Wellington Road North, SK4 2LP

BANKERS

The Charity's bankers are currently CAF Bank Ltd at 25 Kings Hill Avenue, Kings Hill, West Malling, Kent ME19 4JQ

SOLICITORS

The Charity's solicitors are Chafes Hague Lambert at 2-4 Primrose Avenue, Urmston, Manchester M41 0TY.

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DIRECTORS' AND TRUSTEES' REPORT
FOR THE YEAR ENDED 31ST MARCH 2024
(CONTINUED)

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing Document

The Charity is constituted as a company limited by guarantee and is therefore governed by a memorandum and articles of association.

Recruitment and Appointment of Directors and Trustees

The directors of the Charity are also trustees of the Charity and under the Charity's articles are known as members of the Management Committee. They are appointed in accordance with company law and the Charity's articles of association.

The articles require one third of the directors to retire each year. A retiring director is eligible for re-election. Additional directors may be co-opted during the year but must stand for election at the Annual General Meeting.

Trustee Induction and Training

Trustees normally attend a Management Committee meeting prior to joining the Charity to meet their fellow trustees and are inducted by a long-standing trustee. They are briefed on their legal obligations under charity and company law and the content of the Memorandum and Articles of Association. Visits to the Charity's branches to meet staff and volunteers are encouraged. Any new Trustee will undergo a formal training programme.

Risk Management

The trustees have assessed the major risks to which the Charity is exposed, in particular those related to the operations and finances of the Charity, and are satisfied that systems are in place to mitigate our exposure to the major risks. The major income source is from a number of different Greater Manchester Clinical Commissioning Groups.

Organisational Structure

The Charity is governed by its Management Committee. The Management Committee is responsible for formulating the strategy and policies for the Charity including the approval of budgets and the exercising of financial controls through regular financial reporting.

The Charity is run on a day-to-day basis by the Senior Management Team.

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DIRECTORS' AND TRUSTEES' REPORT
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(CONTINUED)

OBJECTIVES AND ACTIVITIES

The Charity is established to promote the relief of any person suffering from cancer in any form or any life limiting or other terminal illness by: -

- (1) Offering a counselling and home support service to cancer sufferers or sufferers from another life limiting illness and their dependants, relatives and friends;
- (2) Providing facilities for the exchange of experience, views and information among cancer sufferers or sufferers from another terminal illness, their relatives and friends and other interested persons.

In deciding what activities the charity should undertake the trustees have paid due regard to the Charity Commission's guidance on public benefit.

The Charity operates from branches in Beswick (North/Central Manchester), Trafford, Salford Wythenshawe (South/Central Manchester) and Ashton-under-Lyne (Tameside) and through the telephone Listening Line on 0845 123 23 29.

The aim of the Charity is to achieve a high level of professionalism. Funding continues to be sought to support the central infrastructure to accelerate that process.

ACHIEVEMENTS AND PERFORMANCE

2023/24

We continued to record and collect data for our statistics, making some changes in light of new GDPR legislation. In accordance with contractual arrangements we now collect data on the 9 protected characteristics under the Equalities Act which allows us to monitor who we need to try harder to reach. Our statistics on all groups relevant to our service continue to improve.

The Charity relies upon its volunteers to provide its support. 229 active volunteers gave their support during the year.

Our clients continue to match the national demographic for those with life limiting illnesses - 58% of clients are aged 70 and above. Clients with cancer, heart and respiratory disease, strokes and diabetes continue to receive the bulk of support. 63% clients are female, 36% male and 1% other. 45% identify as disabled, as well as having a life limiting illness. An increasing number of client and volunteers are from Black African, Black Caribbean, Asian and other minority ethnic groups: 21% of clients and 16% of volunteers. This reflects improvements in recruitment and awareness raising.

Referrals continue to come from a range of partners including sector partners, social prescribing teams, the NHS, social services and self-referrals.

The health and social welfare sector in which the Charity operates remains a challenging one with continuing commissioning changes in Greater Manchester. At the end of the financial year, we continue to have funding challenges with the cost of living crisis.

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(CONTINUED)

Assistance from the Charity's comprehensive range of services included:

- one to one emotional support, either in person or on the telephone
- person centred counselling
- respite sitting for carers
- social support (individual or group)
- transport for medical appointments
- working directly with our partners health and social care and voluntary sectors
- providing bereavement support
- provision of non-medical information or "signposting" to other organisations

The Charity's dedicated telephone Listening Line is open Monday to Friday during office hours. The Charity website and social media are continuing to develop.

The Charity continues to provide timely support for all our staff and volunteers who are key people in service delivery. Support activity included new volunteer training, development training and volunteer support meetings, in addition to ongoing one to one support for our clients.

Some particular achievements since April 1st 2023 were:

- The increase in volunteer recruitment
- Continuation of our contracts with the NHS
- Expansion of the counselling service

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FOR THE YEAR ENDED 31ST MARCH 2024
(CONTINUED)

FINANCIAL REVIEW

The attached financial statements show the current state of the finances, which the Management Committee considers to be acceptable. Total incoming resources were £444,300 (2023 - £417,040) and the net income for the year was £17,866 (2023 - £54,249). Unrestricted funds amounted to £277,720 (2023 - £276,533) of which fixed assets represented £4,358.

Principal Funding Sources

The Charity continued to work closely with the Greater Manchester Combined Authority, Central, North & South Manchester, Salford and Trafford CCGs and acquired the bulk of its funding through a one year contract made with these bodies. Remaining funds stemmed from donations and fund raising.

Investment Policy

The Charity has a policy of re-investing surplus funds in the Charity in order to support service developments and improvement in line with user feedback and identified gaps in the overall provision of support services for cancer and life limiting conditions. Available funds are held at CAF Bank or in term Bonds and short term deposits.

Reserves Policy

In light of the main risks to the Charity the Management Committee has decided that the Charity should keep unrestricted funds equivalent to three months of normal operation, subject to a minimum of £60,000 This is to be reviewed on an annual basis.

PLANS FOR THE FUTURE

Our aims for 2023/2024

- Increasing diversity of funding sources to ensure sustainability
- Seek to establish effective working partnerships with like-minded parties in pursuit of the equality objectives
- Continue and negotiate new contracts with Greater Manchester NHS commissioners
- Explore new areas of service development.

The Charity continues to deliver the objectives listed in its memorandum of association.

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DIRECTORS' AND TRUSTEES' REPORT
FOR THE YEAR ENDED 31ST MARCH 2024
(CONTINUED)

STATEMENT OF TRUSTEES' RESPONSIBILITIES

The Trustees (who are also directors of Call Plus for the purposes of company law) are responsible for preparing the Trustees' Report and the financial statements in accordance with applicable law and regulations.

Company law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period. In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable UK Accounting standards have been followed, subject to any material departures disclosed and explained in the financial statements;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

The trustees are responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

This report has been prepared in accordance with the special provisions in Part 15 of the Companies Act 2006 applicable to companies subject to the small companies' regime.

By order of the Management Committee

James Alan Yates

J Yates Director and Trustee

Date: 06/11/2024

INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF

CALL PLUS

CHARITY REGISTERED NO. 1016053

COMPANY NO. 2709543

I report to the charity trustees on my examination of the accounts of the company for the year ended 31 March 2024 which are set out on pages 9 to 17.

Responsibilities and basis of report

As the charity's trustees of the Company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 (the 2006 Act).

Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under section 145 of the Charities Act 2011 (the 2011 Act). In carrying out my examination, I have followed the Directions given by the Charity Commission under section 145(5) (b) of the 2011 Act.

Independent examiners' statement

Since the Company's gross income exceeded £250,000 your examiner must be a member of a body listed in section 145 of the 2011 Act. I confirm that I am qualified to undertake the examination because I am member of the Association of Chartered Certified Accountants (ACCA), which is one of the listed bodies.

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

- (1) accounting records were not kept in respect of the Company as required by section 386 of the 2006 Act; or
- (2) the accounts do not accord with those records; or
- (3) the accounts do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a "true and fair view" which is not a matter considered as part of an independent examination; or
- (4) the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities (applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

James Wheelan

James Wheelan FCCA
James Wheelan Accountancy Limited
Chartered Certified Accountants
Minshull House
67 Wellington Road North
Stockport
SK4 2LP

Date: 15/11/2024

CALL PLUS
CHARITY REGISTERED NO. 1016053
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STATEMENT OF FINANCIAL ACTIVITIES (INCLUDING INCOME AND EXPENDITURE ACCOUNT)
FOR THE YEAR ENDED 31ST MARCH 2024

	Notes	<u>Restricted Funds</u> £	<u>Unrestricted Funds</u> £	<u>Total 2024</u> £	<u>Total 2023</u> £
Income and endowments from					
Donations and legacies	2	145,453	30,782	176,235	165,039
Charitable activities	3	-	265,347	265,347	251,100
Investments	4	-	2,718	2,718	901
		-----	-----	-----	-----
Total		145,453	298,847	444,300	417,040
		-----	-----	-----	-----
Expenditure on					
Fund Raising	5	-	41	41	-
Charitable activities	6	131,166	295,227	426,393	362,791
		-----	-----	-----	-----
Total		131,166	295,268	426,434	362,791
		-----	-----	-----	-----
Net income/(expenditure) for the year		14,287	3,579	17,866	54,249
Funds brought forward at 1 April 2023		2,392	274,141	276,533	222,284
		-----	-----	-----	-----
Funds carried forward at 31 March 2024		16,679	277,720	294,399	276,533
		=====	=====	=====	=====

All amounts relate to continuing operations

The Company has no recognised gains or losses other than as disclosed in the Statement of Financial Activities.

The notes on pages 11 to 16 form part of these accounts.

CALL PLUS
CHARITY REGISTERED NO. 1016053
COMPANY NO. 2709543
BALANCE SHEET AS AT 31ST MARCH 2024

	Notes	<u>2024</u>		<u>2023</u>	
		£	£	£	£
FIXED ASSETS					
Tangible Assets	9		4,358		2,469
CURRENT ASSET					
Debtors	10	14,115		2,851	
Investments	11	152,478		126,184	
Cash at Bank and in hand	12	159,729		176,689	
		-----		-----	
		326,322		305,724	
		-----		-----	
LIABILITIES					
Creditors: Amounts falling due within one year	13	36,281		31,660	
		-----		-----	
NET CURRENT ASSETS			290,041		274,064
			-----		-----
TOTAL ASSETS LESS CURRENT LIABILITIES			294,399		276,533
			=====		=====
THE FUNDS OF THE CHARITY					
Restricted Funds	14		16,679		2,392
Unrestricted Funds	14		277,720		274,141
			-----		-----
			294,399		276,533
			=====		=====

The directors are satisfied that the company is entitled to exemption from the requirement to obtain an audit under section 477 of the Companies Act 2006.

The members have not required the company to obtain an audit in accordance with section 476 of the Companies Act 2006.

The directors acknowledge their responsibilities for complying with the requirements of the Companies Act 2006 with respect to accounting records and the preparation of accounts.

These accounts have been prepared in accordance with the provisions applicable to small companies subject to the small companies regime and in accordance with FRS102 SORP.

Approved by the Management Committee and signed on its behalf on 06/11/2024

..... J Yates Director and Trustee *James Alan Yates*

..... P Eagle Director and Trustee *Philip Eagle*

The notes on pages 12 to 17 form part of these accounts

CALL PLUS
CHARITY REGISTERED NO. 1016053
COMPANY NO. 2709543
NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31ST MARCH 2024

1. ACCOUNTING POLICIES

Basis of accounting

These financial statements have been prepared under the historical cost convention with items recognised at cost or transaction value unless otherwise stated in the relevant notes to these financial statements. These financial statements have been prepared in accordance with the Statement of Recommended Practice: Accounting and Reporting by Charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) issued on 16 July 2014; with the Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland (FRS 102); with the Charities Act 2011 and with the Companies Act 2006.

The charity meets the definition of a public benefit entity as defined by FRS 102.

Fund accounting

Unrestricted funds are funds which are available for use at the discretion of the trustees in furtherance of the general objectives of the Charity and which have not been designated for other purposes.

Restricted funds are funds which are to be used in accordance with specific restrictions imposed by donors or which have been raised by the Charity for particular purposes. The cost of raising and administering such funds are charged against the specific fund. The aim and use of each restricted fund is set out in the notes to the financial statements.

Income

Income is included in the Statement of Financial Affairs (SOFA) when the charity is legally entitled to the income, it is more than likely that the trustees will receive the funds and the amount can be measured with reasonable reliability.

Gift aid is included in income when there is a valid declaration from the donor. Any Gift Aid amount recovered on a donation is considered to be part of that gift and is treated as an addition to the same fund as the initial donation unless the donor has specified otherwise.

Grants and donations are only included in the SoFA when the general income recognition criteria are met.

Legacies are included in the SOFA when receipt is probable, that is, when there has been grant of probate, the executors have established that there are sufficient assets in the estate and any conditions attached to the legacy are either within the control of the charity or have been met.

Income from interest, royalties and dividends is included in the accounts when receipt is probable and the amount receivable can be measured reliably.

There has been no offsetting of assets and liabilities, or income and expenses, unless required or permitted by the FRS 102 SORP or FRS 102.

Expenditure

Expenditure is recognised once there is a legal or constructive obligation to make a payment to a third party, it is probable that settlement will be required and the amount of the obligation can be measured reliably.

All expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all costs related to the category. The irrecoverable element of VAT is included with the item of expense to which it relates. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with use of the resources.

Fundraising costs are those incurred raising income for the charity through events.

Charitable expenditure comprises those costs incurred by the charity in the delivery of its activities and services for its beneficiaries. It includes both costs that can be allocated directly to such activities and those costs of an indirect nature necessary to support them.

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NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31ST MARCH 2024

1. ACCOUNTING POLICIES (cont)

The charity made no redundancy payments during the reporting period.

No material item of deferred income has been included in the accounts.

The charity has creditors which are measured at settlement amounts less any trade discounts

A liability is measured on recognition at its historical cost and then subsequently measured at the best estimate of the amount required to settle the obligation at the reporting date

The charity accounts for basic financial instruments on initial recognition as per paragraph 10.7 FRS102 SORP. Subsequent measurement is as per paragraphs 11.17 to 11.19, FRS102 SORP.

Valuation, Capitalisation and depreciation of Tangible Fixed Assets

The charity capitalises relevant items that exceed £500 in cost. Tangible Fixed Assets are capitalised at cost and are depreciated over their estimated useful economic lives as follows:

Office Furniture & Equipment	25% reducing balance
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Debtors

Debtors are measured initially at the settlement amount due. Subsequently, they are measured at the cash or other consideration expected to be received.

Investments

Investments are short term deposits held in UK banks, they are valued at initially at cost and subsequently at fair value (their market value) at the year end.

Cash at Bank and in hand

This relates to current accounts held with UK banks and petty cash.

Taxation

The organisation is exempt from income tax by reason of its charitable status.

Pension

The Charity contributes to a defined contribution scheme.

CALL PLUS
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NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31ST MARCH 2024
(CONTINUED)

	Restricted	Unrestricted	2024	2023
	£	£	£	£
2. DONATIONS AND LEGACIES				
Donations and gifts	-	29,588	29,588	65,677
Gift Aid	-	1,194	1,194	3,638
General grants provided by government/other charities	145,453	-	145,453	95,724
	-----	-----	-----	-----
	145,453	30,782	176,235	165,039
	=====	=====	=====	=====
3. CHARITABLE ACTIVITIES				
<i>Contracts for services:</i>			2024	2023
			£	£
NHS Salford CCG			60,082	58,972
NHS Trafford CCG			59,151	57,415
NHS North Manchester			63,395	61,473
NHS South Manchester			63,396	61,473
			-----	-----
			246,024	239,333
Counselling and Other Services			19,305	9,643
Fundraising Activities			18	2,124
			-----	-----
			265,347	251,100
			=====	=====
4. INCOME FROM INVESTMENTS				
			2024	2023
			£	£
Interest income			2,718	901
			-----	-----
			2,718	901
			=====	=====
5. FUND RAISING				
Cost of goods sold and other expenses	-	41	41	-
	=====	=====	=====	=====
6. CHARITABLE ACTIVITIES				
	Restricted	Unrestricted	2024	2023
	£	£	£	£
Counselling, support and information:				
Staff Costs: Counselling, support and information	102,435	227,171	329,606	275,635
Admin support	-	13,039	13,039	15,666
Travelling & Volunteer Expenses	5,556	13,825	19,381	15,998
Telephone	960	1,689	2,649	3,602
Drop in Costs, Care Packs, Refreshments and Trips	2,584	9,615	12,199	6,465
Depreciation	-	1,089	1,089	824
Publicity and website	-	-	-	1,107
Professional Fees and independent examination	4,317	6,378	10,695	14,899
Others	15,314	22,421	37,735	28,595
	-----	-----	-----	-----
	131,166	295,227	426,393	362,791
	=====	=====	=====	=====

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7. Fees for examination of the accounts

	<u>2024</u>	<u>2023</u>
	£	£
Independent examiner's fees	660	630
	=====	=====

8. Staff costs:

	<u>2024</u>	<u>2023</u>
	£	£
Wages & Salaries	307,064	261,889
Social Security Costs	20,930	17,708
Pension Costs	14,651	11,704
	-----	-----
	342,645	291,301
	=====	=====

No employees earned £60,000 per annum or more.

The total employment benefits including employer pension contributions of the key management personnel were £25,757

The average number of employees analysed by function was

Services	15	14
	==	==

Defined contribution pension scheme

The amount recognised in the SOFA as an expense was £14,651 (2023: £11,704), the costs are allocated to restricted funds only when those costs are permitted to be under the terms of the restriction. Costs are allocated on the basis of time spent working on restricted projects.

TRUSTEES' REMUNERATION AND EXPENSES

The Trustees received no remuneration or expenses during the year (2023– nil).

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FOR THE YEAR ENDED 31ST MARCH 2024
(CONTINUED)

13. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR		<u>2024</u>	<u>2023</u>
		£	£
	Social Security & Other Taxes	5,178	4,568
	Accruals and deferred income	28,980	25,350
	Other Creditors	2,123	1,742
		-----	-----
		36,281	31,660
		=====	=====

14. ANALYSIS OF FUNDS

	Balance at <u>01/04/23</u>	Income	Expenditure	Transfer	Balance at <u>31/03/24</u>
	£	£	£	£	£
Restricted funds					
Restricted Funds – Big Lottery*	284	108,263	(108,263)	-	284
Restricted Funds – Tameside PPE**	2,090	-	-	-	2,090
Restricted Funds – Big Lottery KNY***	-	22,500	(20,696)	-	1,804
Action Together Community Fund ****	-	14,300	(2,207)	-	12,093
Volunteer Fund *****	-	390	-	-	390
Action Together	18	-	-	-	18
	-----	-----	-----	-----	-----
	2,392	145,453	(131,166)	-	16,679
	=====	=====	=====	=====	=====
Unrestricted funds					
Unrestricted funds	274,141	298,847	(295,268)	-	277,720
	-----	-----	-----	-----	-----
Total funds	276,533	444,300	(426,434)	-	294,399
	=====	=====	=====	=====	=====

ANALYSIS OF FUNDS – PRIOR YEAR

	Balance at <u>01/04/22</u>	Income	Expenditure	Transfer	Balance at <u>31/03/23</u>
	£	£	£	£	£
Restricted funds					
Restricted Funds – Big Lottery	284	92,974	(92,974)	-	284
Restricted Funds Tameside Cold Weather	-	2,750	(2,750)	-	-
Restricted Funds – Tameside PPE	2,090	-	-	-	2,090
Restricted Funds – Action Together	18	-	-	-	18
	-----	-----	-----	-----	-----
	2,392	95,724	(95,724)	-	2,392
	=====	=====	=====	=====	=====
Unrestricted funds					
Unrestricted funds	219,892	321,316	(267,067)	-	274,141
	-----	-----	-----	-----	-----
Total funds	222,284	417,040	(362,791)	-	276,533
	=====	=====	=====	=====	=====

* The National Lottery Community Fundraising – funding Tameside and counselling service

** Tameside PPE – funding to purchase PPE equipment

*** The National Lottery Know Your Neighbourhood Fund (KNY)

**** Community fund – Action together Community Wellbeing fund

***** Volunteer fund – Action Together Volunteer celebration fund

CALL PLUS
CHARITY REGISTERED NO. 1016053
COMPANY NO. 2709543
NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31ST MARCH 2024
(CONTINUED)

15. ANALYSIS OF ASSETS AND LIABILITIES BETWEEN FUNDS OF THE CHARITY

	Restricted	Unrestricted	<u>2024</u>
	£	£	£
Fixed Assets	-	4,358	4,358
Current assets	16,679	309,643	326,322
Current liabilities	-	(36,281)	(36,281)
	-----	-----	-----
	16,679	277,720	294,399
	=====	=====	=====
	Restricted	Unrestricted	<u>2023</u>
	£	£	£
Fixed Assets	-	2,469	2,469
Current assets	2,392	303,332	305,724
Current liabilities	-	(31,660)	(31,660)
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	2,392	274,141	276,533
	=====	=====	=====

16. SHARE CAPITAL

The Company is limited by guarantee and does not have a share capital. The liability of each person is limited to £1.