

# ANNUAL REPORT 2023-24

**Company number: 2650043 (England and Wales)**  
**Charity number: 1004432**

**September 2024**

# Introduction



## 02 Contents

### 03 Introduction

05 Our mission and values

### 06 Strategic report

06 Key activities

07 What we achieved 2023-24

26 What we want to achieve 2024-25

27 Our impact

32 Legal and administrative information

33 Trustees responsibilities statement

35 Financial review

### 37 Independent auditor's report

### 42 Consolidated statement of financial activities

### 45 Notes to the financial statements



# Introduction



## Welcome

We would like to say thank you to all who are involved with the charity, without you we could not achieve our aims. We would also like to thank the people we support and their families, who inspire us daily to continue developing our offer.

In this second year of our current 3-year strategy, the charity has seen significant continued growth, supporting 709 individuals plus their families (22/23: 400), whilst also investing in technology and our people. This growth is now even more vital as our communities and those we support continue to struggle in what are undeniably hard times.

This year we maintained investment in our staff, IT and the strategy itself, whilst being mindful of cost control. 86% of our income is directed towards service delivery (22/23: 92%). With net assets of over £3m (22/23: £2.5m), growth in revenue of 22% (22/23: 19%) and reserves in cash of £1m (22/23: £1m), our accounts show a planned deficit, but this has enabled growth and investment for the 23/24 year. We look to come out of deficit for the first time in many years in the 24/25 year as we then move to the next evolution of our strategy.

Our ambition to find innovative ways to support more of those in our community who need our support has seen us working with system partners to pilot new concepts. This has included increasing the reach of the Bfriends programme; implementing a Specialist Social Prescribing Team (SSPT) in the south of Essex; and supporting the NHS with secondments to the charity for their staff, delivering a greater understanding of the challenges faced by autistic people and people with learning disabilities for the health & social care system.

Hamelin has been one of a handful of Essex providers trialing Individual Service Funds (ISF); that allow individuals to choose the support they need at a time of their choosing, promoting the personalisation of health and social care.

We have also been delighted to work with schools, colleges and local universities, who have not only volunteered to support our work, but have also been involved in joint projects, adding value to our offer and raising awareness of neurodiversity and disability in our community.



# Introduction



Our strategy recognises that we cannot do all this work alone. Greater advocacy is required so that communities, systems and the wider public understand the already positive impact individuals can have. This advocacy has involved us working at local levels with local groups; as part of the Essex Alliance and also as a key member of the Integrated Care System Voluntary Sector Alliance.

Next year we plan a major listening programme to enable us to evolve further. We have and continue to be very involved with the wider sector and government level activity to effect change, notably in pushing forward the social care workforce agenda. This has resulted in a proposed programme with the NHS to develop integrated workforces across health and social care and with Hamelin as the lead. We were delighted to be called an 'honest broker' by a key health and social care leader, so it is vital we continue that mantle.



Our key success has been our controlled growth to become a sustainable and resilient organisation. The charity has achieved much but is not willing to be a passive partner. Our future strategy will no doubt emphasise our resilience but will also continue our focus on being a trusted charity that supports disabled people, their families as well as being an honest partner to organisations across Essex.



**Ru Watkins**  
Chief Executive



**Graham Woodham,**  
Chair of Trustees



## Our mission and values

We support autistic people and people with learning disabilities to live their best lives and cultivate compassionate, equitable communities where they can realise their dreams.



### Our mission

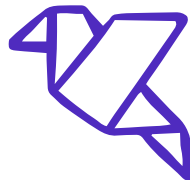
To build caring and compassionate communities for autistic people and people with learning disabilities. By empowering and supporting individuals they can live the life they choose.

### Our values



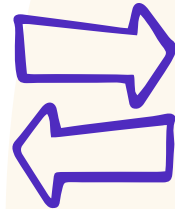
#### We are community

We put autistic people and adults with learning disabilities at front and centre of everything we do. We work together with our people and their families to truly understand their needs and wants, to make a real difference.



#### We enhance lives

We treat people as individuals so we can empower them to do the things they are passionate about. We create opportunities for growth and foster a culture of innovation and bravery in our communities. This allows everyone to live their best lives, now and in the future.



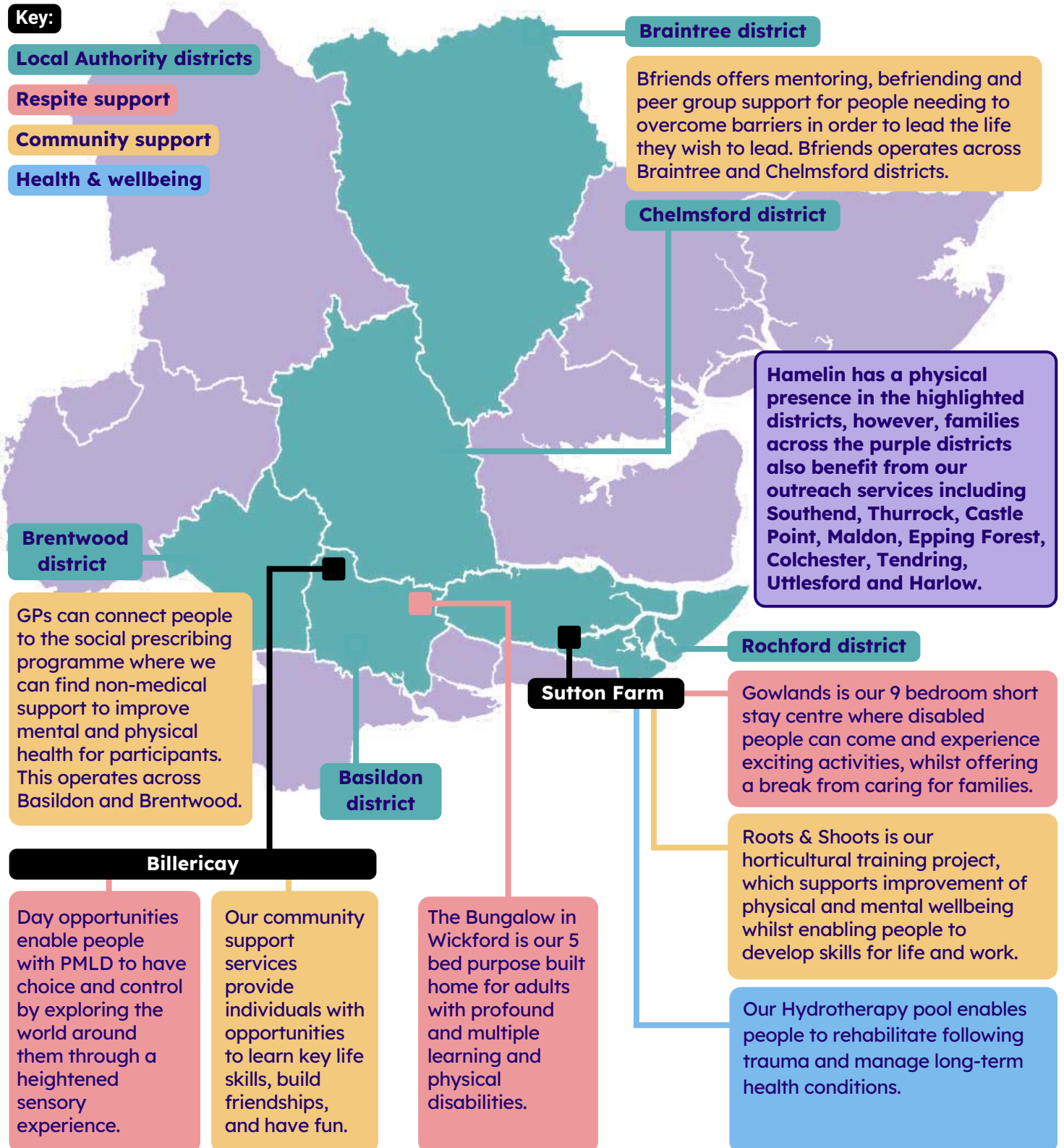
#### We think differently

We are passionate, intelligent and not afraid to do things differently. We are not defined by the limitations of systemic care provision and do not accept the status quo. Our sole focus is to create better lives for those we support.



## Key activities

Our services have continued to grow and are supporting more people than ever before. We have continued delivering all of the services that we were in 22/23, but additionally launched the Specialist Social Prescribing Team (SSPT) in conjunction with the Basildon and Brentwood Alliance and community partners Sociability and The Craig Tyler Trust.





## What we achieved in 2023/24

### What we said in 22/23:

We will expand our befriending and mentoring service to the Basildon, Brentwood and Wickford areas as well as unitary areas to pick up as much of the unmet need as possible.

Further expand our Parent/Carer Action Groups to capture the views of families and reflect these to partners as well as guiding the charity through its evolution.

We will launch a social prescribing model across the south of the county with colleagues in health, so that we can further support the health and wellbeing agenda for people with learning disabilities and autism.

We will offer an Individual Service Fund (ISF) model to those who wish to take it up, so they can have the freedom of choice as to the support they need to meet their life goals.

### What we did:

Due to extensive demand we focussed on securing additional funding for the existing area so we could employ an additional part-time role and support a higher number of participants. It remains an aim for 24/25 to move into this geography.

We trialled new formats for PCAG meetings including staging them in the evening and as part of other events to make them more accessible to a wider group of families.

This was launched in March 2023. The assumption that there would be huge demand for this type of programme has been proven, with 191 referrals in the first 9 months of operation.

The ISF programme launched this year and continues to grow, receiving referrals from social workers, social prescribers and individuals directly.



## What we achieved in 2023/24

### What we said:

Development and implementation of a transition model with other Voluntary, Community, Faith and Social Enterprise (VCFSE) and statutory partners, so that disabled young people can successfully move into adulthood.

Development of career pathways and training for staff and volunteers, not only through our own efforts but also with academic partners, so that we have a workforce equipped to meet the needs of disabled people in the future.

Review and agree how to develop the Gowlands site, so it can be a benefit to as many people within the local community as possible

Evolve our existing supported living model and identify partners and locations to create more accessible, appropriate housing, so that we can support more people on our waiting list.

### What we did:

Funding not yet secured, but remains a priority for 24/25.

We've started to work much more closely with partner organisations, see section on workforce and volunteering on pages 19 and 20.

Review of the Gowlands site has been postponed until late 24/25, in the meantime we are making better use of the site through launching a new employment programme and supporting TrustLinks with the development of a dementia project on site.

We have undertaken extensive research with public sector and VCSFE partners to understand the housing and support needs of disabled people in Essex. This has included hosting conferences with Almshouse charities to explore how land may be developed to provide more accessible housing. During 24/25 we will be launching a new long-term strategy which will set out our approach and role within supported living.

# Strategic report



Our drive to meet more of the unserved need, within the community that we support gained pace during 23/24. We've helped more autistic people and adults with learning disabilities work towards their life goals than ever before. We've also trialled several new ways of working that showcase the future of social care.

### People supported:

2023/24 709 people supported



2022/23 400 people supported



**72% increase**

= 50 people



# Strategic report



## Respite:

Profound and multiple learning disability (PMLD) day opportunities, short breaks and residential care.

**2023/24** 135,140 hours of support



**2022/23** 124,750 hours of support



 = **10,000 hours**

**10,390 more hours  
of support delivered**

Good quality respite and residential care services are critical to the resilience and wellbeing of the person, as well as their family and carers. Our PMLD day opportunities offer sensory exploration, friendship and development of choice and control for people with significant support needs. Gowlands gives people the opportunity to have a supported holiday and the Bungalow in Wickford is home to 5 residents who all require at least 1:1 support at all times.



# Strategic report



## Wellbeing

Hydrotherapy pool

2023/24 6,816 sessions



2022/23 6,240 sessions



 = 500 sessions

**576 more sessions delivered**

Our hydrotherapy pool is a valuable community asset; enabling people with long-term health conditions to manage their wellbeing and those who have faced traumatic accidents being supported back to health. We've been able to expand our delivery hours in 23/24.

We have also make places available for the people Hamelin currently supports to aid their wellbeing.



# Strategic report



## Community

Befriending, mentoring, social prescribing and day opportunities


2023/24 393 people supported



2022/23 100 people supported



293% increase

 = 25 people

Our community offer has grown and developed hugely this year, both in terms of the numbers of people supported through our programmes and the range of opportunities and experiences available.





## Bfriends

Bfriends was launched as a two-year test and learn pilot programme in September 2022, funded by Essex County Council and covering the Braintree and Chelmsford districts. The aim of the project was to test a volunteer-led model that could support some of the many thousands of autistic adults and people with learning disabilities (LD) who do not have access to social care funding.

Bfriends is different to all other services currently existing in Essex as it offers a handrail of support which people can grasp when needed. It acts as a safety net which prevents people falling into social care and health services now and in the future.

The project works by matching volunteers to people who have minimal support needs, but barriers to living more independent and meaningful lives. Participants are supported by volunteers and peers to learn skills and access their communities. Formal diagnoses are not needed in order for people to be eligible for Bfriends.



### What has Bfriends done?

Just 15 months after launch, Bfriends has:

- Trained 25 volunteers and peer leads. 3 of our volunteers have used the experience as a springboard to find paid work with Hamelin and our partners
- Used volunteers with lived experience to provide emotional and practical support to people with recent diagnoses
- Supported the set-up of dozens of peer groups based around interests including pool/snooker, nightlife and clubbing, animal therapy, ice skating, fishing, wartime history, LGBTQ socials, tabletop gaming, films amongst many others!
- Helped 100% of participants achieve at least one of the goals they set out on joining
- Engaged with 75 community partners including training providers, gyms and leisure centres, Chelmsford Carnival and Chelmsford Pride, business and other charities



## What have we learnt?

59% of participants were accessing no clubs or organisations for support at the point of referral. Almost all participants have stated that they feel lonely or isolated and 100% of people have asked for help to access social opportunities. 68% of participants do not have any social care funding.

Demand has been very high; originally the project aimed to work with 100 people over two years, but at the 15-month point Bfriends had already received 133 referrals, with many more informal enquiries. We know that there is significant demand from across Essex, with enquiries coming particularly from the Basildon, Thurrock and Maldon areas.

We've also learnt that there is particular need for support for people who have had late diagnoses, those aged 16-35 and people who need employment support, but don't meet the criteria for existing schemes in Essex.

The pilot will be coming to an end in 2024 as planned, but we've seen the transformative impact of this type of project, and the overwhelming demand for it and so have taken the decision to continue to deliver a befriending and mentoring offer into 24/25 and beyond.





## Specialist Social Prescribing Team Pilot

The Specialist Social Prescribing Team (SSPT) is a pilot programme that is a great example of partnership working across health and the voluntary sector.

SSPT recognises that the health system doesn't always have the necessary skills or capacity to make the adjustments needed to allow these patient groups access to provision in the right way or at the right time. The assumption that there would be huge demand for this type of programme has been proven, with 191 referrals in the first 9 months of operation.

Launched in March 2023, the 18-month pilot seeks to add value to existing social prescription services being run by Primary Care Networks (PCNs) by providing specialist insight and support to three specific patient groups. SSPT supports people with poor mental health, autistic people and people with learning disabilities (LD&A), facilitating access to primary care settings and community wellbeing resources.

SSPT was commissioned by Mid and South Essex Integrated Care Board's Basildon and Brentwood Alliance with Hamelin as the LD&A specialists. Two other charities, The Craig Tyler Trust and Sociability, provide mental health support. The pilot operates across the Brentwood and Basildon boroughs.





We regularly receive feedback from people we support, parents and colleagues that people with LD&A are not having satisfactory experiences of the health system, due to a lack of awareness of their accessibility needs.

The Social Prescribers working on SSPT act as facilitators, drawing together different health services and support networks whilst helping the patient navigate their way towards improved wellbeing and helping colleagues in the health system understand their patients' needs.

“Jenny (young people’s worker) has been an **invaluable help for my son R**. She has introduced me to different people and services we never knew existed. Between Jenny and Catherine (Hamelin) they have facilitated life skills training for R, we have now got the social worker on board. They have **opened a whole new pathway of opportunity** for R that we wouldn’t have known about otherwise. Jenny and Catherine are **passionate about their roles** and treat R in such a respectful and nurturing way that he responds so well to. They are an **absolute credit to the profession and the service they provide is the best R has had in years**. Kind regards R’s mum.”





## Individual Service Funds (ISFs)

As part of our mission to provide services which better meet people's needs, this year we introduced ISFs to give more control to individuals over their care.

ISFs provide flexible services by working with individuals to design, develop and manage the best possible support, and being able to alter that support with minimal fuss when changes are needed. Using an ISF is a way in which a service provider such as Hamelin can work truly in partnership with the person and their family to deliver upon their needs and wishes.

Our ISF offer is already growing, with social worker referrals, social prescribing, and through word of mouth.

### Case study

Mairead was looking to build confidence and independence with the end goal of being able to achieve a transition into supported living. Discussions were held with Mairead and her parents to create a bespoke plan to enable her to achieve her ambitions.

One of the things Mairead was most eager to achieve was travelling independently, but had limited knowledge of how to do so. Hamelin's ISF lead, Jason, worked with Mairead to familiarise her with bus routes and timetables. Initially, Jason led on planning a journey to a destination of Mairead's choice, but as time progressed, Mairead took greater control of making arrangements as her confidence and experience built. She made decisions on where she would like to go and then researched bus times to plan her journey before telling Jason when and where they should meet.

This continued until Mairead was ready to take her very first bus journey on her own which was a fantastic achievement for her.

Mairead's success has led to further referrals and we're determined to build on this to cement Hamelin as a leading ISF provider in Essex.





## Modernisation and efficiency

During 23/24 we've continued with our aim to modernise the charity, giving colleagues tools that improve their experience and free up their time to focus on the people we support. We've also invested in systems that improve our collection, understanding and analysis of data, helping us to plan to meet the needs of the people and wider system we support in the future.

Our work in this space is developing but we will continue to invest in the coming years. Significant developments this year have included:

### Log my Care

Adoption of a system that allows digitisation of our care records, improving communications within and between teams and families and ensuing accuracy of support plans.

### Hamelin

New brand and website – following feedback from stakeholders and supporters that our brand was unclear and uninspiring, we have been working with partners to raise visibility of our cause and offer. The new branding was launched during 23/24 with the website following in early 24/25.

### moorepay

A Zellis Company

Out-sourcing payroll has enabled our charity to realise efficiencies and further digitise our records, reducing manual work.

### Beacon

Implementation of a fundraising customer relationship management (CRM) system has enabled better stewardship of supporters, and planning of bid and grant activity, which in turn should help Hamelin maximise fundraising income.



## Culture and workforce

Hamelin has continued to develop its workforce and volunteering base with some notable appointments made in 23/24 to enhance the charity's ability to offer additional services. We're also delighted to offer opportunities for people to develop their skills and knowledge to progress in their chosen careers.

We have recruited a Positive Behavioural Therapist to support our teams. This has a positive impact on our staff's skills and knowledge, but also enables us to support people who previously we may not have been able to.

Hamelin is delighted to have supported 10 student nurses completing their placements with us. They have been able to engage with the people we support and learn from our skilled staff. We have developed excellent relationships with our students and the university staff and our placements are becoming a popular option for the students to request. Next year we plan to support more students and offer development opportunities to other healthcare professionals. Some of the students have since joined our bank team, demonstrating the success of the partnership.

### Volunteer to employee

Nick Jacobs didn't have any prior experience in care, and after being made redundant, he sought to explore different job opportunities.

He began working with Halo, an organisation that helps people enter the Health and Social Care sector. Through his engagement with Halo, Nick discovered our volunteering opportunities.

In June 2023, he started volunteering at Gowlands, a setting completely different from his previous career. Nick enjoyed the experience so much that he applied for a role with us. Since then, he has continued to grow and develop in his role, becoming a valuable member of the Gowlands team.

### Apprenticeships

In the past 12 months, we have enrolled six colleagues into various apprenticeships to enhance their knowledge and skills in their respective areas of expertise.

Four members of our management teams have embarked on the Level 5 Leader in Social Care apprenticeship, which is enhancing their leadership capabilities and enabling them to better support their teams across our services. This investment equips our management with the necessary skills and knowledge to lead effectively, boost employee morale, foster innovation, and develop our service offerings, ultimately improving the quality of support for those accessing our services.

Additionally, two members of our People team have started the CIPD Level 3 apprenticeship. This program is helping them develop a deeper understanding of people practices, thereby enhancing their ability to support our workforce. This, in turn, ensures a supportive working environment that empowers our teams to deliver their best for the people we support.

# Strategic report



## Volunteering

The charity's volunteer base has grown considerably since the appointment of a Volunteering Manager in 22/23. At that time, the charity had eight volunteers. Now more than 40 people volunteer on a regular basis. Our Volunteer Manager works with those interested in volunteering to understand their skills and interests to better match them with opportunities. As part of our volunteer programme, we are always looking at how we can support volunteers in their own development.

Two other people joined Hamelin as volunteers with a view to gain the knowledge and skills needed to progress into the care industry. One individual in particular had worked in finance all their professional life but wanted a career change. Through their time as a volunteer we were able to provide suitable training opportunities for them to gain the necessary skills and qualifications and they have now transitioned into paid employment at Hamelin.

**2023/24** 45 volunteers



**2022/23** 18 volunteers



**150% increase**

= 3 people





## Volunteering case study

The charity invested in an opportunity for volunteers to build their skills set and gain a formal qualification. The Volunteer Manager worked with them to enrol on a Level 2 Award in Independent Advocacy. They were coached and mentored through the process and have now completed the course. Two of those who completed the course were Hayley and Jason.

### Hayley

Since completing the course, Hayley has gone on to train as a mentor in the NHS and is now looking at opportunities to help others.

**“The Level 2 course really helped me build my confidence and knowledge to achieve my goals. I’m extremely grateful to Hamelin for their support and guidance.”**

### Jason

Jason has learning disabilities and is keen to use his life experience to help others.

**“I know first-hand how overwhelming the system can be at times. This qualification has helped me understand how I can use my experience to help others. The fact that Hamelin sees the potential of people with learning disabilities to be advocates for others just shows how forward-thinking they are.”**





## Fundraising


Historically Hamelin has concentrated on the provision of contracts funded through statutory bodies, such as Essex County Council and the NHS. Whilst provision of high-quality social care is important to disabled people and we strive to add value to these services wherever possible; we recognise that the ability to raise alternative funds is also important, enabling us to help the many thousands of people who do not have access to statutory services.

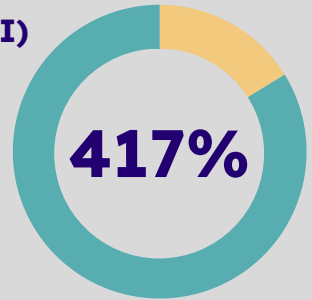
Since 22/23 the charity has started to invest in fundraising resource, including appointing a Director of Income Generation and Communications. We've been proactive in developing our discretionary income streams so that we can increase our impact, doing more for more people.

### Speculative fundraising income (excluding legacies and commercial income):

 =£10,000

### 23/24 Return on Investment (ROI)

 Investment  
 Return



2023/24 £248,008



2022/23 £120,974



2021/22 £17,863



In 24/25 the growth in fundraised income is predicted to continue, with a target of £283,000 and the planned recruitment of an additional part-time fundraiser to develop relationships with trusts and foundations.

2020/21 £8,326



The majority of Hamelin's income is through statutory contracts, however, fundraising activities are undertaken to complement the services we offer. Hamelin is committed to ensuring that all fundraising activities are conducted in full compliance with the Fundraising Regulator Code of Fundraising Practice 2019 and the requirements of the Charities (Protection and Social Investment) Act 2016. We adhere to the highest standards of transparency, accountability, and ethical conduct in all our fundraising efforts. This includes ensuring that all communications are clear, accurate, and respectful, and that donors' rights are protected. We regularly review our practices to stay aligned with the latest guidelines, ensuring that every donation is handled with the utmost integrity and used effectively to support our cause. The charity received 0 complaints in 23/24 (22/23:0)



## Our fundraising approach

With the resource the charity currently has, we focus our efforts on 4 main fundraising streams. These are:

### 1) Development of corporate relationships

It is important that we continue to develop relationships with local businesses to further promote the work of the charity. Examples this year include:

- Quarterly events at Billericay Theatre in aid of Hamelin
- Sponsorship of the Christmas Tree Collection by Skye Cloud
- Support of Legacy Strategies via their Social Impact fund
- Donations from Amazon, Seetec, and Barclays
- Skye Cloud donation of signed West Ham shirt
- A number of our community partners have regular collection tins including BP Mayflower and 3Gi.



### 2) Individual giving/fundraising

We are extremely grateful to individuals who fundraise for the charity. Highlights this year include:

- Dassos Alexandrou's Manchester Marathon
- make a smile lottery
- Virtual balloon races



# Strategic report



## 3) Grants

Grants are a critical route to fund our non-statutory services. We have had a number of donations from funders including:

- Varrier Jones Foundation (hydropool)
- Essex County Council (Bfriends)
- Basildon and Brentwood Alliance (SSPT)



## 4) Implementation and development of annual fundraising activities

Our current annual fundraising activities include:

- Billericay Fun Walk
- Christmas Tree collection



# Strategic report



## Thank you

The board of trustees is very conscious of the energy, passion and professionalism required to take Hamelin on this journey and would like to thank all staff for their work and their willingness to embrace positive change.

Furthermore, the board would like to thank all partners that the charity works with for their support over the last 12 months. The wider community of people and businesses that we operate with is critical to amplifying our reach and impact. Our work is only possible because of our funders and supporters who this year included:



Plus many other generous individuals that we cannot thank in full here.

The board is hugely grateful for the support of the families and individuals in developing and supporting the charity and truly believes that this support is what has helped Hamelin move into this new era.



## What we want to achieve 2024/25

### **New strategy**

Over the past two years Hamelin has made huge strides in terms of growth, professionalisation and financial resilience. We now have a stable platform that enables us to meet the future needs of the people we support and now we can meet more of these people's ambitions.

In the first half of 24/25 we will initiate a significant listening and evidence gathering exercise, to understand where there are gaps in provision across the county. By the end of the year we will launch a new, long-term strategy that is informed as far as possible by the breadth of our stakeholders and clearly sets out what Hamelin's role will be in creating compassionate communities for disabled and neurodivergent people.

### **New website**

A new website will launch in 24/25 to complement the new brand which came into use in 23/24. The new website will further improve the charity's visibility and professionalism whilst offering a much improved user experience and central place to showcase the charity's offer. We will also use the opportunity to integrate our Beacon CRM system to increase fundraising revenue.

### **Expansion of fundraising**

The ability to raise funds is essential in order for Hamelin to offer services outside of statutory contracts and for us to support the many thousands of people who do not receive funded support. Alongside an increased £283,000 fundraising target we also plan to recruit a grants fundraiser.

### **Service development**

We plan to expand current services as well as develop new pertinent programmes. The growth of our befriending service into Basildon and other areas is a key priority and we seek funding to allow us to do this. We know autistic people and adults with learning disabilities have the ability and desire to work, yet only 30% are in employment. The charity plans to launch a new employment project to support people to get into work.

### **Analysing the impact of services**

The trialing of pilot projects has enabled us to generate data to understand the effectiveness of these in our community. We will use these learnings to help us shape future services and help the system understand the needs and demands of the people who need support.



## Our impact

### Case study – Respite

Claire Simpkins had been supported by Hamelin for 23 years, until she recently moved to another part of the country. Joining our services at age 16, Claire originally attended the Hamelin House children’s service and in recent years she’s had regular stays at Gowlands, where she had a break from her parents and got the chance to have day trips out, socialise with new people and try new activities.

These respite holidays were critical for Claire’s parents’ own wellbeing too, as it gave them a break from being 24-hour carers and the opportunity to have a social life.

Claire’s mother Denise recently spoke to us and reflected on her family’s journey with Hamelin Trust, and the value of respite support to families like hers.

**“My life would have been an awful lot poorer if not for Gowlands and the staff there. I’m now a single parent, after my husband died 8 years ago, and it’s been a lifeline in the period since then. Having the support of Hamelin has allowed me to go out with friends who I couldn’t have seen otherwise and who have been a valuable support to me.”**

**Denise Simpkins**





## Our impact

### Case study – Community

Jacob was one of the original participants to join our Bfriends project. He was struggling with social isolation, and anxiety to leave the house – particularly after the pandemic. When we first met Jacob he would not use public transport by himself and found group situations hard work.

By having meetings with the Bfriends team and being matched to helpful volunteers, we managed to help Jacob build his hobbies and interests in a healthy and more sociable way. First of all we helped get him involved with a local Pilates class. As part of a community incentive, the Pilates studio offered him free tasters of new classes, and then discounted rates for any future attendance.

The Bfriends team accompanied Jacob on these early endeavors, and he soon felt comfortable going to these classes himself.

We also managed to secure Jacob free admission to a local Gym to support his physical and mental wellbeing. He practiced his workout routine, and journey to the gym with one of our volunteers buddying up with him to get confidence so he could attend by himself.

He was also taught how to use his mobile phone apps to help him plan journeys and was supported to learn how to travel to the city and attend LGBTQ+ social interest groups.

Jacob was soon part of a small peer group which, after support, travelled into the city together for their independence. Eventually, Jacob could get the bus and train independently to the city to catch up with the Bfriends team, and look around the shops.

Jacob was gently being encouraged to start volunteering from the Bfriends team, and was supported to meet a member of the Get-set employment team, who have worked with Jacob so that he now weekly volunteers at a museum doing digital archiving.

**“Bfriends has helped me interact with others and meet new people which has helped open up my world to opportunities. I hope to continue to grow as a person from what I’ve gained from it.”**

**Jacob**





## Our impact

### Case study – Health & wellbeing

Kerry Prigg ran the London Marathon in aid of Hamelin after being touched by the difference the hydrotherapy pool made to her friend.

Kerry and Jane have been friends for many years and have gone through tough times together. They used to go running together before Jane injured her knee, so the duo decided to go walking instead. Sadly, further health issues meant Jane was unable to continue with the walks, but when Kerry got a place in the marathon, she knew she wanted to do it for Hamelin.

**“Jane has done so much for so many and been such an inspiration that I thought if I raise money for her choice of charity, she will be with me every step of the way.**

**Hamelin’s hydrotherapy pool has helped her so much that I can’t think of a worthier cause. It’s my way of giving something back.”**

**Kerry Prigg**





## Social impact

Hamelin takes its role as a community partner and facilitator of positive social impact very seriously. We recognise that our skills, experience and resources can be used for the good of disadvantaged groups outside of the people we aim to support, without harming our ability to achieve our mission.

### Billericay Foodbank

The foodbank in Billericay is an incredible asset to the town and unfortunately demand for their services is high.

The charity is run by a group of dedicated and skilled volunteers and when we heard that they required new premises we were delighted to be able to help by offering them a new home within our Billericay premises.

The partnership doesn't just make sense in terms of sharing building and utilities costs; the people we support have had opportunities to work alongside the foodbank as part of our employability pathway.

**“This partnership represents a new opportunity for both charities to enter a new phase, with exciting joint working possibilities. There’s lots to look forward to.”**

### Jim Rose

Billericay Foodbank Chairman





## Almshouses

The chronic shortage of appropriate, accessible homes for disabled people in Essex is a well-known issue. Despite not being a social landlord ourselves, Hamelin has recognised that this is a significant barrier to disabled people accessing the support they need and we've attempted to connect our colleagues across the public, private and third sectors to discuss possible solutions.

We were delighted in October to host an almshouse conference; 'The housing crisis – is the almshouse concept a solution?', bringing together almshouse charity leaders and experts, colleagues from Essex County Council's housing team, the NHS, the Anglican church and other community partners to consider alternatives to traditional housing solutions.



**“Hamelin is a leading and respected Essex based charity... They started in 1979 by parents of children with learning and multiple disabilities, and it has grown significantly, however their underlying ethos has remained unchanged.**

**We have provided three grants over the last four years, these were all well managed and as an established organisation they have excellent, organisational, grant and financial management systems in place, as a result, we have developed a good strategic and collaborative working relationship.**

**...I am happy to endorse the organisation, their approach, the staff and their commitment to engaging with the community they support and co-producing the projects they run. This is evident from the current review of their strategy and their keenness to involve all of their stakeholders in its development.”**

### **Andy Payne-Worpole**

Director of Policy and Programmes,  
Essex Community Foundation



## Legal and Administrative Information

### Trustees and Directors:

Mr Graham Woodham (Chair)  
Mr Tom Sterry MBE  
Mrs Vicky Waldon  
Mr Simon Pitts  
Mr James Bishop (appointed September 2023)  
Mrs Laura Bryant (appointed October 2023)  
Mr James Wilson (appointed October 2023)  
Mrs Sheila Peskett (resigned September 2023)  
Mr David Firth (resigned October 2023)  
Mrs Sally Froment (resigned December 2023)

### Chief Executive & Company Secretary:

Mr Mark Watkins

### Company Number:

2650043 (England and Wales)

### Charity Number:

1004432

### Registered Office:

19 Radford Crescent  
Billericay  
Essex, CM12 0DU

### Banker:

National Westminster Bank PLC  
29 East Walk  
Basildon  
Essex, SS14 1HD

### Auditors:

Price Bailey LLP  
3rd Floor,  
24 Old Bond St,  
Mayfair,  
London  
W1S 4AP

### Legal Advisor:

Mrs Ellen Petersen  
Fisher Jones Greenwood LLP  
102 High Street  
Billericay  
Essex, CM12 9BY



## Trustees Responsibilities Statement

### Trustees Responsibilities

The trustees (who are also directors of Hamelin Trust for the purposes of company law) are responsible for preparing the trustees' report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the trustees to prepare financial statements for each financial year, which give a true and fair view of the state of affairs of the charitable company and the group and of the incoming resources and application of resources, including the income and expenditure of the charitable group for that period. In preparing the financial statements, the trustees are required to:

- Select suitable accounting policies and then apply them consistently
- Observe the methods and principles In The Charities Statement of Recommended Practice (SORP)
- Make judgements and estimates that are reasonable and prudent
- State whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements
- Prepare the financial statements on the going concern basis unless it is inappropriate to assume that the charitable group will continue in operation

The trustees are responsible for keeping adequate accounting records that disclose with reasonable accuracy at any time, the financial position of the charitable company, and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the company (and the group), and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In so far as the trustees are aware:

- There is no relevant audit Information of which the charitable company's auditor is unaware; and
- The trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the charity's auditors are aware of that information.

The trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charitable company's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ in other jurisdictions.

The accounts have been prepared in accordance with the Companies Act 2006, the Charities Act and SORP under FRS 102 2019.



## Structure, Governance & Management

The trustee board oversees the work of the charity and agrees strategic direction. The new structure is in place and allowing the full board to concentrate on strategic issues.

Trustees have a formal induction, which includes introductions to all services of the charity, in addition to a comprehensive induction pack. A trustee training log has now been implemented, furthermore, trustees access external courses dedicated to developing knowledge of their roles and responsibilities and at year end it is the intention of the board to conduct trustee appraisals.

The Chief Executive (CE) has the delegated operational responsibility for the day-to-day management of the organisation. The Senior Leadership Team (SLT) supports the CE in implementing charity strategy and delivery of business plans.

## Objectives & Activities

Trustees and the SLT review the charity's principal objects and strategy each year, capturing targets and objectives in annual business plans. Activities outlined in the plans ensure that the charity remains focused on stated charitable purpose and public benefit as well as delivering on the strategic goals. Trustees monitor performance against the operating plan regularly via the quarterly board meetings.

Each committee oversees a distinct aspect of the charity's overall performance. The chair of each committee (structure outlined below) is responsible for holding the SLT to delivery of key performance indicators and highlighting identified risks and successes to the full board of trustees.

## Governance structure

**Board of Trustees**  
Chair Graham Woodham

### Finance, Audit, Risk, and Governance Committee

Chair Tom Sterry MBE  
Trustee reps James Bishop, Laura Bryant  
SLT rep Chris DeBond

### Income Generation and Communications Committee

Chair Simon Pitts  
Trustee rep James Bishop  
SLT rep Andy Archer

### Care Committee

Chair Vicky Waldon  
Trustee rep James Wilson  
SLT rep Shoenagh Mackay

### People Committee

Chair Laura Bryant  
Trustee reps Vicky Waldon, James Wilson  
SLT rep Grace Osborne



## Financial review

The operating deficit delivered by the charity for the year ended 31st March 2024 on unrestricted fund income and expenditure is £190,003.

The overall position for 2023/24 shows an operating deficit of £200,918 (2023: deficit of £422,446). The charity is committed to reducing the operating deficit and developing its financial resilience over the next 24 months.

It is the policy of the trustees to ensure that all funds spent are for the purposes of promoting the relief of autistic people, or people who have a learning or physical disability. Restricted funds are limited to the use for which they were given and cannot be spent until the project is available. Amounts in the restricted funds relate mainly to specific donations for equipment.

The board of trustees are responsible for reviewing and setting the salary levels of the key management personnel within the organisation. This includes reviewing the current market and benchmarking against other similar organisations in our sector.

## Designated and Unrestricted Funds

Strategic funds have been earmarked by the trustees for particular future projects and these are detailed in note 10 to the accounts. The charity takes decisions on the timing of the actual commitment and spending of the funds in line with organisational priorities and cash flow considerations.

Part of the charity's income is from charges made to a number of local authorities for care services provided, for example, the social care departments of Essex, Southend, Thurrock, the London Boroughs of Havering and Barking & Dagenham. Funding is also received from the NHS. Increasingly, the people we support, their carers and advocates are taking social care personal budgets as direct payments, which they commit to the services that Hamelin Trust provides. The charity continues to develop wider funding routes into new markets and also from non-statutory funders, enabling Hamelin Trust to further develop and deliver support and services across East Anglia.

The charity's assets are the buildings, furniture, fixtures/fittings, and vehicles in daily use by the people the charity supports. Details and movements in fixed assets are set out in note 6.

The unrestricted funds are required to finance the fixed assets of the charity and to provide a working reserve for running the organisation. The trustees believe that this should be no less than three months of the general running costs where possible. As of 31st March 2024, the group had £1,632,137 unrestricted reserves (22/23: £1,748,287 of which £1,096,767 is free reserves (22/23: £1,247,782). The free reserves are equivalent to 3.5 months general running costs based on current monthly expenditure.



## Risk

The charity continues to develop the risk matrix which has been agreed by the board. This process tracks risk at tactical and strategic levels through ongoing and relevant mitigation plans. Emerging risks are also examined, thus enabling the charity to be forward thinking.

Trustees regard the most significant risks to the organisation as follows:

- Failure to safeguard the people we support and / or families. This risk is monitored through service audits, reviews and ensuring safeguarding policies and procedures meet best practice guidelines, and staff training and induction processes cover safeguarding as well as regular staff supervision.
- Ongoing viability and sustainability of the charity. The identified risk is that costs for the high-quality care that the charity provides exceeds income to the extent where reserves are exhausted, and liquidity is threatened. This is addressed by ongoing negotiation with funding authorities, removal of all non-essential costs throughout the whole organisation and efficient use of assets as well as identification of non statutory income streams. Organisational sustainability forms a key element of the ongoing future strategy.
- Reputation. This risk is controlled through delivery of well-led, compliant services that meet the standards set by regulatory bodies (for example The Care Quality Commission (CQC), Charity Commission and the Social Housing Regulator) which are monitored at board as well as operational level. Services continue to be monitored and audited by external and internal personnel using CQC frameworks.

## Auditors

This report has been prepared in accordance with the special provisions within Part 15 of the Companies Act 2006 relating to small companies.

## Approval

This report was approved by the board of directors and trustees on 16th September 2024 and signed on its behalf.

Hamelin Trust  
19 Radford Crescent,  
Billericay,  
Essex,  
CM12 ODU

Graham Woodham

# Independent auditor's report



## Opinion

We have audited the financial statements of Hamelin Trust (the 'parent charitable company') and its subsidiaries (the 'group') for the year ended 31 March 2024 which comprise of the Consolidated Statement of Financial Activities, the Group and Parent Charitable Company Balance Sheet, the Consolidated Cash Flow Statement and notes to the financial statements, including significant accounting policies.

The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the group's and parent charitable company's affairs as at 31 March 2024, and of the group's incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006

## Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the auditor responsibilities for the audit of the financial statements section of our report. We are independent of the group and parent charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

## Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate. Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the group and parent charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

# Independent auditor's report



## Other information

The other information comprises the information included in the trustees' annual report, other than the financial statements and our auditor's report thereon. The trustees are responsible for the other information contained within the annual report. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

## Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the trustees' report (incorporating the strategic report and the directors' report) for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the strategic report has been prepared in accordance with applicable legal requirements.

## Matters on which we are required to report by exception

In the light of the knowledge and understanding of the group and parent charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the strategic report and the directors' report.

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept by the parent charitable company, or returns adequate for our audit have not been received from branches not visited by us; or
- the parent charitable company's financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of directors' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit.
- The Trustees were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies exemptions in preparing the Trustees' Report and from the requirement to prepare a Strategic Report

# Independent auditor's report



## Responsibilities of trustees

As explained more fully in the trustees' responsibilities statement, the trustees (who are also the directors of the parent charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the group and parent charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the group or parent charitable company or to cease operations, or have no realistic alternative but to do so.

## Auditor responsibilities for the audit of the financial statements

We have been appointed auditor under the Companies Act 2006 and report in accordance with those Acts.

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

We gained an understanding of the legal and regulatory framework applicable to the Charitable Group and the sector in which it operates and considered the risk of the Charitable Group not complying with the applicable laws and regulations including fraud in particular those that could have a material impact on the financial statements. This included those regulations directly related to the financial statements, including financial reporting, and tax legislation. In relation to the operations of the Charitable Group this included compliance with the Charities Act 2011 and Companies Act 2006.

# Independent auditor's report



The risks were discussed with the audit team and we remained alert to any indications of non-compliance throughout the audit. We carried out specific procedures to address the risks identified. These included the following:

- Reviewing minutes of Board meetings, reviewing any correspondence with the Charity Commission, agreeing the financial statement disclosures to underlying supporting documentation, and enquiries of management and officers of the Charitable Group. We have also reviewed the procedures in place for the reporting of any incidents to the Trustee Board including serious incident reporting of these matters as necessary with the Charity Commission.
- Management override: To address the risk of management override of controls, we carried out testing of journal entries and other adjustments for appropriateness. We also assessed management bias in relation to the accounting policies adopted and in determining significant accounting estimates.

Because of the inherent limitations of an audit, there is a risk that we will not detect all irregularities, including those leading to a material misstatement in the financial statements or non-compliance with regulation. This risk increases the more that compliance with a law or regulation is removed from the events and transactions reflected in the financial statements, as we will be less likely to become aware of instances of non-compliance. The risk is also greater regarding irregularities occurring due to fraud rather than error, as fraud involves intentional concealment, forgery, collusion, omission or misrepresentation.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at [www.frc.org.uk/auditorsresponsibilities](http://www.frc.org.uk/auditorsresponsibilities). This description forms part of our Auditors' Report.



# Independent auditor's report



## Use of our report

This report is made solely to the charitable company's members as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members and its trustees those matters we are required to state to them in an auditor's report and for no other purpose.

To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body and the charitable company's trustees as a body, for our audit work, for this report, or for the opinions we have formed.

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### Suzanne Goldsmith FCA

For and on behalf of  
Price Bailey LLP  
Chartered Accountants  
Statutory Auditors

3rd Floor,  
24 Old Bond St,  
Mayfair,  
London  
W1S 4AP

8 October 2024

# Consolidated statement of financial activities



## For The Year Ended 31st March 2024

(Incorporating Income and Expenditure Account)

	Notes	Unrestricted £	Restricted £	Total £	2023 £
<b>Income from:</b>					
<b>Charitable activities</b>					
Fee income	3	2,646,043	-	2,646,043	2,181,688
Income from clients and other bodies	3	418,078	-	418,078	353,238
Other	3	268,693	116,911	385,604	273,759
<b>Donations &amp; legacies</b>					
Donations	3	20,460	-	20,460	24,195
Legacies	3	-	-	-	-
<b>Income from investments</b>					
Interest on cash deposits		2,925	-	2,925	3,056
<b>Total income</b>		<b>3,356,199</b>	<b>116,911</b>	<b>3,473,110</b>	<b>2,835,936</b>
<b>Expenditure on</b>					
<b>Raising funds</b>					
Fundraising & publicity		123,877		123,877	99,662
<b>Charitable activities</b>					
Adult resource centre & community support		1,085,569	127,323	1,212,892	867,992
Adult residential care		857,975	8,272	866,247	813,256
Adult respite care		1,438,650	25,479	1,464,129	1,193,682
Work experience & employment projects		-	-	-	266,785
Other		948	5,935	6,883	17,005
<b>Total expenditure</b>	4	<b>3,507,019</b>	<b>167,009</b>	<b>3,674,028</b>	<b>3,258,382</b>
<b>Net (expenditure)</b>		<b>(150,820)</b>	<b>(50,098)</b>	<b>(200,918)</b>	<b>(422,446)</b>
Unrealised gain/(loss) on investments		10,915	-	10,915	(24,727)
<b>Net movement in funds</b>		<b>(139,905)</b>	<b>(50,098)</b>	<b>(190,003)</b>	<b>(447,173)</b>
<b>Total funds b/fwd</b>		<b>1,813,375</b>	<b>703,610</b>	<b>2,516,985</b>	<b>2,964,158</b>
<b>Total funds carried forward</b>		<b>1,673,470</b>	<b>653,512</b>	<b>2,326,982</b>	<b>2,516,985</b>

The Statement of Financial Activities also complies with the requirements for an income and expenditure account under the Companies Act 2006 and includes all gains and losses recognised in the year. All income and expenditure relates to continuing activities.

The comparative consolidated Statement of Financial Activities can be found on page 65 (note 17).

The attached notes on pages 45 to 65 form part of these accounts.

# Consolidated statement of financial activities



## Balance sheet (as at 31st March 2024)

	Notes	2024		2023	
		Group £	Charity £	Group £	Charity £
<b>Fixed assets</b>					
Tangible fixed assets	6	1,835,546	1,678,076	1,892,082	1,734,072
Investments	7	988,378	988,380	985,239	985,241
		<b>2,823,924</b>	<b>2,666,456</b>	<b>2,877,321</b>	<b>2,719,313</b>
<b>Current assets</b>					
Debtors	8	335,657	492,891	297,649	452,987
Cash at bank and in hand		42,950	37,993	177,724	174,916
		<b>378,607</b>	<b>530,884</b>	<b>475,373</b>	<b>627,903</b>
<b>Creditors due within one year</b>	9	(231,427)	(226,236)	(171,424)	(165,950)
<b>Net current assets</b>		147,180	304,648	303,949	461,953
<b>Creditors - amounts falling due after more than one year</b>	9	(644,122)	(644,122)	(664,285)	(664,285)
<b>Net assets</b>		2,326,982	2,326,982	2,516,985	2,516,981
<b>Funds</b>					
Restricted	10	653,512	653,512	703,610	703,610
Unrestricted					
Designated	10	41,333	41,333	64,083	64,083
General	10	1,632,137	1,632,137	1,749,292	1,749,288
<b>Total funds</b>		<b>2,326,982</b>	<b>2,326,982</b>	<b>2,516,985</b>	<b>2,516,981</b>

These accounts have been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.

The net movement in funds for the parent charity was a deficit of £(210,561) (2023: deficit of £464,684).

Approved for issue by the Board of Trustees and signed on its behalf on the 16th September 2024.

Graham Woodham,  
Chair of the board of trustees.

Company registration number 02650043.

# Consolidated statement of financial activities



## Consolidated cash flow statement (for the year ended 31st March 2024)

	Notes	2024 £	2023 £
<b>Net cash flow from operating activities</b>	1.1	(66,485)	(203,951)
<b>Cash flows from investing activities</b>			
Payments to acquire fixed assets		(29,383)	(74,796)
Interest received		2,925	3,056
Interest paid		2,500	2,250
Payments to acquire investments		7,776	-
<b>(Decrease)/increase in cash before financing activities</b>		(82,667)	(273,441)
<b>Cash flows from financing activities</b>			
Loan repayments		(19,659)	(25,000)
Loan interest paid		(32,448)	(31,981)
	1.2	(52,107)	(56,981)
<b>Change in cash and cash equivalents in the reporting period</b>		(134,774)	(330,422)
<b>Cash and cash equivalents b/fwd</b>		177,724	508,146
Change in cash and cash equivalents during the year		(134,774)	(330,422)
<b>Cash and cash equivalents c/fwd</b>		42,950	177,724

The notes to the cash flow statement form part of this statement on page 45.

# Notes to the financial statements



(for the year ended 31st March 2024)

1.1 Cash flows from operating activities	2024 £	2023 £	
Net (expenditure)/surplus for the year	(200,918)	(422,446)	
Depreciation of tangible fixed assets	85,919	102,139	
(Increase)/decrease in debtors	(38,008)	105,160	
Increase/(decrease) in creditors	59,499	(15,479)	
(Profit)/loss on sale of fixed assets	(2,500)	(2,250)	
Interest received	(2,925)	(3,056)	
Interest paid	32,448	31,981	
<b>Net cash generated from operating activities</b>	<b>(66,485)</b>	<b>(203,951)</b>	
1.2 Analysis of changes in cash and cash equivalents	2024 £	2023 £	Movement in the year
Cash at bank and in hand net of overdraft	42,950	177,724	(134,774)
1.3 Analysis of changes in financing during the year	2024 £	2023 £	Movement in the year
Bank loan	676,570	696,229	(19,659)
	<b>676,570</b>	<b>696,229</b>	<b>(19,659)</b>
1.4 Analysis of changes in net debt	2023 £	Cash flow £	31st March 2024 £
Cash at bank and in hand net of overdraft	177,724	(134,774)	42,950
Debt due	(696,229)	19,659	(676,570)
	<b>(518,505)</b>	<b>(115,115)</b>	<b>(633,620)</b>



## 1) Accounting policies

### Company Information

Hamelin Trust is a private company limited by guarantee domiciled and incorporated in England and Wales. The registered office is 19 Radford Crescent, Billericay, Essex, CM12 0DU. The company number is 2650043 and charity number is 1004432.

### 1.1) Accounting conventions

The financial statements have been prepared in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102). The company is a public benefit entity for the purposes of FRS 102 and a registered charity established as a company limited by guarantee and therefore has also prepared its financial statements in accordance with the Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (The FRS 102 Charities SORP 2019), the Companies Act 2006 and Charities Act 2011.

Hamelin Trust meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy note(s).

The financial statements are prepared in sterling, which is the functional currency of the company. Monetary amounts in these financial statements are rounded to the nearest pound.

The financial statements have been prepared under the historical cost convention with the exception of investments which is at revalued cost. The principal accounting policies adopted are set out below.

### Basis of Preparation of Group Financial Statements

These financial statements consolidate the results of the charity, and its trading subsidiary on a line by line basis. A separate Statement of Financial Activities, or Income and Expenditure Account, for the charity itself is not presented because the charity has taken advantage of the exemptions afforded by section 408 of the Companies Act 2006.

The result of the charity, before consolidation, was a deficit of £226,260 (2023: deficit £429,662)

# Notes to the financial statements



## 1.2) Going concern

These financial statements are prepared on the going concern basis. The trustees have a reasonable expectation that the company will continue in operational existence for the foreseeable future. They are not aware of any uncertainties which would cause doubt on the company's ability to continue as a going concern for the 12 months following the approval of these financial statements.

The charity's strategy has been to close or restructure loss making services in order to return the charity into generating a surplus after several years of operating deficits.

## 1.3) Income

Income includes revenue from fees (from all sources), donations, hydrotherapy pool sessions (net of VAT) and proceeds from fund raising activities receivable in the period.

Fee income, income from clients and other bodies and other income is recognised in the period in which the services are provided.

Voluntary income, donations and legacies are accounted for as received by the charity, or, in regards to legacies, when entitlement and certainty can be confirmed.

Project income is recognised in the period in which the sale relates to.

Interest is recognised as received by the charity.

In accordance with FRS 102 and the Charities SORP (FRS 102) 2019, the economic contribution of general volunteers is not recognised in the accounts.



## 1.4) Expenditure

Expenditure is recognised on an accruals basis as a liability as it is incurred and is reported as part of the expenditure to which it relates.

Costs are allocated on a direct basis where possible to specific services with support costs allocated on the basis of time spent on activities.

Costs of raising funds comprise the costs associated with attracting voluntary income and the costs of trading for fundraising purposes.

### **Support & Governance costs:**

Support costs comprise those costs which are incurred directly in support of expenditure on the objectives of the charity and include governance costs, finance, and office costs. Support costs include irrecoverable VAT.

Support costs are allocated to each of the activities directly based on the proportion of costs against total expenditure.

Charitable expenditure comprises of those costs incurred by the charity in the delivery of its services.

## 1.5) Tangible fixed assets and depreciation

### **Tangible fixed assets are stated at cost less depreciation.**

Depreciation is provided on tangible fixed assets at rates calculated to write off the cost of assets to their anticipated residual values evenly over their expected useful lives, on a straight line basis, as follows:

<b>50 years</b>	Freehold buildings
<b>30 years</b>	Hydrotherapy Pool
<b>20 years</b>	Leasehold & Buildings improvements
<b>4 years</b>	Motor vehicles
<b>10 years</b>	Fixtures & Fittings
<b>3 years</b>	Equipment
<b>10 years</b>	Plant (HTS Ltd)

All assets over £1,000 are capitalised.

Investment properties are included within current assets at fair value with any changes in fair value recognised in the Statement of Financial Activities.



## 1.6) Investments

The charity Hamelin Trust wholly owns the trading subsidiary Hamelin Trust Services Ltd and owns the £2 share capital invested in that entity.

Investments are initially recognised at their transaction value and subsequently measured at their fair value as at the balance sheet date using the closing bid market price, except for the shares in the trading subsidiary which are carried at cost.

The SOFA includes the net gains and losses arising on revaluation and disposal throughout the year.

The charity has funds invested in a multi-purpose charity investment fund which is managed by Cazanove and the value of the fund is revalued in the financial statements every year and the management fees are allocated within the SOFA.

## 1.7) Financial instruments

Basic financial assets, which include trade and other receivables and cash and bank balances, are initially measured at transaction price including transaction costs and are subsequently carried at amortised cost using the effective interest method unless the arrangement constitutes a financing transaction, where the transaction is measured at the present value of the future receipts discounted at a market rate of interest.

### Other financial assets

Trade debtors, loans and other receivables that have fixed or determinable payments that are not quoted in an active market are classified as 'loans and receivables'. Loans and receivables are measured at amortised cost using the effective interest method, less any impairment.

Interest is recognised by applying the effective interest rate, except for short-term receivables when the recognition of interest would be immaterial. The effective interest method is a method of calculating the amortised cost of a debt instrument and of allocating the interest income over the relevant period. The effective interest rate is the rate that exactly discounts estimated future cash receipts through the expected life of the debt instrument to the net carrying amount on initial recognition.

### Impairments of financial assets

Financial assets, other than those held at fair value through profit and loss, are assessed for indicators of impairment at each reporting end date.

Financial assets are impaired where there is objective evidence that, as a result of one or more events that occurred after the initial recognition of the financial asset, the estimated future cash flows have been affected. The impairment loss is recognised in profit or loss.

# Notes to the financial statements



## **Derecognition of financial assets**

Financial assets are derecognised only when the contractual rights to the cash flows from the asset expire, or when it transfers the financial asset and substantially all the risks and rewards of ownership to another entity.

## **Basic financial liabilities**

Basic financial liabilities, including trade and other payables, bank loans, loans from fellow group companies are classified as debt, are initially recognised at transaction price unless the arrangement constitutes a financing transaction, where the debt instrument is measured at the present value of the future payments discounted at a market rate of interest.

Debt instruments are subsequently carried at amortised cost, using the effective interest rate method.

Trade payables are obligations to pay for goods or services that have been acquired in the ordinary course of business from suppliers. Accounts payable are classified as current liabilities if payment is due within one year or less. If not, they are presented as non-current liabilities. Trade payables are recognised initially at transaction price and subsequently measured at amortised cost using the effective interest method.

## **Derecognition of financial liabilities**

Financial liabilities are derecognised when, and only when, the company's obligations are discharged, cancelled, or they expire.

## **1.8) Cash and cash equivalents**

Cash and cash equivalents include cash in hand, deposits held at call with banks, other short-term liquid investments with original maturities of three months or less, and bank overdrafts. Bank overdrafts are shown within borrowings in current liabilities.

## **1.9) Value Added Tax**

From 1st April 2008 Hamelin Trust became registered for VAT, but due to the majority of its supplies being exempt from VAT it cannot recover VAT suffered on most of its core activities. VAT is recoverable in the subsidiary, hence in the group Statement of Financial Activities sums relating to the subsidiary have been shown net of VAT.



## 1.10) Pension contributions

The charity makes contributions to a defined contribution pension scheme. Contributions are charged to the statement of financial activities as they become payable in accordance with the rules of the scheme. The contributions to the scheme are all unrestricted.

## 1.11) Fund accounting

Funds held by the charity are either:

- Unrestricted general funds - these are funds which can be used in accordance with the charitable objects at the discretion of the trustees.
- Designated funds - these are funds set aside by the trustees out of unrestricted general funds for specific purposes. Further details can be found in note 11 to the accounts.
- Restricted funds - these are funds that can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes. Further details can be found in note 10 to the accounts.

## 2) Significant judgements & estimates

In preparing financial statements it is necessary to make certain judgements, estimates and assumptions that affect the amounts recognised in the financial statements. The estimates and associated assumptions are based on historical experience and other facts that are considered to be relevant.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised, if the revision affects only that period, or in the period of revision and future periods, or if the revision affects current and future periods.

In the view of the trustees in applying the accounting policies adopted, the only source of estimation uncertainty is the useful economic life of tangible fixed assets, which is sensitive to changes in the useful economic lives and residual value of the assets. These are reassessed annually to reflect current estimates, based on technological advancements, future investments, economic utilisation and the physical condition of the assets.

# Notes to the financial statements



## 3) Income summary

	2024 Unrestricted £	2024 Restricted £	2024 Total £	2023 Total £
<b>Income analysis:</b>				
<b>Charitable activities:</b>				
Primary fee income	2,637,333	-	2,637,333	2,173,398
Mobility income	8,710	-	8,710	8,290
<b>Total fee income</b>	<b>2,646,043</b>	<b>-</b>	<b>2,646,043</b>	<b>2,181,688</b>
2023 comparative figures of £2,181,688 is all unrestricted income.				
Project attendance income	418,078	-	418,078	353,238
<b>Total income from clients and other bodies</b>	<b>418,078</b>	<b>-</b>	<b>418,078</b>	<b>353,238</b>
2023 comparative figures of £353,238 is all unrestricted income				
Other charity income	268,693	116,911	385,604	273,759
<b>Total other income</b>	<b>385,604</b>	<b>-</b>	<b>385,604</b>	<b>273,759</b>
2023 comparative figures of £273,759 is all unrestricted income				
Donations & legacies	20,460	-	20,460	24,195
2023 comparative figures include £24,195 is all unrestricted income.				

# Notes to the financial statements



## 4) Expenditure summary

	Direct Costs £	Support £	2024 Total £	Direct Costs £	Support £	2023 Total £
<b>Total expenditure analysis:</b>						
<b>Raising funds</b>						
Fundraising & publicity	-	123,877	123,877	-	99,662	99,662
<b>Total raising funds</b>	<b>-</b>	<b>123,877</b>	<b>123,877</b>	<b>-</b>	<b>99,662</b>	<b>99,662</b>
<b>Charitable activities</b>						
Adult community resources and projects	1,183,467	29,425	1,212,892	846,801	21,191	867,992
Adult residential care	849,740	16,507	866,247	799,495	13,761	813,256
Adult respite care	1,438,292	25,837	1,464,129	1,175,052	18,630	1,193,682
Work experience & employment projects	-	-	-	259,447	7,338	266,785
Other	6,883	-	6,883	17,005	-	17,005
<b>Total charitable activities</b>	<b>3,478,382</b>	<b>71,769</b>	<b>3,550,151</b>	<b>3,097,800</b>	<b>60,920</b>	<b>3,158,720</b>
<b>Total expenditure</b>	<b>3,478,382</b>	<b>195,646</b>	<b>3,674,028</b>	<b>3,097,800</b>	<b>160,582</b>	<b>3,258,382</b>
<b>Net income is stated after charging:</b>						
	<b>2024 £</b>	<b>2023 £</b>				
Depreciation	85,919	102,139				
Audit fees	18,750	14,742				
Non audit fees	3,960	-				
Interest on loan	32,448	31,981				

# Notes to the financial statements



## 5) Staff costs, trustee remuneration & expenses and the cost of key personnel

	2024 Group £	2024 Charity £	2023 Group £	2023 Charity £
Wages and salaries	2,367,315	2,361,202	2,120,773	2,115,317
Redundancy costs (1 individual)	12,848	12,848	28,846	28,846
Social security costs (3 individuals)	174,316	173,928	161,031	160,776
Pension contributions	42,684	42,585	38,198	38,119
<b>Total</b>	<b>2,597,163</b>	<b>2,590,563</b>	<b>2,348,848</b>	<b>2,343,058</b>

### The average number of staff employed by the charity during the year was as follows:

	2024	2023
Direct charitable work	108	106
Administrative	8	7
<b>Total</b>	<b>116</b>	<b>113</b>

Key management personnel include the trustees, Chief Executive and the Senior Management Team. The total employee benefits of the charity's key management personnel including employer national insurance costs were £337,784 (2023: £352,402). The senior management team comprises of Chief Executive, Director of Income Generation & Communications, Director of People, Director of Care and Associate Director of Finance.

Volunteers play a keen role in helping the charity deliver its objectives. The staff costs and numbers do not include any adjustment for the work carried out by volunteers. The value of this work cannot be quantified.

	2024	2023
Employees who received an annual salary between £60,000 and £70,000	2	1
Employees who received an annual salary between £70,000 and £80,000	1	1

# Notes to the financial statements



## 6) Tangible fixed assets

Group	Freehold premises £	Leasehold premises £	Vehicles & equipment £	Fixtures & fittings £	Total £
<b>Cost</b>					
At 1st April 2023	2,358,962	419,897	528,592	588,578	3,896,029
Additions	-	-	4,423	24,960	29,383
Disposals	-	-	(2,500)	-	(2,500)
At 31st March 2024	2,358,962	419,897	530,515	613,538	3,922,912
<b>Depreciation</b>					
At 1st April 2023	699,013	319,004	521,988	463,942	2,003,947
Charge for year	43,287	5,824	8,516	28,292	85,919
Disposals	-	-	(2,500)	-	(2,500)
At 31st March 2024	742,300	324,828	528,004	492,234	2,087,366
<b>Net book value</b>					
At 31st March 2024	1,616,662	95,069	2,511	121,304	1,835,546
At 1st April 2023	1,659,949	100,893	6,604	124,636	1,892,082

Charity	Freehold premises £	Leasehold premises £	Vehicles & equipment £	Fixtures & fittings £	Total £
<b>Cost</b>					
At 1st April 2023	2,202,141	419,897	462,641	520,415	3,605,094
Additions	-	-	4,423	24,960	29,383
Disposals	-	-	(2,500)	-	(2,500)
At 31st March 2024	2,202,141	419,897	464,564	545,375	3,631,977
<b>Depreciation</b>					
At 1st April 2023	699,009	319,004	456,037	396,971	1,871,021
Charge for year	43,287	5,824	7,977	28,292	85,380
Disposals	-	-	(2,500)	-	(2,500)
At 31st March 2024	742,296	324,828	461,514	425,263	1,953,901
<b>Net book value</b>					
At 31st March 2024	1,459,845	95,069	3,050	120,112	1,678,076
At 1st April 2023	1,503,132	100,893	6,604	123,444	1,734,073

# Notes to the financial statements



## 7) Investments

	Listed investment	Cash	2024 Group £	2024 Charity £
Investment in subsidiary			-	2
<b>Other listed investments:</b>				
At 1st April 2023	912,849	72,390	985,239	985,239
Acquisitions at cost	-	-	-	-
Investment Tfr to cash	(912,849)	912,849	-	-
Investment management fees	-	(7,776)	(7,776)	(7,776)
Unrealised (losses)/gains in the year	-	10,915	10,915	10,915
<b>At 31st March 2024</b>	-	988,378	988,378	988,380

	Listed investment	Cash	2023 Group £	2023 Parent £
Investment in subsidiary			-	2
<b>Other listed investments:</b>				
At 1st April 2022	934,640	75,326	1,009,966	1,009,966
Acquisitions at cost	-	-	-	-
Investment Tfr to cash	-	(2,936)	(2,936)	(2,936)
Investment management fees	(21,791)	-	(21,791)	(21,791)
Unrealised (losses)/gains in the year	-	-	-	-
<b>At 31st March 2023</b>	912,849	72,390	985,239	985,241

The charitable company controls one subsidiary. Hamelin Trust Services Limited company number 02544279 is registered in England and Wales.

An investment of £2 is held by Hamelin Trust in Hamelin Trust Services Limited. This represents the cost of acquiring the whole of the ordinary share capital of the company. Hamelin Trust Services Limited is used for non-primary purpose trading activities.

The results of Hamelin Trust Services Limited are consolidated into the group financial statements. Available profits are distributed to the charitable company see note 13 for details.

# Notes to the financial statements



## 8) Debtors

	2024 Group £	2024 Charity £	2023 Group £	2023 Charity £
Trade debtors	243,068	243,068	227,803	227,803
Other debtors	15,905	15,782	12,886	12,726
Prepayments and accrued income	76,684	76,684	56,960	56,960
Owed by Trading Subsidiary	-	13,971	-	6,885
Loan to Trading Subsidiary	-	143,386	-	148,613
<b>Total</b>	<b>335,657</b>	<b>492,891</b>	<b>297,649</b>	<b>452,987</b>

All amounts shown under debtors fall due for payment within one year except the amount owed by trading subsidiary of £143,386 (2023: £148,613). This debt is under formal loan agreement secured by first legal charge over the freehold property owned by the subsidiary company.

Interest is charged on the loan at 2% per annum. The loan is repayable by monthly instalments over a period of 25 years ending in October 2045. £5,333 (2023: £5,227) is due within one year with the balance of £138,053 (2023: £143,386) being due in more than one year.

## 9) Creditors

	2024 Group £	2024 Charity £	2023 Group £	2023 Charity £
<b>Amounts falling due within one year</b>				
Bank loans	32,448	32,448	31,944	31,944
Trade creditors	59,065	58,830	46,440	46,097
Other creditors	119,969	119,969	61,381	61,381
Corporation tax provision	2,131	-	2,131	-
Accruals	17,814	14,989	29,528	26,528
<b>Total</b>	<b>231,427</b>	<b>226,236</b>	<b>171,424</b>	<b>165,950</b>
<b>Amounts falling due after more than one year</b>				
Bank loan	644,122	644,122	664,285	664,285
<b>Total</b>	<b>644,122</b>	<b>644,122</b>	<b>664,285</b>	<b>664,285</b>
<b>Analysis of loans</b>				
Debt due within one year	32,448	32,448	31,944	31,944
Between one and two years	32,958	32,958	32,448	32,448
Between two and five years	203,524	203,524	203,524	203,524
Due after five years	407,640	407,640	428,313	428,313

Other creditors include £82,275 (2023: £37,393) in respect of taxation and social security costs.

The bank facilities are secured by first legal charges over the freehold property owned by the charity, and a debenture over all assets of the charity. Interest is charged on the loan at 2.5% per annum above base rate.

# Notes to the financial statements



## 10) Reserves

It is the policy of the trustees to ensure that all of the funds spent are for the purposes of promoting the relief of people of all ages who have learning disabilities and/or physical disability and/or sensory impairment and/or are suffering mental distress.

Restricted Funds are limited to the use for which they were given.

Designated Funds have been earmarked by the trustees for a particular future project.

The Unrestricted Funds are required to supply the fixed assets of the charity and to provide a working reserve for running Hamelin Trust.

Movements on group reserves - 2024	Balance brought forward 1/4/23 £	Income £	Expenditure £	Balance carried forward 31/3/24 £
Designated funds	64,083	-	22,750	41,333
Unrestricted funds	1,749,292	3,367,114	3,484,269	1,632,137
<b>Restricted funds:</b>				
Central Office	249,509	116,911	146,839	219,581
Hamelin House	38,618	-	-	38,618
Sutton Bridge Farm	207,979	-	7,154	200,825
Hydro Pool	181,945	-	10,326	171,619
Hamelin Trust Projects	23,909	-	2,415	21,494
Bungalow	1,650	-	275	1,375
<b>Total restricted funds</b>	<b>703,610</b>	<b>116,911</b>	<b>167,009</b>	<b>653,512</b>
<b>Total</b>	<b>2,516,985</b>	<b>3,484,025</b>	<b>3,674,028</b>	<b>2,326,982</b>
Movements on group reserves - 2023	Balance brought forward 1/4/22 £	Income £	Expenditure £	Balance carried forward 31/3/23 £
Designated funds	136,908	-	72,825	64,083
Unrestricted funds	2,121,529	2,793,417	3,165,654	1,749,292
<b>Restricted funds:</b>				
Central Office	231,450	42,519	24,460	249,509
Hamelin House	38,618	-	-	38,618
Sutton Bridge Farm	215,133	-	7,154	207,979
Hydro Pool	192,271	-	10,326	181,945
Hamelin Trust Projects	26,324	-	2,415	23,909
Bungalow	1,925	-	275	1,650
<b>Total restricted funds</b>	<b>705,721</b>	<b>42,519</b>	<b>44,630</b>	<b>703,610</b>
<b>Total</b>	<b>2,964,158</b>	<b>2,835,936</b>	<b>3,283,109</b>	<b>2,516,985</b>

# Notes to the financial statements



## Reserves continued

Movements on charity reserves - 2024	Balance brought forward 1/4/23 £	Income £	Expenditure £	Balance carried forward 31/3/24 £
Designated funds	64,083	-	22,750	<b>41,333</b>
Unrestricted funds	1,749,288	3,325,714	3,442,865	<b>1,632,137</b>
<b>Restricted funds:</b>				
Central Office	249,509	116,911	146,839	219,581
Hamelin House	38,618	-	-	38,618
Sutton Bridge Farm	207,979	-	7,154	200,825
Hydro Pool	181,945	-	10,326	171,619
Hamelin Trust Projects	23,909	-	2,415	21,494
Bungalow	1,650	-	275	1,375
<b>Total restricted funds</b>	<b>703,610</b>	<b>116,911</b>	<b>167,009</b>	<b>653,512</b>
<b>Total</b>	<b>2,516,981</b>	<b>3,442,625</b>	<b>3,632,624</b>	<b>2,326,982</b>

Movements on charity reserves - 2023	Balance brought forward 1/4/22 £	Income £	Expenditure £	Balance carried forward 31/3/23 £
Designated funds	136,908	-	72,825	64,083
Unrestricted funds	2,121,527	2,748,881	3,121,120	1,749,288
<b>Restricted funds:</b>				
Central Office	231,450	42,519	24,460	249,509
Hamelin House	38,618	-	-	38,618
Sutton Bridge Farm	215,133	-	7,154	207,979
Hydro Pool	192,271	-	10,326	181,945
Hamelin Trust Projects	26,324	-	2,415	23,909
Bungalow	1,925	-	275	1,650
<b>Total restricted funds</b>	<b>705,721</b>	<b>42,519</b>	<b>44,630</b>	<b>703,610</b>
<b>Total</b>	<b>2,964,156</b>	<b>2,791,400</b>	<b>3,238,575</b>	<b>2,516,981</b>

# Notes to the financial statements



The designated and restricted funds are allocated between specific projects, as follows:

	Charity & Group		Charity & Group	
	Designated funds 2024 £	Restricted funds 2024 £	Designated funds 2023 £	Restricted funds 2023 £
Central Office	35,000	219,581	47,572	249,509
Hamelin House	-	38,618	-	38,618
Sutton Bridge Farm	822	200,826	494	207,979
Hydro Pool	-	171,619	346	181,945
Exchange	1,157	-	5,710	-
Hamelin Trust Projects	-	21,493	5,607	23,909
Bungalow	4,354	1,375	4,354	1,650
<b>Total</b>	<b>41,333</b>	<b>653,512</b>	<b>64,083</b>	<b>703,610</b>

## Purposes of restricted funds:

**Central Office:** Restricted fixed assets to help the charity meet and deliver its charitable aims & objectives

**Hamelin House:** Restricted funding provided to improve equipment and vehicles to support the service delivery

**Sutton Bridge Farm:** Restricted fixed assets to support the service delivery

**Hydropool:** Restricted fixed asset & funding to cover maintenance and upgrade costs or service

**Hamelin Trust Projects:** Restricted fixed assets to support the service delivery

**Bungalow:** Restricted fixed assets to support the service delivery

## Purposes of designated funds:

**Central Office:** For the future development of ICT infrastructure, strategic development and equipment replacement

**Sutton Bridge Farm:** For Gowlands general equipment and activity equipment

**Exchange:** For Exchange computer equipment and sensory equipment

**Hamelin Trust Projects:** For tools & equipment for projects

**Hydropool:** For general running and maintenance of the pool

**Bungalow:** For Bungalow equipment

# Notes to the financial statements



Analysis of group fund balances between net assets:

	Total 2024 £	Restricted 2024 £	Unrestricted 2024 £
Tangible fixed assets			
Freehold premises	1,616,662	579,156	1,037,506
Other	218,884	22,868	196,016
Investments	988,378	-	988,378
Current assets	378,607	51,488	327,119
Current liabilities	(231,427)	-	(231,427)
Long term liabilities	(644,122)	-	(644,122)
<b>Total</b>	<b>2,326,982</b>	<b>653,512</b>	<b>1,673,470</b>
	Total 2023 £	Restricted 2023 £	Unrestricted 2023 £
Tangible fixed assets			
Freehold premises	1,659,949	602,570	1,057,379
Other	232,133	25,559	206,574
Investments	985,239	-	985,239
Current assets	475,373	75,481	399,892
Current liabilities	(171,424)	-	(171,424)
Long term liabilities	(664,285)	-	(664,285)
<b>Total</b>	<b>2,516,985</b>	<b>703,610</b>	<b>1,813,375</b>



# Notes to the financial statements



Analysis of parent company fund balances between net assets:

	<b>Total 2024 £</b>	<b>Restricted 2024 £</b>	<b>Unrestricted 2024 £</b>
Tangible fixed assets			
Freehold premises	1,459,845	579,156	880,689
Other	218,231	22,868	195,363
Investments	988,380	-	988,380
Current assets	530,884	51,488	479,396
Current liabilities	(226,236)	-	(226,236)
Long term liabilities	(644,122)	-	(644,122)
<b>Total</b>	<b>2,326,982</b>	<b>653,512</b>	<b>1,673,470</b>
	<b>Total 2023 £</b>	<b>Restricted 2023 £</b>	<b>Unrestricted 2023 £</b>
Tangible fixed assets			
Freehold premises	1,503,132	602,570	900,562
Other	230,940	25,559	205,381
Investments	985,241	-	985,241
Current assets	627,903	75,481	552,422
Current liabilities	(165,950)	-	(165,950)
Long term liabilities	(664,285)	-	(664,285)
<b>Total</b>	<b>2,516,981</b>	<b>703,610</b>	<b>1,813,371</b>

## 11) Trustees' remuneration

No trustee had expenses reimbursed during the year (2023: £27). No other trustees received any remuneration, other employment benefits or expenses during the financial year (2023: £nil).

## 12) Pension costs

The charity operates a defined contribution pension scheme. The assets of the scheme are held separately from those of the charity in a fund administered by Standard Life plc. The pension costs represent contributions payable by the charity for pension benefits, which amounted to £836 (2023 - £1,032). The charity also operates a second pension scheme through NOW Pensions as part of the auto enrolment scheme and the contributions payable by the charity amounted to £41,848 (2023 - £37,166). £29,081 (2023 - £17,506) of pension contributions are being held in current liabilities.

# Notes to the financial statements



## 13) Results of related entities

### Company Information

Hamelin Trust Services Limited is a limited company domiciled and incorporated in England and Wales. The registered office is 19 Radford Crescent, Billericay, Essex, CM12 0DU, and registered company number is 02544279.

Hamelin Trust Services Limited which is incorporated in the UK, and is wholly owned by Hamelin Trust, operates as a registered provider of social housing. The taxable profits of the company are donated directly to Hamelin Trust. A summary of the trading results is shown below. There are no material changes in the operating costs from those incurred last year.

Summary profit and loss account	Total 2024 £	Total 2023 £
Turnover	41,400	41,400
Gross Profit	41,400	41,400
Staff costs	(6,600)	(5,790)
Other administration costs	(14,238)	(15,968)
Profit before taxation	20,562	19,642
Corporation tax provision		(2,131)
Amount gift aided to Hamelin Trust	(20,562)	(17,511)
Retained in connected company	-	-
The assets and liabilities of the company are:		
Fixed assets	157,471	158,010
Current assets	5,080	2,966
Creditors: amounts falling due within one year	(24,495)	(17,587)
Creditors: amounts falling due in more than one year	(138,053)	(143,386)
Total net assets	3	3
Aggregate share capital and reserves	3	3

# Notes to the financial statements



## 14) Related parties

Detailed here are the related party transactions between the charitable company and the trading subsidiary Hamelin Trust Services Limited:

	2024 £	2023 £
Cost recharged to HTS Ltd	13,600	10,790
Loan interest received from HTS Ltd	2,925	3,028
Gift aid transfer received from HTS Ltd	20,562	17,511
J.Bishop (trustee) Director of Skye Cloud - managed IT support services to HT	66,080	-
V.Waldon (trustee) Director of Provide CIC - health & safety support to HT	1,440	-
Rent paid from HT to HTS Ltd regarding bungalow property	41,400	41,400

## 15) Membership

The company is limited by guarantee and does not have share capital. Each member has guaranteed a maximum of £1 in the event that the company is wound up is 8 (2023 - 8).

## 16) Financial instruments

Summary profit and loss account	2024 £	2023 £
Company carrying amount of financial assets Debt instruments measured at amortised cost	473,140	446,102
Company carrying amount of financial liabilities Measured at amortised cost	870,358	832,235
Group carrying amount of financial assets Debt instruments measured at amortised cost	315,906	302,876
Group carrying amount of financial liabilities Measured at amortised cost	875,549	830,177

# Notes to the financial statements



## 17) Comparative statement of financial activities

Income from	Unrestricted £	Restricted £	Total 2023 £
<b>Charitable activities</b>			
Fee income	2,181,688	-	2,181,688
Income from clients and other bodies	353,238	-	353,238
Other	231,240	42,519	273,759
<b>Donations &amp; legacies</b>			
Donations	24,195	-	24,195
Legacies	-	-	-
<b>Income from investments</b>			
Interest on cash deposits	3,056	-	3,056
<b>Total income</b>	<b>2,793,417</b>	<b>42,519</b>	<b>2,835,936</b>
<b>Expenditure on</b>	<b>Unrestricted £</b>	<b>Restricted £</b>	<b>Total 2023 £</b>
<b>Raising funds</b>			
Fundraising & publicity	99,662	-	99,662
<b>Charitable activities</b>			
Adult resource centre and community support	867,992	-	867,992
Adult residential care	812,981	275	813,256
Adult respite care	1,176,202	17,480	1,193,682
Work experience and employment projects	245,845	20,940	266,785
Other	11,070	5,935	17,005
<b>Total expenditure</b>	<b>3,213,752</b>	<b>44,630</b>	<b>3,258,382</b>
<b>Net income/(expenditure)</b>	<b>(420,335)</b>	<b>(2,111)</b>	<b>(422,446)</b>
Unrealised gains on investments	(24,727)	-	(24,727)
<b>Net movement in funds</b>	<b>(445,062)</b>	<b>(2,111)</b>	<b>(447,173)</b>
<b>Total funds b/fwd</b>	<b>2,258,437</b>	<b>705,721</b>	<b>2,964,158</b>
<b>Total funds carried forward</b>	<b>1,813,375</b>	<b>703,610</b>	<b>2,516,985</b>